



myGov - 使用链接代码来链接服务

如果您有来自某项服务的链接代码，则请使用本指南。

myGov 是一种在线获取政府服务的安全方式。

您可以将一系列的政府服务链接到您的 myGov 帐户。这意味着您可以通过 myGov 在线开展您的政府业务。

链接代码是由您的服务机构提供的一次性代码。您还需要通过政府或机构编号才能链接到您的 myGov 账户。

步骤 1: 登录到 myGov

要登录，请访问 my.gov.au

The screenshot shows the myGov login interface. It features a green header with the Australian Government logo and the myGov text. Below the header, there are two input fields: 'Username or email' and 'Password'. The 'Username or email' field is annotated with a callout box containing the text '用户名或电子邮件'. The 'Password' field is annotated with a callout box containing the text '密码'. Below the password field, there is a 'Show' link. There are also links for 'Forgot username' and 'Forgot password'. At the bottom of the login form, there is a 'Sign in' button annotated with a callout box containing the text '登录'. Below the 'Sign in' button, there is an 'or' separator and a 'Create an account' button. To the right of the login form, there is a section titled 'What is myGov?' with a sub-heading 'A simple and secure way to access government online services:'. Below this, there is a list of services: Australian JobSearch, Australian Taxation Office, Centrelink, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

选择:

- **Services**, 或
- **Link your first service.**

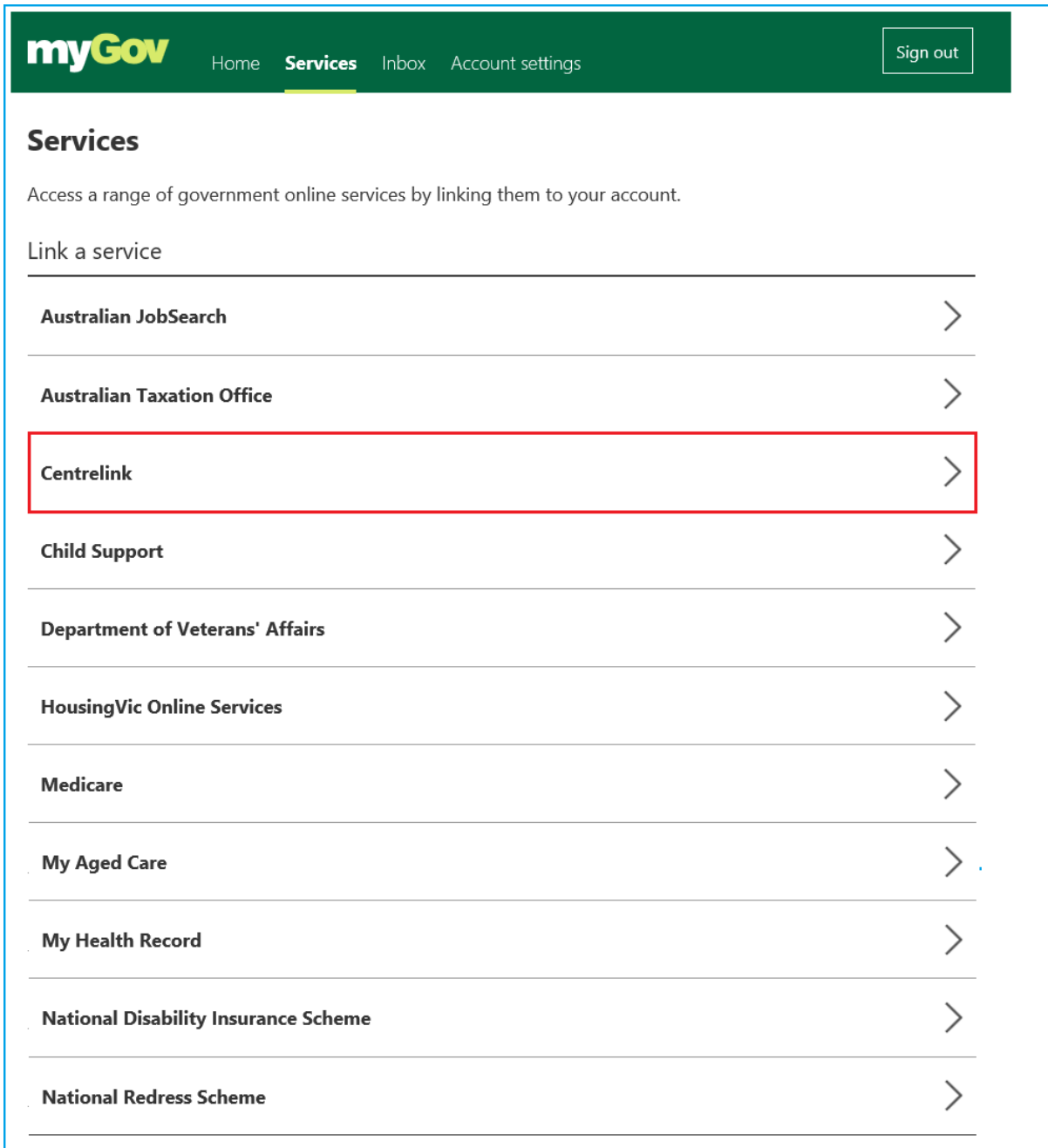
The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services, Inbox, and Account settings on the right. A 'Sign out' button is also present. Below the navigation bar, the user is greeted with 'Good afternoon' and their email address 'john.citizen@gmail.com'. A notification banner indicates that this is the user's first sign-in and recommends updating sign-in options. Under the 'Your services' section, there is a prominent button with a plus sign icon and the text 'Link your first service'. Below this, the 'Inbox messages' section shows one unread message from myGov dated 11/05/2017, titled 'Introducing the Inbox'. A link to 'See all messages' is provided at the bottom of the inbox section.

服务

链接您的第一项服务

从列表中选择要链接的服务。

在本例中，我们将链接 **Centrelink**。



The screenshot shows the 'myGov' website interface. At the top, there is a dark green navigation bar with the 'myGov' logo on the left and links for 'Home', 'Services', 'Inbox', and 'Account settings' in the center. A 'Sign out' button is located on the right side of the navigation bar. Below the navigation bar, the main heading is 'Services'. Underneath, there is a sub-heading 'Link a service' followed by a list of services. Each service is listed with its name on the left and a right-pointing chevron icon on the right. The 'Centrelink' service is highlighted with a red rectangular border. The other services listed are Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

如果您是第一次链接到 Centrelink、Medicare 或 Australian Taxation Office，您须同意 myGov 存储您的个人信息。

选择 **I agree** 接受 myGov 存储您的个人信息。

如果您不同意，您将无法链接到 Centrelink、Medicare 或 Australian Taxation Office。

myGov Home **Services** Inbox Account settings Sign out

Storing your personal information

To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.

Cancel I agree

存储您的个人信息

我同意

步骤 2: 链接新服务

选择 **I have a linking code**，然后选择 **Next**。

The screenshot shows the 'Link new service' page on the myGov website. The page has a green header with the myGov logo and navigation links: Home, Services, Inbox, and Account settings. A 'Sign out' button is in the top right corner. The main content area is titled 'Link new service' and contains the following text:

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

At the bottom, there are two buttons: 'Cancel' and 'Next'. The 'Next' button is highlighted with a red border and a callout bubble containing the Chinese text '下一步' (Next step). The 'I have a linking code' radio button is also highlighted with a red border and a callout bubble containing the Chinese text '我有链接码' (I have a linking code).

步骤 3: 输入链接码

输入 **Linking Code**。

选择您想链接的服务。

输入 **agency reference number**，然后选择 **Next**。

The screenshot shows the 'Link new service' page on the myGov website. The page has a green header with the myGov logo and navigation links: Home, Services, Inbox, Account settings, and a Sign out button. The main content area is titled 'Link new service' and contains the following text and form elements:

- Thank you, you have almost finished.
- When you enter your linking code and select an online service, all the services for which you registered will be linked at the same time to your myGov account.
- If you are unable to complete the process, [contact us](#)
- Enter your Linking Code [Help](#) ▾
-
- Please enter the following information.**
- Select one of the online services you want to link [Help](#) ▾
-
- Enter your agency reference number for this online service (no spaces) [Help](#) ▾
-
-

Four green callout boxes with Chinese text provide instructions for the form fields:

- 输入链接码 (Enter linking code) - points to the first text input field.
- 选择要链接的在线服务 (Select online service to link) - points to the dropdown menu.
- 输入此在线服务的政府或机构编号(无空格) (Enter agency reference number for this online service) - points to the second text input field.
- 下一步 (Next) - points to the Next button.

步骤 4: 链接完成

您的服务现已链接到您的 myGov 帐户。

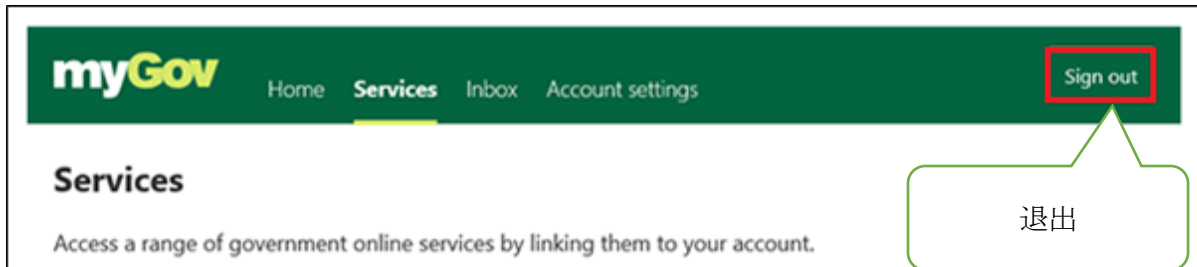
您可以:

- 通过在 **Link a service** 列表下选择一项服务，链接到另一项服务
- 选择 **Home** 进行其他业务，或
- 选择 **Sign out**，离开 myGov。

The screenshot displays the myGov user interface. At the top, there is a dark green navigation bar with the myGov logo on the left and navigation links: Home, Services, Inbox, and Account settings. The 'Home' and 'Sign out' links are highlighted with red boxes. Below the navigation bar, the 'Services' section is visible, with a callout box pointing to the 'Home' link labeled '主页' (Home) and another callout box pointing to the 'Sign out' link labeled '退出' (Sign out). Two green checkmark messages are displayed: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these messages, a heading reads 'Access a range of government online services by linking them to your account.' Underneath, there is a section titled 'Your linked services' (highlighted with a red box). This section contains a table with one entry: 'Centrelink', which is linked on 13 Jul 2018 and has an 'Unlink' button next to it. A callout box points to this entry with the label '您的链接服务' (Your linked service). Below the 'Your linked services' section is a 'Link a service' section (highlighted with a red box), which contains a list of services with right-pointing chevrons: Australian JobSearch, Australian Taxation Office, Child Support, and Department of Veterans' Affairs. A callout box points to this section with the label '链接服务' (Link service).

重要提示: 请务必退出

为了您的隐私和安全，当您使用完 myGov 帐户后，选择 **Sign out**。



更多信息

寻求英语帮助:

- 使用我们的逐步在线指南。访问 humanservices.gov.au/onlineguides
- 致电 **132 307** 联系myGov 服务台，并选择**Option 1**。周一至周五上午7点到晚上10点，周六至周日上午10点到下午5点开放。
- 访问服务中心或 myGov店面。

寻求中文帮助:

- 请访问 humanservices.gov.au/yourlanguage 阅读、收听或观看相关中文信息。
- 拨打 **131 202** 使用中文垂询Centrelink的相关福利金与服务。
- 拨打 **131 450** 联系Translating and Interpreting Service (TIS National)，用中文垂询Medicare和Child Support的相关福利金与服务。

注意: 澳大利亚境内座机拨打“13”开头的号码按固定费率收费。该费率可能与本地通话费用有所不同，也可能因电话服务提供商不同而有所差异。座机拨打“1800”号码是免费的。公共电话和移动电话拨打可能会计时并以较高费率收取费用。

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本出版物所包含信息仅用作福利金和服务指南。您有责任决定是否要申请福利金，并针对您的具体情况提出申请。



myGov - link a service using a linking code

Use this guide if you have a linking code from a service.

myGov is a secure way to access government services online.

You can link a range of government services to your myGov account. This means you can do your government business online through myGov.

A linking code is a single-use code that is provided by your service. You will also need your government or agency reference number to link to your myGov account.

Step 1: sign in to myGov

To sign in, go to my.gov.au

The screenshot shows the myGov sign-in interface. It features a dark green header with the Australian Government logo and the myGov brand name. Below the header, there are three input fields: 'Username or email', 'Password', and a 'Sign in' button. Each field is highlighted with a red border and a callout box. The 'Username or email' field has a callout box labeled 'Username or email'. The 'Password' field has a callout box labeled 'Password'. The 'Sign in' button has a callout box labeled 'Sign in'. There are also links for 'Forgot username' and 'Forgot password'. A 'Show' link is visible next to the password field. Below the sign-in button, there is an 'or' separator and a 'Create an account' button.

What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

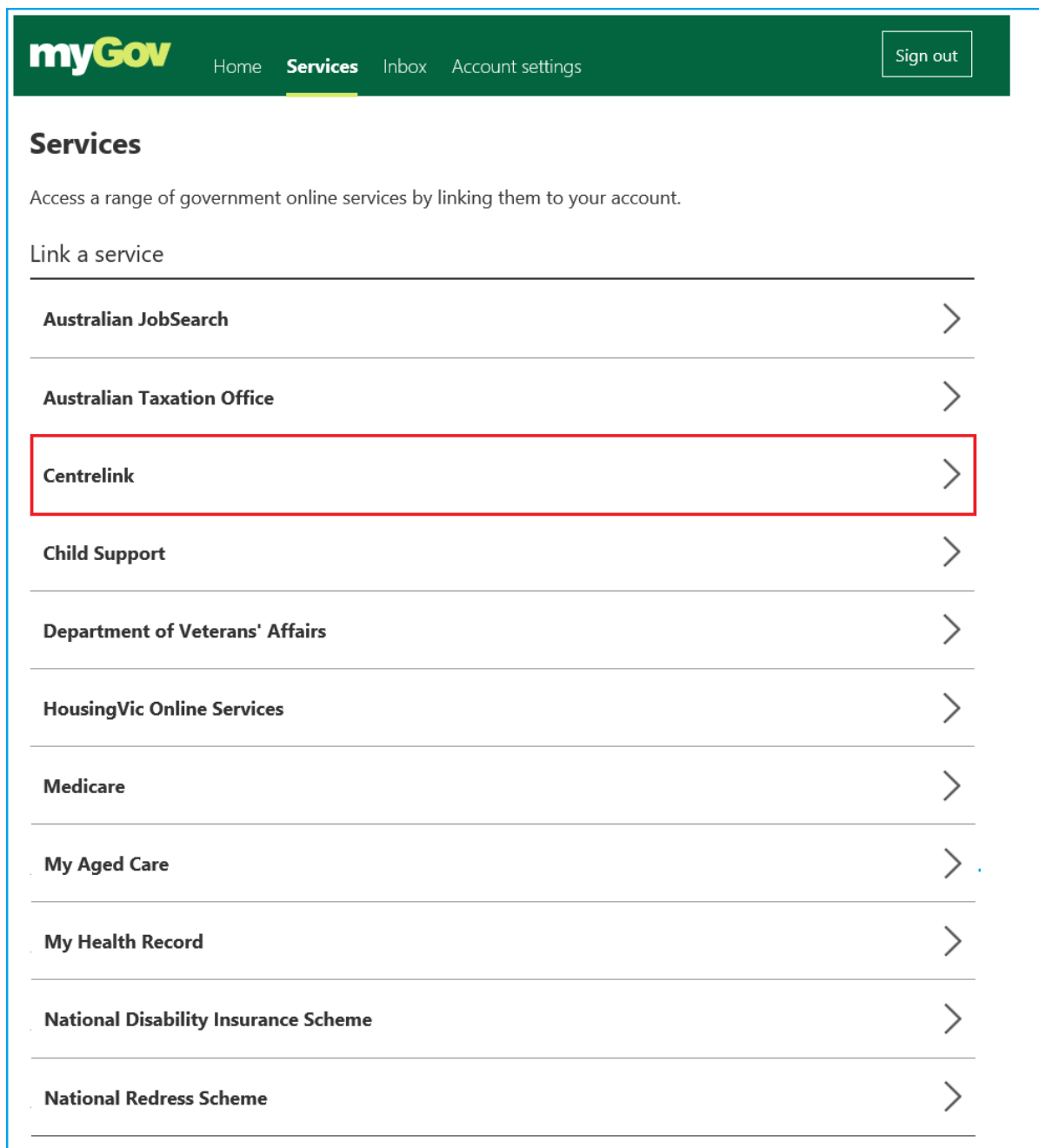
Select:

- **Services, or**
- **Link your first service.**

The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and navigation links for Home, Services, Inbox, and Account settings on the right. A 'Sign out' button is also present in the top right corner. Below the navigation bar, the main content area starts with a greeting 'Good afternoon' and the user's email address 'john.citizen@gmail.com'. A notification banner below the greeting states: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' The 'Your services' section features a prominent button with a plus sign icon and the text 'Link your first service'. Below this, the 'Inbox messages' section shows a message from myGov dated 11/05/2017 with the subject 'Introducing the Inbox'. A link to 'See all messages' is provided at the bottom of the inbox section. Annotations include a red box around the 'Services' link in the navigation bar, a green callout bubble pointing to it with the text 'Services', a red box around the 'Link your first service' button, and a green callout bubble pointing to it with the text 'Link your first service'.

Select the service you want to link from the list.

In this example, we will link **Centrelink**.



The screenshot shows the 'myGov' website interface. At the top, there is a dark green navigation bar with the 'myGov' logo on the left and links for 'Home', 'Services', 'Inbox', and 'Account settings' in the center. A 'Sign out' button is located on the right side of the navigation bar. Below the navigation bar, the page title is 'Services'. A sub-header reads 'Access a range of government online services by linking them to your account.' Underneath, there is a section titled 'Link a service' followed by a list of services. Each service is presented as a horizontal row with the service name on the left and a right-pointing chevron icon on the right. The 'Centrelink' row is highlighted with a red rectangular border. The other services listed are Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

If you are linking to Centrelink, Medicare or the Australian Taxation Office for the first time, you will be asked to agree to myGov storing your personal information.

Select **I agree** to accept myGov storing your personal information.

If you don't agree, you won't be able to link to Centrelink, Medicare, or the Australian Taxation Office.

myGov Home **Services** Inbox Account settings Sign out

Storing your personal information

To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.

Cancel I agree

Step 2: link a new service

Select **I have a linking code**, then select **Next**.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Step 3: enter linking code

Enter the **Linking Code**.

Select the online **service** you want to link.

Enter your **agency reference number**, then select **Next**.

The screenshot shows the 'myGov' website header with navigation links: Home, Services, Inbox, and Account settings. A 'Sign out' button is in the top right. The main heading is 'Link new service'. Below it, a message says 'Thank you, you have almost finished.' and explains that entering a linking code and selecting a service will link all registered services. A link to 'contact us' is provided for help. The form consists of three main input areas, each highlighted with a red box and a callout: 1. 'Enter your Linking Code' with a 'Help' link and a red-bordered text input field. 2. 'Please enter the following information.' followed by 'Select one of the online services you want to link' with a 'Help' link and a red-bordered dropdown menu. 3. 'Enter your agency reference number for this online service (no spaces)' with a 'Help' link and a red-bordered text input field. At the bottom, there are two buttons: 'Cancel' and 'Next'. The 'Next' button is highlighted with a red border and a callout.

Step 4: linking finished

Your service is now linked to your myGov account.

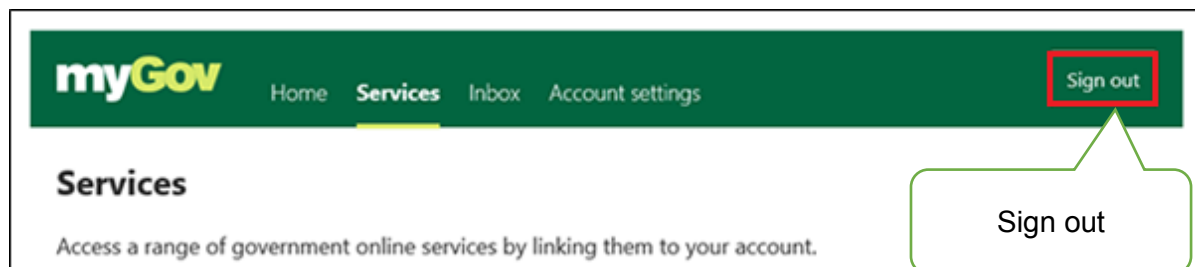
You can:

- link to another service, by selecting a service under the **Link a service** list
- do other business, by selecting **Home**, or
- leave myGov, by selecting **Sign out**.

The screenshot displays the myGov user interface. At the top, a dark green navigation bar contains the myGov logo, a 'Home' button, a 'Services' button, and links for 'Inbox' and 'Account settings'. A 'Sign out' button is located in the top right corner. Below the navigation bar, a 'Services' section features a 'Home' button. Two green checkmark notifications confirm the successful linking of 'Centrelink' and the addition of legal name and date of birth. A section titled 'Your linked services' shows 'Centrelink' linked on 13 Jul 2018, with an 'Unlink' button. Below this is a 'Link a service' section with a list of services: Australian JobSearch, Australian Taxation Office, Child Support, and Department of Veterans' Affairs, each with a right-pointing arrow.

Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



More information

For help in English:

- use our step by step online guides. Go to humanservices.gov.au/onlineguides
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.