



## Coronavirus (COVID-19) nih an hnorsuan ahcun

Nangmah asiloah na innchungkhar cu coronavirus nih an hnorsuan ahcun kan bawmhnak nih an bawmh men lai. Zei bawmhnak dah nangmah caah aa tlakmi a si chek dingah kan bawmhnak kong lamhmuhsaknak na hman khawh. [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19) ah zoh.

Bawmhnak a tam-u cu online in na hal khawh. Online in hal dingah, Centrelink he pehtonhnak a ngeimi myGov account na herh.

myGov account na ngei lo ahcun, pakhat i ser dingah [my.gov.au](https://my.gov.au) ah zoh.

Na myGov account tuahnak bawmh ding ah, [servicesaustralia.gov.au/mygovguides](https://servicesaustralia.gov.au/mygovguides) ah zoh.

## COVID-19 Disaster Payment

Pine mizapi ngandamnak lei nawlchuahmi nih fak piin a hnorsuanmi hna caah bawmhnak a um. Hi COVID-19 ruangah pine mizapi ngandamnak lei nawlchuahmi nih tangka kawl khawh loin tuahmi bawmhnak pekmi a si. Hi ah hin erkhumnak, zawtnak nih dennak hmun asiloah cawlcanghnak lei khenkhammi pawl aa tel khawh men.

Zeizat na co lai timi cu nangmah dirhmun cungah aa hngat lai. Na hal hlan ah, co dingah aa tlakmi na si le si lo kha chek.

Australia rammi nih online cungin hal hrimhrim ding a si i, a rang bik le a fawi bik a si. Phungning in rian`uannak visa aa tlaihmi pawl nih Emergency information line **180 22 66** ah chawnh hrimhrim ding a si.

Thawngthanh tam deuh hmuh dingah [servicesaustralia.gov.au/covid19disasterpayment](https://servicesaustralia.gov.au/covid19disasterpayment) ah zoh.

## Pandemic Leave Disaster Payment

Hi ruangah tangka na kawl khawh lo ahcun bawmhnak na co khawh:

- COVID-19 ruangah mah lawng in um asiloah a dang tein um dingin chimh na si
- COVID-19 in a zawmi minung pakhatkhat na zohkhenh.

A co dingah aa tlakmi na si ahcun, mah lawng tein na umnak, a dang tein na umnak asiloah COVID-19 in a zawmi minung pakhatkhat na zohkhenh caan ni 14 ca fatin \$ 1500 na co lai.

Thawngthanh tamdeuh hmuh dingah [servicesaustralia.gov.au/pandemicleavepayment](https://servicesaustralia.gov.au/pandemicleavepayment) ah zoh.

## Income support payment

Tangka lei caan sau bawmhnak na herh ahcun, thlahlawh pekin bawmhnak (income support payment) na co khawhmi pawl:

- JobSeeker Payment, kum 22 le Age Pension karlak minung na si i rian a kawlm na si ahcun
- Youth Allowance, kum 24 asiloah a no deuhmi na si i, siangngakchia asiloah Australia ah Rian cawngmi na si, asiloah kum 21 asiloah a no deuhmi na si i, rian a kawlm na si ahcun
- Parenting Payment, ngakchia no pakhat a zohkhenh biktu na si ahcun.

JobSeeker Payment na herh i, dirhmun aa thleng ding a si na hngalh ahcun, hal dingmi tuan deuh ah na thawk khawh.

Thawngthanh tam deuh hmuh dingah [servicesaustralia.gov.au/jobseekers](https://servicesaustralia.gov.au/jobseekers) ah zoh.

## Special Benefit

Kanmah sinin thlahlawh peknak lei bawmhnaek na co khawh lo i, tangka harsatnak na ton ahcun Ahlei in Bawmhnaek (Special Benefit) na co khawh men.

Thawngthanah tam deuh hmuh dingah [servicesaustralia.gov.au/specialbenefit](https://servicesaustralia.gov.au/specialbenefit) ah zoh.

## Crisis Payment —National Health Emergency

Crisis Payment cu voikhat ah a dihlak in pek dihmi a si. A tanglei langhtermin dihlak hi na tlinh ahcun Crisis Payment na co khawh men:

- tangka harsatnak fak taktak a tongmi
- thlahlawh peknak in bawmhnaek asiloah ABSTUDY Living Allowance a co mi, asiloah, co dingah aa tlakmi
- a fak taktak mi `ihnung dirhmun ah a ummi
- na hal lioah Australia ah ummi
- COVID-19 ruangah nangmah asiloah na zohkhenhmi minung pakhatkhat nih a dang tein um a herhmi asiloah mah te lawng in um a herhmi.

Thawngthanah tam deuh hmuh dingah [servicesaustralia.gov.au/crisispayment](https://servicesaustralia.gov.au/crisispayment) ah zoh.

## Child Care SubsidyAdditional Child Care Subsidy

Ngakchia zoh-khenhnaek ah na fa a kai khawh lo ahcun, na rian`uan piaknak chim a herh. Pakhatkhat ruangah na fa nih kum khat ah ni 42 kai loin um khawh a si i Child Care Subsidy na co khawh lai. COVID-19 ruangah na fa a kai khawh lo ahcun, duhthim kong zong na rian`uanpiaktu sinah chim a herh.

Poipang tiah thanhmi tibantuk a hlei-in timhtuahmi caah kailonak caan kha tam deuh in na co khawh men.

Rampi nih COVID-19 dennak hmun tiah a thanhmi ah na fa a kai asiloah a rak kai ahcun hi kai lo ni pawl lonh khawh a si. COVID denmi tiah thanhnaek hmunah na um ahcun, na ngeih tawnmi kai lo ni 42 hman khawh a si lai lo. Hmailei denmi tiah thanhmi dihlak caah hman mi a si.

Ni 7 nakin tam deuh COVID-19 denmi hmun tiah thanhmi a si ahcun, kai lo ni pawl tam deuh na lonh khawh.

Atu lio a dennak hmun pawl cazin cu Department of Health website ah zoh.

## Na cawlcanghnaek caan pawl thar chuahmi

Nangmah le na nupi/pasal nan tuahmi cawlcanghnaek suimilam cungah hngat in Child Care Subsidy suimilam zat kha zarh hnih fatin na co lai. Hngalhpimi na cawlcanghnaek suimilam pawl aa thlen ahcun, a thar in na chuah hrimhrim lai.

Thawngthanah tam deuh hmuh dingah [servicesaustralia.gov.au/childcaresubsidy](https://servicesaustralia.gov.au/childcaresubsidy) ah zoh.

## Caan tawi ca visa `henchin aa tlaihmi pawl

Phungning visa he Australia a ummi na si ahcun, nangmah bawmh dingah bawmhnaek pawl, rian`uanpiaknak pawl le thawngthanahnaek pawl kan ngei.

Caan tawi visa `henchin 060, 070, 309, 449, 785, 786, 790 le 820 pawl aa tlaihmi nih a tanglei bantuk in an co khawh men:

- Child Care Subsidy
- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

Thawngthanh tam deuh hmuh dingah [servicesaustralia.gov.au/visaholders](https://servicesaustralia.gov.au/visaholders) ah zoh.

## Tangka hmuhmi theihternak

Tangka bawmhnak na halmi kan fehter tikah, nangmah le na nupi/pasal nih nan hmuhmi tangka tlawmtam azat na kan chimh hrimhrim lai. Na kan theihter hlan lo paohpaoh cu voikhat bawmhnak kan in tuah piak kho lo.

Nangmah le na nupi/pasal nih zarh hnih voikhat fatin nan hmuhmi tangka tlawmtam azat \$0 a si zongah na kan chimh hrimhrim lai.

Cu lawngah a dikmi tlawmtam azat kan in pek khawh lai.

Thawngthanh tam deuh hmuh dingah [servicesaustralia.gov.au/incomereporting](https://servicesaustralia.gov.au/incomereporting) ah zoh.

## Mutual obligation requirements

Bawmhnak na co pengnak dingah na tuah hrimhrim dingmi thil an um. Kaphnih tuah dingmi asiloah telhchih a herhmi tiah kan auh. A tanglei bawmhnak pawl chungin pakhat na co ahcun, a tanglei bantuk inna co khawh men:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance.

[servicesaustralia.gov.au/mutualobligation](https://servicesaustralia.gov.au/mutualobligation) ah zoh asiloah na myGov account tharchuahnak caah zong zoh ding.

## An bawm khotu a dang rian`uan piaknak pawl

### Payment and Service Finder

Nan umnak hmunah bawmhnak lei rian`uan piaknak pawl kawl dingah Payment and Service Finder kha hmang. Thazaang pek biaruahnak le thinlung damnak rian`uanpiaknak aa tel.

Thawngthanh tam deuh hmuh dingah [servicesaustralia.gov.au/servicefinder](https://servicesaustralia.gov.au/servicefinder) ah zoh.

## Innchungkhar le chungkhar karlak hnahnawhnak

Innchungkhar le chungkhar karlak hnahnawhnak nih a hnorsuanmi na si ahcun, kan in bawmh khawh. Thawngthan, bawmh le cawnpiaknak kan ngei.

Thawngthan tam deuh hmuh dingah [servicesaustralia.gov.au/domesticviolence](https://servicesaustralia.gov.au/domesticviolence) ah zoh.

## Mibu rian he aa pehtlaimi rian`uanpiaknak pawl

Kan mibu rian`uan piaktu pawl nih caan tawi thazaang pek biaruahnak, thawngthanhnak le rian`uanpiaknak ah cawnpiaknak in an bawmh hna.

Thawngthan tam deuh hmuh dingah [servicesaustralia.gov.au/socialwork](https://servicesaustralia.gov.au/socialwork) ah zoh.

## Financial Information Service

Tangka kongkau nangmah bawmh dingah man loin rian`uanpiaknak a si. Hi rian`uanpiaknak hmuh dingah a cawtu si na herh lai lo.

Thawngthan tam deuh hmuh dingah [servicesaustralia.gov.au/fis](https://servicesaustralia.gov.au/fis) ah zoh.

## Thawngthan tam deuh caah

- Bawmhnak na hmuhnak chawn law holhlettu na herh ahcun theiher. Man loin leh piak dingah kan in tawlrel piak a si lai. Kan phone nambur cazin pawl hmuh khawh dingah [servicesaustralia.gov.au/phoneus](https://servicesaustralia.gov.au/phoneus) ah zoh.
- Centrelink bawmhnak pawl le rian`uanpiaknak pawl kongkau ahmah holh in kanmah chawnh dingah **131 202** ah chawn.
- Medicare, Child Support) le rian`uanpiaknak pawl kongkau nanmah holh in kanmah chawnh dingah Translating and Interpreting Service TIS National **131 450** ah chawn.
- Mirang holh in thawngthan tam deuh hmuh dingah [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19) ah zoh.
- Nanmah holh in thawngthan rel, ngaih asiloah zoh dingah [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) ah zoh.
- Holh cheukhat in online rian`uanpiaknak le pehtonhnak lei bawmhnak caah [servicesaustralia.gov.au/mygovguides](https://servicesaustralia.gov.au/mygovguides) ah zoh.

Australia hmun khathat in inn he '13' nambur na chawnh ahcun, khiah cia mi tlawmtam in pek a herh lai. Khiah cia mi tlawmtam ah mah le umnak pengtlang chawnh biaknak tlawmtam aa dang cio i, telephone rian`uannak petu pawl karlak zongah tlawmtam aa dang khawh men. Na umnak inn phone in '1800' nambur chawnh cu man pek a hau lo. Mibu le mobile phone in chawnh mi cu mah nih caan thim a si caah tlawmtam a man a tam deuh khawh men.

Alnak

Hi konglam cu Hniang (August) ni 13, 2021tiangah a dik, a hmaan mi a si. Ca chuahmi chungah aa telmi konglam nih aa tinhmi cu tangka bawmhnak le rian`uanpiaknak ah lamhrui hi a si. Nangmah sining he pehtlaih in bawmhnak le sok na duh le duh lo biakhia cu nangmah `uanvo a si.



## If you are affected by coronavirus (COVID-19)

We have payments that may help you if you or your family are affected by coronavirus. You can use our payment guide to check which payment is right for you. Go to [servicessaustralia.gov.au/covid19](https://servicessaustralia.gov.au/covid19)

You can claim most payments online. To claim online, you need a myGov account linked to Centrelink.

If you don't have a myGov account, go to [my.gov.au](https://my.gov.au) to create one.

For help setting up your myGov account, go to [servicessaustralia.gov.au/mygovguides](https://servicessaustralia.gov.au/mygovguides)

### COVID-19 Disaster Payment

There is support for people adversely affected by a state public health order. This is a lump sum payment to help people who are unable to earn income due to a COVID-19 state public health order. This may involve a lockdown, hotspot or movement restrictions.

How much you get will depend on your situation. Before claiming, check if you are eligible.

Australian residents must claim online, it is the quickest and simplest way. Eligible working visa holders must call the Emergency information line on **180 22 66**.

For more information go to [servicessaustralia.gov.au/covid19disasterpayment](https://servicessaustralia.gov.au/covid19disasterpayment)

### Pandemic Leave Disaster Payment

A lump sum payment to help if you cannot earn an income because:

- you are told to self-isolate or quarantine due to COVID-19
- you are caring for someone who has COVID-19.

If eligible, you will get \$1500 for each 14 day period you self-isolate, quarantine or care for someone who has COVID-19.

For more information go to [servicessaustralia.gov.au/pandemicleavedisasterpayment](https://servicessaustralia.gov.au/pandemicleavedisasterpayment)

### Income support payment

If you need longer term financial help, you may be able to get income support payments such as:

- JobSeeker Payment, if you're between 22 and Age Pension age and looking for work
- Youth Allowance, if you're 24 or younger and a student or Australian Apprentice, or 21 or younger and looking for work
- Parenting Payment, if you're the main carer of a young child.

If you need JobSeeker Payment, you can start your claim early if you know your circumstances are going to change.

For more information go to [servicessaustralia.gov.au/jobseekers](https://servicessaustralia.gov.au/jobseekers)

### Special Benefit

If you cannot get any other income support payment from us, and you are in financial hardship you may get Special Benefit.

For more information go to [servicesaustralia.gov.au/specialbenefit](https://servicesaustralia.gov.au/specialbenefit)

## **Crisis Payment—National Health Emergency**

Crisis Payment is a one off payment. You may qualify for Crisis Payment if you meet all of the following:

- be in severe financial hardship
- get, or, be eligible for an income support payment or ABSTUDY Living Allowance
- be experiencing an extreme circumstance
- be in Australia when you lodge your claim
- you or someone you care for needs to quarantine or self-isolate due to COVID-19.

For more information go to [servicesaustralia.gov.au/crisispayment](https://servicesaustralia.gov.au/crisispayment)

## **Child Care Subsidy and Additional Child Care Subsidy**

If your child cannot attend childcare, you should talk to your childcare service. You can get Child Care Subsidy for up to 42 allowable absences per child each year for any reason. You should talk with your service about your options if your child cannot attend because of COVID-19.

You may get more allowable absences for a special purpose such as a declared emergency.

You can access these absences if your child attends or attended care in a Commonwealth declared COVID-19 hotspot. If you're in a COVID-declared hotspot, you won't have to use your regular 42 allowable absences. This applies to all future hotspots.

You can only access these absences if a COVID-19 hotspot declaration is in place for more than 7 days.

Visit the Department of Health website for a list of current hotspots.

### **Updating your activity hours**

The number of hours of Child Care Subsidy you can get each fortnight depends on the hours of activity you and your partner do. If your hours of recognised activity have changed, make sure you update this.

For more information go to [servicesaustralia.gov.au/childcaresubsidy](https://servicesaustralia.gov.au/childcaresubsidy)

## **Temporary visa subclass holders**

We have payments, services and information to support you if you are living in Australia with an eligible visa.

Temporary visa subclasses 060, 070, 309, 449, 785, 786, 790 and 820 may be eligible for:

- Child Care Subsidy
- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay

- Special Benefit
- Stillborn Baby Payment.

For more information go to [servicesaustralia.gov.au/visaholders](https://servicesaustralia.gov.au/visaholders)

## Income reporting

When we approve your claim for income support, you must tell us your and your partner's income. We cannot make your first payment until you do.

You must also report your and your partner's income to us each fortnight, even if it is \$0.

This is so we can pay you the right amount.

For more information go to [servicesaustralia.gov.au/incomereporting](https://servicesaustralia.gov.au/incomereporting)

## Mutual obligation requirements

There are things you must do to keep getting a payment. We call these mutual obligation or participation requirements. You may have them if you are getting one of these payments:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Go to [servicesaustralia.gov.au/mutualobligation](https://servicesaustralia.gov.au/mutualobligation) or your myGov account for updates.

## Other support services that can help you

### Payment and Service Finder

Use the Payment and Service Finder to find support services in your local area. This can include counselling and mental health services.

For more information go to [servicesaustralia.gov.au/servicefinder](https://servicesaustralia.gov.au/servicefinder)

### Family and domestic violence

If you are affected by family and domestic violence, we can help. We provide information, support and referrals.

For more information go to [servicesaustralia.gov.au/domesticviolence](https://servicesaustralia.gov.au/domesticviolence)

### Social work services

Our social workers help people with short-term counselling, information and referrals to support services.

For more information go to [servicesaustralia.gov.au/socialwork](https://servicesaustralia.gov.au/socialwork)

### Financial Information Service

A free service to help you with financial matters. You do not need to be a customer to access this service.

For more information go to [servicesaustralia.gov.au/fis](https://servicesaustralia.gov.au/fis)

## For more information

- Call your regular payment line and let us know if you need an interpreter. We will arrange one for free. For a list of our phone numbers, go to **[servicesaustralia.gov.au/phoneus](https://servicesaustralia.gov.au/phoneus)**
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services.
- Go to **[servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19)** for more information in English.
- Go to **[servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)** where you can read, listen to or watch information in your language.
- Go to **[servicesaustralia.gov.au/mygovguides](https://servicesaustralia.gov.au/mygovguides)** for help with creating and linking online services, in some languages.

Your phone provider may charge you a fixed rate for calls from your home phone to '13' numbers. This is from anywhere in Australia and the rate may vary depending on your phone provider. Calls to '1800' numbers from your home phone are free. Phone providers may time your call and charge a higher rate if you call from a public or mobile phone.

### Disclaimer

The information contained in this publication is a guide to payments and services only, and is correct as of 13 August 2021. Please check our website for the most current information. It is your responsibility to decide if you wish to apply for a payment based on your particular circumstances.