



Thibitisha kitambulisho chako

Thibitisha kitambulisho chako wakati unapodai malipo au huduma.

Hakuna haja ya kutembelea kituo cha huduma wakati huu.

Ikiwa unahitaji kudai malipo, njia ya haraka sana ya kufanya hivyo iko mtandaoni. Unaweza kuthibitisha kitambulisho chako na kupata Centrelink Reference Number (CRN) (Nambari ya Marejeleo ya Centrelink) na myGov kuungana na Centrelink. Basi unaweza kufanya madai yako kupitia akaunti yako ya mtandaoni ya Centrelink.

Unaweza pia kuanzisha kitambulisho chako kwa simu. Tutakupa CRN na maelezo ya kuunganisha Centrelink kwenye akaunti yako ya myGov.

Baada ya umeanzisha Centrelink online account (akaunti yako ya mtandaoni ya Centrelink) kupitia myGov, unaweza kufanya madai yako mtandaoni.

Tutahitaji kuthibitisha kitambulisho chako kuhudhuria mwenyewe katika siku ya baadaye. Tutawasiliana nawe katika siku zijazo kukujulisha tunachohitaji.

Ikiwa wewe ni mteja mpya

Unapotupigia simu utahitaji kutupatia uthibitisho wa kitambulisho chako.

Utahitaji kutupatia habari ya kitambulisho kutoka kwa hati hizi 1 au zaidi:

Hati	Maelezo
Leseni ya dereva wa Australia	Leseni ya dereva ya kisasa na picha yako iliyotolewa kwa jina lako. Hii ni pamoja na leseni za dereva za mwili na dijiti, vibali vya mwanafunzi wa sasa na leseni za muda.
Pasipoti ya Australia	Iliyotolewa kwa jina lako au jina lako la zamani, ndani ya miaka 3 ya tarehe ya kumalizika.
Leseni ya mpigaji risasi au banduki ya Australia	Leseni ya kisasa, iliyotolewa kwa jina lako na picha au saini yako. Hatuwezi kukubali vibali au leseni za mtoto au mdogo.
Leseni ya usalama wa Australia	Leseni ya sasa ya sekta ya usalama wa ulinzi au leseni ya umati wa watu. Inapaswa kuonyesha jina lako pamoja na picha yako au saini yako.
Pasipoti ya nje ya nchi	Pasipoti ya sasa iliyotolewa na nchi nyingine, na stempu au visa halali ya kuingia.
Kadi ya uthibitisho wa umri	Ilitolewa na serikali ya jimbo au wilaya kwa jina lako pamoja na picha yako au saini yako.
Kadi ya ID ya mwanafunzi wa Sekondari	Kadi ya kitambulisho cha sasa, iliyotolewa kwa jina lako pamoja na picha au saini yako. Unaweza kutumia hii tu ikiwa una umri wa chini ya miaka 18 na huna hati zingine.

Hati	Maelezo
Cheti cha kuzaliwa cha Australia	Cheti kamili cha kuzaliwa kwa jina lako au jina la zamani lililotolewa na Births, Deaths and Marriages (Kuzaliwa, Vifo na Ndoa). Hatuwezi kukubali dondoo za kuzaliwa au kadi za kuzaliwa.
Cheti cha ndoa ya Australia	Iliyotolewa na serikali ya jimbo au wilaya. Hatuwezi kukubali vyeti vya sherehe, kanisa au msherehewa.
Viza ya Australia	Viza ya sasa ya mkaazi au ya kitalii iliyotolewa kwa jina lako au jina la zamani. Hatuwezi kukubali viza za kumalizika muda.
Australian citizenship certificate (Cheti cha uraia wa Australia)	Ilitolewa kwa jina lako au jina la zamani. Ikiwa jina lako linaonekana kwenye cheti cha wazazi wako, unaweza kukitumia hcho.
ImmiCard	Kadi iliyotolewa kwa jina lako au jina la zamani kutoka Department of Home Affairs (Idara ya Mambo ya Nchi).
Badiliko ya jina	Badiliko ya kisheria ya jina au ya hatimiliki ya kuchaguliwa.
Cheti cha Usajili ya Australia kwa Ukoo	Iliyotolewa na Serikali ya Australia kwa mtu aliyezaliwa nje ya Australia. Angalau mmoja wa wazazi wao alikuwa raia wa Australia wakati wa kuzaliwa kwake.

Nini kinatokea ikiwa una mteuliwa aliyeidhinishwa

Mteuliwa wako anaweza kutambulishwa kwa simu na kisha kuthibitisha kitambulisho chako na sisi kwa simu.

Jinsi ya kubadilisha au kusahihisha jina lako la kisheria

Ni muhimu kutuambia ikiwa umebadilisha jina lako la kisheria.

Ili kubadilisha au kusahihisha jina lako la kisheria, tutahitaji maelezo ya hati halisi iliyotolewa na Births, Deaths and Marriages na ukubali wako ili kuthibitisha hati hiyo.

Wakati unapohitaji kuthibitisha kitambulisho cha mwenzi

Tunahitaji kuthibitisha vitambulisho vyote chako na cha mwenzi wako kwa simu, ikiwa unadai:

- Parenting Payment (Malipo ya Uzazi)
- Low Income Health Care Card (Kadi ya Utunzaji wa Kipato cha Chini)
- Farm Household Allowance (Posho ya Kaya Shambani)
- Pension Loans Scheme (Mpango wa Mikopo ya Pensheni).

Ikiwa tayari tumeshathibitisha kitambulisho cha mwenzi wako, labda hatutahitaji hati zaidi kutoka kwake.

Kwa habari zaidi

- Piga simu kwa laini ya malipo yako ya kawaida na tujulishe kuwa unahitaji mkalimani. Tutapanga mmoja kwa bure. Kupata orodha ya nambari zetu za simu, nenda kwa servicessaustralia.gov.au/phoneus
- Piga simu kwa nambari ya **131 202** ili kuongea nasi kwa lugha yako kuhusu malipo na huduma za Centrelink

- Pigia simu kwa Translating and Interpreting Service (TIS National) (Huduma za Utafsiri na Ukalimani) kwenye nambari ya **131 450** ili kuongea nasi kwa lugha yako kuhusu malipo na huduma za Medicare na Child Support (Msaada wa Watoto).
- Enda kwa **servicesaustralia.gov.au/yourlanguage** ambapo unaweza kusoma, kusikiliza au kutazama habari katika lugha yako.
- Enda kwa **servicesaustralia.gov.au/identity** kwa habari zaidi katika Kiingereza
- Tembelea kituo cha huduma.

Kumbuka: kupigia simu kutoka kwa simu yako ya nyumbani kwenda nambari za '13' kutoka mahali popote nchini Australia zinatozwa kwa kiwango kamili. Kiwango hicho kinaweza kutofautiana kutoka kwa bei ya simu ya eneo na inaweza pia kutofautiana kati ya watoa huduma ya simu. Kupiga simu za nambari ya '1800' kutoka simu yako ya nyumbani ni bure. Kupiga simu kutoka kwa simu za umma na mkononi zinaweza kupimwa wakati na kutozwa kwa kiwango cha juu zaidi.

Kanusho

Habari iliyomo kwenye chapisho hili imekusudiwa tu kama mwongozo wa malipo na huduma. Ni jukumu lako kuamua ukitaka kuomba malipo na kufanya maombi kuhusiana hali yako fulani.



Confirm your identity

Confirm your identity when you claim a payment or service.

There is no need to visit a service centre during this period.

If you need to claim a payment, the quickest way to do this is online. You can establish your identity and get a Centrelink Reference Number (CRN) with myGov to link to Centrelink. You can then make your claim through your Centrelink online account.

You can also establish your identity over the phone. We will give you a CRN and details to link Centrelink to your myGov account.

After you set up your Centrelink online account through myGov, you can make your claim online.

We will need to confirm your identity in person at a later date. We will contact you in the future to let you know what we need.

If you are a new customer

When you call us you will need to provide us proof of your identity.

You will need to give us identity details from 1 or more of these documents:

Document	Details
Australian driver licence	A current driver licence with your photo issued in your name. This includes physical and digital driver licences, current learner permits and provisional licences.
Australian passport	Issued in your name or former name, within 3 years of the expiry date.
Australian Shooter or firearm licence	A current licence, issued in your name with your photo or signature. We cannot accept minor or junior permits or licences.
Australian Security licence	A current security protection industry or crowd control licence. It must be in your name and show your photo or signature.
Foreign passport	A current passport issued by another country, with a valid entry stamp or visa.
Proof of age card	Issued by a state or territory government in your name with your photo or signature.
Secondary student ID card	A current ID card, issued in your name with your photo or signature. You can only use this if you are under 18 and do not have the other documents.
Australian birth certificate	A full birth certificate in your name or former name issued by Births, Deaths and Marriages. We cannot accept birth extracts or birth cards.
Australian marriage certificate	Issued by a state or territory government. We cannot accept ceremonial, church or celebrant issued certificates.
Australian visa	A current resident or tourist visa issued in your name or former name. We cannot accept expired visas.

Document	Details
Australian citizenship certificate	Issued in your name or former name. If your name appears on your parents' certificate, you can use that.
ImmiCard	A card issued in your name or former name by the Department of Home Affairs.
Name change	Legal change of name or deed poll certificate.
Australian Certificate of Registration by Descent	Issued by the Australian Government to a person born outside Australia. At least one of their parents was an Australian citizen at the time of their birth.

What happens if you have an authorised nominee

Your nominee can be authenticated over the phone and then establish your identity with us over the phone.

How to change or correct your legal name

It is important to tell us if you change your legal name.

To change or correct your legal name, we will need the details of an original document issued by Births, Deaths and Marriages and your consent to verify the document.

When you need to confirm a partner's identity

We need to establish both your and your partner's identity over the phone, if you are claiming:

- Parenting Payment
- Low Income Health Care Card
- Farm Household Allowance
- Pension Loans Scheme.

If we have already confirmed your partner's identity, we may not need further documents from them.

For more information

- Call your regular payment line and let us know you need an interpreter. We will arrange one for free. For a list of our phone numbers, go to servicessaustralia.gov.au/phoneus
- Call **131 202** to speak with us in your language about Centrelink payments and services
- Call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services
- Go to servicessaustralia.gov.au/yourlanguage where you can read, listen to or watch information in your language
- Go to servicessaustralia.gov.au/identity for more information in English
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.