



myGov - формирајте сметка

Употребете го овој водич за да формирате myGov сметка.

myGov е безбеден начин за да се дојде до државните служби на интернет.

За да почнете, отидете на my.gov.au

Потоа, одберете **Create an account**.

The screenshot shows the myGov website interface. At the top, there is a green header with the Australian Government logo and the myGov logo. Below the header, there is a sign-in form with the following elements:

- A text input field labeled "Username or email".
- A link for "Forgot username".
- A text input field labeled "Password".
- A checkbox labeled "Do not show others your password".
- A "Show" link next to the password field.
- A link for "Forgot password".
- A "Sign in" button.
- An "or" separator.
- A "Create an account" button, which is highlighted with a red border and a green callout box containing the text "Формирајте сметка".

To the right of the form, there is a section titled "What is myGov?" with the following text:

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

Чекор 1: согласете се на условите на користење

Прочитајте ги **условите на користење** и **известувањето за приватност**. Овие се на англиски.

Условитена **користење** се правилата што мора да ги следите кога ќе ја формирате и користите вашата myGov сметка.

Известувањето **за приватност** објаснува како ги собираме, користиме и споделуваме вашите лични податоци. Исто така тука се објаснува како можете да дојдете до податоците што ги имаме за вас за да ги поправите.

Ако ги прочитавте и се согласувате со **условите на користење**, одберете **I agree**.

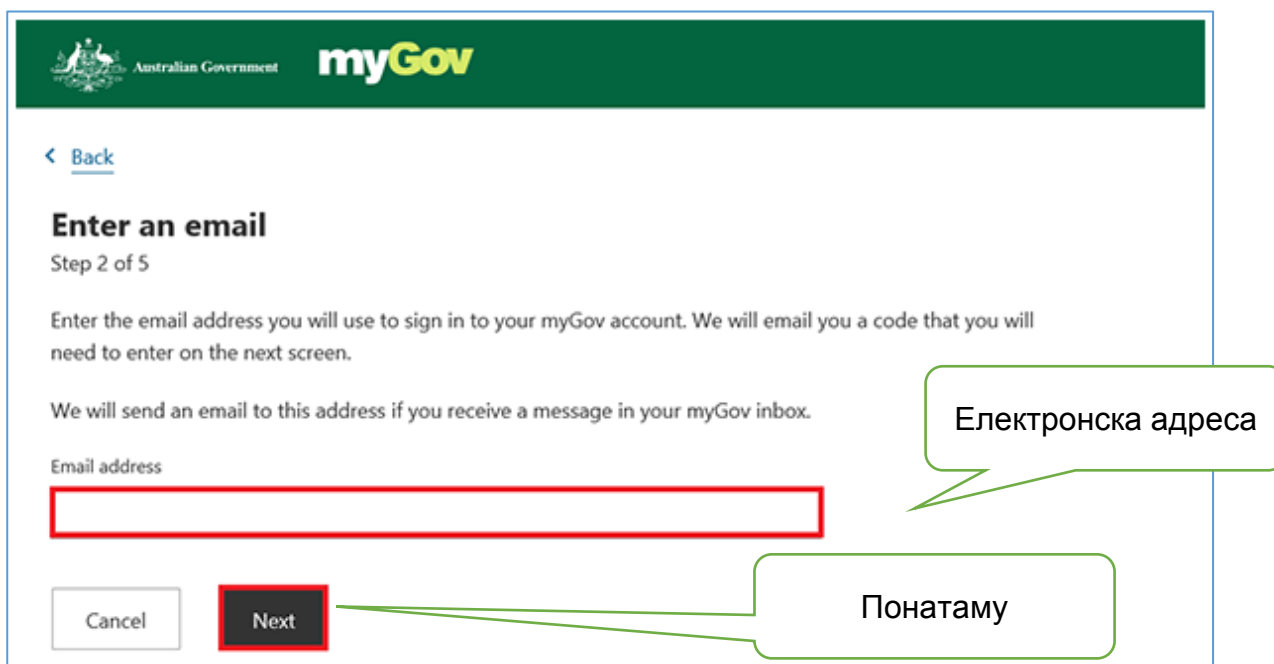
Ако не сте сигурни за условите на користење и известувањето за приватност, замолете некого да ви ги објасни.

The screenshot shows a mobile interface for the 'Terms of use' page. At the top left is a blue '< Back' link. The main heading is 'Terms of use' followed by 'Step 1 of 5'. The text reads: 'By creating a myGov account, you are agreeing to be bound by the [terms of use](#). You are also agreeing to how the Department of Human Services collects, uses and discloses your personal information, as set out in the [privacy notice](#). The terms set out your responsibilities as a myGov account holder and our responsibilities as the service provider of myGov. By clicking 'I agree', this means you have read and understood the full [terms of use](#) and agree to comply with them.' At the bottom are two buttons: 'Cancel' and 'I agree'. The 'I agree' button is highlighted with a red border. Three green callout boxes with lines pointing to the text contain the following Macedonian text: 'услови на користење' (terms of use), 'известување за приватност' (privacy notice), and 'Се согласувам' (I agree).

Чекор 2: внесете ја вашата електронска адреса

Ако имате заедничка електронска адреса, само едно лице може да ја користи за нивната myGov сметка. Ако оваа електронска адреса веќе се употребува за myGov сметка, ќе треба да употребите друга електронска адреса.

Внесете ја вашата електронска адреса, потоа одберете **Next**.



Australian Government **myGov**

< [Back](#)

Enter an email

Step 2 of 5

Enter the email address you will use to sign in to your myGov account. We will email you a code that you will need to enter on the next screen.

We will send an email to this address if you receive a message in your myGov inbox.

Email address

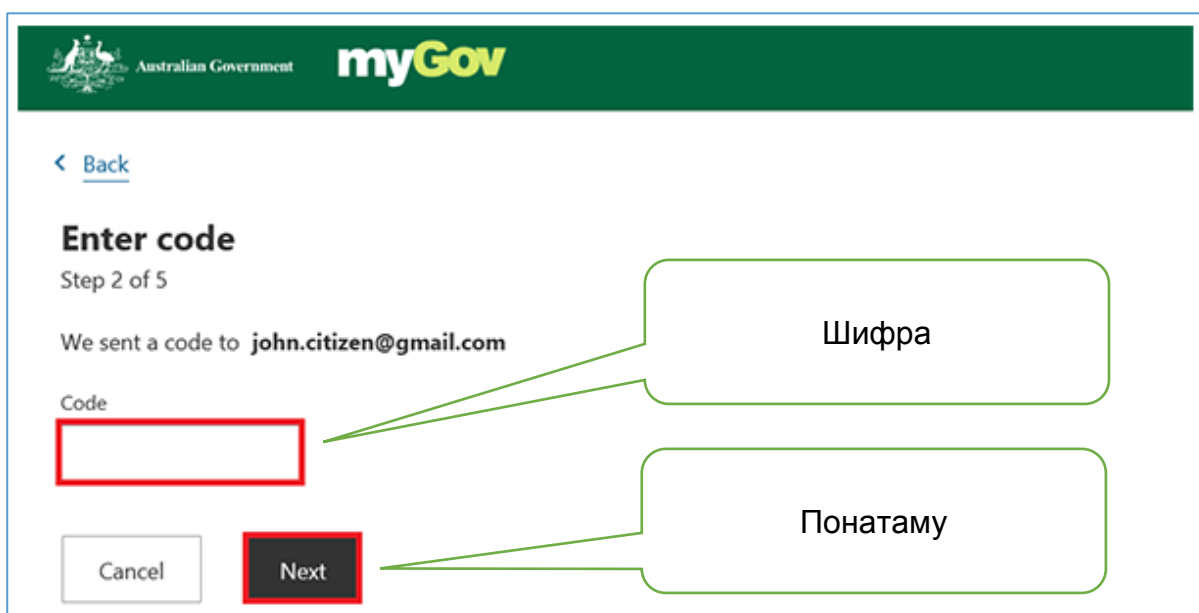
Cancel **Next**

Електронска адреса

Понатаму

Ќе ви испратиме шифра на вашата електронска адреса.

Внесете ја шифрата, потоа одберете **Next**.



Australian Government **myGov**

< [Back](#)

Enter code

Step 2 of 5

We sent a code to **john.citizen@gmail.com**

Code

Cancel **Next**

Шифра

Понатаму

Чекор 3: внесете го вашиот мобилен телефонски број

Регистрирајте го вашиот мобилен телефонски број на вашата myGov сметка. Овој број можете исто така да го употребите и како име на корисник.

Ако немате мобилен телефон или телефонска врска за мобилен телефон, одберете **skip this step**.

Ако имате заеднички мобилен телефонски број со неког, само едно лице може да го користи за нивната myGov сметка кога ќе треба да се запише.

Внесете го вашиот мобилен телефонски број, потоа одберете **Next**.

The screenshot shows the 'myGov' interface for the 'Enter your mobile' step (Step 3 of 5). The page header includes the Australian Government logo and the myGov logo. A 'Back' link is visible. The main heading is 'Enter your mobile' with the sub-heading 'Step 3 of 5'. Below this, there is explanatory text: 'myGov will send you a one-time use code to use when you sign in to your account.' and 'If you don't have a mobile number or mobile coverage, you'll need to answer secret questions to sign in. Select [skip this step](#), if you can't use a mobile number.' A text input field labeled 'Mobile number' is highlighted with a red border. Below the input field are two buttons: 'Cancel' and 'Next', with the 'Next' button also highlighted in red. Three green callout boxes provide instructions: 'прескокни го овој чекор' points to the 'skip this step' link; 'Мобилен телефонски број' points to the 'Mobile number' input field; and 'Понатаму' points to the 'Next' button.

Ако го регистрирате вашиот мобилен телефонски број со myGov, ќе ви испратиме порака со шифра.

Внесете ја шифрата, потоа одберете **Next**.



Enter code

We sent a code to your mobile.

Code Шифра

[I did not receive my code](#)

Cancel

Next

Понатаму

Чекор 4: формирајте лозинка

Вашата myGov сметка треба да има лозинка. Вие ја одбирате својата лозикна. Не треба да ја споделувате вашата лозинка.

Вашата лозинка треба да има најмалку 7 букви и најмалку 1 бројка.

За да формирате лозинка:

- Внесете ја вашата лозинка.
- Потоа, повторно внесете ја лозинката и одберете **Next**.

The screenshot shows the 'Create password' step (Step 4 of 5) on the myGov website. The page header includes the Australian Government logo and the myGov logo. A navigation link '< Back' is visible. The main heading is 'Create password' with the sub-heading 'Step 4 of 5'. Below this, there are instructions: 'Your password must have at least 7 characters and include at least 1 number.' and 'Do not show others your password.' There are two password input fields. The first field is labeled 'Password' and has a 'Show' link to its right. The second field is labeled 'Re-enter password' and also has a 'Show' link. At the bottom, there are two buttons: 'Cancel' and 'Next'. The 'Next' button is highlighted with a red border. Three green callout boxes with lines pointing to the form elements contain the following text: 'Лозинка' (Password) pointing to the first input field, 'Повторно внесета ја лозинката' (Re-enter the password) pointing to the second input field, and 'Понатаму' (Next) pointing to the 'Next' button.

Чекор 5: формирајте тајни прашања

Тајните прашања и одговори помагаат да се чува безбедноста на вашата сметка и нив можете да ги користите за да се запишете во сметката. Битно е само вие да можете да одговорите на прашањата. Вашите одговори треба да се идентични.

Треба да одберете 3 прашања и да ги внесете вашите одговори.

Можете да си формирате свои прашања. За таа цел, одберете **Write my own question**, потоа внесете го вашето прашање.

Или, можете да одберете прашања од наведениот список. Тука спаѓаат:

- Кое беше името на првата улица каде што живеете?
- Каде отидов прв пат на одмор?
- Каде беше моето омилено место што го посетував како дете?

Внесете го одговорот, потоа одберете **Next**. Направете го истото со прашањата 2 и 3.

The screenshot shows the 'Create secret question 1' screen, which is Step 5 of 5. It contains a list of questions with radio buttons, an 'Answer' input field, and 'Cancel' and 'Next' buttons. Green callout boxes with lines pointing to the interface elements provide Macedonian translations for the questions and buttons. A red box highlights the 'Answer' input field.

Annotations in the image:

- Кое беше името на првата улица каде што живеете?
- Каде отидив прв пат на одмор?
- Каде беше моето омилено место што го посетував како дете?
- Сакам да напишам свое прашање
- Внесете го одговорот
- Понатаму

Чекор 6: сметката е формирана

Формирајте myGov сметка.

Името на корисникот што го одбравте ќе се појави на екранот. Ќе ви ги испратиме овие податоци и по електронска пошта.

За да се запишете, одберете **Continue to myGov**.

Ова ве води до Почетната страна. Тогаш ќе можете:

- да се поврзете со служби
- отидете на **Поставки на сметката** и одредете го вашиот **избор за запишување во сметката и известувања во Инбокс**.

Australian Government **myGov**

✓ Account created

You can use either of these as your username:

AA123456
john.citizen@gmail.com

Вашето име на корисник

What to do now

You can:

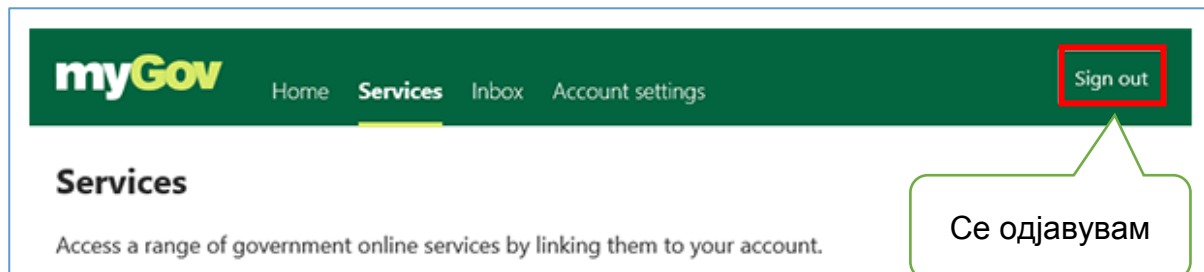
- link government services to your myGov account
- update your settings to tell us how you want to sign in securely
- choose whether to receive inbox notifications by text message or email.

Continue to myGov

Продолжете на myGov

Важно: секогаш одјавете се од интернет страната

Заради вашата приватност и безбедност, одберете **Sign out** кога ќе завршите со користењето на вашата myGov сметка.



Повеќе информации

За помош со англискиот јазик:

- користете ги нашите водичи на интернет што ќе ве водат чекор по чекор. Отидете на humanservices.gov.au/onlineguides
- јавете се во myGov служба за помош на **132 307** и одберете **Option 1**. Службата работи од понеделник до петок од 7.00 – 22.00 часот и сабота и недела од 10.00 – 17.00 часот.
- посетете службен центар или myGov излог.

За помош на вашиот јазик:

- отидете на humanservices.gov.au/yourlanguage каде што можете да прочитате, да слушате или да ги гледате информациите на вашиот јазик
- јавете се на **131 202** за да зборувате со нас на вашиот јазик за исплатите и услугите од Centrelink
- јавете се во Translating and Interpreting Service (TIS National) на **131 450** за да разговарате со нас на вашиот јазик за исплатите и услугите од Medicare и Child Support

Напомена: повиците од вашиот домашен телефон до телефонските броевите што почнуваат со '13' од кое и да било место во Австралија се наплаќаат по однапред утврдена цена. Таа цена може да се разликува од цената на локалните разговори а, исто така може да се разликува и помеѓу телефонските компаниии што ја нудат услугата. Повиците од вашиот домашен телефон до телефонски броеви што почнуваат со '1800' се бесплатни. За разговорите од јавни говорници и од мобилни телефони може да се мери времето и тие да се наплаќаат по повисока стапка.

Оградување

Информациите што се содржат во оваа публикација се наменети само како водич за исплатите и за услугите. Одговорноста е ваша да решите дали сакате да поднесете барање за исплата и да поднесете молба базирана на вашите конкретни околности.



myGov - create an account

Use this guide to create a myGov account.

myGov is a secure way to access government services online.

To start, go to my.gov.au

Then, select **Create an account**.



Username or email

[Forgot username](#)

Password

Do not show others your password

[Show](#)

[Forgot password](#)

Sign in

or

Create an account

What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

Create an account



Step 1: agree to terms of use

Read the **terms of use** and the **privacy notice**. These are in English.

The **terms of use** are the rules you must follow when you create and use your myGov account.

The **privacy notice** explains how we collect, use and share your personal information. It also explains how you can access and correct the information we have about you.

If you have read and agree with the **terms of use**, select **I agree**.

If you are unsure about the terms of use or privacy notice, ask someone to explain it to you.

The screenshot shows a mobile application interface for the 'Terms of use' screen. At the top left is a '< Back' link. The main heading is 'Terms of use' with a subtitle 'Step 1 of 5'. The text reads: 'By creating a myGov account, you are agreeing to be bound by the [terms of use](#). You are also agreeing to how the Department of Human Services collects, uses and discloses your personal information, as set out in the [privacy notice](#). The terms set out your responsibilities as a myGov account holder and our responsibilities as the service provider of myGov. By clicking 'I agree', this means you have read and understood the full [terms of use](#) and agree to comply with them.' At the bottom, there are two buttons: 'Cancel' and 'I agree'. The 'I agree' button is highlighted with a red border. Green callout boxes with lines pointing to the text identify 'terms of use', 'privacy notice', and 'I agree'.

Step 2: enter your email address

If you share an email address, only one person can use it for their myGov account. If this email address is already used for a myGov account, you will need to use another email address.

Enter your email address, then select **Next**.

Australian Government **myGov**

[Back](#)

Enter an email

Step 2 of 5

Enter the email address you will use to sign in to your myGov account. We will email you a code that you will need to enter on the next screen.

We will send an email to this address if you receive a message in your myGov inbox.

Email address

Cancel Next

Email address

Next

We will send you a code to your email address.

Enter the code, then select **Next**.

Australian Government **myGov**

[Back](#)

Enter code

Step 2 of 5

We sent a code to john.citizen@gmail.com

Code

Cancel Next

Code

Next

Step 3: enter your mobile number

Register your mobile phone number to your myGov account. You can also use this number as your username.

If you don't have a mobile phone or mobile phone coverage, select **skip this step**.

If you share a mobile phone number with someone, only one person can use it for their myGov account to sign in.

Enter your mobile number, then select **Next**.

The screenshot shows the 'myGov' interface for 'Step 3 of 5: Enter your mobile'. The page header includes the Australian Government logo and the 'myGov' brand. A 'Back' link is visible. The main heading is 'Enter your mobile' with the sub-heading 'Step 3 of 5'. Below this, there is explanatory text: 'myGov will send you a one-time use code to each time you sign in to your account.' and 'If you don't have a mobile number or mobile coverage, you'll need to answer secret questions to sign in. Select [skip this step](#), if you can't use a mobile number.' A text input field labeled 'Mobile number' is highlighted with a red border. Below the input field are two buttons: 'Cancel' and 'Next', with the 'Next' button also highlighted in red. Three callout boxes are present: one pointing to the 'skip this step' link, one pointing to the 'Mobile number' input field, and one pointing to the 'Next' button.

If you register your mobile phone number with myGov, we will send you a text message with a code.

Enter the code, then select **Next**.



Enter code

We sent a code to your mobile.

Code

[I did not receive my code](#)

Cancel

Next

Next

Step 4: create password

Your myGov account needs a password. You choose your own password. You should not share your password.

Your password must have at least 7 characters and at least 1 number.

To create a password:

- Enter your password.
- Then, re-enter your password and select **Next**.

Australian Government **myGov**

[← Back](#)

Create password

Step 4 of 5

Your password must have at least 7 characters and include at least 1 number.

Do not show others your password.

Password [Show](#)

Re-enter password [Show](#)

[Help creating a password](#)

Callout boxes: Password, Re-enter password, Next

Step 5: create secret questions

Secret questions and answers help keep your account secure and you can use them to sign in. Make sure you are the only person who can answer the questions. Your answers need to be an exact match.

You need to choose 3 questions and enter your answers.

You can create your own questions. To do this, select **Write my own question**, then enter your own question.

Or, you can choose your questions from the list. These include:

- What is the name of the first street I lived in?
- Where did I go on my first holiday?
- What was my favourite place to visit as a child?

Enter your answer, then select **Next**. Do this again for questions 2 and 3.

The screenshot shows a mobile interface for creating a secret question. At the top left is a blue '< Back' link. The title is 'Create secret question 1' with 'Step 5 of 5' below it. A subtitle reads 'Create 3 questions and answers that you can easily answer and others are unlikely to know.' Below this is a note: 'If you need to answer your secret questions in the future, the answers must be an exact match to those you give here.' There is a list of seven radio button options: 'What is the name of the first street I lived in?', 'Where did I go on my first holiday?', 'What was my favourite childhood book?', 'What was the first single/album I bought?', 'What was the name of my first pet?', 'What was the full name of my first boyfriend/girlfriend?', 'What was my favourite place to visit as a child?', and 'Write my own question'. Below the list is an 'Answer' field, which is a red-outlined text box. At the bottom are two buttons: 'Cancel' and 'Next'. Green callout boxes with lines pointing to the form elements contain the following text: 'What is the name of the first street I lived in?' (pointing to the first option), 'Where did I go on my first holiday?' (pointing to the second option), 'What was my favourite place to visit as a child?' (pointing to the sixth option), 'Write my own question' (pointing to the seventh option), 'Enter your answer' (pointing to the answer field), and 'Next' (pointing to the 'Next' button).

Step 6: account created

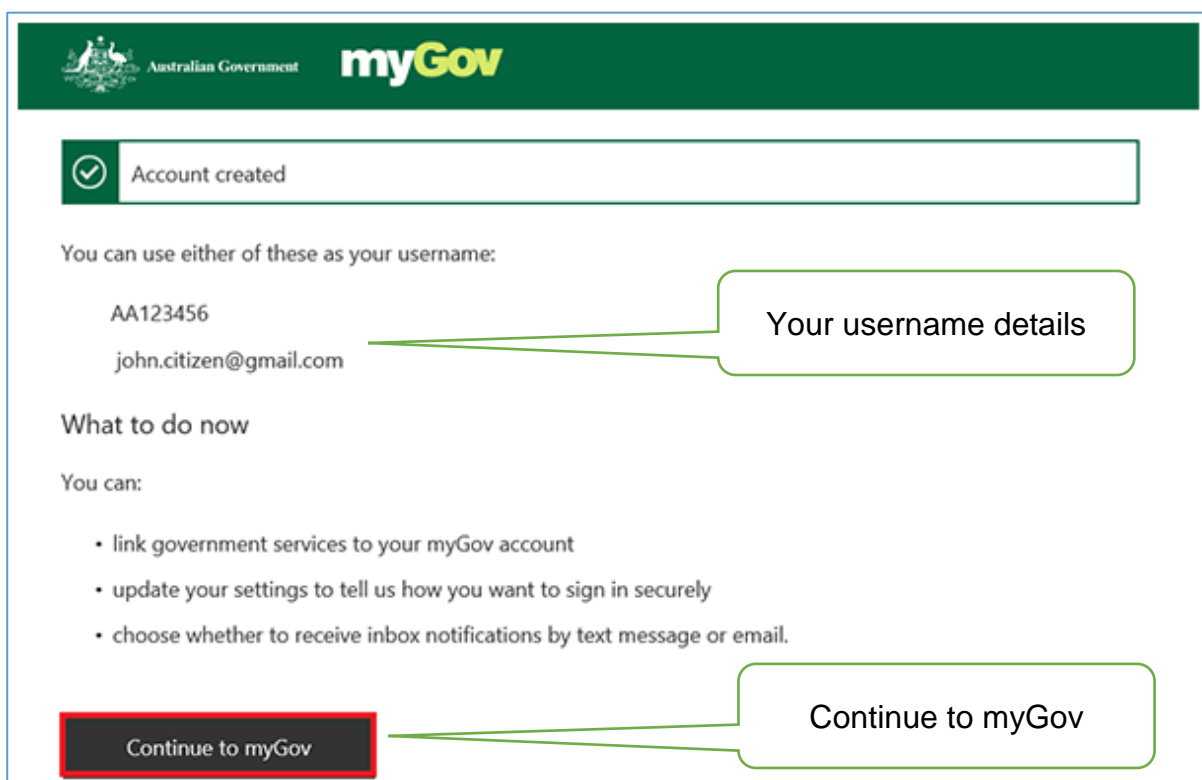
You have created a myGov account.

Your username will appear on the screen. We will also email these details to you.

To sign in, select **Continue to myGov**.

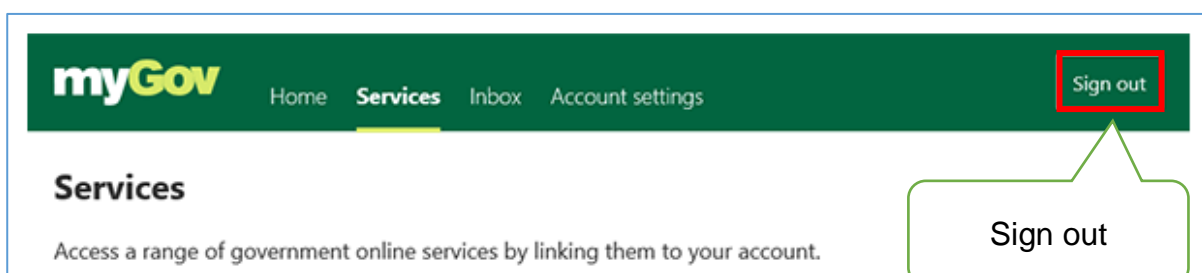
This takes you to the Home screen. You can then:

- link services
- go to **Account settings** and set up your **sign in options** and **Inbox notifications**.



Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.



More information

For help in English:

- use our step by step online guides. Go to humanservices.gov.au/onlineguides
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.