



Disaster Recovery Allowance

Disaster Recovery Allowance (DRA)是一种旨在帮助因遭受公告灾害直接影响而失去收入人士的短期补助金。

从失去收入之日起，最多可领取 13 周的 DRA。

根据个人情况，最高补助金额与 JobSeeker Payment 或 Youth Allowance 相同。

领取资格

欲领取 DRA，必须满足以下所有条件，即：

- 在灾难发生时已满 16 岁
- 是澳大利亚居民或持有合资格的签证
- 在受灾的 Local Government Area(LGA)工作或居住
- 灾难直接导致损失收入
- 在失去收入后的几周内，收入低于平均周收入。

如果年龄在 16-21 岁之间，必须独立生活。

我们使用澳大利亚统计局的数据来计算平均周收入。

灾难的直接后果可能包括：

- 由于灾难造成的破坏，工作场所关闭
- 因道路封闭，无法上班

但不包括灾难事件发生后业务的全面下滑。

所需证明

我们会要求提供收入损失证据。

如果申领者有工资收入，我们会要求提供可证明灾前 4 周收入的材料。

如果申领者收入发生变化，我们会要求提供可证明灾前 8 周收入的材料。

证明材料可以包括：

- 雇主签发的工资单
- 可显示过往雇主转存工资的银行对账单
- 雇主开具的证明信

如果您是农民或经营小生意，我们会要求您向我们提供尽可能多的下述文件：

- 损益表
- 所得税申报表
- 显示现金流量的其他文件，如企业的银行对账单
- 信托或合伙纳税申报表。

如果您没有此类证据，请联系我们。

如何申领

办理 DRA 申领的最快方式就是致电 **180 22 66**。该热线的接听时间为：周一至周五，8am 到 5pm（当地时间）。

如有需要，可要求口译服务，我们会免费提供。

如果您有伴侣，则您和伴侣皆可申领该补助金。对于伴侣而言，二人必须单独申领。

浏览 servicesaustralia.gov.au/disaster 了解更多英文信息。其中包括：

- 符合资格的 LGAs
- 申领方案
- 如何使用我们提供的服务
- 哪些人被认定为独立生活
- 如何计算平均周收入

更多信息

- 浏览 servicesaustralia.gov.au/disaster 了解更多英文信息。
- 浏览 servicesaustralia.gov.au/yourlanguage 获得中文版的文本、音频或视频信息。
- 致电 **131 202**，用中文咨询 Centrelink 相关福利金和服务的信息。
- 前往 Centrelink 服务中心。

注意：注意：从澳大利亚任何地方用座机拨打“13”打头的电话号码，费用固定。该费率可能因本地通话价格而异，也可能因电话服务提供商而异。使用座机拨打“1800”开头的电话号码免费。使用公共电话和移动电话致电可能以较高的费率按时计费。

如何管理补助金

如果领取 DRA，则必须告诉我们个人情况发生的变化。其中包括在领取 DRA 时，个人收入是否超过或等于平均周收入。

免责声明：

本出版物中包含的信息仅作为福利金和服务指南之用。您有责任决定是否要申请某项福利金，并根据个人具体情况提出申请。



Disaster Recovery Allowance

Disaster Recovery Allowance (DRA) is a short term payment to help you if you lose income as a direct result of a declared disaster.

You can get it for up to 13 weeks, starting from the date you lose income.

The maximum payment rate is the same as JobSeeker Payment or Youth Allowance, based on your circumstances.

Who can get it

To get DRA you must meet all of the following. You:

- were 16 years or older at the time of the disaster
- are an Australian resident or hold an eligible visa
- work or live in an affected Local Government Area (LGA)
- lose income as a direct result of the disaster
- earn less than the average weekly income in the weeks after you had your income loss.

If you are 16 – 21 years old, you must be independent.

We use Australian Bureau of Statistics figures to work out average weekly income.

A direct result of the disaster can include the following:

- your workplace has closed due to damage from the disaster
- road closures stopped you getting to work

It does not include a general downturn in business following an event.

What evidence you need

We will ask you to give us evidence of your loss of income.

If you earn a salary or wage we will ask you for documents that show your income for the 4 weeks before the disaster.

If your income changes each week we will ask you to show your income for the 8 weeks before the disaster.

Evidence can include:

- pay slips from your employer
- bank statements showing previous bank deposits from your employer
- a letter from your employer.

If you are a farmer or you have a small business we will ask you to show us as many of these documents as possible:

- profit and loss statements
- income tax returns
- other documents that show cash flow such as a bank statement for your business
- trust or partnership tax return.

Speak to us if you do not have this evidence.

How to claim

The fastest way to claim is to call **180 22 66**. The phone line is open Monday to Friday, from 8 am to 5 pm local time.

You can ask for an interpreter for free if you need one.

If you are a member of a couple, you can both claim this payment. You and your partner must make separate claims.

Go to **servicessaustralia.gov.au/disaster** for more information. This includes:

- eligible LGAs
- claiming options
- how to access our services
- who we consider to be independent
- how we calculate average weekly income.

For more information

- go to **servicessaustralia.gov.au/disaster** for more information in English
- go to **servicessaustralia.gov.au/yourlanguage** where you can read, listen to or watch videos with information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

How to manage your payment

If you get DRA you must tell us about any changes in your circumstances. This includes if you earn more than or the same as the average weekly income while you get DRA.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.