ብኮሮና ቫይረስ/coronavirus (COVID-19) ጸገም እንተሃልዩካ

JobKeeper Payment

ብናትኻ ቆጻሪ ኣቢሉ ናይJobKeeper Payment ክትረኽብ ትኽእል ይኽውን። ናይ እቶት ደገፍ ክፍሊት ቅድሚ ናባና ምሕታት ናትኻ ቆጻሪ ነዚ ክፍሊት ኣመዝጊቡኻ ንምዃኑ ምሕታት። እንተጌሮሞ ክትረኽብ ትኽእል፤ እሞ እዚ ክፍሊት ብናትኻ ቆጻራይ ኣቢሉ ይውሃበካ።

ናይ እቶት ደእገፍ ክፍሊት ትረኽብ እንተኾይንካ እሞ እቲ ናትኻ ቆጻሪ JobKeeper Payment ምኽፋል እንተጀሚሩ፤ ነቲ ክፍሊት ናባና ሪፖርቲ ክትገብር ኣለካ። ሪፖርቲ እንተዘይጌርካ ብዙሕ ከምንኽፍለካን እሞ ብድሕሪኡ መሊስካ ትኽፍሎ ዕዳ ይኾነካ እዩ።

ንናይ Centrelink ክፍሊት ክተምልክት እንተደሊኻ

ለውጢታት ጌርና ኢና፤ ስለዙይ ንክፍሊት ክተምልክት ቀሊል ይኸውን። ሓዱሽ ንዝመጹ ነበርቲ ብዘለና ሃደሓደ ክፍሊት ንምሕታት ዝነበረ መጸበይ ግዘ ንግዚኡ ክልኣል ጌርናዮ ኢና። ኣይኑ ክፍሊት ንኣኻ ትኽኽለኛ ንምዃኑ ንምጽራይንናትና ክፍሊት መምርሒ ምጥቃም። ኣብ ድረገጺ፡ **servicesaustralia.gov.au/covid19** ኣቲኻ ምርኣይ።

ናይ Centrelink Customer Reference Number (CRN) እንተሃልዩካ፤ ቦንላይን መስመር ክተምልክት ትኽእል። ናብ ኣገልግሎት ማእከል ምኻድ ኣየድልየካን ወይኻዓ ደውለልና። ናብ **my.gov.au** to ኣቲኻ ንCentrelink ክፍሊት ክተምልክት ትኽእላ።

ናይ CRN, ቁፅሪ እንተዘይሃልዩካ፤ ቁፅሪ ንምርካብ ናብ **my.gov.au** ምእታው። ንናትኻ መለለዩ ክተዳልው ከምትኽእል እሞ ንናይ CRN ቁፅሪ ንምርካብ ንናትኻ myGov ኣካውንቲ ተጠቒምካ ንዘለካ ማመልከቻ ምጅማር። ናብ ኣገልግሎት ማእከል ምኻድ ኣየድልየካን እዩ።

ንዝበለጸ መረዳእታ ናብ ድረገጺ፡**servicesaustralia.gov.au/covid19** ኣቲኻ ምርኣይ።

Coronavirus Supplement

ክሳዕ ዕለት 31 ታሕሳስ/December 2020 ዓ.ም ናይ Coronavirus Supplement ክፍሊት በብክልተ ሰሙን $250 ዶላር እዩ። ካብ ዕለት 1 ጥሪ/January 2021 ዓ.ም በብክልተ ሰሙን $150.

ነዙይ መደጎሚ ክፍሊት ክሳዕ ዕለት 31 መጋቢት/March 2021 ዓ፣ም ክሳብ ብውሑድ $1 ካብዞም ክፍሊታት ሓዲኦም ትረኽብ፡

- JobSeeker Payment
- Widow Allowance
- Partner Allowance
- Youth Allowance
- Austudy
- ABSTUDY Living Allowance
- Parenting Payment
- Farm Household Allowance
- Special Benefit።

ከም መደበኛ ትረኽቦ ክፍሊት ኣካል ምኳን ነዚ ብናትኻ ባንኪ ኣካውንቲ ውሽጢ ኣውቶማቲካል ንኸፍለካ ኢና።

Economic Support Payments

ናይ ኢኮኖሚ ደገፍ ክፍሊታት ሰባት ዝረኽብዎ ተወሳኺሓደሓደ ክፍሊት ወይኻዓ ካባና ናይ ዋጋ መቐነሲ ካርዲታት ይኸውን። ኣብ 2020.ዓም ንዝፍቐደሎም ዓሚላት 2 ግዘ Economic Support Payments ናይ $750 ዶላር ንኸፍል።

ኣብ መንጎ ወርሒ ታሕሳስ/December 2020 ክሳብ መጋቢት/March 2021 ዓ.ም ንዝፍቐደሎም ዓሚላት ተወሳኺ ናይ 2 ግዘ Economic Support Payments ናይ $250 ዶላር ንኸፍል ኢና።

ናትኻ Family Tax Benefit (FTB) ሕቶ ከም መደጎሚ እንተኾይኑ፣ ምስ ናትኻ መደጎሚ ተሓዊሱ ክፍሊት ትረክብ ኢኻ።

ካብዚ ዝስዕብ ካባን ክፍሊታት ወይኻዓ ናይ ዋጋ መቐነሲ ካርዲታት ትረኽብ እንተኾይንካ ይፍቐደልካ እዩ:

- Age Pension
- Carer Allowance
- Carer Payment
- Commonwealth Seniors Health Card
- Disability Support Pension
- Double Orphan Pension
- Family Tax Benefit
- Pensioner Concession Card

ብቐጥታ ንኽፍለኻ ኢና እሞ ማመልከቻ ንምእታዉ አየድልየካን እዩ።

ናይ Coronavirus Supplement ትረኽብ እንተኾይንካ ነቲ ክፍሊት ኣይትረኽቦን።

Department of Veterans' Affairs ዓሚላት

ናይ ዝፍቐደሉ DVA ኣበል ክፍሊት ይረኽብ እንተኾይንካ ናይ Economic Support Payment ክፍሊ ብናይ Department of Veterans' Affairs (DVA) ኣቢሉ ይኽፈለካ እዩ። ኣብ ድረገጺ **dva.gov.au** ብዝበለጸ ክትምሃር ትኽእል።

Special Benefit

ብጀኻ ሓደሽቲ ንዝኣተው ነበርቲ ግዘ ምጽባይ (NARWP) እንተዘይኾይኑ፣ ብናይ ነበርቲ ናይ Special Benefit,ፍቓድ ደንቢታት ዝተለወጠው ነገር የለን። ንናይ Special Benefit ሕቶ/ማመልከቻ ክሳብ ዕለት 31 March 2021 ዓ.ም ተላኢሉ ከምዘሎ እዩ።

ካባና ዝኾነ ካልእ ናይ እቶት ደገፍ ክፍሊት ክትረኽብ ዘይትኽእል እንተኾይኑ እሞ ኣብ ሕማቕ ቍጠባዊ ጸገም ውሽጢ እንተኾይንካ ንናይ Special Benefit ክትረኽብ ትኽእል ይኸውን።

ነዚ ንክፍቐደልካ ካብዚ ታሕቲ ብዘሎ ሓዲኡ ክተማላእ ይግባእ:

- ንናይ Age Pension ወይኻዓ Disability Support Pension ክትረኽብ ንክተማልእ እኹል ግዘ ኣብ ኣውስትራሊያ ውሽጢ ዘይምንባር።
- ዝፍቐደሉ መንበሪ ፍቓድ ቪዛ ክትሓዝ ኣለካ
- ናይ ኣውስትራሊያ ዜጋ ወይኻዓ ቑሚ መንበሪ ፍቓድ ዘለዎ እሞ ዕድሜኻ ትሕቲ 16 ዓመት ምኧን

ንዝበለጸ መረዳእታ ናብ ድረገጺ፣ **servicesaustralia.gov.au/specialbenefit** ኣቲኻ ምርኣይ።

Crisis Payment—*ሃገራዊ ሕጹጽ ጥዕና*

ንዝኻ ወይኻዓ ሓልየት ትገብረሉ ሰብ ንናይ Crisis Payment ንክረኽብ ከማላእ ዝኽእሎ በዚ ታሕቲ ንዘለዉ ኩሎም እንተማሊእኻ ይኸውን:

- ብሰንኪ coronavirus ሓዴኹም ኣብ መጻንሒ ወይኻዓ ካብ ካልእ ተፈሊኻ ትነብር እንተኾይኑ
- ንናይ ከቢድ ቍጠባዊ ጸገም ቅድመ ኩነታት ክተማልእ ኣለካ
- ንናይ እቶት ደገፍ ክፍሊት ዝፍቐደሉ ደንቢታት ክተማልእ ኣለካ
- ናይ Crisis Payment ክተምልክት እንከሎ ኣውስትራሊያ ውሽጢ ክትኸውን ኣለካ

ንዝበለጸ መረዳእታ ናብ ድረገጺ፣ **servicesaustralia.gov.au/crisispayment** ኣቲኻ ምርኣይ።

Child Care Subsidy ከምኡ’ውን Additional Child Care Subsidy

ውላድኻ ናብ ሓልየት ሕጻን ምኻድ ዘይኽእል እንተኾይኑ፤ ንናትኻ ሓልየት ውሃቢ ሕጻን ኣገልግሎት ክተዘራርብ ኣለካ። ብዓመት ውሽጢ ንሓደ ሕጻን ክሳብ 42 ግዘ ብዝኾነ ምክንያት ካብቲ ሓልየት ሕጻን ኣገልግሎት ብምትራፍ ንናይ Child Care Subsidy ክትረክብ ትኽእል። ብሰንኪ COVID-19 ውላድካ ክመጽእ እንተዘይኺኢሉ ብዛዕባ ዘለኻ መማረጺታት ምስ ናትኻ ኣገልግሎት ውሃቢ ክተዘራርብ ኣለካ።

ንናትኻ እንቅስቃሰ ሥራሕ ሰዓታት እዋናዊ ምግባር

በብክልተ ሰሙን ትረኽቦ ናይ Child Care Subsidy ሰዓታት ከምቲ ናትኻን ብናትኻ ብጻይ መጻመድቲ ዝግበር ናይ እንቅስቃሰ ሥራሕ ሰዓታት ይውሰን እዩ። ብናትኻ ትገብሮ ዝፍለጥ ምንቅስቃስ ናይ ሥራሕ ሰዓታት ለውጢ እንተሃልዩ ነቲ ለውጢ እዋናዊ ከምዝገበርካዮ ምርግጋፅ እዩ።

ብሰንኪ COVID-19 ናትኻ ስድራቤት ዝገብርዎ ምንቕስቃስ ውሑድ እንተኾይኑ፤ ንተወሳኺ Child Care Subsidy ሰዓታት ክተምልክት ትኽእላ። ፍቓድ እንተረኺብካ፤ ክሳዕ 100 ሰዓታት ዝኸውን በብክልተ ሰሙን ኣሞንጎ ዕለት 13 ሓምለ/July 2020 ከምኡ’ውን ዕለት 4 ሚያዚያ/April 2021 ዓ.ም ብዘሎ ግዘ ክትረኽብ ትኽእል ይኸውን።

ግዚያዊ ቪዛ ሰብክላስ ንዘለዎም

ግዚያዊ ቪዛ እንተሃልዩካ ነቲ ክተምልክቶ ትኽእል ክፍሊታት ምንም ዓይነት ለውጢ ከምዘየለ እዩ።

ግዚያዊ ቪዛ ሰብክላስ 060, 070, 309, 449, 785, 786, 790 ከምኡ’ውን 820 ምናልባሽ ክፍቐድ ዝኽእሎ:

- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment።

ንዝበለጸ መረዳእታ ናብ ድረገጺ፤ **servicesaustralia.gov.au/visaholders** ኣቲኻ ምርኣይ።

Newly arrived resident’s waiting period

ናይ NARWP,ንግዚኡ ኣሊእናዮ ከምዝኾነ እሞ ብቕዓት ዘለዎም ነበርቲ ግዘ ናይ Parenting Payment,ክፍሊት ክሳዕ ዕለት 31 መጋቢት/March 2021.ዓ.ም ይውሃቦም። እዚ ማለት ናብ ኣውስትራሊያ ኣብ ቐረባ እዋን እንተኣቲኻ ነዞም ዝስዕቡ ክፍሊት ንምርካብ ግዘ ክትጽበይ የብልካን:

- Austudy
- Farm Household Allowance
- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance።

ንዝበለጸ መረዳእታ ናብ ድረገጺ፤ **servicesaustralia.gov.au/newresidentswaiting** ኣቲኻ ምርኣይ።

ናይ ወቕታዊ ስራሕ ዝነብረሉ ግዘ

ወቕታዊ ዝኾነ ሥራሕ፤ እዚ ኣብ ዓመት ውሽጢ ንዝትወሰነ ግዘ ጥራይ ዝቀርብ ሥራሕ እዩ። ብሰንኪ coronavirus ንናይ ወቕታዊ ስራሕ ዝነበረ ግዘ ክሳዕ ዕለት 31 መጋቢት/March 2021 ዓ.ም በዚ ዝስዕብ ተላኢሉ እዩ:

- Austudy
- ABSTUDY
- Farm Household Allowance
- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance.

ንዝበለጸ መረዳእታ ናብ ድረገጺ፤ **servicesaustralia.gov.au/covid19** ኣቲኻ ምርኣይ።

ንናይ ብጻይ መጻምዲኻ እቶት መጠን መርመራ

ንናይ JobSeeker Payment, ክፍሊት እንተረኺብካ ቅድሚ ናትኻ ክፍሊት ጠጠው ምባል ናይ ብጻይ መጻመዲኻ ክረኽቦ ዝኽእል መጠን ንግዚኡ ክውስኽ ይኽእል።

ካብ ዕለት 25 መስከረም/September 2020,ዓ.ም ጀሚሩ ናትኻ ክፍሊት ዝቕንሶ ነንሕድሕዱ ዶላር ብ25 ሳንቲም ክይኾነስ ብ27 ሳንቲም ይኸውን፤ ናትኻ ብጻይ መጻምድቲ ትረኽቦ በብክልተ ሰሙን ካብ $1165 ዶላር ንላዕሊ ይኸውን። ናይ ፋርማሲ ኣስቤዛ ኣበል ወይኻዓ ናይ ግዘ ክራይ መደጐሚ ትረኽብ እንተኾይንካ፤ እዚ መጠን ክልወጥ ይኽእል። ናትኻ እቶት መጠን በብክልተ ሰሙን ካብ ትሕቲ $300 ዶላር እንተኾይኑ፤ እሞ ናትኻ ክፍሊት ቅድሚ ናብ ዘሮ ምቕናሱ ናትኻ ብጻይ ክሳብ $3086.11 ዶላር ምርካብ ይኻኣል።

ናይ ብጻይ መጻምድቲ እቶት ምውሳኽ ፍተሻ ብናይ Status Resolution Support Services ክፍሊት ተግባራዊ ኣይኸውንን።

ብዛዕባ ክንደይ ክትረኽብ ከምትኽእልን እንታይ ዓይነት እቶትን ንበረት መጠን ከምዝኾነ ዝበለጸ መረዳእታ ንምርካብ ኣብ ድረገጺ: **servicesaustralia.gov.au/jsp** ኣቲኻ ምርኣይ።

እቶት መጠን ሪፖርቲ ምግባር

ንናይ እቶት ደገፍ ዘቕረብካዮ ማመልከቻ ተቐባልነት ክንህቦ እንክሎ እሞ ንናትኻን ናይ ብጻይኻ ዘሎ እቶት መጠን ክትነግረና ኣለካ። ነዚ ክሳብ ተፍልጥ ናይ መጀምሪያ ክፍሊት ክነዳልዉ ኣይንኽእልን።

ከምኡ'ውን ንናትኻን ብጻይካ እቶት መጠን ዋላ $0 እንተኾነውን በብልክተ ሰሙን ሪፖርቲ ክትገብር ኣለካ።

እዚ ክትገብር እንክሎ ትኽኽለኛ መጠን ክንኸፍለካ ንኽእል።

ንዝበለጸ መረዳእታ ናብ ድረገጺ፤ **servicesaustralia.gov.au/incomereporting** ኣቲኻ ምርኣይ።

ሓባራዊ ግዴታ ኣድላይነት

ክፍሊት ምእንታን ክትረኽብ ክትገብሮም ዘለካ ነገራት ኣለዉ። ነዞም ሓባራዊ ግዴታ ወይኻዓ ንተሳታፍነት ዘድሊ ብዝብል ስም ንጽውኦ። በዚ ዝስ ዕብ ክፍሊት ሓዲኡ ትረኽብ እንተኾይንካ እንዞም ክነብረካ ይኽእል:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker።

ኣብ ድረገጺ servicesaustralia.gov.au/mutualobligation ኣቲኻ ምጽራይ ወይኻዓ ብናትኻ myGov ኣካውንቲ እዋናዊ ምግባር።

ንኣኻ ክሕግዙ ዝኽእሉ ካልኦት ናይ ደገፍ ኣገልግሎታት

Payment and Service Finder

ብናትኻ ከባቢ ንናይ ደገፍ ኣገልግሎታት ንምርካብ ንናይ Payment and Service Finder ምጥቃም። በዚ ክጠቓለል ዝኽእል ንመማኽርቲን ንኣእምሮ ጣለዋ ጥዕና ኣገልግሎታት ይኸውን።

ንዝበለጸ መረዳእታ ናብ ድረገጺ፣ **servicesaustralia.gov.au/servicefinder** ኣቲኻ ምርኣይ።

ስድራቤትን ብናይ ስድራ ሁከት ጕንጺ

ብስድራቤት ዝፍጠር ሁከት ጸገም እንተሃልዩካ ክንሕግዝ ንኽእል። ሓበሬታ፣ ደገፍ ምሃብን ናብዝምልከቶ ክነመሓላልፍ ንኽእል።

ንዝበለጸ መረዳእታ ናብ ድረገጺ፣ **servicesaustralia.gov.au/domesticviolence** ኣቲኻ ምርኣይ።

ናይ ማሕበራዊ ሥራሕ ኣገልግሎታት

ናትና ማሕበራዊ ሠራሕተኛታት ዝሕግዝዎ ንሰባት ምስ ንሓጺር ግዘ መማኽርቲን፣ ሓበሬታ ብምሃብን ደገፍ ክገብሩ ናብ ዝኽእሉ ኣገልግሎታት ብምልኣኽ ይኸውን።

ንዝበለጸ መረዳእታ ናብ ድረገጺ፣ **servicesaustralia.gov.au/socialwork** ኣቲኻ ምርኣይ።

Financial Information Service

ብናይ ዕቁባዊ ገንዘብ ዝምልከት ጕዳያት ሓገዝ ብዘይ ክፍሊት ብናጻ ኣገልግሎት ይውሃብ።

ንዝበለጸ መረዳእታ ናብ ድረገጺ፣ **servicesaustralia.gov.au/fis** ኣቲኻ ምርኣይ።

ንዝበለጸ መረዳእታ

- ኩልግዘ ትረኽበሉ ክፍሊት መስመር ምድዋልን ኣስተርጓማይ ትደሊ እንተኾይንካ ኣፍልጠና። ሓደ ግዘ ብናጻ ክነዳልው ኢና። ንናትና ዝርዝር ስልኪ ቁፅሪታት ኣብ ድረገጺ፡ **servicesaustralia.gov.au/phoneus** ኣቲኻ ምርኣይ።
- ብዛዕባ Centrelink ክፍሊትን ኣገልግሎታት ብቛንቛኻ ንኣና ክተዘራርብ ብስልኪ **131 202** ምድዋል።
- ብዛዕባ Medicare ከምኡ'ውን Child Support ክፍሊታትን ኣገልግሎታት ብቛንቛኻ ንኣና ክተዘራርብ ናብ Translating and Interpreting Service (TIS National) ብስልኪ **131 450** ምድዋል።
- ብእንግሊዝኛ ዝበለጸ መረዳእታ ንምርካብ ኣብ ድረገጺ፣ Go to **servicesaustralia.gov.au/covid19** ኣቲኻ ምርኣይ።
- ብናትኻ ቛንቛ ምንባብ፣ ምስማእ ወይኻዓ መረዳእታ ብምርኣይ ምክትታል ትኽእለሉ ድረገጺ፣ **servicesaustralia.gov.au/yourlanguage** እዩ።

ናትኻ ስልኪ መዳለዊ ኣብ ገዛኻ ስልኪ ኾይንካ ብቁፅራት '13' ክትድውል እንከሎ ዝተወሰነ ዋጋ ከኽፍለካ ይኽእል። እዚ ኣብ ኣውስትራሊያ ውሽጢ ዝኾነ ቦታ ኾይንካ ክትድውል እንከሎ እሞ እቲ ዋጋ ከምቲ ናትኻ ስልኪ መዳለዊ ክፈላለይ ይኽእል። ብገዛኻ ስልኪ ኾንካ ናብ ቁፅሪ '1800' ክትድውል እንከሎ ብናጻ እዩ። ኣብ ህዝባዊ ስልኪ ወይኻዓ ሞባይል ጌርካ ክትድውል እንከሎ ናይ ስልኪ መዳለውቲ ነቲ ትድውለሉ ግዘ ክምጥኑን ላዕላዋይ ዋጋ ከክፍሉኻ ይኽእሉ እዮም።

ናተይ ዘይምባል

በዚ ጽሑፍ ውሽጢ ዘሎ መረዳእታ ንክፍሊትን ኣገልግሎታት መምርሒ ጥራይ ተባሂሉ ዝወጸን ብዕለት 26 ሕዳር/November 2020 ዓ.ም ትኽኽለኛ ከምዝኾነ እዩ። በጃኹም ኣብ ቐረባ ዝወጸ እዋናዊ ንዝኾነ መረዳእታ ኣብ ናትና ድረገጺ ኣቲኻ ምርኣይ። ብዘለካ ኩነታት ተበጊስካ ንክፍሊት ክተምልክት እንተደሊኻ ናትኻ ሓላፍነት እዩ።

If you are affected by coronavirus (COVID-19)

JobKeeper Payment

You may be able to get JobKeeper Payment through your employer. Ask them if they have registered for this payment before you claim an income support payment from us. If they have and you are eligible, your employer will pay it to you.

If you are getting an income support payment and your employer starts paying you JobKeeper Payment, you must report that income to us. If you do not we will pay you too much and you will have a debt to pay back.

If you need to apply for a Centrelink payment

We have made changes so it is easier for you to claim a payment. We have temporarily removed the waiting period for newly arrived residents to claim some of our payments. Use our payment guide to check which payment is right for you. Go to **servicesaustralia.gov.au/covid19**

If you already have a Centrelink Customer Reference Number (CRN), you can claim online. You do not need to go to a service centre or call us. Go to **my.gov.au** to make a claim for a Centrelink payment.

If you do not have a CRN, go to **my.gov.au** to get one. You can establish your identity and get a CRN using your myGov account to start your claim. You do not need to visit a service centre.

For more information go to **servicesaustralia.gov.au/covid19**

Coronavirus Supplement

The **Coronavirus Supplement** is $250 per fortnight until 31 December 2020. From 1 January 2021 it will be $150 per fortnight.

You will get this supplement until 31 March 2021, as long as you get at least $1 of any of these payments:

- JobSeeker Payment
- Widow Allowance
- Partner Allowance
- Youth Allowance
- Austudy
- ABSTUDY Living Allowance
- Parenting Payment
- Farm Household Allowance
- Special Benefit.

We will pay it automatically into your bank account as part of your usual payment.

Economic Support Payments

The Economic Support Payment is an extra payment for people getting certain payments or concession cards from us. We paid 2 Economic Support Payments of $750 to eligible customers in 2020.

We will pay 2 more Economic Support Payments of $250 to those eligible in December 2020 and March 2021.

If you claim Family Tax Benefit (FTB) as a lump sum, you will get the payment with your lump sum.

You are eligible if you get the following payments or concession cards from us:

- Age Pension
- Carer Allowance
- Carer Payment
- Commonwealth Seniors Health Card
- Disability Support Pension
- Double Orphan Pension
- Family Tax Benefit
- Pensioner Concession Card

We will pay you automatically, so you do not need to apply.

You will not get the payment if you get the Coronavirus Supplement.

Department of Veterans' Affairs customers

The Department of Veterans' Affairs (DVA) will pay you the Economic Support Payment, if you get an eligible DVA benefit. You can learn more at **dva.gov.au**

Special Benefit

There are no changes to the residence and eligibility rules for Special Benefit, apart from the newly arrived resident's waiting period (NARWP). It has been removed for Special Benefit claims until 31 March 2021.

If you cannot get any other income support payment from us, and you are in severe financial hardship you may get Special Benefit.

You will need to meet one of the following to be eligible:

- you have not lived in Australia long enough to qualify for Age Pension or Disability Support Pension
- you hold an eligible temporary visa
- you are an Australian citizen or permanent resident under 16 years of age.

For more information go to **servicesaustralia.gov.au/specialbenefit**

Crisis Payment—National Health Emergency

You or the person you are caring for may qualify for Crisis Payment if you meet all of the following:

- either of you are in quarantine or self-isolation due to coronavirus
- you meet the severe financial hardship criteria
- you meet the eligibility rules for an income support payment
- you are in Australia when you claim Crisis Payment.

For more information go to **servicesaustralia.gov.au/crisispayment**

Child Care Subsidy and Additional Child Care Subsidy

If your child cannot attend childcare, you should talk to your childcare service. You can get Child Care Subsidy for up to 42 absences per child each year for any reason. You should talk with your service about your options if your child cannot attend because of COVID-19.

Updating your activity hours

The number of hours of Child Care Subsidy you can get each fortnight depends on the hours of activity you and your partner do. If your hours of recognised activity have changed, make sure you update this.

If your family is doing less activity because of COVID-19, you can apply for extra Child Care Subsidy hours. If eligible, you may get up to 100 hours per fortnight between 13 July 2020 and 4 April 2021.

Temporary visa subclass holders

There are no changes to payments you can claim if you hold a temporary visa.

Temporary visa subclasses 060, 070, 309, 449, 785, 786, 790 and 820 may be eligible for:

- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

For more information go to **servicesaustralia.gov.au/visaholders**

Newly arrived resident’s waiting period

We have temporarily removed the NARWP, and the qualifying residence period for Parenting Payment, until 31 March 2021. This means if you have recently arrived in Australia you do not have to wait to claim one of these payments:

- Austudy
- Farm Household Allowance
- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance.

For more information go to **servicesaustralia.gov.au/newresidentswaiting**

Seasonal work preclusion period

Seasonal work is work that is only available for part of the year. Due to coronavirus we have removed the seasonal work preclusion period until 31 March 2021 for:

- Austudy
- ABSTUDY
- Farm Household Allowance
- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance.

For more information go to **servicesaustralia.gov.au/covid19**

Partner income test

If you get JobSeeker Payment, we have temporarily increased the amount your partner can earn before your payment will stop.

From 25 September 2020, your payment will reduce by 27 cents, instead of 25 cents, for every dollar your partner earns over $1165 per fortnight. This amount may change if you get Pharmaceutical Allowance or Rent Assistance. If your income is less than $300 per fortnight, your partner can earn up to $3086.11 before your payment reduces to zero.

The increased partner income test does not apply to Status Resolution Support Services payment.

For more information about how much you can get and what your income and assets limits are go to **servicesaustralia.gov.au/jsp**

Income reporting

When we approve your claim for income support, you must tell us your and your partner’s income. We cannot make your first payment until you do.

You must also report your and your partner’s income to us each fortnight even it is $0.

This is so we can pay you the right amount.

For more information go to **servicesaustralia.gov.au/incomereporting**

Mutual obligation requirements

There are things you must do to keep getting a payment. We call these mutual obligation or participation requirements. You may have them if you are getting one of these payments:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Check **servicesaustralia.gov.au/mutualobligation** or your myGov account for updates.

Other support services that can help you

Payment and Service Finder

Use the Payment and Service Finder to find support services in your local area. This can include counselling and mental health services.

For more information go to **servicesaustralia.gov.au/servicefinder**

Family and domestic violence

If you are affected by family and domestic violence, we can help. We provide information, support and referrals.

For more information go to **servicesaustralia.gov.au/domesticviolence**

Social work services

Our social workers help people with short-term counselling, information and referrals to support services.

For more information go to **servicesaustralia.gov.au/socialwork**

Financial Information Service

A free service to help you with financial matters.

For more information go to **servicesaustralia.gov.au/fis**

For more information

- Call your regular payment line and let us know if you need an interpreter. We will arrange one for free. For a list of our phone numbers, go to **servicesaustralia.gov.au/phoneus**
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services.
- Go to **servicesaustralia.gov.au/covid19** for more information in English.
- Go to servicesaustralia.gov.au/yourlanguage where you can read, listen to or watch information in your language.

Your phone provider may charge you a fixed rate for calls from your home phone to ‘13’ numbers. This is from anywhere in Australia and the rate may vary depending on your phone provider. Calls to ‘1800’ numbers from your home phone are free. Phone providers may time your call and charge a higher rate if you call from a public or mobile phone.

Disclaimer

The information contained in this publication is a guide to payments and services only, and is correct as of 26 November 2020. Please check our website for the most current information. It is your responsibility to decide if you wish to apply for a payment based on your particular circumstances.