



Haddii coronavirus uu ku saameeyo coronavirus (COVID-19)

Bixinta JobKeeper (JobKeeper Payment)

Waxaa laga yaabaa inaad ka heli karto Lacag-bixinta Shaqada (JobKeeper Payment) ee loo shaqeeyahaaga. Weydii haddii ay iska diiwaangeliyeen lacag-bixintan ka hor intaan annaga naga dalban lacag-bixinnada taageerada dakhliga. Haddii ay leeyihiin oo aad xaq u leedahay, loo shaqeeyahaaga ayaa adiga ku siin doona.

Haddii aad qaadatid lacag bixinta taageerada dakhliga oo loo shaqeeyahaagu uu bilaabo inuu ku siiyo Bixinta JobKeeper (JobKeeper Payment), waa inaad noo soo sheegtaa dakhligaas. Haddii aadan sameyn waxaan ku siin doonaa lacag aad u badan waxaadna lahaan doontaa deyn aad soo celiso.

Haddii aad u baahan tahay inaad dalbato lacag-bixin Centrelink ah

Waxaan sameynay isbadal markaa way kuu fududaanaysaa inaad dalbato lacag bixin. Waxaan si ku meelgaar ah uga qaadnay muddadii sugitaanka ee dadka dhowaan yimid inay dalbadaan qaar ka mid ah lacag-bixinnadayada. Isticmaal hageheena lacag bixinta si aad u hubiso lacagta kugu habboon adiga. Tag servicessaustralia.gov.au/covid19

Haddii aad horey u laheyd Lambarka Tixraaca Macaamiisha, Centrelink Customer Reference Number (CRN), waxaad ku dalban kartaa khadka tooska ah. Uma baahnid inaad tagtid xarunta adeegga ama aad na soo wacdid. Booqo my.gov.au si aad codsi u codsatid lacag-bixinta Centrelink.

Haddii ad haysan CRN, gal my.gov.au si aad u heshid mid. Waad dhisi kartaa aqoonsigaaga oo aad u heli kartaa CRN adoo adeegsanaya cinwaankaaga myGov si aad u bilowdo sheegashadaada. Uma baahnid inaad booqatid xarun adeeg.

Wixii macluumaad dheeraad ah ka eeg adeegyadaaustralia.gov.au/covid19, servicessaustralia.gov.au/covid19

Kabista Coronavirus (Coronavirus Supplement)

Laga bilaabo 25ka Sebtember 2020, Kabista Coronavirus waxay is beddeli doontaa \$ 550 illaa \$ 250 labadii toddobaadba. Waxaad heli doontaa kaabiskan illaa 31 Diseembar 2020 haddii aad qaadatid mid ka mid ah lacag-bixintan:

- Bixinta Shaqo-doone (JobSeeker Payment)
- Gunnada Carmallada (Widow Allowance)
- Gunnada Sayigaaga (Partner Allowance)
- Gunnada Dhallin-yarada (Youth Allowance)
- Austudy
- ABSTUDY Gunnada Nolosha (ABSTUDY Living Allowance)
- Lacagta Walidnimada (Parenting Payment)
- Gunnada Guryaha Beeraha (Farm Household Allowance)
- Gargaarka Gaarka ah (Special Benefit).

Waxaan si toos ah ugu bixin doonaa akoonkaaga bangiga iyadoo qayb ka ah lacagtaadii caadiga ahayd.

Bixinta Taageerada Dhaqaalaha (Economic Support Payments)

Waxaan bixinay laba Lacag oo ah Taageerada Dhaqaalaha (Economic Support Payments) oo ah \$ 750 sanadkan.

Waxaan siinay lacagtii ugu horreeysay ee la bixiyo dadka markay ahayd lacagihii u qalmay Abril 2020, kii labaadna Julay 2020.

Haddii aad sheegatid Lacagta Canshuurta Qoyska (Family Tax Benefit (FTB) lacag ahaan, waxaad ku heli doontaa Lacagta Taageerada Dhaqaalaha (Economic Support Payment). Waxaad heli doontaa kan ugu dambeeya dhammaadka sannadka maaliyadeed ee 2019-20, iyo tan labaad ka dib dhammaadka sannad-maaliyadeedka 2020 -21. Waxaad ubaahantahay inaad xaq u leedahay FTB si aad lacagta uheshid. Ma heli doontid haddii aanad u-qalamin inaad hesho Kaalmada Coronavirus (Coronavirus Supplement).

Faa'iido Gaar ah (Special Benefit)

Ma jiraan wax isbeddelo ah oo ku saabsan sharciga deggenaanshaha iyo u-qalmitaanka ee Gargaarka Gaarka ah (Special Benefit), marka laga reebo muddada sugitaanka degganasha dadka dhowaan yimid (NARWP). Waxaa laga saaray sheegashooyinka Gunnada Gaarka ah (Special Benefit) laga bilaabo 23ka Maars 2020 illaa 31ka Diseembar 2020.

Haddii aadan naga heli karin annaga lacag-bixinnada taageerada kale ee dakhliga, oo aad ku jirtid dhibaato dhaqaale oo daran waxaad heli kartaa Gargaarka Gaarka ah (Special Benefit).

Waxaad u baahan doontaa inaad la kulanto mid ka mid ah waxyaabaha soo socda si aad ugu qalantid:

- aadan ku nooleyn Australiya waqti kugu filan oo aad xaq ugu yeelato Hawlgabka Da'da (Age Pension) ama Hawlgabka Taageerada Naafada (Disability Support Pension)
- aad haysato fiiso ku meel gaar ah oo aad xaq u leedahay
- aad tahay muwaadin Australiyaan ah ama degane rasmi ah oo da'diisu ka yar tahay 16 sano.

Macluumaad dheeri ah waxaad ka heleysaa servicesaustralia.gov.au/specialbenefit

Bixinta Dhibaatada (Crisis Payment) — Xaaladda Degdegga ah ee Caafimaadka Qaranka (National Health Emergency)

Adiga ama qofka aad daryeeshaa ayaa u qalmi kara Lacag-bixinta Qalalaasaha (Crisis Payment) haddii aad la kulanto dhammaan waxyaabaha soo socda:

- labadiinaba midkiin ayaa gooni ah ama keli keli ahaantaada 'coronavirus' awgeed
- aad la kulanto shuruudaha adag ee dhaqaale ee daran
- aad ka soo baxdo qawaaniinta u-qalmitaanka ee bixinta taageerada dakhliga
- Aad joogtid Australiya markii aad dalbatid Lacag bixinta Qalalaasaha (Crisis Payment).

Wixii macluumaad dheeraad ah ka eeg servicesaustralia.gov.au/crisispayment

Kabista Daryeelka Caruurta (Child Care Subsidy) iyo Xannaano Caruureed Dheeraad ah (Additional Child Care Subsidy)

Haddii ilmahaagu aanu tagi karin xannaanada carruurta, waa inaad la hadashaa adeegga daryeelka ilmahaaga. Waxaad heli kartaa Kaabista Daryeelka Carruurta (Child Care Subsidy) illaa 42 maqnaansho ilmahii kasta sannad kasta sabab kasta oo jirta. Waa inaad kala hadashaa adeeggaaga ikhtiyaarada kuu furan haddii ilmahaagu aanu ka qayb geli karin COVID-19 dartii.

Cusbooneysiinta saacadahaaga waxqabadka

Tirada saacadood ee Kabista Daryeelka (Child Care Subsidy) Ilmaha ee aad heli karto labadii toddobaadba mar waxay kuxirantahay saacadaha waxqabadka ee adiga iyo lammaanahaagu aad qabtaan. Haddii saacadahaaga waxqabadka la aqoonsan yahay ay isbeddeleen, hubi inaad tan cusbooneysiisay.

Haddii qoyskaagu qabanayo waxqabadyo ka yar sababta oo ah COVID-19, waxaad dalban kartaa saacado dheeraad ah ee Kabitaanka Daryeelka Ilmaha (Child Care Subsidy). Haddii aad xaq u leedahay, waxaad heli kartaa illaa 100 saacadood labadii toddobaadba inta u dhexeysa 13 Julaaq iyo 4 Oktoobar 2020.

Kuwa haysta fiisada ku meelgaarka ah ee ku meel gaarka ah

Ma jiraan wax isbeddel ah oo ku saabsan lacagaha aad dalban karto haddii aad haysatid fiiso ku meelgaar ah.

Sabkalaaska fiisaha ku meel gaarka ah 060, 070, 309, 449, 785, 786, 790 iyo 820 ayaa u qalmi kara:

- Bixinta Mushkiladda (Crisis Payment)
- Aabbaha iyo Lacagta Wadaageyaasha (Dad and Partner Pay)
- Lacagta Hawlgabka Labaad ee Agoonta ah (Double Orphan Pension)
- Lacagta Cashuurta Qoyska (Family Tax Benefit)
- Kaarka Daryeelka Caafimaadka ee dadk Dakhliga Hoose leh (Low Income Health Care Card)
- Lacagta Fasaxa Waalidka (Parental Leave Pay)
- Gargaarka Gaarka ah (Special Benefit)
- Bixinta Ilmaha ku dhasha dhimaadka (Stillborn Baby Payment).

Macluumaad dheeri ah waxaad ka heleysaa servicesaustralia.gov.au/visaholders

Muddada sugitaanka degganansha dadka dhowaan yimid (Newly arrived resident's waiting period)

Waxaan si ku-meelgaar ah uga saarnay NARWP, iyo muddadii u qalmitaanka joogitaanka ee Lacag-bixinta Waalidka (Parenting Payment), illaa 31 Diseembar 2020. Tani waxay ka dhigan tahay haddii aad dhowaan timid Australiya maahan inaad sugto inaad dalbato mid ka mid ah lacag-bixintan:

- Austudy
- Gunnada Guryaha Beeraha (Farm Household Allowance)
- Bixinta Shaqo-doone (JobSeeker Payment)
- Bixinta Lacagta (Parenting Payment)

- Gargaarka Gaarka ah (Special Benefit)
- Gunnada Dhallin-yarada (Youth Allowance).

Wixii macluumaad dheeraad ah ka eeg servicesaustralia.gov.au/newresidentswaiting

Ka saarida waqtiyada kale ee sugitaanka

Waxaan ka saarnay muddooyin kale oo sugitaan si aan u helno lacag bixinno gaar ah.

Hantida dareeraha ahi waa wixii lacag ah ee adiga iyo lammaanahaagu aad diyaar ugu tihii inaad adeegsataan. Tan waxaa ku jira lacag uu ku leeyahay shaqo-bixiye. Coronavirus dartiis waxaan si ku meel gaar ah meesha uga saarnay muddada sugitaanka hantida dareeraha laga bilaabo 25ka Maars illaa 24 Sebtember 2020 ee:

- Austudy
- Bixinta Shaqo-doone (JobSeeker Payment)
- Bixinta Lacagta (Parenting Payment)
- Gunnada Dhallin-yarada (Youth Allowance)

Wixii macluumaad dheeraad ah ka eeg servicesaustralia.gov.au/covid19

Shaqada xilliyeedku waa shaqo la heli karo oo keliya sanadka qaarkii. Coronavirus dart waxaan ka saarnay muddadii shaqo ee xilliyeed laga joojiyay 25 maars ilaa 31da Diseembar 2020 ee:

- Austudy
- ABSTUDY
- Gunnada Guryaha Beeraha (Farm Household Allowance)
- Bixinta Shaqo-doone (JobSeeker Payment)
- Bixinta Lacagta (Parenting Payment)
- Gargaarka Gaarka ah (Special Benefit)
- Gunnada Dhallin-yarada (Youth Allowance).

Wixii macluumaad dheeri ah ka eeg servicesaustralia.gov.au/covid19

Qiimeynta dakhliga lamaanaha

Haddii aad heshid JobSeeker Payment, waxaan si ku-meel-gaadh ah u kordhinay lacagta lammaanahaagu kasban karo ka hor intaan lacag-bixintu joogsan. Laga bilaabo 27 Abriil 2020, wehelkaagu wuxuu kasban karaa \$ 3068.80 wadarta guud labadii asbuuc ka hor inta aaney bixin lacagtaadu joogsan. Xusuusnow dakhligaaga wuxuu kaloo yarayn karaa inta aad heshid.

Laga bilaabo 25ka Sebtember 2020, lacagtaadu waxay hoos u dhigi doontaa 27 senti, halkii ay ka aheyd 25 senti, halkii doolar oo lammaanahaagu ku kasbado \$ 1165 labadii toddobaadba. Lacagtan way is beddali kartaa haddii aad qaadato Kaalmada Daawooyinka ama Kaalmada Kirada. Haddii dakhligaagu ka yar yahay \$ 300 labadii toddobaadba, qofka aad nolosha la wadaagto wuxuu kasban karaa \$ 3086.11 ka hor intaan lacagtaadu eber noqon.

Korodhka dakhliga dakhliga lammaanaha ma khuseeyo bixinta Adeegyada Taageerada Xalka Heerka (Status Resolution Support Services).

Macluumaad dheeri ah oo ku saabsan intaad heli karto iyo waxa dakhligaaga iyo xaddidaadda hantidaadu tag servicesaustralia.gov.au/jsp

Warbixinta dakhliga

Markii aan ansixinno dalabkaaga taakulaynta dakhliga, waa inaad noo sheegtaa dakhligaaga iyo kan lamaanahaaga. Ma bixin karno lacagtaada ugu horreysa illaa aad sameyso.

Sidoo kale waa inaad noo soo sheegtaa dakhligaaga iyo lamaanahaaga labadii toddobaadba mar xitaa waa \$ 0.

Tani waa si aan kuu siino lacagta saxda ah.

Wixii macluumaad dheeraad ah ka eeg servicesaustralia.gov.au/incomereporting

Shuruudaha waajibka la wadaaggo

Waxaa jira waxyaabo ay tahay inaad sameyso si aad lacagta u sii heshid. Waxaan ugu yeernaa waajibaadka la wadaago ama shuruudaha kaqeybgalka. Waxaa shaqada looga joojiyay fayraska loo yaqaan 'coronavirus'. Waxaan si tartiib tartiib ah dib ugu soo nooleynaa shuruudahan laga soo bilaabo 4 Ogos 2020 haddii aad heshid:

- Bixinta Shaqo-doone (JobSeeker Payment)
- Bixinta Lacagta Waalid nimada (Parenting Payment)
- Gargaarka Gaarka ah (Special Benefit)
- Gunnada Dhallin-yarada sidii shaqo-doone (Youth Allowance as a job seeker).

Tag adeegyadaaustralia servicesaustralia.gov.au/mutualobligation ama akowkaaga myGov si aad u heshid wixii ku soo kordha.

Haddii aad tahay shaqo doone, waxaad yeelan doontaa Qorshe Shaqo (Job Plan). Waxaan kugu dhiirigelinaynaa inaad ka soo qeyb gashid ballan kasta oo taleefan ah ama nashaadaad internet ah intii suurtagal ah.

Adeegyada kale ee taageerada ee ku caawin kara

Bixinta iyo Adeeg Raadiyaha (Payment and Service Finder)

Adeegso Bixinta iyo Adeeg Raadiyaha (Payment and Service Finder) si aad uga heshid adeegyo taageero deegaankaaga. Tan waxaa ku jiri kara la-talin iyo adeegyada caafimaadka maskaxda.

Wixii macluumaad dheeraad ah ka eeg servicesaustralia.gov.au/servicefinder

Qoyska iyo rabshadaha qoyska

Haddii uu ku saameeyo rabshadaha qoyska iyo dagaalka, waan ku caawin karnaa. Waxaan bixinnaa macluumaad, taageero iyo gudbinno.

Macluumaad dheeri ah waxaad ka heleysaa servicesaustralia.gov.au/domesticviolence

Adeegyada shaqada bulshada

Shaqaalaha bulshada waxay ka caawiyaan dadka la-talinta muddada-gaaban, macluumaadka iyo u diritaanka adeegyada taageerada.

Wixii macluumaad dheeraad ah ka eeg servicesaustralia.gov.au/socialwork

Adeegga Macluumaadka Dhaqaalaha (Financial Information Service)

Adeeg bilaash ah oo kaa caawiya arrimaha dhaqaalaha.

Wixii macluumaad dheeri ah ka eeg servicesaustralia.gov.au/fis

Wixii macluumaad dheeraad ah

- Wac khadkaaga lacag bixinta ee caadiga ah oo nala soo socodsii haddii aad u baahan tahay turjubaan. Waxaan kuu diyaarin doonaa mid bilaash ah. Liiska lambarrada taleefannadeena, ka eeg servicesaustralia.gov.au/phoneus
- Wac **131 202** si aad noola soo hadashid luuqadaada wixii ku saabsan lacagaha iyo adeegyada Centrelink.
- Wac Translating and Interpreting Service (TIS National) **131 450** si aad nooga hadashid luqaddaada oo ku saabsan lacag-bixinta Medicare iyo adeegyada Child Support.
- Waxaad tagtaa servicesaustralia.gov.au/covid19 si aad u heshid macluumaad dheeraad ah oo Af Ingiriis ah.
- Tag servicesaustralia.gov.au/yourlanguage meeshaad ka akhrisan kartid, ku dhagaysan kartid ama ku daawan kartid macluumaadka luqaddaada.

Adeeg bixiyahaaga taleefanka ayaa laga yaabaa inuu kaa qaado lacag go'an oo wicitaannada taleefankaaga guriga ah illaa lambarrada '13'. Tani waxay ka timaaddaa meel kasta oo Australiya ah qiimahana wuu kala duwanaan karaa iyadoo kuxiran bixiyaha taleefankaaga. Wicitaanada lambarrada '1800' ee taleefanka gurigaaga waa lacag la'aan. Bixiyeyaasha taleefanka ayaa laga yaabaa inay waqti u yeeraan taleefankaaga oo ay kugu soo dalacaan qiimo aad u sarreeya haddii aad ka soo wacdo dadweynaha ama taleefanka gacanta.

Afeef

Macluumaadka ku jira qoraalkan waa hage loogu talagalay lacagaha iyo adeegyada keliya, waana sax ilaa 21 Ogos 2020. Fadlan ka eeg boggeena internetka macluumaadka ugu badan ee hadda socda. Waa masuuliyadaada inaad go ka gaadhid haddii aad doonetsid inaad dalbato lacag bixin iyadoo lagu saleynayo duruufahaaga gaarka ah.



If you are affected by coronavirus (COVID-19)

JobKeeper Payment

You may be able to get JobKeeper Payment through your employer. Ask them if they have registered for this payment before you claim an income support payment from us. If they have and you are eligible, your employer will pay it to you.

If you are getting an income support payment and your employer starts paying you JobKeeper Payment, you must report that income to us. If you do not we will pay you too much and you will have a debt to pay back.

If you need to apply for a Centrelink payment

We have made changes so it is easier for you to claim a payment. We have temporarily removed the waiting period for newly arrived residents to claim some of our payments. Use our payment guide to check which payment is right for you. Go to servicessaustralia.gov.au/covid19

If you already have a Centrelink Customer Reference Number (CRN), you can claim online. You do not need to go to a service centre or call us. Go to my.gov.au to make a claim for a Centrelink payment.

If you do not have a CRN, go to my.gov.au to get one. You can establish your identity and get a CRN using your myGov account to start your claim. You do not need to visit a service centre.

For more information go to servicessaustralia.gov.au/covid19

Coronavirus Supplement

From 25 September 2020, the Coronavirus Supplement will change from \$550 to \$250 per fortnight. You will get this supplement until 31 December 2020 if you are getting any of these payments:

- JobSeeker Payment
- Widow Allowance
- Partner Allowance
- Youth Allowance
- Austudy
- ABSTUDY Living Allowance
- Parenting Payment
- Farm Household Allowance
- Special Benefit.

We will pay it automatically into your bank account as part of your usual payment.

Economic Support Payments

We have paid two Economic Support Payments of \$750 this year.

We paid the first lump sum payment to people on eligible payments in April 2020, and the second in July 2020.

If you claim Family Tax Benefit (FTB) as a lump sum, you will get the Economic Support Payment with it. You will get the first after the end of the 2019-20 financial year, and the second after the end of the 2020-21 financial year. You need to be eligible for FTB to get the payment. You will not get it if you were eligible to get the Coronavirus Supplement.

Special Benefit

There are no changes to the residence and eligibility rules for Special Benefit, apart from the newly arrived resident's waiting period (NARWP). It has been removed for Special Benefit claims from 23 March 2020 until 31 December 2020.

If you cannot get any other income support payment from us, and you are in severe financial hardship you may get Special Benefit.

You will need to meet one of the following to be eligible:

- you have not lived in Australia long enough to qualify for Age Pension or Disability Support Pension
- you hold an eligible temporary visa
- you are an Australian citizen or permanent resident under 16 years of age.

For more information go to servicessaustralia.gov.au/specialbenefit

Crisis Payment—National Health Emergency

You or the person you are caring for may qualify for Crisis Payment if you meet all of the following:

- either of you are in quarantine or self-isolation due to coronavirus
- you meet the severe financial hardship criteria
- you meet the eligibility rules for an income support payment
- you are in Australia when you claim Crisis Payment.

For more information go to servicessaustralia.gov.au/crisispayment

Child Care Subsidy and Additional Child Care Subsidy

If your child cannot attend childcare, you should talk to your childcare service. You can get Child Care Subsidy for up to 42 absences per child each year for any reason. You should talk with your service about your options if your child cannot attend because of COVID-19.

Updating your activity hours

The number of hours of Child Care Subsidy you can get each fortnight depends on the hours of activity you and your partner do. If your hours of recognised activity have changed, make sure you update this.

If your family is doing less activity because of COVID-19, you can apply for extra Child Care Subsidy hours. If eligible, you may get up to 100 hours per fortnight between 13 July and 4 October 2020.

Temporary visa subclass holders

There are no changes to payments you can claim if you hold a temporary visa.

Temporary visa subclasses 060, 070, 309, 449, 785, 786, 790 and 820 may be eligible for:

- Crisis Payment

- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

For more information go to servicessaustralia.gov.au/visaholders

Newly arrived resident's waiting period

We have temporarily removed the NARWP, and the qualifying residence period for Parenting Payment, until 31 December 2020. This means if you have recently arrived in Australia you do not have to wait to claim one of these payments:

- Austudy
- Farm Household Allowance
- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance.

For more information go to servicessaustralia.gov.au/newresidentswaiting

Removal of other waiting periods

We have removed other waiting periods to get certain payments.

Liquid assets are any funds you and your partner have ready to use. This includes money owed by an employer. Due to coronavirus we have temporarily removed the liquid assets waiting period from 25 March to 24 September 2020 for:

- Austudy
- JobSeeker Payment
- Parenting Payment
- Youth Allowance.

For more information go to servicessaustralia.gov.au/covid19

Seasonal work is work that is only available for part of the year. Due to coronavirus we have removed the seasonal work preclusion period from 25 March to 31 December 2020 for:

- Austudy
- ABSTUDY
- Farm Household Allowance
- JobSeeker Payment
- Parenting Payment

- Special Benefit
- Youth Allowance.

For more information go to servicessaustralia.gov.au/covid19

Partner income test

If you get JobSeeker Payment, we have temporarily increased the amount your partner can earn before your payment will stop. From 27 April 2020, your partner can earn up to \$3068.80 gross per fortnight before your payment stops. Remember your income can also reduce how much you get.

From 25 September 2020, your payment will reduce by 27 cents, instead of 25 cents, for every dollar your partner earns over \$1165 per fortnight. This amount may change if you get Pharmaceutical Allowance or Rent Assistance. If your income is less than \$300 per fortnight, your partner can earn up to \$3086.11 before your payment reduces to zero.

The increased partner income test does not apply to Status Resolution Support Services payment.

For more information about how much you can get and what your income and assets limits are go to servicessaustralia.gov.au/jsp

Income reporting

When we approve your claim for income support, you must tell us your and your partner's income. We cannot make your first payment until you do.

You must also report your and your partner's income to us each fortnight even it is \$0.

This is so we can pay you the right amount.

For more information go to servicessaustralia.gov.au/incomereporting

Mutual obligation requirements

There are things you must do to keep getting a payment. We call these mutual obligation or participation requirements. They were suspended due to coronavirus. We are gradually reintroducing these requirements from 4 August 2020 if you get:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Go to servicessaustralia.gov.au/mutualobligation or your myGov account for updates.

If you are a job seeker, you will have a Job Plan. We encourage you to attend any scheduled phone appointments or online activities where possible.

Other support services that can help you

Payment and Service Finder

Use the Payment and Service Finder to find support services in your local area. This can include counselling and mental health services.

For more information go to servicessaustralia.gov.au/servicefinder

Family and domestic violence

If you are affected by family and domestic violence, we can help. We provide information, support and referrals.

For more information go to servicesaustralia.gov.au/domesticviolence

Social work services

Our social workers help people with short-term counselling, information and referrals to support services.

For more information go to servicesaustralia.gov.au/socialwork

Financial Information Service

A free service to help you with financial matters.

For more information go to servicesaustralia.gov.au/fis

For more information

- Call your regular payment line and let us know if you need an interpreter. We will arrange one for free. For a list of our phone numbers, go to servicesaustralia.gov.au/phoneus
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services.
- Go to servicesaustralia.gov.au/covid19 for more information in English.
- Go to servicesaustralia.gov.au/yourlanguage where you can read, listen to or watch information in your language.

Your phone provider may charge you a fixed rate for calls from your home phone to '13' numbers. This is from anywhere in Australia and the rate may vary depending on your phone provider. Calls to '1800' numbers from your home phone are free. Phone providers may time your call and charge a higher rate if you call from a public or mobile phone.

Disclaimer

The information contained in this publication is a guide to payments and services only, and is correct as of 21 August 2020. Please check our website for the most current information. It is your responsibility to decide if you wish to apply for a payment based on your particular circumstances.