Changing the Social Security Income Assessment Model

This measure makes it simpler for income support customers to report their income from employment.

Under the measure, customers will report the employment income they receive in an entitlement period (as found on their payslip) rather than trying to estimate what they have earned in that period.

This will simplify the current process where customers need to manually work out the total value of income earned for a given entitlement period, regardless of what they are paid. The department will use payslip information to assess the customer’s income and work out the rate of income support they can get.

This measure starts 1 July 2020 with transition arrangements applying from 18 June 2020 to 13 July 2020.

This measure is subject to the passage of legislation.

Who is affected by this measure?
This measure affects anyone that gets income support payments and is required to report their employment income.

Customers will now report the income information found on their payslip. Their entitlement will be based on what they are paid. Irregular amounts for periods longer than a fortnight will be apportioned forward from the date the customer is paid.

This measure starts 1 July 2020. Transitional arrangements will be in place for entitlement periods starting from 18 June 2020.

When will this start and finish?
This measure starts 1 July 2020 and is ongoing.