



## myGov – یک سرویس را بدون حساب آنلاین لینک کنید

اگر برای استفاده از سرویسی، حساب آنلاین ندارید از این لینک استفاده کنید.

myGov یک روش امن برای دسترسی به خدمات دولتی است

شما می‌توانید یک سری خدمات دولتی را به حساب myGov خود لینک کنید. این بدان معنا است که می‌توانید امور دولتی خود را بصورت آنلاین و از طریق myGov به انجام برسانید.

هنگامی که سرویسی را لینک می‌کنید از شما سوالاتی را خواهیم پرسید تا مطمئن شویم که سوابق صحیح را به حساب myGov شما لینک می‌کنیم. این سوالات برای هر سرویسی که لینک می‌کنید متفاوت است. ممکن است شامل این موارد باشند:

- شماره های پیگیری
- سوابق پرداخت یا
- مشخصات حساب بانکی

مطمئن شوید که پیش از شروع کار، این اطلاعات را در اختیار دارید.

## گام 1: وارد شوید به myGov

برای ورود به [my.gov.au](https://my.gov.au) بروید

Australian Government **myGov**

ایمیل یا نام کاربری

Username or email

گذرواژه

Password

Do not show others your password

Show

وارد شوید

Forgot password

Sign in

or

Create an account

### What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

انتخاب کنید:

- **Services**، یا
- **.Link your first service**

myGov Home **Services** Inbox Account settings Sign out

Good afternoon john.citizen@gmail.com  
This is your first sign-in

خدمات

We recommend you update your [sign-in options](#) to receive a code when you sign-in.

Your services

Link your first service

سرویس اول خود را لینک کنید.

Inbox messages 1 unread

myGov Introducing the Inbox 11/05/2017

[See all messages](#) >

سرویسی را که مایلید لینک نمایید را از فهرست انتخاب کنید.

در این مثال ما به **Centrelink** متصل خواهیم شد.

The screenshot shows the 'myGov' website interface. At the top, there is a dark green navigation bar with the 'myGov' logo on the left and links for 'Home', 'Services' (which is underlined), 'Inbox', and 'Account settings' in the center. On the right side of the navigation bar is a 'Sign out' button. Below the navigation bar, the main heading is 'Services'. Underneath this heading is a sub-heading 'Link a service' followed by a horizontal line. Below the line is a list of services, each with a right-pointing chevron icon. The 'Centrelink' service is highlighted with a red rectangular box. The other services listed are Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Services	
Access a range of government online services by linking them to your account.	
Link a service	
Australian JobSearch	>
Australian Taxation Office	>
<b>Centrelink</b>	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

اگر شما در حال اتصال به Centrelink، Medicare یا Australian Taxation Office برای اولیت بار هستید، myGov از شما برای موافقت با ذخیره اطلاعات شخصیتان درخواست خواهد شد.

انتخاب نمایید **I agree** برای موافقت با myGov ذخیره اطلاعات شخصی شما.

اگر موفق نیستید، شما قادر نخواهید بود که به Centrelink، Medicare یا Australian Taxation Office متصل شوید.

**myGov** Home **Services** Inbox Account settings Sign out

### Storing your personal information

To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.

Cancel **I agree**

ذخیره اطلاعات شخصی شما

موافقم

## گام 2: یک سرویس جدید را لینک کنید

را انتخاب کنید **I do not have an online account with Centrelink**.

آنگاه **Next** را انتخاب کنید.

اگر سرویس متفاوتی را لینک می کنید ما بجای Centrelink نام آن را نشان می دهیم.

**myGov** Home **Services** Inbox Account settings Sign out

### Link new service

Creating a link to a member service is easy.

**If you have an online account** you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

**If you don't have an online account** you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

**If you have a linking code** you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Cancel Next

من با Centrelink حساب آنلاین ندارم

بعد

### گام 3: اطلاعات خود را وارد کنید

ما از شما سوالاتی را می پرسیم تا مطمئن شویم که سوابق صحیح را به myGov حساب شما لینک می کنیم.

ممکن است از شما بخواهیم که اطلاعات شخصی را که به ما داده اید را تایید کنید. از جمله:

- نام شما
- نشانی
- تاریخ تولد
- شماره پیگیری

**myGov** Home **Services** Inbox Account settings [Sign out](#)

## Link new service

Thank you.

Next we need to ask you some questions to make sure we find your record.

These questions are based on information you have provided to the

Your member service reference number

شماره پیگیری عضویت خدمات

Centrelink Customer Reference Number (CRN) (no spaces) [Help](#) ▾

Centrelink Customer Reference Number (CRN) (بدون فاصله)

Your personal details

Given name (first only) [Help](#) ▾

نام (فقط نام کوچک)

Family/Surname [Help](#) ▾

نام خانوادگی/شهرت

Date of birth (dd/mm/yyyy) [Help](#) ▾

تاریخ تولد

DD MM YYYY

نام و نشانی خود را وارد کنید و آنگاه انتخاب کنید **Next**.

**Your address**      نشانی شما

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Unit/Flat number [Help](#) ▾  
      شماره واحد/آپارتمان

Street number [Help](#) ▾  
      شماره پلاک

Street name [Help](#) ▾  
      نام خیابان

Suburb/Town [Help](#) ▾  
      محله/شهر

Postcode [Help](#) ▾  
      کدپستی

State [Help](#) ▾  
      ایالت

Country [Help](#) ▾  
      کشور

           بعد



## گام 4: پایان لینک نمودن

سرویس شما اکنون به حساب myGov متصل شده است.

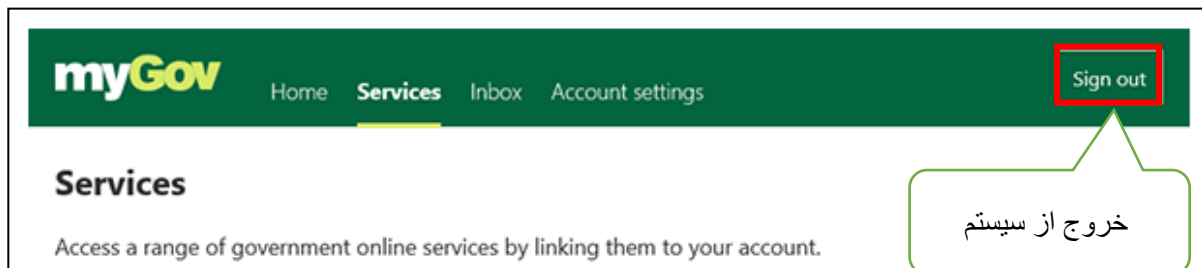
شما می توانید:

- اتصال به سرویس دیگر با انتخاب یک سرویس در **Link a service** لیست
- با انتخاب **Home** یا عملیات دیگری انجام دهید
- ترک کنید myGov با انتخاب **Sign out**

The screenshot shows the myGov website interface. At the top, there is a navigation bar with the myGov logo and menu items: Home, Services, Inbox, Account settings, and Sign out. The 'Home' and 'Sign out' items are highlighted with red boxes. Below the navigation bar, the 'Services' section is visible, with a callout box pointing to the 'Home' menu item containing the Persian text 'خانه'. Another callout box points to the 'Sign out' menu item containing 'خروج از سیستم'. Below this, there are two success messages: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these messages, there is a section titled 'Your linked services' with a red box around the title. Under this section, 'Centrelink' is listed as a linked service, with a callout box pointing to it containing 'سرویسهای لینک شده شما' and an 'Unlink' button. Below the 'Your linked services' section, there is a 'Link a service' button with a red box around it and a callout box pointing to it containing 'یک سرویس را لینک کنید'. Below the 'Link a service' button, there is a list of services with right-pointing arrows: Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, and HousingVic Online Services.

## مهم: همیشه وارد شوید

برای حفظ امنیت و حریم شخصی خود انتخاب نمایید **Sign out** وقتی کارتان با حساب کاربری به پایان رسید myGov.



## اطلاعات بیشتر

برای کمک به زبان انگلیسی:

- از راهنما گام به گام آنلاین خود استفاده کنید. مراجعه کنید به [humanservices.gov.au/onlineguides](https://humanservices.gov.au/onlineguides)
- با سرویس یاری رسانی myGov تماس بگیرید با شماره 132 307 و انتخاب نمایید **Option 1**. این خدمات از دوشنبه تا چهارشنبه از ساعت 7 صبح تا 10 بعد از ظهر و در شنبه و یکشنبه از ساعت 10 صبح تا 5 بعد از ظهر ارائه می شوند.
- از یک مرکز خدمات یا myGov مرکز پاسخگویی بازدید نمایید.

برای کمک به زبان خودتان:

- به [humanservices.gov.au/yourlanguage](https://humanservices.gov.au/yourlanguage) مراجعه کنید. در آنجا شما می‌توانید به زبان خودتان اطلاعات را بخوانید، گوش فرا دهید و یا به تماشا بنشینید
- با شماره 131 202 تماس بگیرید تا با ما درباره خدمات و پرداختی های Centrelink به زبان خودتان صحبت کنید.
- با (Translating and Interpreting Service (TIS National) به شماره 131 450 تماس بگیرید تا با ما به زبان خودتان درباره خدمات و پرداختی های مربوط به Medicare و Child Support صحبت کنید.

**توجه:** هزینه تماس از تلفن ثابت (منزل) شما از هر جای استرالیا به شماره هایی که دو رقم اول آنها با '13' است با یک تعرفه ثابت محاسبه می شود. نرخ ها ممکن است نظر به قیمت مکالمات محلی و همچنان شرکت ارائه کننده خدمات تلفون تان متفاوت باشند. مکالمات تلفونی به شماره های '1800' از خانه رایگان می باشد. مکالمات تلفونی از غرفه های تلفون عمومی و موبایل ممکن است نظر به زمان استفاده آن به نرخ بلند تر تمام شوند.

## عدم مسؤلیت

معلومات مندرج این نشریه صرف به منظور یک راهنمود راجع به مساعدت های مالی و خدمات ترتیب شده است. شما خودتان مسؤلیت دارید تا تصمیم بگیرید که آیا می خواهید با در نظر داشت حالات شخصی تان برای مساعدت های مالی درخواست دهید یا نه.



# myGov – link a service without an online account

Use this guide if you don't have an online account with a service.

myGov is a secure way to access government services online.

You can link a range of government services to your myGov account. This means you can do your government business online through myGov.

When you link a service, we will ask you some questions to make sure we link the correct record to your myGov account. These questions will be different for each service you link to. They can include:

- reference numbers
- payment history, or
- bank account details.

Make sure you have this information ready before you begin.

## Step 1: sign in to myGov

To sign in, go to [my.gov.au](https://my.gov.au)

The screenshot shows the myGov sign-in interface. At the top, there is a green header with the Australian Government logo and the myGov logo. Below the header, the sign-in form is displayed. It includes a text input field for 'Username or email', a 'Forgot username' link, a password input field with a 'Show' link, a 'Forgot password' link, and a 'Sign in' button. A 'Create an account' button is located at the bottom of the form. Three callout boxes with green borders and pointers highlight the 'Username or email' field, the 'Password' field, and the 'Sign in' button.

### What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

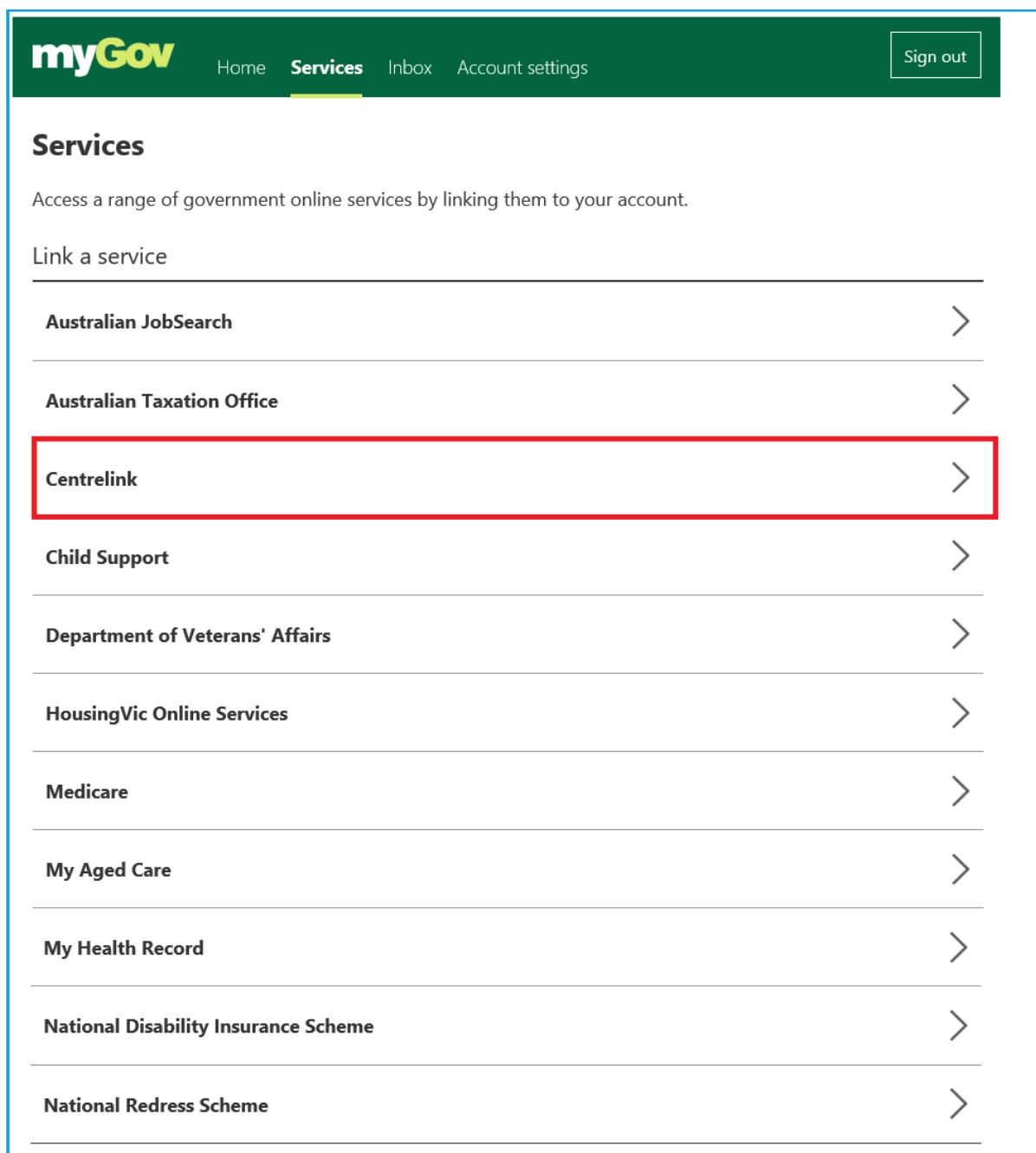
Select:

- **Services, or**
- **Link your first service.**

The screenshot shows the myGov website interface. At the top, there is a green navigation bar with the myGov logo on the left and links for Home, Services, Inbox, and Account settings on the right. A 'Sign out' button is also present in the top right corner. Below the navigation bar, the user is greeted with 'Good afternoon' and their email address 'john.citizen@gmail.com'. A note indicates 'This is your first sign-in'. A blue notification banner below the greeting states: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' The 'Your services' section features a prominent button with a plus sign icon and the text 'Link your first service', which is highlighted with a red border and a callout bubble pointing to it that says 'Link your first service'. Below this, the 'Inbox messages' section shows '1 unread' message from 'myGov' with the subject 'Introducing the Inbox' and the date '11/05/2017'. A link to 'See all messages' is provided at the bottom of the inbox section.

Select the service you want to link from the list.

In this example, we will link **Centrelink**.



The screenshot shows the 'myGov' user interface. At the top, there is a dark green navigation bar with the 'myGov' logo on the left and 'Home', 'Services', 'Inbox', and 'Account settings' as menu items. A 'Sign out' button is located in the top right corner. Below the navigation bar, the page title is 'Services'. A sub-header reads 'Access a range of government online services by linking them to your account.' Underneath, there is a section titled 'Link a service' followed by a list of services. Each service is presented as a horizontal row with the service name on the left and a right-pointing chevron icon on the right. The 'Centrelink' row is highlighted with a red rectangular border. The other services listed are Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
<b>Centrelink</b>	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

If you are linking to Centrelink, Medicare or the Australian Taxation Office for the first time, you will be asked to agree to myGov storing your personal information.

Select **I agree** to accept myGov storing your personal information.

If you don't agree, you won't be able to link Centrelink, Medicare, or the Australian Taxation Office.

The screenshot shows the myGov user interface. At the top is a dark green navigation bar with the myGov logo on the left and links for Home, Services, Inbox, and Account settings. A Sign out button is located in the top right corner. The main content area has a white background. The heading 'Storing your personal information' is displayed in bold black text. Below the heading is a paragraph: 'To link this service to your myGov account, myGov will store the legal name and date of birth you have recorded with that service.' At the bottom of the page are two buttons: 'Cancel' and 'I agree'. The 'I agree' button is highlighted with a red border. Green callout boxes are used for annotation: one points to the heading 'Storing your personal information' and another points to the 'I agree' button.

## Step 2: link a new service

Select **I do not have an online account with Centrelink**.

Then select **Next**.

If you are linking a different service, we will show its name instead of Centrelink.

**myGov** Home **Services** Inbox Account settings Sign out

### Link new service

Creating a link to a member service is easy.

**If you have an online account** you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

**If you don't have an online account** you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

**If you have a linking code** you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code



### Step 3: enter your details

We ask questions to make sure we link the correct record to your myGov account.

We may ask you to confirm personal details you have already given, such as:

- your name
- address
- date of birth
- reference number

The screenshot shows the 'Link new service' page on myGov. The page has a green header with the myGov logo and navigation links: Home, Services (highlighted), Inbox, and Account settings. A 'Sign out' button is in the top right. The main content area is titled 'Link new service' and includes a 'Thank you.' message and instructions to provide questions to find a record. The form fields are: 'Your member service reference number' (with a callout), 'Centrelink Customer Reference Number (CRN) (no spaces)' (with a callout and a red box around the input field), 'Your personal details' section containing 'Given name (first only)' (with a callout), 'Family/Surname' (with a callout), and 'Date of birth (dd/mm/yyyy)' (with a callout and three input boxes for DD, MM, and YYYY).

Enter your address details, then select **Next**.

The image shows a web form titled "Your address" with a red border. The form contains several input fields, each with a "Help" link and a dropdown arrow. The fields are: "Unit/Flat number", "Street number", "Street name", "Suburb/Town", "Postcode", "State" (with "Select an Option" as the current selection), and "Country" (with "Australia" as the current selection). Below the form are two buttons: "Cancel" and "Next". The "Next" button is highlighted with a red border. Green callout boxes with lines pointing to the fields and buttons label them: "Your address" (twice), "Unit/Flat number", "Street number", "Street name", "Suburb/Town", "Postcode", "State", "Country", "Cancel", and "Next".

Your address

Your address

Unit/Flat number [Help](#) ▾

Street number [Help](#) ▾

Street name [Help](#) ▾

Suburb/Town [Help](#) ▾

Postcode [Help](#) ▾

State [Help](#) ▾  
Select an Option

Country [Help](#) ▾  
Australia

Unit/Flat number

Street number

Street name

Suburb/Town

Postcode

State

Country

Cancel

Next

## Step 4: linking finished

Your service is now linked to your myGov account.

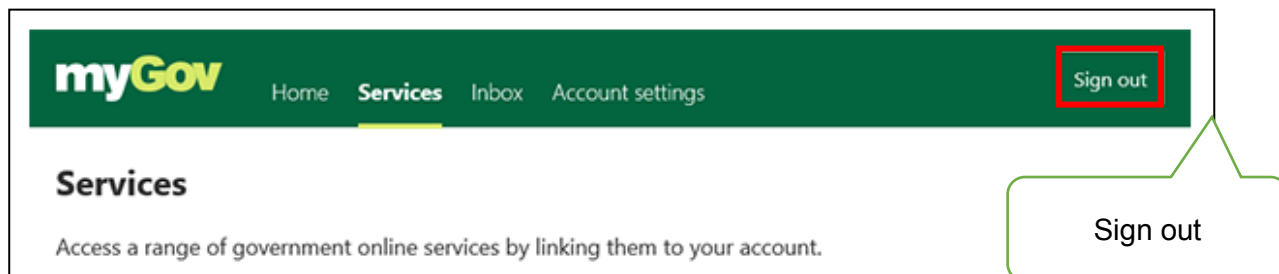
You can:

- link another service, by selecting a service under the **Link a service** list
- do other business, by selecting **Home**, or
- leave myGov, by selecting **Sign out**.

The screenshot shows the myGov 'Services' page. At the top, there is a navigation bar with 'Home', 'Services', 'Inbox', and 'Account settings'. The 'Home' and 'Sign out' links are highlighted with red boxes. Below the navigation bar, there are two success messages: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these messages, there is a section titled 'Your linked services' which lists 'Centrelink' with a date 'Linked on 12 Jul 2018' and an 'Unlink' button. Below this, there is a section titled 'Link a service' which lists several services: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', 'Department of Veterans' Affairs', and 'HousingVic Online Services'. Each service has a right-pointing arrow next to it. Red boxes highlight the 'Home', 'Sign out', 'Your linked services', and 'Link a service' sections. Green callout boxes point to the 'Home' and 'Sign out' links, the 'Your linked services' section, and the 'Link a service' section.

## Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



## More information

For help in English:

- use our step by step online guides. Go to [humanservices.gov.au/onlineguides](https://humanservices.gov.au/onlineguides)
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to [humanservices.gov.au/yourlanguage](https://humanservices.gov.au/yourlanguage) where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

**Note:** calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

## Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.