



Coronavirus (COVID-19) nih an hnorsuan ahcun

Centrelink bawmhnak caah sok na herh ahcun

Thlennawnnak pawl kan tuah cang, cucaah bawmhnak hal dingah nangmah caah a fawi deuh lai. Bawmhnak hi nangmah caah a thami a si le si lo chek dingah kan bawmhnak lei lamhmuhsaknak kha hmang. Hika ah zoh servicesaustralia.gov.au/covid19

Centrelink Customer Reference Number (CRN) na ngeih cang ahcun, awnlai in bawmh na hal khawh.

JobSeeker Payment na hal ahcun, na dirhmun pawl kha aa thleng lai ti na hngalh ahcun, tuan deuh ah halnak na thawk khawh.

Riantuan piaknak hmun (service centre) sin ah na kal a herh lo asilole na kan chawnh a hau lo. Hika my.gov.au ah zoh law Centrelink bawmhnak hal.

CRN na ngeih lo ahcun, pakhat ngahnak dingin my.gov.au ah zoh. Aho dah na si kha fiang tein na tuah khawh i CRN kho, cun na halmi thawknak dingah na myGov na hman khawh. Riantuan piaknak hmun (service centre) sin ah na kal a herh lo.

Thawngthanmi tamdeuh hmuhnak caah, hika ah zoh servicesaustralia.gov.au/mygov

Coronavirus Supplement

Chikhat **Coronavirus Supplement** cu 31 Vaute (March) 2021 ah a dih cang.

JobKeeper Payment

JobKeeper Payment cu 28 Vaute (March) 2021 ah a dih cang. Kanmah sinin bawmhnak na ngah i, na rianngaitu sinin tangka na ngah ahcun JobKeeper bawmhnak kha hmuhmi tangka bantukin ripawt na pek hrimhrim rih lai.

Cheukhat bawmhnak kha a tamdeuh cang

1 Vaupi (April) 2021 thawk in, a tang i bawmhnak pawl cu \$50 in zarh hnih dan ah voikhat in a tamdeuh peng cang:

- JobSeeker Payment
- Youth Allowance
- Disability Support Pension cawmkenmi ngakchia kum 21 tang na si ahcun
- Parenting Payment
- Austudy
- ABSTUDY Umthutnak lei Bawmhnak, kum 16 tang siangngakchia le tanghleili le doctor siangngakchia pawl telhchih lo in
- Special Benefit
- Partner Allowance
- Widow Allowance
- Farm Household Allowance
- Status Resolution Support Services (SRSS).

A tam deuhmi cu New Enterprise Incentive Scheme i aa telmi pawl sin zongah hman khawh a simi lai.

Zeihmanh tuah na hau lo. Na pek tawnmi ret pakhat bantuik amah tein aa pe cang.

Special Benefit

Khuasa in a ummi le Special Benefit caah a ngah khomi phungphai pawl thlennawnnak a um lo.

Kanmah sinin tangka bawmhnak a dang na hngah khawh lo i tangka lei ah harnak fakpi in na ton ahcun Special Benefit na ngah khawh.

Thawngthanhmi tamdeuh caah hika ah zoh servicesaustralia.gov.au/specialbenefit

Crisis Payment —Rampumpi huap Ngandamnak lei Lakhruak Thilcang

Nangmah asilole na zohkhenhmi minung kha Crisis Payment a ngah khomi nan si kho men, hi tahfung pawl nan tlinh dih ahcun:

- COVID-19 ruangah nangmah tein zawt chek dingin a dang tein na um asilole nangmah lawng tein na um ahcun
- tangka lei ah a fak ngaimi harnak tahfung na tlinh ahcun
- tangka hmuhnak lei bawmhnak pekmi caah tlinh khawhnak lei phungphai pawl na tlinh ahcun
- Crisis Payment na hal i Australia ah na um ahcun.

Thawngthanhmi tamdeuh caah hika ah zoh servicesaustralia.gov.au/crisispayment

Child Care Subsidy le Additional Child Care Subsidy

Na fa kha childcare ah a kal khawh lo ahcun, na childcare riantuan piaknak sin ah biaruahnak na ngeih hrimhrim a hau. A ruang pakhat khat caah Child Care Subsidy kha kum fatin ngakchia pakhat nih voi 42 baunak tiang na ngah khawh. COVID-19 ruangah na fa kha a kai khawh lo ahcun, naa thim khawhmi pawl kongah na riantuan piaknak he biaruahnak nan ngeih a hau. Na fa kha Victoria i a ummi ngakchia zohkhenhnak ah a kai ahcun, ni 45 lengah a hlei in bau khawhnak ni pawl na hmuh khawh. Hi a sullam cu, ngakchia pakhat nih ni 87 tiang 2020-21 tangka kum ah bau khawh a si.

Na cawlcanghnak suimilam zat pawl tharchuahnak

Child Care Subsidy suimilam zat cu cawlcanghnak suimilam zat pawl le na innchungpa/nu nih a tuahmi suimilam zat cungah hngat in zarh hnih voikhat fatin na ngah khawh. Hngalhpimi cawlcanghnak na suimilam zat pawl kha thlennawn a si ahcun, hihi tharchuah hrimhrim.

Caantawi ca visa thenchinmi aa tlaihmi pawl

Chikhat ca visa naa tlaih ahcun na hal khawhmi bawmhnak pawl ah thlennawnnak pawl a um lo.

Caantawi visa tiin thenchinmi 060, 070, 309, 449, 785, 786, 790 le 820 pawl nih hihi pawl caah a ngah kho dingmi an si men lai:

- Child Care Subsidy
- Crisis Payment
- Dad and Partner Pay

- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

Thawngthanhmi tamdeuh caah hika ah zoh servicesaustralia.gov.au/visaholders

Hngah lio caan

Bawmhnak kanmah sinin nah al tikah hngah lio caan kan hman khawh men.

Ordinary waiting period

Na bawmhnak hmuh dingah zarh khat na hngah a hau men lai. Hihi ordinary waiting period tiah kan auhmi cu a si.

Newly arrived resident's waiting period

Australia ah umhmun khuar dingmi pakhat dirhmun in nai tein ah a hung phak ahcun, bawmhnak asilole thilman thumhnak kat pawl ngah dingah na hngah a hau men lai.

Thawngthanhmi tamdeuh caah hika ah zoh servicesaustralia.gov.au/newresidentswaiting

Tangka hmancolh dingmi pawl

Tangka hmancolh dingmi pawl cu nangmah le na inncungnu/pa nih nan khon i hman dingah timhcia in a ummi kha a si. Hihi ah hin rianngaitu nih ngeihmi tangka aa tel.

Seasonal Work Preclusion Period

Thla ruk chungah nangmah asilole na pasal/nupi nih hi pakhat khat a dih ding a siahcun, hihi hman khawh a si men lai:

- khuacaan hoih in tuanmi rian
- hnatlak minthutnak he tuanmi rian
- punghmaan a si lomi rian.

Thawngthanhmi tamdeuh hmuhnak caah, hika ah zoh servicesaustralia.gov.au/covid19

Tangka a lak in hmuhnak hmun

1 Vaupi (April) 2021 thawkin, tangka a lak in hmuhnak hmun \$150 ah thlen a si cang lai, hihi caah:

- JobSeeker Payment
- Parenting Payment partnered
- Youth Allowance for job seekers
- Farm Household Allowance
- Widow Allowance
- Partner Allowance.

Hi a sullam cu na hmuhmi tangka a hnorsuan hlan ah zarh hnih dan voikhat \$150 tiang tangka na hmuh khawh tinak a si.

Innchungpa/nu tangka hmuhmi cheknak

1 Vaupi (April) 2021 thawkin, JobSeeker Payment caah na innchungpa/nu i a tangka hmuhmi cheknak thlennak a um. Tangka na hmuh kha dawla pakhat ah pia 60 lengmang in zuh a si lai i na innchungpa/nu nih amah nih man lo in tangka hmuhmi a ngei lai. Na innchungpa/nu cu kum 22 cung a si ahcun, innchungpa/nu nih man lo in tangka a hmuhmi cu zarh hnih dan ah voikhat \$1,124 a si lai.

Na innchungpa/nu nih tangka hmuhmi a ngeih ahcun hi pekmi zat hi aa thleng kho men i Pharmaceutical Allowance asilole Rent Assistance caah pensen a um lai lo. Na tangka hmuhmi kha zarhhnih voikhat ngahmi ah \$150 nak a tlawmdeuh ahcun, na bawmhnak pakhat hmanh zuh hlan ah na innchungpa/nu nih \$2,079.50 tiang a hmuh khawh lai.

Zeizat dah na ngah khawh timi le zeitindah na hmuhmi tangka le thilri pawl rikhih asi timi kong tamdeuh thawngthan caah hika ah zoh servicesaustralia.gov.au/jsp

Tangka hmuhmi langhternak ripawt

Tangka bawmhnak na halmi kan fehter tikah, nangmah le na innchungpa/nu nan tangka hmuhmi kha na kan chimh hrimhrim lai. Na chim hlaan lo cu a voikhatnak pekmi kha kan in tuah piak kho lo.

Nangmah le na innchungpa/nu hmuhmi tangka kha \$0 a si hmanh ah zarh hnihnak chiar na kan chim fawn lai.

Cu ticun a dikmi zat kha kan in pek khawh lai.

Thawngthanmi tamdeuh caah hika ah zoh servicesaustralia.gov.au/incomereporting

Pakhat le pakhat karlak tuan dingmi a herhmi pawl

Pekmi tangka ngah pengnak dingah na tuah hrimhrim dingmi thil pawl an um. Hihi tuahti dingmi rian asilole iteltumnak lei a herhmi pawl tiah kan auh. Hi pekmi pawl chungin pakhat na ngah lio a si ahcun, na ngei kho men hna:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Tharchuahmi pawl caah servicesaustralia.gov.au/mutualobligation asilole na myGov account ah zoh.

A dang bawmhnak lei riantuan piaknak an bawm kho dingmi

Payment and Service Finder

Nan umnak hmuhma ah bawmhnak lei riantuan piaknak kawl dingah Payment and Service Finder kha hmang. Hi ah aa tel khomi cu thazaang pek cawnpiaknak le thinlung lei ngandamnak riantuan piaknak an si.

Thawngthanmi tamdeuh caah hika ah zoh servicesaustralia.gov.au/servicefinder

Innchungkhar le inn i puarhrannak lei cheknak cazin

Nangmah cu innchungkhar le innchung i volhpamh nih an hnorsuan ahcun, kan in bawmh khawh. Thawngthan, bawmhnak le a dangah kuatchinnak kan pek.

Thawngthanhmi tamdeuh caah hika ah zoh servicesaustralia.gov.au/domesticviolence

Zatlang nun lei rian tuanpiaknak

Riantuan piaknak bawmh dingah zatlang nun lei kan riantuantu pawl nih caantawi thazaang pek cawnpiaknak, thawngthanhnak le a dangah kuatchinnak kha an bawmh hna.

Thawngthanhmi tamdeuh caah hika ah zoh servicesaustralia.gov.au/socialwork

Financial Information Service

Man lo in riantuan piaknak nih tangka kongkau ah an bawmh lai. Hi riantuan piaknak ngah khawh dingah a cawtu na si a hau lo.

Thawngthanhmi tamdeuh hmuhnak caah, hika ah zoh servicesaustralia.gov.au/fis

Thawngthanhmi tam deuh hmuh khawhnak caah

- Punghmaan in tangka an pe tawntu kha chawn hna law holhlettu na herh ah cun kanmah kha kan chim. A lak in pakhat kan tawrel lai. Kan phone nambar tialnak hmuhnak caah, hi ah hin zoh servicesaustralia.gov.au/phoneus
- **131 202** ah chawn law Centrelink tangka pekmi le riantuan piaknak kong cu nanmah holh in kanmah he bia kan iruah lai
- Translating and Interpreting Service (TIS National) kha **131 450** ah chawn law Medicare le Child Support tangka pekmi le riantuan piaknak pawl kongah nanmah holh in kanmah he bia kan iruah lai.
- Hika servicesaustralia.gov.au/covid19 ah zoh, Mirangholh in thawngthanhmi tamdeuh hmuhnak dingah.
- Nanmah holh in thawngthanhmi rel khawh, ngaih khawh asilole zoh khawh dingah servicesaustralia.gov.au/yourlanguage ah zoh.
- Awnlai (online) riantuan piaknak pawl sernak le pehtlaihnik lei bawmhnik caah, holh cheukhat in hmuh khawhnak dingah hika ah zoh servicesaustralia.gov.au/mygovguides.

Nan inn fon in nambar '13' ah chawnhmi pawl caah na fon petu nih rikhiah ciami ret in tangka an in lak men lai. Hihi Australia i khoika hmun paoh in a si kho i pek dingmi ret cu fon petu cungah hngat in aa dang liangluang lai. Nan inn phone in nambar '1800' na chawnh ahcun man lo in asi lai. Zapi hmanmi fon asilole kutput fon in na chawnh ahcun, na chawnhmi caan ah fon petu pawl nih ah an i chingchiah lai i tamdeuh an in hal men lai.

Phung ning in theihternak

Hi ca in chuahmi chung ah aa telmi thawngthanh cu tangka peknak le riantuan piaknak ca i lamhmuhsaknak bantuk ca lawngah a si i 7 Vaupi (April) 2021 ning in a hmaan ko. A hnuvik thawngthanhmi kha kan vuapsaih (website) ah zaangfahnak in chek. Na dirhmun cungah hngat in pekmi tangka sok na duh ahcun biakhiah ding cu nangmah tuanvo a si.



If you are affected by coronavirus (COVID-19)

If you need to apply for a Centrelink payment

We have made changes so it is easier for you to claim a payment. Use our payment guide to check which payment is right for you. Go to servicessaustralia.gov.au/covid19

If you already have a Centrelink Customer Reference Number (CRN), you can claim online.

If you are claiming JobSeeker Payment, you can start your claim early if you know your circumstances are changing.

You do not need to go to a service centre or call us. Go to my.gov.au to make a claim for a Centrelink payment.

If you do not have a CRN, go to my.gov.au to get one. You can establish your identity and get a CRN using your myGov account to start your claim. You do not need to visit a service centre.

For more information go to servicessaustralia.gov.au/mygov

Coronavirus Supplement

The temporary **Coronavirus Supplement** ended on 31 March 2021.

JobKeeper Payment

The JobKeeper Payment ended on 28 March 2021. If you are getting a payment from us, you must still report JobKeeper as income if you get it in your pay from your employer.

Some payments have increased

From 1 April 2021, the following payments permanently increased by \$50 per fortnight:

- JobSeeker Payment
- Youth Allowance
- Disability Support Pension if you are under 21 with no dependent children
- Parenting Payment
- Austudy
- ABSTUDY Living Allowance, except for tertiary students under 16 and masters and doctorate students
- Special Benefit
- Partner Allowance
- Widow Allowance
- Farm Household Allowance
- Status Resolution Support Services (SRSS).

The increase may also apply to participants in the New Enterprise Incentive Scheme.

You do not need to do anything. It is paid automatically as a part of your normal rate.

Special Benefit

There are no changes to the residence and eligibility rules for Special Benefit.

If you cannot get any other income support payment from us, and you are in severe financial hardship you may get Special Benefit.

For more information go to servicessaustralia.gov.au/specialbenefit

Crisis Payment—National Health Emergency

You or the person you are caring for may qualify for Crisis Payment if you meet all of the following:

- either of you are in quarantine or self-isolation due to COVID-19
- you meet the severe financial hardship criteria
- you meet the eligibility rules for an income support payment
- you are in Australia when you claim Crisis Payment.

For more information go to servicessaustralia.gov.au/crisispayment

Child Care Subsidy and Additional Child Care Subsidy

If your child cannot attend childcare, you should talk to your childcare service. You can get Child Care Subsidy for up to 42 absences per child each year for any reason. You should talk with your service about your options if your child cannot attend because of COVID-19. If your child attends child care in Victoria, you can access 45 extra allowable absence days. This means, you can get up to 87 allowable absence days per child for the 2020-21 financial year.

Updating your activity hours

The number of hours of Child Care Subsidy you can get each fortnight depends on the hours of activity you and your partner do. If your hours of recognised activity have changed, make sure you update this.

Temporary visa subclass holders

There are no changes to payments you can claim if you hold a temporary visa.

Temporary visa subclasses 060, 070, 309, 449, 785, 786, 790 and 820 may be eligible for:

- Child Care Subsidy
- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

For more information go to servicessaustralia.gov.au/visaholders

Waiting periods

We may apply waiting periods when you claim a payment from us.

Ordinary waiting period

You may need to wait one week for your payments to start. We call this an ordinary waiting period.

Newly arrived resident's waiting period

If you've recently arrived as a resident in Australia, you may have to wait to get payments or concession cards.

For more information go to servicessaustralia.gov.au/newresidentswaiting

Liquid assets

Liquid assets are any funds you and your partner have ready to use. This includes money owned by an employer.

Seasonal Work Preclusion Period

This may apply if you submit a claim within six months of you or your partner finishing any:

- seasonal work
- contract work
- intermittent work.

For more information go to servicessaustralia.gov.au/covid19

Income free area

From 1 April 2021, the income free area is changing to \$150 for:

- JobSeeker Payment
- Parenting Payment partnered
- Youth Allowance for job seekers
- Farm Household Allowance
- Widow Allowance
- Partner Allowance.

This means you can have income up to \$150 per fortnight before it affects your payment.

Partner income test

From 1 April 2021, there is a change to the partner income test for JobSeeker Payment. Your payment will reduce by 60 cents for each dollar of income your partner has over the partner income free area. If your partner is over 22 years of age, the partner income free area will be \$1,124 per fortnight.

This amount may change if your partner gets a payment that is not a pension with Pharmaceutical Allowance or Rent Assistance. If your income is less than \$150 per fortnight, your partner can earn up to \$2,079.50 before your payment reduces to zero.

For more information about how much you can get and what your income and assets limits are go to servicessaustralia.gov.au/jsp

Income reporting

When we approve your claim for income support, you must tell us your and your partner's income. We cannot make your first payment until you do.

You must also report your and your partner's income to us each fortnight even it is \$0.

This is so we can pay you the right amount.

For more information go to servicessaustralia.gov.au/incomereporting

Mutual obligation requirements

There are things you must do to keep getting a payment. We call these mutual obligation or participation requirements. You may have them if you are getting one of these payments:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Go to servicessaustralia.gov.au/mutualobligation or your myGov account for updates.

Other support services that can help you

Payment and Service Finder

Use the Payment and Service Finder to find support services in your local area. This can include counselling and mental health services.

For more information go to servicessaustralia.gov.au/servicefinder

Family and domestic violence

If you are affected by family and domestic violence, we can help. We provide information, support and referrals.

For more information go to servicessaustralia.gov.au/domesticviolence

Social work services

Our social workers help people with short-term counselling, information and referrals to support services.

For more information go to servicessaustralia.gov.au/socialwork

Financial Information Service

A free service to help you with financial matters. You do not need to be a customer to access this service.

For more information go to servicessaustralia.gov.au/fis

For more information

- Call your regular payment line and let us know if you need an interpreter. We will arrange one for free. For a list of our phone numbers, go to servicessaustralia.gov.au/phoneus
- Call **131 202** to speak with us in your language about Centrelink payments and services.

- Call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services.
- Go to **servicesaustralia.gov.au/covid19** for more information in English.
- Go to **servicesaustralia.gov.au/yourlanguage** where you can read, listen to or watch information in your language.
- Go to **servicesaustralia.gov.au/mygovguides** for help with creating and linking online services, in some languages.

Your phone provider may charge you a fixed rate for calls from your home phone to '13' numbers. This is from anywhere in Australia and the rate may vary depending on your phone provider. Calls to '1800' numbers from your home phone are free. Phone providers may time your call and charge a higher rate if you call from a public or mobile phone.

Disclaimer

The information contained in this publication is a guide to payments and services only, and is correct as of 7 April 2021. Please check our website for the most current information. It is your responsibility to decide if you wish to apply for a payment based on your particular circumstances.