



# Haddii coronavirus uu ku saameeyo coronavirus (COVID-19)

## JobKeeper Payment

Waxaa laga yaabaa inaad ka heli karto Lacag-bixinta Shaqada (JobKeeper Payment) ee loo shaqeeyahaaga. Weydii haddii ay iska diiwaangeliyeen lacag-bixintan ka hor intaadan annaga naga dalban lacag-bixinnada taageerada dakhliga. Haddii ay leeyihiin oo aad xaq u leedahay, loo shaqeeyahaaga ayaa adiga ku siin doona.

Haddii aad qaadatid lacag bixinta taageerada dakhliga oo loo shaqeeyahaagu uu bilaabo inuu ku siiyo JobKeeper Payment, waa inaad noo soo sheegtaa dakhligaas. Haddii aadan sameyn waxaan ku siin doonaa lacag aad u badan waxaadna lahaan doontaa deyn aad soo celiso.

## Haddii aad u baahan tahay inaad dalbato lacag-bixin Centrelink ah

Waxaan sameynay isbadal markaa way kuu fududaanaysaa inaad dalbato lacag bixin. Waxaan si ku meelgaar ah uga qaadnay muddadii sugitaanka ee dadka dhowaan yimid inay dalbadaan qaar ka mid ah lacag-bixinnadayada. Isticmaal hageheena lacag bixinta si aad u hubiso lacagta kugu habboon adiga. Tag [servicessaustralia.gov.au/covid19](https://servicessaustralia.gov.au/covid19)

Haddii aad horey u laheyd Lambarka Tixraaca Macaamiisha, Centrelink Customer Reference Number (CRN), waxaad ku dalban kartaa khadka tooska ah. Uma baahnid inaad tagtid xarunta adeegga ama aad na soo wacdid. Booqo [my.gov.au](https://my.gov.au) si aad codsi u codsatid lacag-bixinta Centrelink.

Haddii ad haysan CRN, gal [my.gov.au](https://my.gov.au) si aad u heshid mid. Waad dhisi kartaa aqoonsigaaga oo aad u heli kartaa CRN adoo adeegsanaya cinwaankaaga myGov si aad u bilowdo sheegashadaada. Uma baahnid inaad booqatid xarun adeeg.

Wixii macluumaad dheeraad ah ka eeg [adeegyadaaustralia.gov.au/covid19](https://adeegyadaaustralia.gov.au/covid19), [servicessaustralia.gov.au/covid19](https://servicessaustralia.gov.au/covid19)

## Coronavirus Supplement

**Coronavirus Supplement** waa \$ 250 labadii toddobaadba mar ilaa 31ka Diseembar 2020. Laga bilaabo 1da Janaayo 2021 waxay noqon doontaa \$ 150 labadii toddobaadba mar.

Waxaad heli doontaa kaabidan illaa 31 Maarj 2021, illaa inta aad ka helayso ugu yaraan \$ 1: mid ka mid ah lacag-bixintan:

- JobSeeker Payment
- Widow Allowance
- Partner Allowance
- Youth Allowance
- Austudy
- ABSTUDY Living Allowance
- Parenting Payment
- Farm Household Allowance

- Special Benefit.

Waxaan si toos ah ugu bixin doonaa akoonkaaga bangiga iyadoo qayb ka ah lacagtaadii caadiga ahayd.

## Economic Support Payments

Lacagta Taakulaynta Dhaqaalaha waa lacag dheeri ah oo loogu talagalay dadka naga qaata lacagaha qaarkood ama kaararka wax dhimista. Waxaan siinay 2 Lacag bixinada Taageerada Dhaqaalaha (Economic Support Payments) ee \$ 750 macaamiisha xaqa uleh sanadka 2020.

Waxaan bixin doonaa 2 Lacag-bixinno Taageero Dhaqaale (Economic Support Payments) oo dheeri ah oo ah \$ 250 kuwa u qalma bisha Diseembar 2020 iyo Maarso 2021.

Haddii aad dalbato Dheefta Canshuurta Qoyska (Family Tax Benefit (FTB) oo ah wadar ahaan, waxaad ku heli doontaa lacag bixinta wadartaada buro.

Waad xaq u leedahay haddii aad naga hesho lacagaha soo socda ama kaararka dhimista:

- Age Pension
- Carer Allowance
- Carer Payment
- Commonwealth Seniors Health Card
- Disability Support Pension
- Double Orphan Pension
- Family Tax Benefit
- Pensioner Concession Card

Si otomaatig ah ayaan kuu siineynaa, markaa uma baahnid inaad dalbatid.

Ma heli doontid lacag bixinta haddii aad heshid Coronavirus Supplement.

## Macaamiisha Arimaha Waaxda Halyeeyada (Department of Veterans' Affairs)

Department of Veterans' Affairs (DVA) ayaa ku siin doonta adiga Lacagta Taageerada Dhaqaalaha (Economic Support Payment), haddii aad heshid waxtar u leh DVA. Waxaad waxbadan ka baran kartaa [dva.gov.au](http://dva.gov.au).

## Special Benefit

Ma jiraan wax isbeddelo ah oo ku saabsan sharciga deggenaanshaha iyo u-qalmitaanka ee Gargaarka Gaarka ah (Special Benefit), marka laga reebo muddada sugitaanka degganasha dadka dhowaan yimid (NARWP). Waxaa laga saaray sheegashooyinka Gunnada Gaarka ah (Special Benefit) illaa 31ka Maarj 2021.

Haddii aadan naga heli karin annaga lacag-bixinnada taageerada kale ee dakhliga, oo aad ku jirtid dhibaato dhaqaale oo daran waxaad heli kartaa Gargaarka Gaarka ah (Special Benefit).

Waxaad u baahan doontaa inaad la kulanto mid ka mid ah waxyaabaha soo socda si aad ugu qalantid:

- aadan ku nooleyn Australiya waqti kugu filan oo aad xaq ugu yeelato Hawlgabka Da'da (Age Pension) ama Hawlgabka Taageerada Naafada (Disability Support Pension)
- aad haysato fiiso ku meel gaar ah oo aad xaq u leedahay

- aad tahay muwaadin Australiyaan ah ama degane rasmi ah oo da'diisu ka yar tahay 16 sano. Macluumaad dheeri ah waxaad ka heleysaa [servicesaustralia.gov.au/specialbenefit](https://servicesaustralia.gov.au/specialbenefit)

## **Crisis Payment — Xaaladda Degdegga ah ee Caafimaadka Qaranka (National Health Emergency)**

Adiga ama qofka aad daryeeshaa ayaa u qalmi kara Lacag-bixinta Qalalaasaha (Crisis Payment) haddii aad la kulanto dhammaan waxyaabaha soo socda:

- labadiinaba midkiin ayaa gooni ah ama keli keli ahaantaada 'coronavirus' awgeed
- aad la kulanto shuruudaha adag ee dhaqaale ee daran
- aad ka soo baxdo qawaaniinta u-qalmitaanka ee bixinta taageerada dakhliga
- Aad joogtid Australiya markii aad dalbatid Lacag bixinta Qalalaasaha (Crisis Payment).

Wixii macluumaad dheeraad ah ka eeg [servicesaustralia.gov.au/crisispayment](https://servicesaustralia.gov.au/crisispayment)

## **Child Care Subsidy iyo Additional Child Care Subsidy**

Haddii ilmahaagu aanu tagi karin xannaanada carruurta, waa inaad la hadashaa adeegga daryeelka ilmahaaga. Waxaad heli kartaa Kaabista Daryeelka Carruurta (Child Care Subsidy) illaa 42 maqnaansho ilmahii kasta sannad kasta sabab kasta oo jirta. Waa inaad kala hadashaa adeeggaaga ikhtiyaarada kuu furan haddii ilmahaagu aanu ka qayb geli karin COVID-19 dartii.

### **Cusbooneysiinta saacadahaaga waxqabadka**

Tirada saacadood ee Kabista Daryeelka (Child Care Subsidy) Ilmaha ee aad heli karto labadii toddobaadba mar waxay kuxirantahay saacadaha waxqabadka ee adiga iyo lammaanahaagu aad qabtaan. Haddii saacadahaaga waxqabadka la aqoonsan yahay ay isbeddeleen, hubi inaad tan cusbooneysiisay.

Haddii qoyskaagu qabanayo waxqabadyo ka yar sababta oo ah COVID-19, waxaad dalban kartaa saacado dheeraad ah ee Kabitaanka Daryeelka Ilmaha (Child Care Subsidy). Haddii aad xaq u leedahay, waxaad heli kartaa illaa 100 saacadood labadii toddobaadba inta u dhexeysa 13 Julaay 2020 iyo 4 Abriil 2021.

## **Kuwa haysta fiisada ku meelgaarka ah ee ku meel gaarka ah**

Ma jiraan wax isbeddel ah oo ku saabsan lacagaha aad dalban karto haddii aad haysatid fiiso ku meelgaar ah.

Sabkalaaska fiisaha ku meel gaarka ah 060, 070, 309, 449, 785, 786, 790 iyo 820 ayaa u qalmi kara:

- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

Macluumaad dheeri ah waxaad ka heleysaa [servicesaustralia.gov.au/visaholders](https://servicesaustralia.gov.au/visaholders)

## Newly arrived resident's waiting period

Waxaan si ku-meelgaar ah uga saarnay NARWP, iyo muddadii u qalmitaanka joogitaanka ee Lacag-bixinta Waalidka (Parenting Payment), illaa 31 Maarj 2021. Tani waxay ka dhigan tahay haddii aad dhowaan timid Australiya maahan inaad sugto inaad dalbato mid ka mid ah lacag-bixintan:

- Austudy
- Farm Household Allowance
- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance.

Wixii macluumaad dheeraad ah ka eeg [servicesaustralia.gov.au/newresidentswaiting](https://servicesaustralia.gov.au/newresidentswaiting)

## Xilliga ka-joojinta shaqada xilliyeed

Xilliyada ka-joojinta shaqada xilliyeed Shaqada xilliyeedku waa shaqo la heli karo oo keliya sanadka qaarkii. Coronavirus dart waxaan ka saarnay muddadii shaqo ee xilliyeed laga joojiyay ilaa 31da Maarj 2021 ee:

- Austudy
- ABSTUDY
- Farm Household Allowance
- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance.

Wixii macluumaad dheeri ah ka eeg [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19)

## Qiimeynta dakhliga lamaanaha

Haddii aad heshid JobSeeker Payment, waxaan si ku-meel-gaadh ah u kordhinay lacagta lamaanahaagu kasban karo ka hor intaan lacag-bixintu joogsan.

Laga bilaabo 25ka Sebtember 2020, lacagtaadu waxay hoos u dhigi doontaa 27 senti, halkii ay ka aheyd 25 senti, halkii doolar oo lamaanahaagu ku kasbado \$ 1165 labadii toddobaadba. Lacagtan way is beddali kartaa haddii aad qaadato Kaalmada Daawooyinka ama Kaalmada Kirada. Haddii dakhligaagu ka yar yahay \$ 300 labadii toddobaadba, qofka aad nolosha la wadaagto wuxuu kasban karaa \$ 3086.11 ka hor intaan lacagtaadu eber noqon.

Korodhka dakhliga dakhliga lamaanaha ma khuseeyo bixinta Adeegyada Taageerada Xalka Heerka (Status Resolution Support Services).

Macluumaad dheeri ah oo ku saabsan intaad heli karto iyo waxa dakhligaaga iyo xaddidaadda hantidaadu tag [servicesaustralia.gov.au/jsp](https://servicesaustralia.gov.au/jsp)

## Warbixinta dakhliga

Markii aan ansixinno dalabkaaga taakulaynta dakhliga, waa inaad noo sheegtaa dakhligaaga iyo kan lamaanahaaga. Ma bixin karno lacagtaada ugu horreysa illaa aad sameyso.

Sidoo kale waa inaad noo soo sheegtaa dakhligaaga iyo lamaanahaaga labadii toddobaadba mar xitaa waa \$ 0.

Tani waa si aan kuu siino lacagta saxda ah.

Wixii macluumaad dheeraad ah ka eeg [servicesaustralia.gov.au/incomereporting](https://servicesaustralia.gov.au/incomereporting)

## Shuruudaha waajibka la wadaaggo

Waxaa jira waxyaabo ay tahay inaad sameyso si aad lacagta u sii heshid. Waxaan ugu yeernaa waajibaadka la wadaago ama shuruudaha kaqeybgalka. Waxaa laga yabaa in aad heshid haddii aad heleysid kuwan mid ka mid ah:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Ka hubi [servicesaustralia.gov.au/mutualobligation](https://servicesaustralia.gov.au/mutualobligation) ama akowkaaga myGov si aad u heshid wixii ku soo kordha.

## Adeegyada kale ee taageerada ee ku caawin kara

### Payment and Service Finder

Adeegso Bixinta iyo Adeeg Raadiyaha (Payment and Service Finder) si aad uga heshid adeegyo taageero deegaankaaga. Tan waxaa ku jiri kara la-talin iyo adeegyada caafimaadka maskaxda.

Wixii macluumaad dheeraad ah ka eeg [servicesaustralia.gov.au/servicefinder](https://servicesaustralia.gov.au/servicefinder)

### Qoyska iyo rabshadaha qoyska

Haddii uu ku saameeyo rabshadaha qoyska iyo dagaalka, waan ku caawin karnaa. Waxaan bixinnaa macluumaad, taageero iyo gudbinno.

Macluumaad dheeri ah waxaad ka heleysaa [servicesaustralia.gov.au/domesticviolence](https://servicesaustralia.gov.au/domesticviolence)

### Adeegyada shaqada bulshada

Shaqaalaha bulshada waxay ka caawiyaan dadka la-talinta muddada-gaaban, macluumaadka iyo u diritaanka adeegyada taageerada.

Wixii macluumaad dheeraad ah ka eeg [servicesaustralia.gov.au/socialwork](https://servicesaustralia.gov.au/socialwork)

### Financial Information Service

Adeeg bilaash ah oo kaa caawiya arrimaha dhaqaalaha.

Wixii macluumaad dheeri ah ka eeg [servicesaustralia.gov.au/fis](https://servicesaustralia.gov.au/fis)

## Wixii macluumaad dheeraad ah

- Wac khadkaaga lacag bixinta ee caadiga ah oo nala soo socodsii haddii aad u baahan tahay turjubaan. Waxaan kuu diyaarin doonaa mid bilaash ah. Liiska lambarrada taleefannadeena, ka eeg [servicesaustralia.gov.au/phoneus](https://servicesaustralia.gov.au/phoneus)
- Wac **131 202** si aad noola soo hadashid luuqadaada wixii ku saabsan lacagaha iyo adeegyada Centrelink.
- Wac Translating and Interpreting Service (TIS National) **131 450** si aad nooga hadashid luqaddaada oo ku saabsan lacag-bixinta Medicare iyo adeegyada Child Support.
- Waxaad tagtaa [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19) si aad u heshid macluumaad dheeraad ah oo Af Ingiriis ah.
- Tag [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) meeshaad ka akhrisan kartid, ku dhagaysan kartid ama ku daawan kartid macluumaadka luqaddaada.

Adeeg bixiyahaaga taleefanka ayaa laga yaabaa inuu kaa qaado lacag go'an oo wicitaannada taleefankaaga guriga ah illaa lambarrada '13'. Tani waxay ka timaaddaa meel kasta oo Australiya ah qiimahana wuu kala duwanaan karaa iyadoo kuxiran bixiyaha taleefankaaga. Wicitaanada lambarrada '1800' ee taleefanka gurigaaga waa lacag la'aan. Bixiyeyaasha taleefanka ayaa laga yaabaa inay waqti u yeeraan taleefankaaga oo ay kugu soo dalacaan qiimo aad u sarreeya haddii aad ka soo wacdo dadweynaha ama taleefanka gacanta.

## Afeef

Macluumaadka ku jira qoraalkan waa hage loogu talagalay lacagaha iyo adeegyada keliya, waana sax ilaa 26 Nofeembar2020. Fadlan ka eeg boggeena internetka macluumaadka ugu badan ee hadda socda. Waa masuuliyadaada inaad go ka gaadhid haddii aad doonetsid inaad dalbato lacag bixin iyadoo lagu saleynayo duruufahaaga gaarka ah.



# If you are affected by coronavirus (COVID-19)

## JobKeeper Payment

You may be able to get JobKeeper Payment through your employer. Ask them if they have registered for this payment before you claim an income support payment from us. If they have and you are eligible, your employer will pay it to you.

If you are getting an income support payment and your employer starts paying you JobKeeper Payment, you must report that income to us. If you do not we will pay you too much and you will have a debt to pay back.

## If you need to apply for a Centrelink payment

We have made changes so it is easier for you to claim a payment. We have temporarily removed the waiting period for newly arrived residents to claim some of our payments. Use our payment guide to check which payment is right for you. Go to [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19)

If you already have a Centrelink Customer Reference Number (CRN), you can claim online. You do not need to go to a service centre or call us. Go to [my.gov.au](https://my.gov.au) to make a claim for a Centrelink payment.

If you do not have a CRN, go to [my.gov.au](https://my.gov.au) to get one. You can establish your identity and get a CRN using your myGov account to start your claim. You do not need to visit a service centre.

For more information go to [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19)

## Coronavirus Supplement

The **Coronavirus Supplement** is \$250 per fortnight until 31 December 2020. From 1 January 2021 it will be \$150 per fortnight.

You will get this supplement until 31 March 2021, as long as you get at least \$1 of any of these payments:

- JobSeeker Payment
- Widow Allowance
- Partner Allowance
- Youth Allowance
- Austudy
- ABSTUDY Living Allowance
- Parenting Payment
- Farm Household Allowance
- Special Benefit.

We will pay it automatically into your bank account as part of your usual payment.

## Economic Support Payments

The Economic Support Payment is an extra payment for people getting certain payments or concession cards from us. We paid 2 Economic Support Payments of \$750 to eligible customers in 2020.

We will pay 2 more Economic Support Payments of \$250 to those eligible in December 2020 and March 2021.

If you claim Family Tax Benefit (FTB) as a lump sum, you will get the payment with your lump sum. You are eligible if you get the following payments or concession cards from us:

- Age Pension
- Carer Allowance
- Carer Payment
- Commonwealth Seniors Health Card
- Disability Support Pension
- Double Orphan Pension
- Family Tax Benefit
- Pensioner Concession Card

We will pay you automatically, so you do not need to apply.

You will not get the payment if you get the Coronavirus Supplement.

### Department of Veterans' Affairs customers

The Department of Veterans' Affairs (DVA) will pay you the Economic Support Payment, if you get an eligible DVA benefit. You can learn more at [dva.gov.au](https://dva.gov.au)

### Special Benefit

There are no changes to the residence and eligibility rules for Special Benefit, apart from the newly arrived resident's waiting period (NARWP). It has been removed for Special Benefit claims until 31 March 2021.

If you cannot get any other income support payment from us, and you are in severe financial hardship you may get Special Benefit.

You will need to meet one of the following to be eligible:

- you have not lived in Australia long enough to qualify for Age Pension or Disability Support Pension
- you hold an eligible temporary visa
- you are an Australian citizen or permanent resident under 16 years of age.

For more information go to [servicessaustralia.gov.au/specialbenefit](https://servicessaustralia.gov.au/specialbenefit)

### Crisis Payment—National Health Emergency

You or the person you are caring for may qualify for Crisis Payment if you meet all of the following:

- either of you are in quarantine or self-isolation due to coronavirus
- you meet the severe financial hardship criteria
- you meet the eligibility rules for an income support payment
- you are in Australia when you claim Crisis Payment.

For more information go to [servicessaustralia.gov.au/crisispayment](https://servicessaustralia.gov.au/crisispayment)



## Child Care Subsidy and Additional Child Care Subsidy

If your child cannot attend childcare, you should talk to your childcare service. You can get Child Care Subsidy for up to 42 absences per child each year for any reason. You should talk with your service about your options if your child cannot attend because of COVID-19.

### Updating your activity hours

The number of hours of Child Care Subsidy you can get each fortnight depends on the hours of activity you and your partner do. If your hours of recognised activity have changed, make sure you update this.

If your family is doing less activity because of COVID-19, you can apply for extra Child Care Subsidy hours. If eligible, you may get up to 100 hours per fortnight between 13 July 2020 and 4 April 2021.

## Temporary visa subclass holders

There are no changes to payments you can claim if you hold a temporary visa.

Temporary visa subclasses 060, 070, 309, 449, 785, 786, 790 and 820 may be eligible for:

- Crisis Payment
- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

For more information go to [servicesaustralia.gov.au/visaholders](https://servicesaustralia.gov.au/visaholders)

## Newly arrived resident's waiting period

We have temporarily removed the NARWP, and the qualifying residence period for Parenting Payment, until 31 March 2021. This means if you have recently arrived in Australia you do not have to wait to claim one of these payments:

- Austudy
- Farm Household Allowance
- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance.

For more information go to [servicesaustralia.gov.au/newresidentswaiting](https://servicesaustralia.gov.au/newresidentswaiting)

## Seasonal work preclusion period

Seasonal work is work that is only available for part of the year. Due to coronavirus we have removed the seasonal work preclusion period until 31 March 2021 for:

- Austudy
- ABSTUDY
- Farm Household Allowance
- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance.

For more information go to [servicessaustralia.gov.au/covid19](https://servicessaustralia.gov.au/covid19)

## Partner income test

If you get JobSeeker Payment, we have temporarily increased the amount your partner can earn before your payment will stop.

From 25 September 2020, your payment will reduce by 27 cents, instead of 25 cents, for every dollar your partner earns over \$1165 per fortnight. This amount may change if you get Pharmaceutical Allowance or Rent Assistance. If your income is less than \$300 per fortnight, your partner can earn up to \$3086.11 before your payment reduces to zero.

The increased partner income test does not apply to Status Resolution Support Services payment.

For more information about how much you can get and what your income and assets limits are go to [servicessaustralia.gov.au/jsp](https://servicessaustralia.gov.au/jsp)

## Income reporting

When we approve your claim for income support, you must tell us your and your partner's income. We cannot make your first payment until you do.

You must also report your and your partner's income to us each fortnight even it is \$0.

This is so we can pay you the right amount.

For more information go to [servicessaustralia.gov.au/incomereporting](https://servicessaustralia.gov.au/incomereporting)

## Mutual obligation requirements

There are things you must do to keep getting a payment. We call these mutual obligation or participation requirements. You may have them if you are getting one of these payments:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Check [servicessaustralia.gov.au/mutualobligation](https://servicessaustralia.gov.au/mutualobligation) or your myGov account for updates.

## Other support services that can help you

### Payment and Service Finder

Use the Payment and Service Finder to find support services in your local area. This can include counselling and mental health services.

For more information go to [servicesaustralia.gov.au/servicefinder](https://servicesaustralia.gov.au/servicefinder)

### Family and domestic violence

If you are affected by family and domestic violence, we can help. We provide information, support and referrals.

For more information go to [servicesaustralia.gov.au/domesticviolence](https://servicesaustralia.gov.au/domesticviolence)

### Social work services

Our social workers help people with short-term counselling, information and referrals to support services.

For more information go to [servicesaustralia.gov.au/socialwork](https://servicesaustralia.gov.au/socialwork)

### Financial Information Service

A free service to help you with financial matters.

For more information go to [servicesaustralia.gov.au/fis](https://servicesaustralia.gov.au/fis)

## For more information

- Call your regular payment line and let us know if you need an interpreter. We will arrange one for free. For a list of our phone numbers, go to [servicesaustralia.gov.au/phoneus](https://servicesaustralia.gov.au/phoneus)
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services.
- Go to [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19) for more information in English.
- Go to [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) where you can read, listen to or watch information in your language.

Your phone provider may charge you a fixed rate for calls from your home phone to '13' numbers. This is from anywhere in Australia and the rate may vary depending on your phone provider. Calls to '1800' numbers from your home phone are free. Phone providers may time your call and charge a higher rate if you call from a public or mobile phone.

## Disclaimer

The information contained in this publication is a guide to payments and services only, and is correct as of 26 November 2020. Please check our website for the most current information. It is your responsibility to decide if you wish to apply for a payment based on your particular circumstances.