



myGov - 온라인 계정 없이 서비스 연결하기

서비스에 대한 온라인 계정이 없는 경우 이 안내를 이용하십시오.

myGov 는 온라인으로 정부 서비스를 이용하는 안전한 방법입니다.

귀하는 다양한 정부 서비스를 myGov 계정에 연결할 수 있습니다. 이는 myGov 를 통해 정부 업무를 온라인으로 할 수 있음을 의미합니다.

서비스를 연결하면 올바른 기록을 귀하의 myGov 계정에 연결하는 지를 확실시키기 위해 몇 가지 질문을 할 것입니다. 이 질문은 귀하가 링크 한 때 서비스마다 다를 것입니다. 그것 들은 다음을 포함 할 수 있습니다.

- 참조 번호
- 지불 내역, 또는
- 은행 계좌 정보.

시작하기 전에 이 정보를 준비하십시오.

1 단계: myGov 에 로그인

로그인하려면 my.gov.au 로 가십시오.

What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

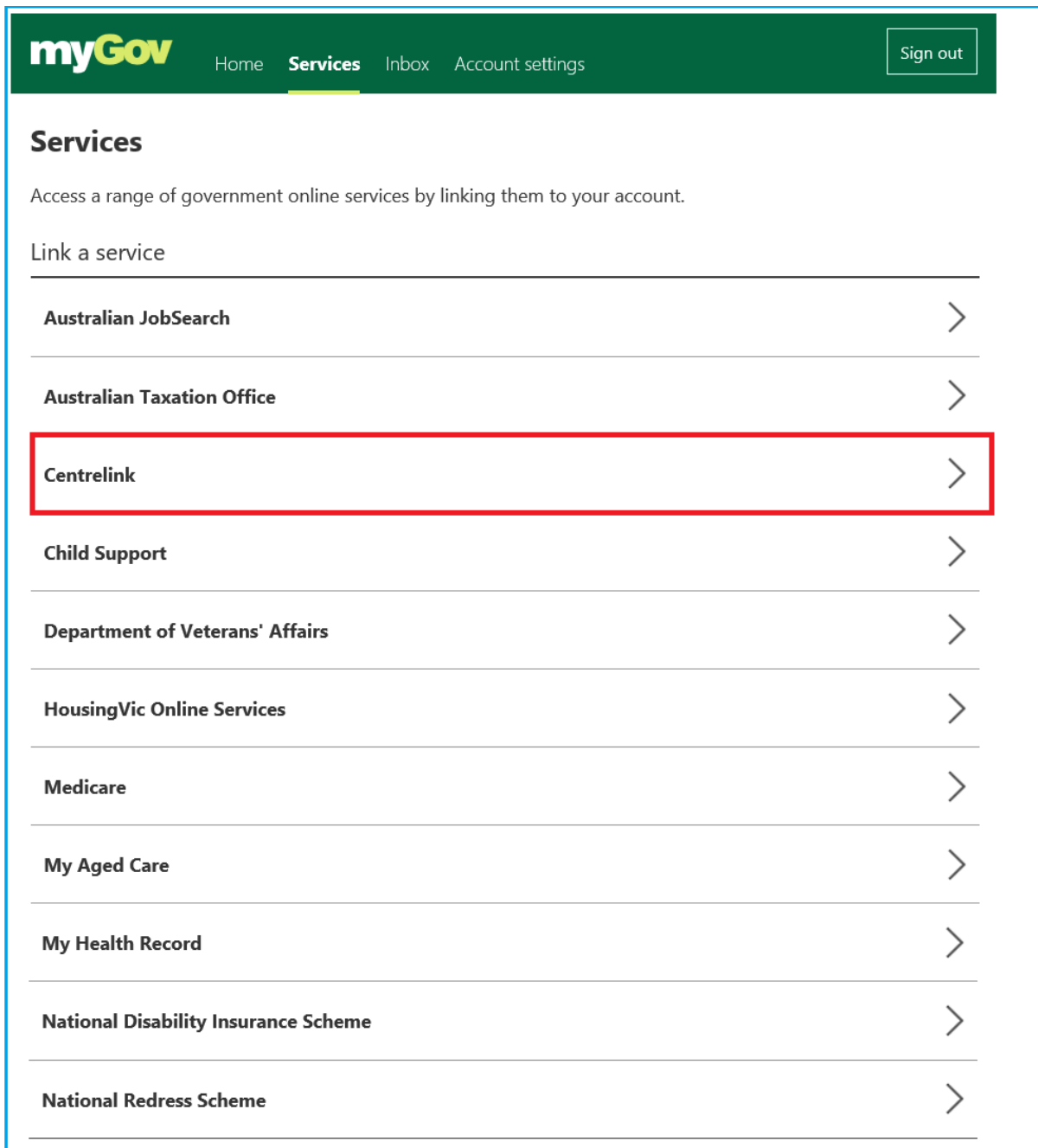
선택:

- **Services**, 혹은
- **Link your first service.**

The screenshot shows the myGov website interface. At the top, there is a navigation bar with the myGov logo and links for Home, Services, Inbox, and Account settings. The 'Services' link is highlighted with a red box. A green callout bubble points to it with the Korean text '서비스' (Service). To the right of the navigation bar is a 'Sign out' button. Below the navigation bar, the user is greeted with 'Good afternoon' and their email address 'john.citizen@gmail.com'. A notification banner below the greeting states: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' Below this, the 'Your services' section features a large button with a plus sign and the text 'Link your first service', which is highlighted with a red box. A green callout bubble points to this button with the Korean text '귀하의 첫 번째 서비스 연결' (Link your first service). Below the services section is the 'Inbox messages' section, showing '1 unread' message from 'myGov' titled 'Introducing the Inbox' dated '11/05/2017'. A link to 'See all messages >' is provided at the bottom of the inbox section.

목록에서 연결하길 원하는 서비스를 선택하십시오.

이 예에서는 **Centrelink** 를 연결하겠습니다.



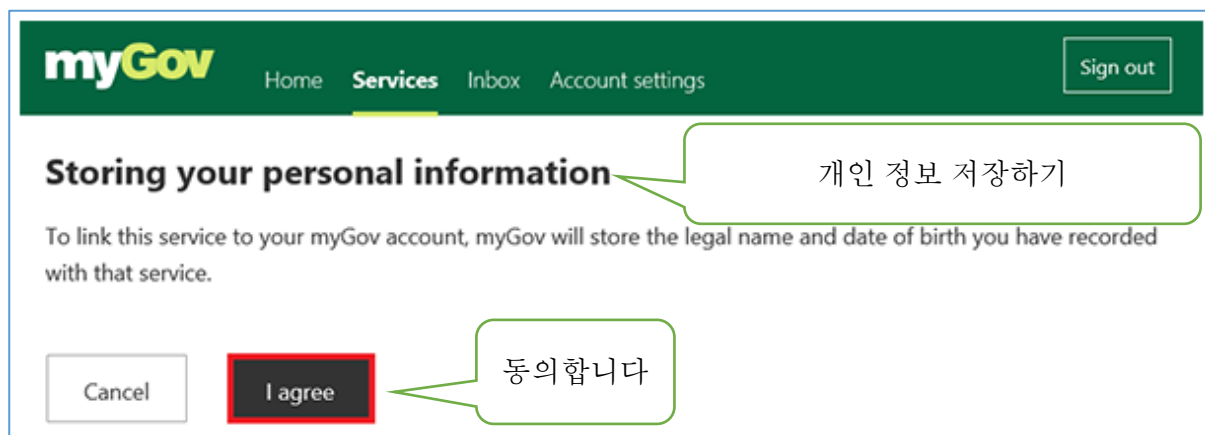
The screenshot shows the 'myGov' website interface. At the top, there is a green navigation bar with the 'myGov' logo on the left and links for 'Home', 'Services', 'Inbox', and 'Account settings' in the center. A 'Sign out' button is located on the right side of the navigation bar. Below the navigation bar, the 'Services' section is displayed. It includes a sub-header 'Link a service' and a list of services. Each service is represented by a horizontal line with the service name on the left and a right-pointing chevron on the right. The 'Centrelink' service is highlighted with a red rectangular border. Other services listed include Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

처음으로 Centrelink, Medicare 또는 Australian Taxation Office 에 연결할 경우 myGov 에서 귀하의 개인 정보를 저장하는데에 귀하가 동의하도록 요청될 것입니다.

개인 정보를 저장하는 myGov 를 허용하려면 **I agree** 를 선택하십시오.

동의하지 않으면 Centrelink, Medicare 또는 Australian Taxation Office 를 연결할 수 없습니다.



2 단계: 신규 서비스 연결

I do not have an online account with Centrelink 를 선택하십시오.

그런 다음 **Next** 를 선택하십시오.

다른 서비스를 연결하는 경우 **Centrelink** 대신 그 이름을 보일 것입니다.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

나에게는 Centrelink 가 있는 온라인 계정이 없습니다

다음

3 단계: 세부 정보 입력하기

귀하의 myGov 계정에 올바른 기록이 연결되도록 우리가 질문합니다.

다음과 같이 귀하가 이미 제공한 개인 정보를 확인하도록 우리가 요청할 수도 있습니다.

- 귀하의 이름
- 주소
- 생년월일
- 참조 번호

myGov Home **Services** Inbox Account settings Sign out

Link new service

Thank you.

Next we need to ask you some questions to make sure we find your record.

These questions are based on information you have provided to the Centrelink

Your member service reference number 귀하의 회원 서비스 참조 번호

Centrelink Customer Reference Number (CRN) (no spaces) Centrelink Customer Reference Number (CRN) (공백 없음)

[Help](#) ▾

Your personal details

Given name (first only) [Help](#) ▾ 이름 (첫 번째 이름만)

Family/Surname [Help](#) ▾ 성씨

Date of birth (dd/mm/yyyy) [Help](#) ▾ 생년월일

DD MM YYYY

주소 정보를 입력한 후에 **Next** 를 선택하십시오.

Your address 주소

Unit/Flat number [Help](#) ▼
 유닛 / 플랫 번호

Street number [Help](#) ▼
 번지

Street name [Help](#) ▼
 거리 이름

Suburb/Town [Help](#) ▼
 동 (Suburb) / 타운

Postcode [Help](#) ▼
 우편번호

State [Help](#) ▼
 주

Country [Help](#) ▼
 국가

다음

4 단계: 연결 완료

귀하의 서비스는 이제 귀하의 myGov 계정에 연결됩니다.

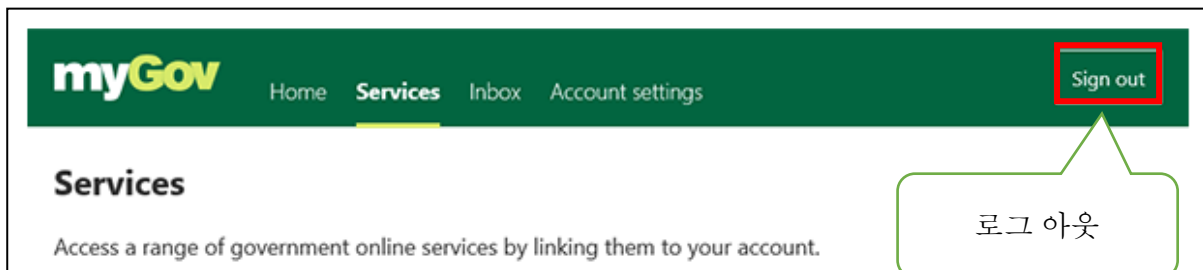
할 수 있는 일:

- **Link a service** 목록에서 서비스를 선택하여 다른 서비스에 링크하십시오
- **Home** 을 선택하여 다른 작업을 하십시오, 또는
- **Sign out** 을 선택하여 myGov 떠납니다.

The screenshot shows the myGov 'Services' page. At the top, there is a navigation bar with 'Home', 'Services', 'Inbox', and 'Account settings'. The 'Home' and 'Sign out' buttons are highlighted with red boxes. Below the navigation bar, there are two success messages: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these messages, there is a section titled 'Your linked services' which contains a table with one entry: 'Centrelink' linked on 12 Jul 2018, with an 'Unlink' button. Below this section is a 'Link a service' section with a list of services: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', 'Department of Veterans' Affairs', and 'HousingVic Online Services'. Each service has a right-pointing arrow. Korean callouts in green boxes point to various elements: '홈' (Home), '로그아웃' (Sign out), '연결된 서비스' (Linked services), and '서비스 연결' (Link a service).

중요: 항상 로그 아웃 하십시오

myGov 계정 사용을 끝내면 개인 정보보호 및 보안을 위해 **Sign out** 을 선택하십시오.



더 자세한 정보

영어로 도움을 받으려면:

- 단계별 온라인 안내를 이용하십시오 humanservices.gov.au/onlineguides 로 이동하십시오.
- **132 307** 에 myGov 헬프 데스크로 전화하여 **Option 1**을 선택하십시오. 월요일부터 금요일은 오전 7시부터 오후 10시까지, 토요일과 일요일은 오전 10시부터 오후 5시까지 영업합니다.
- 서비스 센터 또는 myGov 스프린트를 방문하십시오.

한국어로 도움을 원하시면:

- 한국어로 된 정보를 읽거나 듣거나 볼 수 있는 humanservices.gov.au/yourlanguage 을 방문하세요
- **131 202** 에 전화하여 Centrelink 지불 및 서비스에 대해 한국어로 저희에게 이야기하십시오
- Medicare 및 Child Support 지불 및 서비스에 대해 한국어로 저희와 통화 하시려면 **131 450** 에 Translating and Interpreting Service (TIS National)으로 전화하십시오

주의: '13' 번으로 시작하는 번호로 집에서 거는 전화는 호주 전역에서 고정 요금이 부과됩니다. 그 요금은 지역 전화 요금에 따라 다를 수 있으며 전화 서비스 회사에 따라서도 다를 수 있습니다. 집 전화에서 '1800' 번으로 시작되는 번호로 전화하면 무료입니다. 공중전화 혹은 휴대폰으로 거는 전화는 시간 단위로 더 높은 요금이 부과될 수 있습니다.

면제조항

본 간행물에 담긴 정보는 수당 및 서비스에 대한 안내만이 목적입니다. 지불 신청 및 특정 상황과 관련된 신청 여부 결정은 귀하의 책임입니다.



myGov – link a service without an online account

Use this guide if you don't have an online account with a service.

myGov is a secure way to access government services online.

You can link a range of government services to your myGov account. This means you can do your government business online through myGov.

When you link a service, we will ask you some questions to make sure we link the correct record to your myGov account. These questions will be different for each service you link to. They can include:

- reference numbers
- payment history, or
- bank account details.

Make sure you have this information ready before you begin.



Step 1: sign in to myGov

To sign in, go to my.gov.au

The screenshot shows the myGov sign-in interface. At the top is the Australian Government logo and the myGov brand name. The main form area contains a 'Username or email' input field, a 'Forgot username' link, a 'Password' input field with a 'Show' toggle, a 'Forgot password' link, and a 'Sign in' button. Below the sign-in button is an 'or' separator and a 'Create an account' button. To the right of the form is a section titled 'What is myGov?' which lists various government services accessible through the platform.

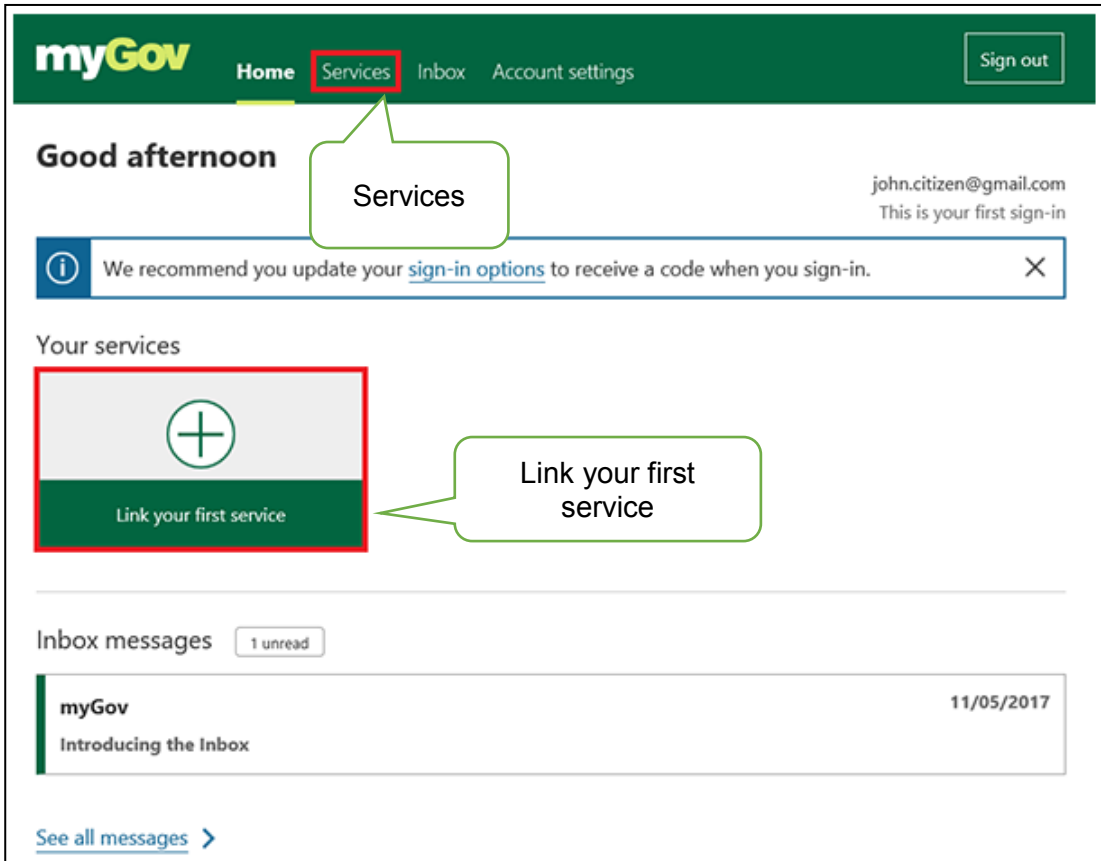
What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

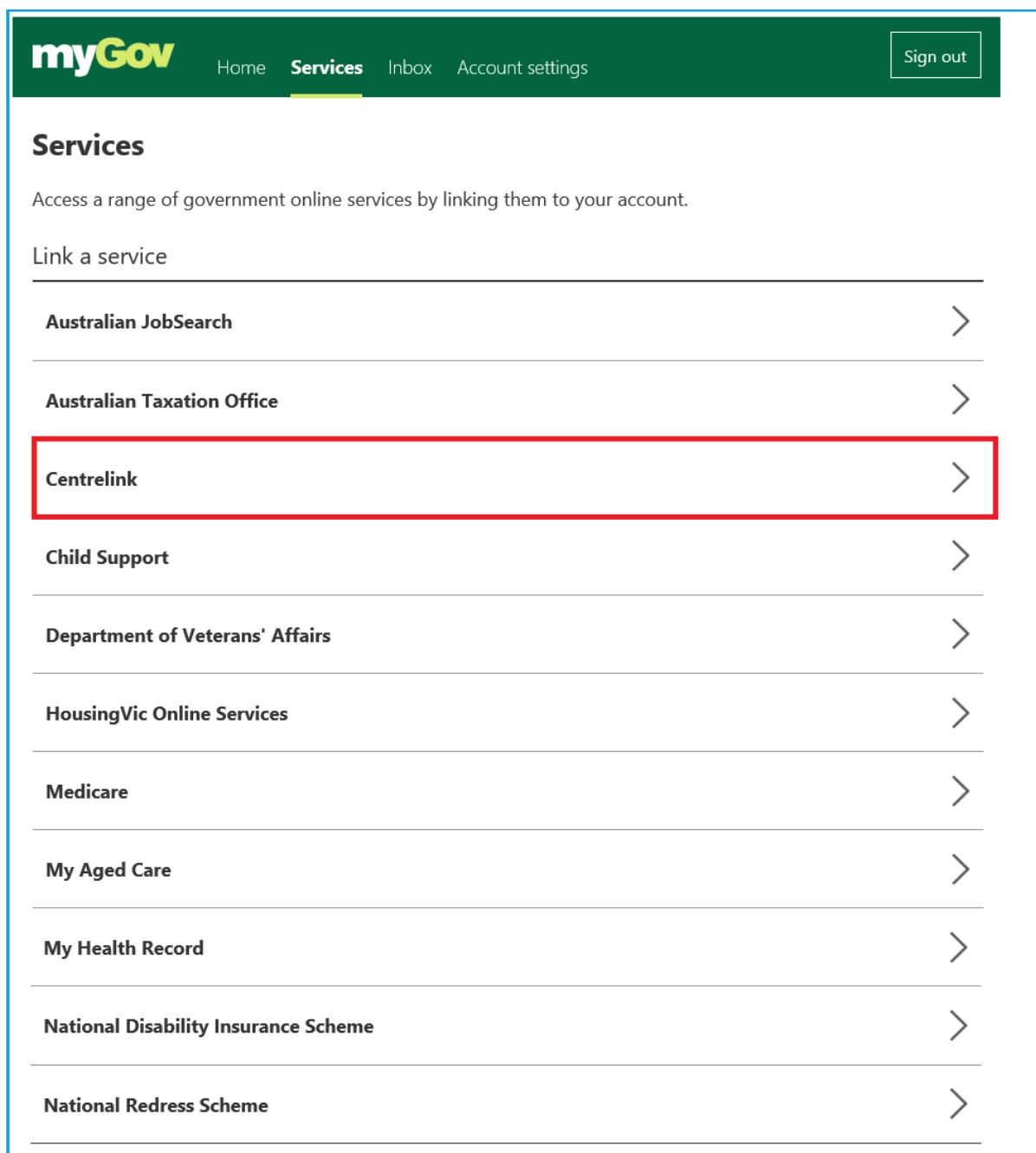
Select:

- **Services, or**
- **Link your first service.**



Select the service you want to link from the list.

In this example, we will link **Centrelink**.



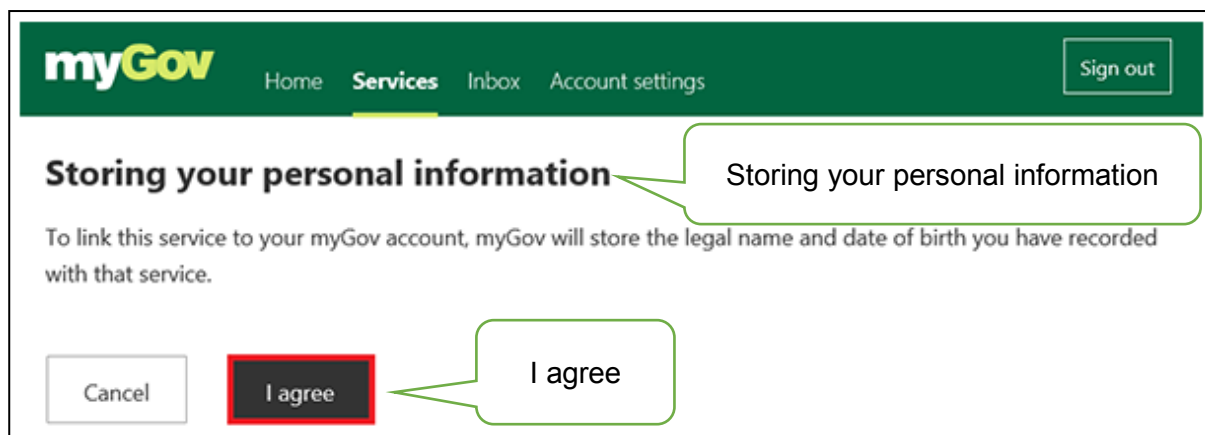
The screenshot shows the myGov user interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services (which is underlined), Inbox, and Account settings. A Sign out button is located in the top right corner. Below the navigation bar, the page title is 'Services'. A sub-header reads 'Access a range of government online services by linking them to your account.' Underneath, there is a section titled 'Link a service' followed by a list of services. Each service is presented as a horizontal button with the service name on the left and a right-pointing chevron on the right. The 'Centrelink' service is highlighted with a red rectangular border. Other services listed include Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

If you are linking to Centrelink, Medicare or the Australian Taxation Office for the first time, you will be asked to agree to myGov storing your personal information.

Select **I agree** to accept myGov storing your personal information.

If you don't agree, you won't be able to link Centrelink, Medicare, or the Australian Taxation Office.



The screenshot shows the myGov user interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services, Inbox, and Account settings. A Sign out button is located in the top right corner. The main content area has a white background. The heading 'Storing your personal information' is displayed in bold black text. Below the heading, a paragraph explains that linking the service to a myGov account requires storing the user's legal name and date of birth. At the bottom of the page, there are two buttons: 'Cancel' and 'I agree'. The 'I agree' button is highlighted with a red border, and a green callout box points to it with the text 'I agree'. Another green callout box points to the heading 'Storing your personal information' with the text 'Storing your personal information'.

Step 2: link a new service

Select **I do not have an online account with Centrelink**.

Then select **Next**.

If you are linking a different service, we will show its name instead of Centrelink.

myGov Home **Services** Inbox Account settings Sign out

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Next

Step 3: enter your details

We ask questions to make sure we link the correct record to your myGov account.

We may ask you to confirm personal details you have already given, such as:

- your name
- address
- date of birth
- reference number

The screenshot shows the 'myGov' interface for linking a new service. The page title is 'Link new service'. Below the title, there is a 'Thank you.' message and a note: 'Next we need to ask you some questions to make sure we find your record. These questions are based on information you have provided to the Centrelink'. The form contains several input fields:

- Your member service reference number:** A text input field with a callout box pointing to it.
- Centrelink Customer Reference Number (CRN) (no spaces):** A text input field with a 'Help' dropdown and a callout box pointing to it.
- Your personal details:** A section header followed by three input fields:
 - Given name (first only):** A text input field with a 'Help' dropdown and a callout box.
 - Family/Surname:** A text input field with a 'Help' dropdown and a callout box.
 - Date of birth (dd/mm/yyyy):** A date input field with a 'Help' dropdown and a callout box. It consists of three separate boxes for DD, MM, and YYYY.

The entire form area is enclosed in a red border, and the overall page is within a blue border. The top navigation bar includes 'Home', 'Services', 'Inbox', 'Account settings', and a 'Sign out' button.

Enter your address details, then select **Next**.

The image shows a web form titled "Your address" with a red border. The form contains several input fields, each with a "Help" link and a dropdown arrow. The fields are: "Unit/Flat number", "Street number", "Street name", "Suburb/Town", "Postcode", "State" (with "Select an Option" as the current selection), and "Country" (with "Australia" as the current selection). Below the form are two buttons: "Cancel" and "Next". The "Next" button is highlighted with a red border. Green callout boxes with arrows point to each field and the "Next" button, labeling them as "Unit/Flat number", "Street number", "Street name", "Suburb/Town", "Postcode", "State", "Country", and "Next".

Your address

Unit/Flat number [Help](#) ▾

Street number [Help](#) ▾

Street name [Help](#) ▾

Suburb/Town [Help](#) ▾

Postcode [Help](#) ▾

State [Help](#) ▾
Select an Option

Country [Help](#) ▾
Australia

Cancel Next

Step 4: linking finished

Your service is now linked to your myGov account.

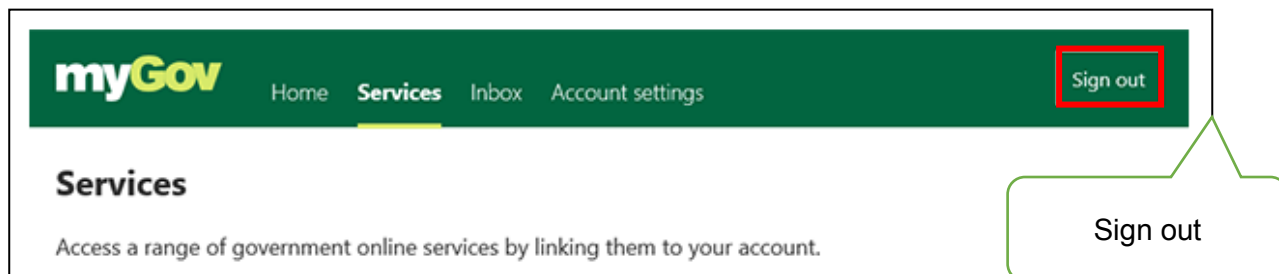
You can:

- link another service, by selecting a service under the **Link a service** list
- do other business, by selecting **Home**, or
- leave myGov, by selecting **Sign out**.

The screenshot shows the myGov 'Services' page. At the top, there is a navigation bar with 'Home', 'Services', 'Inbox', and 'Account settings'. The 'Home' and 'Sign out' links are highlighted with red boxes. Below the navigation bar, there are two success messages: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these messages, there is a section titled 'Your linked services' which contains a card for 'Centrelink' with a date 'Linked on 12 Jul 2018' and an 'Unlink' button. Below this, there is a section titled 'Link a service' which contains a list of services: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', 'Department of Veterans' Affairs', and 'HousingVic Online Services'. Each service has a right-pointing chevron icon. Red boxes highlight the 'Home', 'Sign out', 'Your linked services', and 'Link a service' sections. Green callout boxes point to 'Home', 'Sign out', 'Your linked services', and 'Link a service'.

Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



More information

For help in English:

- use our step by step online guides. Go to humanservices.gov.au/onlineguides
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.