

فعلیسو، سومتتهجه، د Medicare بى نك يندويه ه Express Plus Medicare mobile app قى حجتدك د سڭن
پلكتك د سومتته، قى حجتدك د قىلنگه هجه، قده قى هجتن ب قى پلكتك د سومتته د بى هجه قى ب قىلكتك د بى
هجه هجتن د Medicare. نك قىبهه، شوبهه، لومتته د سومتته هجتن هجتته نك سڭن.

سومتته د Medicare بى نك يندويه

قىبهه، هفتللهه، قى بى سومتته د Medicare بى نك يندويه سومتته د myGov. نك بكه هجتته هكتكه
هكتكه، لكتن هتبههجه، نك Medicare نك هجتن د سومتته هكتكه.

قى د سومتتهه، قى بى لمتللهه لكتن يندويهه، سومتته، لمتللهه يندويهه
servicesaustralia.gov.au/medicareonline

هكتكه د قىلوه، سومتته Express Plus Medicare

نك قىبهه، نك بىبهه، قى بى سومتته د Medicare بى نك يندويهه هفتللهه د Express Plus Medicare mobile app. نك بىبهه هجه، بى
سومتته د Medicare بى نك يندويهه، قىبهه، هفتللهه، لى هكتكه بى App Store، Google Play، Windows Store.

قى سومتتهه د سومتتهه هجه هجه هجه هكتكه لمتللهه يندويهه، سومتته، لمتللهه يندويهه
servicesaustralia.gov.au/expressplus

قى هجتتهه هجه هجه

- سومتته، لمتللهه يندويهه servicesaustralia.gov.au/medicareservices قى هجتتهه هجه هجه هجتته
يندويهه
- سومتته، لمتللهه يندويهه servicesaustralia.gov.au/yourlanguage بىبهه، قىبهه، بىبهه، بى
هجه، هجتتهه هجتتهه
- هجتتهه، بى هجتته 131 202 قى د سومتتهه، بىبهه هجتتهه، هجه هجتتهه سومتتهه د Centrelink
- هجتتهه، بى هجتته 132 011 قى Medicare هجتته 131 272 قى Child Support. هجتتهه، بى به، هجتتهه،
لنك هجتتهه، هجتته بى هجتته بى هجتته هجتته
- هجتتهه، بىبهه هجتتهه، هجتتهه.

هجتتههه: هجتتهه بى هجتتهه، هجتتهه، لمتللهه د '13' بى هجتتهه هجتتهه هجتتهه Australia بى بهه هجتتهه هجتتهه
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هجتتهه. هجتتهه لمتللهه د '1800' بى هجتتهه، هجتتهه، بى بهه هجتتهه بى هجتتهه هجتتهه هجتتهه هجتتهه
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هجتتهه

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Medicare is Australia's health care system

Medicare helps cover the cost of some health care services.

How Medicare works

We provide payments and services that can help when you or someone you care for use health care services or buy medicines.

If you are eligible, Medicare helps with:

- free or cheaper treatment by doctors, specialists, optometrists, and in some cases dentists and health practitioners
- low cost medicine
- free treatment and accommodation in a public hospital.

How to enrol in Medicare

You can enrol in Medicare by:

- completing a Medicare enrolment form
- mailing or emailing the form and supporting documents to **MES@servicesaustralia.gov.au**

You will get a Medicare card in the mail when you are enrolled. We will send it to the address you give us. You can get a digital copy of your Medicare card on your myGov account linked to Medicare.

To do your business with us online, create a myGov account and link to Medicare. To find out more, go to:

- **servicesaustralia.gov.au/mygovguides**
- **servicesaustralia.gov.au/medicarecard**

Medicare card

You need a valid Medicare card to:

- claim Medicare benefits
- visit a doctor who bulk bills
- get treated as a public patient in a public hospital
- get some medicines at a lower cost.

Your Medicare card can also help if you are a private patient getting treatment in a public or private hospital.

We can issue a maximum of 2 cards to a family. If you are 15 or older, you can get your own Medicare card.

If your Medicare card is lost or stolen, you can easily get a new one using your Medicare online account or the Express Plus Medicare mobile app.

For more information in English, go to **servicesaustralia.gov.au/medicarecard**

Register your bank account details

Register your bank account details with us so we can pay your Medicare benefits directly into your nominated bank account.

Register your bank account details using:

- your Medicare online account through myGov
- the Express Plus Medicare mobile app.

You need to:

- have your Medicare card and bank account details (BSB, account number and account name) with you when you register
- let us know if your details change.

For more information in English, go to servicesaustralia.gov.au/medicare/services

Claiming

You can claim for health care services for anyone listed on your Medicare card.

Staff at your doctor's office can submit the claim on your behalf if they offer electronic claiming.

If your doctor's office cannot submit the claim on your behalf, you can submit a claim:

- using your Medicare online account through myGov
- using the Express Plus Medicare mobile app
- in person at a service centre
- via post by completing a Medicare Claim form (MS014).

You can also claim for someone on another Medicare card if you have paid for the service. You cannot do this online.

To find out more about claiming options in English, go to servicesaustralia.gov.au/medicare/claiming

Reciprocal Health Care Agreements

Medicare does not cover treatment when you go overseas. However, the Australian Government has signed Reciprocal Health Care Agreements (RHCA) with some countries to cover Australians for the cost of essential medical treatment while they are visiting those countries.

Visitors from those countries may also be able to get some health services and cheaper medicines when they are in Australia.

To find out more about the RHCA in English, go to servicesaustralia.gov.au/rhca

Medicare self service

It is easy to do business with us anytime and anywhere. You can do most things quickly and easily without needing to call or visit us.

Use your Medicare online account and Express Plus Medicare mobile app to make a claim, update your personal and bank details or request a replacement or duplicate Medicare card. You can also view immunisation statements and much more.

Medicare online account

You can register for a Medicare online account through myGov. It is a secure way for you to do your business with Medicare when and where it suits you.

To find out how to register in English, go to servicesaustralia.gov.au/medicareonline

Express Plus Medicare mobile app

You can also do many things using the Express Plus Medicare mobile app. Once you have a Medicare online account, you can download the app from the App Store, Google Play or the Windows Store.

To find out more about the app in English, go to servicesaustralia.gov.au/expressplus

For more information

- Go to servicesaustralia.gov.au/medicare-services for more information in English
- Go to servicesaustralia.gov.au/yourlanguage where you can read, listen to or watch information in your language
- Call **131 202** to speak with us in your language about Centrelink payments and services
- Call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.