



# မုတ်ကဟ့ၣ်ကဒါစုလၢနမၤန့ၣ်အါဘၣ်လၢ Centrelink အအိၣ်ဒ်လဲၣ်

ဖဲနမုၢ်ဒီးန့ၣ်ဘၣ်စုအါန့ၣ်န့ၣ်ကြၢၤန့ၣ်ဘၣ်အီၤအခါဒီးမုၢ်အိၣ်ဒီး Centrelink ဒုၣ်ကမၣ်တခါန့ၣ်,ပအိၣ်ဝဲဒၣ်ဖဲအံၤလၢတၢ်ကမၤစၢၤန့ၣ်လၢတၢ်ကဟ့ၣ်ကဒါက့ၤအီၤလၢကျိၤကွၢ်လၢအဘၣ်လိာ်အသးဒီးနတၢ်အိၣ်သးန့ၣ်လီၤ.

## နတၢ်ယုထၢတဖၣ်

ကျိၤကွၢ်ခိၣ်သ့ၣ်အိၣ်ဝဲဒၣ် ၂ ဘိလၢတၢ်ကဟ့ၣ်ကဒါက့ၤစုလၢနမၤန့ၣ်အါထီၣ်ဘၣ်တဖၣ်အဂီၢ်လီၤ. အဝဲသ့ၣ်မုၢ်ဝဲ-

- ဟ့ၣ်အီၤခဲလၢကဲခဲဆွဲအမုၢ်န့ၣ်မုၢ်သီဘၣ်အခါ
- ဟ့ၣ်အီၤလၢတၢ်ဟံၣ်ပနီၣ်တၢ်ဆၢကတီၢ်အယုၣ်တခါအပူၤ, ဒီဖျိတၢ်ဆီလီၤတၢ်ဟ့ၣ်က့ၤစုအတၢ်ရဲၣ်တၢ်ကျဲၤယုၣ် ဒီးပုၤမ့တမုၢ်တၢ်ထုးန့ၣ်က့ၤလၢနတၢ်အလဲလၢတၢ်ကဘၣ်ဟ့ၣ်န့ၣ်ဘၣ်ဆၢဘၣ်ကတီၢ်တဖၣ်အပူၤန့ၣ်လီၤ.

ပုၤအါဒၣ်တက့ၢ်ဟ့ၣ်ကဒါစုလၢတၢ်ဆၢကတီၢ်အယုၣ်တခါန့ၣ်လီၤ.

တၢ်ယုထၢအဘၣ်ကတၢ်လၢနဂီၢ်န့ၣ်ဒီးသန့ၤထီၣ်သးလၢနတၢ်အိၣ်သးအဖီခိၣ်လီၤ.ဖဲဆၢတၢ်လီၤဝဲဒၣ်လၢမုၢ်တၢ်ကဟ့ၣ်ကဒါက့ၤစုဒ်လဲၣ်အခါ,နကလိၣ်ဆိကမိၣ်ထီၣ်တၢ်ဒ်သီးဒီး-

- နကျိၣ်စုတၢ်အိၣ်သး
- တၢ်သူတၢ်စုလၢအကအိၣ်ထီၣ်တဖၣ်
- ဒုၣ်ကမၣ်အဂၤလၢအကအိၣ်ထီၣ်တခါလၢလၢ
- နအဲၣ်ဒီးဟ့ၣ်ကဒါက့ၤကျိၣ်စုအံၤလၢတၢ်ဆၢကတီၢ်အယံၢ်ထဲလဲၣ်

န Centrelink ဒုၣ်ကမၣ်တမၤဘၣ်ဒိဘၣ်ထံးနခဲဒီးအတၢ်ထီၣ်တၢ်ဒွဲဘၣ်.သန့ၣ်က့ၤဘၣ်တဘၣ်ပကစးထီၣ်ဟံးန့ၣ်တၢ်အရဲဖဲနမုၢ်တစးထီၣ်ဟ့ၣ်ကဒါစုဖဲမုၢ်န့ၣ်လၢနကဘၣ်ဟ့ၣ်အီၤတုၤအခါန့ၣ်လီၤ.

## နတၢ်ဟ့ၣ်ကဒါစုတဖၣ်

မုၢ်နကဟ့ၣ်ကဒါစုဒ်လဲၣ်န့ၣ်ဒီးသန့ၤထီၣ်သးလၢကတီၢ်အံၤမုၢ်န့ၣ်ဒီးန့ၣ်ဘၣ်စုလၢပအိၣ်ဒါတဒီးန့ၣ်ဘၣ်လဲၣ်န့ၣ်လီၤ.

### ဖဲနမုၢ်ဒီးန့ၣ်ဘၣ်စုတခါလၢပအိၣ်န့ၣ်

စးထီၣ်မုၢ်တနံၤလၢနကဘၣ်ဟ့ၣ်က့ၤဒုၣ်ကမၣ်ဘၣ်ဝဲဒၣ်အခါန့ၣ်,ပကစးထီၣ်ထုးန့ၣ်စုလၢနစုလၢပကဟ့ၣ်န့ၣ်အကျိၣ်န့ၣ်လီၤ.နတလိၣ်မၤတၢ်နီၣ်တမံၤလၢတၢ်ကမၤတၢ်အံၤအဂီၢ်ဘၣ်န့ၣ်လီၤ.

မုၢ်ပထုးကွံာ်စုထဲလဲၣ်န့ၣ်ဒီးသန့ၤထီၣ်အသးလၢတၢ်ဟ့ၣ်အလဲဖဲလဲၣ်တခါလဲၣ်လၢနဒီးန့ၣ်အီၤအဖီခိၣ်န့ၣ်လီၤ.အဒိန့ၣ်,ဖဲနမုၢ်မၤန့ၣ်တၢ်ဟံးန့ၣ်အတၢ်ဆိၣ်ထွဲတၢ်ဟ့ၣ်အလဲန့ၣ်ပတီၤပတီၤအတၢ်ထုးန့ၣ်က့ၤစုမုၢ်ဝဲဒၣ် ၁၅ မျးကယၤန့ၣ်လီၤ.

နသူဝဲဒၣ်စုလၢနကဘၣ်ဟ့ၣ်ကဒါ **Money You Owe** အတၢ်မၤစၢၤအတၢ်ဖဲးတၢ်မၤလၢန Centrelink online account ဒီဖျိ myGov မ့တမ့ၢ် Express Plus Centrelink mobile app လၢတၢ်က-

- ကွၢ်မုၢ်ကထုးကွံာ်အီၤထဲလဲၣ်

- ဆီတလဲစွဲအနီဂံင်လၢပထူးကွံင်အီၤန့ၣ်တက့ၢ်.

နမၤတၢ်အံၤခီဖျိတၢ်ကိးန့ၣ်တၢ်ဟ့ၣ်အလဲအကျိၤန့ၣ်သ့စ့ၢ်ကိးလီၤ.

လၢတၢ်ဆၢကတီၢ်တခါလၢလၢ, နဟ့ၣ်ကဒါက့ၤန့ၣ်ကမၢ်အါန့ၣ်တၢ်ဟံလီၤဃာ်အိၣ်ထဲလဲၣ်အဖီခိၣ်န့ၣ်သ့လီၤ.

**ဖဲနမ့ၢ်တဒီးန့ၣ်လၢၤတၢ်ဟ့ၣ်အလဲလၢပအိၣ်ဘၣ်တဒိ**

နကဘၣ်ဟ့ၣ်ကဒါစ့အံၤပဲၤပဲၤမ့တမ့ၢ်ဆီလီၤတၢ်ဟ့ၣ်ကဒါစ့အတၢ်ရဲၣ်တၢ်ကျဲၤဃုာ်ဒီးပုၤခီဖျိမုၢ်နံၤလၢနကအဲၣ်ဒီးဟ့ၣ်အီၤန့ၣ်လီၤ. ပုၤအါဒၣ်တၢ်တက့ၢ်ဟံလီၤတၢ်ဟ့ၣ်ကဒါစ့အတၢ်ရဲၣ်တၢ်ကျဲၤဒီးဟ့ၣ်ကဒါက့ၤလၢတၢ်ဆၢကတီၢ်ဟံပနီၣ်အယုၣ် တခါအပူၤန့ၣ်လီၤ.

ဖဲနကျဲၤဟံလီၤတၢ်ဟ့ၣ်ကဒါစ့အတၢ်ရဲၣ်တၢ်ကျဲၤမ့ၢ်တသ့ဘၣ်တဒိ, ဝံသးစူၤကိးဘၣ်ပုၤတက့ၢ်.

ဖဲနမ့ၢ်မၤဝဲဒၣ်တၢ်ဟ့ၣ်ကဒါအတၢ်ရဲၣ်တၢ်ကျဲၤန့ၣ်, နကဘၣ်မၤအီၤဒီးပုၤန့ၣ်လီၤ. တၢ်အံၤအခီပညီန့ၣ်နကလိၣ် ဆီလီၤတၢ်ခဲအကျိၤတခါခါလၢအမ့ၢ်-

- လီၤဟံၣ်ယဲၤအဖီခိၣ်တၢ်သ့ဝဲဒၣ် **Money You Owe** အတၢ်မၤစၢၤအတၢ်ဖဲတၢ်မၤ
- ခီဖျိတၢ်ကိးဝဲဒၣ်နပတီၢ်မုၢ်တၢ်ဟ့ၣ်ကဒါစ့အလီၤကျိၤန့ၣ်လီၤ.

လၢတၢ်ဆၢကတီၢ်တဘျီလၢလၢ, နဟ့ၣ်ကဒါက့ၤန့ၣ်ကမၢ်အါန့ၣ်တၢ်ဟံလီၤဃာ်အိၣ်ထဲလဲၣ်အဖီခိၣ်န့ၣ်သ့လီၤ. တၢ်အံၤ ကဲတၢ်ဟ့ၣ်က့ၤစ့လၢအလဲၤအသးဘၣ်ဆၢဘၣ်ကတီၢ်မ့တမ့ၢ်တၢ်ဟ့ၣ်က့ၤခဲလၢလၢတဘျီအဂီၢ်သ့လီၤ.

**ဖဲနမ့ၢ်မၤဝဲဒၣ်နခိၣ်သ့တၢ်ဟ့ၣ်က့ၤကဒါန့ၣ် (tax return) အခါ**

ဖဲနမ့ၢ်ကဘၣ်ဟ့ၣ်ကဒါပုၤဒီးစ့အခါ, နသံကွၢ်ဝဲဒၣ် Australian Taxation Office လၢတၢ်ကမၤစၢၤပုၤလၢတၢ်ကမၤန့ၢ် ကဒါအီၤသ့လီၤ. နမၤအဝဲသ့ၣ်လၢအကဟံဃာ်မ့တမ့ၢ်ဟ့ၣ်လီၤပုၤဒီးနခိၣ်သ့လၢနကန့ၢ်ကဒါတနီၤမ့တမ့ၢ်ခဲလၢမ့တမ့ၢ်ခဲရဲ ဒီးလၢအအိၣ်ဝဲတဖၣ်သ့လီၤ. ဖဲနတၢ်မ့ၢ်အိၣ်န့ၣ်, ပကဆုၢ်န့ၣ်ဒီးလံာ်ပရၢတဘျီလီၤ.

**နတၢ်ဟ့ၣ်ကဒါစ့အကျိၤအကွၢ်တဖၣ်**

ကျိၤကွၢ်အညီကတၢ်လၢတၢ်ကဟ့ၣ်ကဒါစ့န့ၣ်ခီဖျိတၢ်သ့ **Money You Owe** အတၢ်မၤစၢၤအတၢ်ဖဲတၢ်မၤလၢန Centrelink online account ခီဖျိ myGov မ့တမ့ၢ် Express Plus Centrelink mobile app န့ၣ်လီၤ.

ဖဲနမ့ၢ်ကလိၣ်ဘၣ်တၢ်မၤစၢၤလၢတၢ်ကဟ့ၣ်ကဒါစ့မ့တမ့ၢ်ဆီလီၤတၢ်ဟ့ၣ်ကဒါစ့အတၢ်ရဲၣ်တၢ်ကျဲၤတခါန့ၣ်, ဝံသးစူၤကိးဘၣ်ပုၤတက့ၢ်.

စရိလၢလၢဒုးန့ၣ်ဖျိထီၣ်တၢ်ဟ့ၣ်ကဒါအကျိၤအကွၢ်လၢအလီၤဆီလီၤအသးလၢနသ့အီၤသ့န့ၣ်လီၤ.

တၢ်ဟ့ၣ်အလဲ အကျိၣ်အကွၢ်	တၢ်န့ၣ်လီၤတဖၣ်
ထူးထီၣ်စ့လၢစ့အိၣ် ဟံအိၣ်လီၤလီၤ	သ့ဘၣ် <b>Money You Owe</b> အတၢ်မၤစၢၤအတၢ်ဖဲတၢ်မၤတဖၣ်မ့တမ့ၢ်ကိးဘၣ်ပုၤလၢ တၢ်ကဆီလီၤတၢ်ထူးန့ၣ်က့ၤစ့စ့တၢ်စရိအိၣ်န့ၣ်တက့ၢ်.
BPAY	နသ့ BPAY လၢတၢ်ကဟ့ၣ်ကဒါစ့ခီဖျိတၢ်သ့လီၤတဲစိမ့တမ့ၢ်အ့ထၢ်နဲးစ့တၢ်အတၢ်ဖဲတၢ်မၤ သ့လီၤ. ပ Biller Code is 21915 ဒီး BPAY reference number န့ၣ်အိၣ်ဝဲဒၣ်လၢလံာ်ပရၢလၢပဆုၢ် ဃီၤန့ၣ်န့ၣ်အပူၤလီၤ.

<p>တၢ်ဟ့ၣ်အလဲ အကျိၣ်အကွၢ်</p>	<p>တၢ်န့ၣ်လီၤတဖၣ်</p>
	<p>ဘၣ်တဘၣ်နမၤဝဲဒၣ် BPAY အတၢ်ဟ့ၣ်ကဒါတခါလၢနခဲဒဲးခးအအိၣ်သ့လီၤ. သန့က့ နစ့တၢ်ဘၣ်တဘၣ်ကယုနဒီးတၢ်အလဲအါထီၣ်တနီၤမ့တမ့ၢ်တၢ်ယုစ့အထိးနီၣ်လီၤ. နကြၢးသမံသမိးတၢ်အံၤယုဒီးနစ့တၢ်ဘၣ်တဘၣ်နမၤဝဲဒၣ်တၢ်ဟ့ၣ်ကဒါတၢ်တခါအံၤလၢကျိၣ်. ကျဲအံၤအခါအပူၤန့ၣ်လီၤ.</p>
<p>Australia Post</p>	<p>နလဲၤဟ့ၣ်လီၤလၢနကစၢ်နီၣ်တၢ်လဲၤဆူ Australia Post အဝဲၤဒၢးမ့တမ့ၢ်လံာ်တၢ်အလီၢ် တခါခါသ့လီၤ.နဟ့ၣ်ခီဖျိ EFTPOS, စ့နီၣ်နီၣ်, စ့အခဲးမ့တမ့ၢ်တၢ်မၤလိာ်စ့ (money order)သ့စ့ၢ် ကိးလီၤ. နကလိာ်ဘၣ်န barcode လၢအအိၣ်လၢနလံာ်ပရၢအလီၢ်မ့တမ့ၢ်လၢန <b>Money You Owe</b> အတၢ်မၤစၢၤအတၢ်ဖံးတၢ်မၤန့ၣ်လီၤ.ဖဲန barcode မ့ၢ်တအိၣ်န့ၣ်,ယုန့ၣ်ဘၣ်တၢ်ဟ့ၣ်ကဒါစ့အ ကးတခါလၢတၢ်ကမၤတၢ်ဟ့ၣ်ကဒါစ့ဘၣ်ဆၢဘၣ်ကတီၢ်အဂီၢ်တက့ၢ်.လၢတၢ်ကယုထီၣ်ကးတခါ အဂီၢ်ကိးဘၣ် Centrelink Debt Recovery Line လၢ <b>1800 076 072</b> န့ၣ်တက့ၢ်. နဟ့ၣ်ကဒါက့ၤစ့ခီဖျိ Australia Post's POST Billpay အတၢ်မၤစၢၤအတၢ်ဖံးတၢ်မၤသ့လီၤ. ပ Billpay Code is 0802 ဒီးန POST Billpay reference number န့ၣ်အိၣ်ဝဲဒၣ်လၢလံာ်ပရၢ လၢပဆၢန့ၣ်န့ၣ် အပူၤလီၤ. နဟ့ၣ်ခီဖျိလီၤတဲစိခီဖျိတၢ်ကိးဝဲဒၣ် Australia Post POST Billpay လီၤကျိၣ်လၢအမ့ၢ် <b>131 816</b> န့ၣ်သ့စ့ၢ်ကိးလီၤ.</p>
<p>Credit card</p>	<p>သူဘၣ် <b>Money You Owe</b> အတၢ်မၤစၢၤအတၢ်ဖံးတၢ်မၤမ့တမ့ၢ်ကိးဘၣ်ပုၤလၢတၢ်ကဟ့ၣ် ကဒါ န့ၣ်ဒၢ်ကမ့ၢ်ခီဖျိတၢ်သူန Visa မ့တမ့ၢ် Mastercard န့ၣ်တက့ၢ်.တချုးန့ၣ်ဝဲဒၣ်နခဲဒဲးခး ခးအခါ,ဝံ သးစူၤသမံသမိးဘၣ်ဒီးနစ့တၢ်ဘၣ်မ့ၢ်တၢ်အပူၤအလဲဒီး တၢ်ယုတၢ်အလဲအါထီၣ်အိၣ်တအိၣ်အဂီၢ်န့ၣ်တက့ၢ်.</p>

**လၢတၢ်ဂ့ၢ်တၢ်ကျိၣ်အါထီၣ်အဂီၢ်**

- ကိးဘၣ် **131 202** လၢတၢ်ကကတီၢ်တၢ်ဒီးပုၤလၢနကျိၣ်ဒၣ်နဝဲဘၣ်သးဒီး Centrelink အတၢ်ဟ့ၣ်အလဲတဖၣ်ဒီးတၢ်  
မၤစၢၤအတၢ်ဖံးတၢ်မၤတဖၣ်အဂီၢ်တက့ၢ်.
- ကိးဘၣ် Translating and Interpreting Service (TIS National) လၢ **131 450** လၢတၢ်ကကတီၢ်တၢ်ဒီးပုၤ  
လၢနကျိၣ်လၢအဘၣ်သးဒီး Medicare ဒီး Child Support အလဲတဖၣ်ဒီးတၢ်မၤစၢၤအတၢ်ဖံးတၢ်မၤတဖၣ်အဂီၢ် တက့ၢ်
- လဲၤဘၣ်ဆူ [servicesaustralia.gov.au/yourlanguage](http://servicesaustralia.gov.au/yourlanguage) တၢ်လီၤဖဲနဖး,ကန့ၣ်မ့တမ့ၢ်ကွၢ်ဘၣ်တၢ်ဂ့ၢ်တၢ်ကျိၣ်  
လၢနကျိၣ်ဒၣ်နဝဲအပူၤအဂီၢ်တက့ၢ်.
- လဲၤဘၣ်ဆူ [servicesaustralia.gov.au/debts](http://servicesaustralia.gov.au/debts) လၢတၢ်ဂ့ၢ်တၢ်ကျိၣ်ဆူညါလၢအအိၣ်လၢအဲးကလံးကျိၣ်တဖၣ်န့ၣ် တက့ၢ်.
- လဲၤအိၣ်သကိးဘၣ်တၢ်မၤစၢၤအတၢ်ဖံးတၢ်မၤအလီၢ်ခါသးတက့ၢ်.

မၤနီၣ်-တၢ်ကိးလၢနဟံၣ်အလီၤတဲစိဆူလီၤနီၣ်ဂံၢ်လၢအစးထီၣ်ဒီး '13' တဖၣ်လၢအအိၣ်လၢအိးစကြၢ်လယါတၢ်လီၢ် ဝးဝးတ  
ဖၣ်န့ၣ်တၢ်အပူၤဒ်တၢ်ဟံၣ်ပနီၣ်အိၣ်အသိးလီၤ.တၢ်ယုအပူၤန့ၣ်ကလီၤဆီလိာ်အသးလီၢ်ကဝီၤတၢ်ကိးအပူၤတဖၣ်ဒီးဘၣ်တဘၣ်ကလီၤ  
ဆီလိာ်စ့ၢ်ကိးအသးလၢပုၤဟ့ၣ်လီၤတဲစိအတၢ်မၤစၢၤအတၢ်ဖံးတၢ်မၤတဖၣ်အဘၣ်စၢၤန့ၣ်လီၤ.တၢ်ကိးဝဲဒၣ် '1800'  
အနီၣ်ဂံၢ်လၢနဟံၣ်အလီၤတဲစိန့ၣ်အပူၤတအိၣ်ဘၣ်. တၢ်ကိးလၢကမျၢၢ်အလီၤတဲစိဒီးလီၤတဲစိစိစုတဖၣ်န့ၣ် တၢ်မၤ  
နီၣ်ဃာ်တၢ်ဆၢကတီၢ်ဒီးတၢ်ယုအပူၤအါလီၤ.

## Centrelink လီတဲစီအနီဂံင်တဖန်

Centrelink လီတဲစီအနီဂံင်	လီတဲစီအနီဂံင်
Disability, Sickness and Carers (နီဒီနီသးကွဲဂီတလတပဲတဆူတချ့တဆူး တခါဒီးပုကွဲထွဲကဟုကယာ်တဖန်)	<b>132 717</b>
Employment Services (တဖံးတမအတမၤစၢဆီထွဲ)	<b>132 850</b>
Families (ဟံင်ဖိယီဖိတဖန်)	<b>136 150</b>
Farmer Assistance Hotline (ပုထူစံဖိအတမၤစၢ)	<b>132 316</b>
Older Australians (သးပုအီးစတြဲလယါဖိတဖန်)	<b>132 300</b>
Youth and Students (သးစါဒီးကွဲဖိတဖန်)	<b>132 490</b>
Centrelink Debt Recovery (တဟ့ဒ်ကဒါကုဒုဒ်ကမါ)	<b>Freecall™ 1800 076 072</b>
Services Australia Feedback and Complaints (တဟ့ဒ်ကဒါတံင်တဟံသးဒီးတကဒုဒ်ကဒါ)	<b>Freecall™ 1800 132 468</b>
TTY* တဟ့ဒ်ညါတဂ်တဖန်	<b>Freecall™ 1800 810 586</b>
TTY* ပုပုသုတဟ့ဒ်အဂီအဝီအလီကျါ	<b>Freecall™ 1800 000 567</b>

\*TTY နှံမ့ဝဲထဲဒ်လၢပုလၢအနီတအမ့တမ့ပုလၢအအိဒီးတဟ့ဒ်မ့တမ့တဖံးတကတီအတဟးဂုဟးဂီတခါအခါတဖန်ဒါအဂီလီ. TTY လီတဲစီန့တဟံင်တဟ့ဒ်အီလၢတကသုဒ်ဒ်တမၤစၢအတဖံးတမၤတခါအံအ ဂီလီ.

## တဘီးဘုဒ်ညါ

တဂ်တကျါလၢအအိဒ်လၢတထုထီဒ်ရၢလီတဘုဒ်အံအပူန့အတပညိဒ်မ့ထဲဒ်လၢတနီကျဲလၢတကဟ့ဒ်ကဒါတအမၤစၢအတဖံးတမၤအဂီဒါလီ. တအံမ့န့မ့ဒါလၢတကဆၢတဲဖဲန့မ့အဲဒီးပတံထီဒ်တဟ့ဒ်အလဲတခါအဂီဒါဒီးလၢတကမၤတပတံထီဒ်တခါလၢအအိဒ်လီလီဒီးန့တဟ့ဒ်သးလီလီဆီဆီတဖန်အဂီန့လီ.



# How to repay money you owe Centrelink

If you have been overpaid and have a Centrelink debt, we are here to help you repay it in a way that best suits your situation.

## Your options

There are 2 main ways to repay money you owe. They are:

- in full by the due date
- over time, by setting up a payment arrangement with us or deductions from your regular payment.

Most people repay money over time.

The right option for you depends on your situation. When deciding how to repay the money, you will need to think of things like:

- your budget
- upcoming expenses
- any other debts you may have
- how long you want to be repaying the money.

Your Centrelink debts will not affect your credit rating. However, we may take action if you have not started repaying the money by the due date.

## Your repayments

How you repay money will depend on whether or not you currently get a payment from us.

### If you get a payment from us

From the date your debt is due, we will start deducting money from your regular payment. You do not need to do anything to set this up.

How much we deduct depends on which payment you get. For example, if you get an income support payment our standard deduction is 15%.

You can use the **Money You Owe** service in your Centrelink online account through myGov or Express Plus Centrelink mobile app to:

- see how much we are deducting
- change the amount we deduct.

You can also do this by calling your regular payment line.

At any time, you can make extra payments towards your debt.

### If you no longer get a payment from us

You will need to pay the money in full or set up a payment arrangement with us by your due date. Most people set up a payment arrangement and pay it over time.

If you cannot set up a payment arrangement, please call us.

If you are setting up a payment arrangement, it needs to be done with us. This means you need to set it up either:

- online using the **Money You Owe** service
- by calling your regular payment line.

At any time, you can also make extra payments towards your debt. This could be a regular payment or a one-off payment.

### If you are doing your tax return

If you owe us money, we may ask the Australian Taxation Office to help us get it back. We can ask them to withhold or give us some or all of your tax refund or available credit. If we do, we will send you a letter.

## Your repayment methods

The easiest way to repay money is by using the **Money You Owe** service in your Centrelink online account through myGov or Express Plus Centrelink mobile app.

If you need help repaying money or setting up a payment arrangement, please call us.

The table below shows the different payment methods you can use.

Payment method	Instructions
Direct debit	Use the <b>Money You Owe</b> service or call us to set up automatic deductions from your bank account.
BPAY	<p>You can pay using BPAY by phone or internet banking.</p> <p>Our Biller Code is 21915 and your BPAY reference number is on the letter we sent you.</p> <p>You may be able to make a BPAY payment from your credit card. However, your bank may charge you extra fees or interest. You should check this with your bank before making a payment this way.</p>
Australia Post	<p>You can pay in person at any Australia Post office or postal outlet. You can pay by EFTPOS, cash, cheque or money order.</p> <p>You will need your barcode from your letter or in your <b>Money You Owe</b> service. If you do not have a barcode, ask us for a payment card to make regular payments. To request a card call the Centrelink Debt Recovery Line on <b>1800 076 072</b>.</p> <p>You can make a payment through Australia Post's POST Billpay service. Our Billpay Code is 0802 and your POST Billpay reference number is in the letter we sent you.</p> <p>You can also pay over the phone by calling the Australia Post POST Billpay line on <b>131 816</b>.</p>
Credit card	Use the <b>Money You Owe</b> service or call us to repay your debt using your Visa or Mastercard. Before using your credit card, please check with your bank if there are any extra fees and charges.

## For more information

- Call **131 202** to speak with us in your language about Centrelink payments and services.

- Call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services.
- Go to **servicesaustralia.gov.au/yourlanguage** where you can read, listen to or watch information in your language.
- Go to **servicesaustralia.gov.au/debts** for more information in English.
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

## Centrelink phone numbers

Centrelink phone line	Phone number
Disability, Sickness and Carers (disability, sickness and carers)	<b>132 717</b>
Employment Services (employment services)	<b>132 850</b>
Families (families)	<b>136 150</b>
Farmer Assistance Hotline (farmer assistance)	<b>132 316</b>
Older Australians (older Australians)	<b>132 300</b>
Youth and Students (youth and students)	<b>132 490</b>
Centrelink Debt Recovery (debt repayments)	<b>Freecall™ 1800 076 072</b>
Services Australia Feedback and Complaints (feedback and complaints)	<b>Freecall™ 1800 132 468</b>
TTY* enquiries	<b>Freecall™ 1800 810 586</b>
TTY* customer relations line	<b>Freecall™ 1800 000 567</b>

\*TTY is only for people who are deaf or who have a hearing or speech impairment. A TTY phone is required to use this service.

## Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.