



myGov - قم بربط خدمة باستخدام رمز الربط

استخدم هذا الدليل إذا كان لديك رمز ربط من إحدى الخدمات.

myGov طريقة آمنة للوصول إلى الخدمات الحكومية عبر الإنترنت.

يمكنك ربط مجموعة من الخدمات الحكومية بحساب myGov الخاص بك. هذا يعني أنه يمكنك القيام بأعمالك الحكومية عبر الإنترنت من خلال myGov.

رمز الربط هو رمز يُستخدم لمرة واحدة توفره الخدمة الخاصة بك. ستحتاج أيضاً إلى الرقم المرجعي للحكومة أو الوكالة للربط مع حساب myGov.

الخطوة 1: سجل دخولك إلى myGov

لتسجيل الدخول، قم بزيارة my.gov.au



The image shows the myGov login page with several Arabic annotations in green callout boxes. The annotations are: 'اسم المستخدم أو البريد الإلكتروني' (Username or email) pointing to the 'Username or email' field; 'كلمة المرور' (Password) pointing to the 'Password' field; 'تسجيل الدخول' (Sign in) pointing to the 'Sign in' button; and 'تسجيل الدخول' (Sign in) pointing to the 'Sign in' button. The page also features a 'What is myGov?' section with a list of services.

What is myGov?
A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

اختر:

- Services، أو
- .Link your first service

The screenshot shows the myGov website interface. At the top, there is a green navigation bar with the myGov logo and links for Home, Services, Inbox, and Account settings. A 'Sign out' button is located in the top right corner. Below the navigation bar, the user is greeted with 'Good afternoon' and their email address 'john.citizen@gmail.com'. A notification banner indicates that the user should update their sign-in options. Under the 'Your services' section, there is a prominent button with a plus sign and the text 'Link your first service'. Below this, there is an 'Inbox messages' section showing one unread message from myGov dated 11/05/2017.

خدمات

john.citizen@gmail.com
This is your first sign-in

We recommend you update your [sign-in options](#) to receive a code when you sign-in.

Your services

اربط الخدمة الأولى الخاصة بك

Link your first service

Inbox messages 1 unread

myGov 11/05/2017
Introducing the Inbox

[See all messages](#) >

حدّد الخدمة التي تريد ربطها من القائمة.

في هذا المثال، سنقوم بربط **Centrelink**.

myGov Home **Services** Inbox Account settings Sign out

Services

Access a range of government online services by linking them to your account.

Link a service

Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

إذا كنت تريد الربط مع Centrelink، أو Medicare أو Australian Taxation Office للمرة الأولى، سيُطلب منك الموافقة على قيام myGov بتخزين معلوماتك الشخصية.

اختر **I agree** للموافقة على قيام myGov بتخزين معلوماتك الشخصية.

إذا لم توافق، فلن تتمكن من ربط Centrelink أو Medicare أو Australian Taxation Office.

myGov Home Services Inbox Account settings Sign out

Storing your personal information

تخزين معلوماتك الشخصية

To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.

Cancel I agree أوافق

الخطوة 2: ربط خدمة جديدة

اختر I have a linking code، ثم انقر على Next.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

لديّ رمز ربط

Cancel Next التالي

الخطوة 3: ادخل رمز الربط

ادخل **Linking Code**.

اختر الخدمة الإلكترونية التي تريد ربطها.

ادخل **agency reference number** الخاص بك ، ثم انقر على **Next**.

myGov
Home **Services** Inbox Account settings
Sign out

Link new service

Thank you, you have almost finished.

When you enter your linking code and select an online service, all the services for which you registered will be linked at the same time to your myGov account.

If you are unable to complete the process, [contact us](#)

Enter your Linking Code [Help](#) ▾

Please enter the following information.

Select one of the online services you want to link [Help](#) ▾

Enter your agency reference number for this online service
(no spaces) [Help](#) ▾

Cancel

Next

ادخل رمز الربط الخاص بك

اختر الخدمة الإلكترونية التي تريد ربطها.

أدخل الرقم المرجعي للحكومة أو الوكالة لهذه الخدمة الإلكترونية (بدون مسافات)

التالي

الخطوة 4: تم الربط

الآن خدماتك مربوطة مع حساب myGov الإلكتروني الخاص بك.

يمكنك:

- ربط خدمات أخرى باختيار خدمة من قائمة **.Link a service**
- قم بمعاملات أخرى بالنقر على **Home**، أو
- غادر myGov بالنقر على زر **.Sign out**

myGov Home Services Inbox Account settings Sign out

Services الصفحة الرئيسية

✓ You have successfully linked **Centrelink** to your myGov account. خروج

✓ Your legal name and date of birth have been added to your myGov account.

Access a range of government online services by linking them to your account.

Your linked services

Centrelink خدماتك المربوطة Unlink
Linked on 13 Jul 2018

Link a service ربط خدمة

Australian JobSearch >

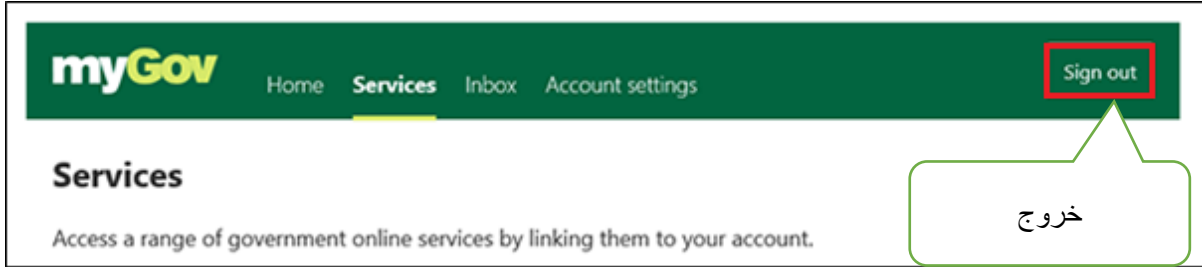
Australian Taxation Office >

Child Support >

Department of Veterans' Affairs >

مهم: تأكد من تسجيل خروجك في كل مرة

للحفاظ على خصوصيتك وأمانك، انقر على **Sign out** عند الانتهاء من استخدام حساب myGov الخاص بك.



المزيد من المعلومات

للمساعدة باللغة الإنجليزية:

- استخدم إرشاداتنا التفصيلية عبر الإنترنت. قم بزيارة humanservices.gov.au/onlineguides
- اتصل بخط المساعدة الخاص بـ myGov على الرقم **132 307** واختر **Option 1**. الخط مفتوح من الاثنين إلى الجمعة من الساعة 7 صباحاً حتى الساعة 10 مساءً، ومن السبت إلى الأحد من الساعة 10 صباحاً حتى الساعة 5 مساءً.
- قم بزيارة مركز خدمة أو منفذ myGov.

للمساعدة بلغتك:

- قم بزيارة humanservices.gov.au/yourlanguage حيث يمكنك قراءة أو الاستماع أو مشاهدة معلومات بلغتك.
- اتصل على الرقم **131 202** للتحدث إلينا بلغتك عن دفعات وخدمات Centrelink.
- اتصل بـ Translating and Interpreting Service (TIS National) على الرقم **131 450** للتحدث إلينا بلغتك عن Medicare ودفعات وخدمات Child Support.

ملحوظة: المكالمات المُجرأة من هاتفك المنزلي إلى الأرقام التي تبدأ بـ '13' من أي مكان في أستراليا يُفرض عليها سعر ثابت. قد يختلف هذا السعر عن سعر المكالمات المحلية وقد يختلف أيضاً بين مقدمي الخدمات الهاتفية. المكالمات المُجرأة إلى الأرقام التي تبدأ بـ '1800' من هاتفك المنزلي مجانية. المكالمات المُجرأة من الهواتف العمومية والمحمولة قد تخضع لحساب الوقت ويُفرض عليها سعر أعلى.

إخلاء المسؤولية

الغرض من المعلومات الواردة في هذه النشرة أن تكون إرشادية فقط عن الدفعات والخدمات. تقع على عاتقك مسؤولية تحديد ما إذا كنت ترغب في التقدم بطلب للحصول على دفعة وتقديم طلب فيما يتعلق بظروفك الخاصة.



myGov - link a service using a linking code

Use this guide if you have a linking code from a service.

myGov is a secure way to access government services online.

You can link a range of government services to your myGov account. This means you can do your government business online through myGov.

A linking code is a single-use code that is provided by your service. You will also need your government or agency reference number to link to your myGov account.

Step 1: sign in to myGov

To sign in, go to my.gov.au

The screenshot shows the myGov sign-in interface. At the top left is the Australian Government logo and the myGov logo. The main content area has a light grey background. There are three callout boxes with green borders and white text: 'Username or email' pointing to the first input field, 'Password' pointing to the second input field, and 'Sign in' pointing to the dark grey sign-in button. The sign-in button is highlighted with a red border. Below the sign-in button is a link for 'Forgot password' and a 'Create an account' button. To the right of the sign-in form is a section titled 'What is myGov?' with a list of services.

Username or email

Username or email

[Forgot username](#)

Password

Do not show others your password

[Show](#)

[Forgot password](#)

Sign in

or

[Create an account](#)

What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

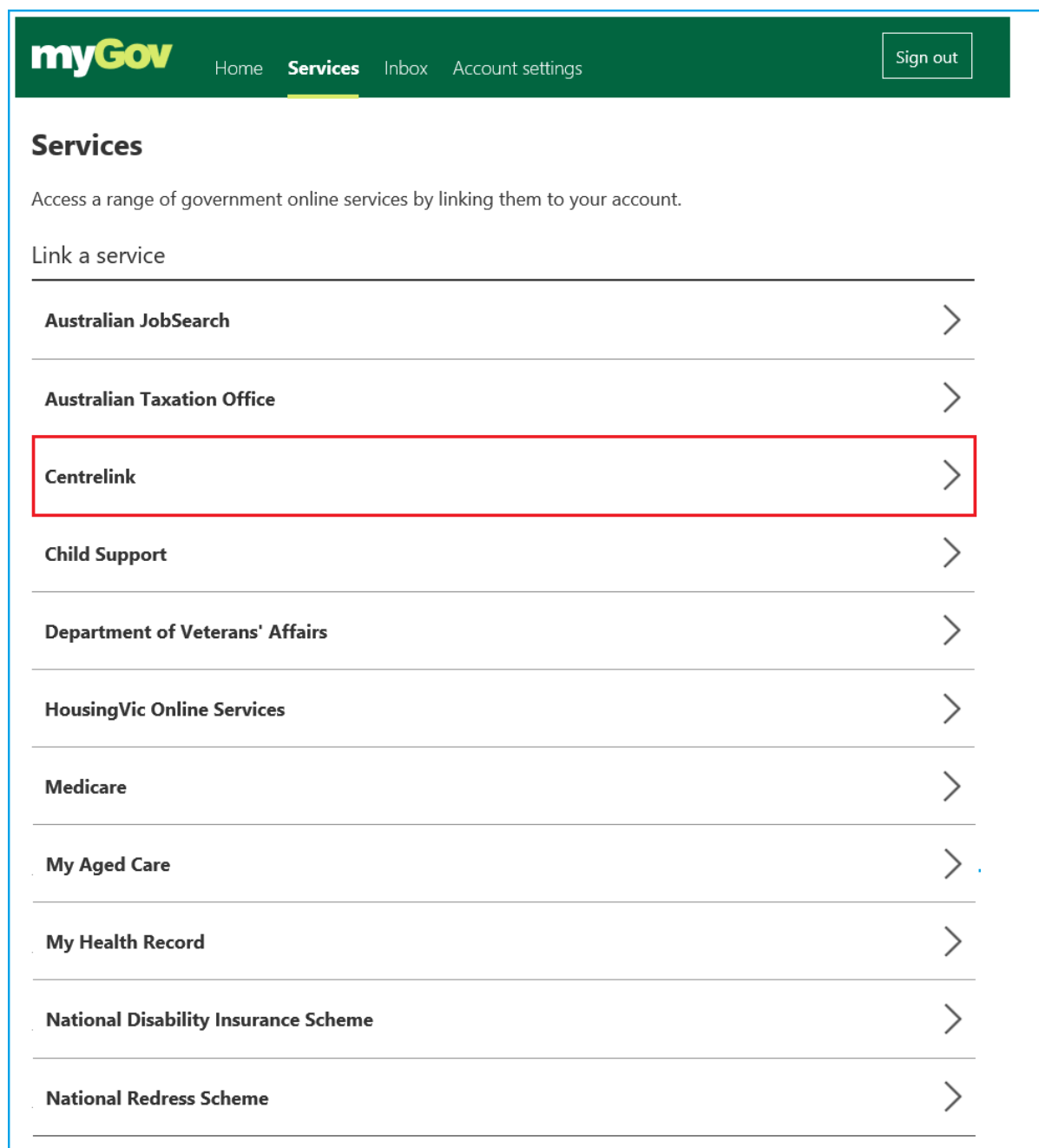
Select:

- **Services, or**
- **Link your first service.**

The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and navigation links for Home, Services, Inbox, and Account settings on the right. A 'Sign out' button is also present in the top right corner. Below the navigation bar, the main content area starts with a greeting 'Good afternoon' and the user's email address 'john.citizen@gmail.com'. A notification banner below the greeting states: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' The 'Your services' section features a prominent button with a plus sign icon and the text 'Link your first service'. Below this, the 'Inbox messages' section shows one unread message from myGov titled 'Introducing the Inbox' dated 11/05/2017. A link to 'See all messages' is provided at the bottom of the inbox section. Annotations include a red box around the 'Services' link in the navigation bar, a green callout bubble pointing to it with the text 'Services', a red box around the 'Link your first service' button, and a green callout bubble pointing to it with the text 'Link your first service'.

Select the service you want to link from the list.

In this example, we will link **Centrelink**.



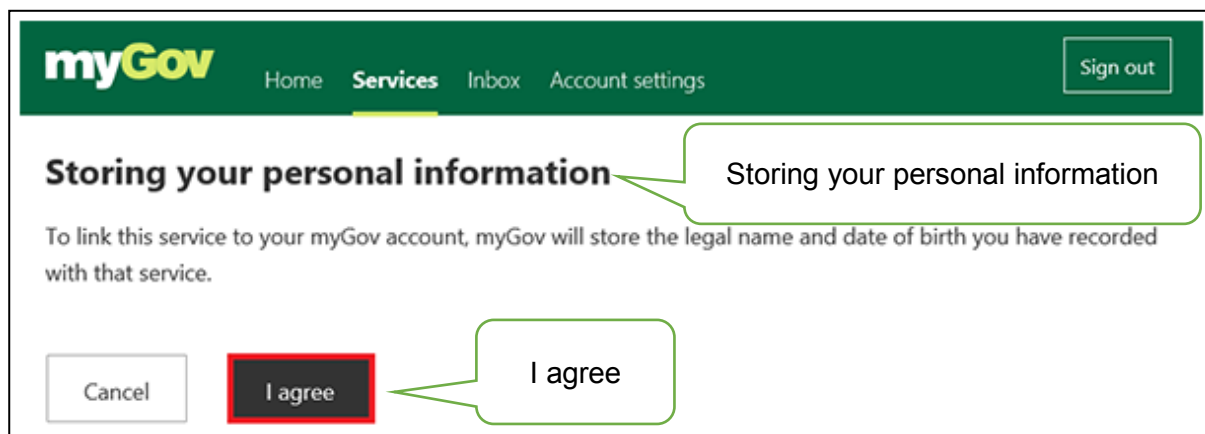
The screenshot shows the myGov website interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services (which is underlined), Inbox, and Account settings. A Sign out button is located in the top right corner. Below the navigation bar, the page title is "Services". A sub-header reads "Access a range of government online services by linking them to your account." Underneath, there is a section titled "Link a service" followed by a list of services. Each service is presented as a text label with a right-pointing chevron icon. The "Centrelink" service is highlighted with a red rectangular border. The other services listed are Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

If you are linking to Centrelink, Medicare or the Australian Taxation Office for the first time, you will be asked to agree to myGov storing your personal information.

Select **I agree** to accept myGov storing your personal information.

If you don't agree, you won't be able to link to Centrelink, Medicare, or the Australian Taxation Office.



The screenshot shows the myGov user interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services, Inbox, and Account settings. A Sign out button is located in the top right corner. The main content area has a white background. The heading 'Storing your personal information' is displayed in bold black text. Below the heading, a message states: 'To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.' At the bottom of the page, there are two buttons: 'Cancel' and 'I agree'. The 'I agree' button is highlighted with a red border. Two green callout boxes are present: one pointing to the heading 'Storing your personal information' and another pointing to the 'I agree' button.

Step 2: link a new service

Select **I have a linking code**, then select **Next**.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

Step 3: enter linking code

Enter the **Linking Code**.

Select the online **service** you want to link.

Enter your **agency reference number**, then select **Next**.

The screenshot shows the 'myGov' website interface. At the top, there is a green navigation bar with the 'myGov' logo, links for 'Home', 'Services', 'Inbox', and 'Account settings', and a 'Sign out' button. Below the navigation bar, the page title is 'Link new service'. The main content area contains the following text and form elements:

- A thank you message: "Thank you, you have almost finished."
- Informational text: "When you enter your linking code and select an online service, all the services for which you registered will be linked at the same time to your myGov account."
- Help link: "If you are unable to complete the process, [contact us](#)"
- Form field: "Enter your Linking Code [Help](#) ▾" with a red-bordered input box. A callout bubble points to this field with the text "Enter your Linking Code".
- Section header: "Please enter the following information."
- Form field: "Select one of the online services you want to link [Help](#) ▾" with a red-bordered dropdown menu. A callout bubble points to this field with the text "Select the online service you want to link".
- Form field: "Enter your agency reference number for this online service (no spaces) [Help](#) ▾" with a red-bordered input box. A callout bubble points to this field with the text "Enter your government or agency reference number for this online service (no spaces)".
- Buttons: "Cancel" and "Next" buttons. The "Next" button is highlighted with a red border and a callout bubble with the text "Next".

Step 4: linking finished

Your service is now linked to your myGov account.

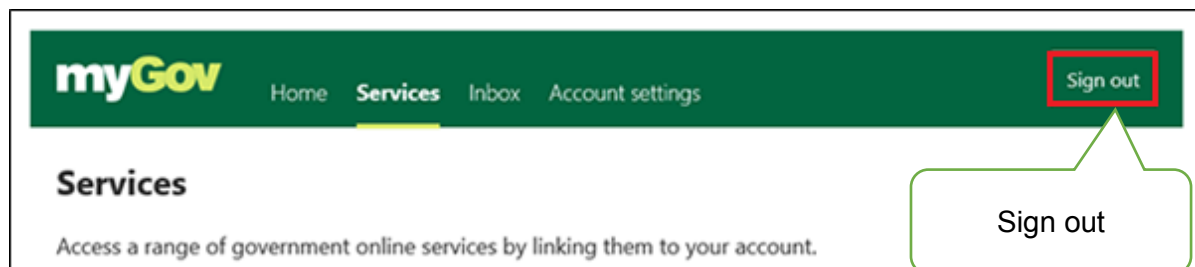
You can:

- link to another service, by selecting a service under the **Link a service** list
- do other business, by selecting **Home**, or
- leave myGov, by selecting **Sign out**.

The screenshot shows the myGov 'Services' page. At the top, there is a dark green navigation bar with the myGov logo on the left and 'Home', 'Services', 'Inbox', and 'Account settings' in the center. A 'Sign out' button is located on the right side of the navigation bar. Below the navigation bar, the 'Services' section is highlighted. Two green callout boxes point to the 'Home' and 'Sign out' buttons in the navigation bar. Below the navigation bar, there are two green checkmark icons indicating successful actions: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these, there is a heading 'Access a range of government online services by linking them to your account.' followed by a section titled 'Your linked services'. A red box highlights the 'Your linked services' heading, and a green callout box points to it. Below this heading, there is a card for 'Centrelink' with the text 'Linked on 13 Jul 2018' and an 'Unlink' button. A green callout box points to the 'Your linked services' heading. Below the 'Unlink' button, there is a section titled 'Link a service'. A red box highlights the 'Link a service' heading, and a green callout box points to it. Below this heading, there is a list of services: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', and 'Department of Veterans' Affairs', each with a right-pointing chevron icon.

Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



More information

For help in English:

- use our step by step online guides. Go to humanservices.gov.au/onlineguides
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.