



myGov - отворите налог

Користите ова упутства да отворите myGov налог.

myGov је безбедан начин да приступите владиним услугама преко интернета.

Да бисте почели, идите на my.gov.au

Затим изаберите **Create an account**.



Username or email

[Forgot username](#)

Password

Do not show others your password

[Show](#)

[Forgot password](#)

Sign in

or

Create an account

What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

Отворите налог

Корак бр. 1: прихватите услове коришћења

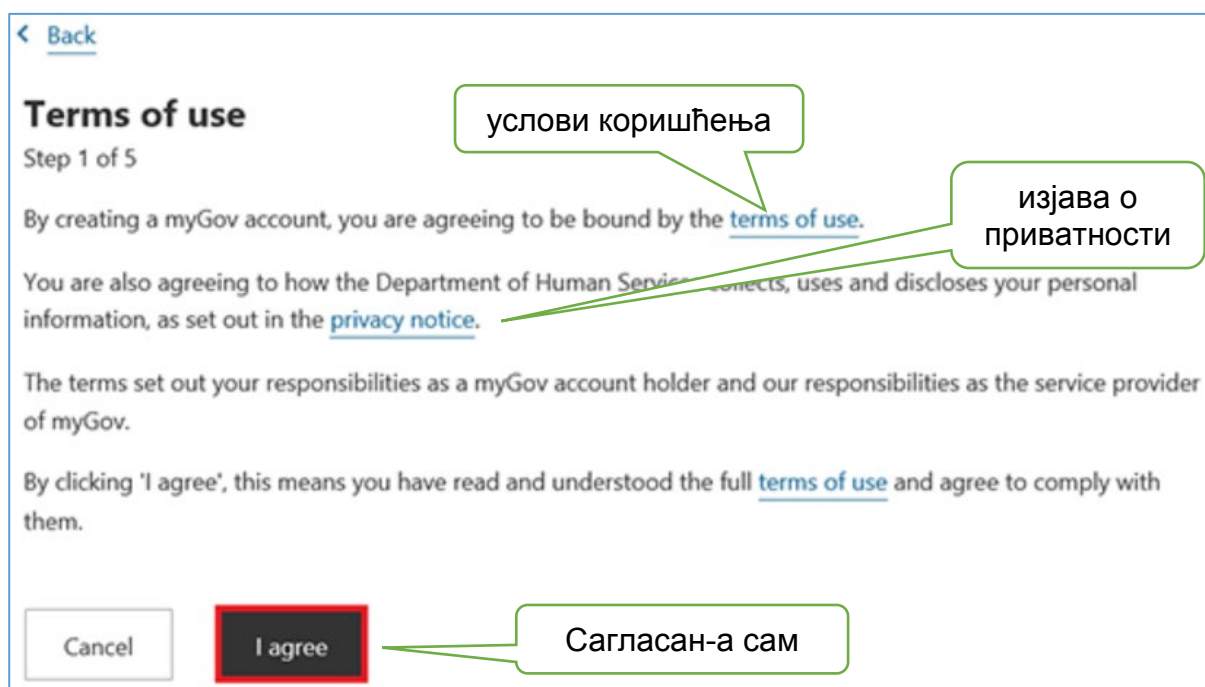
Прочитајте **услове коришћења** и **изјаву о приватности**. Написани су на **енглеском језику**.

Услови **коришћења** су правила која морате да пратите при отварању и коришћењу myGov налога.

Изјава **о приватности** објашњава како ми прикупљамо, користимо и делимо Ваше личне податке. Такође објашњава како можете приступити и исправити податке које имамо о Вама.

Ако сте прочитали и сагласили се са **условима коришћења**, изаберите **I agree**.

Ако Вам услови коришћења или изјава о приватности нису јасни, замолите некога да Вам објасни.



Корак бр. 2: унесите своју и-мејл адресу

Ако делите и-мејл адресу, само једна особа може да је користи за свој myGov налог. Ако се ова и-мејл адреса већ користи за неки myGov налог, мораћете да користите другу и-мејл адресу.

Унесите своју и-мејл адресу, затим изаберите **Next**.

Australian Government **myGov**

< [Back](#)

Enter an email

Step 2 of 5

Enter the email address you will use to sign in to your myGov account. We will email you a code that you will need to enter on the next screen.

We will send an email to this address if you receive a message in your myGov inbox.

Email address

Cancel Next

И-мејл адреса

Следеће

Послаћемо Вам шифру на Вашу и-мејл адресу.

Унесите шифру, а затим изаберите **Next**.

Australian Government **myGov**

< [Back](#)

Enter code

Step 2 of 5

We sent a code to john.citizen@gmail.com

Code

Cancel Next

Шифра

Следеће

Корак бр. 3: унесите број свог мобилног телефона

Региструјте број мобилног телефона за Ваш myGov налог. Тај број можете користити и као корисничко име.

Ако немате мобилни телефон или мобилни телефон нема домета, изаберите **skip this step**.

Ако са неким делите број мобилног телефона, само једна особа може да га користи да приступи myGov налогу.

Унесите број свог мобилног телефона, а затим изаберите **Next**.

The screenshot shows the 'myGov' interface for the 'Enter your mobile' step. The header includes the Australian Government logo and the 'myGov' brand name. The page title is 'Enter your mobile' with a subtitle 'Step 3 of 5'. A green callout box points to the 'skip this step' link in the instructions, containing the text 'прескочите овај корак'. Below the instructions is a text input field for the 'Mobile number', which is highlighted with a red border. A green callout box points to this field with the text 'Број мобилног телефона'. At the bottom, there are two buttons: 'Cancel' and 'Next'. The 'Next' button is highlighted with a red border, and a green callout box points to it with the text 'Следеће'.

Ако региструјете број свог мобилног телефона на myGov-у, послаћемо Вам SMS поруку са шифром.

Унесите шифру, затим изаберите **Next**.



Enter code

We sent a code to your mobile.

Code Шифра

[I did not receive my code](#)

Cancel

Next

Следеће

Корак бр. 4: саставите лозинку

Потребна Вам је лозинка за приступ myGov налогу. Ви бирате своју лозинку. Немојте своју лозинку да кажете другима.

Ваша лозинка треба да садржи најмање 7 слова или знакова и најмање 1 број.

Састављање лозинке:

- Унесите своју лозинку.
- Затим поново унесите своју лозинку, и изаберите **Next**.

The screenshot shows the 'Create password' step (Step 4 of 5) on the myGov website. The page header includes the Australian Government logo and the myGov brand. A 'Back' link is visible. The instructions state: 'Your password must have at least 7 characters and include at least 1 number.' and 'Do not show others your password.' There are two password input fields: 'Password' and 'Re-enter password', each with a 'Show' link. At the bottom, there are 'Cancel' and 'Next' buttons. Green callout boxes with lines pointing to the fields and buttons contain the following Serbian text: 'Лозинка' (Password) pointing to the first input field; 'Поновите унос лозинке' (Re-enter password) pointing to the second input field; and 'Следеће' (Next) pointing to the 'Next' button.

Корак бр. 5: одредите тајна питања

Тајна питања и одговори помажу да се осигура Ваш налог, и можете их користити да приступите свом налогу. Водите рачуна да будете једини који знате одговоре на питања. Одговори морају у потпуности да се поклапају.

Треба да изаберете 3 питања и да унесете своје одговоре.

Можете сами да саставите питања. Да бисте то урадили, изаберите **Write my own question**, затим унесете своје питање.

Или можете да изаберете питања са пописа. Ово су нека од питања:

- Како се зове прва улица у којој сам живео-ла?
- Где сам ишао-ла први пут на одмор?
- На које место сам највише волео-ла да идем као дете?

Унесите свој одговор, затим изаберите **Next**. Поновите поступак за питања број 2 и 3.

The screenshot shows the 'Create secret question 1' screen, Step 5 of 5. It lists several questions with radio button options. Callouts point to specific options and the 'Next' button.

Callouts and their corresponding elements:

- Како се зове прва улица у којој сам живео-ла? (Points to the first question option)
- Где сам ишао-ла први пут на одмор? (Points to the second question option)
- На које место сам највише волео-ла да идем као дете? (Points to the third question option)
- Написаћу своје питање (Points to the 'Write my own question' option)
- Унесите одговор (Points to the answer input field)
- Следеће (Points to the 'Next' button)

Корак бр. 6: налог је отворен

Отворили сте myGov налог.

Ваше корисничко име ће се појавити на екрану. Такође ћемо Вам ове детаље послати и-мејлом.

Да се пријавите на налог, изаберите **Continue to myGov**.

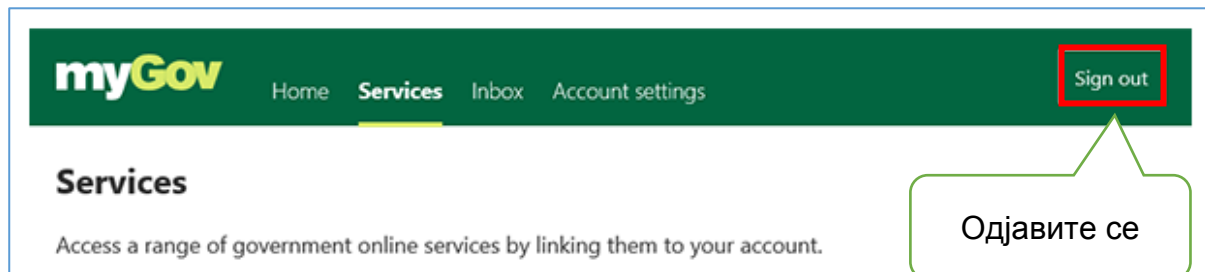
То ће Вас одвести на Почетну страну. Тада можете да:

- повежете услуге
- идете на **Подешавање налога** и подесите **опције за пријављивање на налог** и **обавештења о примљеној е-пошти**.

The screenshot shows the Australian Government myGov website. At the top, there is a green header with the Australian Government logo and the myGov logo. Below the header, a green box with a white checkmark icon contains the text "Account created". Underneath, the text reads "You can use either of these as your username:" followed by two options: "AA123456" and "john.citizen@gmail.com". A green callout box points to these options with the text "Подаци о Вашем корисничком имену". Below this, the text "What to do now" is followed by "You can:" and a list of three bullet points: "link government services to your myGov account", "update your settings to tell us how you want to sign in securely", and "choose whether to receive inbox notifications by text message or email." At the bottom, a dark grey button with the text "Continue to myGov" is highlighted with a red border. A green callout box points to this button with the text "Наставите до myGov-a".

Важно: увек се одјавите

Ради Ваше приватности и сигурности, изаберите **Sign out** кад завршите са коришћењем свог myGov налога.



Додатне информације

За помоћ на енглеском језику:

- користите наша онлајн упутства корак-по-корак. Идите на humanservices.gov.au/onlineguides
- позовите myGov центар за подршку корисницима на број **132 307** и изаберите **Option 1**. Центар је отворен сваког радног дана од 7h до 22h, и викендом од 10h до 17h.
- посетите услужни центар или myGov киоск.

За помоћ на Вашем језику:

- идите на humanservices.gov.au/yourlanguage где можете да прочитате, послушате или погледате информације на свом језику
- позовите **131 202** да поразговарате са нама на вашем језику о Centrelink накнадама и услугама
- позовите Translating and Interpreting Service (TIS National) на **131 450** да разговарате са нама на вашем језику о Medicare и Child Support накнадама и услугама

Напомена: позиви са вашег фиксног телефона на бројеве који почињу са '13' са било које локације у Аустралији се наплаћују по фиксној тарифи. Та тарифа може да буде другачија од цене локалног позива и може такође да се разликује у односу на друге телефонске оператере. Позиви са вашег фиксног телефона на бројеве који почињу са '1800' су бесплатни. Позиви са јавних говорница и мобилних телефона могу да се наплаћују по минути и могу да буду скупљи.

Одрицање од одговорности

Информације садржане у овој брошури су намењене искључиво као смернице за накнаде и услуге. Ваша је обавеза да одлучите да ли желите да тражите одређену исплату и да поднесете захтев, узимајући у обзир Ваше околности.



myGov - create an account

Use this guide to create a myGov account.

myGov is a secure way to access government services online.

To start, go to my.gov.au

Then, select **Create an account**.



Username or email

[Forgot username](#)

Password

Do not show others your password

[Show](#)

[Forgot password](#)

Sign in

or

Create an account

What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
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- HousingVic Online Services
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- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

Create an account

Step 1: agree to terms of use

Read the **terms of use** and the **privacy notice**. These are in English.

The **terms of use** are the rules you must follow when you create and use your myGov account.

The **privacy notice** explains how we collect, use and share your personal information. It also explains how you can access and correct the information we have about you.

If you have read and agree with the **terms of use**, select **I agree**.

If you are unsure about the terms of use or privacy notice, ask someone to explain it to you.

The screenshot shows a mobile interface for the 'Terms of use' screen. At the top left is a '< Back' link. The main heading is 'Terms of use' with the sub-heading 'Step 1 of 5'. The text reads: 'By creating a myGov account, you are agreeing to be bound by the [terms of use](#). You are also agreeing to how the Department of Human Services collects, uses and discloses your personal information, as set out in the [privacy notice](#). The terms set out your responsibilities as a myGov account holder and our responsibilities as the service provider of myGov. By clicking 'I agree', this means you have read and understood the full [terms of use](#) and agree to comply with them.' At the bottom, there are two buttons: 'Cancel' and 'I agree'. The 'I agree' button is highlighted with a red border. Green callout boxes with lines pointing to the text identify 'terms of use', 'privacy notice', and 'I agree'.

Step 2: enter your email address

If you share an email address, only one person can use it for their myGov account. If this email address is already used for a myGov account, you will need to use another email address.

Enter your email address, then select **Next**.

Australian Government **myGov**

[Back](#)

Enter an email

Step 2 of 5

Enter the email address you will use to sign in to your myGov account. We will email you a code that you will need to enter on the next screen.

We will send an email to this address if you receive a message in your myGov inbox.

Email address

Cancel Next

Email address

Next

We will send you a code to your email address.

Enter the code, then select **Next**.

Australian Government **myGov**

[Back](#)

Enter code

Step 2 of 5

We sent a code to john.citizen@gmail.com

Code

Cancel Next

Code

Next

Step 3: enter your mobile number

Register your mobile phone number to your myGov account. You can also use this number as your username.

If you don't have a mobile phone or mobile phone coverage, select **skip this step**.

If you share a mobile phone number with someone, only one person can use it for their myGov account to sign in.

Enter your mobile number, then select **Next**.

The screenshot shows the 'myGov' interface for the 'Enter your mobile' step. The page header includes the Australian Government logo and the 'myGov' brand name. A navigation bar at the top left has a '< Back' link. The main heading is 'Enter your mobile' with the sub-heading 'Step 3 of 5'. Below this, there is explanatory text: 'myGov will send you a one-time use code to your mobile phone each time you sign in to your account.' and 'If you don't have a mobile number or mobile coverage, you'll need to answer secret questions to sign in. Select [skip this step](#), if you can't use a mobile number.' A text input field labeled 'Mobile number' is highlighted with a red border. Below the input field are two buttons: 'Cancel' and 'Next'. The 'Next' button is highlighted with a red border. Three callout boxes with green borders and arrows point to specific elements: one points to the 'skip this step' link, another points to the 'Mobile number' input field, and a third points to the 'Next' button.

If you register your mobile phone number with myGov, we will send you a text message with a code.

Enter the code, then select **Next**.



Enter code

We sent a code to your mobile.

Code

[I did not receive my code](#)

Cancel

Next

Next

Step 4: create password

Your myGov account needs a password. You choose your own password. You should not share your password.

Your password must have at least 7 characters and at least 1 number.

To create a password:

- Enter your password.
- Then, re-enter your password and select **Next**.

Australian Government **myGov**

[← Back](#)

Create password

Step 4 of 5

Your password must have at least 7 characters and include at least 1 number.

Do not show others your password.

Password [Show](#)

Re-enter password [Show](#)

[Help creating a password](#)

Callouts: Password, Re-enter password, Next

Step 5: create secret questions

Secret questions and answers help keep your account secure and you can use them to sign in. Make sure you are the only person who can answer the questions. Your answers need to be an exact match.

You need to choose 3 questions and enter your answers.

You can create your own questions. To do this, select **Write my own question**, then enter your own question.

Or, you can choose your questions from the list. These include:

- What is the name of the first street I lived in?
- Where did I go on my first holiday?
- What was my favourite place to visit as a child?

Enter your answer, then select **Next**. Do this again for questions 2 and 3.

The screenshot shows a mobile app interface for creating a secret question. At the top left is a blue '< Back' link. The title is 'Create secret question 1' in bold, with 'Step 5 of 5' below it. A subtitle reads 'Create 3 questions and answers that you can easily answer and others are unlikely to know.' Below this is a note: 'If you need to answer your secret questions in the future, the answers must be an exact match to those you give here.' A list of seven radio button options is shown: 'What is the name of the first street I lived in?', 'Where did I go on my first holiday?', 'What was my favourite childhood book?', 'What was the first single/album I bought?', 'What was the name of my first pet?', 'What was the full name of my first boyfriend/girlfriend?', and 'What was my favourite place to visit as a child?'. The last option, 'Write my own question', is selected. Below the list is an 'Answer' label and a red-outlined text input field. At the bottom are two buttons: 'Cancel' and 'Next', with the 'Next' button highlighted in black. Green callout boxes with lines pointing to the form elements contain the following text: 'What is the name of the first street I lived in?' (pointing to the first radio button), 'Where did I go on my first holiday?' (pointing to the second radio button), 'What was my favourite place to visit as a child?' (pointing to the seventh radio button), 'Write my own question' (pointing to the selected radio button), 'Enter your answer' (pointing to the text input field), and 'Next' (pointing to the 'Next' button).

Step 6: account created

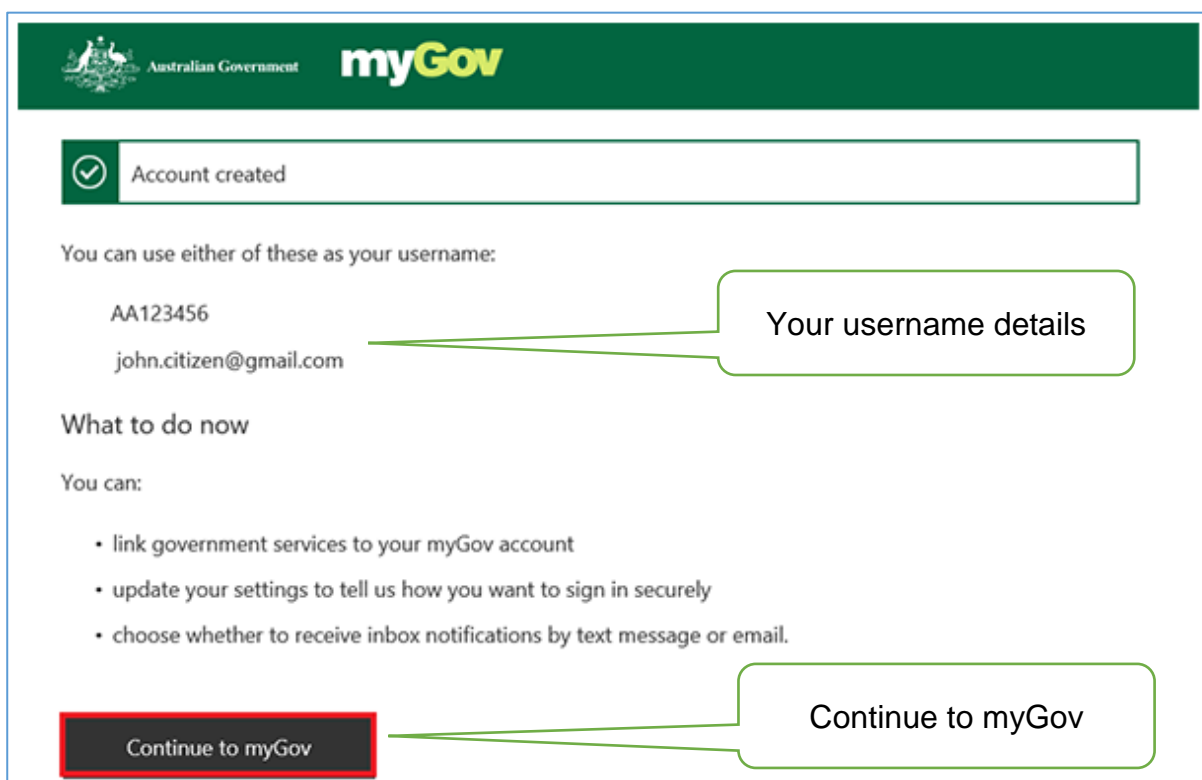
You have created a myGov account.

Your username will appear on the screen. We will also email these details to you.

To sign in, select **Continue to myGov**.

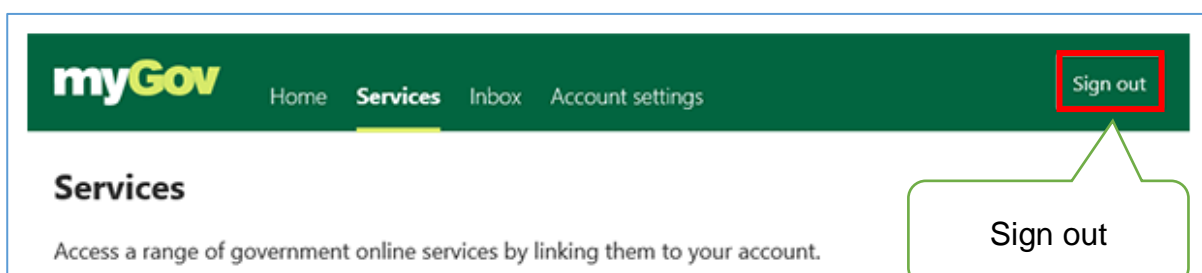
This takes you to the Home screen. You can then:

- link services
- go to **Account settings** and set up your **sign in options** and **Inbox notifications**.



Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



More information

For help in English:

- use our step by step online guides. Go to humanservices.gov.au/onlineguides
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.