



Naa nɔŋ kɛ cii tuaany de coronavirus (COVID-19) riöök tɛnɛ yiin

Wo nɔŋ wɛu yuku keek cuatpiny lɛ bikɛ yiin kuɔɔny naa nɔŋ kɛ cii tuaany de coronavirus riöök tɛnɛ yiin wɛlɛ/ka paandu. Yiin lɛ ba kã kuɔɔn ye cuatpiny de wɛu biöök luöji ba tiŋ yee cuatpiny de wɛu yiindi yen pieth kenɛ yiin. Lɔɔr tɛnɛ servicesaustralia.gov.au/covid19

Yiin lɛ ba guel dīt looi nɛ aliiric. Ba guel looi nɛ aliiric, yiin kɔɔr nimra de myGov cī rek ke Centrelink. Naa cīn nimra de myGov, lɔɔr tɛnɛ my.gov.au ba tɔk looi.

Bi yiin kuɔɔny ba nimra duöön de myGov looi, lɔɔr tɛnɛ servicesaustralia.gov.au/mygovguides

COVID-19 Disaster Payment

Yekɛnɛ ee cuatpiny de wɛu bi kɔc cii lui ku cīn wɛu yekɛ keek yök acän löŋ cī lueel de COVID-19 de pial de raan ëbɛn nɛ walayic ku bëi kök yiic kuɔɔny. Yekɛnɛ alɛ bi yic naŋ thiök de kãŋ thook, yãn rac arɛët wɛlɛ/ka bi cãth cuatpiny.

Cuatpiny ye rɔt looi yetök abi kööc naa cī 70% de kɔc nɔŋ run kaa 16 wɛlɛ/ka lo nhial wum ëbɛn nɛ door yiic kaa 2 ke wum de wɛlɛ de COVID-19 nɛ walayadu yic wɛlɛ/ka bëi kök yiic.

Naa ɲot ke nɔŋ kã cī riääk nɛ ciɛn cãth tɛnɛ yiin, ke yiin kɔɔr ba juɔɔp bæer cuat nɛ cuatpiny de wɛu nɛ ayi wik acän ago ku nyic ke yiin bi döŋ ke yiin tōu thīn/cī gam.

Naa cī walayadu wɛlɛ/ka bëi kök 80% de kɔc cī keek wum ëbɛn cuööp/dëer, ke cuatpiny de wɛu abi rɔt cuatpiny nɛ wiik kaa 2, naa ca döŋ ke yiin tōu thīn/cī gam.

Yee wɛu kaadi ba keek yök ee rɔt gɛci nɛ tãn tōu yiin. Ke yiin ɲot ke yiin kɛc guel looi, tiŋ mɛn bi yiin gam.

Kɔc rɛër nɛ Australia adhil guel looi nɛ aliiric, yenɛ kee kueer ye dac lo ku ka kök yic. Kɔc muk wereŋ de luçi cī gam aa dhil Emergency information line cɔɔl nɛ **180 22 66**.

Naa kɔɔr wɛl juɛc lɔɔr tɛnɛ servicesaustralia.gov.au/covid19disasterpayment

Pandemic Leave Disaster Payment

Yekɛnɛ ee cuatpiny de wɛu lik nɛ yee door kɛnɛ bi kɔc kony naa cii wɛu ye yök acän:

- yiin cī yöök ba rɔt week yitök wɛlɛ/ka bi yiin week peei acän COVID-19
- yiin tiëët nyin nɛ raan tuaany nɛ COVID-19.

Naa cī yiin gam, ke yiin bi \$1500 nɛ ayi nīn kaa 14 cinɛ ke yiin week yitök, week peei wɛlɛ/ka tiëët nyin nɛ raan tuaany nɛ COVID-19.

Naa kɔɔr wɛl juɛc lɔɔr tɛnɛ servicesaustralia.gov.au/pandemicleavepayment

Kuɔɔny de Cuatpiny de Wɛu

Naa kɔɔr kuɔɔny de wɛu, yiin lɛ ba cuatpiny de wɛu ke kuɔɔny yök cīt mɛn de:

- JobSeeker Payment, naa tōu runku nɛ kaam de 22 ku Age Pension ku kɔɔr luɔɔi
- Youth Allowance, naa nɔŋ run kaa 24 wɛlɛ/ka kuɔɔrɛ ku yee mɛnh de thukul wɛlɛ/ka yee raan piöccɛ de Australia, wɛlɛ/ka 21 wɛlɛ/ka kuɔɔrɛ ku kɔɔr luɔɔi

- Parenting Payment, naa yee raan de muöök de menh koor.

Naa koor kuwoy de wëu, ke yin them gämdu në cuetpiny de kuwoy de wëu. Luöoi ë kë daan de COVID-19 [payment guide](#) ba tih yeenjö lë ba yök.

Naa koor wël juëc loor tënë servicesaustralia.gov.au/jobseekers

Special Benefit

Naa cïn wëu kök ke kuwoy ye keek yök tënë wuöök, ku yin cïn wëu ke yin bi Special Benefit.

Yin koor ba löönj kök kan looi. Naa koor wël juëc loor tënë servicesaustralia.gov.au/specialbenefit

Crisis Payment—National Health Emergency

Crisis Payment ee cuetpiny de wëu naa tök. Yin bi yiin gam në Crisis Payment naa ca kee käkë kedhië looi:

- ba töu të ræc cïn yin wëu në këde Crisis Payment
- ba yök wëlë/ka, bi yiin gaam në wëu ke kuwoy wëlë/ka ABSTUDY Living Allowance
- yin töu të rac arëët
- yin gem gueldu ke yin töu në Australia
- yiin wëlë/ka raandët yee yin nyin tiit në kä koor keek bi week thök wëlë/ka bi töu tëde yetök acän tuaany de COVID-19.

Yin koor ba löönj kök ke gam kan looi ye röt gæi yee Crisis Payment yindi yen guel. Naa koor wël juëc loor tënë servicesaustralia.gov.au/crisispayment

Child Care Subsidy and Additional Child Care Subsidy

Naa ye menhdu cï ye lo të de muöök de meth acän këde COVID-19, ke yin koor ba jam wenë yän ke muöök.

Ke yin lë ba Child Care Subsidy yök agut cï nin kaa 42 yee yin ke liu ye keek puöl tënë ayi meth në ayi ruöön thok në gær de kë cï rot looi.

Yin lë ba liu dët metë thïn yök naa ciënjë në, wëlë/ka naa töu kë ye muöök de menhdu bëi në yän cïnë Commonwealth ye lueel men dït ë tuaany de COVID-19 ke thïn arëët. Yin lë ba ye liu kënë yök naa cï yän dït ë COVID-19 ke thïn ye lueel bi cök töu në nin wär nin kaa 7. Ke yin cï koor ba nin kuun kaa 42 ke liu bi luöoi. Acïn gær de kë koor ba looi acän ba keek nin ke liu käkë yök. Naa cï yin gam, ë kaa bi yiin cök lo thïn në lothïn wën ye rot looi yetök.

Nem abon [de pinynhom de Department of Health](#) në kë de yän cinë tuaany ke dït thïn de yee menë.

Ba thær kuun ke luöoi waar

Aden de thær ke Wëu ye keek Child Care Subsidy lë ba ke yök në nin kaa thiërku nuan yiic ee rot gæi në thær ke luöoidu ku raan duöön ye muöök bëi. Naa cï thær kuun ke luöoidu röt waar, nyic naadë ke yin bi yekënë waar.

Naa koor wël juëc loor tënë servicesaustralia.gov.au/childcaresubsidy

Parental Leave Pay ku Dad and Partner Pay

Ba Parental Leave Pay yök wêlê/ka Dad and Partner Pay yin koor ba them de luoi looi apieth.

Naa ci COVID-19 luoodu riöök, ke yin lê ba JobKeeper Payment yök wêlê/ka COVID-19 Disaster Payment. Cuɛtpiny de wëu kākē aye röt looi naa ci yīn them nē luoi.

Nē kēde wël juēc nē Parental Leave Pay loor tēnē
servicessaustralia.gov.au/parentalleavepayworktestexceptions

Nē kēde wël juēc nē Dad and Partner Pay loor tēnē
servicessaustralia.gov.au/dadpartnerpayworktestexceptions

Koc muk werenj de cāth cī tekic ye yic dac thök

Wo noŋ cuɛtpiny de wëu, kā ye looi ku wël bī yīn kuɔony naa rēērē nē Australia wenē werenj de cāth cī gam.

Tēnj de yic de werenj de cāth ye yic dac thök 060, 070, 309, 449, 785, 786, 790 ku 820 aalē bī ke gam nē:

- Child Care Subsidy
- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

Naa koor wël juēc loor tēnē **servicessaustralia.gov.au/visaholders**

Luɛɛl de Wëu Luui yin Keek

Naa cukku guɛldu gam nē wëu ke kuɔony, adhielē lēk wuɔok ku wëu ke raan tōu kenē yīn. Wo cī wëu kuun tuɛnj bī gām yīn agut ba looi.

Yin dhil wëuku wêlê/ka wëu ke raan rēēr ke yīn lēk wuɔok nē ayi nīn kaa 14 yiic, naa cak yaa \$0.

Yekēnē ee yeen acān agoku yī gām aden yen ye yic.

Naa koor wël juēc loor tēnē **servicessaustralia.gov.au/incomereporting**

Mutual obligation requirements

Anoŋ kā koor bake dhil looi bākē wëu yaa yök. Wo ye ye kēnē ɔl ye kē bākē looi ke we mat wecin wêlê/ka kākē lothin koor keek. Aalē ba keek yök naa yee tōk de kee wëu kākē yök:

- JobSeeker Payment
- Parenting Payment

- Special Benefit
- Youth Allowance as a job seeker.

Lɔɔr tɛnɛ servicesaustralia.gov.au/mutualobligation wɛlɛ/ka nimra diɛn de myGov bi waar.

Kuɔɔny dɛt lɛ bi yɛɛn kony

Payment and Service Finder

Luɔɔi ɛ Payment and Service Finder ba kɛke kuɔɔny yɔk tɛduun ceŋ. Yekɛnɛ anɔŋɔc kɛke jiɛɛm ku pial de nhom.

Naa kɔɔr wɛl juɛc lɔɔr tɛnɛ servicesaustralia.gov.au/servicefinder

Baai ku tɔŋ baai

Naa ci baai ku tɔŋ baai yɛɛn riɔɔk, wo lɛ bukku yɛɛn kuɔɔny. Wo ye wɛl, kuɔɔny ku tooc bɛi.

Naa kɔɔr wɛl juɛc lɔɔr tɛnɛ servicesaustralia.gov.au/domesticviolence

Kɛke Luɔɔi de Raan ɛbɛn

Kɔc kuɔɔn lui tɛde raan ɛbɛn aye kɔc kuɔɔny nɛ jiɛɛm cekic, wɛl ku tooc tɛnɛ kɛke kuɔɔny.

Naa kɔɔr wɛl juɛc lɔɔr tɛnɛ servicesaustralia.gov.au/socialwork

Financial Information Service

Luɔɔi ye abac bi yɛɛn kuɔɔny nɛ kɛke wɛu. Yin ciɛ kɔɔr ba yaa raanda ba yekɛnɛ jal yɔk.

Naa kɔɔr wɛl juɛc lɔɔr tɛnɛ servicesaustralia.gov.au/fis

Naa kɔɔr wɛl juɛc

- Cɔl nimra duɔɔn ye yɛɛn wɛu dac yɔk ku cɔk nyicku naa kɔɔr raan de wɛɛrɛ thok. Wo raan tɔk juɛɛr tɛnɛ yɛɛn. Nɛ kɛ nimraa kua, lɔɔr tɛnɛ servicesaustralia.gov.au/phoneus
- Cɔl/yaɔpɛ **131 202** ba jam wenɛ wuɔɔk nɛ thoŋdu nɛ kɛ de custpiny de wɛi ke Centrelink ku kɛke luɔɔi.
- Cɔl **132 011** nɛ kɛde Medicare ku **131 272** nɛ kɛde Child Support. Cɔk nyicku naa kɔɔr raan de wɛɛrɛ thokic, ku wo bi raan tɔk tɛnɛ yɛɛn abac/ke cin wɛu kɔɔr keek.
- Lɔɔr tɛnɛ servicesaustralia.gov.au/covid19 nɛ kɛ de wɛl juɛc nɛ thoŋ de Diŋlith.
- Lɔɔr tɛnɛ servicesaustralia.gov.au/yourlanguage tɛ bi yɛɛn kuen, ba wɛl piŋ wɛlɛ/ka ba wɛl yoi nɛ thoŋdu.
- Lɔɔr tɛnɛ servicesaustralia.gov.au/mygovguides nɛ kɛde kuɔɔny ba lep ku rek kɛke luɔɔi de aliiric.

Kɔc ye telepundu bɛi aalɛ bikɛ wɛu ci ke ruk yaa kɔɔr tɛnɛ yɛɛn tɛnɛ tɛlpun duɔɔn baai agut ci nimraa kaa '13'. Yekɛnɛ atɔu nɛ gɛɛr de tɛdɛŋ nɛ Australia ku wɛu cikɛ keek thɔɔŋ aalɛ bikɛ wuɔɔc ye rɔt gɛɛi nɛ kɔc ye telepundu bɛi. Cɔt agut ci nira kaa '1800' tɛnɛ telepun duun baai aye abac. Kɔc ye telepuun bɛi aalɛ bikɛ cɔtdu yaa tiŋ theɛr ci ke jot ku kɔɔrkɛ wɛu tɔu nhial tɛnɛ yɛɛn naa cɔl/yaɔpɛ telepun de raan ɛbɛn yic wɛlɛ/ka telepun ye muk.

Kɛ kɔɔr ba nyic

Wël cī keek guōtbei ētēnnē, aci juiir ke bennē kōc ya nyuōōth yetōk nē tēn bennē wēu ya cuat piny ku jol ya tē bennē luōōi ya yiēn kōc ku kee yic nē pēei nīn 6, Pēei de Thiēēr 2021. Yīn thiēcku ba abōn daan de pinyinhom tīn nē kē de wēl ke yee mēnē. Abī ya lōnđuōōn cī tāāu nē yī yeth ago yekēnnē ya tak tē kōōr bīn thiōōn nē athōōr bennē yīn ya mīōōc nē wēu ye rōt gēei nē tāndu.



If you are affected by coronavirus (COVID-19)

We have payments that may help you if you or your family are affected by coronavirus. You can use our payment guide to check which payment is right for you. Go to servicessaustralia.gov.au/covid19

You can claim most payments online. To claim online, you need a myGov account linked to Centrelink.

If you don't have a myGov account, go to my.gov.au to create one.

For help setting up your myGov account, go to servicessaustralia.gov.au/mygovguides

COVID-19 Disaster Payment

This is a payment to help people who are unable to work and earn income due to a COVID-19 state or territory public health order. This may involve a lockdown, hotspot or movement restrictions.

Automatic payments will stop when 70% of people aged 16 or older in your state or territory are fully vaccinated with 2 doses of a COVID-19 vaccine.

If you are still affected by movement restrictions, you will need to reapply for the payment each week so we know you remain eligible.

After your state or territory reaches 80% fully vaccinated, the payment will reduce over 2 weeks, if you remain eligible.

How much you get will depend on your situation. Before claiming, check if you are eligible.

Australian residents must claim online, it is the quickest and simplest way. Eligible working visa holders must call the Emergency information line on **180 22 66**.

For more information go to servicessaustralia.gov.au/covid19disasterpayment

Pandemic Leave Disaster Payment

A lump sum payment to help if you cannot earn an income because:

- you are told to self-isolate or quarantine due to COVID-19
- you are caring for someone who has COVID-19.

If eligible, you will get \$1500 for each 14 day period you self-isolate, quarantine or care for someone who has COVID-19.

For more information go to servicessaustralia.gov.au/pandemicleavedisasterpayment

Income support payment

If you need financial help, you may be able to get income support payments such as:

- JobSeeker Payment, if you're between 22 and Age Pension age and looking for work
- Youth Allowance, if you're 24 or younger and a student or Australian apprentice, or 21 or younger and looking for work
- Parenting Payment, if you're the main carer of a young child.

If you are in need of financial support, you can test your eligibility for an income support payment. Use our COVID-19 [payment guide](#) to see what you may be able to get. For more information go to servicessaustralia.gov.au/jobseekers

Special Benefit

If you cannot get any other income support payment from us, and you are in financial hardship you may get Special Benefit.

You'll need to meet some rules. For more information go to servicessaustralia.gov.au/specialbenefit

Crisis Payment—National Health Emergency

Crisis Payment is a one off payment. You may qualify for Crisis Payment if you meet all of the following:

- be in severe financial hardship for Crisis Payment
- get, or, be eligible for an income support payment or ABSTUDY Living Allowance
- be experiencing an extreme circumstance
- be in Australia when you lodge your claim
- you or someone you care for needs to quarantine or self-isolate due to COVID-19.

You'll also need to meet other eligibility rules based on the type of Crisis Payment you claim. For more information go to servicessaustralia.gov.au/crisispayment

Child Care Subsidy and Additional Child Care Subsidy

If your child cannot attend child care because of COVID-19, you should talk to your child care service.

You can get Child Care Subsidy for up to 42 allowable absences per child each year for any reason.

You can access additional absences if you live in, or your child care service is in an area that is a Commonwealth declared COVID-19 hotspot. You can only access these absences if a COVID-19 hotspot declaration is in place for more than 7 days. You will not have to use your regular 42 allowable absences. You do not need to do anything to get these absences. If you are eligible, they will apply automatically.

Visit the [Department of Health website](#) for a list of current hotspots.

Updating your activity hours

The number of hours of Child Care Subsidy you can get each fortnight depends on the hours of activity you and your partner do. If your hours of recognised activity have changed, make sure you update this.

For more information go to servicessaustralia.gov.au/childcaresubsidy

Parental Leave Pay and Dad and Partner Pay

To get Parental Leave Pay or Dad and Partner Pay you need to meet a work test.

If COVID-19 affected your work, you may have gotten JobKeeper Payment or the COVID-19 Disaster Payment. These payments both count as work for the work test.

For more information about Parental Leave Pay go to servicessaustralia.gov.au/parentalleavepayworktestexceptions

For more information about Dad and Partner Pay go to servicessaustralia.gov.au/dadpartnerpayworktestexceptions

Temporary visa subclass holders

We have payments, services and information to support you if you are living in Australia with an eligible visa.

Temporary visa subclasses 060, 070, 309, 449, 785, 786, 790 and 820 may be eligible for:

- Child Care Subsidy
- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

For more information go to servicessaustralia.gov.au/visaholders

Income reporting

When we approve your claim for income support, you must tell us your and your partner's income. We cannot make your first payment until you do.

You must also report your and your partner's income to us each fortnight, even if it is \$0.

This is so we can pay you the right amount.

For more information go to servicessaustralia.gov.au/incomereporting

Mutual obligation requirements

There are things you must do to keep getting a payment. We call these mutual obligation or participation requirements. You may have them if you are getting one of these payments:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Go to servicessaustralia.gov.au/mutualobligation or your myGov account for updates.

Other support services that can help you

Payment and Service Finder

Use the Payment and Service Finder to find support services in your local area. This can include counselling and mental health services.

For more information go to servicesaustralia.gov.au/servicefinder

Family and domestic violence

If you are affected by family and domestic violence, we can help. We provide information, support and referrals.

For more information go to servicesaustralia.gov.au/domesticviolence

Social work services

Our social workers help people with short-term counselling, information and referrals to support services.

For more information go to servicesaustralia.gov.au/socialwork

Financial Information Service

A free service to help you with financial matters. You do not need to be a customer to access this service.

For more information go to servicesaustralia.gov.au/fis

For more information

- Call your regular payment line and let us know if you need an interpreter. We will arrange one for free. For a list of our phone numbers, go to servicesaustralia.gov.au/phoneus
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we'll arrange one for free.
- Go to servicesaustralia.gov.au/covid19 for more information in English.
- Go to servicesaustralia.gov.au/yourlanguage where you can read, listen to or watch information in your language.
- Go to servicesaustralia.gov.au/mygovguides for help with creating and linking online services, in some languages.

Your phone provider may charge you a fixed rate for calls from your home phone to '13' numbers. This is from anywhere in Australia and the rate may vary depending on your phone provider. Calls to '1800' numbers from your home phone are free. Phone providers may time your call and charge a higher rate if you call from a public or mobile phone.

Disclaimer

The information contained in this publication is a guide to payments and services only, and is correct as of 6 October 2021. Please check our website for the most current information. It is your responsibility to decide if you wish to apply for a payment based on your particular circumstances.