



Coronavirus (COVID-19) nih an hnorsuan ahcun

Nangmah asiloah na innchungkhar cu coronavirus nih an hnorsuan ahcun kan bawmhnak nih an bawmh men lai. Zei bawmhnak dah nangmah caah aa tlakmi a si chek dingah kan bawmhnak kong lamhmuhsaknak na hman khawh. servicesaustralia.gov.au/covid19 ah zoh.

Bawmhnak a tam-u cu online in na hal khawh. Online in hal dingah, Centrelink he pehtonhnak a ngeimi myGov account na herh.

myGov account na ngei lo ahcun, pakhat i ser dingah my.gov.au ah zoh.

Na myGov account tuahnak bawmh ding ah, servicesaustralia.gov.au/mygovguides ah zoh.

COVID-19 Disaster Payment

Hi COVID-19 ruangah pine asilole peng mizapi ngandamnak lei nawlchuahmi nih riantuan kho lo le tangka kawh khawh loin tuahmi bawmhnak pekmi a si. Hi ah hin erkhumnak, zawtnak nih dennak hmun asiloah cawlcanghnak lei khenkhammi pawl aa tel khawh men.

Nan umnak pine asilole peng ah minung kum 16 asilole upa deuh i 70% nih COVID-19 khamnak sii voihnih tlamtling tein an ichun tikah mah tein a kal pengmi bawmhnak cu a dong lai.

Cawlcanghnak lei khenkhammi pawl nih an hnorsuan rih ahcun, zarh fatin bawmhnak na sok than a hau lai i cuticun phung in a awnhmi na si rih kha kan hngalh lai.

Na umnak pine asilole peng ah khamnak sii aa chunmi 80% an phak hnu ah, phung nih a awnhmi na si rih ahcun bawmhnak kha zarh 2 ca a zor lai.

Zeizat na co lai timi cu nangmah dirhmun cungah aa hngat lai. Na hal hlan ah, co dingah aa tlakmi na si le si lo kha chek.

Australia rammi nih online cungin hal hrimhrim ding a si i, a rang bik le a fawi bik a si. Phungning in riantuannak visa aa tlaihmi pawl nih Emergency information line **180 22 66** ah chawnh hrimhrim ding a si.

Thawngthanh tam deuh hmuh dingah servicesaustralia.gov.au/covid19disasterpayment ah zoh.

Pandemic Leave Disaster Payment

Hi ruangah tangka na kawh khawh lo ahcun bawmhnak na co khawh:

- COVID-19 ruangah mah lawng in um asiloah a dang tein um dingin chimh na si
- COVID-19 in a zawmi minung pakhatkhat na zohkhenh.

A co dingah aa tlakmi na si ahcun, mah lawng tein na umnak, a dang tein na umnak asiloah COVID-19 in a zawmi minung pakhatkhat na zohkhenh caan ni 14 ca fatin \$ 1500 na co lai.

Thawngthanh tamdeuh hmuh dingah servicesaustralia.gov.au/pandemicleavepayment ah zoh.

Thlahlawh pekin bawmhnak

Tangka lei bawmhnak na herh ahcun, thlahlawh pekin bawmhnak (income support payment) na co khawhmi pawl:

- JobSeeker Payment, kum 22 le Age Pension karlak minung na si i rian a kawhmi na si ahcun

- Youth Allowance, kum 24 asiloah a no deuhmi na si i, siangngakchia asiloah Australia ah Rian cawngmi na si, asiloah kum 21 asiloah a no deuhmi na si i, rian a kawlm na si ahcun
- Parenting Payment, ngakchia no pakhat a zohkhenh biktu na si ahcun.

Phaisa bawmhna a herhmi na si ahcun, thlahlawh peknak lei bawmhna a co kho dingmi na si le si lo na hneksak khawh. Na hmuh khawh menmi kawlingah kanmah COVID-19 [bawmhna lamhmuhsakna](#) kha hmang.

Thawngthan tam deuh hmuh dingah servicesaustralia.gov.au/jobseekers ah zoh.

Special Benefit

Kanmah sinin thlahlawh peknak lei bawmhna na co khawh lo i, tangka harsatna na ton ahcun Special Benefit (Ahlei in Bawmhna) na co khawh men.

Cheukhat phungphai pawl na tlinh a hau lai. Thawngthan tam deuh hmuh dingah servicesaustralia.gov.au/specialbenefit ah zoh.

Crisis Payment — National Health Emergency

Crisis Payment cu voikhat ah a dihlak in pek dihmi a si. A tanglei langhtermi dihlak hi na tlinh ahcun Crisis Payment na co khawh men:

- Crisis Payment caah tangka harsatna fak taktak a tongmi
- thlahlawh peknak in bawmhna asiloah ABSTUDY Living Allowance a co mi, asiloah, co dingah aa tlakmi
- a fak taktak mi `ihnung dirhmun ah a ummi
- na hal lioah Australia ah ummi
- COVID-19 ruangah nangmah asiloah na zohkhenhmi minung pakhatkhat nih a dang tein um a herhmi asiloah mah te lawng in um a herhmi.

Crisis Payment na sokmi phun cungah hngat in a dang phun nih a awhmi sinak lei phungphai pawl na tlinh a hau fawn lai. Thawngthan tam deuh hmuh dingah servicesaustralia.gov.au/crisispayment ah zoh.

Child Care Subsidy le Additional Child Care Subsidy

Na fa cu COVID-19 ruangah ngakchia zohkhenhna ah a kai khawh lo ahcun, na fa zohkhenhna lei riantuan piakna kha na chawnh a hau.

Aruang pakhat khat caah kum fatin ngakchia pakhat nih ni 42 tiang bau khawhmi caah Child Care Subsidy na hmuh khawh.

Rampi nih COVID-19 dennak hmun a si tiah a thanhmi hmunhma ah nan um, asilole na fa nih ngakchia zohkhenhna ah a kai ahcun, chapmi baunak pawl kha na lonh kho. COVID-19 dennak a si tiah thanhna kha ni 7 nak tamdeuh a si lawngah hi baunak pawl cu na lonh khawh. Ni 42 bau khawhna kha na hman a hau lai lo. Hi baunak pawl ngeih khawh dingah nangmah nih zehmanh na tuah a hau lo. Phung nih a awnhmi na si ahcun, amah tein an hman ko lai.

Atu lio a dennak hmun pawl cazin cu [Department of Health website](#) ah zoh.

Na cawlcanghnak caan pawl thar chuahmi

Nangmah le na nupi/pasal nan tuahmi cawlcanghnak suimilam cungah hngat in Child Care Subsidy suimilam zat kha zarh hnih fatin na co lai. Hngalhpimi na cawlcanghnak suimilam pawl aa thlen ahcun, a thar in na chuah hrimhrim lai.

Thawngthanh tam deuh hmuh dingah servicesaustralia.gov.au/childcaresubsidy ah zoh.

Parental Leave le Dad and Partner Pay

Parental Leave Pay asilole Dad and Partner Pay hmuhnak dingah rian lei hneksaknak na tlinh a hau.

Na rian kha COVID-19 nih a hnorsuan ahcun, JobKeeper Payment asilole COVID-19 Disaster Payment na rak hmuh kho men cang. Hi bawmhnak cu a pahnih ning in rian lei hneksaknak ca i rian bantukin rel an si.

Parental Leave Pay kong thawngthanhmi tamdeuh hmuhnak caah hika ah zoh

servicesaustralia.gov.au/parentalleavepayworktestexceptions

Dad and Partner Pay kong thawngthanhmi tamdeuh hmuhnak caah hika ah zoh

servicesaustralia.gov.au/dadpartnerpayworktestexceptions

Caan tawi ca visa thenchin aa tlaihmi pawl

Phungning visa he Australia a ummi na si ahcun, nangmah bawmh dingah bawmhnak pawl, riantuanpiaknak pawl le thawngthanhnak pawl kan ngei.

Caan tawi visa thenchin 060, 070, 309, 449, 785, 786, 790 le 820 pawl aa tlaihmi nih a tanglei bantuk in an co khawh men:

- Child Care Subsidy
- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

Thawngthanh tam deuh hmuh dingah servicesaustralia.gov.au/visaholders ah zoh.

Tangka hmuhmi theihternak

Tangka bawmhnak na halmi kan fehter tikah, nangmah le na nupi/pasal nih nan hmuhmi tangka tlawmtam azat na kan chimh hrimhrim lai. Na kan theihter hlan lo paohpaoh cu voikhat bawmhnak kan in tuah piak kho lo.

Nangmah le na nupi/pasal nih zarh hnih voikhat fatin nan hmuhmi tangka tlawmtam azat \$0 a si zongah na kan chimh hrimhrim lai.

Cu lawngah a dikmi tlawmtam azat kan in pek khawh lai.

Thawngthanh tam deuh hmuh dingah servicesaustralia.gov.au/incomereporting ah zoh.

Mutual obligation requirements

Bawmhnak na co pengnak dingah na tuah hrimhrim dingmi thil an um. Kaphnih tuah dingmi asiloah telhchih a herhmi tiah kan auh. A tanglei bawmhnak pawl chungin pakhat na co ahcun, a tanglei bantuk inna co khawh men:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

servicessaustralia.gov.au/mutualobligation ah zoh asiloah na myGov account tharchuahnak caah zong zoh ding.

An bawm khotu a dang riantuan piaknak pawl

Payment and Service Finder

Nan umnak hmunah bawmhnak lei riantuan piaknak pawl kawl dingah Payment and Service Finder kha hmang. Thazaang pek biaruahnak le thinlung damnak riantuanpiaknak aa tel.

Thawngthan tam deuh hmuh dingah servicessaustralia.gov.au/servicefinder ah zoh.

Innchungkhar le chungkhar karlak hnahnawhnak

Innchungkhar le chungkhar karlak hnahnawhnak nih a hnorsuanmi na si ahcun, kan in bawmh khawh. Thawngthan, bawmh le cawnpiaknak kan ngei.

Thawngthan tam deuh hmuh dingah servicessaustralia.gov.au/domesticviolence ah zoh.

Mibu rian he aa pehtlaimi riantuanpiaknak pawl

Kan mibu riantuan piaktu pawl nih caan tawi thazaang pek biaruahnak, thawngthanhnak le riantuanpiaknak ah cawnpiaknak in an bawmh hna.

Thawngthan tam deuh hmuh dingah servicessaustralia.gov.au/socialwork ah zoh.

Financial Information Service

Tangka kongkau nangmah bawmh dingah man loin riantuanpiaknak a si. Hi riantuanpiaknak hmuh dingah a cawtu si na herh lai lo.

Thawngthan tam deuh hmuh dingah servicessaustralia.gov.au/fis ah zoh.

Thawngthan tam deuh caah

- Bawmhnak na hmuhnak chawn law holhlettu na herh ahcun theihter. Man loin leh piak dingah kan in tawlrel piak a si lai. Kan phone nambar cazin pawl hmuh khawh dingah servicessaustralia.gov.au/phoneus ah zoh.
- Centrelink bawmhnak pawl le riantuanpiaknak pawl kongkau ahmah holh in kanmah chawnh dingah **131 202** ah chawn.
- Medicare caah **132 011** chawn law Child Support caah **131 272** chawn. Holhlettu na herh ahcun hunk an theihter law man lo in kan in tawlrel piak lai.

- Mirang holh in thawngthanh tam deuh hmuh dingah servicesaustralia.gov.au/covid19 ah zoh.
- Nanmah holh in thawngthanh rel, ngaih asiloah zoh dingah servicesaustralia.gov.au/yourlanguage ah zoh.
- Holh cheukhat in online riantuanpiaknak le pehtonhnak lei bawmhnak caah servicesaustralia.gov.au/mygovguides ah zoh.

Australia hmun khathat in inn he '13' nambar na chawnh ahcun, khiah cia mi tlawmtam in pek a herh lai. Khiah cia mi tlawmtam ah mah le umnak pengtlang chawnh biaknak tlawmtam aa dang cio i, telephone riantuannak petu pawl karlak zongah tlawmtam aa dang khawh men. Na umnak inn phone in '1800' nambar chawnh cu man pek a hau lo. Mibu le mobile phone in chawnh mi cu mah nih caan thim a si caah tlawmtam a man a tam deuh khawh men.

Alnak

Hi konglam cu Tho (October) 6, 2021 tiangah a dik, a hmaan mi a si. Ca chuahmi chungah aa telmi konglam nih aa tinhmi cu tangka bawmhnak le riantuanpiaknak ah lamhruai hi a si. Nangmah sining he pehtlaih in bawmhnak le sok na duh le duh lo biakhia cu nangmah tuanvo a si.



If you are affected by coronavirus (COVID-19)

We have payments that may help you if you or your family are affected by coronavirus. You can use our payment guide to check which payment is right for you. Go to servicessaustralia.gov.au/covid19

You can claim most payments online. To claim online, you need a myGov account linked to Centrelink.

If you don't have a myGov account, go to my.gov.au to create one.

For help setting up your myGov account, go to servicessaustralia.gov.au/mygovguides

COVID-19 Disaster Payment

This is a payment to help people who are unable to work and earn income due to a COVID-19 state or territory public health order. This may involve a lockdown, hotspot or movement restrictions.

Automatic payments will stop when 70% of people aged 16 or older in your state or territory are fully vaccinated with 2 doses of a COVID-19 vaccine.

If you are still affected by movement restrictions, you will need to reapply for the payment each week so we know you remain eligible.

After your state or territory reaches 80% fully vaccinated, the payment will reduce over 2 weeks, if you remain eligible.

How much you get will depend on your situation. Before claiming, check if you are eligible.

Australian residents must claim online, it is the quickest and simplest way. Eligible working visa holders must call the Emergency information line on **180 22 66**.

For more information go to servicessaustralia.gov.au/covid19disasterpayment

Pandemic Leave Disaster Payment

A lump sum payment to help if you cannot earn an income because:

- you are told to self-isolate or quarantine due to COVID-19
- you are caring for someone who has COVID-19.

If eligible, you will get \$1500 for each 14 day period you self-isolate, quarantine or care for someone who has COVID-19.

For more information go to servicessaustralia.gov.au/pandemicleavedisasterpayment

Income support payment

If you need financial help, you may be able to get income support payments such as:

- JobSeeker Payment, if you're between 22 and Age Pension age and looking for work
- Youth Allowance, if you're 24 or younger and a student or Australian apprentice, or 21 or younger and looking for work
- Parenting Payment, if you're the main carer of a young child.

If you are in need of financial support, you can test your eligibility for an income support payment. Use our COVID-19 [payment guide](#) to see what you may be able to get.

For more information go to servicesaustralia.gov.au/jobseekers

Special Benefit

If you cannot get any other income support payment from us, and you are in financial hardship you may get Special Benefit.

You'll need to meet some rules. For more information go to servicesaustralia.gov.au/specialbenefit

Crisis Payment—National Health Emergency

Crisis Payment is a one off payment. You may qualify for Crisis Payment if you meet all of the following:

- be in severe financial hardship for Crisis Payment
- get, or, be eligible for an income support payment or ABSTUDY Living Allowance
- be experiencing an extreme circumstance
- be in Australia when you lodge your claim
- you or someone you care for needs to quarantine or self-isolate due to COVID-19.

You'll also need to meet other eligibility rules based on the type of Crisis Payment you claim. For more information go to servicesaustralia.gov.au/crisispayment

Child Care Subsidy and Additional Child Care Subsidy

If your child cannot attend child care because of COVID-19, you should talk to your child care service.

You can get Child Care Subsidy for up to 42 allowable absences per child each year for any reason.

You can access additional absences if you live in, or your child care service is in an area that is a Commonwealth declared COVID-19 hotspot. You can only access these absences if a COVID-19 hotspot declaration is in place for more than 7 days. You will not have to use your regular 42 allowable absences. You do not need to do anything to get these absences. If you are eligible, they will apply automatically.

Visit the [Department of Health website](#) for a list of current hotspots.

Updating your activity hours

The number of hours of Child Care Subsidy you can get each fortnight depends on the hours of activity you and your partner do. If your hours of recognised activity have changed, make sure you update this.

For more information go to servicesaustralia.gov.au/childcaresubsidy

Parental Leave Pay and Dad and Partner Pay

To get Parental Leave Pay or Dad and Partner Pay you need to meet a work test.

If COVID-19 affected your work, you may have gotten JobKeeper Payment or the COVID-19 Disaster Payment. These payments both count as work for the work test.

For more information about Parental Leave Pay go to servicessaustralia.gov.au/parentalleavepayworktestexceptions

For more information about Dad and Partner Pay go to servicessaustralia.gov.au/dadpartnerpayworktestexceptions

Temporary visa subclass holders

We have payments, services and information to support you if you are living in Australia with an eligible visa.

Temporary visa subclasses 060, 070, 309, 449, 785, 786, 790 and 820 may be eligible for:

- Child Care Subsidy
- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

For more information go to servicessaustralia.gov.au/visaholders

Income reporting

When we approve your claim for income support, you must tell us your and your partner's income. We cannot make your first payment until you do.

You must also report your and your partner's income to us each fortnight, even if it is \$0.

This is so we can pay you the right amount.

For more information go to servicessaustralia.gov.au/incomereporting

Mutual obligation requirements

There are things you must do to keep getting a payment. We call these mutual obligation or participation requirements. You may have them if you are getting one of these payments:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Go to servicessaustralia.gov.au/mutualobligation or your myGov account for updates.

Other support services that can help you

Payment and Service Finder

Use the Payment and Service Finder to find support services in your local area. This can include counselling and mental health services.

For more information go to servicesaustralia.gov.au/servicefinder

Family and domestic violence

If you are affected by family and domestic violence, we can help. We provide information, support and referrals.

For more information go to servicesaustralia.gov.au/domesticviolence

Social work services

Our social workers help people with short-term counselling, information and referrals to support services.

For more information go to servicesaustralia.gov.au/socialwork

Financial Information Service

A free service to help you with financial matters. You do not need to be a customer to access this service.

For more information go to servicesaustralia.gov.au/fis

For more information

- Call your regular payment line and let us know if you need an interpreter. We will arrange one for free. For a list of our phone numbers, go to servicesaustralia.gov.au/phoneus
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we'll arrange one for free.
- Go to servicesaustralia.gov.au/covid19 for more information in English.
- Go to servicesaustralia.gov.au/yourlanguage where you can read, listen to or watch information in your language.
- Go to servicesaustralia.gov.au/mygovguides for help with creating and linking online services, in some languages.

Your phone provider may charge you a fixed rate for calls from your home phone to '13' numbers. This is from anywhere in Australia and the rate may vary depending on your phone provider. Calls to '1800' numbers from your home phone are free. Phone providers may time your call and charge a higher rate if you call from a public or mobile phone.

Disclaimer

The information contained in this publication is a guide to payments and services only, and is correct as of 6 October 2021. Please check our website for the most current information. It is your responsibility to decide if you wish to apply for a payment based on your particular circumstances.