



myGov - enlace un servicio usando un código de enlace

Utilice esta guía si usted tiene un código de enlace de un servicio.

myGov es un modo seguro de acceder a los servicios gubernamentales en línea.

Usted puede enlazar una serie de servicios del gobierno a su cuenta de myGov. Esto significa, que usted puede hacer sus trámites a través de myGov.

Un código de enlace es un código de un solo uso que su servicio le brindará. Usted también necesitará su número de referencia gubernamental o de agencia para poder enlazar su cuenta de myGov.

Paso 1: iniciar sesión en myGov

Para iniciar sesión, visite my.gov.au

The screenshot shows the myGov login interface. At the top, there is a green header with the Australian Government logo and the myGov logo. Below the header, there are three input fields: 'Username or email', 'Password', and a 'Show' button. There are also links for 'Forgot username' and 'Forgot password'. A large black button labeled 'Sign in' is at the bottom. To the right of the login form, there is a section titled 'What is myGov?' with a list of services. The page is annotated with green callouts: 'Usuario o correo electrónico' points to the username field, 'Contraseña' points to the password field, and 'Iniciar sesión' points to the 'Sign in' button.

What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

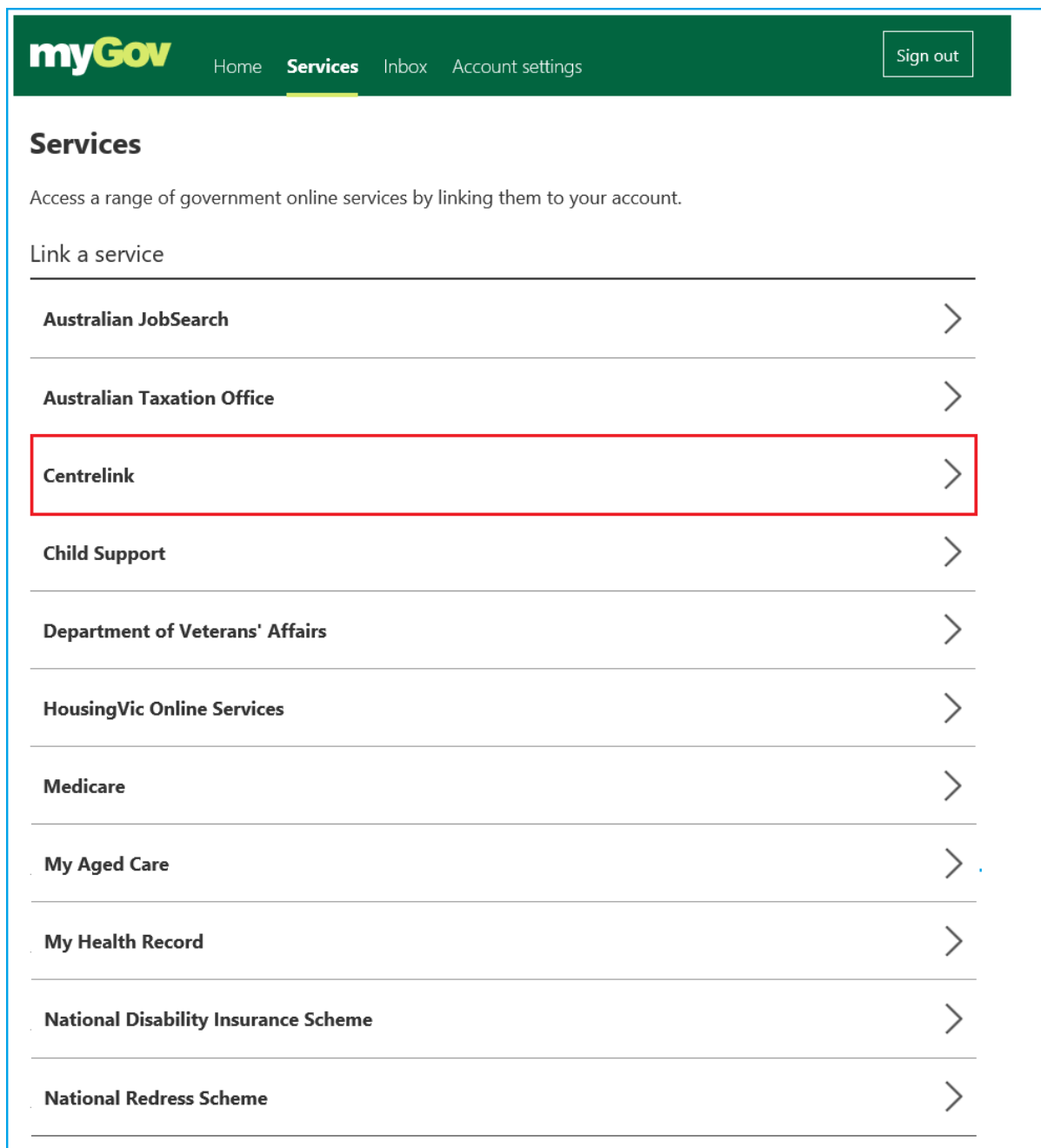
Seleccione:

- **Services, o**
- **Link your first service.**

The screenshot displays the myGov user interface. At the top, a dark green navigation bar contains the myGov logo and menu items: Home, Services (highlighted with a red box), Inbox, and Account settings. A 'Sign out' button is located on the right. Below the navigation bar, the user is greeted with 'Good afternoon' and their email address 'john.citizen@gmail.com'. A notification states 'This is your first sign-in'. A blue banner below the notification reads: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' The 'Your services' section features a button with a plus sign and the text 'Link your first service', which is highlighted with a red box and a callout bubble labeled 'Enlace su primer servicio'. Below this is the 'Inbox messages' section, showing '1 unread' message from 'myGov' with the subject 'Introducing the Inbox' and the date '11/05/2017'. A link to 'See all messages' is provided at the bottom.

Seleccione de la lista el servicio que desea enlazar.

En este ejemplo, enlazamos **Centrelink**.



The screenshot shows the 'myGov' website interface. At the top, there is a dark green navigation bar with the 'myGov' logo on the left and 'Home', 'Services', 'Inbox', and 'Account settings' on the right. A 'Sign out' button is located in the top right corner. Below the navigation bar, the 'Services' section is displayed. It includes a sub-header 'Link a service' and a list of services. The 'Centrelink' service is highlighted with a red rectangular box. The list of services includes: Australian JobSearch, Australian Taxation Office, Centrelink, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme. Each service name is followed by a right-pointing chevron icon.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

Si usted está enlazando su cuenta de Centrelink, Medicare o Australian Taxation Office por primera vez, se le pedirá aceptar las condiciones de almacenamiento de myGov de sus datos personales.

Seleccione **I agree** para aceptar myGov el almacenamiento de su información personal.

Si usted no acepta, no podrá enlazar Centrelink, Medicare o Australian Taxation Office.

myGov Home **Services** Inbox Account settings Sign out

Storing your personal information

To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.

Cancel I agree

Almacenamiento de sus datos personales

Acepto

Paso 2: enlazar un nuevo servicio

Seleccione **I have a linking code**, después seleccione **Next**.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

Tengo un código de enlace

Siguiete

Paso 3: ingresar el código de enlace

Ingrese el **Linking Code**.

Seleccione el servicio en línea que desea enlazar.

Ingrese su **agency reference number**, después seleccione **Next**.

The screenshot shows the 'Link new service' page on the myGov website. The page has a green header with the myGov logo and navigation links: Home, Services (highlighted), Inbox, and Account settings. A 'Sign out' button is in the top right. The main heading is 'Link new service'. Below it, a message says 'Thank you, you have almost finished.' and explains that entering a linking code and selecting a service will link all registered services. A link to 'contact us' is provided. The form consists of three input fields, each highlighted with a red border and annotated with a green callout box: 1. 'Enter your Linking Code' with a 'Help' link and a callout 'Ingrese su Código de Enlace'. 2. 'Please enter the following information. Select one of the online services you want to link' with a 'Help' link and a callout 'Seleccione el servicio que desea enlazar'. 3. 'Enter your agency reference number for this online service (no spaces)' with a 'Help' link and a callout 'Ingrese su número de referencia gubernamental o de agencia para este servicio en línea (sin espacios)'. At the bottom, there are 'Cancel' and 'Next' buttons. The 'Next' button is highlighted with a red border and a callout 'Siguiete'.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Thank you, you have almost finished.

When you enter your linking code and select an online service, all the services for which you registered will be linked at the same time to your myGov account.

If you are unable to complete the process, [contact us](#)

Enter your Linking Code [Help](#) ▾

Please enter the following information.

Select one of the online services you want to link [Help](#) ▾

Enter your agency reference number for this online service (no spaces) [Help](#) ▾

Annotations:

- Ingrese su Código de Enlace
- Seleccione el servicio que desea enlazar
- Ingrese su número de referencia gubernamental o de agencia para este servicio en línea (sin espacios)
- Siguiete

Paso 4: terminar de enlazar su servicio

Su servicio ahora se encuentra enlazado a su cuenta de myGov.

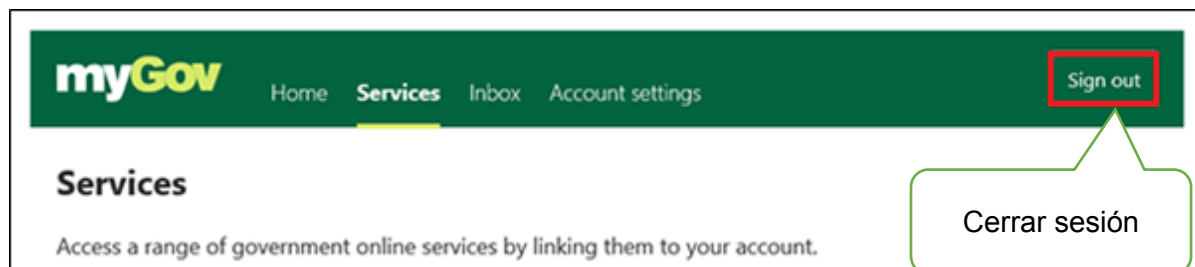
Usted puede:

- enlazar otro servicio, seleccionando un servicio de la lista **Link a service**
- Hacer otro trámite, seleccionando **Home**, o
- salir myGov, seleccionando **Sign out**.

The screenshot displays the myGov 'Services' page. At the top, a dark green navigation bar contains the myGov logo and links for 'Home', 'Services', 'Inbox', and 'Account settings'. A 'Sign out' button is located in the top right corner. Below the navigation bar, the 'Services' section features two green checkmark messages: 'You have successfully linked **Centrelink** to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' A heading 'Access a range of government online services by linking them to your account.' is followed by a section titled 'Your linked services'. This section lists 'Centrelink' with the date 'Linked on 13 Jul 2018' and an 'Unlink' button. Below this is a 'Link a service' section, which contains a list of services with right-pointing chevrons: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', and 'Department of Veterans' Affairs'. Spanish callouts are used to identify key elements: 'Inicio' points to 'Home', 'Cerrar sesión' points to 'Sign out', 'Servicios enlazados' points to 'Your linked services', and 'Enlace un servicio' points to 'Link a service'.

Importante: siempre cierre su sesión

Por su privacidad y seguridad, seleccione **Sign out** cuando termine de usar su cuenta de myGov.



Más información

Para ayuda en inglés:

- Utilice nuestras guías en línea de paso a paso. Visite humanservices.gov.au/onlineguides
- Llame al servicio de asistencia técnica de myGov al **132 307** y seleccione **Option 1**. Disponible de lunes a viernes desde 7am – 10pm y los sábados y domingos de 10am – 5pm.
- Visite el centro de servicio o la fachada de myGov.

Para ayuda en su idioma:

- Vaya a humanservices.gov.au/yourlanguage donde puede leer, escuchar o mirar videos con información en su idioma.
- Llame al **131 202** para hablar con nosotros en su idioma sobre los pagos y servicios de Centrelink.
- Llame al Translating and Interpreting Service (TIS National) al **131 450** para hablar con nosotros en su idioma sobre los pagos y servicios de Medicare y Child Support.

Nota: las llamadas desde el teléfono de su residencial a números '13' desde cualquier lugar de Australia se cobran a una tasa fija. Esa tasa puede variar del precio de una llamada local y también puede variar entre los proveedores de servicios telefónicos. Las llamadas a números '1800' desde el teléfono de su residencia son gratuitas. Las llamadas desde teléfonos públicos y móviles puede que dependan del tiempo de duración y cobrarse a una tarifa más alta.

Renuncia

La información contenida en esta publicación intenta ser solo una guía de pagos y servicios. Es su responsabilidad decidir si usted desea aplicar a un pago y hacer una aplicación en relación a sus circunstancias concretas.



myGov - link a service using a linking code

Use this guide if you have a linking code from a service.

myGov is a secure way to access government services online.

You can link a range of government services to your myGov account. This means you can do your government business online through myGov.

A linking code is a single-use code that is provided by your service. You will also need your government or agency reference number to link to your myGov account.

Step 1: sign in to myGov

To sign in, go to my.gov.au

The screenshot shows the myGov sign-in interface. At the top, there is a green header with the Australian Government logo and the myGov logo. Below the header, there are three input fields: 'Username or email', 'Password', and 'Sign in'. The 'Username or email' field is highlighted with a red border and a callout box. The 'Password' field is also highlighted with a red border and a callout box. The 'Sign in' button is highlighted with a red border and a callout box. To the right of the sign-in form, there is a section titled 'What is myGov?' which lists various government services that can be accessed through myGov.

Username or email

Username or email

[Forgot username](#)

Password

Do not show others your password

[Show](#)

[Forgot password](#)

Sign in

or

[Create an account](#)

What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

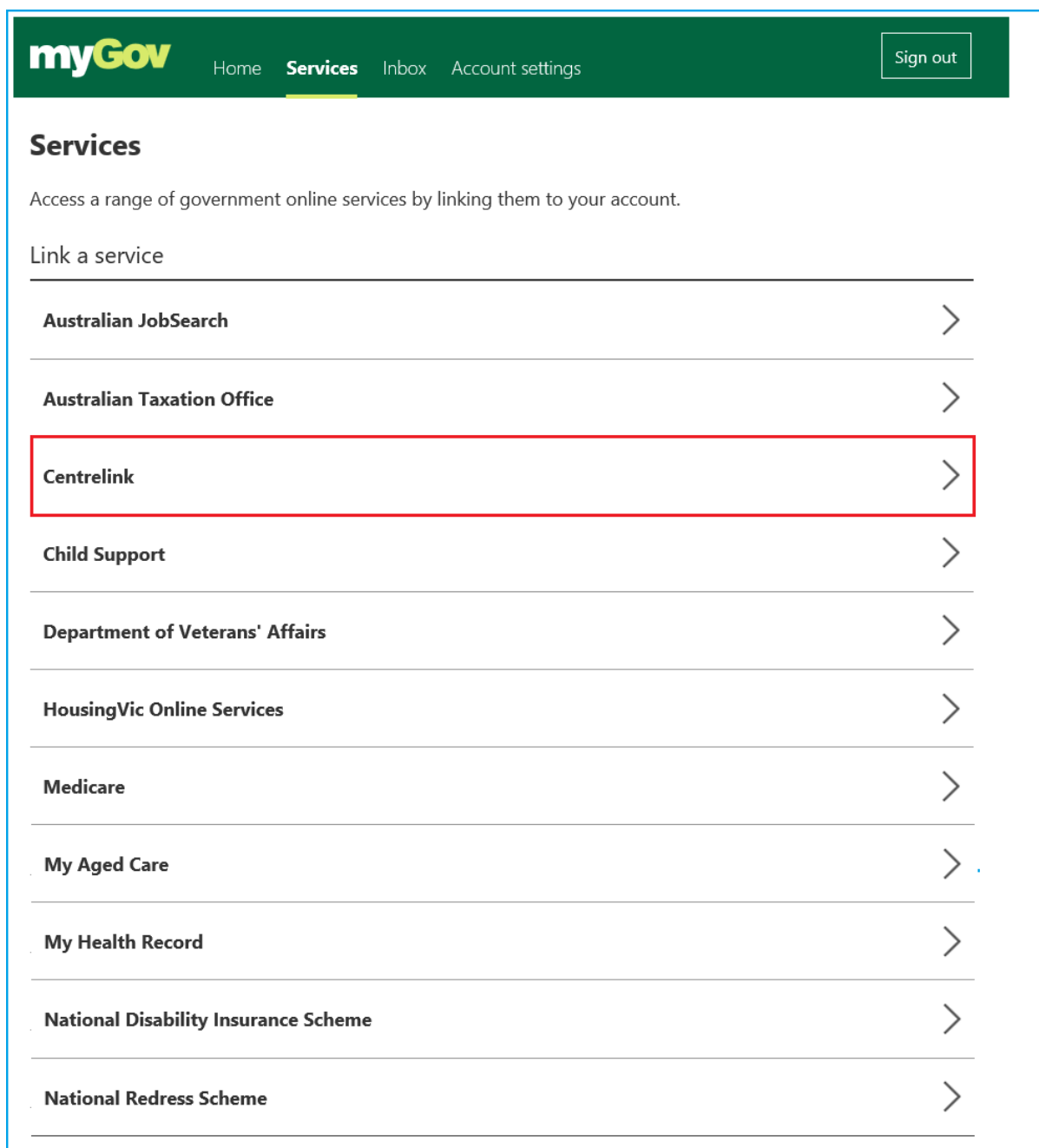
Select:

- **Services, or**
- **Link your first service.**

The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and navigation links for Home, Services, Inbox, and Account settings on the right. A 'Sign out' button is also present in the top right corner. Below the navigation bar, the main content area starts with a greeting 'Good afternoon' and the user's email address 'john.citizen@gmail.com'. A notification banner below the greeting states: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' The 'Your services' section features a prominent button with a plus sign icon and the text 'Link your first service'. Below this, the 'Inbox messages' section shows one unread message from myGov titled 'Introducing the Inbox' dated 11/05/2017. A link to 'See all messages' is provided at the bottom of the inbox section. Annotations include a red box around the 'Services' link in the navigation bar, a green callout bubble pointing to it with the text 'Services', a red box around the 'Link your first service' button, and a green callout bubble pointing to it with the text 'Link your first service'.

Select the service you want to link from the list.

In this example, we will link **Centrelink**.



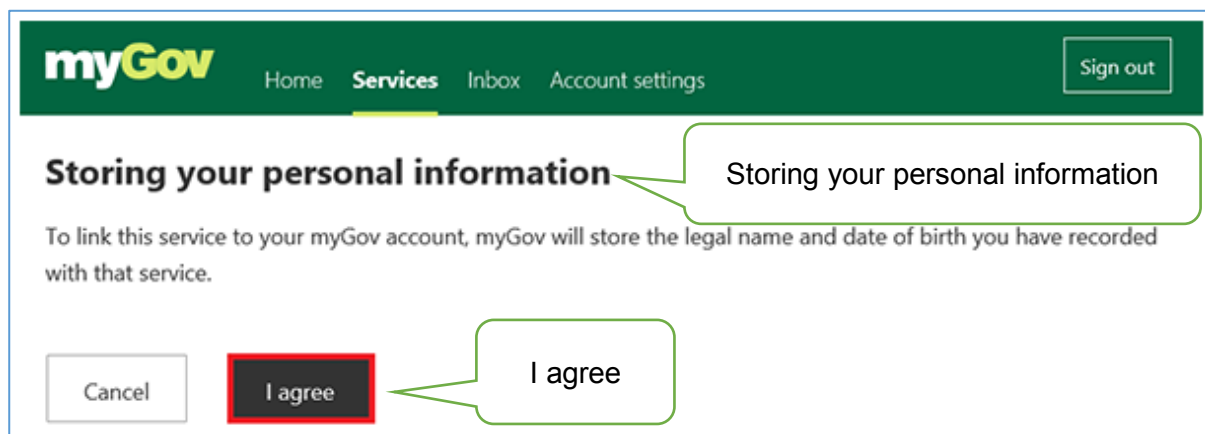
The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services (which is highlighted), Inbox, and Account settings. A Sign out button is located in the top right corner. Below the navigation bar, the page title is "Services". A sub-header reads "Access a range of government online services by linking them to your account." Underneath, there is a section titled "Link a service" followed by a list of services. Each service is presented as a horizontal card with the service name on the left and a right-pointing chevron icon on the right. The "Centrelink" service card is highlighted with a red rectangular border. The other services listed are Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

If you are linking to Centrelink, Medicare or the Australian Taxation Office for the first time, you will be asked to agree to myGov storing your personal information.

Select **I agree** to accept myGov storing your personal information.

If you don't agree, you won't be able to link to Centrelink, Medicare, or the Australian Taxation Office.



Step 2: link a new service

Select **I have a linking code**, then select **Next**.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

Step 3: enter linking code

Enter the **Linking Code**.

Select the online service you want to link.

Enter your **agency reference number**, then select **Next**.

The screenshot shows the 'myGov' website interface. At the top, there is a dark green navigation bar with the 'myGov' logo on the left and links for 'Home', 'Services', 'Inbox', and 'Account settings' in the center. A 'Sign out' button is located on the right side of the navigation bar. Below the navigation bar, the page title is 'Link new service'. The main content area contains the following text and form elements:

- A thank-you message: "Thank you, you have almost finished."
- Informational text: "When you enter your linking code and select an online service, all the services for which you registered will be linked at the same time to your myGov account."
- A link: "If you are unable to complete the process, [contact us](#)"
- Form field 1: "Enter your Linking Code [Help](#) ▾" with a red-bordered input box. A callout bubble points to this box with the text "Enter your Linking Code".
- Section header: "Please enter the following information."
- Form field 2: "Select one of the online services you want to link [Help](#) ▾" with a red-bordered dropdown menu. A callout bubble points to this menu with the text "Select the online service you want to link".
- Form field 3: "Enter your agency reference number for this online service (no spaces) [Help](#) ▾" with a red-bordered input box. A callout bubble points to this box with the text "Enter your government or agency reference number for this online service (no spaces)".
- Buttons: "Cancel" and "Next" buttons at the bottom. The "Next" button is highlighted with a red border and a dark background. A callout bubble points to the "Next" button with the text "Next".

Step 4: linking finished

Your service is now linked to your myGov account.

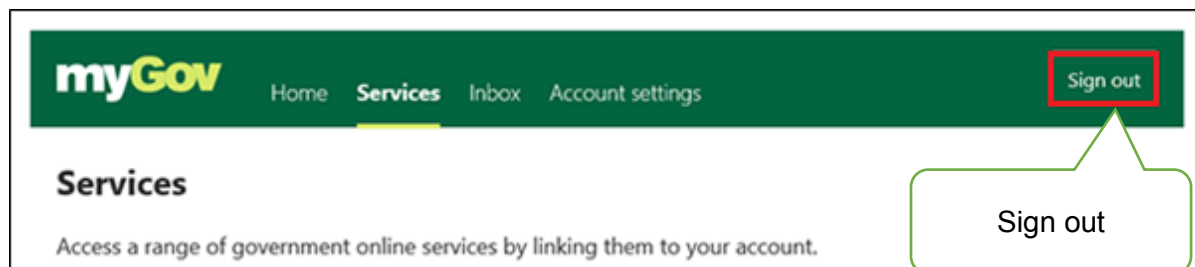
You can:

- link to another service, by selecting a service under the **Link a service** list
- do other business, by selecting **Home**, or
- leave myGov, by selecting **Sign out**.

The screenshot shows the myGov 'Services' page. At the top, there is a dark green navigation bar with the myGov logo on the left and 'Home', 'Services', 'Inbox', and 'Account settings' in the center. A 'Sign out' button is located on the right side of the navigation bar. Below the navigation bar, the 'Services' section is highlighted. Two green callout boxes point to the 'Home' and 'Sign out' buttons in the navigation bar. Below the navigation bar, there are two green checkmark icons indicating successful actions: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these, there is a heading 'Access a range of government online services by linking them to your account.' followed by a section titled 'Your linked services'. A red box highlights the 'Your linked services' heading, and a green callout box points to it. Below this heading, there is a table with one row for 'Centrelink', which is linked on 13 Jul 2018 and has an 'Unlink' button. Below the 'Your linked services' section, there is a section titled 'Link a service'. A red box highlights the 'Link a service' heading, and a green callout box points to it. Below this heading, there is a list of services: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', and 'Department of Veterans' Affairs', each with a right-pointing arrow.

Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



More information

For help in English:

- use our step by step online guides. Go to humanservices.gov.au/onlineguides
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.