



# Budget 2020-21

This information is accurate as at 6 October 2020.

## Employment Services

### A new gateway for assessing and referring job seekers to employment services

The Department of Education, Skills and Employment (DESE) will build a new digital services gateway to improve job seeker referrals to employment services. This will draw together servicing and referral information from Services Australia.

The gateway will help DESE identify the most appropriate referral type and automate the referral process to employment services. It's designed to ensure job seekers get the most appropriate support to find employment.

The changes include:

- improving the registration and referral process for job seekers
- streamlining processes to service Centrelink managed job seekers.

This change is not subject to the passage of legislation.

### **When will this start and finish?**

This started on 1 October 2020 and is ongoing.

## New Employment Services Model digital platform

DESE will deliver a new digital Employment Services platform to support the delivery of the New Employment Services Model. This model will be implemented from July 2022.

The new digital platform will help transform the delivery of employment services in Australia. This will benefit job seekers, employers and employment service providers.

New technology is driving change in the delivery of employment services, shifting demand away from face to face service delivery. This change recognises that job ready job seekers can self-manage their path back into employment through digital services.

This will also allow more support from employment services providers to be re-directed to helping the most disadvantaged job seekers. These job seekers need higher levels of tailored assistance to move into employment.

For job seekers, the new digital platform will provide more personalised and flexible online services and better support to self-manage themselves back into employment.

For employment services providers, the new platform will improve interactions with government and improve efficiencies in the administration of the new model.

For employers, the digital platform will:

- deliver better connections to job seekers
- support pre-screening and application validation
- ease the administrative burdens of recruitment
- decrease the time it can take to fill vacancies.

The measure includes increased use of shared data between Services Australia and DESE to support job seekers.

This change is not subject to the passage of legislation.

### **When will this start and finish?**

The New Employment Services Model will start on 1 July 2022 and is ongoing.

### **Disability Employment Services Reform – tailoring services to those most in need**

This measure will change the eligibility for the Disability Employment Services (DES) program from 1 July 2021. Job seekers will be redirected to generalist employment services programs if they:

- have a disability impacting employment but have been assessed as having a work capacity of 30 or more hours per week
- have a partial work capacity but don't get income support payments.

This will ensure those in most need continue to have access to specialised disability employment services.

This change is not subject to the passage of legislation.

**When will this start and finish?**

This starts from 1 July 2021 and is ongoing.

**Who does this measure affect?**

This affects job seekers who aren't on income support and those who can work 30 or more hours per week, with some exceptions. For example, people undertaking a Program of Support.