



# myGov varolan bir çevrimiçi hesap kullanarak bir hizmet eklemek

Servisi olan bir çevrimiçi hesabınız varsa bu kılavuzu kullanın.

myGov devlet hizmetlerine çevrimiçi erişmek için güvenli bir yoldur.

Bir dizi devlet hizmetini myGov hesabınıza ekleyebilirsiniz. Bu, hükümet işinizi myGov aracılığıyla çevrimiçi yapabileceğiniz anlamına gelir.

myGov hesabınıza ekleme yapmak için devlet veya temsilci referans numaranıza ve şifreye ihtiyacınız vardır.

## 1. Adım: myGov 'da oturum açın

Giriş yapmak için [my.gov.au](http://my.gov.au)'e gidin.

**Kullanıcı adı ya da e-posta**

Username or email

**Şifre**

Password

Do not show others your password

**Oturum açın**

Sign in

or

Create an account

### What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

Seçin:

- **Services**, ya da
- **Link your first service.**

The screenshot displays the myGov website interface. At the top, there is a green navigation bar with the myGov logo on the left and navigation links for Home, Services, Inbox, and Account settings on the right. A 'Sign out' button is also present in the top right corner. Below the navigation bar, the main content area features a greeting 'Good afternoon' on the left and the user's email address 'john.citizen@gmail.com' with the note 'This is your first sign-in' on the right. A blue notification banner below the greeting states: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' Below this, the 'Your services' section contains a large button with a plus sign icon and the text 'Link your first service'. A green callout bubble points to this button with the text 'İlk hizmetinizi ekleyin'. Below the services section, the 'Inbox messages' section shows '1 unread' message. The first message is from 'myGov' with the subject 'Introducing the Inbox' and the date '11/05/2017'. A link 'See all messages >' is located at the bottom left of the inbox section.

Listeden eklemek istediđiniz hizmeti seřin.

Bu rnekte, **Centrelink**'i ekleyeceđiz.

**myGov** Home **Services** Inbox Account settings Sign out

## Services

Access a range of government online services by linking them to your account.

Link a service

---

**Australian JobSearch** >

---

**Australian Taxation Office** >

---

**Centrelink** >

---

**Child Support** >

---

**Department of Veterans' Affairs** >

---

**HousingVic Online Services** >

---

**Medicare** >

---

**My Aged Care** >

---

**My Health Record** >

---

**National Disability Insurance Scheme** >

---

**National Redress Scheme** >

Centrelink, Medicare veya Australian Taxation Office'a ilk kez ekleme yapıyorsanız, myGov'un kişisel bilgilerinizi saklamasını kabul etmeniz istenecektir.

Kişisel bilgilerinizin myGov tarafından saklanmasını kabul etmek için **I agree**'i seçin.

Kabul etmiyorsanız, Centrelink, Medicare ya da Australian Taxation Office'i ekleyemezsiniz.

**myGov** Home **Services** Inbox Account settings Sign out

### Storing your personal information

To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.

Cancel I agree

Kişisel bilgilerinizi saklamak

Kabul ediyorum

## Adım 2: yeni bir hizmet ekleyin

Önce **I have an online account with Centrelink**, sonra **Next**.ı seçin.

Farklı bir hizmet ekliyorsanız Centrelink yerine onun ismini göstereceğiz.

**myGov** Home **Services** Inbox Account settings Sign out

### Link new service

Creating a link to a member service is easy.

**If you have an online account** you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

**If you don't have an online account** you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

**If you have a linking code** you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel **Next** Sonra

### Adım 3: Hizmet hesabı bilgilerinizi girin

Hizmet hesabı bilgilerinizi girin.

Bu örnekte, aşağıdakini girin:

- **Customer Access Number (CAN)**, ve
- **Centrelink Online Password**.

Sonra, **Next**'i seçin.

The screenshot shows the 'myGov' website interface. At the top, there is a green navigation bar with the 'myGov' logo and links for 'Home', 'Services', 'Inbox', and 'Account settings'. A 'Sign out' button is located in the top right corner. The main content area is titled 'Link new service' and contains the following text: 'To link your Centrelink online account to your myGov account, please enter your Customer Access Number (CAN) and password.' Below this, there is a section titled 'Your Centrelink online account details'. The first input field is labeled 'Customer Access Number (CAN) (no spaces)' with a 'Help' link and a dropdown arrow. The second input field is labeled 'Centrelink Online Password' with a 'Help' link and a dropdown arrow, and a note 'Do not show others your password'. A 'Show' link is located to the right of the password field. At the bottom, there are two buttons: 'Cancel' and 'Next'. The 'Next' button is highlighted in red. Three callout boxes with green borders point to the input fields and the 'Next' button, containing the following text: 'Customer Access Number (CAN) (boşluk yok)', 'Centrelink Çevrimiçi şifre', and 'Sonra'.

## Adım 4: ekleme bitti

Hizmetiniz şimdi myGov hesabınıza eklenmiştir.

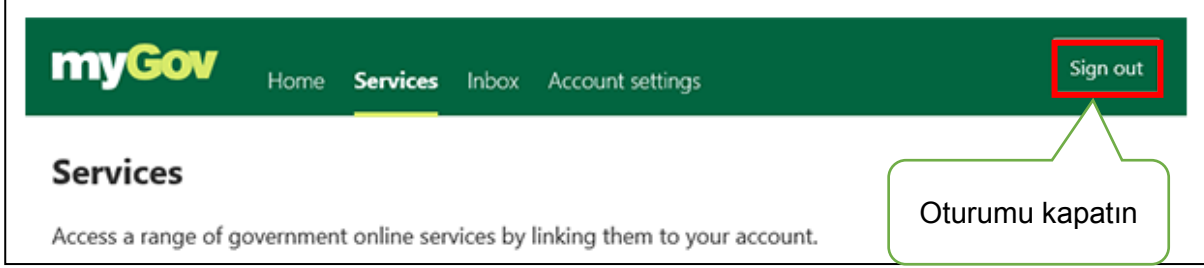
Aşağıdakini yapabilirsiniz:

- **Link a service** listesi altında bir servis seçerek başka bir servise ekleyebilirsiniz
- Başka bir işlem yapmak için, **Home**'ı seçin, ya da
- myGov'den ayrılmak için **Sign out**'ı seçin

The screenshot shows the myGov 'Services' page. The navigation bar at the top includes 'Home', 'Services', 'Inbox', and 'Account settings'. The 'Home' and 'Sign out' buttons are highlighted with red boxes. Below the navigation bar, there are two success messages: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these messages, there is a section titled 'Your linked services' with a red box around it. A callout box points to this section with the text 'Eklenmiş hizmetleriniz'. Under 'Your linked services', there is a card for 'Centrelink' with the text 'Linked on 13 Jul 2018' and an 'Unlink' button. Below this, there is a 'Link a service' button with a red box around it. A callout box points to this button with the text 'Bir hizmet ekleyin'. Below the 'Link a service' button, there is a list of services: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', and 'Department of Veterans' Affairs', each with a right-pointing arrow.

## Önemli: her zaman oturumu kapatın

myGov hesabınızı kullanmayı bitirdiğinizde, gizliliğiniz ve güvenliğiniz için **Sign out**'ı seçin.



## Daha fazla bilgi

İngilizcede yardım için:

- adım adım online rehberlerimizi kullanın. [humanservices.gov.au/onlineguides](https://humanservices.gov.au/onlineguides)'e gidin
- myGov yardım masasını **132 307** numarasından arayın ve **Option 1**'i seçin. Pazartesiden Cumaya 07:00 - 22:00 ve Cumartesiden Pazara 10:00 - 17:00 saatleri arasında açıktır.
- bir servis merkezini veya myGov mağazasını ziyaret edin.

Kendi dilinizde yardım için:

- [humanservices.gov.au/yourlanguage](https://humanservices.gov.au/yourlanguage) adresine giderek, kendi dilinizde bilgileri okuyabilir, dinleyebilir veya izleyebilirsiniz.
- Centrelink ödemeleri ve servisleri hakkında bizimle dilinizde konuşmak için **131 202**'i arayın
- Medicare ve Child Support ödenekleri ve hizmetleri ile ilgili kendi dilinizde bizimle konuşmak isterseniz Translating and Interpreting Service'i (TIS National) **131 450** numaralı telefondan arayın.

**Not:** Avustralya'nın herhangi bir yerinden ev telefonunuz ile '13' lü numaraların aranması durumunda, sabit oranda ücret uygulanır. Bu oran, bir yerel arama ücretinden daha farklı olabilir ve ayrıca telefon hizmeti sağlayan kuruluşlar arasında da değişiklik gösterebilir. Ev telefonunuzdan '1800' lü numaraların aranması ücretsizdir. Genel telefonlardan ve cep telefonlarından aramalara süre uygulanabilir ve daha yüksek oranda ücretlendirilebilir.

## Yadsıma

Bu yayımın içerdiği bilgiler, yalnızca ödenek ve hizmetlere rehberlik sağlama amacına yöneliktir. Ödemeye başvurmak ve özel durumunuzla ilgili bir başvuru yapmak isteyip istemediğinize karar vermek sizin sorumluluğunuzdadır.





# myGov - link a service using an existing online account

Use this guide if you have an online account with a service.

myGov is a secure way to access government services online.

You can link a range of government services to your myGov account. This means you can do your government business online through myGov.

You need your government or agency reference number and password to link to your myGov account.

## Step 1: sign in to myGov

To sign in, go to [my.gov.au](http://my.gov.au)

The screenshot shows the myGov sign-in interface. It features a dark green header with the Australian Government logo and the myGov logo. Below the header, there are three callout boxes: one pointing to the 'Username or email' input field, one pointing to the 'Password' input field, and one pointing to the 'Sign in' button. The sign-in form includes a 'Forgot username' link, a 'Do not show others your password' checkbox, a 'Show' link for the password field, a 'Forgot password' link, and a 'Sign in' button. Below the sign-in button is an 'or' separator and a 'Create an account' button.

### What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

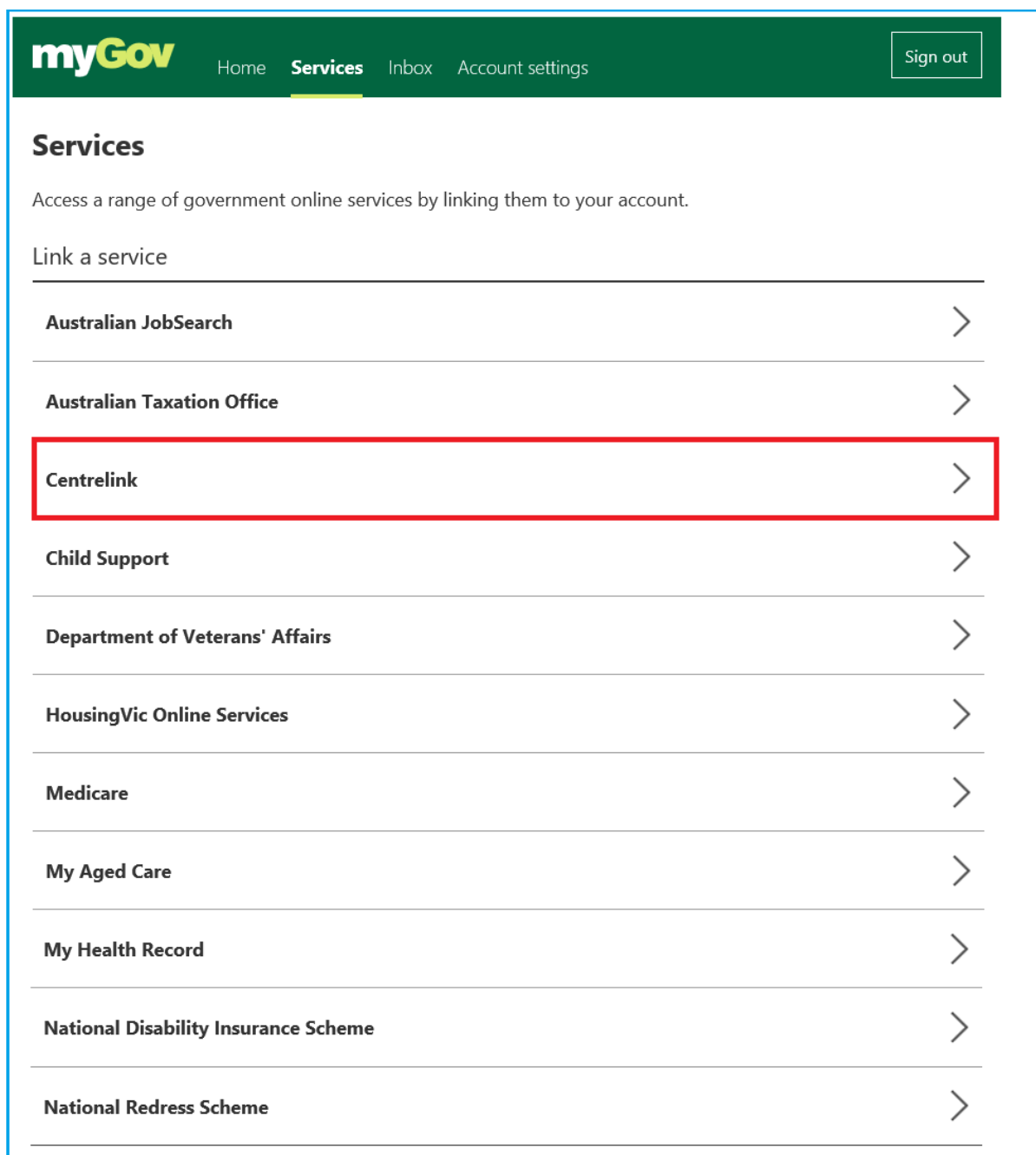
Select:

- **Services, or**
- **Link your first service.**

The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services, Inbox, and Account settings on the right. A 'Sign out' button is also present. The 'Services' link is highlighted with a red box, and a green callout bubble points to it with the text 'Services'. Below the navigation bar, the main content area starts with a greeting 'Good afternoon' and the user's email 'john.citizen@gmail.com'. A notification banner states: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' Below this, the 'Your services' section features a large button with a plus sign and the text 'Link your first service', which is highlighted with a red box. A green callout bubble points to this button with the text 'Link your first service'. The 'Inbox messages' section shows one unread message from myGov dated 11/05/2017, titled 'Introducing the Inbox'. A link to 'See all messages' is provided at the bottom of the inbox section.

Select the service you want to link from the list.

In this example, we will link **Centrelink**.



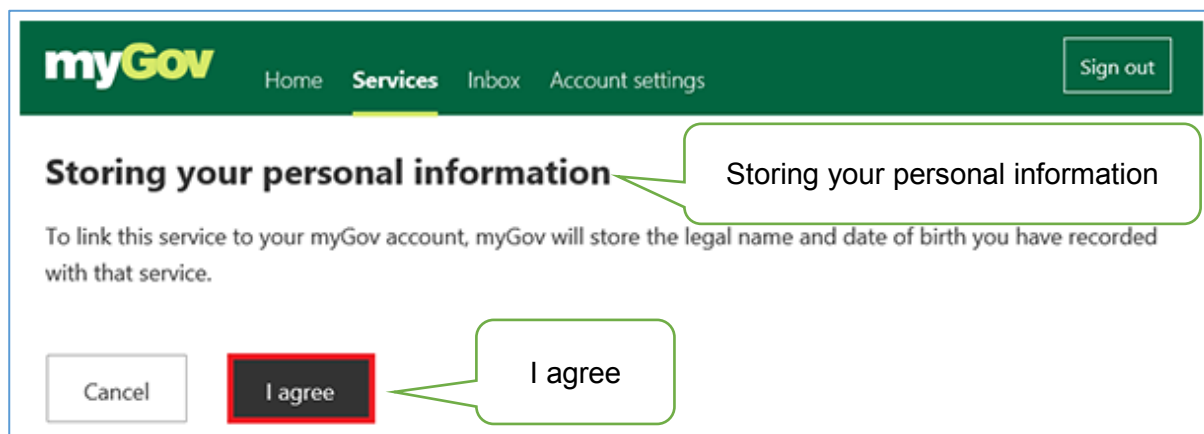
The screenshot shows the myGov user interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services (which is underlined), Inbox, and Account settings. A Sign out button is located in the top right corner. Below the navigation bar, the page title is 'Services'. A sub-header reads: 'Access a range of government online services by linking them to your account.' Underneath, there is a section titled 'Link a service' followed by a list of services. Each service is presented as a horizontal row with the service name on the left and a right-pointing chevron icon on the right. The 'Centrelink' row is highlighted with a red rectangular border. The other services listed are Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
<b>Centrelink</b>	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

If you are linking to Centrelink, Medicare or the Australian Taxation Office for the first time, you will be asked to agree to myGov storing your personal information.

Select **I agree** to accept myGov storing your personal information.

If you do not agree, you will not be able to link Centrelink, Medicare or the Australian Taxation Office.



## Step 2: link a new service

Select **I have an online account with Centrelink**, then select **Next**.

If you are linking a different service, we will show its name instead of Centrelink.

**myGov** Home **Services** Inbox Account settings Sign out

### Link new service

Creating a link to a member service is easy.

**If you have an online account** you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

**If you don't have an online account** you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

**If you have a linking code** you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

Next

I have an online account with Centrelink

### Step 3: enter your service account details

Enter your service account details.

In this example, enter your:

- **Customer Access Number (CAN)**, and
- **Centrelink Online Password**.

Then, select **Next**.

The screenshot shows the 'myGov' website interface. At the top, there is a green navigation bar with the 'myGov' logo and links for 'Home', 'Services', 'Inbox', and 'Account settings'. A 'Sign out' button is located in the top right corner. The main heading is 'Link new service'. Below this, a message states: 'To link your Centrelink online account to your myGov account, please enter your Customer Access Number (CAN) and password.' The section is titled 'Your Centrelink online account details'. There are two input fields: the first is for the 'Customer Access Number (CAN) (no spaces)' with a 'Help' link; the second is for the 'Centrelink Online Password' with a 'Help' link and a 'Do not show others your password' note. A 'Show' link is next to the password field. At the bottom, there are 'Cancel' and 'Next' buttons. Green callout boxes with yellow highlights identify the input fields and the 'Next' button.

## Step 4: linking finished

Your service is now linked to your myGov account.

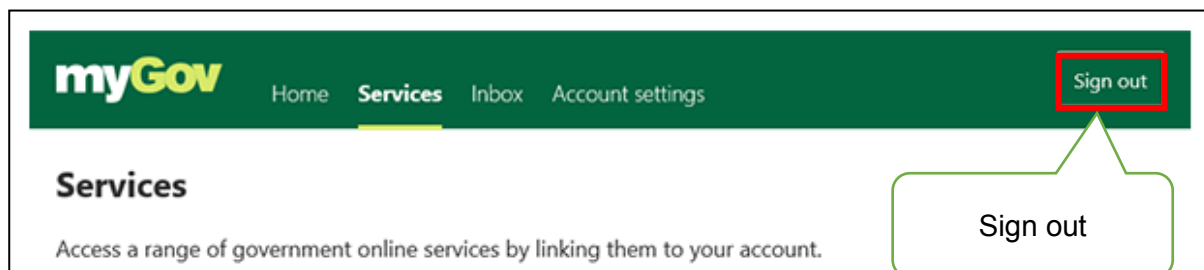
You can:

- link to another service, by selecting a service under the **Link a service** list
- do other business, by selecting **Home**, or
- leave myGov, by selecting **Sign out**.

The screenshot shows the myGov 'Services' page. At the top, there is a dark green navigation bar with the myGov logo on the left and 'Home', 'Services', 'Inbox', and 'Account settings' in the center. A 'Sign out' button is on the right. Below the navigation bar, the 'Services' section contains two success messages: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these messages, there is a heading 'Your linked services' and a list of services: 'Centrelink' (linked on 13 Jul 2018), 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', and 'Department of Veterans' Affairs'. A 'Link a service' button is located below the list. Red boxes highlight the 'Home' and 'Sign out' buttons in the navigation bar, the 'Your linked services' heading, and the 'Link a service' button. Green callout boxes point to the 'Home' and 'Sign out' buttons in the navigation bar, the 'Sign out' button in the success message area, the 'Your linked services' heading, and the 'Link a service' button.

## Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



## More information

For help in English:

- use our step by step online guides. Go to [humanservices.gov.au/onlineguides](https://humanservices.gov.au/onlineguides)
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to [humanservices.gov.au/yourlanguage](https://humanservices.gov.au/yourlanguage) where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

**Note:** calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

## Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.