



Sasisha habari za akaunti yako ya benki kwa kutumia akaunti yako mtandaoni ya Medicare

Jifunze jinsi ya kusasisha habari za akaunti yako ya benki kwa kutumia akaunti yako mtandaoni ya Medicare.

Hatua ya 1: Ingia

Nenda kwa my.gov.au na kuingia, halafu chagua Medicare kutoka huduma yako ya kuunganishwa. Chagua **My details** kutoka menu, halafu **View and edit my details**.

The screenshot shows the Medicare my.gov.au website interface. At the top, there is a navigation bar with 'Home', 'Make a claim', 'My card', 'My details', 'History and statements', 'Services', and 'Contact us'. The 'My details' menu is highlighted with a red box, and a blue callout box labeled 'Maelezo yangu' points to it. Below the navigation bar, the user is logged in as 'JOHN CITIZEN' with the ID '1234 56789 1'. The main content area shows a 'Welcome John' message, a notification that there are no tasks or notifications, and a 'Medicare claims' section. The 'My paid claims' table is visible, showing three claims with columns for Date, Provider name, Cost to claimant, Benefit paid, and Total cost. Below the claims section, there is a 'Services' section with four cards: 'My details', 'Proof of vaccinations', 'Organ donation', and 'Safety Net threshold'. The 'My details' card is highlighted with a red box, and a blue callout box labeled 'Angalia na hariri maelezo yangu' points to it. The footer contains links for 'Terms of use', 'Site notices', 'Privacy', and 'Accessibility'.

Utaona maelezo ya sasa ya benki yako.

medicare Home Make a claim ▾ My card My details ▾ History and statements ▾ Services ▾ Contact us ▾


JOHN CITIZEN
1234 56789 myGov

My details

Personal details

Name
JOHN MICHAEL CITIZEN
[View or add other names](#)

Date of birth
2 May 1987

Individual Healthcare Identifier 
800360883349745

Descent
Do not wish to answer

Primary spoken language other than English
None

[Edit](#)

Address

Postal
You do not have a postal address recorded.

[Edit](#)

Residential
You do not have a residential address recorded.

[Edit](#)

Phone numbers

Mobile
You do not have a mobile phone number recorded.

Home
You do not have a home phone number recorded.

[Edit](#)

Bank details

Get latest of November 2021

BSE
732-636
WESTPAC BANKING CORPORATION

Account number
123456

Account name
MR JOHN CITIZEN

[Edit](#)

Help

[Updating your details?](#)

[More information about healthcare identifiers?](#)

Maelezo ya Benki

Hatua ya 2: Sasisha habari za benki yako

Chagua **Edit** katika **Bank details**.

The screenshot shows the Medicare 'My details' page. The navigation bar at the top includes 'Home', 'Make a claim', 'My card', 'My details', 'History and statements', 'Services', and 'Contact us'. The user's name 'JOHN CITIZEN' and 'myGov' logo are visible in the top right. The main content area is titled 'My details' and contains several sections: 'Personal details', 'Address', 'Phone numbers', and 'Bank details'. Each section has an 'Edit' button. A blue callout box with the text 'Hariri' and an arrow points to the 'Edit' button in the 'Bank details' section.

Personal details

Name
JOHN MICHAEL CITIZEN
[View or add other names](#)

Date of birth
2 May 1987

Individual Healthcare Identifier
800360883349745

Descent
Do not wish to answer

Primary spoken language other than English
None

Edit

Address

Postal

You do not have a postal address recorded.

Edit

Residential

You do not have a residential address recorded.

Edit

Phone numbers

Mobile

You do not have a mobile phone number recorded.

Home

You do not have a home phone number recorded.

Edit

Bank details

Get started 2 November 2021

BSE
732-636
WESTRAC BANKING CORPORATION

Account number
123456

Account name
MR JOHN CITIZEN

Edit

Hariri

Sasisha habari za benki yako na ingiza zifuatazo zako:

- **Account name**
- **BSB**
- **Account number.**


Halafu chagua **Save bank details**

Mabadilisho hayo yanatumika kwa malipo ya Medicare kwako. Hayatumiki kwa watu wengine ambao wako kadi yako ya Medicare.

The screenshot shows the Medicare website's 'Edit bank details' page. At the top, there is a navigation bar with links for Home, Make a claim, My card, My details, History and statements, Services, and Contact us. The user's name 'JOHN CITIZEN' and a Medicare number '1234 56789 1' are visible in the top right. A yellow warning box states: 'Updated bank details will only apply to your Medicare payments. Updates will not apply to others listed on your card.' The main form contains three input fields: 'Account name' with the value 'MR JOHN CITIZEN', 'BSB' with '732-636', and 'Account number' with '1234567'. Below these fields are three buttons: 'Save bank details' (highlighted in green), 'Cancel', and 'Delete bank details'. Blue callout boxes with arrows point to these elements: 'Jina la Akaunti' points to the Account name field, 'BSB' points to the BSB field, 'Nambari ya Akaunti' points to the Account number field, and 'Hifadhi maelezo ya benki' points to the 'Save bank details' button. At the bottom of the page, there are links for Terms of use, Site notices, Privacy, and Accessibility.

Tutahakikisha nambari ya akaunti yako wakati tumeweka habari zako. Angalia kama mabadiliko hayo ni sahihi, halafu chagua **Close**.

Bank details

 **Success**

Your bank details have been saved.

- Account number updated to 1234567

Close ← Funga

Hatua ya 3: kutoka

Kutoka kwenye ukurasa wako wa kwanza unaweza kukamilisha shughuli nyingine. Chagua ikoni ya **myGov** ili kutoka kwa Medicare na kurudi kwa myGov.


medicare Home Make a claim My card My details History and statements Services Contact us

JOHN CITIZEN 1234 56789 myGov

Welcome John
Last login 01 November 2021 at 5:37 PM AEST

You have no tasks or notifications.

Medicare claims

 Start a new claim for Medicare benefits.
Make a claim

My paid claims [View claims history](#)

Date	Provider name	Cost to claimant	Benefit paid	Total cost
18/10/2021	DR RACHEL NOWLAND	\$30.25	\$94.75	\$125.00
29/08/2021	DR RACHEL NOWLAND	\$2.95	\$37.05	\$40.00
27/08/2021	DR LAURA LEOPARD	\$38.00	\$37.05	\$100.00

Services

My details
Have you changed your address or bank details?
[Update now](#)

Proof of vaccinations
You can get proof of your vaccinations.
[View proof](#)

Organ donation
You are not registered for organ donation.
[View preferences](#)

Safety Net threshold
Out of pocket costs: \$0.00
Safety Net threshold: \$2,169.20
[View balance](#)

[Terms of use](#) [Site notices](#) [Privacy](#) [Accessibility](#)

Ikoni ya myGov

Kwa ajili ya usiri wako na usalama, **Sign out** wakati unapomaliza kutumia akaunti yako ya myGov.

myGov Home Services Inbox Account settings **Sign out**

Good afternoon JOHN Toka

JOHN CITIZEN, 2 May 1987
Last sign-in: 19 November 2021 4:51:41 pm AEDT

Alerts

- Government support for Coronavirus.** If your circumstances are affected by Coronavirus (COVID-19), you may be eligible for support, such as the COVID-19 Disaster Payment. [Apply for support >](#)
- Connect your myGovID Digital Identity to your myGov account.** Your Digital Identity is a simple, safe, secure way to prove who you are online. [Connect Digital Identity >](#)
[Remind me later](#)

Quick links

- Proof of COVID-19 vaccination**
[Go to Medicare >](#)

Your services

- medicare**
Medicare
- ato**
Australian Taxation Office
- centrelink**
Centrelink

Kwa habari zaidi

- Nenda kwa servicessaustralia.gov.au/individuals/online-help kutazama miongozo mtandaoni na maelezo ya video kuhusu kutumia akaunti yako ya mtandao katika Kiingereza.
- Nenda kwa servicessaustralia.gov.au/individuals/information-in-your-language ambapo unaweza kusoma, kusikiliza au kutazama habari katika lugha yako..
- Piga simu kwa **131 202** kuzungumza nasi katika lugha yako kuhusu malipo mengine na huduma zingine za Centrelink.
- Piga simu kwa 132 011 kwa Medicare na 131 272 kwa Usaidizi wa Mtoto. Utujulishe kama ukihitaji mkalimani, na tutapata mmoja bila malipo.
- Tembelea kituo cha huduma.

Kumbuka: simu kutoka simu yako ya nyumbani kwenda nambari za '13' kutoka kokote nchini Australia kinatozwa kwa kiwango kamili. Kiwango hicho kinaweza kutofautiana kutoka bei ya simu ya mtaani na pia kinaweza kutofautiana kutegemea na mtoaji huduma wako ya simu. Simu kwenda nambari za '1800' kutoka simu yako ya nyumbani hazina malipo. Simu kutoka simu za umma na za mkononi zainaweza kupimwa mud ana kutozwa kiwango cha juu.

Kanusho

Habari ambazo zimo chapisho hili zinakusudia tu kuwa mwongozo kwa malipo na huduma. Ni wajibu wako kuamua ikiwa unataka kuomba kwa malipo na kufanya ombi kulingana na hali yako maalum.



Update your bank account details using your Medicare online account

Learn how to update your bank account details using your Medicare online account.

Step 1: Sign in

Go to my.gov.au and sign in, then select Medicare from your linked services.

Select **My details** from the menu, then **View and edit my details**.

The screenshot shows the Medicare online account interface. At the top, there is a navigation menu with options: Home, Make a claim, My card, My details, History and statements, Services, and Contact us. The 'My details' menu item is highlighted with a red box, and a blue callout box labeled 'My details' points to it. Below the navigation menu, the user is logged in as 'John Citizen' with the ID '1234 56789'. The main content area is divided into several sections: 'Welcome John', 'Medicare claims', and 'Services'. The 'My details' service card is highlighted with a blue callout box labeled 'View and edit my details'. The 'My paid claims' table is also visible, showing a list of claims with columns for Date, Provider name, Cost to claimant, Benefit paid, and Total cost.

Date	Provider name	Cost to claimant	Benefit paid	Total cost
18/10/2021	DR RACHEL NOWLAND	\$30.25	\$94.75	\$125.00
29/09/2021	DR RACHEL NOWLAND	\$2.95	\$37.05	\$40.00
27/08/2021	DR LAURA LEOPARD	\$38.80	\$37.05	\$100.00

You will see your current bank details.

medicare Home Make a claim ▾ My card My details ▾ History and statements ▾ Services ▾ Contact us ▾


JOHN CITIZEN
1234 5678 9 **my Gov**

My details

Personal details

Name
JOHN MICHAEL CITIZEN
[View or add other names](#)

Date of birth
2 May 1987

Individual Healthcare Identifier 
800360883349745

Descent
Do not wish to answer

Primary spoken language other than English
None

[Edit](#)

Address

Postal
You do not have a postal address recorded.

[Edit](#)

Residential
You do not have a residential address recorded.

[Edit](#)

Phone numbers

Mobile
You do not have a mobile phone number recorded.

Home
You do not have a home phone number recorded.

[Edit](#)

Bank details

Get updated 3 November 2021

BSE
732-636
WESTPAC BANKING CORPORATION

Account number
123456

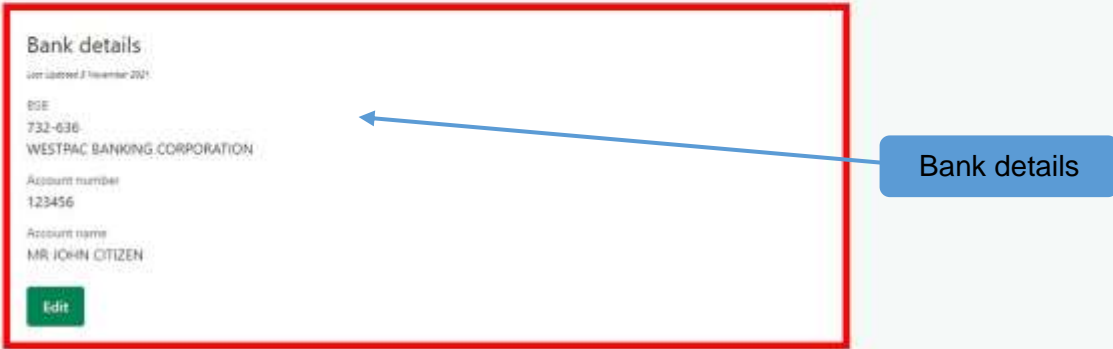
Account name
MR JOHN CITIZEN

[Edit](#)

Help

[Updating your details?](#)

[More information about healthcare identifiers?](#)



Step 2: Update your bank details

Select **Edit** in **Bank details**.

The screenshot shows the Medicare 'My details' page. At the top, there is a navigation bar with the Medicare logo and links for Home, Make a claim, My card, My details (selected), History and statements, Services, and Contact us. On the right, there is a user profile for JOHN CITIZEN with ID 1234 56789 and a MyGov logo. The main content area is titled 'My details' and contains several sections: 'Personal details' (Name: JOHN MICHAEL CITIZEN, Date of birth: 2 May 1987, Individual Healthcare Identifier: 800360883349745, Descent: Do not wish to answer, Primary spoken language other than English: None), 'Address' (Postal: You do not have a postal address recorded, Residential: You do not have a residential address recorded), 'Phone numbers' (Mobile: You do not have a mobile phone number recorded, Home: You do not have a home phone number recorded), and 'Bank details' (Last updated: 3 November 2021, BSB: 732-636, Bank: WESTRAC BANKING CORPORATION, Account number: 123456, Account name: MR JOHN CITIZEN). Each section has an 'Edit' button. A blue callout box with the word 'Edit' and an arrow points to the 'Edit' button in the 'Bank details' section. On the right side, there is a 'Help' section with links for 'Updating your details' and 'More information about healthcare identifiers'.

Update your bank details and enter your:

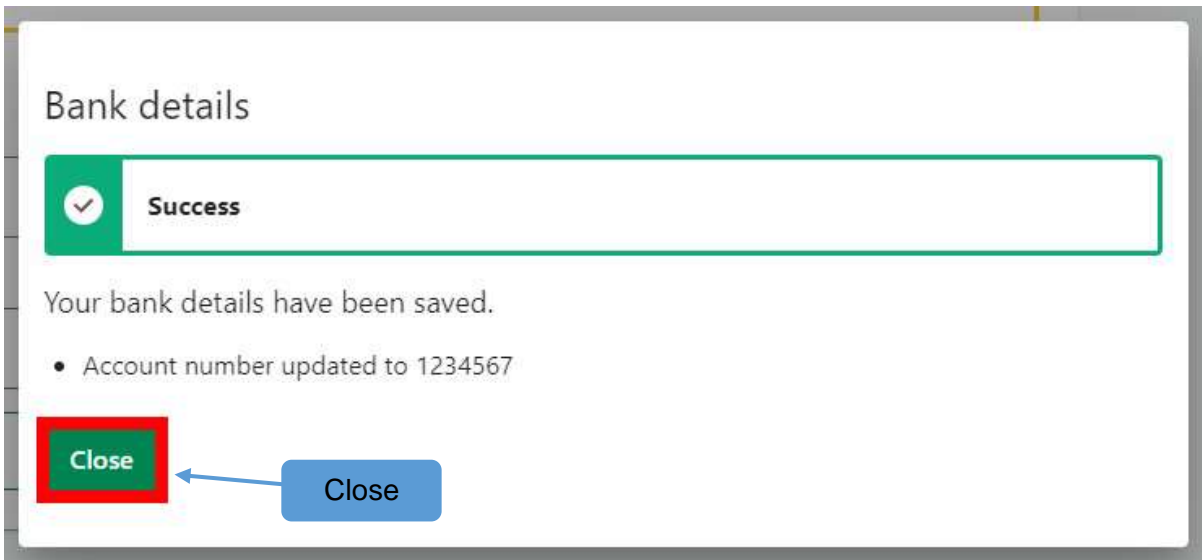
- **Account name**
- **BSB**
- **Account number.**

Then select **Save bank details**.

These changes only apply to Medicare payments for you. They will not apply to other people on your Medicare card.

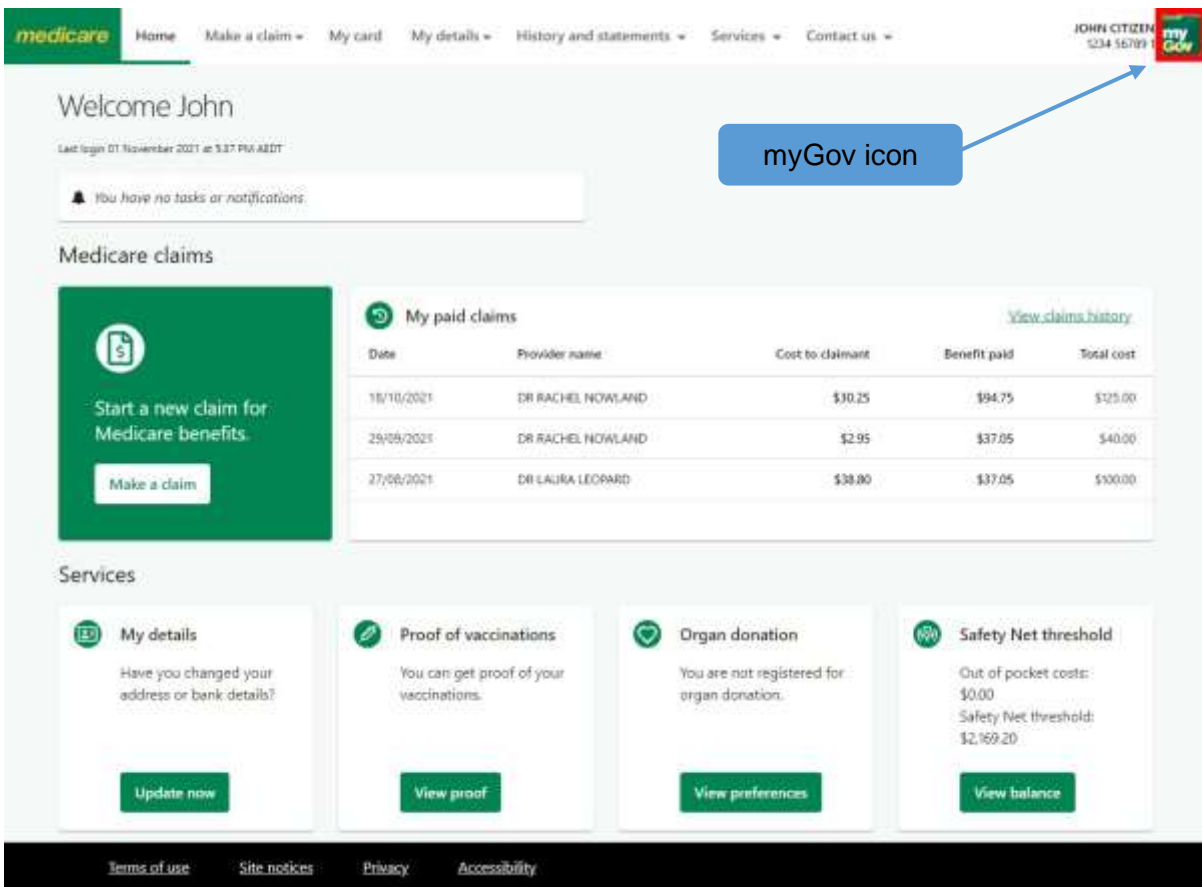
The screenshot shows the Medicare 'Edit bank details' page. At the top, there is a navigation bar with the Medicare logo and links for Home, Make a claim, My card, My details, History and statements, Services, and Contact us. On the right, the user's name 'JOHN CITIZEN' and Medicare number '1234 56789 1' are displayed. The main heading is 'Edit bank details'. Below this is a yellow warning box with an information icon and the text: 'Updated bank details will only apply to your Medicare payments. Updates will not apply to others listed on your card.' The form contains three input fields: 'Account name' with the value 'MR JOHN CITIZEN', 'BSB' with the value '732-636', and 'Account number' with the value '1234567'. Below the fields are three buttons: 'Save bank details' (highlighted in green), 'Cancel', and 'Delete bank details'. Blue callout boxes with arrows point to the 'Account name' field, the 'BSB' field, the 'Account number' field, and the 'Save bank details' button. At the bottom of the page, there is a footer with links for Terms of use, Site notices, Privacy, and Accessibility.

We will confirm your account number when we have saved your details. Check the changes are correct, then select **Close**.



Step 3: sign out

From your homepage you can complete other transactions. Select the **myGov** icon to leave Medicare and return to myGov.



For your privacy and security, **Sign out** when you have finished using your myGov account.

The screenshot displays the myGov user interface. At the top, a dark green navigation bar contains the myGov logo and links for Home, Services, Inbox, and Account settings. A 'Sign out' button is highlighted with a red box in the top right corner. Below the navigation bar, the user is greeted with 'Good afternoon JOHN'. A blue 'Sign out' button is positioned next to the greeting. To the right, user details are shown: 'JOHN CITIZEN, 2 May 1987' and 'Last sign-in: 19 November 2021 4:51:41 pm AEDT'. The 'Alerts' section contains two notifications: one about 'Government support for Coronavirus' with an 'Apply for support' link, and another about 'Connect your myGovID Digital Identity' with 'Connect Digital Identity' and 'Remind me later' links. The 'Quick links' section features a 'Proof of COVID-19 vaccination' link that goes to Medicare. The 'Your services' section includes three tiles for Medicare, Australian Taxation Office (ATO), and Centrelink.

For more information

- Go to servicesaustralia.gov.au/individuals/online-help to view online guides and video demonstrations about using your online account in English.
- Go to servicesaustralia.gov.au/individuals/information-in-your-language where you can read, listen to or watch information in your language.
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Call 132 011 for Medicare and 131 272 for Child Support. Let us know if you need an interpreter, and we will arrange one for free.
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.