



myGov - повежите услугу користећи шифру за повезивање

Користите ова упутства ако имате шифру за повезивање коју сте добили од услуге.

myGov је безбедан начин да приступите владиним услугама преко интернета.

Постоје разне владине услуге које можете да повежете са својим myGov налогом. То значи да своје пословање са владом можете обављати онлајн преко myGov-а.

Шифра за повезивање је шифра за једнократну употребу коју Вам додели Ваша услуга. Такође Вам је потребан референтни број који сте добили од владе или агенције да бисте се повезали са својим myGov налогом.

Корак бр. 1: пријавите се на свој myGov налог

Да бисте се пријавили на свој налог, идите на my.gov.au

The screenshot shows the myGov login interface. It features a green header with the Australian Government logo and the myGov text. Below the header, there are three input fields: 'Username or email', 'Password', and 'Sign in'. The 'Sign in' button is highlighted in black. There are also links for 'Forgot username', 'Forgot password', and 'Show' (to toggle password visibility). To the right of the login form, there is a section titled 'What is myGov?' with a list of services. The entire page is annotated with green callout boxes containing Serbian text: 'Корисничко име или и-мејл' (Username or email), 'Лозинка' (Password), and 'Пријавите се' (Sign in).

Корисничко име или и-мејл

Username or email

[Forgot username](#)

Лозинка

Password

Do not show others your password

[Show](#)

[Forgot password](#)

Пријавите се

Sign in

or

Create an account

What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

Изаберите:

- **Services**, или
- **Link your first service**.

The screenshot shows the myGov website interface. At the top, there is a green navigation bar with the myGov logo and links for Home, Services, Inbox, and Account settings. A 'Sign out' button is located in the top right corner. Below the navigation bar, the user is greeted with 'Good afternoon' and their email address 'john.citizen@gmail.com'. A notification banner indicates that this is the user's first sign-in and recommends updating sign-in options. Under the 'Your services' section, there is a prominent button with a plus sign and the text 'Link your first service'. Below this, the 'Inbox messages' section shows one unread message from myGov dated 11/05/2017, titled 'Introducing the Inbox'. A link to 'See all messages' is provided at the bottom of the inbox section.

myGov Home **Services** Inbox Account settings Sign out

Good afternoon john.citizen@gmail.com
This is your first sign-in

We recommend you update your [sign-in options](#) to receive a code when you sign-in.

Your services

Link your first service

Повежите своју прву услугу

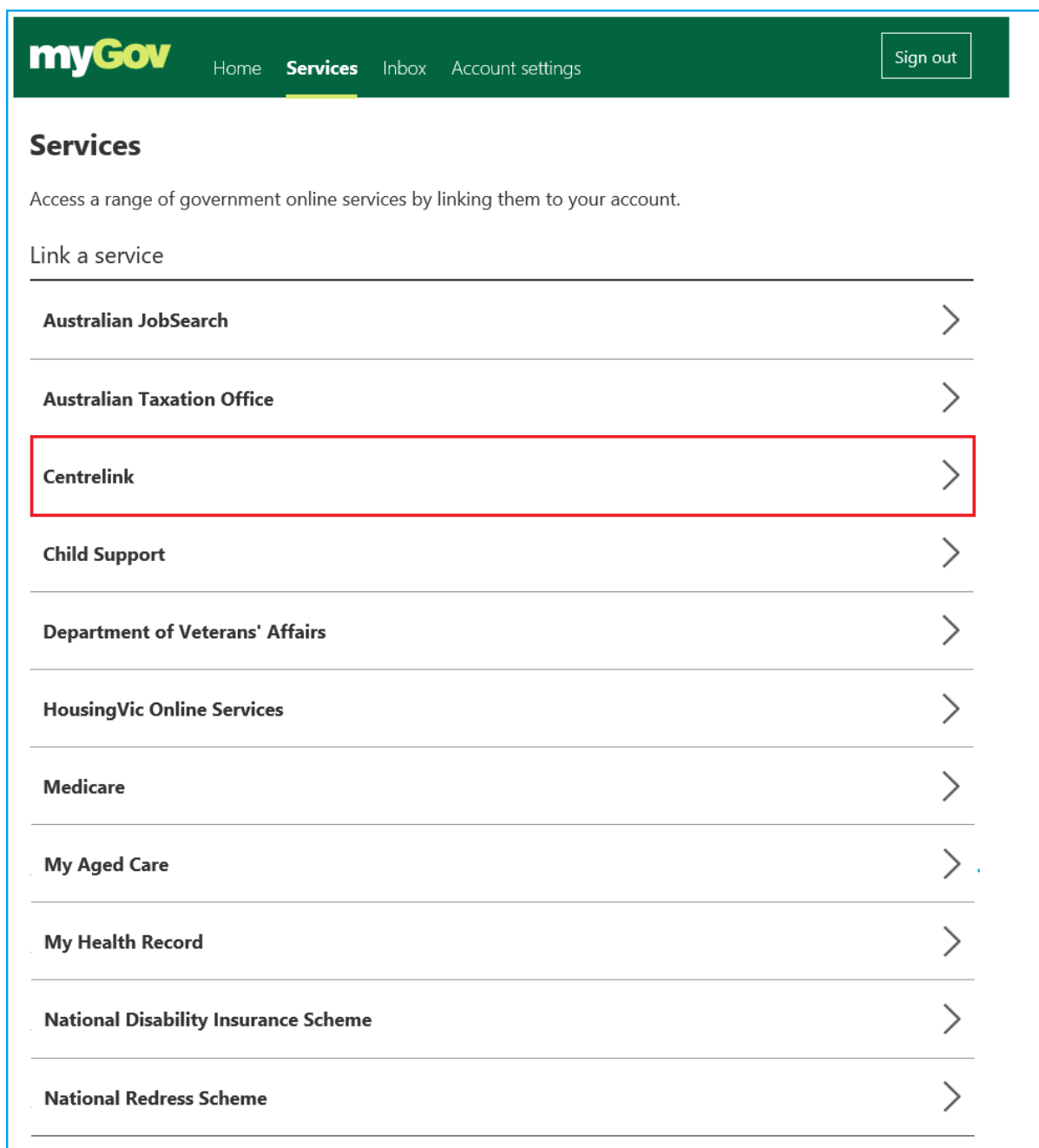
Inbox messages 1 unread

myGov 11/05/2017
Introducing the Inbox

[See all messages](#) >

Са пописа изаберите услугу коју желите да повежете.

У овом примеру, повезаћемо **Centrelink**.



The screenshot shows the 'myGov' website interface. At the top, there is a dark green navigation bar with the 'myGov' logo on the left and links for 'Home', 'Services', 'Inbox', and 'Account settings' in the center. A 'Sign out' button is located on the right side of the navigation bar. Below the navigation bar, the main heading is 'Services'. Underneath, there is a sub-heading 'Link a service' followed by a list of services. Each service is listed with its name and a right-pointing chevron icon. The 'Centrelink' service is highlighted with a red rectangular border. The list of services includes: Australian JobSearch, Australian Taxation Office, Centrelink, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

Ако први пут повезујете Centrelink, Medicare или Australian Taxation Office, од Вас ће се тражити да дозволите да myGov похрани Ваше личне податке.

Изаберите **I agree** да прихватите да myGov похрани Ваше личне податке.

Ако не пристањете, нећете моћи да повежете Centrelink, Medicare или Australian Taxation Office.

myGov Home **Services** Inbox Account settings Sign out

Storing your personal information

To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.

Похрањивање Ваших личних података

Cancel I agree Слажем се

Корак бр. 2: повежите нову услугу

Изаберите **I have a linking code**, затим изаберите **Next**.

The screenshot shows the 'myGov' website interface. At the top, there is a green navigation bar with the 'myGov' logo and links for 'Home', 'Services', 'Inbox', and 'Account settings'. A 'Sign out' button is located in the top right corner. The main heading is 'Link new service'. Below this, there is explanatory text: 'Creating a link to a member service is easy.' followed by three paragraphs detailing the process for users with and without online accounts, and for those with a linking code. A prompt asks the user to 'Select the best option that describes your situation: Help'. Three radio button options are listed: 'I have an online account with Centrelink', 'I do not have an online account with Centrelink', and 'I have a linking code'. The third option is selected and highlighted with a red box. A callout bubble points to this option with the text 'Имам шифру за повезивање'. Below the radio buttons are two buttons: 'Cancel' and 'Next'. The 'Next' button is highlighted with a red box and a callout bubble with the text 'Следеће'.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

Имам шифру за повезивање

Следеће

Корак бр. 3: унесите шифру за повезивање

Унесите **Linking Code**.

Изаберите онлајн service који желите да повежете.

Унесите свој **agency reference number**, а затим изаберите **Next**.

The screenshot shows the 'Link new service' page on the myGov website. The page has a green header with the myGov logo and navigation links: Home, Services, Inbox, and Account settings. A 'Sign out' button is in the top right. The main content area is titled 'Link new service' and contains the following text and form elements:

- Thank you, you have almost finished.
- When you enter your linking code and select an online service, all the services for which you registered will be linked at the same time to your myGov account.
- If you are unable to complete the process, [contact us](#)
- Enter your Linking Code [Help](#)
-
- Please enter the following information.**
- Select one of the online services you want to link [Help](#)
-
- Enter your agency reference number for this online service (no spaces) [Help](#)
-
- Buttons: Cancel, Next

Annotations in Serbian provide instructions for each field:

- Унесите своју Шифру за повезивање (Enter your linking code)
- Изаберите онлајн услугу коју желите да повежете (Select an online service)
- Унесите свој референтни број од владе или агенције за ову онлајн услугу (без размака) (Enter your agency reference number)
- Следеће (Next)

Корак бр. 4: повезивање је завршено

Ваша услуга је сада повезана са Вашим myGov налогом.

Можете:

- да повежете другу услугу, тако што изаберете неку од услуга са **Link a service** пописа услуга
- да обављате друге послове, тако што изаберете **Home**, или
- да напустите myGov, тако што изаберете **Sign out**.

The screenshot displays the myGov user interface. At the top, a dark green navigation bar contains the myGov logo, a 'Home' button, a 'Services' button, and links for 'Inbox' and 'Account settings'. A 'Sign out' button is located in the top right corner. Below the navigation bar, the 'Services' section features a 'Почетна' (Home) button. Two green checkmark notifications are visible: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these, a heading 'Your linked services' is followed by a table listing linked services. The first entry is 'Centrelink', linked on 13 Jul 2018, with an 'Unlink' button. Below this, a 'Link a service' button is shown, followed by a list of available services: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', and 'Department of Veterans' Affairs', each with a right-pointing arrow.

myGov Home Services Inbox Account settings Sign out

Services Почетна Одјавите се

✓ You have successfully linked **Centrelink** to your myGov account.

✓ Your legal name and date of birth have been added to your myGov account.

Access a range of government online services by linking them to your account.

Your linked services

[Centrelink](#) Ваше повезане услуге Unlink
Linked on 13 Jul 2018

Link a service Повежите услугу

Australian JobSearch >

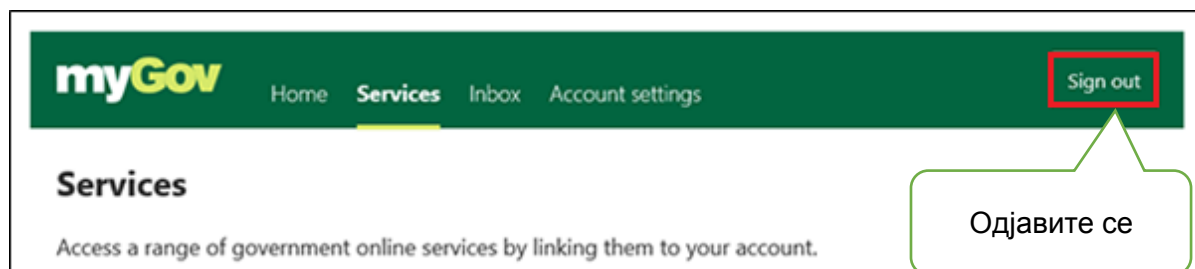
Australian Taxation Office >

Child Support >

Department of Veterans' Affairs >

Важно: увек се одјавите

Ради Ваше приватности и сигурности, изаберите **Sign out** кад завршите са коришћењем свог myGov налога.



Додатне информације

За помоћ на енглеском језику:

- користите наша онлајн упутства корак-по-корак. Идите на humanservices.gov.au/onlineguides
- позовите myGov центар за подршку корисницима на број **132 307** и изаберите **Option 1**. Центар је отворен сваког радног дана од 7h до 22h, и викендом од 10h до 17h.
- посетите услужни центар или myGov киоск.

За помоћ на Вашем језику:

- идите на humanservices.gov.au/yourlanguage где можете да прочитате, послушате или погледате информације на свом језику
- позовите **131 202** да поразговарате са нама на вашем језику о Centrelink накнадама и услугама
- позовите Translating and Interpreting Service (TIS National) на **131 450** да разговарате са нама на вашем језику о Medicare и Child Support накнадама и услугама

Напомена: позиви са вашег фиксног телефона на бројеве који почињу са '13' са било које локације у Аустралији се наплаћују по фиксној тарифи. Та тарифа може да буде другачија од цене локалног позива и може такође да се разликује у односу на друге телефонске оператере. Позиви са вашег фиксног телефона на бројеве који почињу са '1800' су бесплатни. Позиви са јавних говорница и мобилних телефона могу да се наплаћују по минути и могу да буду скупљи.

Одрицање од одговорности

Информације садржане у овој брошури су намењене искључиво као смернице за накнаде и услуге. Ваша је обавеза да одлучите да ли желите да тражите одређену исплату и да поднесете захтев, узимајући у обзир Ваше околности.



myGov - link a service using a linking code

Use this guide if you have a linking code from a service.

myGov is a secure way to access government services online.

You can link a range of government services to your myGov account. This means you can do your government business online through myGov.

A linking code is a single-use code that is provided by your service. You will also need your government or agency reference number to link to your myGov account.

Step 1: sign in to myGov

To sign in, go to my.gov.au

The screenshot shows the myGov sign-in interface. At the top, there is a green header with the Australian Government logo and the myGov logo. Below the header, there are three callout boxes: a green one pointing to the 'Username or email' input field, a green one pointing to the 'Password' input field, and a green one pointing to the 'Sign in' button. The 'Username or email' field has a 'Forgot username' link below it. The 'Password' field has a 'Do not show others your password' checkbox and a 'Show' link to its right. Below the password field is a 'Forgot password' link. At the bottom of the sign-in section is a 'Create an account' button. To the right of the sign-in form is a section titled 'What is myGov?' with a list of services.

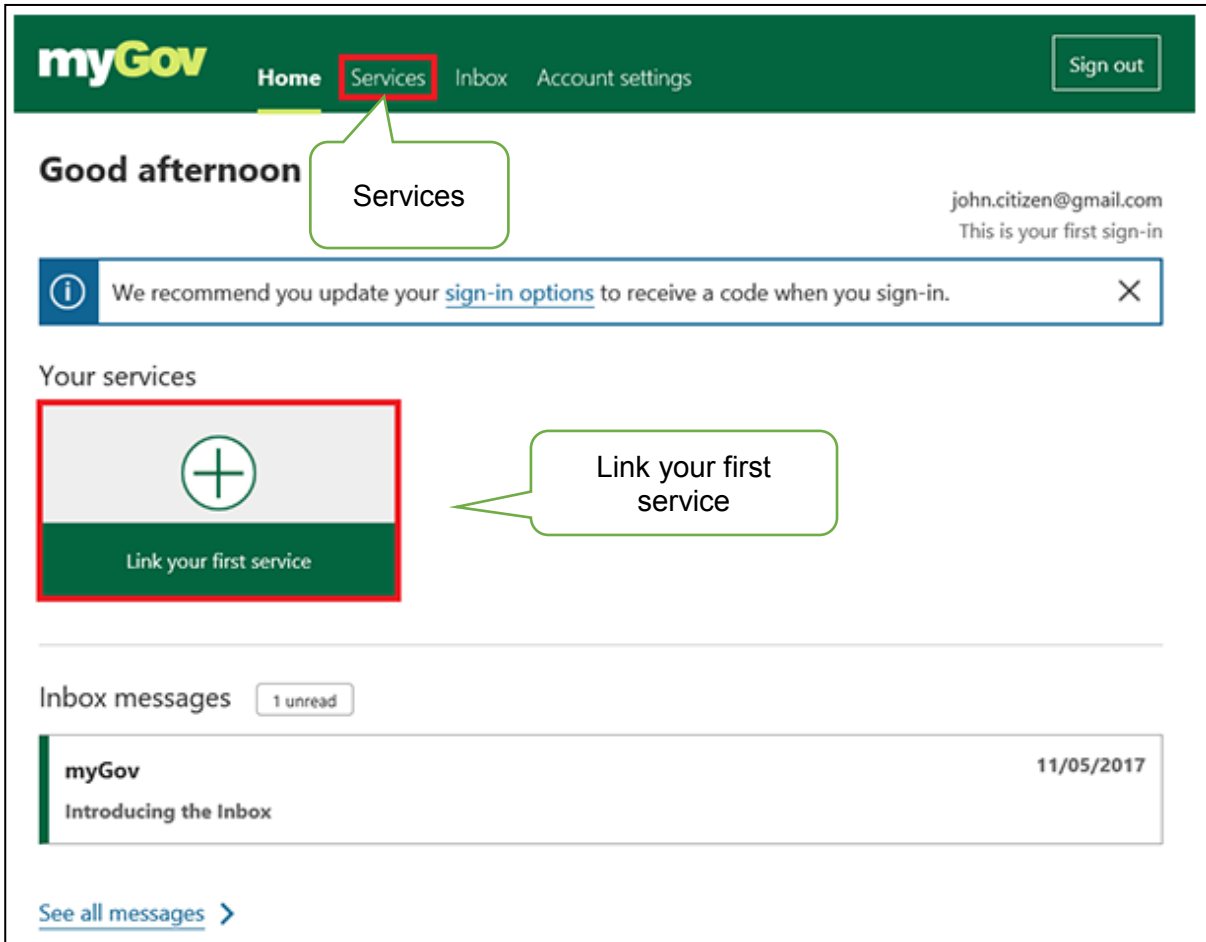
What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

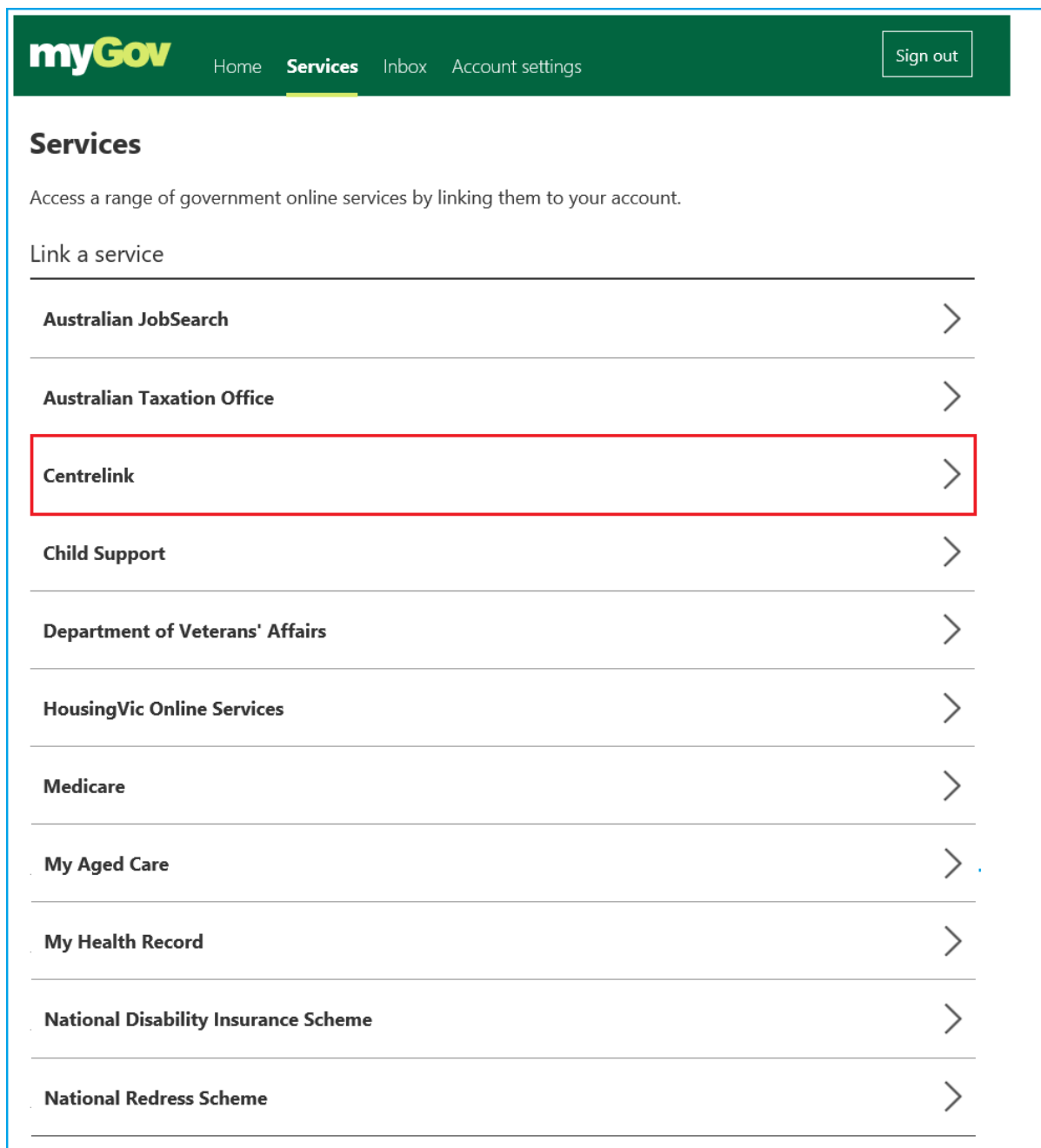
Select:

- **Services, or**
- **Link your first service.**



Select the service you want to link from the list.

In this example, we will link **Centrelink**.



The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services (which is highlighted with a yellow underline), Inbox, and Account settings. A Sign out button is located in the top right corner. Below the navigation bar, the page title is "Services". A sub-header reads "Access a range of government online services by linking them to your account." Underneath, there is a section titled "Link a service" followed by a list of services. Each service is presented as a horizontal row with the service name on the left and a right-pointing chevron icon on the right. The "Centrelink" service is highlighted with a red rectangular border. The other services listed are Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

If you are linking to Centrelink, Medicare or the Australian Taxation Office for the first time, you will be asked to agree to myGov storing your personal information.

Select **I agree** to accept myGov storing your personal information.

If you don't agree, you won't be able to link to Centrelink, Medicare, or the Australian Taxation Office.

myGov Home **Services** Inbox Account settings Sign out

Storing your personal information

To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.

Cancel I agree

Step 2: link a new service

Select **I have a linking code**, then select **Next**.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

Step 3: enter linking code

Enter the **Linking Code**.

Select the online **service** you want to link.

Enter your **agency reference number**, then select **Next**.



Link new service

Thank you, you have almost finished.

When you enter your linking code and select an online service, all the services for which you registered will be linked at the same time to your myGov account.

If you are unable to complete the process, [contact us](#)

Enter your Linking Code [Help](#) ▾

Enter your Linking Code

Please enter the following information.

Select the online service you want to link

Select one of the online services you want to link [Help](#) ▾

Enter your government or agency reference number for this online service (no spaces)

Enter your agency reference number for this online service (no spaces) [Help](#) ▾

Cancel

Next

Next

Step 4: linking finished

Your service is now linked to your myGov account.

You can:

- link to another service, by selecting a service under the **Link a service** list
- do other business, by selecting **Home**, or
- leave myGov, by selecting **Sign out**.

The screenshot shows the myGov 'Services' page. At the top, the navigation bar includes 'Home', 'Services', 'Inbox', and 'Account settings'. The 'Home' and 'Sign out' links are highlighted with red boxes. Below the navigation bar, there are two success messages: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these messages, there is a section titled 'Your linked services' which lists 'Centrelink' with a date 'Linked on 13 Jul 2018' and an 'Unlink' button. Below this, there is a section titled 'Link a service' which lists several services: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', and 'Department of Veterans' Affairs', each with a right-pointing arrow.

myGov Home Services Inbox Account settings Sign out

Services Home Sign out

✓ You have successfully linked **Centrelink** to your myGov account.

✓ Your legal name and date of birth have been added to your myGov account.

Access a range of government online services by linking them to your account.

Your linked services

[Centrelink](#)
Linked on 13 Jul 2018 Unlink

Link a service Link a service

Australian JobSearch >

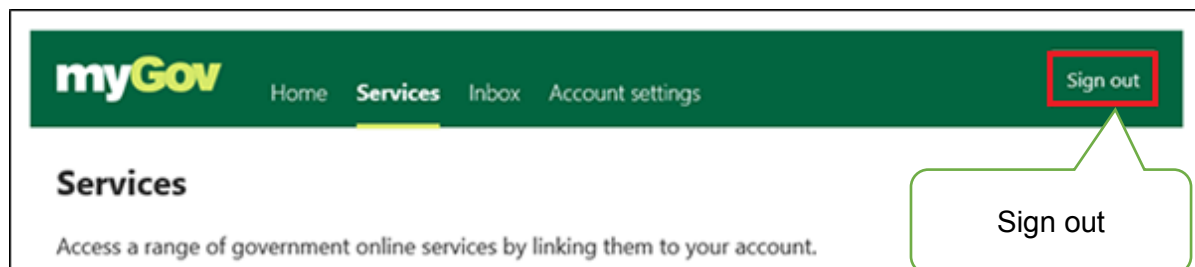
Australian Taxation Office >

Child Support >

Department of Veterans' Affairs >

Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



More information

For help in English:

- use our step by step online guides. Go to humanservices.gov.au/onlineguides
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.