



结算家庭补助金

财政年度结束后，我们会将您的评估收入与实际收入进行对比。这是为了确保我们支付的家庭补助金额无误。

应该做什么？

并非每个人都必须如出一辙地结算 **Family Tax Benefit** 和 **Child Care Subsidy**。您需要做什么取决于您的具体情况。

您可能需要提交纳税申报表或告知我们您不需要申报。如果您有伴侣，或者在财政年中与伴侣分居，那么也可能需要做结算。若要查看是否需要提交纳税申报表，请访问 **Australian Taxation Office (ATO)** 网站。

如果提交纳税申报表，ATO 会将您的收入信息发送给我们。我们通常会在您收到 **Notice of Assessment** 后的 28 天内收到此信息。

如果您不需要提交纳税申报表，则需告知我们并确认您的收入。如果您有伴侣，我们也需要您伴侣的这些信息。您可以使用 **Centrelink** 在线帐户通过 **myGov** 或 **Express Plus Centrelink** 手机应用程序向我们提供此信息。

大多数支付或接受 **child support** 的家长必须提交纳税申报表。当 ATO 评估纳税申报表时，会将您的收入详情发送给我们。我们将使用这些信息来更新您的 **child support** 评估。如果 ATO 尚未评估您的应税收入，或者您不需要提交纳税申报表，您仍需要告知我们您的收入。您可以使用 **Child Support** 在线帐户通过 **myGov** 执行此操作。

当我们结算您的福利金时

只有在支付了本财政年度的最后一笔 **Family Tax Benefit** 并确认了您的收入之后，我们才能结算您的 **Family Tax Benefit**。您通常会在 7 月中旬之前获得最后一笔福利金。

我们通常会在结算 **Child Care Subsidy** 之前开始结算 **Family Tax Benefit**。在我们结算您的 **Child Care Subsidy** 之前，我们需要确认您孩子在本财政年度使用托儿服务的次数。我们会直接从您使用的托儿机构获得此信息。

一旦我们结算了福利金，我们将写信给您并解释结果。如果您以电子方式收信，我们会将该信发送到您的 **myGov** 收件箱。您还可以使用 **Centrelink** 在线帐户通过 **myGov** 或 **Express Plus Centrelink** 手机应用程序检查您的福利金是否已经结算完毕。

如何理解结算结果

福利金支付不足

如果我们在这一年中没有向您支付福利金，我们将在结算福利金时直接向您支付任何未付金额。我们称这种情况为充值。

当结算 **Family Tax Benefit** 时，我们会检查您是否有资格获得任何补助金。这包括 **Family Tax Benefit Part A supplement**, **Family Tax Benefit Part B supplement** 或 **Single Income Family Supplement**。



福利金支付过多

如果在这一年中获得了超额的 **Child Care Subsidy** 或 **Family Tax Benefit**，那么您可能欠我们钱并且将需要偿还。

若要支付退款，您需要与我们签订还款计划。您必须在信函中的截止日期前完成此操作。

我们可以从以下所有方面收回超额支付的 **Child Care Subsidy** 和 **Family Tax Benefit**：

- 未来的 **Family Tax Benefit** 付款，包括拖欠的福利金
- **Family Tax Benefit** 充值和补助金
- 退税。

即使您与我们订立了还款协议，也可能发生这种情况。

您可以在线查看您的 **Centrelink** 债务。从 **Centrelink** 在线帐户中通过 **myGov** 或使用 **Express Plus Centrelink** 手机应用，选择“**Money You Owe**”。

如果您不同意我们做出的决定，您有权要求我们对其进行审核。

如果您担心偿还债务的问题，请务必与我们联系。我们可以与您一同制定您能负担得起的还款计划。

如何管理您的福利金

定期检查您的收入估算非常重要。如果您低估了本财政年度的家庭收入，请确保您当前的估算是准确的。每当事情发生变化时就要跟新估算值这将帮助您避免获得过多的福利金。

每次出现变更时，更新 **Child Care Subsidy** 的活动详情也很重要。我们使用您的活动水平、预扣百分比和家庭收入估算来确定您可以获得多少 **Child Care Subsidy**。保持您的所有详情及时更新会有助于避免出现福利金支付过多的情况。

更多信息

- 请访问 humanservices.gov.au/balancing 获取更多英文信息
- 请访问 humanservices.gov.au/yourlanguage 阅读、收听或观看相关中文信息。
- 拨打 **131 202** 使用中文垂询 **Centrelink** 的相关福利金与服务。
- 拨打 **131 450** 联系 **Translating and Interpreting Service (TIS National)**，用中文垂询 **Medicare** 和 **Child Support** 的相关福利金与服务。
- 访问服务中心。

注意：从座机拨打澳大利亚任何地方以“13”开头的电话号码，均按固定费率收费。该费率可能与本地通话费用有所不同，也可能会因电话服务提供商不同而有所差异。座机拨打“1800”号码是免费的。公共电话和移动电话拨打可能会计时并以较高费率收取费用。

免责声明

本出版物所包含信息仅用作福利金和服务指南。您有责任决定是否要申请福利金，并针对您的具体情况提出申请。



Balancing your family assistance payments

After the end of the financial year we compare your income estimate with your actual income. This is to make sure we pay you the correct amount of family assistance.

What you need to do

Not everyone has to do the same thing for us to balance their Family Tax Benefit and Child Care Subsidy. What you need to do depends on your circumstances.

You may need to lodge a tax return or let us know you do not need to. If you have a partner, or an ex-partner who you separated from during the year, they may need to do this too. To check if you need to lodge a tax return go to the Australian Taxation Office (ATO) website.

If you lodge a tax return, the ATO will send us your income information. We usually get this information within 28 days from when you get your Notice of Assessment from them.

If you do not need to lodge a tax return, you need to let us know and confirm your income with us. If you have a partner, we will need this information for them as well. You can give us this information using either your Centrelink online account through myGov or Express Plus Centrelink mobile app.

Most parents who pay or receive child support must lodge a tax return. When the ATO assesses your tax return, they will send us your income details. We will use this to update your child support assessment. If the ATO has not yet assessed your taxable income or if you do not need to lodge a tax return, you will still need to tell us your income. You can do this using your Child Support online account through myGov.

When we balance your payments

We can only balance your Family Tax Benefit after we have paid your last Family Tax Benefit payment for the financial year and you have confirmed your income. You will usually get your last payment by the middle of July.

We usually start balancing Child Care Subsidy later than Family Tax Benefit. Before we can balance your Child Care Subsidy, we need confirmation of your child's attendance for the financial year. We get this directly from your child care service.

Once we have balanced your payments, we will write to you and explain the outcome. If you get your letters electronically, we will send it to your myGov inbox. You can also check if your payments have been balanced using your Centrelink online account through myGov or the Express Plus Centrelink mobile app.

How to understand your balancing outcome

You were not paid enough

If we did not pay you enough during the year, we will pay any outstanding amounts directly to you when we balance your payments. We call this a top up.

When we balance your Family Tax Benefit, we check if you are eligible for any supplements. This includes Family Tax Benefit Part A supplement, Family Tax Benefit Part B supplement or Single Income Family Supplement.



You were paid too much

If you got too much Child Care Subsidy or Family Tax Benefit during the year, you may owe us money, which you will have to pay back.

To pay the money back, you need to enter into a repayment plan with us. You must do this by the due date in your letter.

We may recover overpayments of Child Care Subsidy and Family Tax Benefit from all of the following:

- future Family Tax Benefit payments, including arrears
- Family Tax Benefit top ups and supplements
- tax refunds.

This may happen even if you have entered into a repayment arrangement with us.

You can check your Centrelink debts online. Select '**Money You Owe**' from your Centrelink online account through myGov or by using the Express Plus Centrelink mobile app.

If you disagree with a decision we have made, you have the right to ask us to review it.

It is important you talk to us if you are worried about paying back a debt. We can work with you to set up a repayment plan you can afford.

How to manage your payments

It is important to review your income estimate regularly. If you underestimated your family income for the financial year, make sure your current estimate is accurate. Update it whenever things change. This will help you avoid an overpayment.

It is also important you update your activity details for Child Care Subsidy every time there is a change. We use your activity level, withholding percentage and family income estimate to work out how much Child Care Subsidy you can get. Keeping all your details up to date will help you avoid an overpayment.

For more information

- go to humanservices.gov.au/balancing for more information in English
- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services
- visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.