



## myGov - وصل شدن به یک خدمت با استفاده از یک کُد وصل کننده

اگر یک کُد وصل کننده از یک خدمت دارید، از این رهنمود استفاده کنید.

myGov یک طریقه محفوظ دسترسی آنلاین به خدمات دولتی است.

شما می توانید یک سلسله خدمات مختلف دولتی را به حساب myGov تان وصل کنید. این بدان معناست که می توانید کارهای دولتی تانرا از طریق آنلاین در myGov انجام دهید.

یک کُد وصل کننده عبارت از یک کُد یکدفعه ای است که توسط خدمت تان برای شما ارائه می گردد. برای وصل شدن به حساب myGov تان، شما به یک نمبر ریفرنس دولتی یا سازمان تان ضرورت دارید.

### مرحله 1: وارد سیستم myGov شوید

جهت ورود به سیستم، به سایت [my.gov.au](http://my.gov.au) بروید.

The screenshot shows the myGov login interface. It features a green header with the Australian Government logo and the myGov text. Below the header, there are two input fields: 'Username or email' and 'Password'. The 'Username or email' field is annotated with a green callout box containing the Persian text 'نام استفاده کننده یا ایمیل'. The 'Password' field is annotated with a green callout box containing 'اسم رمز'. Below the password field, there is a 'Show' link. A 'Sign in' button is highlighted with a red border and a green callout box containing 'وارد سیستم شوید'. Below the 'Sign in' button, there is an 'or' separator and a 'Create an account' button. To the right of the login form, there is a section titled 'What is myGov?' with a list of services: Australian JobSearch, Australian Taxation Office, Centrelink, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.


انتخاب کنید:

- **Services**، یا
- **.Link your first service**

The screenshot shows the myGov website interface. At the top, there is a green navigation bar with the myGov logo and links for Home, Services, Inbox, and Account settings. A 'Sign out' button is located in the top right corner. Below the navigation bar, the user is greeted with 'Good afternoon' and their email address 'john.citizen@gmail.com'. A notification banner states 'This is your first sign-in' and recommends updating sign-in options. Under the 'Your services' section, a button with a plus sign and the text 'Link your first service' is highlighted with a red border. A callout bubble points to this button with the Persian text 'خدمت اولی تانرا وصل کنید'. Below this, the 'Inbox messages' section shows one unread message from myGov titled 'Introducing the Inbox' dated 11/05/2017. A link to 'See all messages' is provided at the bottom.

خدمت مورد نظر تانرا از لست انتخاب کنید.

بطور مثال، ما می خواهیم که **Centrelink** را وصل کنیم.

Home **Services** Inbox Account settings Sign out

## Services

Access a range of government online services by linking them to your account.

Link a service

Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

اگر برای بار اول با Centrelink، Medicare یا با Australian Taxation Office وصل می شوید، از شما تقاضا خواهد شد که برای myGov اجازه دهید تا معلومات شخصی تانرا نزد خود حفظ کند.

روی گزینه **I agree** کلیک کنید تا به myGov اجازه دهید که معلومات شخصی تانرا حفظ نماید.

اگر موافقت نکنید، شما نمی توانید با Centrelink، Medicare یا Australian Taxation Office وصل شوید.

**myGov** Home **Services** Inbox Account settings Sign out

### Storing your personal information

ذخیره کردن معلومات شخصی تان

To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.

Cancel **I agree** من موافقت دارم

## مرحله 2: وصل شدن به یک خدمت جدید

اول گزینه **I have a linking code** و سپس **Next** را کلیک کنید.

**myGov** Home **Services** Inbox Account settings Sign out

### Link new service

Creating a link to a member service is easy.

**If you have an online account** you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

**If you don't have an online account** you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

**If you have a linking code** you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

من یک کد وصل کننده دارم

بعداً

## مرحله 3: کُد وصل کننده را تایپ کنید

را در تایپ کنید **Linking Code**.

گزینه آنلاین خدمت ایکه میخواهید وصل کنید، کلیک کنید.

اول گزینه **agency reference number** و سپس **Next** را کلیک کنید.

myGov
Home **Services** Inbox Account settings
Sign out

### Link new service

Thank you, you have almost finished.

When you enter your linking code and select an online service, all the services for which you registered will be linked at the same time to your myGov account.

If you are unable to complete the process, [contact us](#)

Enter your Linking Code [Help](#) ▾

**Please enter the following information.**

Select one of the online services you want to link [Help](#) ▾

Enter your agency reference number for this online service  
(no spaces) [Help](#) ▾

Cancel

Next

کُد وصل کننده تانرا تایپ کنید

خدمت آنلاین ایکه می خواهید وصل کنید،  
کلیک کنید

نمبر ریفرنس دولتی یا سازمان تانرا برای این خدمت  
آنلاین تایپ کنید (بدون فاصله)

بعداً

## مرحله 4: وصل شدن تکمیل شد

حالا خدمت مورد نظر شما به حساب myGov تان وصل شد.

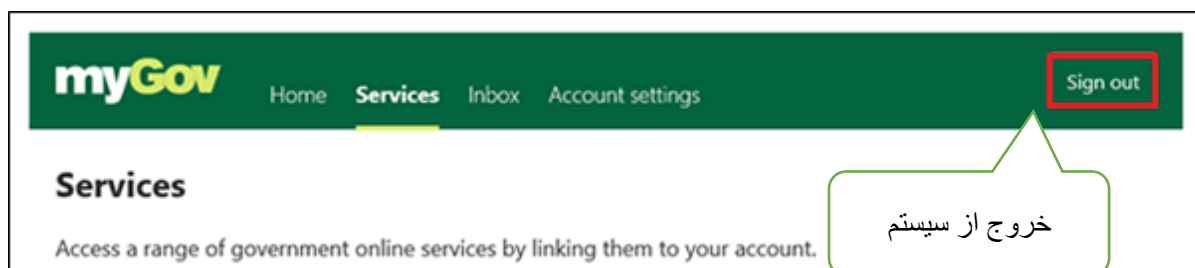
شما می توانید:

- با کلیک کردن روی گزینه ک خدمت تحت لست **Link a service** به به وصل شوید.
- برای انجام دادن کار های دیگر، گزینه **Home** را کلیک کنید، یا
- با کلیک کردن روی گزینه **Sign out**، می توانید از سایت myGov خارج شوید.

The screenshot shows the myGov website interface. At the top, there is a navigation bar with the myGov logo and links for Home, Services, Inbox, Account settings, and Sign out. The Services section is highlighted, and a callout box points to it with the text 'صفحه اصلی' (Home page). Below the navigation bar, there are two success messages: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' A callout box points to the first message with the text 'خروج از سیستم' (Log out of the system). Below these messages, there is a section titled 'Your linked services' with a callout box pointing to it. Under this section, there is a list of linked services, with 'Centrelink' listed as 'Linked on 13 Jul 2018'. A callout box points to the 'Centrelink' entry with the text 'خدمات وصل شده شما' (Your linked services). To the right of the 'Centrelink' entry is an 'Unlink' button. Below the 'Your linked services' section, there is a 'Link a service' button with a callout box pointing to it and the text 'وصل کردن یک خدمت' (Link a service). Below the 'Link a service' button, there is a list of services to link: Australian JobSearch, Australian Taxation Office, Child Support, and Department of Veterans' Affairs, each with a right-pointing arrow.

## مهم: همیشه از سیستم خارج شوید

برای حفظ محرمانگی و حفاظت تان، بعد از خلاص شدن کارتان در حساب myGov، روی گزینه **Sign out** کلیک کنید.



## معلومات بیشتر

برای دریافت کمک به لسان انگلیسی:

- رهنمود های آنلاین ما را قدم به قدم پیروی کنید. به سایت [humanservices.gov.au/onlineguides](https://humanservices.gov.au/onlineguides) مراجعه کنید
- برای میز معلومات myGov به تیلفون شماره **132 307** زنگ بزنید و گزینه **Option 1** را کلیک کنید. میز معلومات بروز های دوشنبه الی جمعه از ساعت 7 صبح الی 10 شب و روز های شنبه از ساعت 10 صبح الی 5 بعد از ظهر باز است.
- به یک مرکز خدمات ما یا غرفه معلومات myGov مراجعه نمایید.

برای دریافت کمک به لسان خودتان:

- برای خواندن، شنیدن و تماشای معلومات به لسان خودتان، به سایت [humanservices.gov.au/yourlanguage](https://humanservices.gov.au/yourlanguage) مراجعه کنید
- با **131 202** در تماس شوید تا با ما به لسان خودتان درباره پرداخت ها و خدمات Centrelink صحبت کنید.
- با **Translating and Interpreting Service (TIS National)** به شماره **131 450** در تماس شوید تا با ما به لسان خودتان درباره Medicare و پرداخت ها و خدمات Child Support صحبت کنید.

**توجه:** تماس از تلیفون منزل با شماره هایی که با '13' شروع می شوند از هر مکانی در استرالیا، مصارفی با نرخ مختلف خواهد داشت. این نرخ ممکن است متفاوت با مصارف تماس های محلی محاسبه گردد و توسط سرویس دهندگان خدمات تلیفونی مختلف نیز به قسم متفاوتی محاسبه شود. تماس از تلفن منزل با '1800' رایگان است. تماس با تلیفونهای عمومی و موبایل ممکن است با نرخ بالاتری محاسبه گردد.

## سلب مسئولیت

معلومات گردآوری شده در این مجموعه صرف برای رهنمایی برای خدمات و معاشها می باشد. خودتان باید تصمیم بگیرید که کدام درخواستی را برای دریافت معاش و یا با در نظر گرفتن شرایط خاص خودتان کدام درخواست دیگری را ارائه کنید.





# myGov - link a service using a linking code

Use this guide if you have a linking code from a service.

myGov is a secure way to access government services online.

You can link a range of government services to your myGov account. This means you can do your government business online through myGov.

A linking code is a single-use code that is provided by your service. You will also need your government or agency reference number to link to your myGov account.

## Step 1: sign in to myGov

To sign in, go to [my.gov.au](http://my.gov.au)

**Username or email**

Username or email

[Forgot username](#)

**Password**

Password

Do not show others your password

[Show](#)

[Forgot password](#)

**Sign in**

Sign in

or

Create an account

### What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

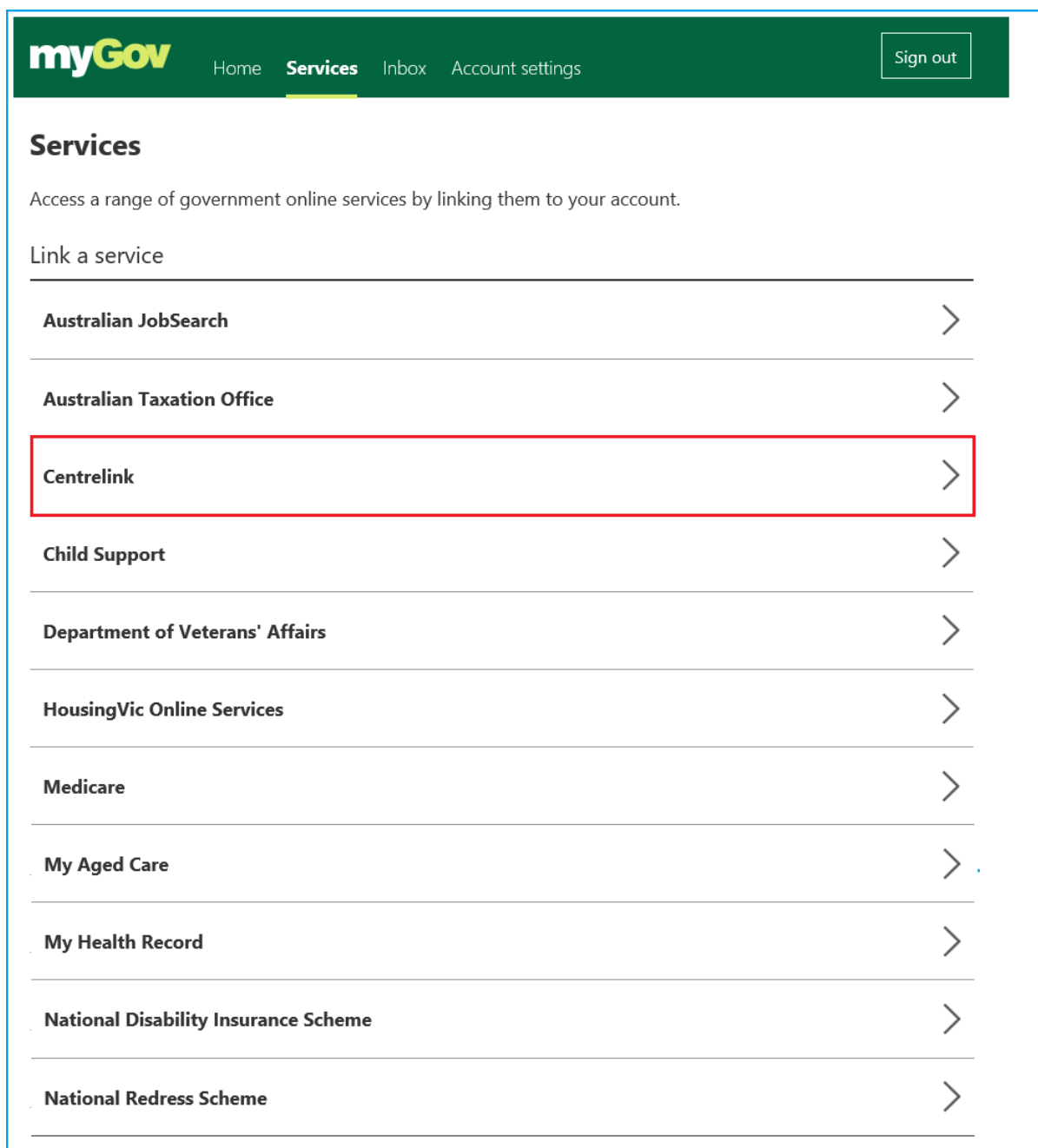
Select:

- **Services, or**
- **Link your first service.**

The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and navigation links for Home, Services, Inbox, and Account settings on the right. A 'Sign out' button is also present in the top right corner. Below the navigation bar, the main content area starts with a greeting 'Good afternoon' and the user's email address 'john.citizen@gmail.com'. A notification banner below the greeting states: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' The 'Your services' section features a prominent button with a plus sign icon and the text 'Link your first service'. Below this, the 'Inbox messages' section shows one unread message from myGov titled 'Introducing the Inbox' dated 11/05/2017. A link to 'See all messages' is provided at the bottom of the inbox section. Annotations include a red box around the 'Services' link in the navigation bar, a green callout bubble pointing to it with the text 'Services', a red box around the 'Link your first service' button, and a green callout bubble pointing to it with the text 'Link your first service'.

Select the service you want to link from the list.

In this example, we will link **Centrelink**.



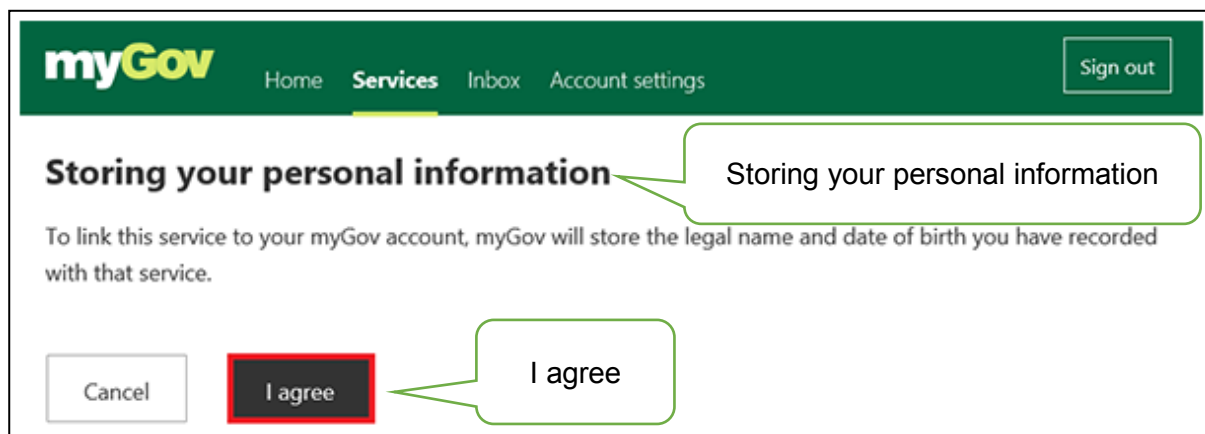
The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services (highlighted), Inbox, and Account settings. A Sign out button is located in the top right corner. Below the navigation bar, the page title is "Services". A sub-header reads "Access a range of government online services by linking them to your account." Underneath, there is a section titled "Link a service" followed by a list of services. Each service is presented as a horizontal card with the service name on the left and a right-pointing chevron icon on the right. The "Centrelink" service card is highlighted with a red rectangular border. The other services listed are Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
<b>Centrelink</b>	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

If you are linking to Centrelink, Medicare or the Australian Taxation Office for the first time, you will be asked to agree to myGov storing your personal information.

Select **I agree** to accept myGov storing your personal information.

If you don't agree, you won't be able to link to Centrelink, Medicare, or the Australian Taxation Office.



The screenshot shows the myGov user interface. At the top is a dark green navigation bar with the myGov logo on the left and links for Home, Services, Inbox, and Account settings. A Sign out button is located in the top right corner. The main content area has a heading "Storing your personal information" with a callout box pointing to it. Below the heading is a paragraph: "To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service." At the bottom, there are two buttons: "Cancel" and "I agree". The "I agree" button is highlighted with a red border and has a callout box pointing to it.

## Step 2: link a new service

Select **I have a linking code**, then select **Next**.

**myGov** Home **Services** Inbox Account settings Sign out

### Link new service

Creating a link to a member service is easy.

**If you have an online account** you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

**If you don't have an online account** you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

**If you have a linking code** you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

### Step 3: enter linking code

Enter the **Linking Code**.

Select the online **service** you want to link.

Enter your **agency reference number**, then select **Next**.



#### Link new service

Thank you, you have almost finished.

When you enter your linking code and select an online service, all the services for which you registered will be linked at the same time to your myGov account.

If you are unable to complete the process, [contact us](#)

Enter your Linking Code [Help](#) ▾

Enter your Linking Code

**Please enter the following information.**

Select the online service you want to link

Select one of the online services you want to link [Help](#) ▾

Enter your government or agency reference number for this online service (no spaces)

Enter your agency reference number for this online service (no spaces) [Help](#) ▾

Cancel

Next

Next

## Step 4: linking finished

Your service is now linked to your myGov account.

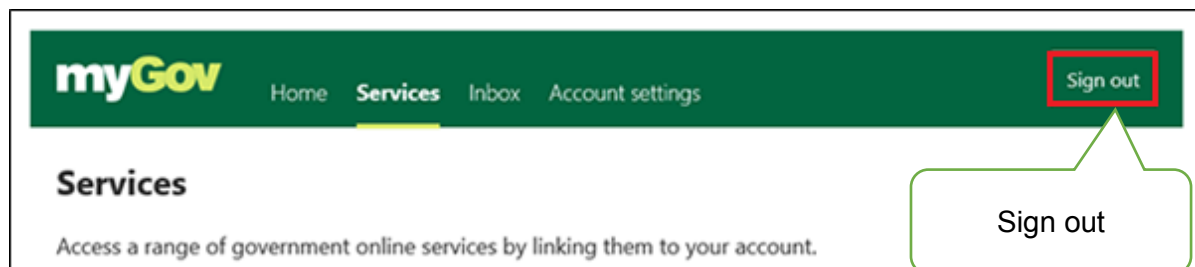
You can:

- link to another service, by selecting a service under the **Link a service** list
- do other business, by selecting **Home**, or
- leave myGov, by selecting **Sign out**.

The screenshot shows the myGov 'Services' page. At the top, there is a dark green navigation bar with the myGov logo on the left and 'Home', 'Services', 'Inbox', and 'Account settings' in the center. A 'Sign out' button is located on the right side of the navigation bar. Below the navigation bar, the 'Services' section is highlighted. Two green callout boxes point to the 'Home' and 'Sign out' buttons in the navigation bar. Below the navigation bar, there are two green checkmark icons indicating successful actions: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these, there is a heading 'Access a range of government online services by linking them to your account.' followed by a section titled 'Your linked services'. A red box highlights the 'Your linked services' heading, and a green callout box points to it. Below this heading, there is a card for 'Centrelink' with the text 'Linked on 13 Jul 2018' and an 'Unlink' button. A green callout box points to the 'Your linked services' heading. Below the 'Unlink' button, there is a section titled 'Link a service'. A red box highlights the 'Link a service' heading, and a green callout box points to it. Below this heading, there is a list of services with right-pointing chevrons: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', and 'Department of Veterans' Affairs'.

## Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



## More information

For help in English:

- use our step by step online guides. Go to [humanservices.gov.au/onlineguides](https://humanservices.gov.au/onlineguides)
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to [humanservices.gov.au/yourlanguage](https://humanservices.gov.au/yourlanguage) where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

**Note:** calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

## Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.