



myGov با استفاده از یک حساب آنلاین موجود یک سرویس را لینک کنید

در صورتی که یک حساب آنلاین برای یک سرویس دارید از این راهنما استفاده کنید.

myGov یک روش مطمئن برای دسترسی آنلاین به خدمات دولتی است.

شما می توانید یک سری خدمات دولتی را به حساب خود myGov لینک کنید. این بدان معناست که شما می توانید امور دولتی خود را بصورت آنلاین و از طریق myGov به انجام برسانید.

برای لینک کردن به حساب myGov خود به گذرواژه و شماره رفرنس دولتی و یا نهاد (آژانس) مربوطه نیاز خواهید داشت.

گام 1: وارد شوید به myGov

برای ورود به my.gov.au بروید.

The screenshot shows the myGov login interface. It includes a header with the Australian Government logo and the myGov text. The main content area has a form with the following elements:

- A text input field labeled "Username or email" with a Persian annotation "ایمیل یا نام کاربری" (Email or username) pointing to it.
- A link "Forgot username" below the first field.
- A text input field labeled "Password" with a Persian annotation "گذرواژه" (Password) pointing to it.
- A checkbox "Do not show others your password" and a "Show" link next to the password field.
- A link "Forgot password" below the password field.
- A "Sign in" button with a Persian annotation "وارد شوید" (Log in) pointing to it.
- An "or" separator below the sign in button.
- A "Create an account" button at the bottom.

To the right of the form is a section titled "What is myGov?" with the text "A simple and secure way to access government online services:" followed by a list of services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

انتخاب کنید:

- **Services**، یا
- **.Link your first service**

The screenshot shows the myGov website interface. At the top, there is a navigation bar with the myGov logo and links for Home, Services, Inbox, and Account settings. A 'Sign out' button is located in the top right corner. Below the navigation bar, a greeting 'Good afternoon' is displayed, followed by the user's email address 'john.citizen@gmail.com' and the message 'This is your first sign-in'. A notification banner states: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' Below this, the 'Your services' section features a prominent button with a plus sign icon and the text 'Link your first service'. An annotation points to this button with the Persian text 'سرویس اول خود را لینک کنید'. Below the services section, the 'Inbox messages' section shows one unread message from myGov titled 'Introducing the Inbox', dated 11/05/2017. A link to 'See all messages' is provided at the bottom of the inbox section.

سرویسی را که مایلید لینک نمایید را از فهرست انتخاب کنید.

در این مثال ما به **Centrelink** متصل خواهیم شد.

The screenshot shows the 'myGov' website interface. At the top, there is a dark green navigation bar with the 'myGov' logo on the left and links for 'Home', 'Services' (which is underlined), 'Inbox', and 'Account settings' in the center. On the right side of the navigation bar is a 'Sign out' button. Below the navigation bar, the main heading is 'Services'. Underneath this heading is a sub-heading 'Link a service' followed by a horizontal line. Below the line is a list of services, each with a right-pointing chevron icon. The 'Centrelink' service is highlighted with a red rectangular box. The other services listed are Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

اگر شما در حال اتصال به Centrelink، Medicare یا Australian Taxation Office برای اولیت بار هستید، myGov از شما برای موافقت با ذخیره اطلاعات شخصیتان درخواست خواهد شد.

انتخاب نمایید **I agree** برای موافقت با myGov ذخیره اطلاعات شخصی شما.

اگر موفق نیستید، شما قادر نخواهید بود که به Centrelink، Medicare یا Australian Taxation Office متصل شوید.

myGov Home **Services** Inbox Account settings Sign out

Storing your personal information

To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.

Cancel **I agree**

ذخیره اطلاعات شخصی شما

موافقم

گام 2: یک سرویس جدید را لینک کنید

انتخاب کنید **I have an online account with Centrelink**، سپس انتخاب کنید **Next**.

اگر سرویس متفاوتی را لینک می کنید ما بجای Centrelink نام آن را نشان می دهیم.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

من یک حساب آنلاین با Centrelink دارم

بعد

گام 3: جزئیات حساب سرویس خود را وارد کنید

جزئیات حساب سرویس خود را وارد کنید.

در این مثال خود را وارد کنید.

- Customer Access Number (CAN) و
- Centrelink Online Password

آنگاه انتخاب کنید **Next**.

myGov Home **Services** Inbox Account settings Sign out

Link new service

To link your Centrelink online account to your myGov account, please enter your Customer Access Number (CAN) and password.

Your Centrelink online account details

Customer Access Number (CAN) (no spaces) [Help](#) ▾

Centrelink Online Password [Help](#) ▾
Do not show others your password

[Show](#)

Cancel **Next**

Customer Access Number (CAN) (بدون فاصله)

Centrelink گذرواژه آنلاین

بعد

گام 4: پایان لینک نمودن

سرویس شما اکنون به حساب myGov متصل شده است.

شما می توانید:

- اتصال به سرویس دیگر، با انتخاب یک سرویس در **Link a service** لیست
- با انتخاب **Home**، یا عملیات دیگری انجام دهید
- ترک کنید myGov با انتخاب **Sign out**.

myGov Home Services Inbox Account settings Sign out

Services خانه

خروج از سیستم

✓ You have successfully linked **Centrelink** to your myGov account.

✓ Your legal name and date of birth have been added to your myGov account.

Access a range of government online services by linking them to your account.

Your linked services سرویسهای لینک شده شما

Centrelink Unlink
Linked on 13 Jul 2018

Link a service یک سرویس را لینک کنید

Australian JobSearch >

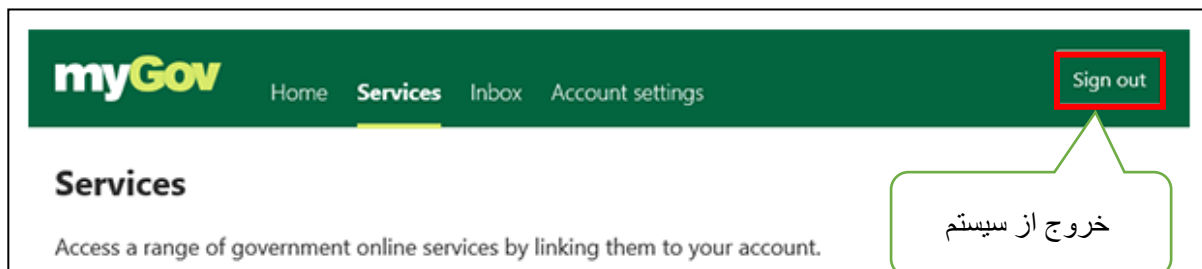
Australian Taxation Office >

Child Support >

Department of Veterans' Affairs >

مهم: همیشه وارد شوید

برای حفظ امنیت و حریم شخصی خود انتخاب نمایید **Sign out** وقتی کارتان با حساب کاربری به پایان رسی myGov.

**اطلاعات بیشتر**

برای کمک به زبان انگلیسی:

- از راهنما گام به گام آنلاین خود استفاده کنید. مراجعه کنید به humanservices.gov.au/onlineguides
- با سرویس یاری رسانی myGov تماس بگیرید با شماره 132 307 و انتخاب نمایید **Option 1**. این خدمات از دوشنبه تا چهارشنبه از ساعت 7 صبح تا 10 بعد از ظهر و در شنبه و یکشنبه از ساعت 10 صبح تا 5 بعداز ظهر ارائه می شوند.
- از یک مرکز خدمات یا myGov مرکز پاسخگویی بازدید نمایید.

برای کمک به زبان خودتان:

- به humanservices.gov.au/yourlanguage مراجعه کنید. در آنجا شما میتوانید به زبان خودتان اطلاعات را بخوانید، گوش فرا دهید و یا به تماشا بنشینید
- با شماره 131 202 تماس بگیرید تا با ما درباره خدمات و پرداختی های Centrelink به زبان خودتان صحبت کنید
- با (Translating and Interpreting Service (TIS National) به شماره 131 450 تماس بگیرید تا با ما به زبان خودتان درباره خدمات و پرداختی های مربوط به Medicare و Child Support صحبت کنید

توجه: هزینه تماس از تلفن ثابت (منزل) شما از هر جای استرالیا به شماره هایی که دو رقم اول آنها با '13' است با یک تعرفه ثابت محاسبه می شود. نرخ ها ممکن است نظر به قیمت مکالمات محلی و همچنان شرکت ارائه کننده خدمات تلفون تان متفاوت باشند. مکالمات تلفونی به شماره های '1800' از خانه رایگان می باشد. مکالمات تلفونی از غرفه های تلفون عمومی و موبایل ممکن است نظر به زمان استفاده آن به نرخ بلند تر تمام شوند.

عدم مسئولیت

اطلاعات مندرج در این نشریه، تنها جنبه اطلاع رسانی در زمینه پرداختها و خدمات دارد. شما خودتان مسئولیت دارید تا تصمیم بگیرید که آیا می خواهید با در نظر داشت حالات شخصی تان برای مساعدت های مالی درخواست دهید یا نه.



myGov - link a service using an existing online account

Use this guide if you have an online account with a service.

myGov is a secure way to access government services online.

You can link a range of government services to your myGov account. This means you can do your government business online through myGov.

You need your government or agency reference number and password to link to your myGov account.

Step 1: sign in to myGov

To sign in, go to my.gov.au

The screenshot shows the myGov sign-in interface. At the top, there is a green header with the Australian Government logo and the myGov logo. Below the header, the sign-in form is displayed. It includes a text input field for 'Username or email', a 'Forgot username' link, a password input field with a 'Show' button, a 'Forgot password' link, and a 'Sign in' button. A dark grey 'Sign in' button is also visible below the form. Below the sign-in button, there is an 'or' separator and a 'Create an account' button. To the right of the sign-in form, there is a section titled 'What is myGov?' with a description and a list of services.

Username or email

Username or email

Password

Password

Do not show others your password

Show

Sign in

Sign in

or

Create an account

What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

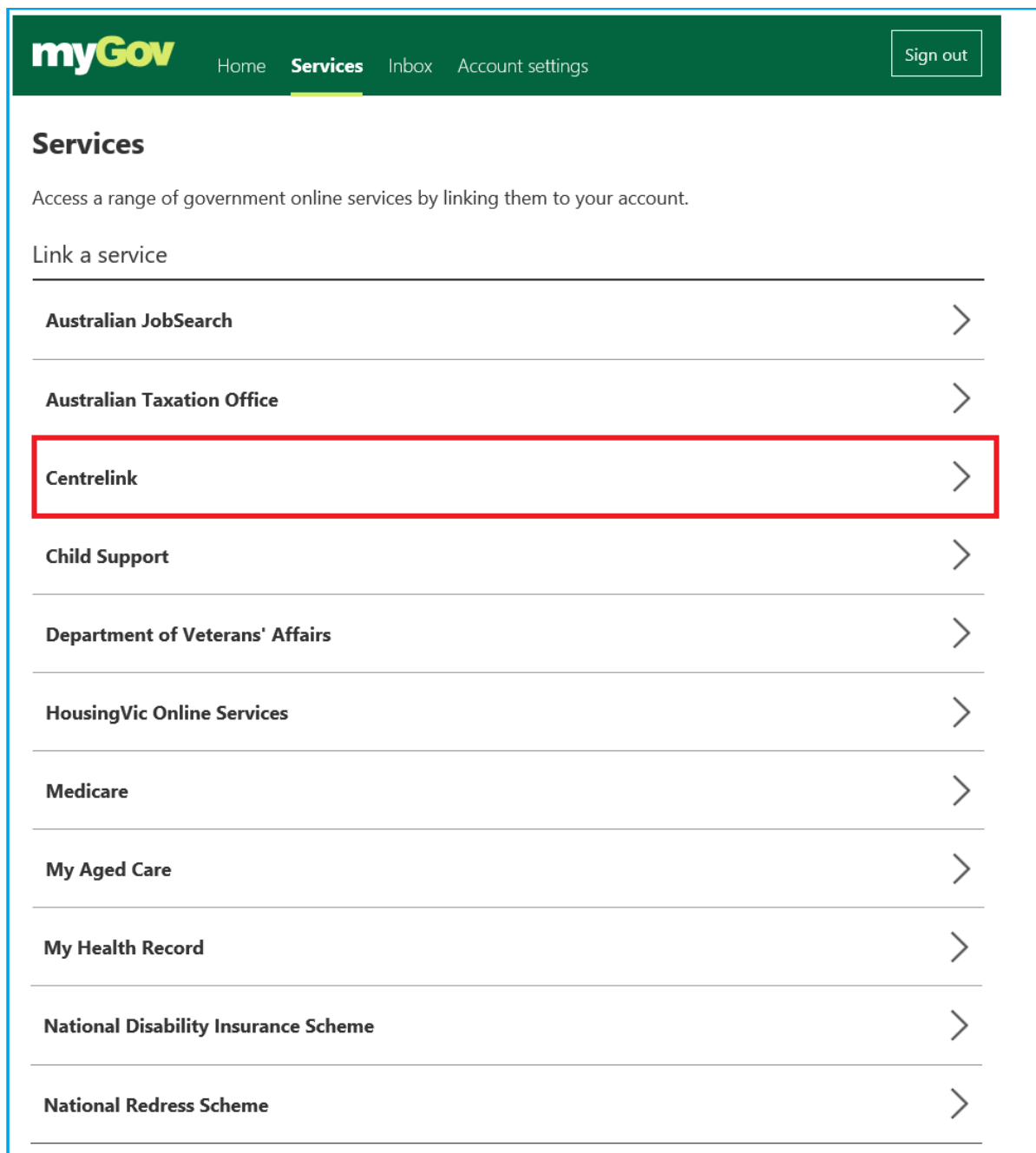
Select:

- **Services, or**
- **Link your first service.**

The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services, Inbox, and Account settings on the right. A 'Sign out' button is also present. The 'Services' link is highlighted with a red box, and a green callout bubble points to it with the text 'Services'. Below the navigation bar, the main content area starts with a greeting 'Good afternoon' and the user's email 'john.citizen@gmail.com' with the note 'This is your first sign-in'. A blue notification banner states: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' Below this, the 'Your services' section features a large button with a plus sign icon and the text 'Link your first service', which is highlighted with a red border. A green callout bubble points to this button with the text 'Link your first service'. The 'Inbox messages' section shows '1 unread' message from 'myGov' titled 'Introducing the Inbox' dated '11/05/2017'. A link 'See all messages >' is at the bottom of the inbox section.

Select the service you want to link from the list.

In this example, we will link **Centrelink**.



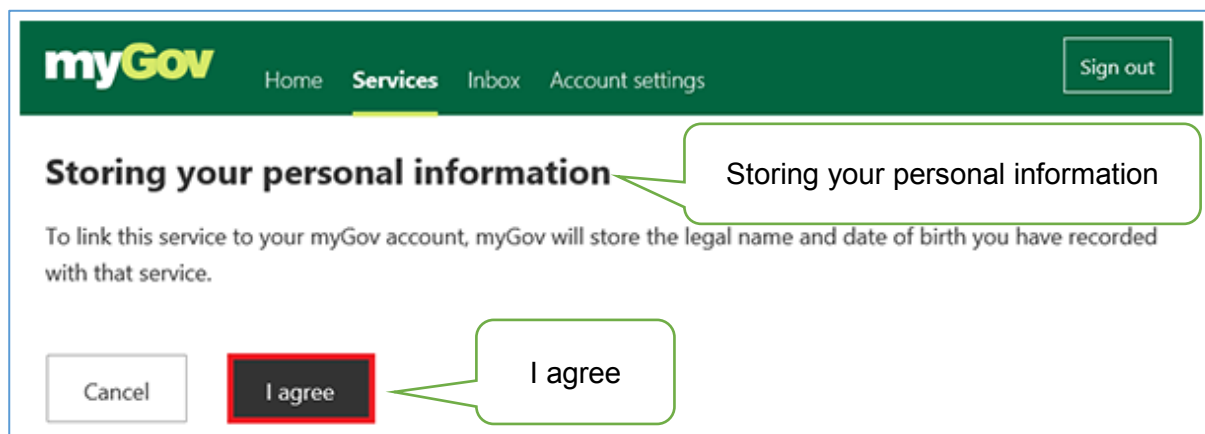
The screenshot shows the 'myGov' website interface. At the top, there is a dark green navigation bar with the 'myGov' logo on the left and 'Home', 'Services', 'Inbox', and 'Account settings' as menu items. A 'Sign out' button is located in the top right corner. Below the navigation bar, the 'Services' section is titled, followed by a sub-header 'Link a service' and a brief description: 'Access a range of government online services by linking them to your account.' A list of services is presented, each with a right-pointing chevron icon. The 'Centrelink' service is highlighted with a red rectangular border. Other services listed include Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

If you are linking to Centrelink, Medicare or the Australian Taxation Office for the first time, you will be asked to agree to myGov storing your personal information.

Select **I agree** to accept myGov storing your personal information.

If you do not agree, you will not be able to link Centrelink, Medicare or the Australian Taxation Office.



The screenshot shows the myGov user interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services, Inbox, and Account settings. A Sign out button is located in the top right corner. The main content area has a white background. The heading 'Storing your personal information' is displayed in bold black text. Below the heading, a paragraph explains: 'To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.' At the bottom of the page, there are two buttons: 'Cancel' and 'I agree'. The 'I agree' button is highlighted with a red border. Two green callout boxes are present: one pointing to the heading 'Storing your personal information' and another pointing to the 'I agree' button.

Step 2: link a new service

Select **I have an online account with Centrelink**, then select **Next**.

If you are linking a different service, we will show its name instead of Centrelink.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next Next

Step 3: enter your service account details

Enter your service account details.

In this example, enter your:

- **Customer Access Number (CAN)**, and
- **Centrelink Online Password**.

Then, select **Next**.

The screenshot shows the 'myGov' website interface. At the top, there is a green navigation bar with the 'myGov' logo and links for 'Home', 'Services', 'Inbox', and 'Account settings'. A 'Sign out' button is located in the top right corner. The main heading is 'Link new service'. Below this, a message states: 'To link your Centrelink online account to your myGov account, please enter your Customer Access Number (CAN) and password.' The section is titled 'Your Centrelink online account details'. There are two input fields: the first is for the 'Customer Access Number (CAN) (no spaces)' with a 'Help' link and a dropdown arrow; the second is for the 'Centrelink Online Password' with a 'Help' link, a 'Do not show others your password' note, and a 'Show' link. At the bottom, there are two buttons: 'Cancel' and 'Next'. Green callout boxes with yellow highlights point to the input fields and the 'Next' button, with labels: 'Customer Access Number (CAN) (no spaces)', 'Centrelink Online Password', and 'Next'.

Step 4: linking finished

Your service is now linked to your myGov account.

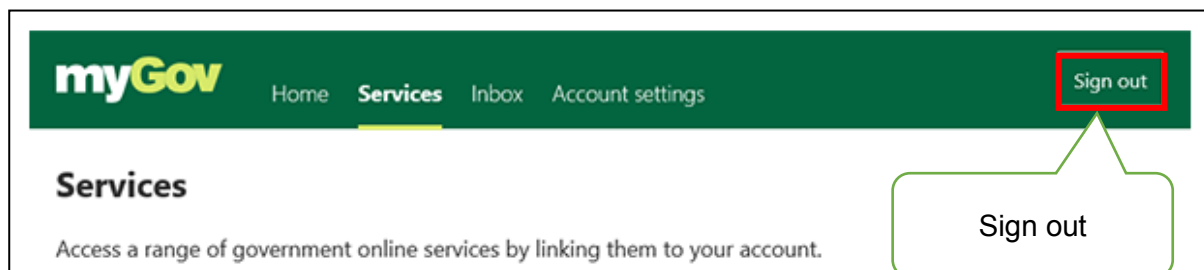
You can:

- link to another service, by selecting a service under the **Link a service** list
- do other business, by selecting **Home**, or
- leave myGov, by selecting **Sign out**.

The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and navigation links: Home, Services, Inbox, and Account settings. The 'Home' and 'Sign out' links are highlighted with red boxes. Below the navigation bar, the 'Services' section is displayed. It features two success messages: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these messages, there is a section titled 'Your linked services' with a red box around the title. Under this section, 'Centrelink' is listed as a linked service, with a date 'Linked on 13 Jul 2018' and an 'Unlink' button. Below the linked services, there is a 'Link a service' section with a red box around the title. This section lists several services with right-pointing chevrons: Australian JobSearch, Australian Taxation Office, Child Support, and Department of Veterans' Affairs. Callout boxes with green borders point to the 'Home' and 'Sign out' links in the navigation bar, the 'Your linked services' title, and the 'Link a service' title.

Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



More information

For help in English:

- use our step by step online guides. Go to humanservices.gov.au/onlineguides
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.