



Coronavirus (COVID-19)

Naša plaćanja i kako doći do njih

Ako već imate Centrelinkov broj (CRN), plaćanje možete potraživati putem interneta. Ne morate ići u Centrelinkov uslužni centar.

Idite na **my.gov.au**, a mi ćemo vam davati upute kako ćete prijaviti namjeru potraživanja plaćanja od Centrelink. Kada prijavite namjeru potraživanja plaćanja, kontaktirat ćemo vas i reći vam što je sljedeći korak. Plaćanje će vam biti računato od datuma potraživanja.

Ako nemate myGov račun, morate ga prije potraživanja otvoriti. Idite na **my.gov.au** i slijedite upute kako prijaviti namjeru potraživanja.

Za više informacija idite na **servicesaustralia.gov.au/covid19**

Coronavirus supplement

Dobit ćete dodatak od \$550 **coronavirus supplement** ako primete bilo koju od sljedećih isplata:

- JobSeeker Payment
 - Widow Allowance
 - Partner Allowance
 - Sickness Allowance
- Youth Allowance
- Austudy
- ABSTUDY in receipt of Living Allowance
- Parenting Payment
- Farm Household Allowance
- Special Benefit.

Novac ćemo uplatiti izravno na vaš račun od 27. travnja 2020.

Economic Support Payments

Prvo paušalno plaćanje

Isplatit ćemo vam jednokratnu isplatu od \$750 na ime Economic Support Payment ako živite u Australiji i primete odobreno plaćanje u razdoblju između 12. ožujka 2020. i 13. travnja 2020. godine.

Ne morate ništa učiniti kako biste dobili tu isplatu. Iznos ćemo vam automatski uplatiti na vaš bankovni račun.

Novac ćete dobiti od 31. ožujka. Većina će tu isplatu dobiti do 17. travnja 2020.

Plaćanja koja ispunjavaju uvjete uključuju:

- ABSTUDY (Living Allowance)
- Austudy
- Age Pension

- Bereavement Allowance
- Carer Allowance
- Carer Payment
- Disability Support Pension
- Double Orphan Pension
- Family Tax Benefit A
- Family Tax Benefit B
- Farm Household Allowance
- JobSeeker Payment
- Newstart Allowance
- Parenting Payment
- Partner Allowance
- Sickness Allowance
- Widow Allowance
- Widow B Pension
- Wife Pension
- Youth Allowance

Naplata ćete primiti i ako imate jednu od ovih koncesijskih kartica:

- Pensioner Concession Card
- Commonwealth Seniors Health Card
- Veteran Gold Card.

Isplatu ćete primiti i ako primete 1 od ovih plaćanja od Department of Veterans' Affairs:

- Veteran Service Pension
- Veteran Income Support Supplement
- Veteran Compensation payments, including lump sum payments
- War Widow(er) Pension.

Primit ćete samo 1 uplatu, čak i ako primete više od 1 vrste plaćanja ili imate više kartica koje vam na to daju pravo.

Drugo paušalno plaćanje

Ako ne ispunjavate uvjete za dodatak coronavirus supplement možete dobiti drugo plaćanje Economic Support Payment u iznosu od \$750. To ćemo vam platiti 13. srpnja 2020.

To možete dobiti ako ste na dan 10. srpnja 2020 imali pravo na bilo kakva plaćanja ili kartice za koncesiju koje su vam davale pravo na prvu isplatu Economic Support Payment.

Ovo plaćanje nećete dobiti ako dobivate coronavirus supplement.

Za više informacija

- Nazovite uobičajeni broj za plaćanja i recite nam ako vam treba tumač. Organizirat ćemo vam tumača besplatno. Popis naših telefonskih brojeva potražite na **servicesaustralia.gov.au/phoneus**
- Nazovite **131 202** ako želite razgovarati na svom jeziku o plaćanjima i uslugama koje pruža Centrelink.
- Nazovite Translating and Interpreting Service (TIS National) na **131 450** ako želite razgovarati na svom jeziku o plaćanjima i uslugama koje pružaju Medicare i Child Support.
- Za više informacija na engleskom jeziku idite na **servicesaustralia.gov.au/covid19**

Napomena: pozivi s kućnog telefona na brojeve koji počinju s '13' iz bilo kojeg mjesta u Australiji naplaćuju se po fiksnoj tarifi. Ta se cijena može razlikovati od troškova lokalnog poziva i može biti različita kod raznih pružatelja telefonskih usluga. Pozivi na brojeve '1800' s kućnog telefona su besplatni. Pozivi s javnih i mobilnih telefona mogu se tempirati i naplaćivati po višoj cijeni.

Izjava o odricanju odgovornosti

Podaci sadržani u ovoj publikaciji namijenjeni su samo kao vodič za plaćanja i usluge. Vaša je obveza odlučiti želite li podnijeti zahtjev za plaćanje i podnijeti službeni zahtjev uzimajući u obzir vaše posebne okolnosti.



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Our payments and how to access them

If you already have a Centrelink Customer Reference Number (CRN), you can claim online. You do not need to go to a service centre.

Go to **my.gov.au**, and we will prompt you to register your intention to claim a Centrelink payment. Once you have registered your intention to claim, we will contact you to tell you what to do next. We will backdate your payment.

If you do not have a myGov account, you will need to create one first. Go to **my.gov.au** and follow the prompts to register your intention to claim.

For more information, go to **servicesaustralia.gov.au/covid19**

Coronavirus supplement

You will get the \$550 **coronavirus supplement** if you are getting any of these payments:

- JobSeeker Payment
 - Widow Allowance
 - Partner Allowance
 - Sickness Allowance
- Youth Allowance
- Austudy
- ABSTUDY in receipt of Living Allowance
- Parenting Payment
- Farm Household Allowance
- Special Benefit.

We will pay it automatically into your bank account from 27 April 2020.

Economic Support Payments

First lump sum payment

We will pay you the \$750 one off Economic Support Payment if you are living in Australia and get an eligible payment between 12 March 2020 and 13 April 2020.

You do not need to do anything to get it. We will pay it automatically into your bank account.

You will get the money from 31 March. Most people will get it by 17 April 2020.

Eligible payments include:

- ABSTUDY (Living Allowance)
- Austudy
- Age Pension
- Bereavement Allowance
- Carer Allowance

- Carer Payment
- Disability Support Pension
- Double Orphan Pension
- Family Tax Benefit A
- Family Tax Benefit B
- Farm Household Allowance
- JobSeeker Payment
- Newstart Allowance
- Parenting Payment
- Partner Allowance
- Sickness Allowance
- Widow Allowance
- Widow B Pension
- Wife Pension
- Youth Allowance

You will also get the payment if you have 1 of these concession cards:

- Pensioner Concession Card
- Commonwealth Seniors Health Card
- Veteran Gold Card.

You will also get the payment if you get 1 of these Department of Veterans' Affairs payments:

- Veteran Service Pension
- Veteran Income Support Supplement
- Veteran Compensation payments, including lump sum payments
- War Widow(er) Pension.

You will only get 1 payment, even if you get more than 1 qualifying payment or card.

Second lump sum payment

If you are not eligible for the coronavirus supplement you may get a second \$750 Economic Support Payment. We will pay this from 13 July 2020.

You may get it if you were eligible on 10 July 2020 for any payments or concession cards that were eligible for the first Economic Support Payment.

You will not get this payment if you are getting the coronavirus supplement.

For more information

- Call your regular payment number and let us know you need an interpreter. We will arrange one for free. For a list of our phone numbers, go to servicessaustralia.gov.au/phoneus
- Call **131 202** to speak with us in your language about Centrelink payments and services.

- Call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services.
- Go to **servicesaustralia.gov.au/covid19** for more information in English

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.