

قەھەتەن 1: دابەدە، لێه myGov

لێهتەن لێه تەقەن، دسەتم، ل my.gov.au


myGov

بێر فەقەتەن ب نەقەد

Username or email

چەتەن دابەدە

Forgot username

Password

Do not show others your password

[Show](#)

دابەدە، لێه تەقەن

Forgot password

Sign in

or

Create an account

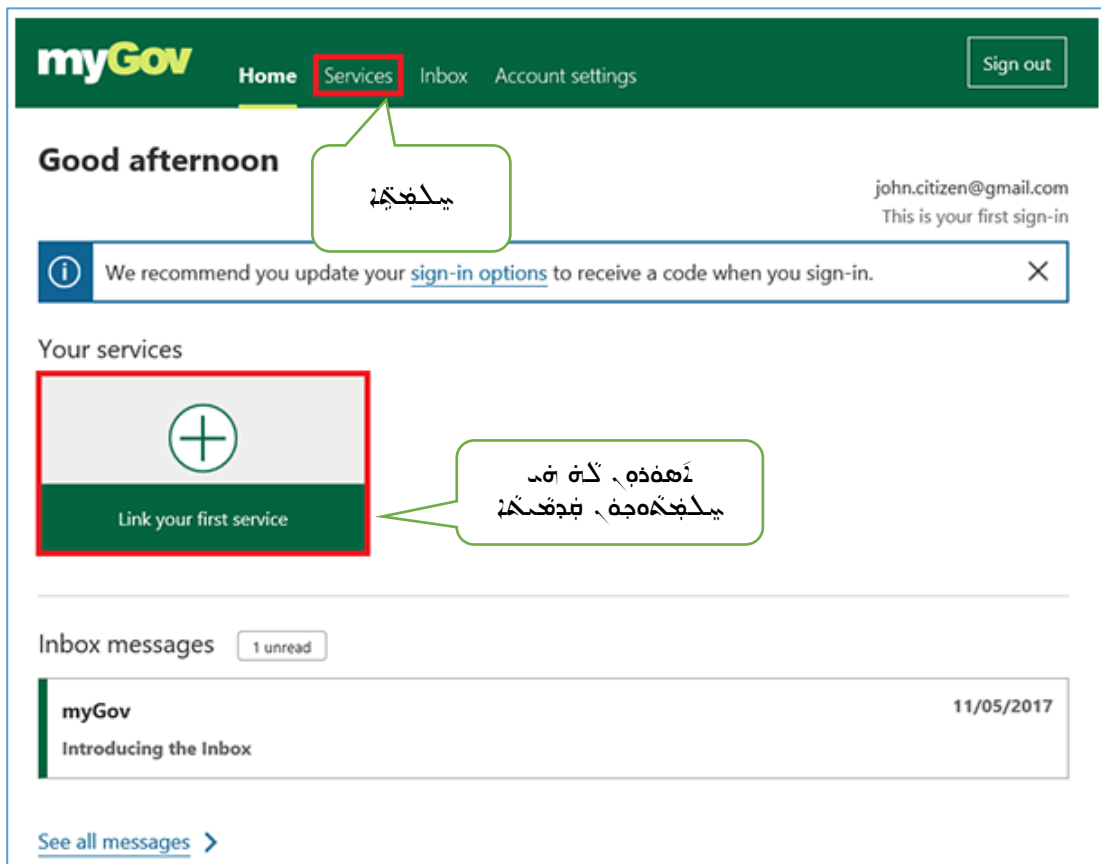
What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

كۆرسەتمە :

- Services
- .Link your first service



ﻛﻮﺩﻩﺳﻢ، ﻛﻮﺩ ﻳﯩﻠﻐﯩﻦ ﺩﯦﺘﯩﺒﻪ، ﻛﻮﺩ ﻣﯩﺠ ﻛﻪ ﺑﯩﺪﯦﻜﯩﻦ.

ﻛﻪ ﻛﻮﺩﻩﺳﻢ ﻛﯩﺪ ﻛﻮﺩﻩﺳﻢ ﻛﯩﺪ **Centrelink**.

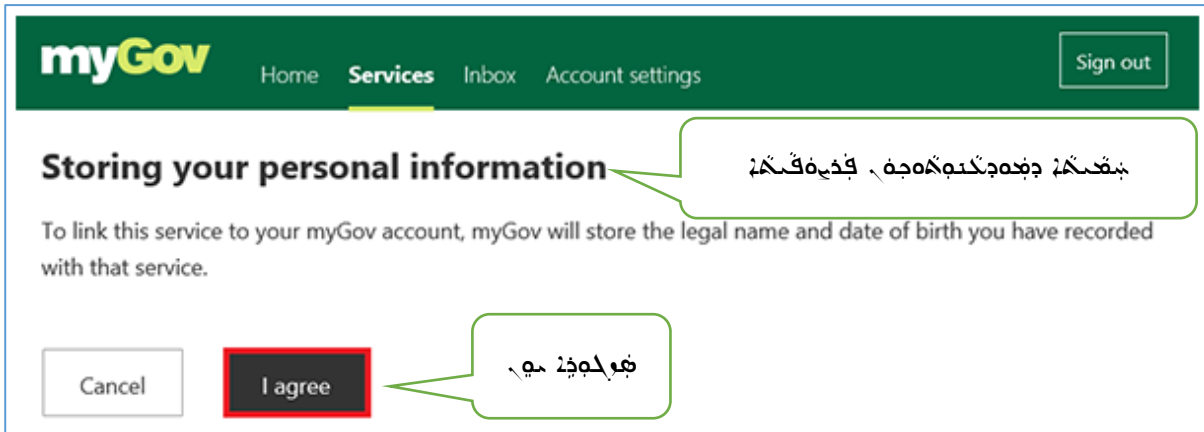
The screenshot shows the 'myGov' website interface. At the top, there is a dark green navigation bar with the 'myGov' logo on the left and links for 'Home', 'Services', 'Inbox', and 'Account settings' in the center. A 'Sign out' button is located on the right side of the navigation bar. Below the navigation bar, the 'Services' section is displayed. It includes a sub-header 'Link a service' and a list of various government services. Each service is listed with its name and a right-pointing chevron icon. The 'Centrelink' service is highlighted with a red rectangular box. Other services listed include Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

ٻه ڪهڙا سروسز آهن، جتي Medicare، Australian Taxation Office، ۽ ٻين سروسز، ٺهڻ سان ڳنڍڻ لاءِ پڪڙڻ
پريهه، ڊيٽا ڏيڻ، ۽ myGov تان ڊيٽا ڏيڻ سان ڳنڍڻ لاءِ ڳنڍڻ.

ڪو به شيءِ I agree ڪرڻ سان myGov تان ڊيٽا ڏيڻ سان ڳنڍڻ لاءِ ڳنڍڻ.

ٻه ڪهڙا سروسز آهن، جتي Medicare، Australian Taxation Office، ۽ ٻين سروسز، ٺهڻ سان ڳنڍڻ لاءِ پڪڙڻ



2: ٲهٲهٲه ٲهٲه ٲهٲه ٲهٲه ٲهٲه

.I do not have an online account with Centrelink

.Next

.Centrelink

The screenshot shows the myGov 'Link new service' page. At the top, there is a navigation bar with 'Home', 'Services', 'Inbox', and 'Account settings', along with a 'Sign out' button. The main heading is 'Link new service'. Below this, there is explanatory text: 'Creating a link to a member service is easy.' followed by three paragraphs: 'If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.', 'If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.', and 'If you have a linking code you will be asked to provide the code and relevant details in the next step.' Below the text, it says 'Select the best option that describes your situation: Help'. There are three radio button options: 'I have an online account with Centrelink', 'I do not have an online account with Centrelink' (which is selected and highlighted with a red box), and 'I have a linking code'. At the bottom, there are 'Cancel' and 'Next' buttons. Annotations in green callouts point to the selected option and the 'Next' button.

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Centrelink

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Next , كودك كودك , كودك كودك , كودك كودك .

Your address كودك كودك

Unit/Flat number [Help](#) كودك كودك

Street number [Help](#) كودك كودك

Street name [Help](#) كودك كودك

Suburb/Town [Help](#) كودك كودك

Postcode [Help](#) كودك كودك

State [Help](#) كودك كودك

Country [Help](#) كودك كودك

Cancel **Next** كودك كودك

قەهەتە 4: سەبەتە ژەتەن

بەلجەهەفە، ژەتەن ژەتەن، مەتە سەتەتەهەفە، د myGov.

فەبەهە:

- دژەهەهە، سەن بێلجە ژەتەن، فەتەن دسەن بێلجە دسەفە بەدەن د **Link a service**
- دتەدەهە، بە تەمەن ژەتەن، فەتەن د **Home**.
- دقەلجەهە، مە ئە myGov فەتەن، د **Sign out**.

The screenshot shows the myGov website interface. At the top, there is a navigation bar with the myGov logo and links for Home, Services, Inbox, and Account settings. A Sign out button is located in the top right corner. Below the navigation bar, there is a Services section. Two success messages are displayed: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these messages, there is a section titled 'Your linked services' which shows 'Centrelink' linked on 12 Jul 2018, with an 'Unlink' button. Below this section is a 'Link a service' section with a list of services: Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, and HousingVic Online Services.



myGov – link a service without an online account

Use this guide if you don't have an online account with a service.

myGov is a secure way to access government services online.

You can link a range of government services to your myGov account. This means you can do your government business online through myGov.

When you link a service, we will ask you some questions to make sure we link the correct record to your myGov account. These questions will be different for each service you link to. They can include:

- reference numbers
- payment history, or
- bank account details.

Make sure you have this information ready before you begin.



Step 1: sign in to myGov

To sign in, go to my.gov.au

The screenshot shows the myGov sign-in interface. At the top, there is a dark green header with the Australian Government logo and the myGov logo. Below the header, the sign-in form is displayed. It includes a text input field for 'Username or email', a 'Forgot username' link, a text input field for 'Password', a 'Do not show others your password' checkbox, a 'Show' link, a 'Forgot password' link, a 'Sign in' button, and a 'Create an account' button. Three callout boxes with green borders point to the 'Username or email' field, the 'Password' field, and the 'Sign in' button.

What is myGov?

A simple and secure way to access government online services:

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- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
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- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

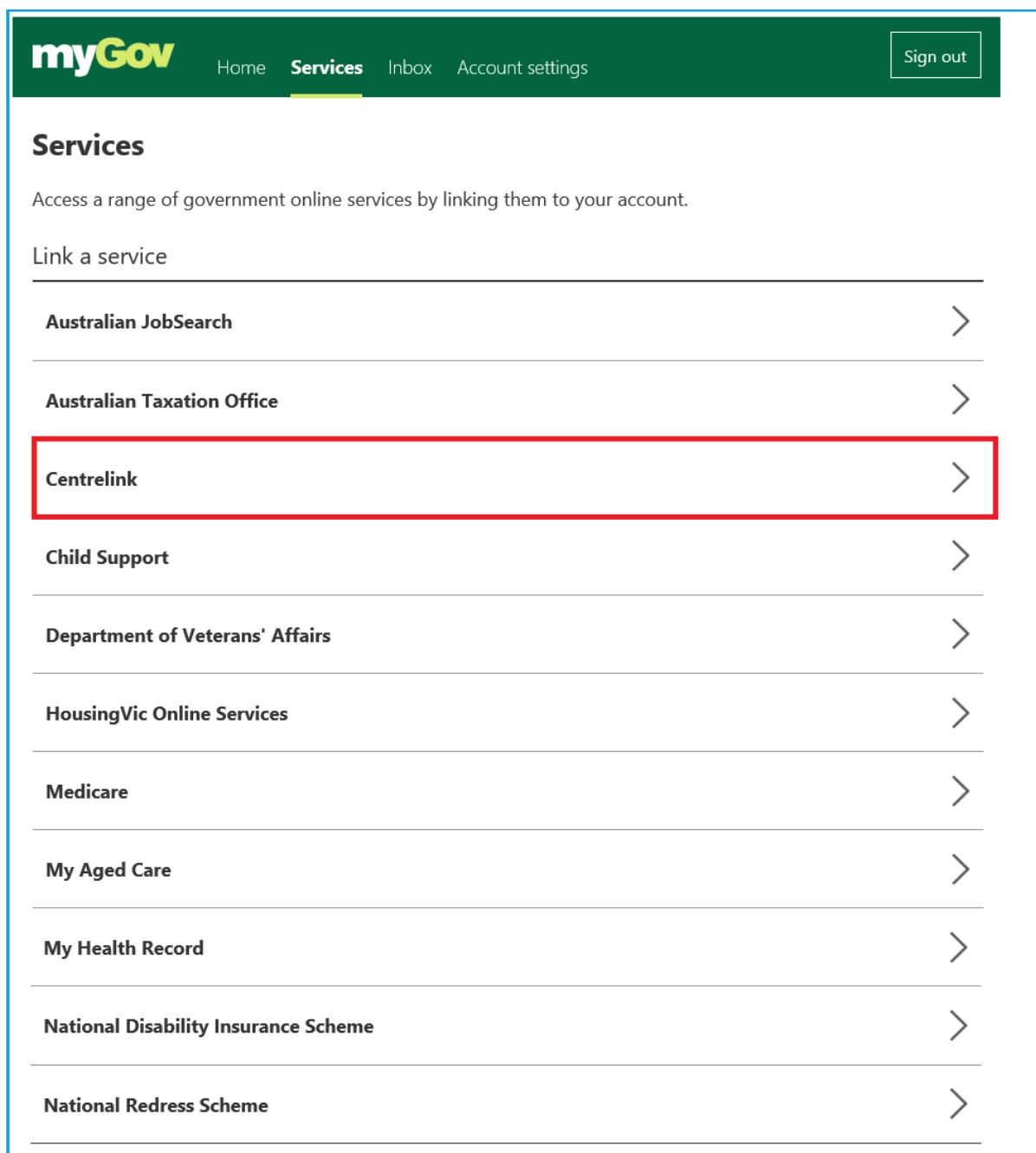
Select:

- **Services, or**
- **Link your first service.**

The screenshot shows the myGov website interface. At the top, there is a green navigation bar with the myGov logo on the left and links for Home, Services, Inbox, and Account settings on the right. A 'Sign out' button is also present in the top right corner. Below the navigation bar, the user is greeted with 'Good afternoon' and their email address 'john.citizen@gmail.com'. A notification states 'This is your first sign-in'. A blue information banner below the greeting reads: 'We recommend you update your [sign-in options](#) to receive a code when you sign-in.' The 'Your services' section features a prominent button with a plus sign icon and the text 'Link your first service', which is highlighted with a red border. A callout box points to this button with the text 'Link your first service'. Below this, the 'Inbox messages' section shows '1 unread' message. The first message is from 'myGov' with the subject 'Introducing the Inbox' and a date of '11/05/2017'. A link to 'See all messages >' is located at the bottom left of the inbox section.

Select the service you want to link from the list.

In this example, we will link **Centrelink**.



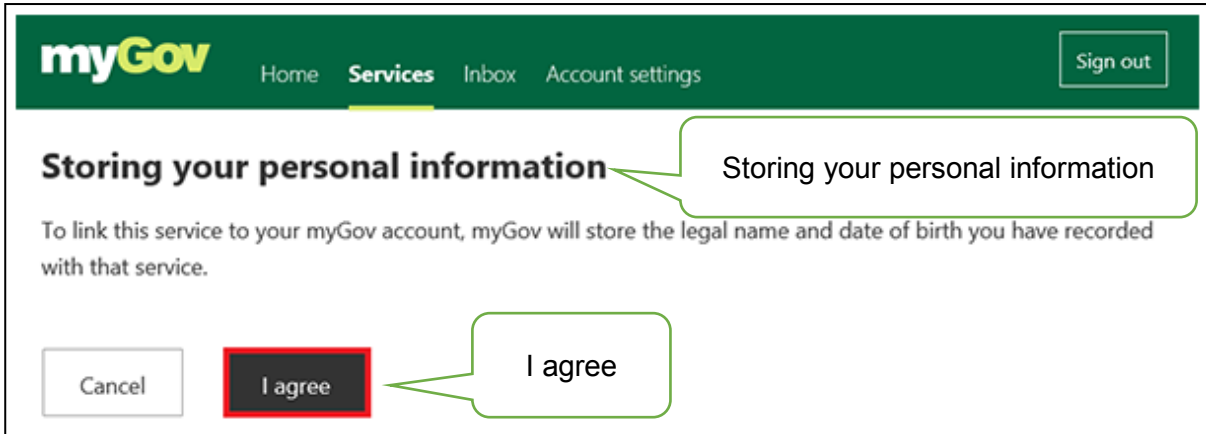
The screenshot shows the myGov user interface. At the top, there is a dark green navigation bar with the myGov logo on the left and links for Home, Services (which is underlined), Inbox, and Account settings. A Sign out button is located in the top right corner. Below the navigation bar, the page title is 'Services'. A sub-header reads 'Access a range of government online services by linking them to your account.' Underneath, there is a section titled 'Link a service' followed by a list of services. Each service is presented as a horizontal row with the service name on the left and a right-pointing chevron icon on the right. The 'Centrelink' row is highlighted with a red rectangular border. The other services listed are Australian JobSearch, Australian Taxation Office, Child Support, Department of Veterans' Affairs, HousingVic Online Services, Medicare, My Aged Care, My Health Record, National Disability Insurance Scheme, and National Redress Scheme.

Service Name	Action
Australian JobSearch	>
Australian Taxation Office	>
Centrelink	>
Child Support	>
Department of Veterans' Affairs	>
HousingVic Online Services	>
Medicare	>
My Aged Care	>
My Health Record	>
National Disability Insurance Scheme	>
National Redress Scheme	>

If you are linking to Centrelink, Medicare or the Australian Taxation Office for the first time, you will be asked to agree to myGov storing your personal information.

Select **I agree** to accept myGov storing your personal information.

If you don't agree, you won't be able to link Centrelink, Medicare, or the Australian Taxation Office.



Step 2: link a new service

Select **I do not have an online account with Centrelink**.

Then select **Next**.

If you are linking a different service, we will show its name instead of Centrelink.

myGov Home **Services** Inbox Account settings [Sign out](#)

Link new service

Creating a link to a member service is easy.

If you have an online account you will be asked to provide us with your account ID and password for that account so it can be linked to myGov.

If you don't have an online account you will need to answer a series of questions specific to you. These questions will be different for each service you link but could include: reference numbers, payment history and bank account details. Make sure you have this information ready before you begin.

If you have a linking code you will be asked to provide the code and relevant details in the next step.

Select the best option that describes your situation: [Help](#) ▾

I have an online account with Centrelink

I do not have an online account with Centrelink

I have a linking code

Step 3: enter your details

We ask questions to make sure we link the correct record to your myGov account.

We may ask you to confirm personal details you have already given, such as:

- your name
- address
- date of birth
- reference number

The screenshot shows the 'Link new service' page on myGov. The page has a green header with the myGov logo and navigation links: Home, Services (highlighted), Inbox, and Account settings. A 'Sign out' button is in the top right. The main content area is titled 'Link new service' and includes a 'Thank you.' message and instructions to answer questions to find the user's record. The form fields are: 'Your member service reference number' (with a callout), 'Centrelink Customer Reference Number (CRN) (no spaces)' (with a callout and a red box around the input field), 'Your personal details' section containing 'Given name (first only)' (with a callout), 'Family/Surname' (with a callout), and 'Date of birth (dd/mm/yyyy)' (with a callout and three input boxes for DD, MM, and YYYY).

Enter your address details, then select **Next**.

The image shows a web form titled "Your address" with a red border. The form contains several input fields, each with a "Help" link and a dropdown arrow. The fields are: "Unit/Flat number", "Street number", "Street name", "Suburb/Town", "Postcode", "State" (with "Select an Option" as the current selection), and "Country" (with "Australia" as the current selection). A "Cancel" button and a "Next" button are at the bottom. The "Next" button is highlighted with a red border. Green callout boxes with lines pointing to each field and the "Next" button label the fields as follows: "Your address", "Unit/Flat number", "Street number", "Street name", "Suburb/Town", "Postcode", "State", "Country", and "Next".

Field Label	Current Value
Unit/Flat number	
Street number	
Street name	
Suburb/Town	
Postcode	
State	Select an Option
Country	Australia

Step 4: linking finished

Your service is now linked to your myGov account.

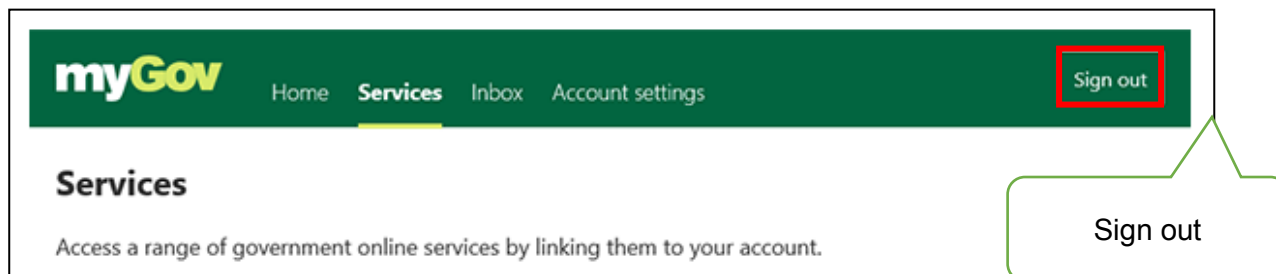
You can:

- link another service, by selecting a service under the **Link a service** list
- do other business, by selecting **Home**, or
- leave myGov, by selecting **Sign out**.

The screenshot shows the myGov 'Services' page. At the top, there is a navigation bar with 'Home', 'Services', 'Inbox', and 'Account settings'. The 'Home' and 'Sign out' links are highlighted with red boxes. Below the navigation bar, there are two success messages: 'You have successfully linked Centrelink to your myGov account.' and 'Your legal name and date of birth have been added to your myGov account.' Below these messages, there is a section titled 'Your linked services' which contains a table with one entry: 'Centrelink' linked on 12 Jul 2018, with an 'Unlink' button. Below this section is a 'Link a service' section with a list of services: 'Australian JobSearch', 'Australian Taxation Office', 'Child Support', 'Department of Veterans' Affairs', and 'HousingVic Online Services'. Each service has a right-pointing arrow. Red boxes highlight the 'Home' and 'Sign out' links in the navigation bar, the 'Your linked services' section header, and the 'Link a service' section header. Green callout boxes point to the 'Home' and 'Sign out' links, the 'Your linked services' section, and the 'Link a service' section.

Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



More information

For help in English:

- use our step by step online guides. Go to humanservices.gov.au/onlineguides
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.