



链接 My Aged Care 服务

现在，可以更方便地了解 My Aged Care 服务。

我们可以帮助您：

- 办理养老护理服务
- 获得养老护理服务
- 寻求居家生活帮助
- 入住养老院。

如需查找有关政府资助的养老护理服务机构的信息：

- 请访问 myagedcare.gov.au
- 请致电 1800 200 422* 联系 My Aged Care
- 造访任何 Services Australia 服务中心。

Aged Care Specialist Officers

我们的一些服务中心可提供免费就您的养老护理问题提供额外的帮助。您本人、您的家人或授权代表可与我们的 Aged Care Specialist Officers 联系。他们可以通过以下方式为您提供帮助：

- 提供不同类型的养老护理服务的信息
- 查看您是否能获得政府资助的养老护理服务，并转介您进行养老护理评估
- 提供有关养老护理服务的财务信息
- 帮助您为 My Aged Care 指定一位代表
- 将您与当地的支持服务链接起来。

查找您所在地区是否有 Aged Care Specialist Officer

欲了解您所在地区是否有 Aged Care Specialist Officer，请访问
servicessaustralia.gov.au/myagedcarefacetoface

欲预约 Aged Care Specialist Officer 进行详谈：

- 请致电 **131 202**
- 造访当地的 Services Australia service centre 服务中心问询。

注意：使用座机拨打“1800”开头的电话号码免费。使用公共电话和移动电话致电可能会以较高的费率按时计费。



Connecting you to My Aged Care services

We have made it easier for you to find out about My Aged Care services.

We can help you with:

- starting your aged care journey
- accessing aged care services
- looking for help at home
- entering an aged care home.

If you need to find information about government-funded aged care services you can:

- go to **myagedcare.gov.au**
- call My Aged Care on **1800 200 422***
- visit any Services Australia service centre.

Aged Care Specialist Officers

In some of our service centres we have a free service to give you extra help you with your aged care questions. You, your family or a representative may be able to speak to one of our Aged Care Specialist Officers. They can help you by:

- giving information on the different types of aged care services
- checking if you can get government-funded services and making a referral for an aged care assessment
- providing financial information about aged care services
- helping you appoint a representative for My Aged Care
- connecting you to local support services.

Find out if there's an Aged Care Specialist Officer in your area

To find out if there's an Aged Care Specialist Officer in your area, go to **servicesaustralia.gov.au/myagedcarefacetoface**

To book an appointment with an Aged Care Specialist Officer:

- call **131 202**
- ask at your local Services Australia service centre.

Note: calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.