



Jekk int ġejt milqut/a mill-coronavirus (COVID-19)

Aħna għandna pagamenti li jistgħu jgħinuk jekk int jew il-familja tiegħek intlaqtu mill-coronavirus. Int tista' tuża l-gwida tagħna tal-pagamenti biex tiċċekkja liema pagament hu xieraq għalik. Mur f'servicesaustralia.gov.au/covid19

Int tista' tikklejmja l-biċċa l-kbira tal-pagamenti onlajn. Biex tikklejmja onlajn, int għandek bżonn akkawnt myGov illinkjat ma' Centrelink.

Jekk m'għandekx akkawnt myGov, mur f'my.gov.au biex toħloq wieħed.

Għall-għajnuna biex toħloq akkawnt myGov, mur f'servicesaustralia.gov.au/mygovguides

COVID-19 Disaster Payment

Dan hu pagament biex jgħin persuni li ma jistgħux jaħdmu u jaqilgħu dħul minħabba l-ordni tas-saħħa pubblika tal-istat jew tat-territorju dwar COVID-19. Dan jista' jinvolti lockdown, hotspot jew restrizzjonijiet tal-moviment.

Il-pagamenti awtomatiċi ser jieqfu meta 70% tal-persuni li għalqu 16-il sena jew akbar fl-istat jew territorju tiegħek ikunu totalment ivvaċċinati b'2 doġi tal-vaċċin COVID-19.

Jekk int għadex milqut mir-restrizzjonijiet tal-moviment, int ser ikollok bżonn terġa' tapplika għall-pagament kull ġimgħa biex inkunu nafu li int għadex eliġibbli.

Meta l-istat jew it-territorju tiegħek jilhaq 80% ivvaċċinati totalment, il-pagament ser jitbaxxa fuq firxa ta' 2 ġimgħat jekk int tibqa' eliġibbli.

Kemm tircievi jiddependi fuq is-sitwazzjoni tiegħek. Qabel ma tikklejmja, iċċekkja jekk intix eliġibbli.

Ir-residenti Awstraljani jridu jikklejmjaw onlajn, hu l-aktar mod ta' malajr u sempliċi. Dawk li għandhom viża eliġibbli tax-xogħol iridu jċemplu Emergency information line fuq **180 22 66**.

Għal aktar tagħrif mur f'servicesaustralia.gov.au/covid19disasterpayment

Pandemic Leave Disaster Payment

Pagament ta' somma waħda f'daqqa biex jgħinek jekk ma tistax taqla' dħul għax:

- int ġejt infurmat li għandek tiżola lilek innifsek jew toqgħod fi kwarantina minħabba l-COVID-19
- qed tieħu ħsieb xi ħadd li għandu l-COVID-19.

Jekk int eliġibbli, int ser tingħata \$1500 għal kull perjodu ta' 14-il ġurnata li tiżola lilek innifsek, toqgħod fi kwarantina u tieħu ħsieb xi ħadd li mbokka l-COVID-19.

Għal aktar tagħrif mur f'servicesaustralia.gov.au/pandemicleavedisasterpayment

Pagament ta' sapport tad-dħul

Jekk għandek bżonn ta' għajnuna finanzjarja, int għandek mnejn tista' tircievi pagamenti ta' sapport tad-dħul bħal ngħidu aħna:

- JobSeeker Payment, jekk int għandek bejn 22 u l-Age Pension u qed tfittex ix-xogħol
- Youth Allowance, jekk għandek 24 sena jew iżgħar u int student jew apprentice Awstraljan, jew għandek 21 sena jew iżgħar u qed tfittex ix-xogħol

- Parenting Payment jekk int il-persuna prinċipali li qed tiegħu ħsieb tifel/tifla żgħir/a.

Jekk għandek bżonn sapport finanzjarju, int tista' tittestja l-eligibilità għall-pagament tas-sapport tad-dhul. Uża [l-gwida tal-pagament](#) tal-COVID-19 biex tara jekk x'tista takkwista.

Għal aktar tagħrif mur f'servicesaustralia.gov.au/jobseekers

Special Benefit

Jekk ma tistax tircievi l-ebda pagament ieħor ta' sapport tad-dhul minn għandna, u tinsab f'tbatija finanzjarja int tista' tiegħu l-iSpecial Benefit.

Int ser ikollok tissodisfa xi regoli. Għal aktar tagħrif mur f'servicesaustralia.gov.au/specialbenefit

Crisis Payment – National Health Emergency

Il-Crisis Payment hu pagament ta' darba biss. Int tista' tikkwalifika għall-Crisis Payment jekk tissodisfa dawk kollha li ġejjin:

- tinsab fi tbatija severa finanzjarja għal Crisis Payment
- tircievi, jew, tkun eligibbli għall-pagament tas-sapport tad-dhul jew ABSTUDY Living Allowance
- tkun f'ċirkustanza estrema
- tkun fl-Awstralja meta titfa' l-klejm tiegħek
- int jew xi ħadd li tiegħu ħsiebu għandu bżonn joqgħod fi kwarantina jew jiżola lilu nnifso minħabba l-COVID-19.

Int ikollok bżonn ukoll tissodisfa regoli oħra tal-eligibilità skont it-tip ta' Crisis Payment li qed tikklejmja. Għal aktar tagħrif mur f'servicesaustralia.gov.au/crisispayment

Child Care Subsidy and Additional Child Care Subsidy

Jekk it-tfal tiegħek ma jistgħux jattendu ċ-child care (post tal-kura tat-tfal) minħabba l-COVID-19, int għandek tkellem lis-servizz tiegħek tal-kura tat-tfal.

Int tista' tircievi Child Care Subsidy għal sa 42 assenzi permessi għal kull tifel/tifla kull sena għal kwalunkwe raġuni.

Int tista' taċċessja assenzi addizzjonali jekk int tgħix fi, jew is-servizz tiegħek tal-kura tat-tfal jinsab f'żona li hi hotspot iddikjarata bħala COVID-19 mill-Commonwealth. Int tista' taċċessja biss dawn l-assenzi jekk ikun hemm fis-seħħ dikjarazzjoni ta' hotspot COVID-19 għal aktar minn 7 ijiem. Int mhux ser ikollok tuża l-42 assenza permessi regolari tiegħek. Int mhu ser ikollok bżonn tagħmel xejn biex takkwista dawn l-assenzi. Jekk int eligibbli ser japplikaw awtomatikament.

Żur id-[Department of Health website](#) għal lista ta' hotspots kurrenti.

Aġġornar tas-siġhat tiegħek t'attività

In-numru ta' siġhat taċ-Child Care Subsidy li tista' tircievi kull ħmistax jiddependi mis-siġhat tal-attività li int u s-sieheb/sieħba tiegħek tagħmlu. Jekk is-siġhat ta' attività rikonoxxuta nbidlu, ara li taggorna dan.

Għal aktar tagħrif mur f'servicesaustralia.gov.au/childcaresubsidy

Parental Leave Pay u Dad and Partner Pay

Biex tikseb il-Parental Leave Pay jew id-Dad and Partner Pay int ikollok bżonn tissodisfa test tax-xogħol.

Jekk il-COVID-19 laqat ix-xogħol tiegħek, int stajt ħadt il-JobKeeper Payment jew il-COVID-19 Disaster Payment. Dawn iż-żewġ pagamenti it-tnejn jgħoddu bħal xogħol għal fini tat-test tax-xogħol.

Għal aktar tagħrif dwar il-Parental Leave Pay mur f'servicessaustralia.gov.au/parentalleavepayworktestexceptions

Għal aktar tagħrif dwar id-Dad and Partner Pay mur f'servicessaustralia.gov.au/dadpartnerpayworktestexceptions

Dawk li għandhom sottoklassi ta' viża temporanja

Aħna għandna pagamenti, servizzi u tagħrif biex jissapportjawk jekk int tgħix fl-Awstralja b'viża eliġibbli.

Sottoklassijiet tal-viži temporanja 060, 070, 309, 449, 785, 786, 790 u 820 għandhom mnejn ikunu eliġibbli għal:

- Child Care Subsidy
- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

Għal aktar tagħrif mur f' servicessaustralia.gov.au/visaholders

Rappurtaġġ tad-Dħul

Meta aħna napprovaw il-klejm tiegħek tas-sapport tad-dħul, int trid tgħidilna kemm hu d-dħul tiegħek u tas-sieħeb/sieħba tiegħek. Aħna ma nistgħux inħallsu l-ewwel pagament tiegħek qabel ma tagħmel dan.

Int trid ukoll tirrapporta lilna wkoll id-dħul tiegħek u tas-sieħeb/sieħba tiegħek kull hmistax anki jekk ikun \$0.

Dan biex aħna nistgħu nħallsuk l-ammont preċiż.

Għal aktar tagħrif mur f' servicessaustralia.gov.au/incomereporting

Mutual obligation requirements

Hemm xi affarijiet li trid bilfors tagħmel biex tibqa' tithallas. Aħna ngħidulhom obligazzjoni mutwali jew obbligi tal-partecipazzjoni. Int għandu mnejn ikollok tissodisfahom jekk qed tirċievi wieħed minn dawn il-pagamenti:

- Jobseeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance bħala persuna li qed tfittex ix-xogħol.

Mur f'servicesaustralia.gov.au/mutualobligation jew fil-kont tiegħek ta' myGov għall-aġġornamenti.

Servizzi oħra ta' support li jistgħu jgħinuk

Payment and Service Finder

Uża I-Payment and Service Finder biex issib servizzi ta' support fiż-żona lokali tiegħek. Dan jista' jinkludi servizz ta' pariri u tas-saħħa mentali.

Għal aktar tagħrif mur f'servicesaustralia.gov.au/servicefinder

Vjolenza fil-familja u domestika

Jekk int milqut mill-vjolenza fil-familja u domestika, aħna nistgħu ngħinuk. Aħna nipprovdu tagħrif, support u riferimenti.

Għal aktar tagħrif mur f'servicesaustralia.gov.au/domesticviolence

Servizzi tas-Social Work

Il-ħaddiema tagħna tas-social work jgħinu persuni b'servizz ta' pariri għal qasir żmien, tagħrif u riferimenti għal servizzi ta' support.

Għal aktar tagħrif mur f'servicesaustralia.gov.au/socialwork

Servizz ta' Tagħrif Finanzjarju

Servizz bla ħlas biex jgħinek f'affarijiet finanzjarji. Int mhemmx għalfejn tkun klijent/a biex tuża dan is-servizz.

Għal aktar tagħrif mur f'servicesaustralia.gov.au/fis

Għal aktar tagħrif

- Ċempel il-linja telefonika tal-pagament regolari tiegħek u għarrafna jekk għandekx bżonn ta' interpretu. Aħna nsibulek wieħed bla ħlas. Għal-lista tan-numri telefoniċi tagħna, mur f'servicesaustralia.gov.au/phoneus
- Ċempel **131 202** biex tkellimna fil-lingwa tiegħek dwar il-pagamenti u s-servizzi ta' Centrelink.
- Ċempel **132 011** għal Medicare u **131 272** għaċ-Child Support. Ħallina nkunu nafu jekk jekk għandek bżonn interpretu, u aħna nqabbdu wieħed bla ħlas.

- Mur f'servicesaustralia.gov.au/covid19 għal aktar tagħrif bl-Ingliż.
- Mur f'servicesaustralia.gov.au/yourlanguage fejn tista' taqra, tisma' jew tara tagħrif fil-lingwa tiegħek.
- Mur f'servicesaustralia.gov.au/mygovguides għall-għajnuna biex toħloq u tillinkja s-servizzi tagħna onlajn f'xi lingwi.

Il-provveditur tiegħek tat-telefown jista' jiċċarġja rata fissa għall-telefonati mit-telefown tiegħek tad-dar għal numri '13'.

Dan jgħodd għal kull parti fl-Awstralja u r-rata tista' tvarja dejjem jiddependi mill-provveditur tiegħek tat-telefown. Telefonati għan-numri '1800' mit-telefon f'darek huma bla ħlas. Il-provvedituri tat-telefown jistgħu xi kultant jaħdmu l-ħin tat-telefonata tiegħek u jiċċarġjawk rata oġġla jekk iċċempel minn telefown pubbliku jew mowbajl.

Ċaħda

Dan it-tagħrif f'din il-pubblikazzjoni hu gwida biss għall-pagamenti u s-servizzi, u hu preċiż fis-6 t'Ottubru 2021. Jekk jogħġbok iċċekkja l-websajt tagħna għall-aktar tagħrif kurrenti. Hi r-responsabbiltà tiegħek tiddeċiedi jekk tixtieqx tapplika għall-pagament skont iċ-ċirkustanzi partikulari tiegħek.



If you are affected by coronavirus (COVID-19)

We have payments that may help you if you or your family are affected by coronavirus. You can use our payment guide to check which payment is right for you. Go to servicessaustralia.gov.au/covid19

You can claim most payments online. To claim online, you need a myGov account linked to Centrelink.

If you don't have a myGov account, go to my.gov.au to create one.

For help setting up your myGov account, go to servicessaustralia.gov.au/mygovguides

COVID-19 Disaster Payment

This is a payment to help people who are unable to work and earn income due to a COVID-19 state or territory public health order. This may involve a lockdown, hotspot or movement restrictions.

Automatic payments will stop when 70% of people aged 16 or older in your state or territory are fully vaccinated with 2 doses of a COVID-19 vaccine.

If you are still affected by movement restrictions, you will need to reapply for the payment each week so we know you remain eligible.

After your state or territory reaches 80% fully vaccinated, the payment will reduce over 2 weeks, if you remain eligible.

How much you get will depend on your situation. Before claiming, check if you are eligible.

Australian residents must claim online, it is the quickest and simplest way. Eligible working visa holders must call the Emergency information line on **180 22 66**.

For more information go to servicessaustralia.gov.au/covid19disasterpayment

Pandemic Leave Disaster Payment

A lump sum payment to help if you cannot earn an income because:

- you are told to self-isolate or quarantine due to COVID-19
- you are caring for someone who has COVID-19.

If eligible, you will get \$1500 for each 14 day period you self-isolate, quarantine or care for someone who has COVID-19.

For more information go to servicessaustralia.gov.au/pandemicleavedisasterpayment

Income support payment

If you need financial help, you may be able to get income support payments such as:

- JobSeeker Payment, if you're between 22 and Age Pension age and looking for work
- Youth Allowance, if you're 24 or younger and a student or Australian apprentice, or 21 or younger and looking for work
- Parenting Payment, if you're the main carer of a young child.

If you are in need of financial support, you can test your eligibility for an income support payment. Use our COVID-19 [payment guide](#) to see what you may be able to get. For more information go to servicessaustralia.gov.au/jobseekers

Special Benefit

If you cannot get any other income support payment from us, and you are in financial hardship you may get Special Benefit.

You'll need to meet some rules. For more information go to servicessaustralia.gov.au/specialbenefit

Crisis Payment—National Health Emergency

Crisis Payment is a one off payment. You may qualify for Crisis Payment if you meet all of the following:

- be in severe financial hardship for Crisis Payment
- get, or, be eligible for an income support payment or ABSTUDY Living Allowance
- be experiencing an extreme circumstance
- be in Australia when you lodge your claim
- you or someone you care for needs to quarantine or self-isolate due to COVID-19.

You'll also need to meet other eligibility rules based on the type of Crisis Payment you claim. For more information go to servicessaustralia.gov.au/crisispayment

Child Care Subsidy and Additional Child Care Subsidy

If your child cannot attend child care because of COVID-19, you should talk to your child care service.

You can get Child Care Subsidy for up to 42 allowable absences per child each year for any reason.

You can access additional absences if you live in, or your child care service is in an area that is a Commonwealth declared COVID-19 hotspot. You can only access these absences if a COVID-19 hotspot declaration is in place for more than 7 days. You will not have to use your regular 42 allowable absences. You do not need to do anything to get these absences. If you are eligible, they will apply automatically.

Visit the [Department of Health website](#) for a list of current hotspots.

Updating your activity hours

The number of hours of Child Care Subsidy you can get each fortnight depends on the hours of activity you and your partner do. If your hours of recognised activity have changed, make sure you update this.

For more information go to servicessaustralia.gov.au/childcaresubsidy

Parental Leave Pay and Dad and Partner Pay

To get Parental Leave Pay or Dad and Partner Pay you need to meet a work test.

If COVID-19 affected your work, you may have gotten JobKeeper Payment or the COVID-19 Disaster Payment. These payments both count as work for the work test.

For more information about Parental Leave Pay go to servicessaustralia.gov.au/parentalleavepayworktestexceptions

For more information about Dad and Partner Pay go to servicessaustralia.gov.au/dadpartnerpayworktestexceptions

Temporary visa subclass holders

We have payments, services and information to support you if you are living in Australia with an eligible visa.

Temporary visa subclasses 060, 070, 309, 449, 785, 786, 790 and 820 may be eligible for:

- Child Care Subsidy
- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

For more information go to servicessaustralia.gov.au/visaholders

Income reporting

When we approve your claim for income support, you must tell us your and your partner's income. We cannot make your first payment until you do.

You must also report your and your partner's income to us each fortnight, even if it is \$0.

This is so we can pay you the right amount.

For more information go to servicessaustralia.gov.au/incomereporting

Mutual obligation requirements

There are things you must do to keep getting a payment. We call these mutual obligation or participation requirements. You may have them if you are getting one of these payments:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Go to servicessaustralia.gov.au/mutualobligation or your myGov account for updates.

Other support services that can help you

Payment and Service Finder

Use the Payment and Service Finder to find support services in your local area. This can include counselling and mental health services.

For more information go to servicesaustralia.gov.au/servicefinder

Family and domestic violence

If you are affected by family and domestic violence, we can help. We provide information, support and referrals.

For more information go to servicesaustralia.gov.au/domesticviolence

Social work services

Our social workers help people with short-term counselling, information and referrals to support services.

For more information go to servicesaustralia.gov.au/socialwork

Financial Information Service

A free service to help you with financial matters. You do not need to be a customer to access this service.

For more information go to servicesaustralia.gov.au/fis

For more information

- Call your regular payment line and let us know if you need an interpreter. We will arrange one for free. For a list of our phone numbers, go to servicesaustralia.gov.au/phoneus
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we'll arrange one for free.
- Go to servicesaustralia.gov.au/covid19 for more information in English.
- Go to servicesaustralia.gov.au/yourlanguage where you can read, listen to or watch information in your language.
- Go to servicesaustralia.gov.au/mygovguides for help with creating and linking online services, in some languages.

Your phone provider may charge you a fixed rate for calls from your home phone to '13' numbers. This is from anywhere in Australia and the rate may vary depending on your phone provider. Calls to '1800' numbers from your home phone are free. Phone providers may time your call and charge a higher rate if you call from a public or mobile phone.

Disclaimer

The information contained in this publication is a guide to payments and services only, and is correct as of 6 October 2021. Please check our website for the most current information. It is your responsibility to decide if you wish to apply for a payment based on your particular circumstances.