



# Coronavirus (COVID-19) nih an hnorsuan ahcun

## JobKeeper Payment

Na rianngaitu hmangin JobKeeper Payment kha na hmuh khawh men lai. Keimah sin in tangka bawmhnak na hal hlan ah hi bawmhnak caah minkhumhnak an tuah cang le an tuah cang lo hal hna. Minkhumhnak an tuah cang i a ngah kho dingmi na si ahcun, na rianngaitu nih an pek te lai.

Tangka bawmhnak na hmuh le na rianngaitu nih JobKeeper Payment kha pek hram an thawk ahcun, kanmah sin ah na tangka hmuhmi kha theiinternak na tuah hrimhrim lai. Na tuah lo ahcun tangka tamtuk kan in pek lai i tangka pek than dingin leiba tamtuk na ngei lai.

## Centrelink bawmhnak caah sok na herh ahcun

Thlennawnnak pawl kan tuah cang, cucaah bawmhnak hal dingah nangmah caah a fawi deuh lai. Kan bawmhnak cheukhat pawl hal dingah a phantharmi pawl nih an hngah caan kha chikhat ca kan hrawh chung rih. Bawmhnak hi nangmah caah a thami a si le si lo chek dingah kan bawmhnak lei lamhmuhsaknak kha hmang. Hika ah zoh [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19)

Centrelink Customer Reference Number (CRN) na ngeih cang ahcun, awnlai in bawmh na hal khawh. Riantuan piaknak hmun (service centre) sin ah na kal a herh lo asilole na kan chawnh a hau lo. Hika [my.gov.au](https://my.gov.au) ah zoh law Centrelink bawmhnak hal.

CRN na ngeih lo ahcun, pakhat ngahnak dingin [my.gov.au](https://my.gov.au) ah zoh. Aho dah na si kha fiang tein na tuah khawh i CRN kho, cun na halmi thawknak dingah na myGov na hman khawh. Riantuan piaknak hmun (service centre) sin ah na kal a herh lo.

Thawngthanhmi tamdeuh hmuhnak caah, hika ah zoh [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19)

## Coronavirus Supplement

25 Zing (September) 2020 thawkin, Coronavirus Supplement cu zarh hnih voikhat bawmhnak pekmi kha \$550 in \$250 ah aa thleng lai. Hi pawl chungin pakhatkhat na ngah ahcun hi supplement na hmuh lai 31 Dipa (December) 2020 tiang.

- JobSeeker Payment
- Widow Allowance
- Partner Allowance
- Youth Allowance
- Austudy
- ABSTUDY Living Allowance
- Parenting Payment
- Farm Household Allowance
- Special Benefit.

Na bank account chung ah bawmhnak na ngah tawnmi pakhat bantuik kan inrawn piak lai.

## Economic Support Payments

Atu kum ah Economic Support Payments pahnih cu \$750 tiin kan pek cang.

A voikhatnak cu ngah khawhnak a ngeimi sinah Vaupi (April) 2020 ah kan pek hna i, a voihnihnak cu Chiapa (July) 2020 ah kan pek hna.

Bawmhnak chapmi bantukin Family Tax Benefit (FTB) kha na sok ahcun, mah he hin Economic Support Payment kha na ngah lai. A voikhatnak kha 2019-20 tangka hmanna suaisamhmi kum a dongh hnu ah na ngah lai i a voihnihnac cu 2020-21 tangka hmanna suaisamhmi kum a dongh hnu ah na ngah lai. Bawmhnak ngah dingah FTB caah a si kho dingmi na si a herh. Coronavirus Supplement a ngah kho dingmi na si ahcun hihi cu na ngah lai lo.

## Special Benefit

A phan tharmi nih hngah caan (NARWP) lengah umthutnak le Special Benefit, a ngah khomi sinak i chiahmi phungphai pawl ah thlennawnnak a um lo. 23 Vaute (March) 2020 in 31 Dipa (December) 2020 tiang Special Benefit hal khawhnac pawl cu hrawh a si.

Kanmah sinin tangka bawmhnac a dang na hngah khawh lo i tangka lei ah harnac fakpi in na ton ahcun Special Benefit na ngah khawh.

A ngah khomi si dingah a tang i langhtermi ah hin pakhat tal na tlinh a hau:

- Age Pension asilole Disability Support Pension ngah dingah Australia ah caan sau na um lo ahcun
- chikhat ca visa naa tlaih ahcun
- kum 16 tangmi na si i Australia rammi sinak a ngeimi asilole zungzal umnac a ngeimi na si ahcun

Thawngthanhmi tamdeuh caah hika ah zoh [servicessaustralia.gov.au/specialbenefit](https://servicessaustralia.gov.au/specialbenefit)

## Crisis Payment —Rampumpi huap Ngandamnak lei Lakhruak Thilcang

Nangmah asilole na zohkhenhmi minung kha Crisis Payment a ngah khomi nan si kho men, hi tafung pawl nan tlinh di ahcun:

- coronavirus ruangah nangmah tein zawt chek dingin a dang tein na um asilole nangmah lawng tein na um ahcun
- tangka lei ah a fak ngaimi harnac tafung na tlinh ahcun
- tangka hmuhnac lei bawmhnac pekmi caah tlinh khawhnac lei phungphai pawl na tlinh ahcun
- Crisis Payment na hal i Australia ah na um ahcun.

Thawngthanhmi tamdeuh caah hika ah zoh [servicessaustralia.gov.au/crisispayment](https://servicessaustralia.gov.au/crisispayment)

## Child Care Subsidy le Additional Child Care Subsidy

Na fa kha childcare ah a kal khawh lo ahcun, na childcare riantuan piaknac sin ah biaruahnac na ngeih hrimhrim a hau. A ruang pakhat khat caah kum fatin ngakchia pakhat nih voi 42 baunac tiang Child Care Subsidy na ngah khawh. COVID-19 ruangah na fa kha a kai khawh lo ahcun, naa thim khawhmi pawl kongah na riantuan piaknac he biaruahnac nan ngeih a hau.

Na cawlcanghnac suimilam zat pawl tharchuahnac

Child Care Subsidy suimilam zat cu cawlcanghnac suimilam zat pawl le na innchungpa/nu nih a tuahmi suimilam zat cungah hngat in zarh hnih voikhat fatin na ngah khawh. Hngalhpimi cawlcanghnac na suimilam zat pawl kha thlennawn a si ahcun, hihi tharchuah hrimhrim.

COVID-19 ruangah nan innchungkhar nih cawlcanghnac tlawmte nan tuah ahcun, Child Care Subsidy a hlei in suimilam zat kha na sok khawh. Sikhawhnac a um ahcun, 13 Chiapa (July) le 4 Tho (October) 2020 karlak ah zarh hnih ah voikhat pekmi suimilam 100 tiang na ngah khawh men.

## Caantawi ca visa thenchinmi aa tlaihmi pawl

Chikhat ca visa naa tlaih ahcun na hal khawhmi bawmhnac pawl ah thlennawnnac pawl a um lo.

Caantawi visa tiin thenchinmi 060, 070, 309, 449, 785, 786, 790 le 820 pawl nih hihi pawl caah a ngah kho dingmi an si men lai:

- Crisis Payment

- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

Thawngthanhmi tamdeuh caah hika ah zoh [servicesaustralia.gov.au/visaholders](https://servicesaustralia.gov.au/visaholders)

## Newly arrived resident's waiting period

NARWP, le Parenting Payment ca i a ngah kho dingmi sinak i umthutnak caan kha 31 Dipa (December) 2020 tiang chikhat ca kan hrawh chung. Hihi a sullam cu nai te i Australia ah na hun phak i hi bawmhnak pawl chungin pakhat hal dingin ngah na hau lo ahcun:

- Austudy
- Farm Household Allowance
- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance.

Thawngthanhmi tamdeuh caah hika ah zoh [servicesaustralia.gov.au/newresidentswaiting](https://servicesaustralia.gov.au/newresidentswaiting)

## A dang hngah caan pawl hrawhnak

Tangka pekmi zeimawzat ngah dingin hngah caan cheukhat cu kan hrawh cang.

Tangka hmancolh dingmi pawl cu nangmah le na innchungnu/pa nih nan khon i hman dingah timhcia in a ummi kha a si. Hihi ah aa telmi cu rianngaitu nih cawihmi tangka a si. Coronavirus ruang ah 25 Vaute (March) in 24 Zing (September) 2020 tiang tangka pek colhmi hngah caan kha caantawi chung kan hrawh chung:

- Austudy
- JobSeeker Payment
- Parenting Payment
- Youth Allowance.

Thawngthanhmi tamdeuh hmuhnak caah, hika ah zoh [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19)

Khuacaan hoih in riantuannak cu kum khat ah caan zeimawzat lawng a ngahmi rian a si. Coronavirus ruangah 25 Vaute (March) in 31 Dipa (December) 2020 tiang cu runvennak caah khuacaan hoih in riantuan caan cu kan hrawh:

- Austudy
- ABSTUDY
- Farm Household Allowance
- JobSeeker Payment
- Parenting Payment

- Special Benefit
- Youth Allowance.

Thawngthanhmi tamdeuh hmuhnak caah, hika ah zoh [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19)

## Innchungpa/nu tangka hmuhmi cheknak

JobSeeker Payment na ngah ahcun, na tangka hmuhmi a dih hlan ah na innchungpa/nu nih a hmuhmi zat kha caantawi chung ca kan kaih piak. 27 Vaupi (April) 2020 thawkin, na innchungpa/nu nih na tangka hmuhmi a dih hlan ah zarh hnih voikhat \$3068.80 tiah a ngah khawh lai. Zaangfahnak in na hmuhmi zat tangka a zor khawh deuh zong kha ichingchiah.

25 Zing (September) 2020 thawk in, na bawmhnak kha pia 27 zuh a si lai, pia 25 a si ti la lo, na innchungpa/nu nih zarh hnih voikhat a ngah tawnmi \$1165 in dawla pakhat kip caah zuh a si lai. Pharmaceutical Allowance asilole Rent Assistance na ngah ahcun hi hmuhmi zat hi aa thleng men lai. Na tangka hmuhmi kha zarh hnih voikhat ngahmi ah \$300 nak a tlawmdeuh ahcun, na bawmhnaknak pakhat hmanh zuh hlan ah na innchungpa/nu nih \$3086.11 tiang a hmuh khawh lai.

Kaihmi innchungpa/nu tangka hmuhmi cheknak kha Status Resolution Support Services tangka hmuhmi ah hman khawh a si lo.

Zeizat dah na ngah khawh timi le zeitindah na hmuhmi tangka le thilri pawl rikhih asi timi kong tamdeuh thawngthanh caah hika ah zoh [servicesaustralia.gov.au/jsp](https://servicesaustralia.gov.au/jsp)

## Tangka hmuhmi langhternak ripawt

Tangka bawmhnak na halmi kan fehter tikah, nangmah le na innchungpa/nu nan tangka hmuhmi kha na kan chimh hrimhrim lai. Na chim hlaan lo cu a voikhatnak pekmi kha kan in tuah piak kho lo.

Nangmah le na innchungpa/nu hmuhmi tangka kha \$ 0 a si hmanh ah zarh hnihnak chiah na kan chim fawn lai.

Cu ticun a dikmi zat kha kan in pek khawh lai.

Thawngthanhmi tamdeuh caah hika ah zoh [servicesaustralia.gov.au/incomereporting](https://servicesaustralia.gov.au/incomereporting)

## Pakhat le pakhat karlak tuan dingmi a herhmi pawl

Pekmi tangka ngah pengnak dingah na tuah hrimhrim dingmi thil pawl an um. Hihi tuahti dingmi rian asilole iteltumnak lei a herhmi pawl tiah kan auh. Coronavirus ruangah ngolter an si. Na ngah ahcun hi a herhmi pawl cu 4 Hniang (August) 2020 thawkin duhsah tein thenihternak kan tuah lai.

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Tharchuahmi pawl caah [servicesaustralia.gov.au/mutualobligation](https://servicesaustralia.gov.au/mutualobligation) asilole na myGov account ah zoh.

Rian a kawlm na si ahcun, Job Plan na ngei lai. A sikhawhnak hmun ah fon in ichingnak pawl asilole awnlai (online) cawlcanghnak pawl caah caan suaisamhmi pakhat khat ah kai dingin kan in forhfiat.

## A dang bawmhnak lei riantuan piaknak an bawm kho dingmi

### Payment and Service Finder

Nan umnak hmuhma ah bawmhnak lei riantuan piaknak kawl dingah Payment and Service Finder kha hmang. Hi ah aa tel khomi cu thazaang pek cawnpiaknak le thinlung lei ngandamnak riantuan piaknak an si.

Thawngthanhmi tamdeuh caah hika ah zoh [servicesaustralia.gov.au/servicefinder](https://servicesaustralia.gov.au/servicefinder)

## Innchungkhar le inn i puarhrannak lei cheknak cazin

Nangmah cu innchungkhar le innchung i volhpamh nih an hnorsuan ahcun, kan in bawmh khawh. Thawngthanh, bawmhna le a dangah kuatchinnak kan pek.

Thawngthanhmi tamdeuh caah hika ah zoh [servicesaustralia.gov.au/domesticviolence](https://servicesaustralia.gov.au/domesticviolence)

## Zatlang nun lei rian tuanpiaknak

Riantuan piaknak bawmh dingah zatlang nun lei kan riantuantu pawl nih caantawi thazaang pek cawnpiaknak, thawngthanhna le a dangah kuatchinnak kha an bawmh hna.

Thawngthanhmi tamdeuh caah hika ah zoh [servicesaustralia.gov.au/socialwork](https://servicesaustralia.gov.au/socialwork)

## Financial Information Service

Man lo in riantuan piaknak nih tangka kongkau ah an bawmh lai.

Thawngthanhmi tamdeuh hmuhna caah, hika ah zoh [servicesaustralia.gov.au/fis](https://servicesaustralia.gov.au/fis)

## Thawngthanhna tam deuh hmuh khawhna caah

- Punghmaan in tangka an pe tawntu kha chawn hna law holhlettu na herh ah cun kanmah kha kan chim. A lak in pakhat kan tawrel lai. Kan phone nambar tialnak hmuhna caah, hi ah hin zoh [servicesaustralia.gov.au/phoneus](https://servicesaustralia.gov.au/phoneus)
- **131 202** ah chawn law Centrelink tangka pekmi le riantuan piaknak kong cu nanmah holh in kanmah he bia kan iruah lai
- Translating and Interpreting Service (TIS National) kha **131 450** ah chawn law Medicare le Child Support tangka pekmi le riantuan piaknak pawl kongah nanmah holh in kanmah he bia kan iruah lai.
- Hika [servicesaustralia.gov.au/contactus](https://servicesaustralia.gov.au/contactus) ah zoh, Mirangholh in thawngthanhmi tamdeuh hmuhna dingah.
- Nanmah holh in thawngthanhmi rel khawh, ngaih khawh asilole zoh khawh dingah [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) ah zoh.

Nan inn fon in nambar '13' ah chawnhmi pawl caah na fon petu nih rikhiah ciami ret in tangka an in lak men lai. Hihi Australia i khoika hmun paoh in a si kho i pek dingmi ret cu fon petu cungah hngat in aa dang liangluang lai. Nan inn phone in nambar '1800' na chawnh ahcun man lo in asi lai. Zapi hmanmi fon asilole kutput fon in na chawnh ahcun, na chawnhmi caan ah fon petu pawl nih ah an i chingchiah lai i tamdeuh an in hal men lai.

## Phung ning in theihternak

Hi ca in chuahmi chung ah aa telmi thawngthanh cu tangka peknak le riantuan piaknak ca i lamhmuhsaknak bantu ca lawngah a si i 21 Hniang (August) 2020 ning in a hmaan ko. A hnuvik thawngthanhmi kha kan vuapsaih (website) ah zaangfahna in chek. Na dirhmun cungah hngat in pekmi tangka sok na duh ahcun biakhiah ding cu nangmah tuanvo a si.



# If you are affected by coronavirus (COVID-19)

## JobKeeper Payment

You may be able to get JobKeeper Payment through your employer. Ask them if they have registered for this payment before you claim an income support payment from us. If they have and you are eligible, your employer will pay it to you.

If you are getting an income support payment and your employer starts paying you JobKeeper Payment, you must report that income to us. If you do not we will pay you too much and you will have a debt to pay back.

## If you need to apply for a Centrelink payment

We have made changes so it is easier for you to claim a payment. We have temporarily removed the waiting period for newly arrived residents to claim some of our payments. Use our payment guide to check which payment is right for you. Go to [servicessaustralia.gov.au/covid19](https://servicessaustralia.gov.au/covid19)

If you already have a Centrelink Customer Reference Number (CRN), you can claim online. You do not need to go to a service centre or call us. Go to [my.gov.au](https://my.gov.au) to make a claim for a Centrelink payment.

If you do not have a CRN, go to [my.gov.au](https://my.gov.au) to get one. You can establish your identity and get a CRN using your myGov account to start your claim. You do not need to visit a service centre.

For more information go to [servicessaustralia.gov.au/covid19](https://servicessaustralia.gov.au/covid19)

## Coronavirus Supplement

From 25 September 2020, the Coronavirus Supplement will change from \$550 to \$250 per fortnight. You will get this supplement until 31 December 2020 if you are getting any of these payments:

- JobSeeker Payment
- Widow Allowance
- Partner Allowance
- Youth Allowance
- Austudy
- ABSTUDY Living Allowance
- Parenting Payment
- Farm Household Allowance
- Special Benefit.

We will pay it automatically into your bank account as part of your usual payment.

## Economic Support Payments

We have paid two Economic Support Payments of \$750 this year.

We paid the first lump sum payment to people on eligible payments in April 2020, and the second in July 2020.

If you claim Family Tax Benefit (FTB) as a lump sum, you will get the Economic Support Payment with it. You will get the first after the end of the 2019-20 financial year, and the second after the end of the 2020-21 financial year. You need to be eligible for FTB to get the payment. You will not get it if you were eligible to get the Coronavirus Supplement.

## Special Benefit

There are no changes to the residence and eligibility rules for Special Benefit, apart from the newly arrived resident's waiting period (NARWP). It has been removed for Special Benefit claims from 23 March 2020 until 31 December 2020.

If you cannot get any other income support payment from us, and you are in severe financial hardship you may get Special Benefit.

You will need to meet one of the following to be eligible:

- you have not lived in Australia long enough to qualify for Age Pension or Disability Support Pension
- you hold an eligible temporary visa
- you are an Australian citizen or permanent resident under 16 years of age.

For more information go to [servicessaustralia.gov.au/specialbenefit](https://servicessaustralia.gov.au/specialbenefit)

## Crisis Payment—National Health Emergency

You or the person you are caring for may qualify for Crisis Payment if you meet all of the following:

- either of you are in quarantine or self-isolation due to coronavirus
- you meet the severe financial hardship criteria
- you meet the eligibility rules for an income support payment
- you are in Australia when you claim Crisis Payment.

For more information go to [servicessaustralia.gov.au/crisispayment](https://servicessaustralia.gov.au/crisispayment)

## Child Care Subsidy and Additional Child Care Subsidy

If your child cannot attend childcare, you should talk to your childcare service. You can get Child Care Subsidy for up to 42 absences per child each year for any reason. You should talk with your service about your options if your child cannot attend because of COVID-19.

### Updating your activity hours

The number of hours of Child Care Subsidy you can get each fortnight depends on the hours of activity you and your partner do. If your hours of recognised activity have changed, make sure you update this.

If your family is doing less activity because of COVID-19, you can apply for extra Child Care Subsidy hours. If eligible, you may get up to 100 hours per fortnight between 13 July and 4 October 2020.

## Temporary visa subclass holders

There are no changes to payments you can claim if you hold a temporary visa.

Temporary visa subclasses 060, 070, 309, 449, 785, 786, 790 and 820 may be eligible for:

- Crisis Payment

- Dad and Partner Pay
- Double Orphan Pension
- Family Tax Benefit
- Low Income Health Care Card
- Parental Leave Pay
- Special Benefit
- Stillborn Baby Payment.

For more information go to [servicesaustralia.gov.au/visaholders](https://servicesaustralia.gov.au/visaholders)

## Newly arrived resident's waiting period

We have temporarily removed the NARWP, and the qualifying residence period for Parenting Payment, until 31 December 2020. This means if you have recently arrived in Australia you do not have to wait to claim one of these payments:

- Austudy
- Farm Household Allowance
- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance.

For more information go to [servicesaustralia.gov.au/newresidentswaiting](https://servicesaustralia.gov.au/newresidentswaiting)

## Removal of other waiting periods

We have removed other waiting periods to get certain payments.

Liquid assets are any funds you and your partner have ready to use. This includes money owed by an employer. Due to coronavirus we have temporarily removed the liquid assets waiting period from 25 March to 24 September 2020 for:

- Austudy
- JobSeeker Payment
- Parenting Payment
- Youth Allowance.

For more information go to [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19)

Seasonal work is work that is only available for part of the year. Due to coronavirus we have removed the seasonal work preclusion period from 25 March to 31 December 2020 for:

- Austudy
- ABSTUDY
- Farm Household Allowance
- JobSeeker Payment
- Parenting Payment



- Special Benefit
- Youth Allowance.

For more information go to [servicessaustralia.gov.au/covid19](https://servicessaustralia.gov.au/covid19)

## Partner income test

If you get JobSeeker Payment, we have temporarily increased the amount your partner can earn before your payment will stop. From 27 April 2020, your partner can earn up to \$3068.80 gross per fortnight before your payment stops. Remember your income can also reduce how much you get.

From 25 September 2020, your payment will reduce by 27 cents, instead of 25 cents, for every dollar your partner earns over \$1165 per fortnight. This amount may change if you get Pharmaceutical Allowance or Rent Assistance. If your income is less than \$300 per fortnight, your partner can earn up to \$3086.11 before your payment reduces to zero.

The increased partner income test does not apply to Status Resolution Support Services payment.

For more information about how much you can get and what your income and assets limits are go to [servicessaustralia.gov.au/jsp](https://servicessaustralia.gov.au/jsp)

## Income reporting

When we approve your claim for income support, you must tell us your and your partner's income. We cannot make your first payment until you do.

You must also report your and your partner's income to us each fortnight even it is \$0.

This is so we can pay you the right amount.

For more information go to [servicessaustralia.gov.au/incomereporting](https://servicessaustralia.gov.au/incomereporting)

## Mutual obligation requirements

There are things you must do to keep getting a payment. We call these mutual obligation or participation requirements. They were suspended due to coronavirus. We are gradually reintroducing these requirements from 4 August 2020 if you get:

- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance as a job seeker.

Go to [servicessaustralia.gov.au/mutualobligation](https://servicessaustralia.gov.au/mutualobligation) or your myGov account for updates.

If you are a job seeker, you will have a Job Plan. We encourage you to attend any scheduled phone appointments or online activities where possible.

## Other support services that can help you

### Payment and Service Finder

Use the Payment and Service Finder to find support services in your local area. This can include counselling and mental health services.

For more information go to [servicessaustralia.gov.au/servicefinder](https://servicessaustralia.gov.au/servicefinder)

## Family and domestic violence

If you are affected by family and domestic violence, we can help. We provide information, support and referrals.

For more information go to [servicesaustralia.gov.au/domesticviolence](https://servicesaustralia.gov.au/domesticviolence)

## Social work services

Our social workers help people with short-term counselling, information and referrals to support services.

For more information go to [servicesaustralia.gov.au/socialwork](https://servicesaustralia.gov.au/socialwork)

## Financial Information Service

A free service to help you with financial matters.

For more information go to [servicesaustralia.gov.au/fis](https://servicesaustralia.gov.au/fis)

## For more information

- Call your regular payment line and let us know if you need an interpreter. We will arrange one for free. For a list of our phone numbers, go to [servicesaustralia.gov.au/phoneus](https://servicesaustralia.gov.au/phoneus)
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services.
- Go to [servicesaustralia.gov.au/covid19](https://servicesaustralia.gov.au/covid19) for more information in English.
- Go to [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) where you can read, listen to or watch information in your language.

Your phone provider may charge you a fixed rate for calls from your home phone to '13' numbers. This is from anywhere in Australia and the rate may vary depending on your phone provider. Calls to '1800' numbers from your home phone are free. Phone providers may time your call and charge a higher rate if you call from a public or mobile phone.

## Disclaimer

The information contained in this publication is a guide to payments and services only, and is correct as of 21 August 2020. Please check our website for the most current information. It is your responsibility to decide if you wish to apply for a payment based on your particular circumstances.