



بێجەر، لقیلتیڤ دقه دکنه گه دسه تته جه، دینخ د فیکسی گه دسه تته جه، د Medicare مې بک یه دپه

له هه، دنجب بجه به، لقیلتیڤ دقه دکنه گه دسه تته جه، دینخ د فیکسی گه دسه تته جه، د Medicare مې بک یه دپه دپه.

قهه گه 1: بجه ده، گه

دسه م، لته مې د my.gov.au مې بجه ده، گه، گه دته گه کده م، Medicare مې بجه ده، گه بجه ده. کده م، **My details** مې بجه ده، گه، گه دته مې بجه ده، گه **View and edit my details**.

The screenshot shows the 'My details' page on the Medicare website. The navigation menu includes 'Home', 'Make a claim', 'My card', 'My details', 'History and statements', 'Services', and 'Contact us'. The user is logged in as 'JOHN CITIZEN' with ID '1234 56789 1'. The page content includes a welcome message, a 'You have no tasks or notifications' notification, and a 'Medicare claims' section with a table of 'My paid claims'. The 'Services' section contains four cards: 'My details', 'Proof of vaccinations', 'Organ donation', and 'Safety Net threshold'. Annotations in blue boxes point to the 'My details' menu item and the 'View and edit my details' button, with the text 'قیلتیڤ دقه دکنه گه' (My details) and 'شوپ مې بجه ده لقیلتیڤ دقه دکنه گه' (Click on My details) respectively.

Date	Provider name	Cost to claimant	Benefit paid	Total cost
18/10/2021	DR RACHEL NOWLAND	\$30.25	\$94.75	\$125.00
28/09/2021	DR RACHEL NOWLAND	\$2.95	\$37.05	\$40.00
27/06/2021	DR LAURA LEOPARD	\$38.00	\$37.05	\$100.00

بجه شوبه، لقیلتیڤ دقه دکنه گه دینخ ده.

medicare Home Make a claim My card **My details** History and statements Services Contact us


JOHN CITIZEN
1234 5678 9 myGov

My details

Personal details

Name
JOHN MICHAEL CITIZEN
[View or add other names](#)

Date of birth
2 May 1987

Individual Healthcare Identifier 
800360883349745

Descent
Do not wish to answer

Primary spoken language other than English
None

[Edit](#)

Address

Postal

You do not have a postal address recorded.

[Edit](#)

Residential

You do not have a residential address recorded.

[Edit](#)

Phone numbers

Mobile

You do not have a mobile phone number recorded.

Home

You do not have a home phone number recorded.

[Edit](#)

Bank details

Get updated 8 November 2021

BSE
732-636
WESTPAC BANKING CORPORATION

Account number
123456

Account name
MR JOHN CITIZEN

[Edit](#)

Help

- [Updating your details](#)
- [More information about healthcare identifiers](#)

كېلتىڭ، دەھدەتەڭ، دېتەڭ

قەھەتەن 2: بېجەم، لېڧتتېم دۆھدەتگەم دېتخەجەم

كۆتۈم، Edit ۋە Bank details.

The screenshot shows the Medicare 'My details' page. At the top, there is a navigation bar with 'medicare' logo and links for Home, Make a claim, My card, My details, History and statements, Services, and Contact us. The user's name 'JOHN CITIZEN' and 'myGov' logo are visible in the top right. The main content area is titled 'My details' and contains several sections:

- Personal details:** Name: JOHN MICHAEL CITIZEN; Date of birth: 2 May 1987; Individual Healthcare Identifier: 800360883349745; Dissect: Do not wish to answer; Primary spoken language other than English: None. An 'Edit' button is at the bottom.
- Address:** Postal: You do not have a postal address recorded. Residential: You do not have a residential address recorded. 'Edit' buttons are provided for both.
- Phone numbers:** Mobile: You do not have a mobile phone number recorded. Home: You do not have a home phone number recorded. An 'Edit' button is at the bottom.
- Bank details:** Last updated: 7 November 2021; BSE: 732-636; WESTPAC BANKING CORPORATION; Account number: 123456; Account name: MR JOHN CITIZEN. An 'Edit' button is at the bottom. A blue callout box with the text 'تەسلىمە' (Taslimah) and an arrow points to this 'Edit' button.

On the right side, there is a 'Help' section with links for 'Updating your details' and 'More information about healthcare identifiers'.

بەجۆرە ، لاقەلتەگە دۆھە دنگەگەگە ، دتخەجە ، ھەجەدە

- Account name
- BSB
- Account number

دجەجە ، ھتکەد شۆرە کۆخەم ، **.Save bank details**

ئێد ھەسەگە ئێسجە جە ھەتکەگە د Medicare مەگەجە ، ھەسەگەگە ئێد ھەسەگەگە ئێد ھەتکەگە د Medicare .



ئێسجە جە ھەتکەگەگە د Medicare ، ھەسەگەگە ئێد ھەسەگەگە ئێد ھەتکەگە د Medicare . ئێسجە ، ھەسەگەگە ئێد ھەتکەگە د Medicare ، ھتکەد شۆرە کۆخەم ، **.Close**

ئەن دېجىتەلەھجە ، ھەجىتەھجە ، **Sign out** نىجە دۆڭەھجە ، جە فەلەستەن دىسەتتەھجە ، د myGov .

The screenshot displays the myGov user interface. At the top, a dark green navigation bar contains the myGov logo and links for Home, Services, Inbox, and Account settings. A red box highlights the 'Sign out' button in the top right corner, with a blue arrow pointing to it from a blue box containing the Arabic text 'خەتەم' (End). Below the navigation bar, the user is greeted with 'Good afternoon JOHN' and their profile information: JOHN CITIZEN, 2 May 1987, and their last sign-in time: 19 November 2021 4:51:41 pm AEDT. The 'Alerts' section contains two notifications: one about 'Government support for Coronavirus' with an 'Apply for support' link, and another about connecting 'myGovID Digital Identity' with 'Connect Digital Identity' and 'Remind me later' links. The 'Quick links' section features a 'Proof of COVID-19 vaccination' link that goes to Medicare. The 'Your services' section shows three service tiles: Medicare, Australian Taxation Office (ATO), and Centrelink.



Update your bank account details using your Medicare online account

Learn how to update your bank account details using your Medicare online account.

Step 1: Sign in

Go to my.gov.au and sign in, then select Medicare from your linked services.

Select **My details** from the menu, then **View and edit my details**.

The screenshot shows the Medicare online account interface for a user named John. The navigation menu at the top includes 'Home', 'Make a claim', 'My card', 'My details', 'History and statements', 'Services', and 'Contact us'. The 'My details' menu is open, showing options: 'View and edit my details', 'Letter delivery preference', and 'Cancel Medicare online account'. A blue callout box labeled 'My details' points to the 'My details' menu item, and another blue callout box labeled 'View and edit my details' points to the 'View and edit my details' option in the dropdown menu. Below the navigation, the user is greeted with 'Welcome John' and 'Last login 01 November 2021 at 5:37 PM AEST'. There is a notification that says 'You have no tasks or notifications'. The main content area is divided into sections: 'Medicare claims' with a 'Start a new claim for Medicare benefits' button and a 'My paid claims' table; and 'Services' with four cards: 'My details' (with an 'Update now' button), 'Proof of vaccinations' (with a 'View proof' button), 'Organ donation' (with a 'View preferences' button), and 'Safety Net threshold' (with a 'View balance' button). The table 'My paid claims' has the following data:

Date	Provider name	Cost to claimant	Benefit paid	Total cost
18/10/2021	DR RACHEL NOWLAND	\$30.25	\$94.75	\$125.00
29/09/2021	DR RACHEL NOWLAND	\$2.95	\$37.05	\$40.00
27/06/2021	DR LAURA LEOPARD	\$38.00	\$37.05	\$100.00

At the bottom of the page, there are links for 'Terms of use', 'Site notices', 'Privacy', and 'Accessibility'.

You will see your current bank details.

medicare Home Make a claim ▾ My card My details ▾ History and statements ▾ Services ▾ Contact us ▾


JOHN CITIZEN
1234 5678 9 myGov

My details

Personal details

Name
JOHN MICHAEL CITIZEN
[View or add other names](#)

Date of birth
2 May 1987

Individual Healthcare Identifier 
800360883349745

Descent
Do not wish to answer

Primary spoken language other than English
None

[Edit](#)

Address

Postal
You do not have a postal address recorded.

[Edit](#)

Residential
You do not have a residential address recorded.

[Edit](#)

Phone numbers

Mobile
You do not have a mobile phone number recorded.

Home
You do not have a home phone number recorded.

[Edit](#)

Bank details

Get updated 3 November 2021

BSE
732-636
WESTPAC BANKING CORPORATION

Account number
123456

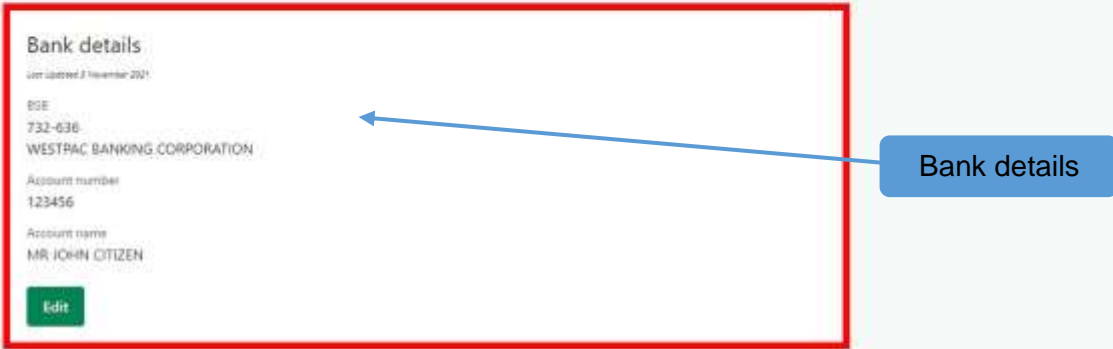
Account name
MR JOHN CITIZEN

[Edit](#)

Help

[Updating your details?](#)

[More information about healthcare identifiers?](#)



Step 2: Update your bank details

Select **Edit** in **Bank details**.

The screenshot shows the Medicare 'My details' page. At the top, there is a navigation bar with the Medicare logo and links for Home, Make a claim, My card, My details (selected), History and statements, Services, and Contact us. On the right, there is a user profile for JOHN CITIZEN with a MyGov logo. The main content area is titled 'My details' and contains several sections: 'Personal details' with fields for Name (JOHN MICHAEL CITIZEN), Date of birth (2 May 1987), Individual Healthcare Identifier (800360883349745), Descent (Do not wish to answer), and Primary spoken language (None); 'Address' with 'Postal' and 'Residential' sub-sections, both indicating no address is recorded; 'Phone numbers' with 'Mobile' and 'Home' sub-sections, both indicating no number is recorded; and 'Bank details' with information for BSE (732-636 WESTRAC BANKING CORPORATION), Account number (123456), and Account name (MR JOHN CITIZEN). Each section has a green 'Edit' button. A blue callout box with the word 'Edit' and an arrow points to the 'Edit' button in the Bank details section. On the right side, there is a 'Help' section with links for 'Updating your details' and 'More information about healthcare identifiers'.

Update your bank details and enter your:

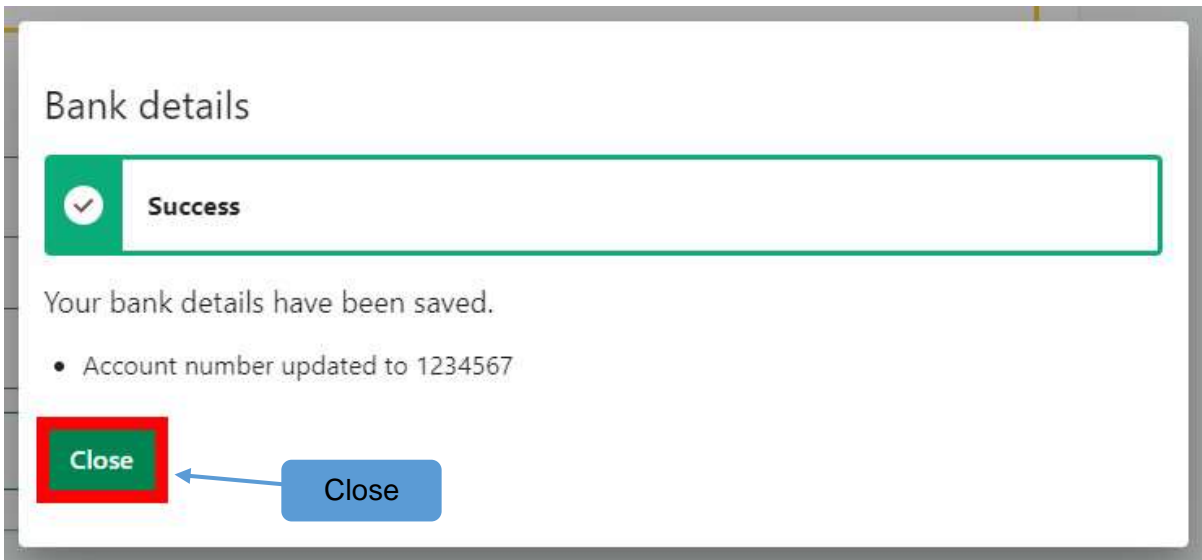
- **Account name**
- **BSB**
- **Account number.**

Then select **Save bank details**.

These changes only apply to Medicare payments for you. They will not apply to other people on your Medicare card.

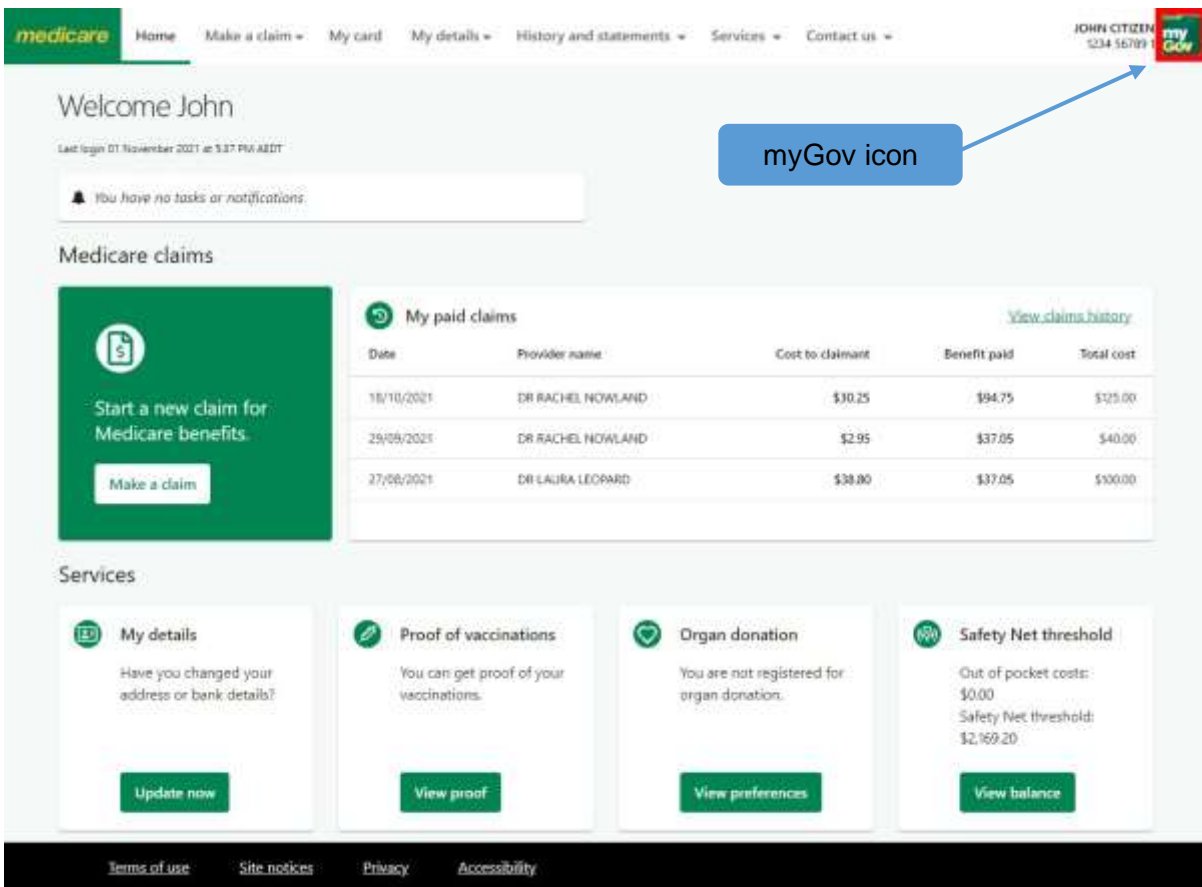
The screenshot shows the Medicare 'Edit bank details' page. At the top, there is a navigation bar with the Medicare logo and links for Home, Make a claim, My card, My details, History and statements, Services, and Contact us. On the right, it displays 'JOHN CITIZEN' and '1234 56789 10' next to the MyGov logo. Below the navigation is a yellow warning box with an information icon and the text: 'Updated bank details will only apply to your Medicare payments. Updates will not apply to others listed on your card.' The main form area is titled 'Edit bank details' and contains three input fields: 'Account name' with the value 'MR JOHN CITIZEN', 'BSB' with the value '732-636', and 'Account number' with the value '1234567'. Below these fields are three buttons: 'Save bank details' (highlighted in green), 'Cancel', and 'Delete bank details'. Blue callout boxes with arrows point to the 'Account name' field, the 'BSB' field, the 'Account number' field, and the 'Save bank details' button. At the bottom of the page, there is a footer with links for Terms of use, Site notices, Privacy, and Accessibility.

We will confirm your account number when we have saved your details. Check the changes are correct, then select **Close**.



Step 3: sign out

From your homepage you can complete other transactions.
 Select the **myGov** icon to leave Medicare and return to myGov.



For your privacy and security, **Sign out** when you have finished using your myGov account.

myGov Home Services Inbox Account settings **Sign out**

Good afternoon JOHN **Sign out**

JOHN CITIZEN, 2 May 1987
Last sign-in: 19 November 2021 4:51:41 pm AEDT

Alerts

Government support for Coronavirus. If your circumstances are affected by Coronavirus (COVID-19), you may be eligible for support, such as the COVID-19 Disaster Payment. [Apply for support >](#)

Connect your myGovID Digital Identity to your myGov account. Your Digital Identity is a simple, safe, secure way to prove who you are online. [Connect Digital Identity >](#)
[Remind me later](#)

Quick links

Proof of COVID-19 vaccination
[Go to Medicare >](#)

Your services

medicare
Medicare

ato
Australian Taxation Office

centrelink
Centrelink

For more information

- Go to servicesaustralia.gov.au/individuals/online-help to view online guides and video demonstrations about using your online account in English.
- Go to servicesaustralia.gov.au/individuals/information-in-your-language where you can read, listen to or watch information in your language.
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Call 132 011 for Medicare and 131 272 for Child Support. Let us know if you need an interpreter, and we will arrange one for free.
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.