



# Budget 2020-21

This information is accurate as at 6 October 2020.

## Services Australia – provision of remote services – continuation

The Australian Government provides people living in remote areas with access to government payments and services through:

- phone services
- remote servicing teams
- Agents and Access Points.

The government has invested \$24.7 million in 2020-21 to support the continued delivery of these services. This helps Australians with limited or no access to service centres due to geographical, connectivity or other barriers.

This change is not subject to the passage of legislation.

### **Who does this measure affect?**

This affects Australians living in remote areas. This includes approximately 18% of Australia's Aboriginal and Torres Strait Islander population.

### **When will this start and finish?**

This started from 1 July 2020 and will finish on 30 June 2021.