



myGov – çevrimiçi hesabınız olmadan bir hizmeti eklemek

Bir hizmette çevrimiçi hesabınız yoksa bu kılavuzu kullanın.

myGov devlet servislerine çevrimiçi ulaşabilmek için güvenilir bir yoldur.

Bir dizi devlet hizmetini myGov hesabınıza ekleyebilirsiniz. Bu devlet işlerinizi çevrimiçi olarak myGov üzerinden yapabileceğiniz anlamına gelir.

Bir hizmeti eklediğinizde, doğru kaydı myGov hesabınıza eklediğimizden emin olmak için bazı sorular soracağız. Bu sorular, bağlantı kurduğunuz her hizmet için farklı olacaktır. Aşağıdakileri içerebilirler:

- referans numaraları
- ödeme geçmişi, veya
- banka hesap detayları.

Başlamadan önce bu bilgilerin hazır olduğundan emin olun.

1. Adım: myGov'da oturum açın

Giriş yapmak için my.gov.au'e gidin.

The screenshot shows the myGov login interface. At the top, there is a green header with the Australian Government logo and the myGov logo. Below the header, there are two input fields: 'Username or email' and 'Password'. The 'Username or email' field is highlighted with a red border and a callout box containing the text 'Kullanıcı adı ya da e-posta'. The 'Password' field is also highlighted with a red border and a callout box containing the text 'Şifre'. Below the password field, there is a 'Show' link. To the left of the password field, there are links for 'Forgot username' and 'Forgot password'. Below the password field, there is a 'Sign in' button highlighted with a red border and a callout box containing the text 'Oturum açın'. Below the 'Sign in' button, there is an 'or' separator and a 'Create an account' button. To the right of the login form, there is a section titled 'What is myGov?' with a description and a list of services.

What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

Seçin:

- **Services**, ya da
- **Link your first service.**

The screenshot shows the myGov website interface. The top navigation bar is green with the myGov logo on the left and links for Home, Services, Inbox, and Account settings on the right. A 'Sign out' button is also present. Below the navigation bar, the user is greeted with 'Good afternoon' and their email address 'john.citizen@gmail.com' is displayed, along with the note 'This is your first sign-in'. A notification banner below the greeting states: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' The 'Your services' section features a prominent button with a plus sign icon and the text 'Link your first service'. Below this, the 'Inbox messages' section shows one unread message from myGov titled 'Introducing the Inbox' dated 11/05/2017. A link to 'See all messages' is provided at the bottom of the inbox section. Annotations in Turkish are present: a red box highlights the 'Services' link in the navigation bar, with a callout bubble containing the word 'Hizmetler'; another red box highlights the 'Link your first service' button, with a callout bubble containing the text 'İlk hizmetinizi ekleyin'.

myGov Home **Services** Inbox Account settings Sign out

Good afternoon john.citizen@gmail.com This is your first sign-in

We recommend you update your [sign-in options](#) to receive a code when you sign-in.

Your services

Link your first service

İlk hizmetinizi ekleyin

Inbox messages 1 unread

myGov Introducing the Inbox 11/05/2017

[See all messages](#) >

Listeden eklemek istediđiniz hizmeti seřin.

Bu rnekte, **Centrelink**'i ekleyeceđiz.

myGov Home **Services** Inbox Account settings Sign out

Services

Access a range of government online services by linking them to your account.

Link a service

Australian JobSearch >

Australian Taxation Office >

Centrelink >

Child Support >

Department of Veterans' Affairs >

HousingVic Online Services >

Medicare >

My Aged Care >

My Health Record >

National Disability Insurance Scheme >

National Redress Scheme >

Centrelink, Medicare veya Australian Taxation Office 'a ilk kez ekleme yapıyorsanız, myGov'un kişisel bilgilerinizi saklamasını kabul etmeniz istenecektir.

Kişisel bilgilerinizin myGov tarafından saklanmasını kabul etmek için **I agree**'i seçin.

Kabul etmiyorsanız, Centrelink, Medicare ya da Australian Taxation Office'i ekleyemezsiniz.

myGov Home **Services** Inbox Account settings Sign out

Storing your personal information

To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.

Cancel I agree

Kişisel bilgilerinizi saklamak

Kabul ediyorum

Adım 2: yeni bir hizmet ekleyin

I do not have an online account with Centrelink'ı seçin.

Sonra **Next** 'ı seçin.

Farklı bir hizmet ekliyorsanız Centrelink yerine onun ismini göstereceğiz.

myGov Home **Services** Inbox Account settings [Sign out](#)

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

[Cancel](#) [Next](#)

Centrelink ile çevrimiçi bir hesabım yoktur

Sonra

Adım 3: bilgilerinizi girin

Doğru kaydı myGov hesabınıza eklediğimizden emin olmak için sorular soruyoruz.

Daha önce vermiş olduğunuz kişisel bilgileri doğrulamanızı isteyebiliriz, örneğin:

- isminiz
- adresiniz
- doğum tarihiniz
- referans numarası

myGov Home **Services** Inbox Account settings [Sign out](#)

Link new service

Thank you.

Next we need to ask you some questions to make sure we find your record.

These questions are based on information you have provided to the Centrelink

Your member service reference number Üye servis referans numaranız

Centrelink Customer Reference Number (CRN) (no spaces) Centrelink Customer Reference Number (CRN) (boşluk yok)

[Help](#) ▾

Your personal details

Given name (first only) [Help](#) ▾ Verilen isim (sadece ilk)

Family/Surname [Help](#) ▾ Soyadı

Date of birth (dd/mm/yyyy) [Help](#) ▾ Doğum tarihi

DD MM YYYY

Adres bilgilerinizi girdikten sonra **Next**'i seçin.

Your address Adresiniz

Unit/Flat number [Help](#) ▾
Apartman/ Daire numarası

Street number [Help](#) ▾
Sokak numarası

Street name [Help](#) ▾
Sokak ismi

Suburb/Town [Help](#) ▾
Mahalle/ Şehir

Postcode [Help](#) ▾
Postakodu

State [Help](#) ▾
Select an Option Eyalet

Country [Help](#) ▾
Australia Ülke

Cancel Next Sonra

Adım 4: ekleme bitti

Hizmetiniz şimdi myGov hesabınıza eklenmiştir.

Aşağıdakini yapabilirsiniz:

- **Link a service** listesi altında bir servis seçerek başka bir servise ekleyebilirsiniz
- Başka bir işlem yapmak için, **Home**'ı seçin, ya da
- myGov'den ayrılmak için **Sign out**'ı seçin.

myGov Home Services Inbox Account settings Sign out

Services Ana sayfa Oturumu kapat

✓ You have successfully linked **Centrelink** to your myGov account.

✓ Your legal name and date of birth have been added to your myGov account.

Access a range of government online services by linking them to your account.

Your linked services Eklenmiş hizmetleriniz Unlink

Centrelink
Linked on 12 Jul 2018

Link a service Bir hizmet ekleyin

Australian JobSearch >

Australian Taxation Office >

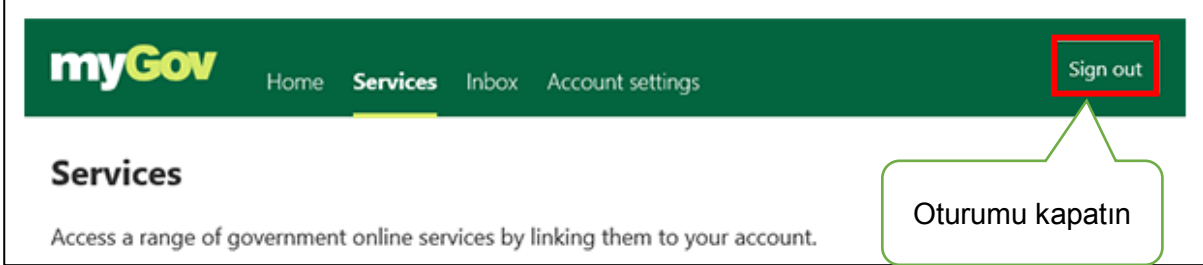
Child Support >

Department of Veterans' Affairs >

HousingVic Online Services >

Önemli: her zaman oturumu kapatın

myGov hesabınızı kullanmayı bitirdiğinizde , gizliliğiniz ve güvenliğiniz için **Sign out**'ı seçin.



Daha fazla bilgi

İngilizcede yardım için:

- adım adım online rehberlerimizi kullanın. humanservices.gov.au/onlineguides'e gidin.
- myGov yardım masasını **132 307** numarasından arayın ve **Option 1**'i seçin. Pazartesi'den Cumaya 07:00 - 22:00 ve Cumartesi'den Pazara 10:00 - 17:00 saatleri arasında açıktır.
- bir servis merkezini veya myGov mağazasını ziyaret edin.

Kendi dilinizde yardım için:

- humanservices.gov.au/yourlanguage adresine giderek, kendi dilinizde bilgileri okuyabilir, dinleyebilir veya izleyebilirsiniz.
- Centrelink ödemeleri ve servisleri hakkında bizimle dilinizde konuşmak için **131 202**'i arayın
- Medicare ve Child Support ödenekleri ve hizmetleri ile ilgili kendi dilinizde bizimle konuşmak isterseniz Translating and Interpreting Service'i (TIS National) **131 450** numaralı telefondan arayın.

Not: Avustralya'nın herhangi bir yerinden ev telefonunuz ile '13' lü numaraların aranması durumunda, sabit oranda ücret uygulanır. Bu oran, bir yerel arama ücretinden daha farklı olabilir ve ayrıca telefon hizmeti sağlayan kuruluşlar arasında da değişiklik gösterebilir. Ev telefonunuzdan '1800' lü numaraların aranması ücretsizdir. Genel telefonlardan ve cep telefonlarından aramalara süre uygulanabilir ve daha yüksek oranda ücretlendirilebilir.

Yadsıma

Bu yayımın içerdiği bilgiler, yalnızca ödenek ve hizmetlere rehberlik sağlama amacına yöneliktir. Ödemeye başvurmak ve özel durumunuzla ilgili bir başvuru yapmak isteyip istemediğinize karar vermek sizin sorumluluğunuzdadır.



myGov – link a service without an online account

Use this guide if you don't have an online account with a service.

myGov is a secure way to access government services online.

You can link a range of government services to your myGov account. This means you can do your government business online through myGov.

When you link a service, we will ask you some questions to make sure we link the correct record to your myGov account. These questions will be different for each service you link to. They can include:

- reference numbers
- payment history, or
- bank account details.

Make sure you have this information ready before you begin.



Step 1: sign in to myGov

To sign in, go to my.gov.au

The image shows a screenshot of the myGov sign-in page. At the top, there is a dark green header with the Australian Government logo and the myGov logo. Below the header, the sign-in form is displayed. The form has a light gray background. It contains the following elements:

- A text input field for "Username or email" with a callout box pointing to it.
- A link for "Forgot username" below the first input field.
- A text input field for "Password" with a callout box pointing to it.
- A checkbox for "Do not show others your password" and a "Show" link next to the password field.
- A link for "Forgot password" below the password field.
- A "Sign in" button with a callout box pointing to it.
- A "Sign in" button at the bottom of the form.
- An "or" separator below the "Sign in" button.
- A "Create an account" button at the bottom of the form.

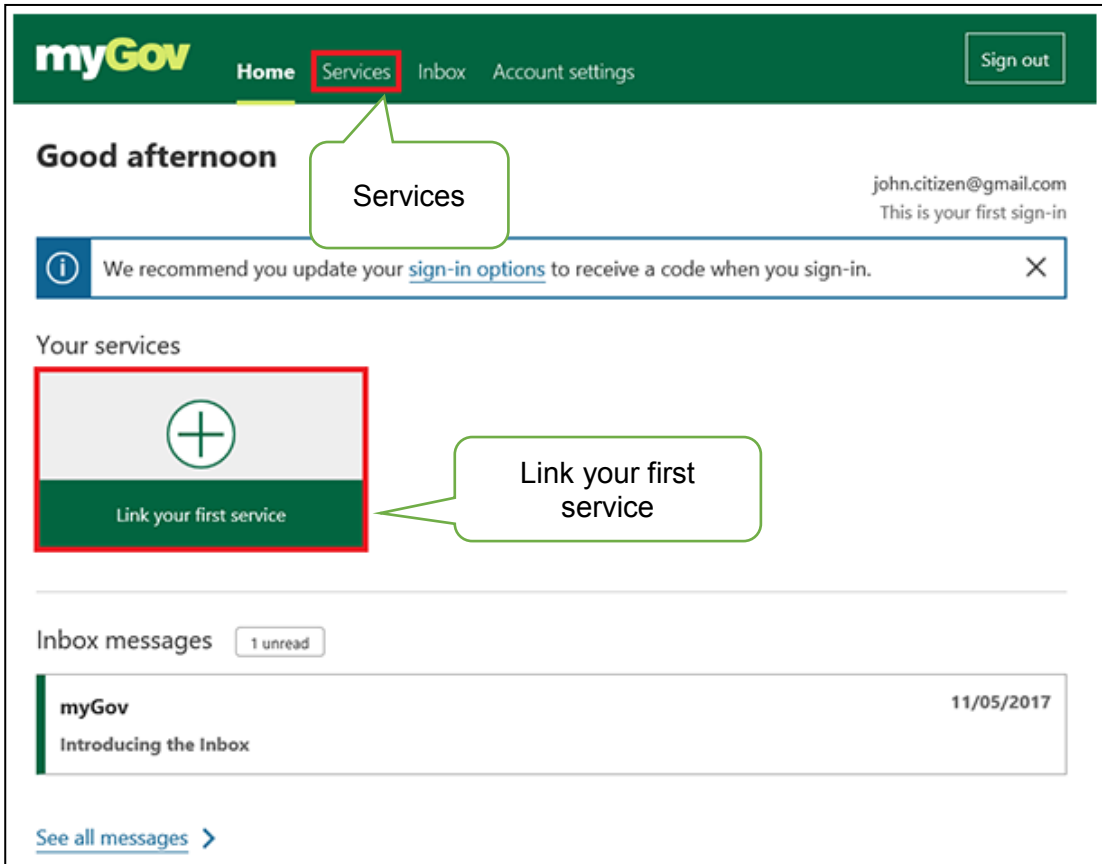
What is myGov?

A simple and secure way to access government online services:

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- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

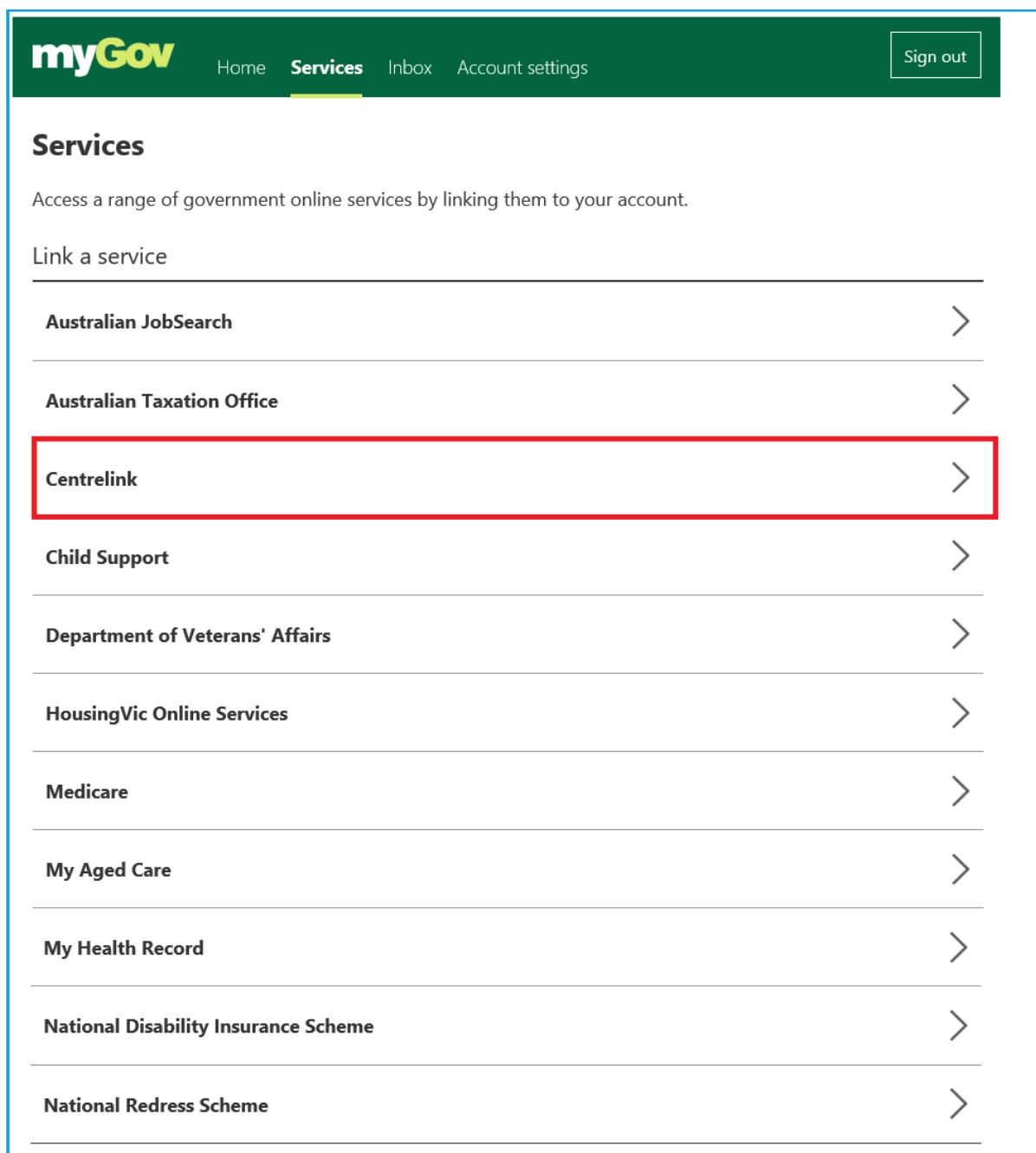
Select:

- **Services, or**
- **Link your first service.**



Select the service you want to link from the list.

In this example, we will link **Centrelink**.



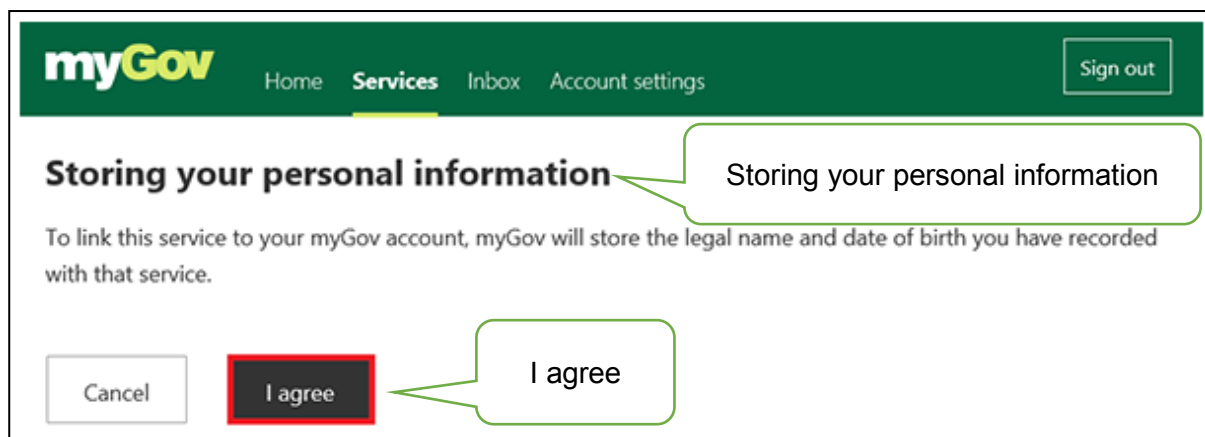
The screenshot shows the myGov user interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services (which is underlined), Inbox, and Account settings. A Sign out button is located in the top right corner. Below the navigation bar, the page title is 'Services'. A sub-header reads 'Access a range of government online services by linking them to your account.' Underneath, there is a section titled 'Link a service' followed by a list of services. Each service is presented as a horizontal button with the service name on the left and a right-pointing chevron on the right. The 'Centrelink' button is highlighted with a red rectangular border. The other services listed are Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

If you are linking to Centrelink, Medicare or the Australian Taxation Office for the first time, you will be asked to agree to myGov storing your personal information.

Select **I agree** to accept myGov storing your personal information.

If you don't agree, you won't be able to link Centrelink, Medicare, or the Australian Taxation Office.



The screenshot shows the myGov user interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services, Inbox, and Account settings. A Sign out button is located in the top right corner. The main content area has a white background. The heading 'Storing your personal information' is displayed in bold black text. Below the heading, a paragraph explains that linking a service to a myGov account requires storing the user's legal name and date of birth. At the bottom of the page, there are two buttons: 'Cancel' and 'I agree'. The 'I agree' button is highlighted with a red border and a green callout bubble pointing to it with the text 'I agree'. Another green callout bubble points to the heading with the text 'Storing your personal information'.

Step 2: link a new service

Select **I do not have an online account with Centrelink**.

Then select **Next**.

If you are linking a different service, we will show its name instead of Centrelink.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

Step 3: enter your details

We ask questions to make sure we link the correct record to your myGov account.

We may ask you to confirm personal details you have already given, such as:

- your name
- address
- date of birth
- reference number

The screenshot shows the 'Link new service' page on myGov. The page has a green header with the myGov logo and navigation links: Home, Services (highlighted), Inbox, and Account settings. A 'Sign out' button is in the top right. The main content area is titled 'Link new service' and includes a 'Thank you.' message and instructions to provide information for linking a record. The form fields are: 'Your member service reference number', 'Centrelink Customer Reference Number (CRN) (no spaces)', 'Your personal details' section containing 'Given name (first only)', 'Family/Surname', and 'Date of birth (dd/mm/yyyy)'. A red box highlights the CRN and personal details sections. Green callout boxes point to each field with labels: 'Your member service reference number', 'Centrelink Customer Reference Number (CRN) (no spaces)', 'Given name (first only)', 'Family/Surname', and 'Date of birth'. The CRN label is highlighted in yellow.

Enter your address details, then select **Next**.

The image shows a web form titled "Your address" with a red border. The form contains several input fields, each with a "Help" link and a dropdown arrow. The fields are: "Unit/Flat number", "Street number", "Street name", "Suburb/Town", "Postcode", "State" (with "Select an Option" as the current selection), and "Country" (with "Australia" as the current selection). A "Cancel" button and a "Next" button are at the bottom. The "Next" button is highlighted with a red border. Green callout boxes with lines pointing to the fields are labeled: "Your address" (pointing to the title), "Unit/Flat number", "Street number", "Street name", "Suburb/Town", "Postcode", "State", "Country", and "Next".

Field Label	Current Value / Selection
Unit/Flat number	
Street number	
Street name	
Suburb/Town	
Postcode	
State	Select an Option
Country	Australia

Step 4: linking finished

Your service is now linked to your myGov account.

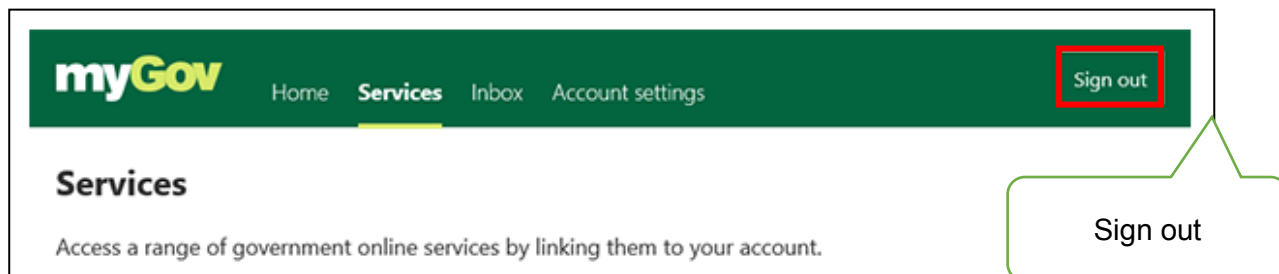
You can:

- link another service, by selecting a service under the **Link a service** list
- do other business, by selecting **Home**, or
- leave myGov, by selecting **Sign out**.

The screenshot shows the myGov 'Services' page. At the top, there is a navigation bar with 'Home', 'Services', 'Inbox', and 'Account settings'. The 'Home' and 'Sign out' links are highlighted with red boxes. Below the navigation bar, there are two success messages: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these messages, there is a section titled 'Your linked services' which lists 'Centrelink' with a date 'Linked on 12 Jul 2018' and an 'Unlink' button. Below this, there is a section titled 'Link a service' which lists several services: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', 'Department of Veterans' Affairs', and 'HousingVic Online Services'. Each service has a right-pointing chevron icon. Red boxes highlight the 'Home' and 'Sign out' links in the navigation bar, the 'Your linked services' section header, and the 'Link a service' section header. Green callout boxes point to the 'Home' and 'Sign out' links, the 'Your linked services' section, and the 'Link a service' section.

Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



More information

For help in English:

- use our step by step online guides. Go to humanservices.gov.au/onlineguides
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.