



# ጸገም coronavirus (COVID-19) እንተሃልዩካ

## ናይ Centrelink ክፍሊት ከተምልከት ድሌት እንተሃልዩካ

ለውጤታት ስለዝገበርና፤ ስለዘይ ነቶም ክፍሊታት ንምሕታት ናኣኻ ቐሊል ይኸውን። ኣይኑ ክፍሊት ንኣኻ ግቡእ ከምዝኾነ ንምርግጋፅ ንናትና መምርሒ ምጥቓም እይኸውን። ኣብ ድረገጽ [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19) ኣቲኻ ምርኣይ።

ቅድም ክብል ናይ Centrelink Customer Reference Number (CRN) እንተሃልዩካ፤ ኣብ ኣንላይን መስመር ከተምልከት ትኸእል።

ናይ JobSeeker Payment ከተምልከት እንተኾይንካ እም ዘለኻ ኮነታ ከምዝተለወጠ ትፈልጥ እንተኾይንካ ቅድም ኢልኻ ከትሓትት ትኸእል።

ናብ ኣገልግሎት ማእከል ምኻድ ወይኻዓ ንዓና ምድዋል ኣየድልየካን። ንናይ Centrelink ክፍሊት ከተምልከት ኣብ ድረገጽ [my.gov.au](https://my.gov.au) ኣቲኻ ከተምልከት ትኸእል።

ናይ CRN መለሎ እንተዘይሃልዩካ ንምርካብ ኣብ ድረገጽ [my.gov.au](https://my.gov.au) ኣቲኻ ምርኣይ። ንናትኻ መለዩ ምፍጣር ከምዘይትኸእልን እም ናይ CRN ንክትረኽብ ብናትኻ myGov ኣካውንቲ ብምጥቓም ሕቶኻ ንምድላው ምጅማር እዩ። ናብቲ ኣገልግሎት ማእከል ምኻድ ኣየድሊን እዩ።

ንዝበለጸ መረዳኢታ ኣብ ድረገጽ [servicesaustralia.gov.au/mygov](https://servicesaustralia.gov.au/mygov) ኣቲኻ ምርኣይ።

## Coronavirus Supplement

እቲ ግዚያዊ Coronavirus Supplement ክፍሊት ጠጠው ዝብሎ ሚያደቃው ብዕለት 31 መጋቢት/March 2021 እዩ።

## JobKeeper Payment

ናይ JobKeeper Payment ጠጠው ዝብሎ ብዕለት 28 መጋቢት/March 2021 ይኸውን። ካብ ክፍሊት ትረኽብ እንተኾይንካ፤ ኣብዚ እዋን እቲ ናይ ሥራሕ መቐጸሊ/JobKeeper ከምቲ እቶት መጠን እም ካብቲ ቆጻራይ ክፍሊት ትረኽብ እንተኾይንካ ንዓና ሪፖርቲ ክትገብር ኣለካ።

## ሓዲሓዲ ክፍሊታት ወሲኹ እዩ

ካብ ዕለት 1 ሚያዚያ/April 2021 ዓ.ም ጀሚሩ በዚ ዝሰ ዕብ ክፍሊታት ብቐምነት ብብክልተ ሰሙናት \$50 ከምዝወሰኸ እዩ።

- JobSeeker Payment
- Youth Allowance
- Disability Support Pension ዕድሚኡም ትሕቲ 21 ዓመት ዘመሓዳድርዎ ሕጻውንቲ እንተዘይሃልዩካ
- Parenting Payment
- Austudy
- ABSTUDY ንናብራ ወጪ ክፍሊት፤ ንሳልሳይ ደረጃ ብርኪ ተማሃሮ ዕድሚኡም ትሕቲ 16 ዓመት ዝኾነን ብጀኻ ናይ ማስትሬትን ዶክትሬት ተማሃሮ እንተዘይኾኖም
- Special Benefit
- Partner Allowance
- Widow Allowance
- Farm Household Allowance
- Status Resolution Support Services (SRSS).

ከም ኡውን እቲ ወሰኽ ክፍሊት ተግባራዊ ክኸውን ዝኸእሎ ብናይ New Enterprise Incentive Scheme ውሽጢ ተሳትፎ ንዘለዎም እዩ።

ምንም ከትግብር የብልካን። እዚ ብቐጥታ መደበኛ መጠን ክፍሊት አውቶማቲካል ይኸፈለካ እዩ።

### Special Benefit

Special Benefit ንምርካብ ኣብ ነበርቲ ፍቓድ ንምርካባ ደንቢታትምንም ለውጢታት የለን።

ካባና ምንም ዓይነት ካልእ ናይ እቶት መደጎሚያ ክፍሊት ዘይትረኽብ እንተኾይኑ እሞ ኣብ ከቢድ ናይ ፋይናሻል ገንዘባዊ ጸገም ውሽጢ እንተኾይንካ ን Special Benefit ከትረኽብ ትኽእል ይኸውን።

ዝበለጸ መረዳእታ ንምርካብ ኣብ ድረገጽ [servicesaustralia.gov.au/specialbenefit](https://servicesaustralia.gov.au/specialbenefit) ኣቲኻ ምርኣይ።

### Crisis Payment—ንሃገራዊ ናይ ጥዕና ህጹጽ ጸገም

ንስኻ ወይኻዓ ሓልዮት ዝገብረልካ ዝኾነ ሰብ በዚ ዝስዕብ ኩሎም እንተማሊኡ ናይ Crisis Payment ክፍቐደልኻ ይኽእል ይኸውን።

- ብስንኪ COVID-19 ሓዴኹም ካብ ሰብ ተፈሊኻ መጽንሒ ኣብ መወሰቢ እንተኾይንኩም
- ንከቢድ ናይ ገንዘባዊ ጸገም ቐድመ ኮነታ እንተማሊእኻ
- ንእቶት መጠን መደጎሚ ክፍሊት ንምርኻብ ዘሎ ደንቢታት እንተማሊእኻ
- ንናይ Crisis Payment.ሕቶ ከተዳልው እንከሎ ኣውስትራሊያ ውሽጢ እንተኾይንካ

ንዝበለጸ መረዳእታ ኣብ ድረገጽ [servicesaustralia.gov.au/crisispayment](https://servicesaustralia.gov.au/crisispayment) ኣቲኻ ምርኣይ።

### Child Care Subsidy ከምኡውን Additional Child Care Subsidy

ውላድኻ ናብ ምዕራብ ህጻናት ምኻድ እንተዘይኸኢሉ፤ ንናይ ሕጻን ምክንኻን መውሃቢ ኣገልግሎት ከተዘራርብ ኣለካ። ብዝኾነ ምክንያት ሓደ ሕጻን በብዓመቱ ክሳብ 42 ግዜ እንትውተረፈ እውን ንናይ Child Care Subsidy ፍቓድ ክረኽብ ይኽእል። ብስንኪ COVID-19 ውላድኻ ምኻድ እንተዘይኸኢሉ እሞ ብዛዕባ ዘለኻ መማረጺ ምስናትኻ ኣገልግሎት ውሃቢ ከትዘራርቡ ኣለካ። ውላድኻ ቪክቶሪያ ውሽጢ ብዘሎ ናይ ሕጻን ምክንኻን መውሃቢ እንተኾይኑ ናይ 45 ማዕልታት ንዘይምርኻብ ተወሳኺ ግዜ ይውሃብካ። እዚ ማለት ኣብ 2020-21 ፋይናሻል ዓመት ንሓደ ሕጻን ክሳብ 87 ማዕልታት ንዘይምርኻብ ፍቓድ ትረኽብ።

#### ንስኻ ምንቕስቓስ ትገብረሎም ሰዓታት እዋናዊ ስለምግባር

በብክልተ ሰሙናት ከትረኽብ ትኽእል ናይ Child Care Subsidy ሰዓታት ቁፅሪ ከም ናትኻን ሰበይትኻ ትገብርዎ ናይ ምንቕስቓስ ሰዓታት ተበጊስካ ይውሰን። ተቐባልነት ዝረኽቦ ናይ ምንቕስቓስ ሰዓታት እንተተቐይሩ እሞ ነዙይ እዋናዊ ንምምግባር ርገጻኛ ምዃን።

### ግዜያዊ ቪዛ ሰብ-ክላስ/ subclass ንዘለዎ

ግዜያዊ ቪዛ እንተሃልዩካ ከተምልከት ኣብ ትኽእለሎም ክፍሊት ለውጢ ኣይተገበረን።

ግዜያዊ ቪዛ ሰብክላስ ቁፅራታት 060, 070, 309, 449, 785, 786, 790 ከምኡውን 820 ንዘለዎም ክፍቐደሎም ዝኽእል፡

- Child Care Subsidy
- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

ንዝበለጸ መረዳእታ ኣብ ድረገጽ [servicesaustralia.gov.au/visaholders](https://servicesaustralia.gov.au/visaholders) ኣቲኻ ምርኣይ።

### ዘጽብዮ ግዚያት

ከባና ክፍሊት አብትሓተሉ ግዚ እሞ ነቲ ዘጽብዮ ግዚ ንክትግበር ንገብር ንኸእል ኢና።

### Ordinary waiting period

ናትኻ ክፍሊት ክሳብ ዝጅምር ንሓደ ሰሙን ክትጽበይ ከምዘለካ እዩ። ነዙይ ordinary waiting period ብዝብል ንጽውኡ።

### Newly arrived resident's waiting period

ብነባርነት ኣብ ቐረባ ግዚ ኣውስትራሊያ ውሽጢ እንተበጸእኻ፤ ንክፍሊታትን ናይ ዋጋ መቐነሲ ካርዲታት ንምርካብ ከጽብዮኻ ይኸእል እዩ።

ንዝበለጸ መረዳኢታ ኣብ ድረገጽ [servicesaustralia.gov.au/newresidentswaiting](https://servicesaustralia.gov.au/newresidentswaiting) ኣቲኻ ምርኣይ።

### ዝጠፍእ/ Liquid ንብረታት

ዝጠፍእ ንብረት ማለት ንስኻን በዓልቤትኻን ንምጥቓም ድልዊ ዝኾነ ናይ ገንዘብ ሓገዝ ይኸውን። እዚውን ኣብ ሥራሕ ቆጻሪ ንዘሎ ገንዘብ ዘኸተተ እዩ።

### Seasonal Work Preclusion Period

እዚ ተግባራዊ ክኸውን ዝኸእል ንስኻን በዓልቤትኻን ካብ ሥራሕ ጠጠው ምባል ብሽድሽተ ኣዋርሒ ውሽጢ ሕቶ ማመልከቻ እንተእቲኻ:

- እዋናዊ ዝኾነ ሥራሕ
- ኮንትራት ሥራሕ
- ዝተቆራረጸ ሥራሕ ጠጠው እንተገርካ እዩ።

ንዝበለጸ መረዳኢታ ኣብ ድረገጽ [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19) ኣቲኻ ምርኣይ።

### ከገቢ ነጻ የሆኑ መስኮች

ካብ ዕለት 1 ሚያዚያ/April 2021 ዓ.ም ጀሚሩ ካብ ኦቶት መጠን ናጻ ብዝኾኖ በዚ ዝስዕብ ናብ \$150 ይቐየል እዩ:

- JobSeeker Payment
- Parenting Payment partnered
- Youth Allowance for job seekers
- Farm Household Allowance
- Widow Allowance
- Partner Allowance.

እዚ ማለት በቲ ትረኽቦ ክፍሊት ቐድሚ ጸገም ምፍጣር በብክልተ ሰሙናት ከሳብ \$150 ክትረኽብ ትኸእል።

### ንናይ ብጻይ ሓዳርኻ እቶት መጠን መርመራ

ካብ ዕለት 1 ሚያዚያ/April 2021 ዓ.ም ጀሚሩ ብናይ JobSeeker Payment ዘሎ ንብጻይ ሓዳርኻ እቶት መጠን መርመራ ለውጢ ከምዘሎ እዩ። ብናይ ብጻይ ሓዳርኻ እቶት መጠን ናጻ ክፍሊት ብዝኾኖ ገደብ ብዘሎ ናይ ብጻይ ሓዳርኻ እቶት ክፍሊት ኣብ ሕድሕድ ዶላር 60 ሳንቲማት ይቐነስ እዩ። ናይ ብጻይ ሓዳርኻ ዕድመ ካብ ፩፬፯ 22 ዓመት እንተኾይኑ ናይ ብጻይ ሓዳርኻ እቶት መጠን ናጻ ክፍሊት ገደብ በብክልተ ሰሙናት \$1,124 ይኸውን።

በዓልትቤትኻ ትረኽቦ ክፍሊት ምስ Pharmaceutical Allowance ወይኻ Rent Assistance ዝተዛመደ ጥርተኛ እንተዘኾይኑ እዚ መጠን ክፍሊት ይልወጥ እዩ። ናትኻ እቶት መጠን በብክልተ ሰሙናት ካብ ትሕቲ \$150 እንተኾይኑ፤ ናትኻ በዓልትቤት ካብ ናትኻ ክፍሊት ናብ ዜሮ ቐድሚ ምቕናሱ በዓልትቤትካ ከሳብ \$2,079.50 ንክትረኽብ ይኸእል።

ክንደይ ክረኽብ ከምዝኸ እልን ንናትኻ እቶት ትረኽቡሉ ምንጫን ናይ ንብረት መጠን ገደብ ክንደይ ከምዝኾነ ብዝበለጸ መረዳኢታ ንምርካብ ኣብ ድረገጽ [servicesaustralia.gov.au/jsp](https://servicesaustralia.gov.au/jsp) ኣቲኻ ምርኣይ።

### ንእቶት መጠን ሪፖርቲ ስለምግባር

ንእቶት መጠን ደገፍ ዘቐረብኩሉ ሕቶ ተቐባልነት ኣብ ንህበሉ ግዜ ንናትኻን በዓልትገዛኻ እቶት መጠን ንዓና ክትዛረብ ኣለካ። እዚ ክሳብ ዝኸውን ናይ መጀመርታ ክፍሊትኻ ክነኻይዶ ኣይንኸእልን።

ከምኡውን በብክልተ ሰሙናት ናትኻን በዓልትገዛኻን እቶት መጠን \$0 እንተኸነውን ንዓና ክተፍልጥ ኣለካ።

ነዚ እዩ ትኸኸለኛ ዝኾነ መጠን ክንኸፍለካ ንኸእሎ።

ንዝበለጸ መረዳእታ ኣብ ድረገጽ [servicessaustralia.gov.au/incomereporting](https://servicessaustralia.gov.au/incomereporting) ኣቲኻ ምርኣይ።

### ናይ ሓባራዊ ግደታ ኣድላይነት

ብቐሳይ ነቲ ክፍሊት ንክትረኽብ ክትገብር ዝግባእ ነገራት ኣለዉ። ነዞም ሓባራዊ ግደታ ወይኻዓ ኣድላይ ተሳታፍነት ኢልና ንጽውኦ ኢና። በዚ ታሕቲ ብዘለዉ ንሓዲኡ ትረኽብ እንተኾይንካ ነዞም ክትረኽብ ትኸእል ይኸውን፡

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

ኣብ ድረገጽ [servicessaustralia.gov.au/mutualobligation](https://servicessaustralia.gov.au/mutualobligation) ብምእታው ወይኻዓ ብናተ myGov ኣካውንቲ ኣቢልካ መረዳእታ እዋናዊ ምግባር።

### ንኣኻ ክሕግዙ ዝኸእሉ ካልኣት ናይ ደገፍ ኣገልግሎታት

#### Payment and Service Finder

ብከባቢኻ ናይ ደገፍ ኣገልግሎታት ንምርኻብ ናይ Payment and Service Finder ምጥቓም። በዚ ኣቢሉ ንናይ መማኸርቲን ኣእምሮ ሓለዋ ጥዕና ኣገልግሎታት ክኻትት ይኸእል።

ንዝበለጸ መረዳእታ ኣብ ድረገጽ [servicessaustralia.gov.au/servicefinder](https://servicessaustralia.gov.au/servicefinder) ኣቲኻ ምርኣይ።

#### ብስድራቤትን ናይ ስድራቤት ጎንጸ

በቤተሰብብናይ ስድራቤትን ናይ ስድራ ጎንጸ ሁከት ጸገም እንተበጸሁካ፡ ክንሕግዞኻ ንኸእል ኢና። እዚውን መረዳእታ፤ ደገፍ ብምድላውን ናብ ዝምልከቶ ኣካል ምልኣኽ ንኸእል።

ንዝበለጸ መረዳእታ ኣብ ድረገጽ [servicessaustralia.gov.au/domesticviolence](https://servicessaustralia.gov.au/domesticviolence) ኣቲኻ ምርኣይ።

#### ማሕበራዊ ሰራሕተኛ ኣገልግሎታት

ንሓጺር ግዜ ንሰባት ናይ መማኸርቲ፤ መረዳእታን ሓገዝ ብምሃብ ናብ ዘዳልው ኣገልግሎታት ንምልኣኽ ናትና ማሕበራዊ ሰራሕተኛታት ንሰባት ይሕግዙ እዮም።

ንዝበለጸ መረዳእታ ኣብ ድረገጽ [servicessaustralia.gov.au/socialwork](https://servicessaustralia.gov.au/socialwork) ኣቲኻ ምርኣይ።

### Financial Information Service

ንዝበወብ ብዝኾኑ ጉዳያት ብናጻ ኣገልግሎት ብምሓብ ንምሕጋዝ እዩ። ነዙይ ኣገልግሎት ንምጥቓም ዓሚል ምዃን ኣየድልዩኻን እዩ።

ንዝበለጸ መረዳእታ ኣብ ድረገጽ [servicessaustralia.gov.au/fis](https://servicessaustralia.gov.au/fis) ኣቲኻ ምርኣይ።

### ንዝበለጸ መረዳእታ

- ንናትኻ ልሙድ ክፍሊት መስመር ምድዋልን ኣስተርጓሚ እንተደሊኻ ኣፍልጠና። ብዘይኸፍሊት ብናጻ ሓደ ኣስተርጓሚ ነዳልው ኢና። ንናትና ዝርዝር ስልኪ ቁፅራታት ኣብ ድረገጽ [servicessaustralia.gov.au/phoneus](https://servicessaustralia.gov.au/phoneus) ኣቲኻ ምርኣይ።
- ብዛዕባ Centrelink ክፍሊታትን ኣገልግሎታትን ብናትኻ ቋንቋ ንክተዘራርበና ብስልኪ **131 202** ምድዋል።

- ብዛዕባ Medicare ከምኡውን Child Support ክፍሊታትን ኣገልግሎታትን ብናትኻ ቋንቋ ንክተዘራርበና ንናይ Translating and Interpreting Service (TIS National) ብስልኪ **131 450** ምድዋል።
- ብእንግሊዝኛ ዝበለጸ መረዳኢታ ንምርካብ ኣብ ድረገጽ **servicesaustralia.gov.au/covid19** ኣቲኻ ምርኣይ።
- ብናትኻ ቋንቋ ምንባብ፤ ምስማዕ ወይኻዓ መረዳኢታ ንምክትታል ትክእለሉ ድረገጽ **servicesaustralia.gov.au/yourlanguage** ኣቲኻ ምርኣይ።
- ብኣንጻይን መስመር መራኸቢ ኣገልግሎት ንምፍጣር ሓገዝ ንምርካብ ኣብ ድረገጽ **servicesaustralia.gov.au/mygovguides** ኣቲኻ ምርኣይ።

ናትኻ ስልኪ መዳለዊ ኣብ ግውዛ ስልክኻ ቮይንካ ናብ '13' ቁፅሪታት ክትድውል እንክሎ ዝተወሰነ ዋጋ መጠን ክኸፍለኻ ይኸእል። እዚ'ውን ኣብ ኣውስትራሊያ ውሽጢ ዝኾነ ቦታ ብምጂን እቲ ክፍሊት ከምቲ ናትኻ ስልኪ መዳለዊ ክፈላለይ ይኸእል። ካብ ገዛኻ ስልኪ ቮይንካ ናብ '1800' ቁፅሪታት ክትድውል እንክሎ ብናጻ እዩ። ካብ ሕዝባዊ ስልኪ መገልገሊ ወይኻዓ ሞባይል ስልኪ ቮይንካ ምድዋል እቲ ናይ ስልኪ መዳለዊ ከምቲ ዝወሰዶ ግዘን ላዕላዎይ ዋጋ የኸፍለካ እዩ።

**ኣይናተይን ምባል/Disclaimer**

በዚ ሕትመት ውሽጢ ዘሎ መረዳኢታ ንክፍሊታትን ኣገልግሎታት ጥራይ ከም መምርሒ ንክጠቓም ተባሂሉ ብዕለት 7 ሚያዝያ/April 2021 ዓ.ም ትክክለኛ ከምዝኾነ እዩ። በጃኹም ትክክለኛ ስለዝኾነ መረዳኢታ ኣብ ናትና ድረገጽ ኣቲኻ ምጽራይ እዩ። ብዘለኻ ኮነታት ተበጊስካ ንናይ ክፍሊት ማመልከቻ ክተ እትው እንተደሊኻ ናይ ባዕልኻ ሓላፍነት ይኸውን።



# If you are affected by coronavirus (COVID-19)

## If you need to apply for a Centrelink payment

We have made changes so it is easier for you to claim a payment. Use our payment guide to check which payment is right for you. Go to [servicessaustralia.gov.au/covid19](https://servicessaustralia.gov.au/covid19)

If you already have a Centrelink Customer Reference Number (CRN), you can claim online.

If you are claiming JobSeeker Payment, you can start your claim early if you know your circumstances are changing.

You do not need to go to a service centre or call us. Go to [my.gov.au](https://my.gov.au) to make a claim for a Centrelink payment.

If you do not have a CRN, go to [my.gov.au](https://my.gov.au) to get one. You can establish your identity and get a CRN using your myGov account to start your claim. You do not need to visit a service centre.

For more information go to [servicessaustralia.gov.au/mygov](https://servicessaustralia.gov.au/mygov)

## Coronavirus Supplement

The temporary **Coronavirus Supplement** ended on 31 March 2021.

## JobKeeper Payment

The JobKeeper Payment ended on 28 March 2021. If you are getting a payment from us, you must still report JobKeeper as income if you get it in your pay from your employer.

## Some payments have increased

From 1 April 2021, the following payments permanently increased by \$50 per fortnight:

- JobSeeker Payment
- Youth Allowance
- Disability Support Pension if you are under 21 with no dependent children
- Parenting Payment
- Austudy
- ABSTUDY Living Allowance, except for tertiary students under 16 and masters and doctorate students
- Special Benefit
- Partner Allowance
- Widow Allowance
- Farm Household Allowance
- Status Resolution Support Services (SRSS).

The increase may also apply to participants in the New Enterprise Incentive Scheme.

You do not need to do anything. It is paid automatically as a part of your normal rate.

## Special Benefit

There are no changes to the residence and eligibility rules for Special Benefit.

If you cannot get any other income support payment from us, and you are in severe financial hardship you may get Special Benefit.

For more information go to [servicessaustralia.gov.au/specialbenefit](https://servicessaustralia.gov.au/specialbenefit)

## Crisis Payment—National Health Emergency

You or the person you are caring for may qualify for Crisis Payment if you meet all of the following:

- either of you are in quarantine or self-isolation due to COVID-19
- you meet the severe financial hardship criteria
- you meet the eligibility rules for an income support payment
- you are in Australia when you claim Crisis Payment.

For more information go to [servicessaustralia.gov.au/crisispayment](https://servicessaustralia.gov.au/crisispayment)

## Child Care Subsidy and Additional Child Care Subsidy

If your child cannot attend childcare, you should talk to your childcare service. You can get Child Care Subsidy for up to 42 absences per child each year for any reason. You should talk with your service about your options if your child cannot attend because of COVID-19. If your child attends child care in Victoria, you can access 45 extra allowable absence days. This means, you can get up to 87 allowable absence days per child for the 2020-21 financial year.

## Updating your activity hours

The number of hours of Child Care Subsidy you can get each fortnight depends on the hours of activity you and your partner do. If your hours of recognised activity have changed, make sure you update this.

## Temporary visa subclass holders

There are no changes to payments you can claim if you hold a temporary visa.

Temporary visa subclasses 060, 070, 309, 449, 785, 786, 790 and 820 may be eligible for:

- Child Care Subsidy
- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

For more information go to [servicessaustralia.gov.au/visaholders](https://servicessaustralia.gov.au/visaholders)

## Waiting periods

We may apply waiting periods when you claim a payment from us.

### Ordinary waiting period

You may need to wait one week for your payments to start. We call this an ordinary waiting period.

### Newly arrived resident's waiting period

If you've recently arrived as a resident in Australia, you may have to wait to get payments or concession cards.

For more information go to [servicessaustralia.gov.au/newresidentswaiting](https://servicessaustralia.gov.au/newresidentswaiting)

### Liquid assets

Liquid assets are any funds you and your partner have ready to use. This includes money owned by an employer.

### Seasonal Work Preclusion Period

This may apply if you submit a claim within six months of you or your partner finishing any:

- seasonal work
- contract work
- intermittent work.

For more information go to [servicessaustralia.gov.au/covid19](https://servicessaustralia.gov.au/covid19)

## Income free area

From 1 April 2021, the income free area is changing to \$150 for:

- JobSeeker Payment
- Parenting Payment partnered
- Youth Allowance for job seekers
- Farm Household Allowance
- Widow Allowance
- Partner Allowance.

This means you can have income up to \$150 per fortnight before it affects your payment.

## Partner income test

From 1 April 2021, there is a change to the partner income test for JobSeeker Payment. Your payment will reduce by 60 cents for each dollar of income your partner has over the partner income free area. If your partner is over 22 years of age, the partner income free area will be \$1,124 per fortnight.

This amount may change if your partner gets a payment that is not a pension with Pharmaceutical Allowance or Rent Assistance. If your income is less than \$150 per fortnight, your partner can earn up to \$2,079.50 before your payment reduces to zero.

For more information about how much you can get and what your income and assets limits are go to [servicessaustralia.gov.au/jsp](https://servicessaustralia.gov.au/jsp)



## Income reporting

When we approve your claim for income support, you must tell us your and your partner's income. We cannot make your first payment until you do.

You must also report your and your partner's income to us each fortnight even it is \$0.

This is so we can pay you the right amount.

For more information go to [servicessaustralia.gov.au/incomereporting](https://servicessaustralia.gov.au/incomereporting)

## Mutual obligation requirements

There are things you must do to keep getting a payment. We call these mutual obligation or participation requirements. You may have them if you are getting one of these payments:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Go to [servicessaustralia.gov.au/mutualobligation](https://servicessaustralia.gov.au/mutualobligation) or your myGov account for updates.

## Other support services that can help you

### Payment and Service Finder

Use the Payment and Service Finder to find support services in your local area. This can include counselling and mental health services.

For more information go to [servicessaustralia.gov.au/servicefinder](https://servicessaustralia.gov.au/servicefinder)

### Family and domestic violence

If you are affected by family and domestic violence, we can help. We provide information, support and referrals.

For more information go to [servicessaustralia.gov.au/domesticviolence](https://servicessaustralia.gov.au/domesticviolence)

### Social work services

Our social workers help people with short-term counselling, information and referrals to support services.

For more information go to [servicessaustralia.gov.au/socialwork](https://servicessaustralia.gov.au/socialwork)

### Financial Information Service

A free service to help you with financial matters. You do not need to be a customer to access this service.

For more information go to [servicessaustralia.gov.au/fis](https://servicessaustralia.gov.au/fis)

## For more information

- Call your regular payment line and let us know if you need an interpreter. We will arrange one for free. For a list of our phone numbers, go to [servicessaustralia.gov.au/phoneus](https://servicessaustralia.gov.au/phoneus)
- Call **131 202** to speak with us in your language about Centrelink payments and services.

- Call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services.
- Go to **[servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19)** for more information in English.
- Go to **[servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)** where you can read, listen to or watch information in your language.
- Go to **[servicesaustralia.gov.au/mygovguides](https://servicesaustralia.gov.au/mygovguides)** for help with creating and linking online services, in some languages.

Your phone provider may charge you a fixed rate for calls from your home phone to '13' numbers. This is from anywhere in Australia and the rate may vary depending on your phone provider. Calls to '1800' numbers from your home phone are free. Phone providers may time your call and charge a higher rate if you call from a public or mobile phone.

#### Disclaimer

The information contained in this publication is a guide to payments and services only, and is correct as of 7 April 2021. Please check our website for the most current information. It is your responsibility to decide if you wish to apply for a payment based on your particular circumstances.