



How to claim Pandemic Leave Disaster Payment

Pandemic Leave Disaster Payment is support for when you cannot work and earn income, because you or someone you are caring for has to self-isolate or quarantine due to COVID-19.

You must also meet all of the following:

- you are at least 17 years old and live in Australia
- you are an Australian resident or hold a visa that gives you the right to work in Australia
- you are living in Australia during your self-isolation, quarantine or caring period
- you are living in Australia at the time of your claim
- you are unable to work and lost at least 8 hours or a full day of work in a 7 day period of self-isolation, quarantine or caring
- you have no sick leave entitlements, including pandemic sick leave, personal leave or leave to care for another person
- you have liquid assets of less than \$10,000 on the first day of the period you are claiming for.

Liquid assets are any funds readily available to you in cash or savings, or assets that can easily be changed into cash. For example, money loaned to other people.

If you are a temporary visa holder and meet the eligibility rules above but cannot claim online, call us on **180 22 66** to claim.

If you are claiming for a period which starts from 18 January 2022 onwards and you are able to, you must claim online. To claim online, you need a myGov account linked to Centrelink. If you do not have an account yet, read how to set up an online account. Go to **servicessaustralia.gov.au/centrelinkonline**

Once you have an account, sign into myGov.

1. Select **Apply for support** from the **Government support for coronavirus** alert
2. Under **Affected by coronavirus (COVID-19)**, select **Get started**
3. Select **Apply for Pandemic Leave Disaster Payment**
4. Answer the questions and submit your claim.

For more information about Pandemic Leave Disaster Payment including in your language, go to **servicessaustralia.gov.au/pandemicleavedisasterpayment**