



Povezivanje s My Aged Care uslugama

Sada smo vam olakšali pronalaženje My Aged Care usluga.

Možemo vam pomoći:

- saznati kakve usluge postoje za starije osobe
- pristupiti uslugama za starije osobe
- potražiti pomoć koja će vam se pružati kod kuće
- preseliti se u starački dom.

Ako želite naći informacije o uslugama za starije osobe koje financira vlada, možete:

- pogledati **myagedcare.gov.au**
- nazvati My Aged Care na **1800 200 422***
- posjetiti bilo koji Services Australia centar za rad sa strankama.

Aged Care Specialist Officers

U nekim centrima za rad sa strankama imamo besplatne usluge kojima vam se pruža dodatna pomoć ako imate pitanja o skrbi o starijim osobama. Vi, član vaše obitelji ili vaš zastupnik možete razgovarati s jednim od naših Aged Care Specialist Officers. Ti djelatnici vam pomažu tako što:

- pružaju informacije o različitim vrstama usluga za starije osobe
- provjeravaju imate li pravo na usluge koje financira vlada i mogu vas uputiti na procjenu vašeg stanja i prava na usluge za starije osobe
- pružaju financijske informacije o uslugama za starije osobe
- pomažu vam postaviti zastupnika za My Aged Care
- povezuju vas s lokalnim službama za pomoć.

Raspitajte se postoji li u vašem kraju Aged Care Specialist Officer

Ako želite saznati postoji li u vašem kraju Aged Care Specialist Officer, posjetite **servicesaustralia.gov.au/myagedcarefacetoface**

Ako želite zakazati razgovor s Aged Care Specialist Officer:

- nazovite **131 202**
- tražite termin u lokalnom Services Australia service centre.

Pažnja: pozivi na brojeve koji počinju s '1800' sa kućnog telefona su besplatni. Pozivi sa javnih i mobilnih telefona se mogu mjeriti impulsima i naplatiti po višoj tarifi.



Connecting you to My Aged Care services

We have made it easier for you to find out about My Aged Care services.

We can help you with:

- starting your aged care journey
- accessing aged care services
- looking for help at home
- entering an aged care home.

If you need to find information about government-funded aged care services you can:

- go to **myagedcare.gov.au**
- call My Aged Care on **1800 200 422***
- visit any Services Australia service centre.

Aged Care Specialist Officers

In some of our service centres we have a free service to give you extra help you with your aged care questions. You, your family or a representative may be able to speak to one of our Aged Care Specialist Officers. They can help you by:

- giving information on the different types of aged care services
- checking if you can get government-funded services and making a referral for an aged care assessment
- providing financial information about aged care services
- helping you appoint a representative for My Aged Care
- connecting you to local support services.

Find out if there's an Aged Care Specialist Officer in your area

To find out if there's an Aged Care Specialist Officer in your area, go to **servicesaustralia.gov.au/myagedcarefacetoface**

To book an appointment with an Aged Care Specialist Officer:

- call **131 202**
- ask at your local Services Australia service centre.

Note: calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.