



Naa nɔŋ kē cīi tuaany de coronavirus (COVID-19) riöök tēnē yīin

Wɔ nɔŋ wēu yuku keek cuatpiny lē bikē yīin kuɔɔny naa nɔŋ kē cīi tuaany de coronavirus riöök tēnē yīin wēlē/ka paandu. Yīn lē ba ká kuɔɔn ye cuatpiny de wēu biöök luöŋi ba tīŋ yee cuatpiny de wēu yīndi yen pieth kenē yīin. Lɔɔr tēnē servicesaustralia.gov.au/covid19

Yīn lē ba guel dīt looi nē aliiric. Ba guel looi nē aliiric, yīn kɔɔr nimra de myGov cī rek ke Centrelink. Naa cīn nimra de myGov, lɔɔr tēnē my.gov.au ba tók looi.

Bī yīin kuɔɔny ba nimra duöŋn de myGov looi, lɔɔr tēnē servicesaustralia.gov.au/mygovguides

COVID-19 Disaster Payment

Anɔŋ kuɔɔny tēnē kɔc cīi lōŋ cī lueel de pial de raan ēbēn keek riöök nē walayic yic. Yekēnē ee cuatpiny de wēu lik nē yee door kēnē bī kɔc cīn wēu yekē keek yök acān lōŋ cī lueel de COVID-19 de pial de raan ēbēn nē walayic kuɔɔny. Yekēnē alē bī yic naŋ thiök de kāŋ thook, yān rac arēet wēlē/ka bī cāth cuatpiny.

Yee wēu kaadi ba keek yök ee rot gēci nē tān tōu yīn. Ke yīn ŋot ke yīn kēc guel looi, tīŋ mēn bī yīin gam.

Kɔc rēer nē Australia adhil guel looi nē aliiric, yenē kee kueer ye dac lo ku ka kōc yic. Kɔc muk wereŋ de luoi cī gam aa dhil Emergency information line cɔɔl nē **180 22 66**.

Naa kɔɔr wēl juēc lɔɔr tēnē servicesaustralia.gov.au/covid19disasterpayment

Pandemic Leave Disaster Payment

Yekēnē ee cuatpiny de wēu lik nē yee door kēnē bī kɔc kony naa cīi wēu ye yök acān:

- yīn cī yöök ba rot week yītök wēlē/ka bī yīin week peei acān COVID-19
- yīn tiētē nyin nē raan tuaany nē COVID-19.

Naa cī yīin gam, ke yīn bī \$1500 nē ayī nin kaa 14 cinē ke yīin week yītök, week peei wēlē/ka tiētē nyin nē raan tuaany nē COVID-19.

Naa kɔɔr wēl juēc lɔɔr tēnē servicesaustralia.gov.au/pandemicleavepayment

Kuɔɔny de Cuatpiny de Wēu

Naa kɔɔr kuɔɔny de wēu mecic, yīn lē ba cuatpiny de wēu ke kuɔɔny yök cīt mēn de:

- JobSeeker Payment, naa tōu runku nē kaam de 22 ku Age Pension ku kɔɔr luöŋi
- Youth Allowance, naa nɔŋ run kaa 24 wēlē/ka kuɔɔrē ku yee mēnh de thukul wēlē/ka yee Raan Piööcē de Australia, wēlē/ka 21 wēlē/ka kuɔɔrē ku kɔɔr luöŋi
- Parenting Payment, naa yee raan de muöök de mēnh koor.

Naa kɔɔr JobSeeker Payment luöŋi, ke yīn lē ba gueldu dac jöök naa nyic tāndu ke bī rot waar.

Naa kɔɔr wēl juēc lɔɔr tēnē servicesaustralia.gov.au/jobseekers

Special Benefit

Naa cīn wēu kōk ke kuɔɔny ye keek yök tēnē wuöök, ku yīn cīn wēu ke yīn bī Special Benefit.

Naa koor wël juëc loor tēnē servicesaustralia.gov.au/specialbenefit

Crisis Payment—National Health Emergency

Crisis Payment ee cuetpiny de wëu naa tök. Yin bī yīin gam nē Crisis Payment naa ca kee kākē kedhiē looi:

- ba tōu tē ræc cīn yīn wëu
- ba yök wëlē/ka, bī yīin gaam nē wëu ke kuōny wëlēl/ka ABSTUDY Living Allowance
- yīn tōu tē rac arēēt
- yīn gem gueldu ke yīn tōu nē Australia
- yīin wëlē/ka raandēt yee yīn nyin tīt nē kā koor keek bī week thök wëlē/ka bī tōu tēde yetök acān tuaany de COVID-19.

Naa koor wël juëc loor tēnē servicesaustralia.gov.au/crisispayment

Child Care Subsidy and Additional Child Care Subsidy

Naa cīi menhdu ye lo tēde muōök de meth, ke yīn bī jam wenē kōc kuōn ye muōök de meth bēi. Yin lē ba Child Care Subsidy yök agut cī liu ye puōl kaa 42 nē meth nē ayi ruōn nē gæe de kē ba lueel. Yin bī jam wenē raan duōn ye muōök bēi nē kā kuun ba keek loe yiic naa cīi menhdu ye lo acān tuaany de COVID-19.

Yin lē ba kā juëc ye keek puōl liu nē kē thiekic cit men de kē cī rot tēem cī lueel.

Yin lē ba kee kā liu kē yök naa cī menhdu lo nē muōökic wëlē/ka tōu nē yān cinē tuaany de COVID-19 keek dīt arēēt cī lueel ke Commonwealth. Naa tōu tē cī lueel dīt ē tuaany de COVID-19 thīn, ke yīn cīi koor ba kā kuun ke liu kaa 42 ye gam luōi. Ye kēnē aye luōi tēnē yān bīnē tuaany ke bæe dīt thīn nē pīr bī bēn.

Yin bī kee kā liu kē yök naa cī kē cī lueel de dīt de tuaany de COVID-19 tōu nē nīn wār nīn kaa 7.

Nem abon de pinyhom de Department of Health nē kē de yān cinē tuaany ke dīt thīn de yee menē.

Ba thæe kuun ke luōi waar

Aden de thæe ke Wëu ye keek Child Care Subsidy lē ba ke yök nē nīn kaa thiērku nuan yiic ee rot gæi nē thæe ke luōidu ku raan duōn ye muōök bēi. Naa cī thæe kuun ke luōidu rōt waar, nyic naadē ke yīn bī yekēnē waar.

Naa koor wël juëc loor tēnē servicesaustralia.gov.au/childcaresubsidy

Kōc muk werenj de cāth cī tekic ye yic dac thök

Wō nōj cuetpiny de wëu, kā ye looi ku wël bī yīin kuōny naa rēerē nē Australia wenē werenj de cāth cī gam.

Tēnj de yic de werenj de cāth ye yic dac thök 060, 070, 309, 449, 785, 786, 790 ku 820 aalē bī ke gam nē:

- Child Care Subsidy
- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension

- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

Naa kɔɔr wɛl juɛc lɔɔr tɛnɛ servicesaustralia.gov.au/visaholders

Luɛɛl de Wɛu Luui yɛn Keek

Naa cukku guɛldu gam nɛ wɛu ke kuɔɔny, adhiɛlɛ lɛk wuɔɔk ku wɛu ke raan tɔu kenɛ yɛn. Wo cɛi wɛu kuun tuɛj bɛ gam yɛn agut ba looi.

Yɛn dhil wɛuku wɛlɛ/ka wɛu ke raan rɛɛr ke yɛn lɛk wuɔɔk nɛ ayi nɛn kaa 14 yiic, naa cak yaa \$0.

Yekɛnɛ ee yeen acɛn agoku yɛ gam aden yen ye yic.

Naa kɔɔr wɛl juɛc lɔɔr tɛnɛ servicesaustralia.gov.au/incomereporting

Mutual obligation requirements

Anɔɔj kɛ kɔɔr bake dhil looi bɛkɛ wɛu yaa yɔk. Wo ye ye kɛnɛ ɔl ye kɛ bɛkɛ looi ke we mat wecin wɛlɛ/ka kɛke lothin kɔɔr keek. Aalɛ ba keek yɔk naa yee tɔk de kee wɛu kɛkɛ yɔk:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Lɔɔr tɛnɛ servicesaustralia.gov.au/mutualobligation wɛlɛ/ka nimra diɛn de myGov bɛ waar.

Kuɔɔny dɛt lɛ bɛ yɛn kony

Payment and Service Finder

Luɔɔi ɛ Payment and Service Finder ba kɛke kuɔɔny yɔk tɛduun cej. Yekɛnɛ anɔɔjic kɛke jɛɛm ku pial de nhom.

Naa kɔɔr wɛl juɛc lɔɔr tɛnɛ servicesaustralia.gov.au/servicefinder

Baai ku tɔɔj baai

Naa cɛ baai ku tɔɔj baai yɛn riɔɔk, wo lɛ bukku yɛn kuɔɔny. Wo ye wɛl, kuɔɔny ku tooc bɛi.

Naa kɔɔr wɛl juɛc lɔɔr tɛnɛ servicesaustralia.gov.au/domesticviolence

Kɛke Luɔɔi de Raan ɛbɛn

Kɔɔ kuɔɔn lui tɛde raan ɛbɛn aye kɔɔ kuɔɔny nɛ jɛɛm cekic, wɛl ku tooc tɛnɛ kɛke kuɔɔny.

Naa kɔɔr wɛl juɛc lɔɔr tɛnɛ servicesaustralia.gov.au/socialwork

Financial Information Service

Luɔɔi ye abac bɛ yɛn kuɔɔny nɛ kɛke wɛu. Yɛn cɛi kɔɔr ba yaa raanda ba yekɛnɛ jal yɔk.

Naa kɔɔr wɛl juɛc lɔɔr tɛnɛ servicesaustralia.gov.au/fis

Naa koor wël juëc

- Cɔl nimra duöön ye yin wëu dac yök ku cɔk nyicku naa koor raan de wëërë thok. Wo raan tök juiir tënë yïin. Nê kê nimraa kua, loor tënë **servicesaustralia.gov.au/phoneus**
- Cɔl/yoöpë **131 202** ba jam wenë wuocok nê thondu nê kê de cuɛpiny de wëi ke Centrelink ku kâke luocci.
- Cɔl Translating and Interpreting Service (TIS National) nê **131 450** ba jam wonë wuocok nê thondu nê kê de kâke Medicare ku Cuɛpiny de wëu ke Child Support.
- Loor tënë **servicesaustralia.gov.au/covid19** nê kê de wël juëc nê thon de Diŋlith.
- Loor tënë **servicesaustralia.gov.au/yourlanguage** tē bī yīn kuen, ba wël piŋ wëlë/ka ba wël yoi nê thondu.
- Loor tënë **servicesaustralia.gov.au/mygovguides** nê kēde kuocny ba lep ku rek kâke luocci de aliiric.

Koc ye telepundu bëi aalë bîkë wëu cîke ruk yaa koor tënë yïin tënë telpun duöön baai agut cî nimraa kaa '13'. Yekënë atöu nê gëer de tēdēŋ nê Australia ku wëu cîkë keek thöön aalë bîkë wuöcc ye rot gëei nê koc ye telepundu bëi. Cöt agut cî nira kaa '1800' tënë telepun duun baai aye abac. Koc ye telepuun bëi aalë bîkë cötdu yaa tiŋ thëer cîke jot ku koor kē wëu töu nhial tënë yïin naa cɔl/yoöpë telepun de raan ëbën yic wëlë/ka telepun ye muk.

Kê koor ba nyic

Wël cî keek guötbei ëtënnë, aci juiir ke bennë koc ya nyuöth yetök nê tēn bennë wëu ya cuat piny ku jol ya tē bennë luocci ya yiēn koc ku kee yic nê pëei nīn 13, Pëei de Bët 2021. Yīn thiëcku ba abon daan de pinynhom tiŋ nê kē de wël ke yee mēnë. Abī ya lõnduöön cī tāāu nē yī yeth ago yekēnnë ya tak tē koor bīn thiöön nē athöör bennë yīn ya miococ nē wëu ye rot gëei nē tändu.



If you are affected by coronavirus (COVID-19)

We have payments that may help you if you or your family are affected by coronavirus. You can use our payment guide to check which payment is right for you. Go to servicessaustralia.gov.au/covid19

You can claim most payments online. To claim online, you need a myGov account linked to Centrelink.

If you don't have a myGov account, go to my.gov.au to create one.

For help setting up your myGov account, go to servicessaustralia.gov.au/mygovguides

COVID-19 Disaster Payment

There is support for people adversely affected by a state public health order. This is a lump sum payment to help people who are unable to earn income due to a COVID-19 state public health order. This may involve a lockdown, hotspot or movement restrictions.

How much you get will depend on your situation. Before claiming, check if you are eligible.

Australian residents must claim online, it is the quickest and simplest way. Eligible working visa holders must call the Emergency information line on **180 22 66**.

For more information go to servicessaustralia.gov.au/covid19disasterpayment

Pandemic Leave Disaster Payment

A lump sum payment to help if you cannot earn an income because:

- you are told to self-isolate or quarantine due to COVID-19
- you are caring for someone who has COVID-19.

If eligible, you will get \$1500 for each 14 day period you self-isolate, quarantine or care for someone who has COVID-19.

For more information go to servicessaustralia.gov.au/pandemicleavedisasterpayment

Income support payment

If you need longer term financial help, you may be able to get income support payments such as:

- JobSeeker Payment, if you're between 22 and Age Pension age and looking for work
- Youth Allowance, if you're 24 or younger and a student or Australian Apprentice, or 21 or younger and looking for work
- Parenting Payment, if you're the main carer of a young child.

If you need JobSeeker Payment, you can start your claim early if you know your circumstances are going to change.

For more information go to servicessaustralia.gov.au/jobseekers

Special Benefit

If you cannot get any other income support payment from us, and you are in financial hardship you may get Special Benefit.

For more information go to servicessaustralia.gov.au/specialbenefit

Crisis Payment—National Health Emergency

Crisis Payment is a one off payment. You may qualify for Crisis Payment if you meet all of the following:

- be in severe financial hardship
- get, or, be eligible for an income support payment or ABSTUDY Living Allowance
- be experiencing an extreme circumstance
- be in Australia when you lodge your claim
- you or someone you care for needs to quarantine or self-isolate due to COVID-19.

For more information go to servicessaustralia.gov.au/crisispayment

Child Care Subsidy and Additional Child Care Subsidy

If your child cannot attend childcare, you should talk to your childcare service. You can get Child Care Subsidy for up to 42 allowable absences per child each year for any reason. You should talk with your service about your options if your child cannot attend because of COVID-19.

You may get more allowable absences for a special purpose such as a declared emergency.

You can access these absences if your child attends or attended care in a Commonwealth declared COVID-19 hotspot. If you're in a COVID-declared hotspot, you won't have to use your regular 42 allowable absences. This applies to all future hotspots.

You can only access these absences if a COVID-19 hotspot declaration is in place for more than 7 days.

Visit the Department of Health website for a list of current hotspots.

Updating your activity hours

The number of hours of Child Care Subsidy you can get each fortnight depends on the hours of activity you and your partner do. If your hours of recognised activity have changed, make sure you update this.

For more information go to servicessaustralia.gov.au/childcaresubsidy

Temporary visa subclass holders

We have payments, services and information to support you if you are living in Australia with an eligible visa.

Temporary visa subclasses 060, 070, 309, 449, 785, 786, 790 and 820 may be eligible for:

- Child Care Subsidy
- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit

- Stillborn Baby Payment.

For more information go to servicesaustralia.gov.au/visaholders

Income reporting

When we approve your claim for income support, you must tell us your and your partner's income. We cannot make your first payment until you do.

You must also report your and your partner's income to us each fortnight, even if it is \$0.

This is so we can pay you the right amount.

For more information go to servicesaustralia.gov.au/incomereporting

Mutual obligation requirements

There are things you must do to keep getting a payment. We call these mutual obligation or participation requirements. You may have them if you are getting one of these payments:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Go to servicesaustralia.gov.au/mutualobligation or your myGov account for updates.

Other support services that can help you

Payment and Service Finder

Use the Payment and Service Finder to find support services in your local area. This can include counselling and mental health services.

For more information go to servicesaustralia.gov.au/servicefinder

Family and domestic violence

If you are affected by family and domestic violence, we can help. We provide information, support and referrals.

For more information go to servicesaustralia.gov.au/domesticviolence

Social work services

Our social workers help people with short-term counselling, information and referrals to support services.

For more information go to servicesaustralia.gov.au/socialwork

Financial Information Service

A free service to help you with financial matters. You do not need to be a customer to access this service.

For more information go to servicesaustralia.gov.au/fis

For more information

- Call your regular payment line and let us know if you need an interpreter. We will arrange one for free. For a list of our phone numbers, go to **servicesaustralia.gov.au/phoneus**
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services.
- Go to **servicesaustralia.gov.au/covid19** for more information in English.
- Go to **servicesaustralia.gov.au/yourlanguage** where you can read, listen to or watch information in your language.
- Go to **servicesaustralia.gov.au/mygovguides** for help with creating and linking online services, in some languages.

Your phone provider may charge you a fixed rate for calls from your home phone to '13' numbers. This is from anywhere in Australia and the rate may vary depending on your phone provider. Calls to '1800' numbers from your home phone are free. Phone providers may time your call and charge a higher rate if you call from a public or mobile phone.

Disclaimer

The information contained in this publication is a guide to payments and services only, and is correct as of 13 August 2021. Please check our website for the most current information. It is your responsibility to decide if you wish to apply for a payment based on your particular circumstances.