



بېرته، لېږتېڼې دوه دکنوځې د سوسټنهجه، دځنځ د فوځېسټې د سوسټنهجه، د Medicare په ځک پېډیه

له هغه، د ځب بېرته، لېږتېڼې دوه دکنوځې د سوسټنهجه، دځنځ د فوځېسټې د سوسټنهجه، د Medicare په ځک پېډیه.

قههځک 1: ځبهده، ځه

د سوسټنهجه، لڅهځن د my.gov.au مځبهده، ځوس، ځکد څډې کدهه، Medicare په بېلځههجه، لڅهځن. کدهه، My details په هډډن، ځکد څډې **.View and edit my details**

The screenshot shows the Medicare my.gov.au user interface. At the top, there is a navigation bar with 'Home', 'Make a claim', 'My card', 'My details', 'History and statements', 'Services', and 'Contact us'. The 'My details' menu is highlighted with a red box, and a blue callout box points to it with the text 'لېږتېڼې دوه دکنوځې'. Below the navigation bar, the user is greeted as 'John' and is logged in. A dropdown menu is open under 'My details', with 'View and edit my details' highlighted by a red box and a blue callout box pointing to it with the text 'شوپ هډلې لېږتېڼې دوه دکنوځې'. Other options in the dropdown include 'Letter delivery preference' and 'Cancel Medicare online account'. The main content area shows 'Medicare claims' with a 'Start a new claim' button and a table of 'My paid claims'. Below this, there are four service cards: 'My details', 'Proof of vaccinations', 'Organ donation', and 'Safety Net threshold', each with an 'Update now', 'View proof', 'View preferences', or 'View balance' button respectively.

پد شوبه، لېږتېڼې دوه دکنوځې دځنځهجه.

medicare Home Make a claim ▾ My card My details ▾ History and statements ▾ Services ▾ Contact us ▾

JOHN CITIZEN
1234 56789 myGov

My details

Personal details

Name
JOHN MICHAEL CITIZEN
[View or add other names](#)

Date of birth
2 May 1987

Individual Healthcare Identifier ⓘ
800360883349745

Descent
Do not wish to answer

Primary spoken language other than English
None

[Edit](#)

Address

Postal
You do not have a postal address recorded.

[Edit](#)

Residential
You do not have a residential address recorded.

[Edit](#)

Phone numbers

Mobile
You do not have a mobile phone number recorded.

Home
You do not have a home phone number recorded.

[Edit](#)

Bank details

Get updated 8 November 2021

BSE
732-636
WESTPAC BANKING CORPORATION

Account number
123456

Account name
MR JOHN CITIZEN

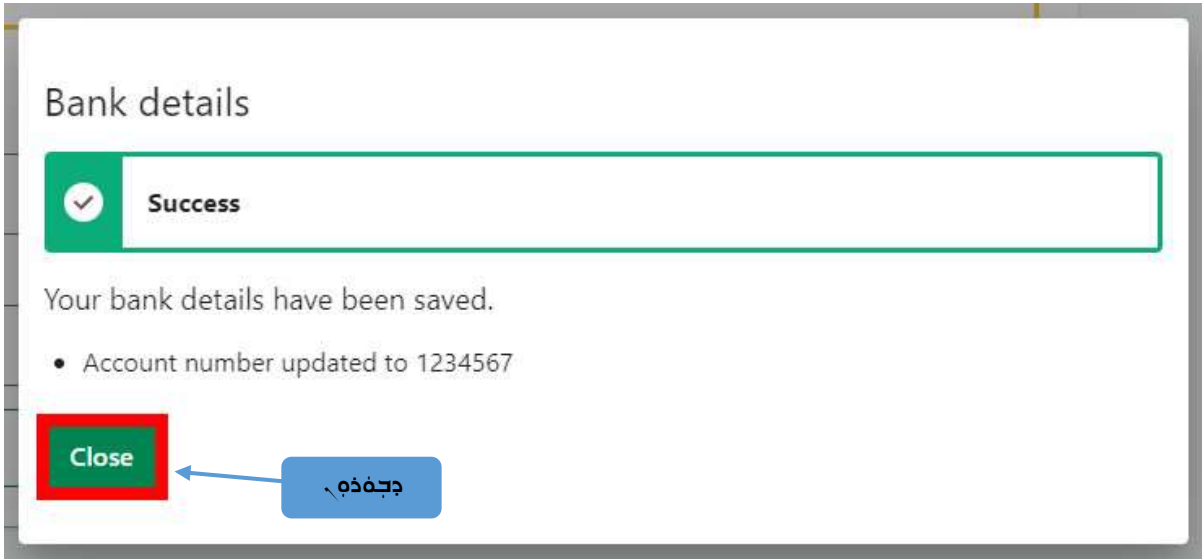
[Edit](#)

Help

[Updating your details](#) ⓘ

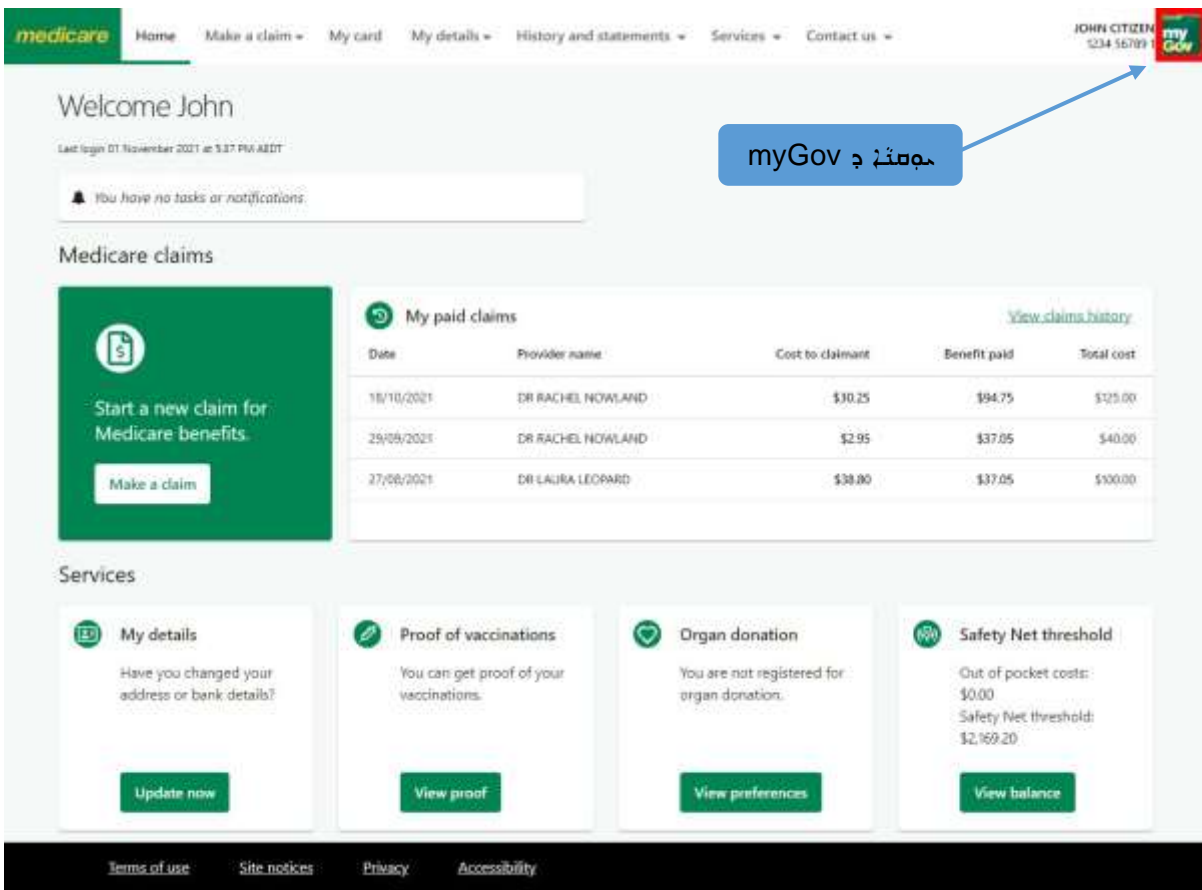
[More information about healthcare identifiers](#) ⓘ

كېلتىڭ، د قەدىمىيەڭ دىڭىڭ



قسهكلا 3: كلفهه

بح قههجه ، دتتلك قسههه ، كججههه ، فءءللكلنك لئكككك .
كءهههه ، سهكككك د myGov لئكككك د Medicare هككككك د myGov .



من دیکھنے کے لیے، ہجرت کے لیے، Sign out، نیچے دیکھیں، ہم فیکس، دستاویز، د myGov.

The screenshot displays the myGov user interface. At the top, a dark green navigation bar contains the myGov logo and links for Home, Services, Inbox, and Account settings. A red box highlights the 'Sign out' button in the top right corner, with a blue arrow pointing to it from a blue box containing the Urdu text 'خارج ہوں' (I am logging out). Below the navigation bar, the user is greeted with 'Good afternoon JOHN'. To the right, the user's name 'JOHN CITIZEN, 2 May 1987' and 'Last sign-in: 19 November 2021 4:51:41 pm AEDT' are displayed. The 'Alerts' section contains two items: 'Government support for Coronavirus' with an 'Apply for support' link, and 'Connect your myGovID Digital Identity to your myGov account' with 'Connect Digital Identity' and 'Remind me later' links. The 'Quick links' section features a 'Proof of COVID-19 vaccination' link that leads to 'Go to Medicare'. The 'Your services' section shows three service tiles: Medicare, Australian Taxation Office (ATO), and Centrelink.



Update your bank account details using your Medicare online account

Learn how to update your bank account details using your Medicare online account.

Step 1: Sign in

Go to my.gov.au and sign in, then select Medicare from your linked services.

Select **My details** from the menu, then **View and edit my details**.

The screenshot shows the Medicare online account interface for a user named John. The navigation menu at the top includes 'Home', 'Make a claim', 'My card', 'My details', 'History and statements', 'Services', and 'Contact us'. The 'My details' menu item is highlighted with a red box, and a blue callout box labeled 'My details' points to it. Below the menu, the 'View and edit my details' option is also highlighted with a red box, and a blue callout box labeled 'View and edit my details' points to it. The main content area shows a 'Welcome John' message, a 'You have no tasks or notifications' notification, and a 'Medicare claims' section with a 'Start a new claim for Medicare benefits' button. Below this is a 'My paid claims' table with columns for Date, Provider name, Cost to claimant, Benefit paid, and Total cost. The table contains three rows of data. At the bottom, there is a 'Services' section with four cards: 'My details', 'Proof of vaccinations', 'Organ donation', and 'Safety Net threshold'. Each card has a corresponding 'Update now', 'View proof', 'View preferences', or 'View balance' button.

Date	Provider name	Cost to claimant	Benefit paid	Total cost
18/10/2021	DR RACHEL NOWLAND	\$30.25	\$94.75	\$125.00
29/09/2021	DR RACHEL NOWLAND	\$2.95	\$37.05	\$40.00
27/06/2021	DR LAURA LEOPARD	\$38.00	\$37.05	\$100.00

You will see your current bank details.

medicare Home Make a claim ▾ My card My details ▾ History and statements ▾ Services ▾ Contact us ▾


JOHN CITIZEN
1234 56789 myGov

My details

Personal details

Name
JOHN MICHAEL CITIZEN
[View or add other names](#)

Date of birth
2 May 1987

Individual Healthcare Identifier 
800360883349745

Descent
Do not wish to answer

Primary spoken language other than English
None

[Edit](#)

Address

Postal

You do not have a postal address recorded.

[Edit](#)

Residential

You do not have a residential address recorded.

[Edit](#)

Phone numbers

Mobile

You do not have a mobile phone number recorded.

Home

You do not have a home phone number recorded.

[Edit](#)

Bank details

Get updated 3 November 2021

BSE
732-636
WESTPAC BANKING CORPORATION

Account number
123456

Account name
MR JOHN CITIZEN

[Edit](#)

[Updating your details?](#)

[More information about healthcare identifiers?](#)

Bank details

Step 2: Update your bank details

Select **Edit** in **Bank details**.

The screenshot shows the Medicare 'My details' page. At the top, there is a navigation bar with the Medicare logo and links for Home, Make a claim, My card, My details (selected), History and statements, Services, and Contact us. On the right, there is a user profile for JOHN CITIZEN with a MyGov logo. The main content area is titled 'My details' and contains several sections: 'Personal details' with fields for Name (JOHN MICHAEL CITIZEN), Date of birth (2 May 1987), Individual Healthcare Identifier (800360883349745), Descent (Do not wish to answer), and Primary spoken language (None); 'Address' with 'Postal' and 'Residential' sub-sections, both indicating no address is recorded; 'Phone numbers' with 'Mobile' and 'Home' sub-sections, both indicating no number is recorded; and 'Bank details' with fields for BSB (732-636), Bank name (WESTRAC BANKING CORPORATION), Account number (123456), and Account name (MR JOHN CITIZEN). Each section has a green 'Edit' button. A blue callout box with the word 'Edit' and an arrow points to the 'Edit' button in the Bank details section. On the right side, there is a 'Help' section with links for 'Updating your details' and 'More information about healthcare identifiers'.

Update your bank details and enter your:

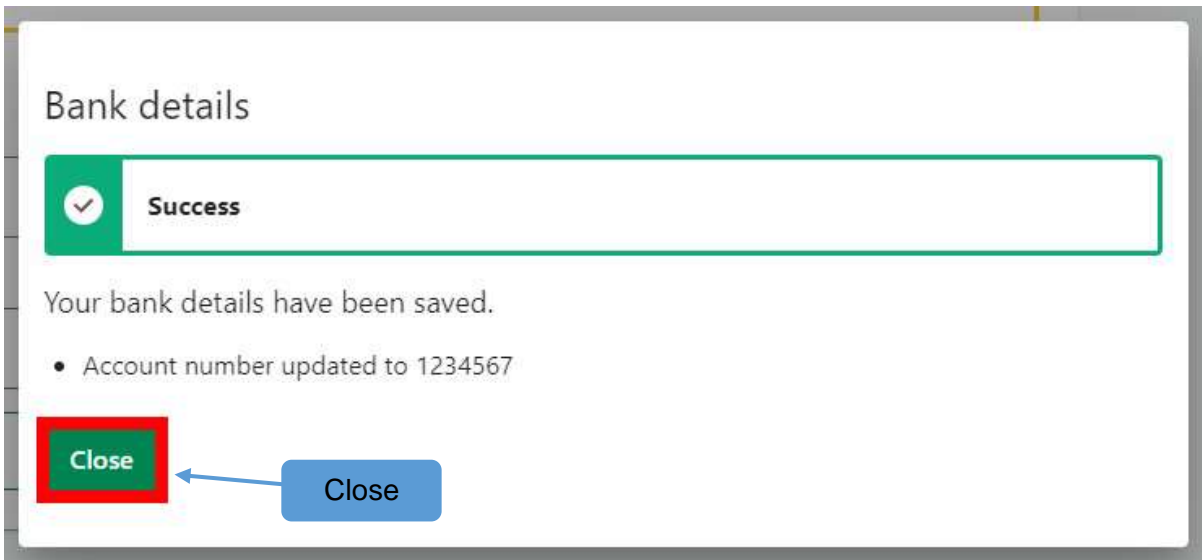
- **Account name**
- **BSB**
- **Account number.**

Then select **Save bank details**.

These changes only apply to Medicare payments for you. They will not apply to other people on your Medicare card.

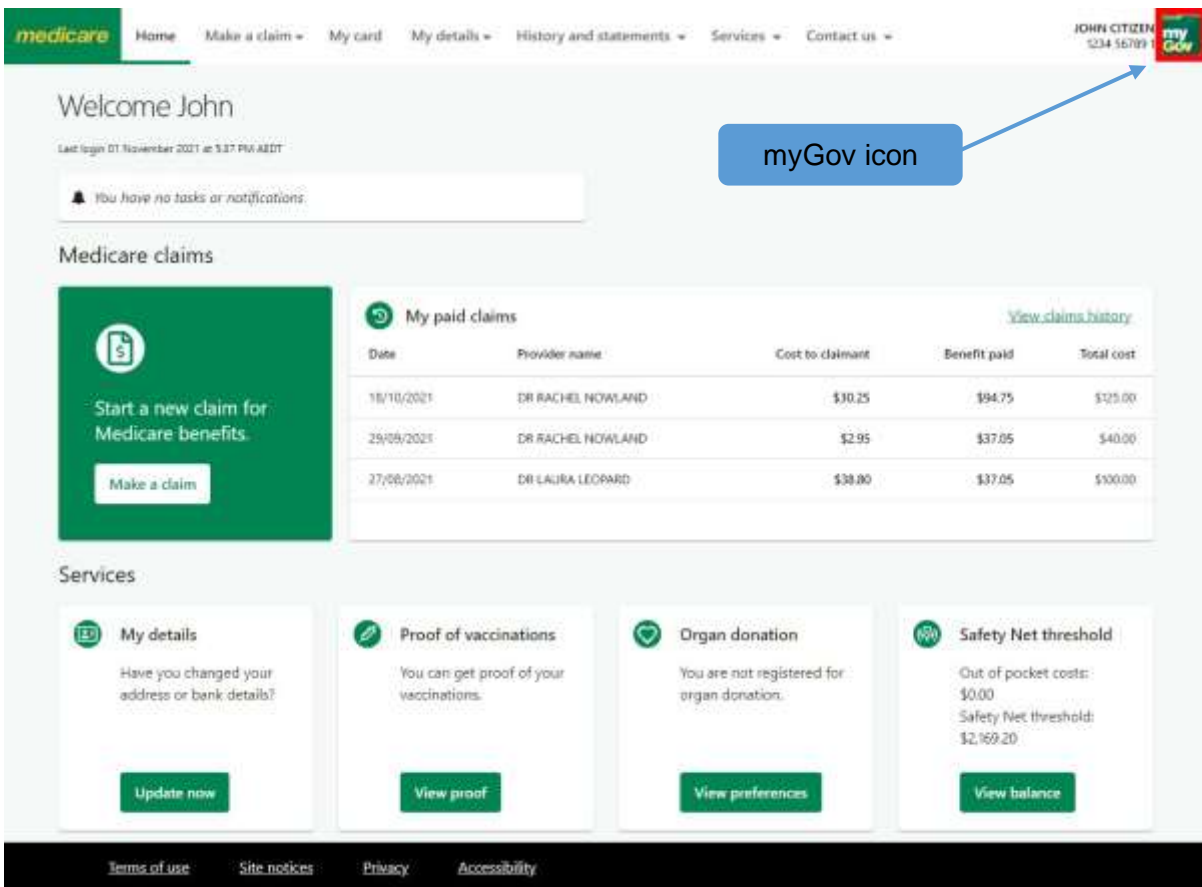
The screenshot shows the Medicare 'Edit bank details' page. At the top, there is a navigation bar with the Medicare logo and links for Home, Make a claim, My card, My details, History and statements, Services, and Contact us. On the right, the user's name 'JOHN CITIZEN' and Medicare number '1234 56789 1' are displayed. The main heading is 'Edit bank details'. Below this is a yellow warning box: 'Updated bank details will only apply to your Medicare payments. Updates will not apply to others listed on your card.' The form contains three input fields: 'Account name' with the value 'MR JOHN CITIZEN', 'BSB' with the value '732-636', and 'Account number' with the value '1234567'. Below the fields are three buttons: 'Save bank details' (highlighted in green), 'Cancel', and 'Delete bank details'. Blue callout boxes with arrows point to the 'Account name' field, the 'BSB' field, the 'Account number' field, and the 'Save bank details' button. At the bottom of the page, there is a footer with links for Terms of use, Site notices, Privacy, and Accessibility.

We will confirm your account number when we have saved your details. Check the changes are correct, then select **Close**.



Step 3: sign out

From your homepage you can complete other transactions.
 Select the **myGov** icon to leave Medicare and return to myGov.



For your privacy and security, **Sign out** when you have finished using your myGov account.

The screenshot displays the myGov user interface. At the top, a dark green navigation bar contains the myGov logo and links for Home, Services, Inbox, and Account settings. A red box highlights the 'Sign out' button in the top right corner, with a blue arrow pointing to a larger 'Sign out' button in the main content area. Below the navigation bar, the user is greeted with 'Good afternoon JOHN' and their profile information: 'JOHN CITIZEN, 2 May 1987' and 'Last sign-in: 19 November 2021 4:51:41 pm AEDT'. The 'Alerts' section contains two items: 'Government support for Coronavirus' with an 'Apply for support' link, and 'Connect your myGovID Digital Identity to your myGov account' with 'Connect Digital Identity' and 'Remind me later' links. The 'Quick links' section features a 'Proof of COVID-19 vaccination' link that goes to Medicare. The 'Your services' section shows three tiles: Medicare, Australian Taxation Office (ATO), and Centrelink.

For more information

- Go to servicesaustralia.gov.au/individuals/online-help to view online guides and video demonstrations about using your online account in English.
- Go to servicesaustralia.gov.au/individuals/information-in-your-language where you can read, listen to or watch information in your language.
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Call 132 011 for Medicare and 131 272 for Child Support. Let us know if you need an interpreter, and we will arrange one for free.
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.