



# myGov - поврзете се со служба користејќи шифра за поврзување

Употребете го овој водич ако имате шифра за поврзување со службата.

myGov е безбеден начин за да се дојде до државните услуги на интернет.

Можете да поврзете разни државни служби со вашата myGov сметка. Тоа значи дека можете да ја вршите вашата работа со државните служби на интернет преку myGov.

Шифрата за поврзување е шифра за една употреба што ви ја дава вашата служба. Ќе ви треба исто така вашиот општ регистерски број или регистерскиот број од агенцијата за да се поврзете со вашата myGov сметка.

## Чекор 1: запишете се во myGov

За да се запишете, отидете на [my.gov.au](http://my.gov.au)

The screenshot shows the myGov login interface. It features a green header with the Australian Government logo and the myGov text. Below the header, there are two input fields: 'Username or email' and 'Password'. The 'Username or email' field is annotated with 'Име на корисник или електронска адреса'. The 'Password' field is annotated with 'Лозинка'. Below the password field, there is a 'Show' link and a 'Forgot password' link. The 'Forgot password' link is annotated with 'Запишете се во'. Below the password field, there is a 'Sign in' button. Below the 'Sign in' button, there is an 'or' separator and a 'Create an account' button. To the right of the login form, there is a section titled 'What is myGov?' with a list of services: Australian JobSearch, Australian Taxation Office, Centrelink, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Одберете:

- **Services**, или
- **Link your first service**.

**myGov** Home **Services** Inbox Account settings Sign out

Good afternoon john.citizen@gmail.com  
This is your first sign-in

Служби

We recommend you update your [sign-in options](#) to receive a code when you sign-in. X

Your services

Link your first service

Поврзете се со вашата прва служба

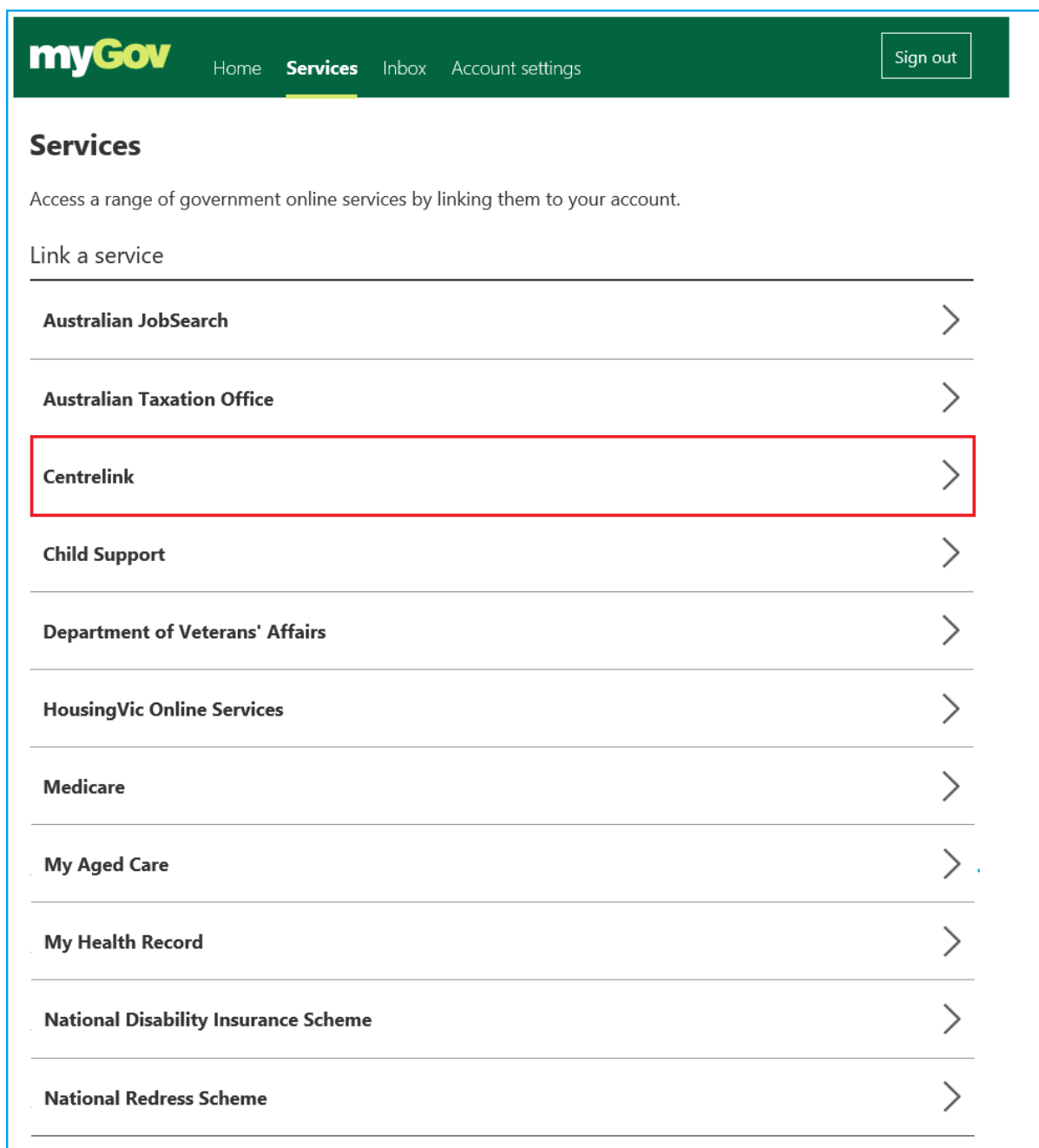
Inbox messages 1 unread

myGov Introducing the Inbox 11/05/2017

[See all messages](#) >

Одберете ја службата со која што сакате да се поврзите од наведениот список.

Во овој пример, ќе ја поврземе службата **Centrelink**.



The screenshot shows the 'myGov' website interface. At the top, there is a dark green navigation bar with the 'myGov' logo on the left and links for 'Home', 'Services', 'Inbox', and 'Account settings' in the center. A 'Sign out' button is located on the right side of the navigation bar. Below the navigation bar, the main heading is 'Services'. Underneath, there is a sub-heading 'Link a service' followed by a list of government services. Each service is listed with its name and a right-pointing chevron icon. The 'Centrelink' service is highlighted with a red rectangular border. The other services listed are Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
<b>Centrelink</b>	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

Ако прв пат се поврзувате со Centrelink, Medicare или со Australian Taxation Office, ќе побараме да се согласите myGov да ги складира вашите лични податоци.

Одберете **I agree** за да се согласите myGov да ги складира вашите лични податоци.

Ако не се согласувате, нема да можете да се поврзете со Centrelink, Medicare или со Australian Taxation Office.

The screenshot shows the myGov user interface. At the top, there is a dark green navigation bar with the myGov logo and links for Home, Services, Inbox, and Account settings. A Sign out button is located in the top right corner. The main content area has a white background with a green border. The heading is "Storing your personal information". Below it, a paragraph explains that linking the service to the myGov account will store the user's legal name and date of birth. At the bottom, there are two buttons: "Cancel" and "I agree". The "I agree" button is highlighted with a red border. Two green callout boxes provide Macedonian translations: one for "Storing your personal information" (Складирање на вашите лични податоци) and one for the "I agree" button (Се согласувам).

**myGov** Home **Services** Inbox Account settings Sign out

### Storing your personal information

To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.

Cancel I agree

Складирање на вашите лични податоци

Се согласувам

## Чекор 2: поврзете се со нова служба

Одберете **I have a linking code**, потоа одберете **Next**.

The screenshot shows the 'myGov' website interface. At the top, there is a green navigation bar with the 'myGov' logo and links for 'Home', 'Services', 'Inbox', and 'Account settings'. A 'Sign out' button is located in the top right corner. The main heading is 'Link new service'. Below this, there is explanatory text: 'Creating a link to a member service is easy.' followed by three paragraphs detailing the process for users with online accounts, those without, and those with a linking code. A prompt asks the user to 'Select the best option that describes your situation: Help'. Three radio button options are listed: 'I have an online account with Centrelink', 'I do not have an online account with Centrelink', and 'I have a linking code'. The third option is selected and highlighted with a red box. A green callout bubble points to this option with the text 'Имам шифра за поврзување'. At the bottom, there are two buttons: 'Cancel' and 'Next'. The 'Next' button is highlighted with a red box and a green callout bubble with the text 'Понатаму'.

**myGov** Home **Services** Inbox Account settings Sign out

### Link new service

Creating a link to a member service is easy.

**If you have an online account** you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

**If you don't have an online account** you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

**If you have a linking code** you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

Имам шифра за поврзување

Понатаму

## Чекор 3: внесете ја шифрата за поврзување

Внесете ја **Linking Code**.

Одберете ја на интернет службата со која што сакате да се поврзите.

Внесете го вашиот **agency reference number**, потоа одберете **Next**.

**myGov** Home **Services** Inbox Account settings Sign out

### Link new service

Thank you, you have almost finished.

When you enter your linking code and select an online service, all the services for which you registered will be linked at the same time to your myGov account.

If you are unable to complete the process, [contact us](#)

Enter your Linking Code [Help](#) ▾

**Please enter the following information.**

Select one of the online services you want to link [Help](#) ▾

Enter your agency reference number for this online service (no spaces) [Help](#) ▾

Внесете ја вашата Шифра за поврзување

Одберете ја службата на интернет со која што сакате да се поврзите

Внесете го вашиот општ регистерски број или регистерскиот број од агенцијата за оваа служба на интернет (без празни места)

Понатаму

## Чекор 4: поврзувањето е завршено

Службата е сега поврзана со вашата myGov сметка.

Можете:

- да се поврзете со друга служба, одбирајќи ја другата служба од наведениот **Link a service** список
- за вршење други работи, одберете **Home**, или
- за да ја напуштите страната myGov, одберете **Sign out**.

**myGov** Home Services Inbox Account settings Sign out

**Services** Почетна страна

✓ You have successfully linked **Centrelink** to your myGov account. Се одјавувам

✓ Your legal name and date of birth have been added to your myGov account.

Access a range of government online services by linking them to your account.

**Your linked services**

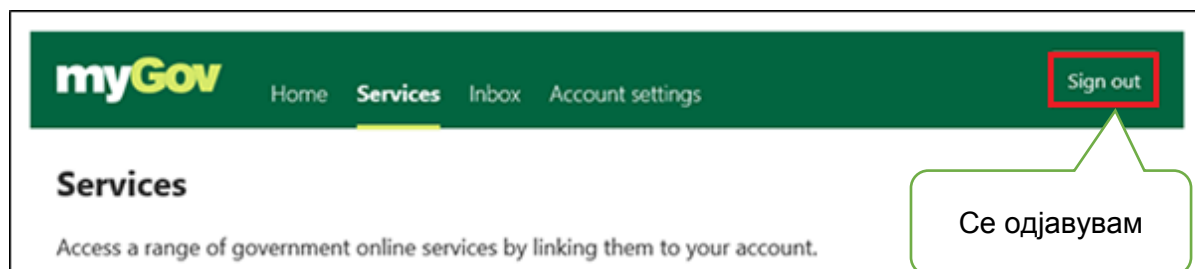
<a href="#">Centrelink</a> Linked on 13 Jul 2018	Вашите поврзани служби	Unlink
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**Link a service** Поврзете се со служба

- Australian JobSearch >
- Australian Taxation Office >
- Child Support >
- Department of Veterans' Affairs >

## Важно: секогаш одјавете се од интернет страната

Заради вашата приватност и безбедност, одберете **Sign out** кога ќе завршите со користењето на вашата myGov сметка.



## Повеќе информации

За помош со англискиот јазик:

- користете ги нашите водичи на интернет што ќе ве водат чекор по чекор. Отидете на [humanservices.gov.au/onlineguides](https://humanservices.gov.au/onlineguides)
- јавете се во myGov служба за помош на **132 307** и одберете **Option 1**. Службата работи од понеделник до петок од 7.00 – 22.00 часот и сабота и недела од 10.00 – 17.00 часот.
- посетете службен центар или myGov излог.

За помош на вашиот јазик:

- отидете на [humanservices.gov.au/yourlanguage](https://humanservices.gov.au/yourlanguage) каде што можете да прочитате, да слушате или да ги гледате информациите на вашиот јазик
- јавете се на **131 202** за да зборувате со нас на вашиот јазик за исплатите и услугите од Centrelink
- јавете се во Translating and Interpreting Service (TIS National) на **131 450** за да разговарате со нас на вашиот јазик за исплатите и услугите од Medicare и Child Support

**Напомена:** повиците од вашиот домашен телефон до телефонските броевите што почнуваат со '13' од кое и да било место во Австралија се наплаќаат по однапред утврдена цена. Таа цена може да се разликува од цената на локалните разговори а, исто така може да се разликува и помеѓу телефонските компаниии што ја нудат услугата. Повиците од вашиот домашен телефон до телефонски броеви што почнуваат со '1800' се бесплатни. За разговорите од јавни говорници и од мобилни телефони може да се мери времето и тие да се наплаќаат по повисока стапка.



## Оградување

Информациите што се содржат во оваа публикација се наменети само како водич за исплатите и за услугите. Одговорноста е ваша да решите дали сакате да поднесете барање за исплата и да поднесете молба базирана на вашите конкретни околности.



# myGov - link a service using a linking code

Use this guide if you have a linking code from a service.

myGov is a secure way to access government services online.

You can link a range of government services to your myGov account. This means you can do your government business online through myGov.

A linking code is a single-use code that is provided by your service. You will also need your government or agency reference number to link to your myGov account.

## Step 1: sign in to myGov

To sign in, go to [my.gov.au](https://my.gov.au)

The screenshot shows the myGov sign-in interface. At the top, there is a green header with the Australian Government logo and the myGov logo. Below the header, the sign-in form is displayed. It includes a text input field for 'Username or email', a link for 'Forgot username', a text input field for 'Password' with a 'Show' link, a link for 'Forgot password', and a large black 'Sign in' button. Below the sign-in button, there is an 'or' separator and a 'Create an account' button. To the right of the sign-in form, there is a section titled 'What is myGov?' with a list of services.

### What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

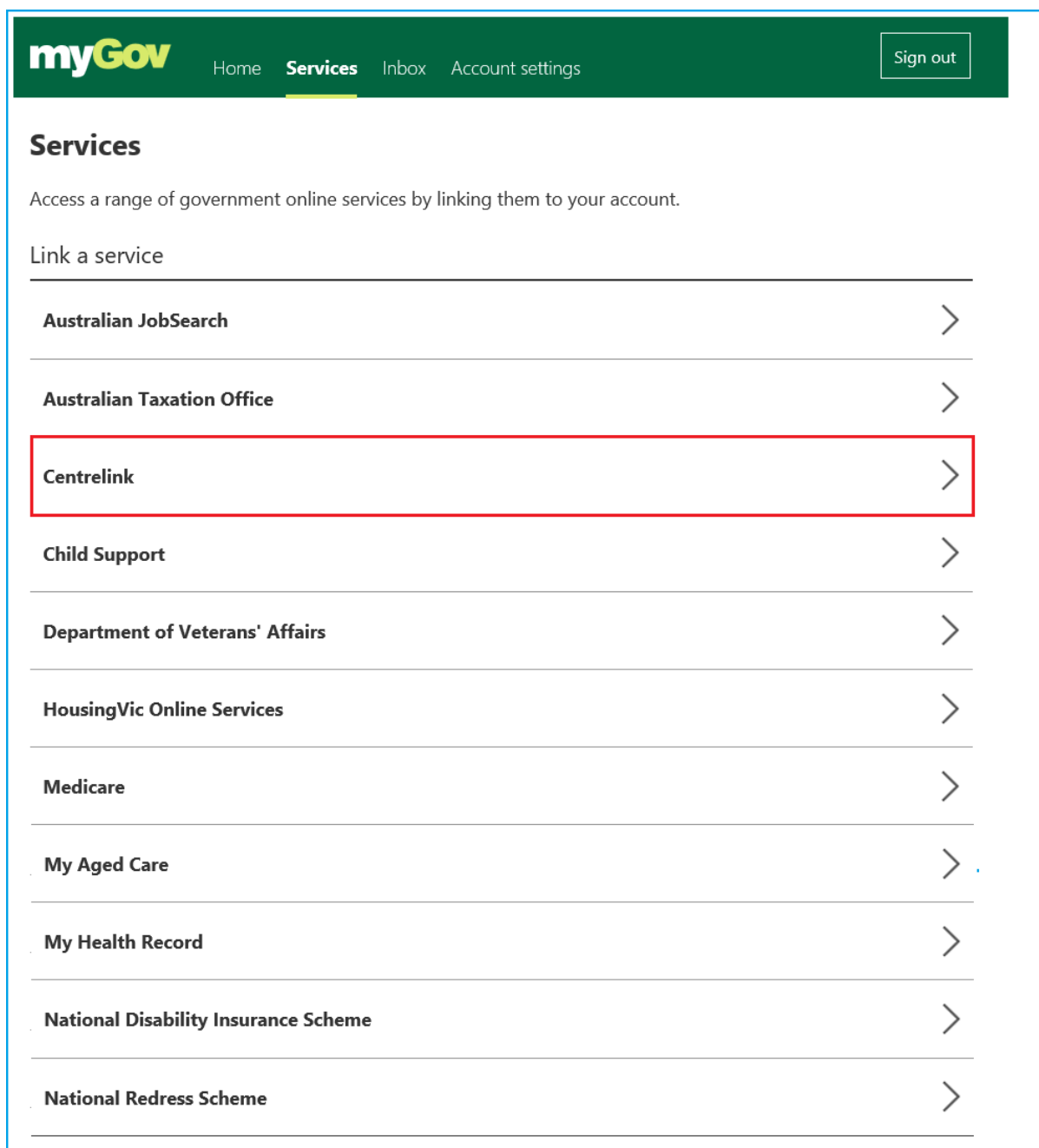
Select:

- **Services, or**
- **Link your first service.**

The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services, Inbox, and Account settings on the right. A 'Sign out' button is also present in the top right corner. Below the navigation bar, the main content area starts with a greeting 'Good afternoon' and the user's email address 'john.citizen@gmail.com'. A notification banner below the greeting states: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' The 'Your services' section features a prominent button with a plus sign icon and the text 'Link your first service'. Below this, the 'Inbox messages' section shows one unread message from myGov titled 'Introducing the Inbox' dated 11/05/2017. A link to 'See all messages' is provided at the bottom of the inbox section. Annotations include a red box around the 'Services' link in the navigation bar, a green callout bubble pointing to it with the text 'Services', a red box around the 'Link your first service' button, and a green callout bubble pointing to it with the text 'Link your first service'.

Select the service you want to link from the list.

In this example, we will link **Centrelink**.



The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services (highlighted), Inbox, and Account settings. A Sign out button is located in the top right corner. Below the navigation bar, the page title is "Services". A sub-header reads "Access a range of government online services by linking them to your account." Underneath, there is a section titled "Link a service" followed by a list of services. Each service is presented as a horizontal row with the service name on the left and a right-pointing chevron icon on the right. The "Centrelink" service is highlighted with a red rectangular border. The other services listed are Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
<b>Centrelink</b>	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

If you are linking to Centrelink, Medicare or the Australian Taxation Office for the first time, you will be asked to agree to myGov storing your personal information.

Select **I agree** to accept myGov storing your personal information.

If you don't agree, you won't be able to link to Centrelink, Medicare, or the Australian Taxation Office.

The screenshot shows the myGov user interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services, Inbox, and Account settings. A Sign out button is located in the top right corner. The main content area has a heading 'Storing your personal information' with a callout box pointing to it. Below the heading is a paragraph: 'To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.' At the bottom, there are two buttons: 'Cancel' and 'I agree'. The 'I agree' button is highlighted with a red border and has a callout box pointing to it.

**myGov** Home **Services** Inbox Account settings Sign out

### Storing your personal information

To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.

Cancel I agree

## Step 2: link a new service

Select **I have a linking code**, then select **Next**.

**myGov** Home **Services** Inbox Account settings Sign out

### Link new service

Creating a link to a member service is easy.

**If you have an online account** you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

**If you don't have an online account** you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

**If you have a linking code** you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

### Step 3: enter linking code

Enter the **Linking Code**.

Select the online **service** you want to link.

Enter your **agency reference number**, then select **Next**.

The screenshot shows the 'Link new service' page on the myGov website. At the top is a green navigation bar with the myGov logo and links for Home, Services, Inbox, and Account settings, along with a Sign out button. The main heading is 'Link new service'. Below it, a message says 'Thank you, you have almost finished.' and explains that entering a linking code and selecting a service will link all registered services. A link to 'contact us' is provided for assistance. The form consists of three main input areas: 1) 'Enter your Linking Code' with a text input field and a 'Help' link. 2) 'Please enter the following information.' followed by 'Select one of the online services you want to link' with a dropdown menu and a 'Help' link. 3) 'Enter your agency reference number for this online service (no spaces)' with a text input field and a 'Help' link. At the bottom are 'Cancel' and 'Next' buttons. Green callout boxes with arrows point to each of these elements, providing instructions: 'Enter your Linking Code', 'Select the online service you want to link', 'Enter your government or agency reference number for this online service (no spaces)', and 'Next'.

## Step 4: linking finished

Your service is now linked to your myGov account.

You can:

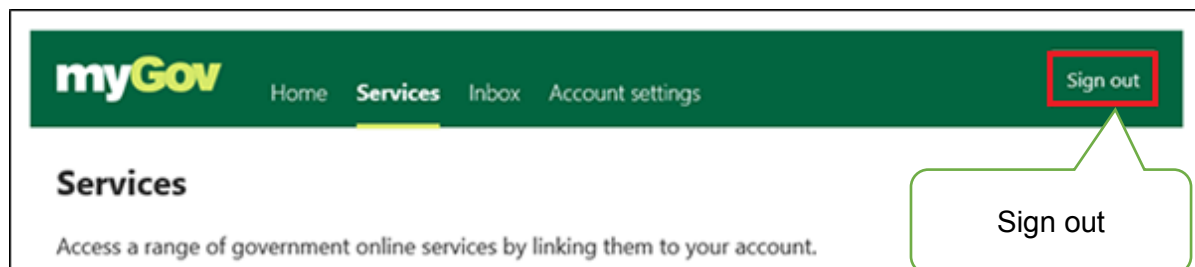
- link to another service, by selecting a service under the **Link a service** list
- do other business, by selecting **Home**, or
- leave myGov, by selecting **Sign out**.

The screenshot shows the myGov 'Services' page. At the top, there is a dark green navigation bar with the myGov logo on the left and 'Home', 'Services', 'Inbox', and 'Account settings' in the center. A 'Sign out' button is on the right. Below the navigation bar, the 'Services' section displays two success messages: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these messages, there is a section titled 'Your linked services' which lists 'Centrelink' with the date 'Linked on 13 Jul 2018' and an 'Unlink' button. At the bottom, there is a 'Link a service' section with a list of services: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', and 'Department of Veterans' Affairs', each with a right-pointing chevron icon. Red boxes highlight the 'Home' and 'Sign out' buttons in the navigation bar, the 'Your linked services' header, and the 'Link a service' header. Green callout boxes point to these elements with labels: 'Home', 'Sign out', 'Your linked services', and 'Link a service'.



## Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



## More information

For help in English:

- use our step by step online guides. Go to [humanservices.gov.au/onlineguides](https://humanservices.gov.au/onlineguides)
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to [humanservices.gov.au/yourlanguage](https://humanservices.gov.au/yourlanguage) where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

**Note:** calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

## Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.