



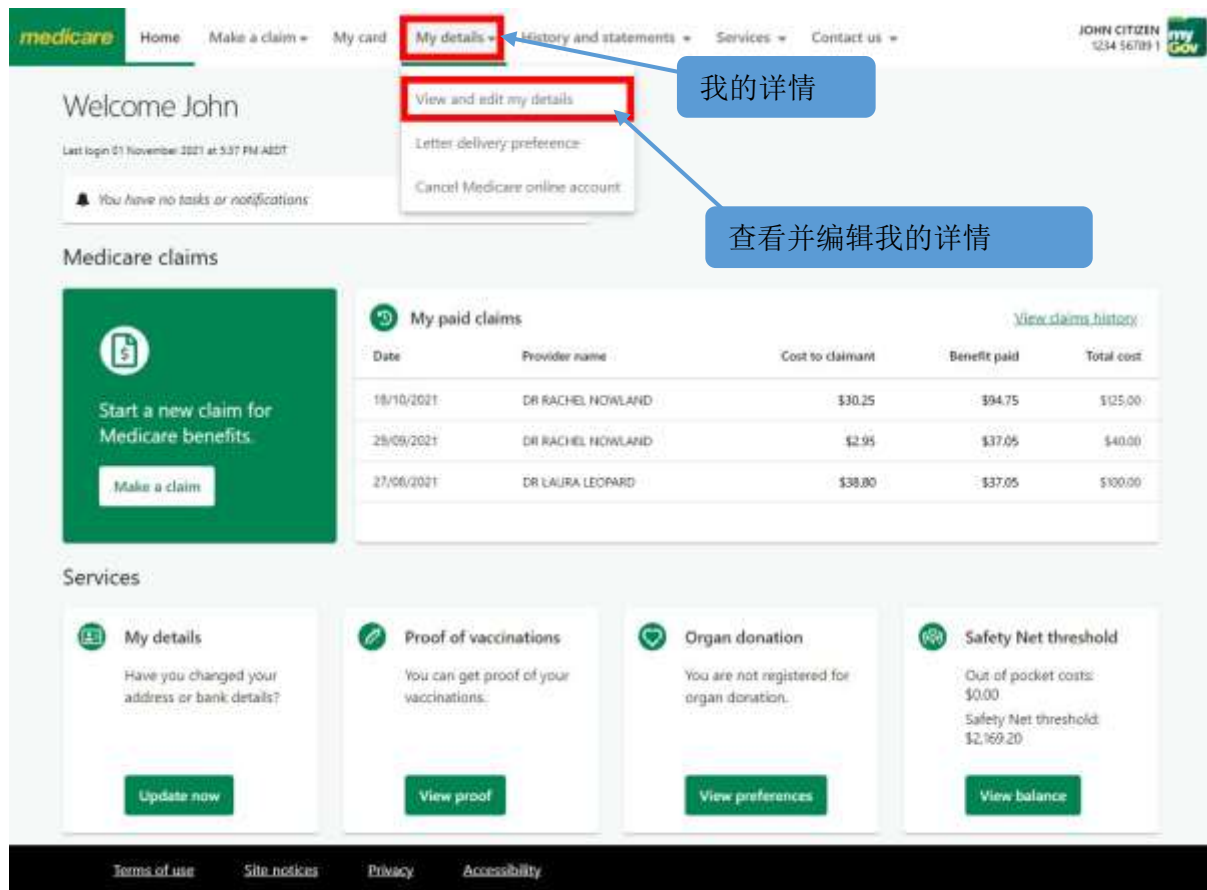
# 使用 Medicare 在线帐户更新银行帐户信息

了解如何使用 Medicare 在线帐户更新银行帐户信息。

## 第 1 步：登录

请访问 [my.gov.au](https://my.gov.au) 并登录，然后从已链接服务中选择 Medicare。

从菜单中选择 **My details**，然而选择 **View and edit my details**。



您将看到您当前的银行账户信息。

**medicare** Home Make a claim > My card My details > History and statements > Services > Contact us >


JOHN CITIZEN  
1234 5678 9 myGov

### My details

#### Personal details

Name  
JOHN MICHAEL CITIZEN  
[View or add other names](#)

Date of birth  
2 May 1987

Individual Healthcare Identifier   
800360883349745

Descent  
Do not wish to answer

Primary spoken language other than English  
None

[Edit](#)

#### Address

**Postal**  
You do not have a postal address recorded.

[Edit](#)

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**Residential**  
You do not have a residential address recorded.

[Edit](#)

#### Phone numbers

**Mobile**  
You do not have a mobile phone number recorded.

**Home**  
You do not have a home phone number recorded.

[Edit](#)

#### Bank details

Get updated 8 November 2021

BSE  
732-636  
WESTPAC BANKING CORPORATION

Account number  
123456

Account name  
MR JOHN CITIZEN

[Edit](#)

#### Help

[Updating your details?](#)

[More information about healthcare identifiers?](#)

银行账户详情

## 第 2 步：更新银行账户详情

从 **Bank details** 中选择 **Edit**。

The screenshot shows the Medicare 'My details' page. The navigation bar at the top includes 'Home', 'Make a claim', 'My card', 'My details', 'History and statements', 'Services', and 'Contact us'. The user's name 'JOHN MICHAEL CITIZEN' and Medicare number '1234 56789 1' are displayed in the top right. The 'My details' section is divided into several categories:

- Personal details:** Name: JOHN MICHAEL CITIZEN; Date of birth: 2 May 1987; Individual Healthcare Identifier: 800360883349745; Descent: Do not wish to answer; Primary spoken language other than English: None. An 'Edit' button is present.
- Address:** Postal: You do not have a postal address recorded. Residential: You do not have a residential address recorded. 'Edit' buttons are present for both.
- Phone numbers:** Mobile: You do not have a mobile phone number recorded. Home: You do not have a home phone number recorded. An 'Edit' button is present.
- Bank details:** Last updated: 7 November 2021. BSE: 732-636 WESTPAC BANKING CORPORATION. Account number: 123456. Account name: MR JOHN CITIZEN. An 'Edit' button is present and highlighted with a red border. A blue callout box with the Chinese characters '编辑' (Edit) and an arrow points to this button.

Help links on the right include 'Updating your details' and 'More information about healthcare identifiers'.

更新银行账户信息并输入：

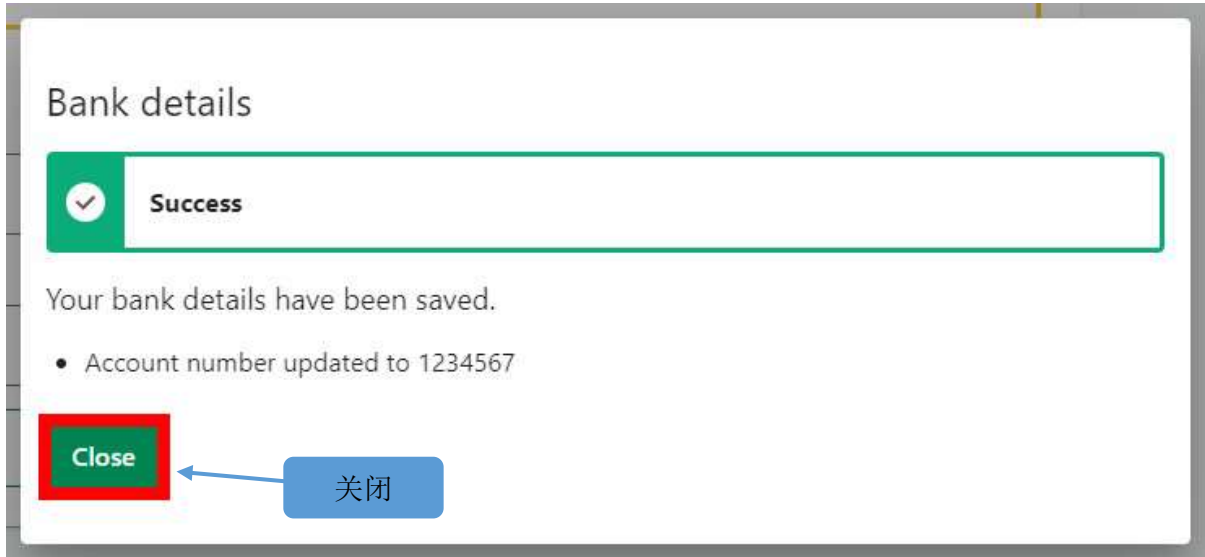
- **Account name**
- **BSB**
- **Account number.**

然后选择 **Save bank details.**

这些变更仅适用于您个人的 Medicare 福利金，不适用于您 Medicare 卡上的其他人。

The screenshot shows the Medicare website's 'Edit bank details' page. At the top, there is a navigation bar with links for Home, Make a claim, My card, My details, History and statements, Services, and Contact us. The user's name, JOHN CITIZEN, and a Medicare number, 1234 56789 1, are displayed in the top right corner. Below the navigation bar, the page title is 'Edit bank details'. A yellow warning box states: 'Updated bank details will only apply to your Medicare payments. Updates will not apply to others listed on your card.' The main form contains three input fields: 'Account name' with the value 'MR JOHN CITIZEN', 'BSB' with the value '732-636', and 'Account number' with the value '1234567'. Below these fields are three buttons: 'Save bank details' (highlighted in green), 'Cancel', and 'Delete bank details'. Blue arrows point from Chinese labels to the corresponding fields: '账户名' (Account name) points to the 'Account name' field, 'BSB' points to the 'BSB' field, and '账户号码' (Account number) points to the 'Account number' field. A blue label '保存银行账户信息' (Save bank details) points to the 'Save bank details' button. At the bottom of the page, there is a footer with links for Terms of use, Site notices, Privacy, and Accessibility.

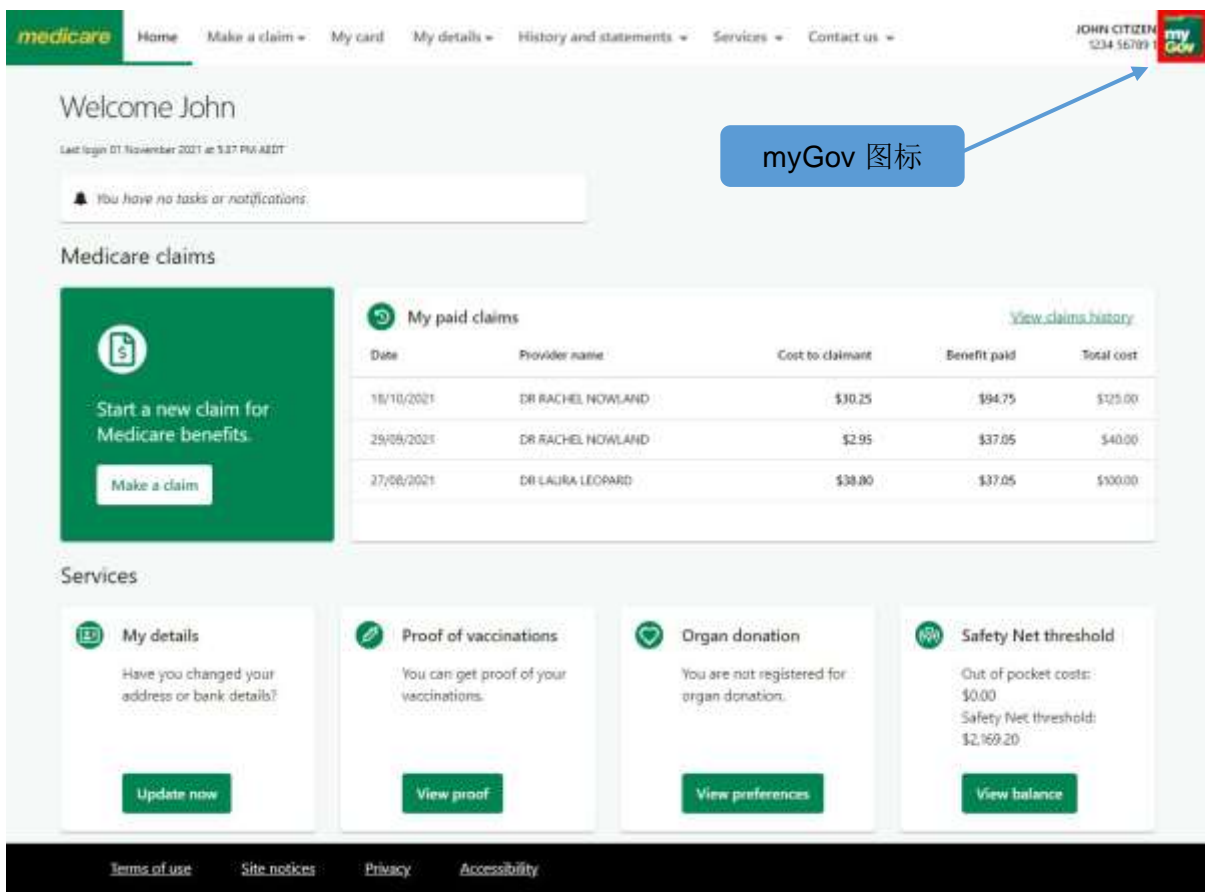
我们将在保存您的详细信息后确认您的账号。检查变更信息是否正确，然后选择 **Close.**



### 第 3 步: 注销

在主页上可以完成其他操作。

选择“myGov”图标离开 Medicare 并返回至 myGov。



为了您的隐私和安全，请在使用完 myGov 帐户后 **Sign out**。

**myGov** Home Services Inbox Account settings **Sign out**

**Good afternoon JOHN** 退出登录

JOHN CITIZEN, 2 May 1987  
Last sign-in: 19 November 2021 4:51:41 pm AEDT

Alerts

- Government support for Coronavirus.** If your circumstances are affected by Coronavirus (COVID-19), you may be eligible for support, such as the COVID-19 Disaster Payment. [Apply for support >](#)
- Connect your myGovID Digital Identity to your myGov account.** Your Digital Identity is a simple, safe, secure way to prove who you are online. [Connect Digital Identity >](#)  
[Remind me later](#)

Quick links

- Proof of COVID-19 vaccination**  
[Go to Medicare >](#)

Your services

- medicare**  
Medicare
- ato**  
Australian Taxation Office
- centrelink**  
Centrelink

## 更多信息

- 请浏览 [servicessaustralia.gov.au/individuals/online-help](https://servicessaustralia.gov.au/individuals/online-help) 查看关于使用在线帐户的英文在线指南和视频演示。
- 请浏览 [servicessaustralia.gov.au/individuals/information-in-your-language](https://servicessaustralia.gov.au/individuals/information-in-your-language) 获得中文版的文本、音频或视频信息。
- 致电 **131 202**，用中文咨询 Centrelink 相关福利金和服务的信息。
- 请致电 132 011 咨询 Medicare 相关事宜；致电 131 272 咨询 Child Support 相关事宜。如果需要口译服务，请告诉我们，我们将免费为您安排口译员。
- 前往服务中心。

注意：从澳大利亚任何地方用座机拨打“13”打头的电话号码，费用固定。该费率可能因本地通话价格而异，也可能因电话服务提供商而异。使用座机拨打“1800”开头的电话号码免费。使用公共电话和移动电话致电可能会以较高的费率按时计费。

### 免责声明：

本出版物中包含的信息仅作为福利金和服务指南之用。您有责任决定是否要申请某项福利金，并根据个人具体情况提出申请。



# Update your bank account details using your Medicare online account

Learn how to update your bank account details using your Medicare online account.

## Step 1: Sign in

Go to [my.gov.au](https://my.gov.au) and sign in, then select Medicare from your linked services.

Select **My details** from the menu, then **View and edit my details**.

The screenshot shows the Medicare online account interface for a user named John Citizen. The navigation menu at the top includes 'Home', 'Make a claim', 'My card', 'My details', 'History and statements', 'Services', and 'Contact us'. The 'My details' menu is open, showing options: 'View and edit my details', 'Letter delivery preference', and 'Cancel Medicare online account'. A blue callout box labeled 'My details' points to the 'My details' menu item, and another blue callout box labeled 'View and edit my details' points to the 'View and edit my details' option in the dropdown menu. Below the navigation, the user is greeted with 'Welcome John' and 'Last login 01 November 2021 at 5:37 PM AEST'. There is a notification that says 'You have no tasks or notifications'. The main content area is divided into sections: 'Medicare claims' with a 'Start a new claim for Medicare benefits' button and a 'My paid claims' table; and 'Services' with four cards: 'My details' (with an 'Update now' button), 'Proof of vaccinations' (with a 'View proof' button), 'Organ donation' (with a 'View preferences' button), and 'Safety Net threshold' (with a 'View balance' button). The table 'My paid claims' has the following data:

Date	Provider name	Cost to claimant	Benefit paid	Total cost
18/10/2021	DR RACHEL NOWLAND	\$30.25	\$94.75	\$125.00
29/09/2021	DR RACHEL NOWLAND	\$2.95	\$37.05	\$40.00
27/06/2021	DR LAURA LEOPARD	\$38.00	\$37.05	\$100.00

You will see your current bank details.



**medicare** Home Make a claim ▾ My card My details ▾ History and statements ▾ Services ▾ Contact us ▾

JOHN CITIZEN  
1234 56789 myGov

### My details

#### Personal details

Name  
JOHN MICHAEL CITIZEN  
[View or add other names](#)

Date of birth  
2 May 1987

Individual Healthcare Identifier ⓘ  
800360883349745

Descent  
Do not wish to answer

Primary spoken language other than English  
None

[Edit](#)

---

#### Address

##### Postal

You do not have a postal address recorded.

[Edit](#)

---

##### Residential

You do not have a residential address recorded.

[Edit](#)

---

#### Phone numbers

##### Mobile

You do not have a mobile phone number recorded.

##### Home

You do not have a home phone number recorded.

[Edit](#)

---

#### Bank details

Get updated 3 November 2021

BSE  
732-636  
WESTPAC BANKING CORPORATION

Account number  
123456

Account name  
MR JOHN CITIZEN

[Edit](#)

[Updating your details?](#)

[More information about healthcare identifiers?](#)

**Bank details**

## Step 2: Update your bank details

Select **Edit** in **Bank details**.

The screenshot shows the Medicare 'My details' page. At the top, there is a navigation bar with 'medicare' logo and links for Home, Make a claim, My card, My details (selected), History and statements, Services, and Contact us. On the right, the user's name 'JOHN CITIZEN' and MyGov logo are visible. The main content area is titled 'My details' and contains several sections: 'Personal details' with fields for Name (JOHN MICHAEL CITIZEN), Date of birth (2 May 1987), Individual Healthcare Identifier (800360883349745), and Primary spoken language (None); 'Address' with 'Postal' and 'Residential' sub-sections, both indicating no address is recorded; 'Phone numbers' with 'Mobile' and 'Home' sub-sections, both indicating no number is recorded; and 'Bank details' with account information for WESTRAC BANKING CORPORATION, account number 123456, and account name MR JOHN CITIZEN. A blue arrow points to the 'Edit' button in the Bank details section.

**Personal details**

Name  
JOHN MICHAEL CITIZEN  
[View or add other names](#)

Date of birth  
2 May 1987

Individual Healthcare Identifier   
800360883349745

Descent  
Do not wish to answer

Primary spoken language other than English  
None

**Edit**

**Address**

**Postal**  
You do not have a postal address recorded.

**Edit**

**Residential**  
You do not have a residential address recorded.

**Edit**

**Phone numbers**

**Mobile**  
You do not have a mobile phone number recorded.

**Home**  
You do not have a home phone number recorded.

**Edit**

**Bank details**  
Last updated 2 November 2021

BSE  
732-636  
WESTRAC BANKING CORPORATION

Account number  
123456

Account name  
MR JOHN CITIZEN

**Edit**

Update your bank details and enter your:

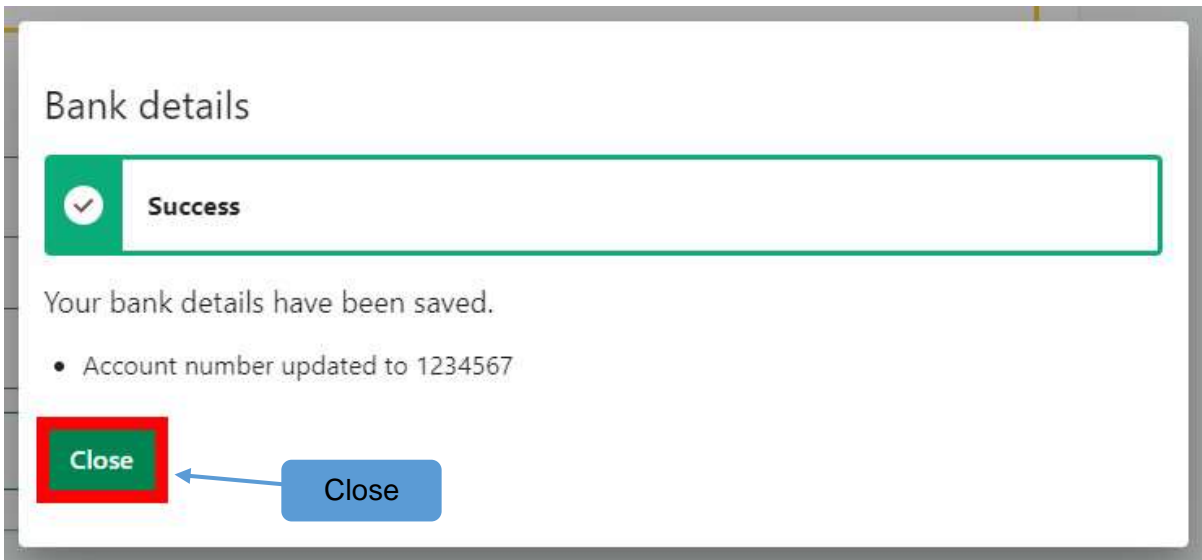
- **Account name**
- **BSB**
- **Account number.**

Then select **Save bank details**.

These changes only apply to Medicare payments for you. They will not apply to other people on your Medicare card.

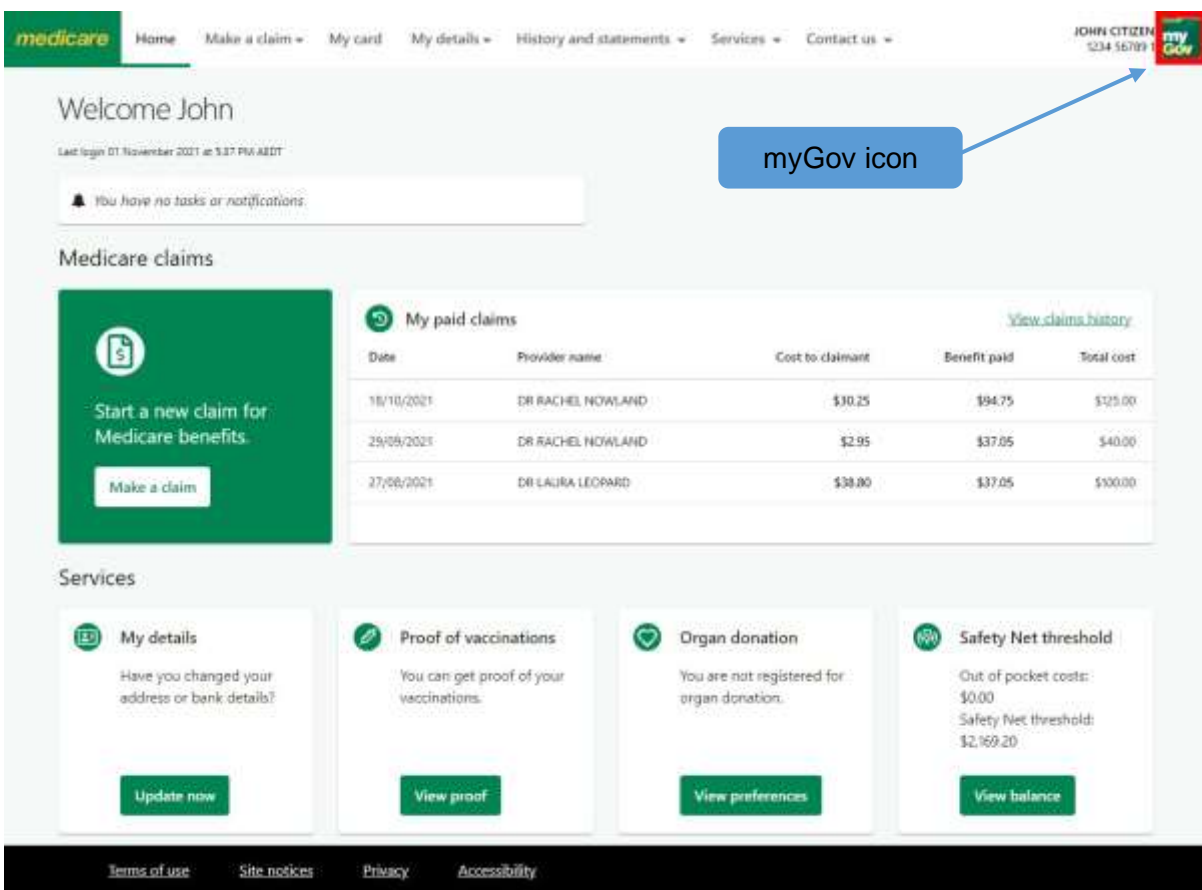
The screenshot shows the Medicare website's 'Edit bank details' page. At the top, there is a navigation bar with the Medicare logo and links for Home, Make a claim, My card, My details, History and statements, Services, and Contact us. On the right, the user's name 'JOHN CITIZEN' and Medicare number '1234 56789 1' are displayed. The main heading is 'Edit bank details'. Below this is a yellow warning box with an information icon and the text: 'Updated bank details will only apply to your Medicare payments. Updates will not apply to others listed on your card.' The form contains three input fields: 'Account name' with the value 'MR JOHN CITIZEN', 'BSB' with the value '732-636', and 'Account number' with the value '1234567'. Below the fields are three buttons: 'Save bank details' (highlighted in green), 'Cancel', and 'Delete bank details'. Blue callout boxes with arrows point to the 'Account name' field, the 'BSB' field, the 'Account number' field, and the 'Save bank details' button. At the bottom of the page, there is a footer with links for Terms of use, Site notices, Privacy, and Accessibility.

We will confirm your account number when we have saved your details. Check the changes are correct, then select **Close**.



### Step 3: sign out

From your homepage you can complete other transactions. Select the **myGov** icon to leave Medicare and return to myGov.



For your privacy and security, **Sign out** when you have finished using your myGov account.

The screenshot shows the myGov user interface. At the top, a dark green navigation bar contains the myGov logo and links for Home, Services, Inbox, and Account settings. A red box highlights the 'Sign out' button in the top right corner. A blue callout box with the text 'Sign out' and an arrow points to this button. Below the navigation bar, the user is greeted with 'Good afternoon JOHN'. To the right, the user's name 'JOHN CITIZEN, 2 May 1987' and 'Last sign-in: 19 November 2021 4:51:41 pm AEDT' are displayed. The 'Alerts' section contains two items: 'Government support for Coronavirus' with an 'Apply for support' link, and 'Connect your myGovID Digital Identity to your myGov account' with 'Connect Digital Identity' and 'Remind me later' links. The 'Quick links' section features a 'Proof of COVID-19 vaccination' link that goes to Medicare. The 'Your services' section displays three service tiles: Medicare, Australian Taxation Office (ATO), and Centrelink.

**myGov** Home Services Inbox Account settings **Sign out**

Good afternoon JOHN **Sign out**

JOHN CITIZEN, 2 May 1987  
Last sign-in: 19 November 2021 4:51:41 pm AEDT

Alerts

**Government support for Coronavirus.** If your circumstances are affected by Coronavirus (COVID-19), you may be eligible for support, such as the COVID-19 Disaster Payment. [Apply for support >](#)

**Connect your myGovID Digital Identity to your myGov account.** Your Digital Identity is a simple, safe, secure way to prove who you are online. [Connect Digital Identity >](#)  
[Remind me later](#)

Quick links

**Proof of COVID-19 vaccination**  
[Go to Medicare >](#)

Your services

**medicare**  
Medicare

**ato**  
Australian Taxation Office

**centrelink**  
Centrelink

## For more information

- Go to [servicesaustralia.gov.au/individuals/online-help](https://servicesaustralia.gov.au/individuals/online-help) to view online guides and video demonstrations about using your online account in English.
- Go to [servicesaustralia.gov.au/individuals/information-in-your-language](https://servicesaustralia.gov.au/individuals/information-in-your-language) where you can read, listen to or watch information in your language.
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Call 132 011 for Medicare and 131 272 for Child Support. Let us know if you need an interpreter, and we will arrange one for free.
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

## Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.