



myGov - поврзете се со служба користејќи ја постоечката сметка на интернет

Употребето го овој водич ако имате сметка на интернет со службата.

myGov е безбеден начин за да се дојде до државните услуги на интернет.

Можете да поврзете разни државни служби со вашата myGov сметка. Тоа значи дека можете да ја вршите вашата работа со државните служби на интернет преку myGov.

Ќе ви треба вашиот општ регистерски број или регистерскиот број од агенцијата и лозинка за да се поврзете со вашата myGov сметка.

Чекор 1: запишете се во myGov

За да се запишете, отидете на my.gov.au

Име на корисник или електронска адреса

Username or email

Лозинка

Password

Do not show others your password

Запишете се во

Sign in

or

Create an account

What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

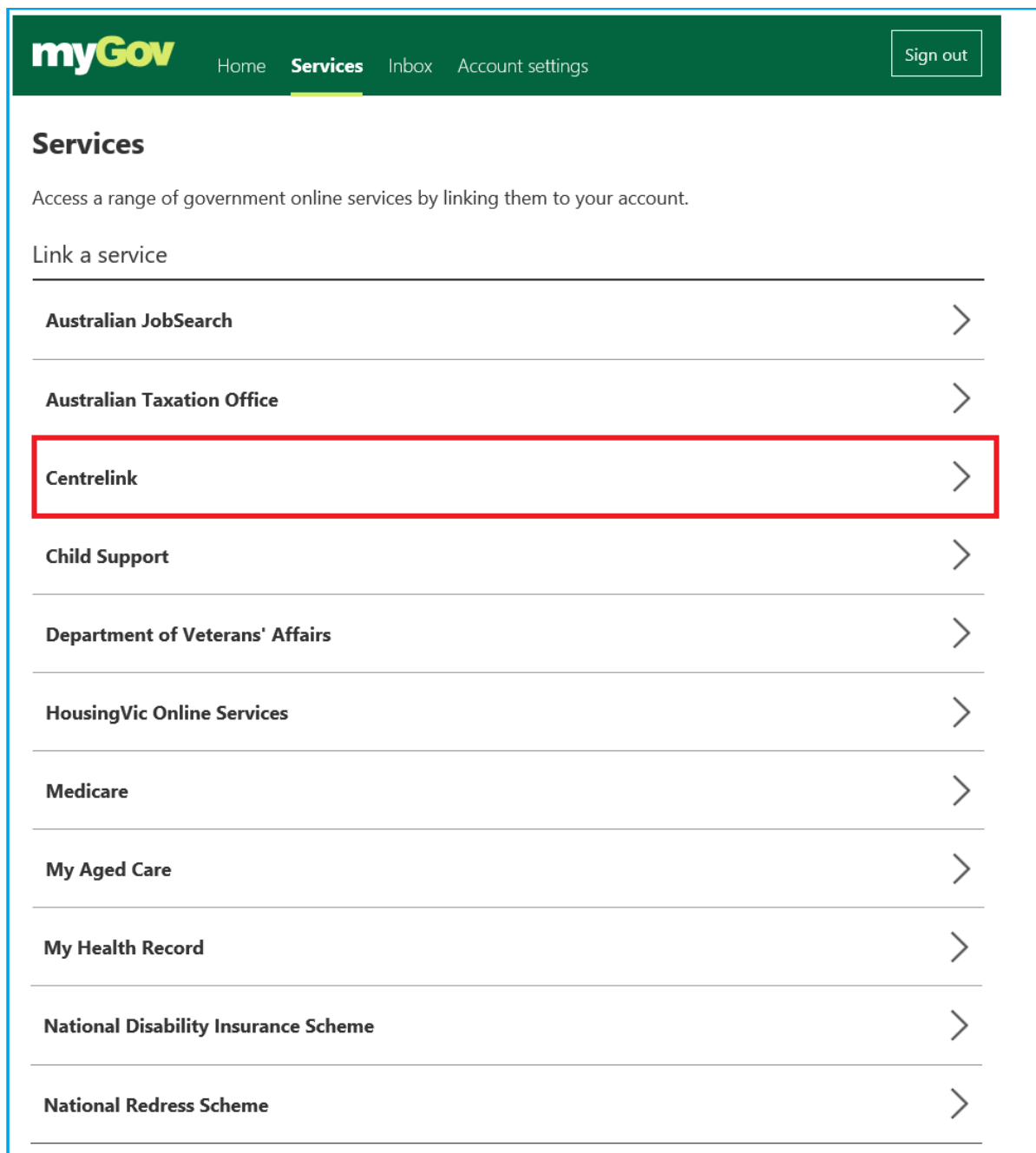
Одберете:

- **Services**, или
- **Link your first service**.

The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and navigation links: Home, Services (highlighted with a red box), Inbox, and Account settings. A Sign out button is located on the right side of the navigation bar. Below the navigation bar, the main content area starts with a greeting: "Good afternoon" followed by "Служби" (Services) in a green callout box. To the right of the greeting, the user's email address "john.citizen@gmail.com" and the message "This is your first sign-in" are displayed. Below this, there is a blue notification banner with an information icon, the text "We recommend you update your [sign-in options](#) to receive a code when you sign-in.", and a close button (X). The main content area is titled "Your services" and features a large button with a green plus sign in a circle and the text "Link your first service". A green callout box points to this button with the text "Поврзете се со вашата прва служба" (Connect to your first service). Below the services section, there is an "Inbox messages" section with a "1 unread" badge. A message from myGov is shown, dated 11/05/2017, with the subject "Introducing the Inbox". At the bottom of the inbox section, there is a link "See all messages" with a right-pointing arrow.

Одберете ја службата со која што сакате да се поврзите од наведениот список.

Во овој пример, ќе ја поврземе службата **Centrelink**.



The screenshot shows the 'myGov' website interface. At the top, there is a dark green navigation bar with the 'myGov' logo on the left and 'Home', 'Services', 'Inbox', and 'Account settings' as menu items. A 'Sign out' button is located on the right side of the navigation bar. Below the navigation bar, the 'Services' section is displayed. It includes a sub-header 'Link a service' and a list of services. The 'Centrelink' service is highlighted with a red rectangular box. Other services listed include Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme. Each service entry consists of the service name followed by a right-pointing chevron icon.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

Ако прв пат се поврзувате со Centrelink, Medicare или со Australian Taxation Office, ќе побараме да се согласите myGov да ги складира вашите лични податоци.

Одберете **I agree** за да се согласите myGov да ги складира вашите лични податоци.

Ако не се согласувате, нема да можете да се поврзете со Centrelink, Medicare или со Australian Taxation Office.

myGov Home **Services** Inbox Account settings Sign out

Storing your personal information

To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.

Cancel I agree

Складирање на вашите лични податоци

Се согласувам

Чекор 2: поврзете се со нова служба

Одберете **I have an online account with Centrelink**, потоа одберете **Next**.

Ако се поврзувате со друга служба, ќе се покаже името на таа служба наместо Centrelink.

The screenshot shows the 'myGov' website interface. At the top, there is a green navigation bar with the 'myGov' logo and links for 'Home', 'Services', 'Inbox', and 'Account settings'. A 'Sign out' button is located in the top right corner. The main heading is 'Link new service'. Below this, there is explanatory text: 'Creating a link to a member service is easy.' followed by three paragraphs detailing the process for users with an online account, those without, and those with a linking code. A prompt asks the user to 'Select the best option that describes your situation: Help'. Three radio button options are listed: 'I have an online account with Centrelink' (which is selected and highlighted with a red box), 'I do not have an online account with Centrelink', and 'I have a linking code'. At the bottom, there are two buttons: 'Cancel' and 'Next' (which is highlighted with a red box). A green callout bubble points to the selected radio button with the text 'Имам сметка на интернет со Centrelink'. Another green callout bubble points to the 'Next' button with the text 'Понатаму'.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel **Next**

Имам сметка на интернет со Centrelink

Понатаму

Чекор 3: внесете ги податоците што важат за сметката на службата

Внесете ги податоците што важат за сметката на службата.

Во овој случај, внесете го вашиот:

- **Customer Access Number (CAN)**, и
- **Centrelink Online Password**

Потоа, одберете **Next**.

The screenshot shows the 'myGov' website interface for linking a new service. The page title is 'Link new service'. Below the title, there is a text instruction: 'To link your Centrelink online account to your myGov account, please enter your Customer Access Number (CAN) and password.' Underneath, there is a section titled 'Your Centrelink online account details'. This section contains two input fields: 'Customer Access Number (CAN) (no spaces) Help' and 'Centrelink Online Password Help'. The 'Customer Access Number' field is highlighted with a red box and has a callout bubble pointing to it with the text 'Customer Access Number (CAN) (без празни места)'. The 'Centrelink Online Password' field is also highlighted with a red box and has a callout bubble pointing to it with the text 'Centrelink Лозинката на интернет'. At the bottom of the form, there are two buttons: 'Cancel' and 'Next'. The 'Next' button is highlighted with a red box and has a callout bubble pointing to it with the text 'Понатаму'.

Чекор 4: поврзувањето е завршено

Службата е сега поврзана со вашата myGov сметка.

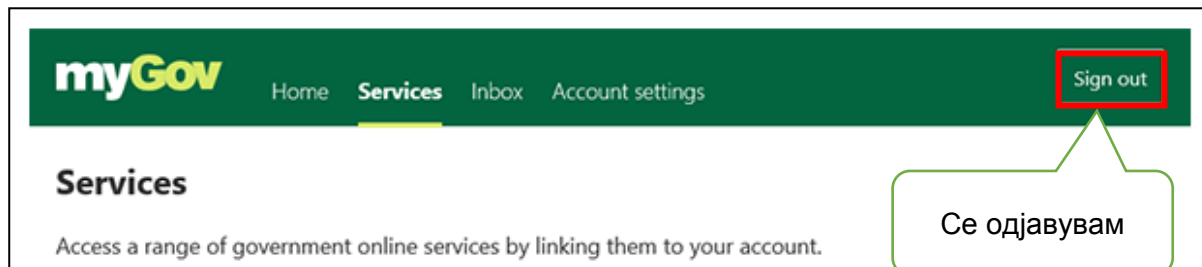
Можете:

- да се поврзете со друга служба, одбирајќи ја другата служба од наведениот **Link a service** список
- за вршење други работи, одберете **Home**, или
- за да ја напуштите страната myGov, одберете **Sign out**.

The screenshot displays the myGov 'Services' page. At the top, the navigation bar includes 'Home', 'Services', 'Inbox', and 'Account settings'. A 'Sign out' button is located in the top right corner. Below the navigation bar, there are two success messages: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' A section titled 'Your linked services' shows 'Centrelink' linked on 13 Jul 2018 with an 'Unlink' button. Below this is a 'Link a service' section with a list of services: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', and 'Department of Veterans' Affairs', each with a right-pointing arrow. Annotations in Macedonian point to these elements: 'Почетна страна' (Home), 'Се одјавувам' (Sign out), 'Вашите поврзани служби' (Your linked services), and 'Поврзете се со служба' (Link a service).

Важно: секогаш одјавете се од интернет страната

Заради вашата приватност и безбедност, одберете **Sign out** кога ќе завршите со користењето на вашата myGov сметка.



Повеќе информации

За помош со англискиот јазик:

- користете ги нашите водичи на интернет што ќе ве водат чекор по чекор. Отидете на humanservices.gov.au/onlineguides
- јавете се во myGov служба за помош на **132 307** и одберете **Option 1**. Службата работи од понеделник до петок од 7.00 – 22.00 часот и сабота и недела од 10.00 – 17.00 часот.
- посетете службен центар или myGov излог.

За помош на вашиот јазик:

- отидете на humanservices.gov.au/yourlanguage каде што можете да прочитате, да слушате или да ги гледате информациите на вашиот јазик
- јавете се на **131 202** за да зборувате со нас на вашиот јазик за исплатите и услугите од Centrelink
- јавете се во Translating and Interpreting Service (TIS National) на **131 450** за да разговарате со нас на вашиот јазик за исплатите и услугите од Medicare и Child Support

Напомена: повиците од вашиот домашен телефон до телефонските броевите што почнуваат со '13' од кое и да било место во Австралија се наплаќаат по однапред утврдена цена. Таа цена може да се разликува од цената на локалните разговори а, исто така може да се разликува и помеѓу телефонските компании што ја нудат услугата. Повиците од вашиот домашен телефон до телефонски броеви што почнуваат со '1800' се бесплатни. За разговорите од јавни говорници и од мобилни телефони може да се мери времето и тие да се наплаќаат по повисока стапка.

Оградување

Информациите што се содржат во оваа публикација се наменети само како водич за исплатите и за услугите. Одговорноста е ваша да решите дали сакате да поднесете барање за исплата и да поднесете молба базирана на вашите конкретни околности.



myGov - link a service using an existing online account

Use this guide if you have an online account with a service.

myGov is a secure way to access government services online.

You can link a range of government services to your myGov account. This means you can do your government business online through myGov.

You need your government or agency reference number and password to link to your myGov account.

Step 1: sign in to myGov

To sign in, go to my.gov.au

The screenshot shows the myGov sign-in interface. At the top left is the Australian Government logo and the myGov logo. The main form area has a 'Username or email' field with a callout box pointing to it. Below this is a 'Forgot username' link. The 'Password' field has a callout box pointing to it, and a 'Show' link is visible to its right. Below the password field is a 'Forgot password' link. At the bottom of the form is a large black 'Sign in' button with a callout box pointing to it. Below the sign-in button is an 'or' separator and a 'Create an account' button. To the right of the form is a section titled 'What is myGov?' with a list of services.

What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

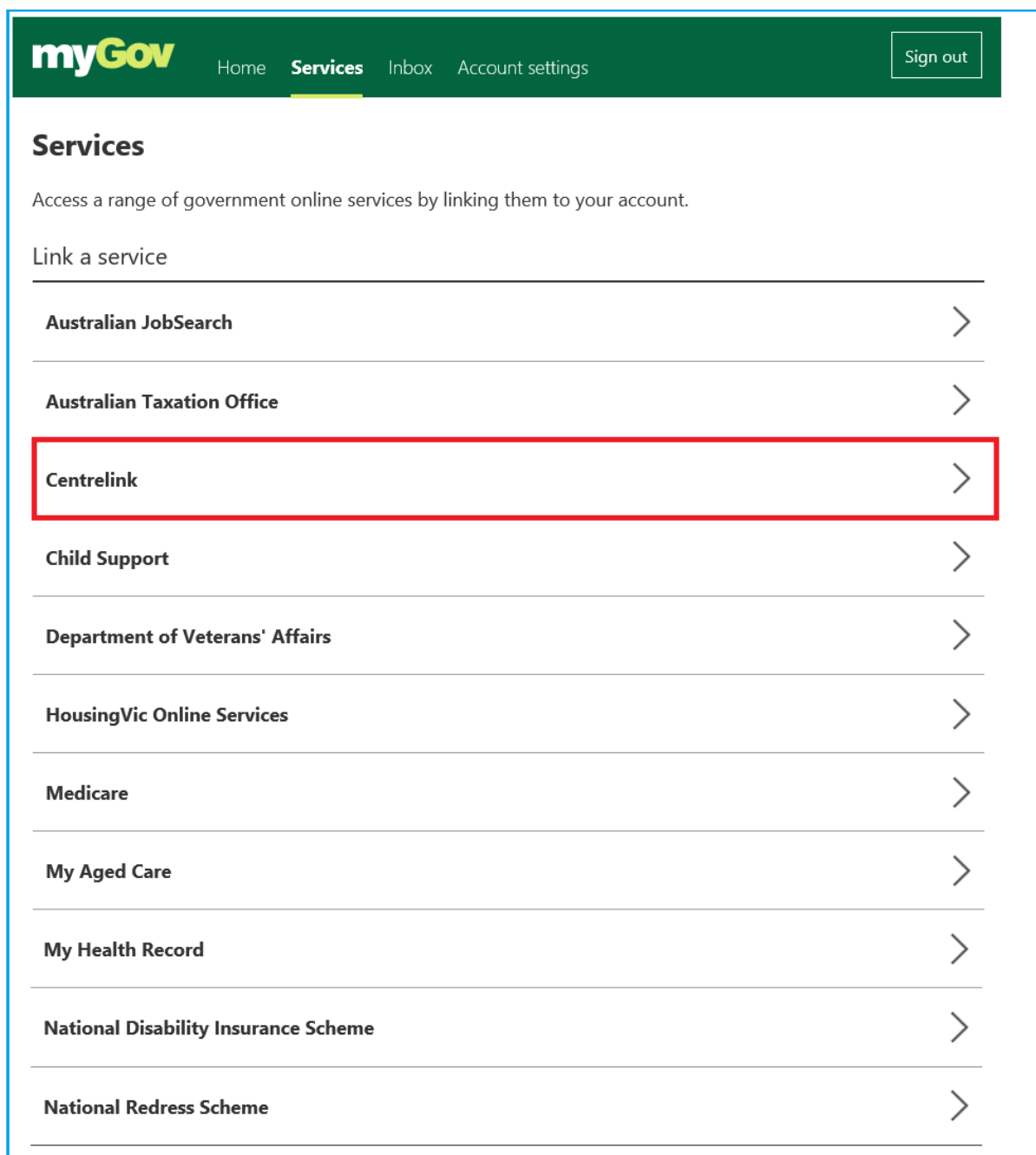
Select:

- **Services, or**
- **Link your first service.**

The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and navigation links for Home, Services, Inbox, and Account settings on the right. A 'Sign out' button is also present in the top right corner. Below the navigation bar, the main content area starts with a greeting 'Good afternoon' and the user's email address 'john.citizen@gmail.com'. A notification banner below the greeting states: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' The 'Your services' section features a prominent button with a plus sign icon and the text 'Link your first service'. Below this, the 'Inbox messages' section shows one unread message from myGov titled 'Introducing the Inbox' dated 11/05/2017. A link to 'See all messages' is provided at the bottom of the inbox section. Annotations include a red box around the 'Services' link in the navigation bar, a green callout bubble pointing to it with the text 'Services', a red box around the 'Link your first service' button, and a green callout bubble pointing to it with the text 'Link your first service'.

Select the service you want to link from the list.

In this example, we will link **Centrelink**.



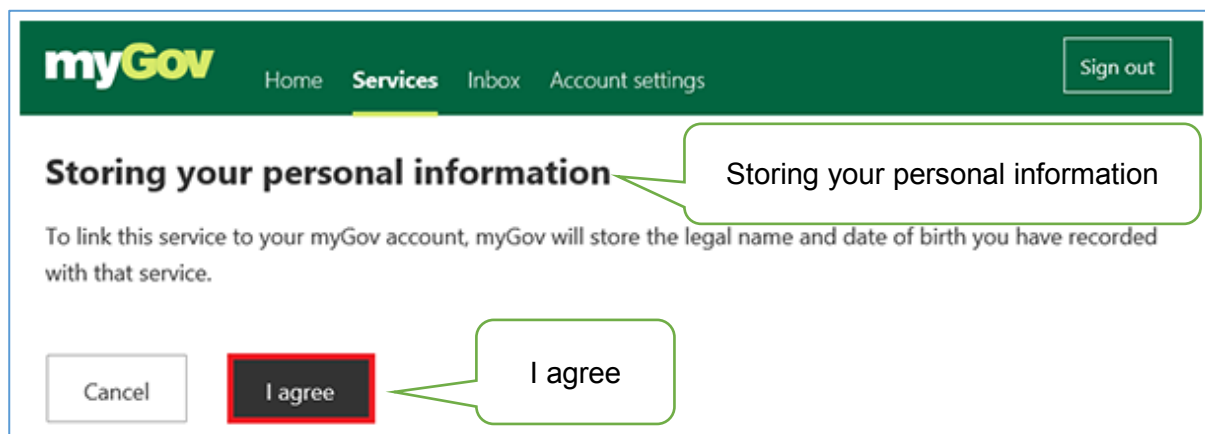
The screenshot shows the 'myGov' user interface. At the top, there is a dark green navigation bar with the 'myGov' logo on the left and 'Home', 'Services', 'Inbox', and 'Account settings' as menu items. A 'Sign out' button is located in the top right corner. Below the navigation bar, the 'Services' section is titled, followed by a sub-header 'Link a service' and a brief description: 'Access a range of government online services by linking them to your account.' A list of services is presented, each with a right-pointing chevron icon. The 'Centrelink' service is highlighted with a red rectangular border. Other services listed include Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

If you are linking to Centrelink, Medicare or the Australian Taxation Office for the first time, you will be asked to agree to myGov storing your personal information.

Select **I agree** to accept myGov storing your personal information.

If you do not agree, you will not be able to link Centrelink, Medicare or the Australian Taxation Office.



The screenshot shows the myGov user interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services, Inbox, and Account settings. A Sign out button is located in the top right corner. The main content area has a white background. The heading 'Storing your personal information' is displayed in bold black text. Below the heading, a message states: 'To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.' At the bottom of the page, there are two buttons: 'Cancel' and 'I agree'. The 'I agree' button is highlighted with a red border. A green callout box points to the 'I agree' button with the text 'I agree'. Another green callout box points to the heading 'Storing your personal information' with the text 'Storing your personal information'.

Step 2: link a new service

Select **I have an online account with Centrelink**, then select **Next**.

If you are linking a different service, we will show its name instead of Centrelink.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

I have an online account with Centrelink

Next

Step 3: enter your service account details

Enter your service account details.

In this example, enter your:

- **Customer Access Number (CAN)**, and
- **Centrelink Online Password**.

Then, select **Next**.

The screenshot shows the 'myGov' website interface. At the top, there is a green navigation bar with the 'myGov' logo and links for 'Home', 'Services', 'Inbox', and 'Account settings'. A 'Sign out' button is located in the top right corner. The main heading is 'Link new service'. Below this, a message states: 'To link your Centrelink online account to your myGov account, please enter your Customer Access Number (CAN) and password.' Underneath, the section 'Your Centrelink online account details' is shown. There are two input fields: the first is for the 'Customer Access Number (CAN) (no spaces)' with a 'Help' link and a dropdown arrow; the second is for the 'Centrelink Online Password' with a 'Help' link, a dropdown arrow, and a 'Do not show others your password' note. A 'Show' link is positioned at the end of the password field. At the bottom, there are two buttons: 'Cancel' and 'Next'. The 'Next' button is highlighted in black. Three callout boxes with green borders point to the input fields and the 'Next' button, containing the text: 'Customer Access Number (CAN) (no spaces)', 'Centrelink Online Password', and 'Next'.

Step 4: linking finished

Your service is now linked to your myGov account.

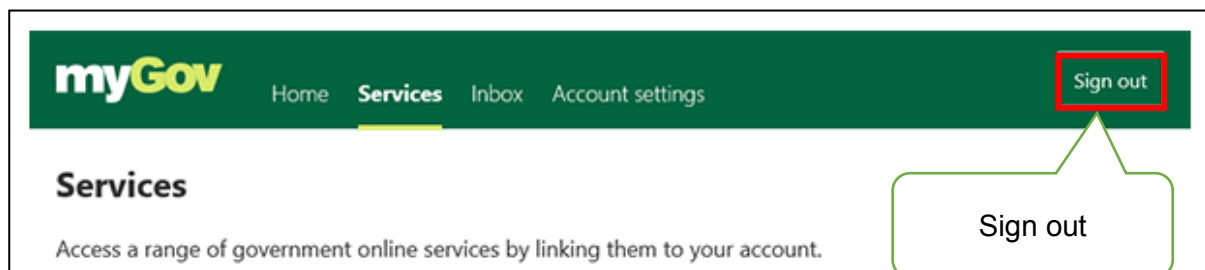
You can:

- link to another service, by selecting a service under the **Link a service** list
- do other business, by selecting **Home**, or
- leave myGov, by selecting **Sign out**.

The screenshot shows the myGov 'Services' page. At the top, there is a dark green navigation bar with the myGov logo on the left and 'Home', 'Services', 'Inbox', and 'Account settings' in the center. A 'Sign out' button is on the right. Below the navigation bar, the 'Services' section contains two success messages: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these messages, there is a heading 'Access a range of government online services by linking them to your account.' followed by a section titled 'Your linked services'. This section lists 'Centrelink' with the date 'Linked on 13 Jul 2018' and an 'Unlink' button. Below this is a 'Link a service' section with a list of services: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', and 'Department of Veterans' Affairs', each with a right-pointing chevron icon. Red boxes highlight the 'Home' and 'Sign out' buttons in the navigation bar, the 'Your linked services' heading, and the 'Link a service' heading. Green callout boxes point to the 'Home' and 'Sign out' buttons in the navigation bar, the 'Sign out' button in the success message area, the 'Your linked services' heading, and the 'Link a service' heading.

Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



More information

For help in English:

- use our step by step online guides. Go to humanservices.gov.au/onlineguides
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.