



# ਆਪਣੇ Medicare ਐਨਲਾਈਨ ਖਾਤੇ ਦੀ ਵਰਤੋਂ ਕਰਕੇ ਆਪਣੇ ਬੈਂਕ ਖਾਤੇ ਦੇ ਵੇਰਵਿਆਂ ਨੂੰ ਅੱਪਡੇਟ ਕਰੋ

ਆਪਣੇ Medicare ਐਨਲਾਈਨ ਖਾਤੇ ਦੀ ਵਰਤੋਂ ਕਰਕੇ ਆਪਣੇ ਬੈਂਕ ਖਾਤੇ ਦੇ ਵੇਰਵਿਆਂ ਨੂੰ ਅੱਪਡੇਟ ਕਰਨਾ ਸਿੱਖੋ।

## ਕਦਮ 1: ਸਾਈਨ ਇਨ ਕਰੋ

[my.gov.au](https://my.gov.au) 'ਤੇ ਜਾਓ ਅਤੇ ਸਾਈਨ ਇਨ ਕਰੋ, ਫੇਰ ਆਪਣੀਆਂ ਲਿੰਕ ਕੀਤੀਆਂ ਸੇਵਾਵਾਂ ਵਿੱਚੋਂ Medicare ਦੀ ਚੋਣ ਕਰੋ।

ਮੀਨੂੰ ਤੋਂ My details ਫਿਰ View and edit my details ਦੀ ਚੋਣ ਕਰੋ।

The screenshot shows the Medicare my.gov.au website interface. The 'My details' menu is highlighted with a red box and a blue callout box containing the text 'ਮੇਰੇ ਵੇਰਵੇ'. The 'View and edit my details' option is also highlighted with a red box and a blue callout box containing the text 'ਮੇਰੇ ਵੇਰਵਿਆਂ ਨੂੰ ਵੇਖਣਾ ਅਤੇ ਸੰਪਾਦਿਤ ਕਰਨਾ'. The page displays the user's name 'John', last login date '01 November 2021', and a table of 'My paid claims'.

Date	Provider name	Cost to claimant	Benefit paid	Total cost
18/10/2021	DR RACHEL NOWLAND	\$30.25	\$94.75	\$125.00
29/09/2021	DR RACHEL NOWLAND	\$2.95	\$37.05	\$40.00
27/06/2021	DR LAURA LEOPARD	\$38.00	\$37.05	\$100.00

ਤੁਸੀਂ ਆਪਣੇ ਮੌਜੂਦਾ ਬੈਂਕ ਵੇਰਵੇ ਵੇਖੋਗੇ।

**medicare** Home Make a claim My card **My details** History and statements Services Contact us


JOHN CITIZEN  
1234 56789 myGov

### My details

#### Personal details

Name  
JOHN MICHAEL CITIZEN  
[View or add other names](#)

Date of birth  
2 May 1987

Individual Healthcare Identifier   
800360883349745

Descent  
Do not wish to answer

Primary spoken language other than English  
None

[Edit](#)

---

#### Address

##### Postal

You do not have a postal address recorded.

[Edit](#)

---

##### Residential

You do not have a residential address recorded.

[Edit](#)

---

#### Phone numbers

##### Mobile

You do not have a mobile phone number recorded.

##### Home

You do not have a home phone number recorded.

[Edit](#)

---

#### Bank details

Get updated 8 November 2021

BSE  
732-636  
WESTPAC BANKING CORPORATION

Account number  
123456

Account name  
MR JOHN CITIZEN

[Edit](#)

ਬੈਂਕ ਦੇ ਵੇਰਵੇ

## ਕਦਮ 2: ਆਪਣੇ ਬੈਂਕ ਦੇ ਵੇਰਵੇ ਅੱਪਡੇਟ ਕਰੋ

Bank details ਵਿੱਚ Edit ਦੀ ਚੋਣ ਕਰੋ।

The screenshot shows the Medicare 'My details' page. The 'Bank details' section is highlighted with a red box, and a blue callout box with the text 'ਸੰਪਾਦਿਤ ਕਰੋ' (Edit) points to the 'Edit' button in this section.

**medicare** Home Make a claim ▾ My card My details ▾ History and statements ▾ Services ▾ Contact us ▾

JOHN CITIZEN 1234 56789 1 myGov

### My details

**Personal details**

Name  
JOHN MICHAEL CITIZEN  
[View or add other names](#)

Date of birth  
2 May 1987

Individual Healthcare Identifier   
800360883349745

Discent  
Do not wish to answer

Primary spoken language other than English  
None

[Edit](#)

---

**Address**

**Postal**  
You do not have a postal address recorded.

[Edit](#)

---

**Residential**  
You do not have a residential address recorded.

[Edit](#)

---

**Phone numbers**

**Mobile**  
You do not have a mobile phone number recorded.

**Home**  
You do not have a home phone number recorded.

[Edit](#)

---

**Bank details**  
can update 31 November 2021

BSE  
732-636  
WESTPAC BANKING CORPORATION

Account number  
123456

Account name  
MR JOHN CITIZEN

[Edit](#)

**Help**

[Updating your details](#)

[More information about healthcare identifiers](#)

ਆਪਣੇ ਬੈਂਕ ਵੇਰਵਿਆਂ ਨੂੰ ਅੱਪਡੇਟ ਕਰੋ ਅਤੇ ਆਪਣੇ ਵੇਰਵੇ ਦਾਖਲ ਕਰੋ:

- Account name
- BSB
- Account number.

ਫਿਰ **Save bank details** ਦੀ ਚੋਣ ਕਰੋ।

ਇਹ ਤਬਦੀਲੀਆਂ ਕੇਵਲ ਤੁਹਾਡੇ ਵਾਸਤੇ Medicare ਭੁਗਤਾਨਾਂ ਉੱਤੇ ਲਾਗੂ ਹੁੰਦੀਆਂ ਹਨ। ਉਹ ਤੁਹਾਡੇ Medicare ਕਾਰਡ ਉੱਤੇ ਹੋਰ ਲੋਕਾਂ ਵਾਸਤੇ ਲਾਗੂ ਨਹੀਂ ਹੋਣਗੀਆਂ।



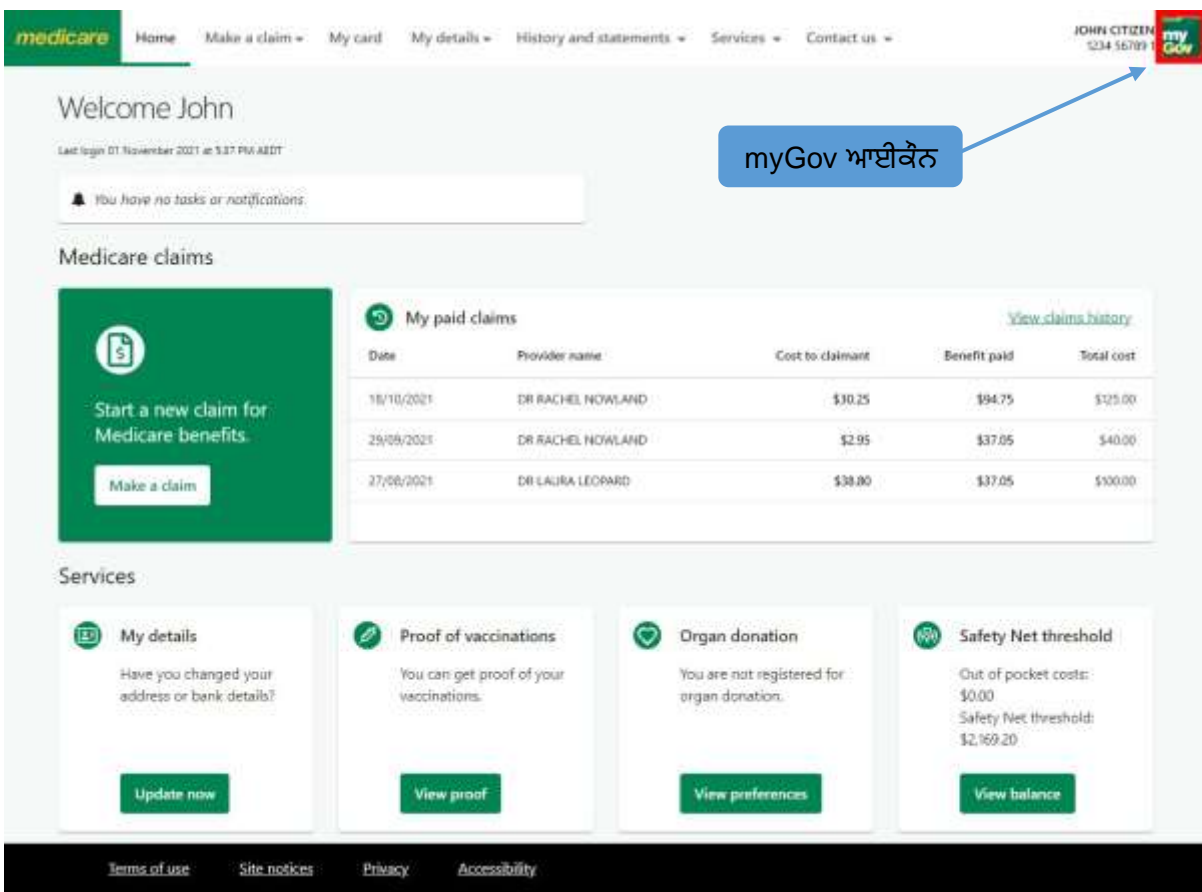
ਜਦੋਂ ਅਸੀਂ ਤੁਹਾਡੇ ਵੇਰਵਿਆਂ ਨੂੰ ਸੁਰੱਖਿਅਤ ਕਰ ਲਿਆ ਹੈ ਤਾਂ ਅਸੀਂ ਤੁਹਾਡੇ ਖਾਤੇ ਦੇ ਨੰਬਰ ਦੀ ਪੁਸ਼ਟੀ ਕਰਾਂਗੇ। ਜਾਂਚ ਕਰੋ ਕਿ ਤਬਦੀਲੀਆਂ ਸਹੀ ਹਨ, ਫੇਰ **Close** ਦੀ ਚੋਣ ਕਰੋ।



### ਕਦਮ 3: ਸਾਈਨ ਆਊਟ

ਆਪਣੇ ਮੁੱਖ ਸਫ਼ੇ (ਹੋਮਪੇਜ) ਤੋਂ ਤੁਸੀਂ ਹੋਰ ਲੈਣ-ਦੇਣ ਨੂੰ ਪੂਰਾ ਕਰ ਸਕਦੇ ਹੋ।

Medicare ਛੱਡਣ ਅਤੇ myGov ਵਿੱਚ ਵਾਪਸ ਆਉਣ ਲਈ myGov ਆਈਕੋਨ ਦੀ ਚੋਣ ਕਰੋ।



ਆਪਣੀ ਪਰਦੇਦਾਰੀ ਅਤੇ ਸੁਰੱਖਿਆ ਵਾਸਤੇ, ਜਦੋਂ ਤੁਸੀਂ ਆਪਣੇ myGov ਖਾਤੇ ਦੀ ਵਰਤੋਂ ਕਰਨਾ ਖਤਮ ਕਰ ਲਿਆ ਹੈ ਤਾਂ Sign out ਕਰੋ।

The screenshot displays the myGov user interface. At the top, a dark green navigation bar contains the myGov logo and links for Home, Services, Inbox, and Account settings. The 'Sign out' button is highlighted with a red square, and a blue callout box with the text 'ਸਾਈਨ ਆਊਟ' (Sign out) points to it. Below the navigation bar, the user is greeted as 'Good afternoon JOHN'. To the right, the user's details are shown: 'JOHN CITIZEN, 2 May 1987' and 'Last sign-in: 19 November 2021 4:51:41 pm AEDT'. The 'Alerts' section contains two notifications: one about 'Government support for Coronavirus' with a link to 'Apply for support', and another about connecting 'myGovID Digital Identity' with links for 'Connect Digital Identity' and 'Remind me later'. The 'Quick links' section features a link for 'Proof of COVID-19 vaccination' that goes to Medicare. The 'Your services' section shows three service tiles: Medicare, Australian Taxation Office (ATO), and Centrelink.

## ਵਧੇਰੇ ਜਾਣਕਾਰੀ ਵਾਸਤੇ

- ਅੰਗਰੇਜ਼ੀ ਵਿੱਚ ਆਪਣੇ ਔਨਲਾਈਨ ਖਾਤੇ ਦੀ ਵਰਤੋਂ ਕਰਨ ਬਾਰੇ ਔਨਲਾਈਨ ਗਾਈਡਾਂ ਅਤੇ ਵੀਡੀਓ ਪ੍ਰਦਰਸ਼ਨਾਂ ਨੂੰ ਦੇਖਣ ਲਈ [servicessaustralia.gov.au/individuals/online-help](https://servicessaustralia.gov.au/individuals/online-help) ਉੱਤੇ ਜਾਓ।
- [servicessaustralia.gov.au/individuals/information-in-your-language](https://servicessaustralia.gov.au/individuals/information-in-your-language) ਉੱਤੇ ਜਾਓ ਜਿੱਥੇ ਤੁਸੀਂ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਪੜ੍ਹ ਸਕਦੇ ਹੋ, ਸੁਣ ਸਕਦੇ ਹੋ ਜਾਂ ਜਾਣਕਾਰੀ ਦੇਖ ਸਕਦੇ ਹੋ।
- Centrelink ਭੁਗਤਾਨਾਂ ਅਤੇ ਸੇਵਾਵਾਂ ਬਾਰੇ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਸਾਡੇ ਨਾਲ ਗੱਲ ਕਰਨ ਲਈ 131 202 ਉੱਤੇ ਫ਼ੋਨ ਕਰੋ।
- Medicare ਵਾਸਤੇ 132 011 ਅਤੇ ਬਾਲ ਸਹਾਇਤਾ ਵਾਸਤੇ 131 272 ਉੱਤੇ ਫ਼ੋਨ ਕਰੋ। ਜੇ ਤੁਹਾਨੂੰ ਕਿਸੇ ਦੁਭਾਸ਼ੀਏ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਸਾਨੂੰ ਦੱਸੋ ਅਤੇ ਅਸੀਂ ਇਸ ਦਾ ਮੁਫ਼ਤ ਵਿੱਚ ਪ੍ਰਬੰਧ ਕਰਾਂਗੇ।
- ਕਿਸੇ ਸੇਵਾ ਕੇਂਦਰ 'ਤੇ ਜਾਓ।

ਨੋਟ ਕਰੋ: ਤੁਹਾਡੇ ਘਰੇਲੂ ਫ਼ੋਨ ਤੋਂ ਆਸਟ੍ਰੇਲੀਆ ਵਿੱਚ ਕਿਤੇ ਵੀ '13' ਨੰਬਰਾਂ ਨੂੰ ਕੀਤੀਆਂ ਕਾਲਾਂ ਵਾਸਤੇ ਨਿਸ਼ਚਿਤ ਦਰ 'ਤੇ ਖਰਚਾ ਲਿਆ ਜਾਂਦਾ ਹੈ। ਇਹ ਦਰ ਸਥਾਨਕ ਕਾਲ ਦੀ ਕੀਮਤ ਤੋਂ ਵੱਖਰੀ ਹੋ ਸਕਦੀ ਹੈ ਅਤੇ ਟੈਲੀਫੋਨ ਸੇਵਾ ਪ੍ਰਦਾਤਾਵਾਂ ਵਿਚਕਾਰ ਵੀ ਵੱਖ-ਵੱਖ ਹੋ ਸਕਦੀ ਹੈ। ਤੁਹਾਡੇ ਘਰ ਦੇ ਫ਼ੋਨ ਤੋਂ '1800' ਨੰਬਰਾਂ ਨੂੰ ਕੀਤੀਆਂ ਕਾਲਾਂ ਮੁਫ਼ਤ ਹਨ। ਜਨਤਕ ਅਤੇ ਮੋਬਾਈਲ ਫੋਨਾਂ ਤੋਂ ਕੀਤੀਆਂ ਕਾਲਾਂ ਦਾ ਸਮਾਂ ਮਾਪਿਆ ਜਾ ਸਕਦਾ ਹੈ ਅਤੇ ਉੱਚੀ ਦਰ 'ਤੇ ਖਰਚਾ ਲਿਆ ਜਾ ਸਕਦਾ ਹੈ।

## ਬੇਦਾਅਵਾ

ਇਸ ਪ੍ਰਕਾਸ਼ਨ ਵਿੱਚ ਸ਼ਾਮਲ ਜਾਣਕਾਰੀ ਦਾ ਉਦੇਸ਼ ਕੇਵਲ ਭੁਗਤਾਨਾਂ ਅਤੇ ਸੇਵਾਵਾਂ ਲਈ ਇਕ ਗਾਈਡ ਵਜੋਂ ਹੈ। ਇਹ ਫੈਸਲਾ ਕਰਨਾ ਤੁਹਾਡੀ ਜ਼ਿੰਮੇਵਾਰੀ ਹੈ ਕਿ ਕੀ ਤੁਸੀਂ ਭੁਗਤਾਨ ਲਈ ਅਰਜ਼ੀ ਦੇਣਾ ਚਾਹੁੰਦੇ ਹੋ ਅਤੇ ਆਪਣੇ ਵਿਸ਼ੇਸ਼ ਹਾਲਾਤਾਂ ਦੇ ਸਬੰਧ ਵਿੱਚ ਅਰਜ਼ੀ ਦੇਣਾ ਚਾਹੁੰਦੇ ਹੋ।



# Update your bank account details using your Medicare online account

Learn how to update your bank account details using your Medicare online account.

## Step 1: Sign in

Go to [my.gov.au](https://my.gov.au) and sign in, then select Medicare from your linked services.

Select **My details** from the menu, then **View and edit my details**.

The screenshot shows the Medicare online account interface for a user named John. The navigation menu at the top includes 'Home', 'Make a claim', 'My card', 'My details', 'History and statements', 'Services', and 'Contact us'. The 'My details' menu is open, showing options: 'View and edit my details', 'Letter delivery preference', and 'Cancel Medicare online account'. A blue callout box labeled 'My details' points to the 'My details' menu item, and another blue callout box labeled 'View and edit my details' points to the 'View and edit my details' option in the dropdown menu. Below the navigation, the user is greeted with 'Welcome John' and 'Last login 01 November 2021 at 5:37 PM AEST'. There is a notification that says 'You have no tasks or notifications'. The main content area is divided into sections: 'Medicare claims' with a 'Start a new claim for Medicare benefits' button and a 'My paid claims' table; and 'Services' with four cards: 'My details' (with an 'Update now' button), 'Proof of vaccinations' (with a 'View proof' button), 'Organ donation' (with a 'View preferences' button), and 'Safety Net threshold' (with a 'View balance' button). The table 'My paid claims' has the following data:

Date	Provider name	Cost to claimant	Benefit paid	Total cost
18/10/2021	DR RACHEL NOWLAND	\$30.25	\$94.75	\$125.00
29/09/2021	DR RACHEL NOWLAND	\$2.95	\$37.05	\$40.00
27/06/2021	DR LAURA LEOPARD	\$38.00	\$37.05	\$100.00

You will see your current bank details.



**medicare** Home Make a claim ▾ My card My details ▾ History and statements ▾ Services ▾ Contact us ▾


JOHN CITIZEN  
1234 56789 myGov

### My details

#### Personal details

Name  
JOHN MICHAEL CITIZEN  
[View or add other names](#)

Date of birth  
2 May 1987

Individual Healthcare Identifier   
800360883349745

Descent  
Do not wish to answer

Primary spoken language other than English  
None

[Edit](#)

---

#### Address

**Postal**  
You do not have a postal address recorded.

[Edit](#)

---

**Residential**  
You do not have a residential address recorded.

[Edit](#)

---

#### Phone numbers

**Mobile**  
You do not have a mobile phone number recorded.

**Home**  
You do not have a home phone number recorded.

[Edit](#)

---

#### Bank details

Get updated 3 November 2021

BSE  
732-636  
WESTPAC BANKING CORPORATION

Account number  
123456

Account name  
MR JOHN CITIZEN

[Edit](#)

[Updating your details?](#)

[More information about healthcare identifiers?](#)

**Bank details**

## Step 2: Update your bank details

Select **Edit** in **Bank details**.

The screenshot shows the Medicare 'My details' page. At the top, there is a navigation bar with the Medicare logo and links for Home, Make a claim, My card, My details (selected), History and statements, Services, and Contact us. On the right, there is a user profile for JOHN CITIZEN with ID 1234 56789 and a MyGov logo.

The main content area is titled 'My details' and contains several sections:

- Personal details:** Name: JOHN MICHAEL CITIZEN (with a link to 'View or add other names'), Date of birth: 2 May 1987, Individual Healthcare Identifier: 800360883349745, Descent: Do not wish to answer, Primary spoken language other than English: None. An 'Edit' button is at the bottom.
- Address:** Postal: You do not have a postal address recorded. An 'Edit' button is at the bottom.
- Residential:** You do not have a residential address recorded. An 'Edit' button is at the bottom.
- Phone numbers:** Mobile: You do not have a mobile phone number recorded. Home: You do not have a home phone number recorded. An 'Edit' button is at the bottom.
- Bank details:** Last updated: 3 November 2021. BSB: 732-636, WESTRAC BANKING CORPORATION. Account number: 123456. Account name: MR JOHN CITIZEN. An 'Edit' button is at the bottom, highlighted with a red border. A blue callout box with the word 'Edit' and an arrow points to this button.

On the right side, there is a 'Help' section with links for 'Updating your details' and 'More information about healthcare identifiers'.

Update your bank details and enter your:

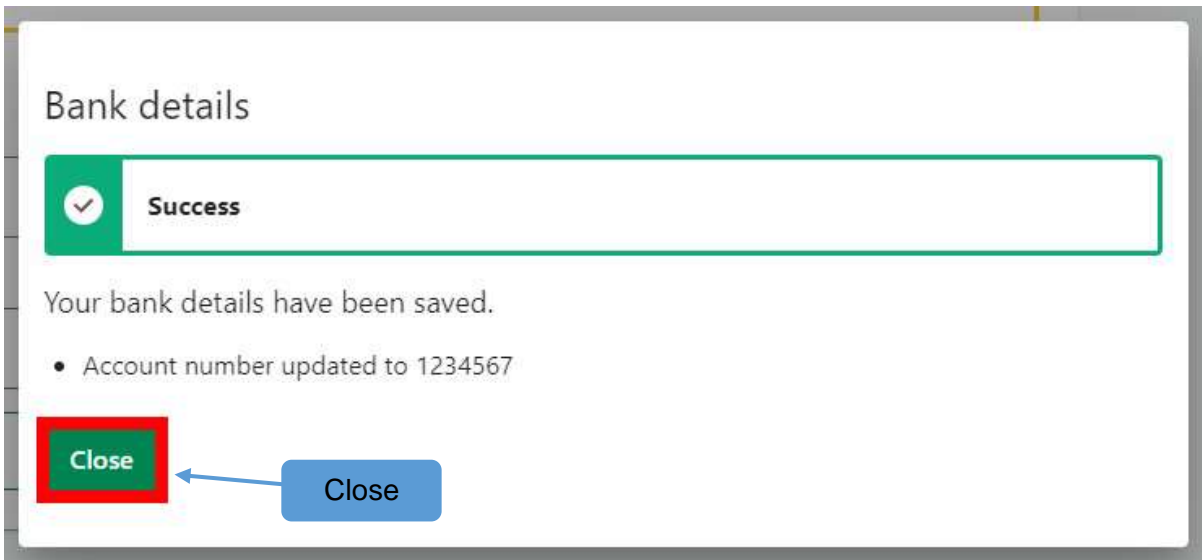
- **Account name**
- **BSB**
- **Account number.**

Then select **Save bank details**.

These changes only apply to Medicare payments for you. They will not apply to other people on your Medicare card.

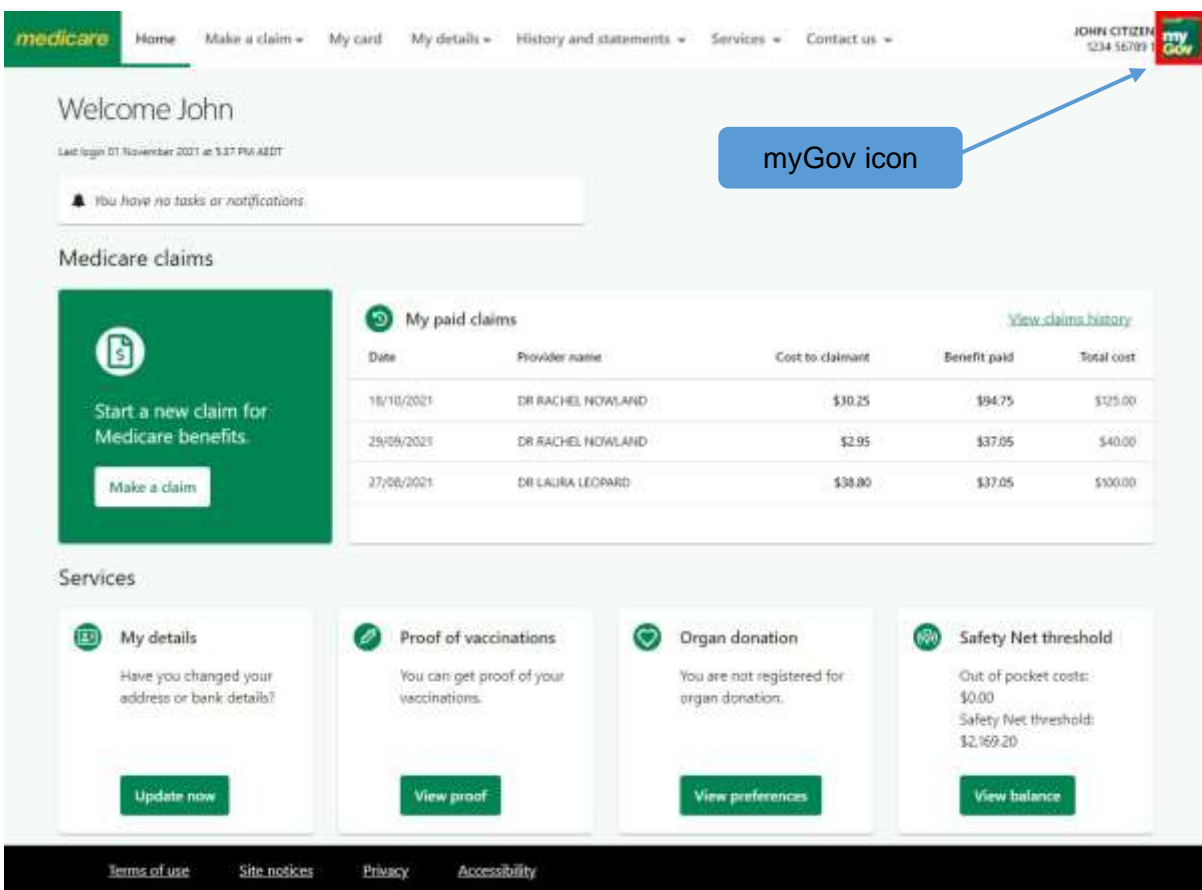
The screenshot shows the Medicare 'Edit bank details' page. At the top, there is a navigation bar with the Medicare logo and links for Home, Make a claim, My card, My details, History and statements, Services, and Contact us. On the right, the user's name 'JOHN CITIZEN' and Medicare number '1234 56789 1' are displayed. The main heading is 'Edit bank details'. Below this is a yellow warning box with an information icon and the text: 'Updated bank details will only apply to your Medicare payments. Updates will not apply to others listed on your card.' The form contains three input fields: 'Account name' with the value 'MR JOHN CITIZEN', 'BSB' with the value '732-636', and 'Account number' with the value '1234567'. Below the fields are three buttons: 'Save bank details' (highlighted in green), 'Cancel', and 'Delete bank details'. Blue callout boxes with arrows point to the 'Account name' field, the 'BSB' field, the 'Account number' field, and the 'Save bank details' button. At the bottom of the page, there is a footer with links for Terms of use, Site notices, Privacy, and Accessibility.

We will confirm your account number when we have saved your details. Check the changes are correct, then select **Close**.



### Step 3: sign out

From your homepage you can complete other transactions. Select the **myGov** icon to leave Medicare and return to myGov.



For your privacy and security, **Sign out** when you have finished using your myGov account.

The screenshot displays the myGov user interface. At the top, a dark green navigation bar contains the myGov logo and links for Home, Services, Inbox, and Account settings. A red box highlights the 'Sign out' button in the top right corner, with a blue arrow pointing to a 'Sign out' button in a blue box below it. The main content area shows a personalized greeting 'Good afternoon JOHN' and user details: 'JOHN CITIZEN, 2 May 1987' and 'Last sign-in: 19 November 2021 4:51:41 pm AEDT'. Below this is an 'Alerts' section with two items: 'Government support for Coronavirus' with an 'Apply for support' link, and 'Connect your myGovID Digital Identity to your myGov account' with 'Connect Digital Identity' and 'Remind me later' links. A 'Quick links' section features a 'Proof of COVID-19 vaccination' tile with a 'Go to Medicare' link. The 'Your services' section contains three tiles: Medicare, Australian Taxation Office (ATO), and Centrelink.

## For more information

- Go to [servicesaustralia.gov.au/individuals/online-help](https://servicesaustralia.gov.au/individuals/online-help) to view online guides and video demonstrations about using your online account in English.
- Go to [servicesaustralia.gov.au/individuals/information-in-your-language](https://servicesaustralia.gov.au/individuals/information-in-your-language) where you can read, listen to or watch information in your language.
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Call 132 011 for Medicare and 131 272 for Child Support. Let us know if you need an interpreter, and we will arrange one for free.
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

## Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.