



myGov - كده، نبج سموتنگ

فكيسم، لسه لسه ماسوتنگ لكدنگ نبج سموتنگ د myGov.

myGov سمج لهدتنگ بئنگك، كده لصدنگ لسلفكك دهلنگنگ بلك ٲنكديس.

لكدنگ، كدهم، ل my.gov.au

كدهك، كدهم، [Create an account](#).



Username or email

[Forgot username](#)

Password

Do not show others your password

 [Show](#)

[Forgot password](#)

Sign in

or

Create an account

What is myGov?

A simple and secure way to access government online services:

- Australian JobSearch
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- HousingVic Online Services
- Medicare
- My Aged Care
- My Health Record
- National Disability Insurance Scheme
- National Redress Scheme

كده، نبج سموتنگ

في صفحة هذه، ليس يمكنك دمجك بوجه، يمكنك ان myGov، انفسك يد تدوس كوجه، سبب في اذكار، حذرك، بصر
بدر دعه.

فحده، ليس دعه، حذرك، كدهم، Next.



Enter code

We sent a code to your mobile.

Code

[I did not receive my code](#)

Cancel

Next

سبب اذكار

قھەڵگە 4: تەھە، سۆن چلگە دژۆن

سەختنەجە، د myGov مەبەقن مچس لسۆن چلگە دژۆن (قھەژۆد). ئۇسە، تەد لچبە، گەس چلگە دژۆن دژنەجە، تەنەجە، لچۆد دژن سەجە، گەس چلگەجە، دژۆن قن جە سەد قەخەقە ئسۆن.

چلگەجە، دژۆن لچۆد سەجۆن لک تەهۆن مچ 7 ئەهۆنە هەلک تەهۆن مچ 1 چننە (دسۆن).

لچۆنە سۆن چلگە دژۆن:

- چلچە، گەس چلگەجە، دژۆن.
- تەسۆن، چلچە، گەس چلگەجە، دژۆن سۆن لچۆن لچۆنە هەهۆنە، .Next

قەھەنگە 6: سەھەنگە کەتەنە گەنە

ئەسەرە، گەنە، ئەسەرە، ئەسەرە، ئەسەرە myGov.

ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە.

گەنە، ئەسەرە، ئەسەرە، ئەسەرە Continue to myGov.

ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە.

- گەنە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە.
- گەنە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە. (Account settings) گەنە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە. (sign in options) گەنە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە، ئەسەرە. (Inbox notifications).



myGov - create an account

Use this guide to create a myGov account.

myGov is a secure way to access government services online.

To start, go to my.gov.au

Then, select **Create an account**.



Username or email

[Forgot username](#)

Password

Do not show others your password

[Show](#)

[Forgot password](#)

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Create an account

Step 1: agree to terms of use

Read the **terms of use** and the **privacy notice**. These are in English.

The **terms of use** are the rules you must follow when you create and use your myGov account.

The **privacy notice** explains how we collect, use and share your personal information. It also explains how you can access and correct the information we have about you.

If you have read and agree with the **terms of use**, select **I agree**.

If you are unsure about the terms of use or privacy notice, ask someone to explain it to you.

The screenshot shows a mobile application interface for the 'Terms of use' screen. At the top left is a '< Back' link. The main heading is 'Terms of use' with the sub-heading 'Step 1 of 5'. The text reads: 'By creating a myGov account, you are agreeing to be bound by the [terms of use](#). You are also agreeing to how the Department of Human Services collects, uses and discloses your personal information, as set out in the [privacy notice](#). The terms set out your responsibilities as a myGov account holder and our responsibilities as the service provider of myGov. By clicking 'I agree', this means you have read and understood the full [terms of use](#) and agree to comply with them.' At the bottom, there are two buttons: 'Cancel' and 'I agree'. The 'I agree' button is highlighted with a red border. Green callout boxes with lines pointing to the text identify 'terms of use', 'privacy notice', and 'I agree'.

Step 2: enter your email address

If you share an email address, only one person can use it for their myGov account. If this email address is already used for a myGov account, you will need to use another email address.

Enter your email address, then select **Next**.

Australian Government **myGov**

[Back](#)

Enter an email

Step 2 of 5

Enter the email address you will use to sign in to your myGov account. We will email you a code that you will need to enter on the next screen.

We will send an email to this address if you receive a message in your myGov inbox.

Email address

Cancel Next

Email address

Next

We will send you a code to your email address.

Enter the code, then select **Next**.

Australian Government **myGov**

[Back](#)

Enter code

Step 2 of 5

We sent a code to john.citizen@gmail.com

Code

Cancel Next

Code

Next

Step 3: enter your mobile number

Register your mobile phone number to your myGov account. You can also use this number as your username.

If you don't have a mobile phone or mobile phone coverage, select **skip this step**.

If you share a mobile phone number with someone, only one person can use it for their myGov account to sign in.

Enter your mobile number, then select **Next**.

The screenshot shows the 'myGov' interface for the 'Enter your mobile' step. The header includes the Australian Government logo and the 'myGov' brand name. A navigation bar at the top left has a '< Back' link. The main heading is 'Enter your mobile' with the sub-heading 'Step 3 of 5'. Below this, there is explanatory text: 'myGov will send you a one-time use code to your mobile phone each time you sign in to your account.' and 'If you don't have a mobile number or mobile coverage, you'll need to answer secret questions to sign in. Select [skip this step](#), if you can't use a mobile number.' A text input field labeled 'Mobile number' is highlighted with a red border. Below the input field are two buttons: 'Cancel' and 'Next'. The 'Next' button is highlighted with a red border. Three callout boxes with green borders and arrows point to specific elements: one points to the 'skip this step' link, another points to the 'Mobile number' input field, and a third points to the 'Next' button.

If you register your mobile phone number with myGov, we will send you a text message with a code.

Enter the code, then select **Next**.



Enter code

We sent a code to your mobile.

Code

[I did not receive my code](#)

Cancel

Next

Next

Step 4: create password

Your myGov account needs a password. You choose your own password. You should not share your password.

Your password must have at least 7 characters and at least 1 number.

To create a password:

- Enter your password.
- Then, re-enter your password and select **Next**.

Australian Government **myGov**

[< Back](#)

Create password

Step 4 of 5

Your password must have at least 7 characters and include at least 1 number.

Do not show others your password.

Password [Show](#)

Re-enter password [Show](#)

[Help creating a password](#)

Callouts: Password, Re-enter password, Next

Step 5: create secret questions

Secret questions and answers help keep your account secure and you can use them to sign in. Make sure you are the only person who can answer the questions. Your answers need to be an exact match.

You need to choose 3 questions and enter your answers.

You can create your own questions. To do this, select **Write my own question**, then enter your own question.

Or, you can choose your questions from the list. These include:

- What is the name of the first street I lived in?
- Where did I go on my first holiday?
- What was my favourite place to visit as a child?

Enter your answer, then select **Next**. Do this again for questions 2 and 3.

The screenshot shows a mobile app interface for creating a secret question. At the top left is a blue '< Back' link. The title is 'Create secret question 1' with 'Step 5 of 5' below it. A subtitle reads 'Create 3 questions and answers that you can easily answer and others are unlikely to know.' Below this is a note: 'If you need to answer your secret questions in the future, the answers must be an exact match to those you give here.' There is a list of seven radio button options: 'What is the name of the first street I lived in?', 'Where did I go on my first holiday?', 'What was my favourite childhood book?', 'What was the first single/album I bought?', 'What was the name of my first pet?', 'What was the full name of my first boyfriend/girlfriend?', 'What was my favourite place to visit as a child?', and 'Write my own question'. Below the list is an 'Answer' field, which is a red-outlined text box. At the bottom are two buttons: 'Cancel' and 'Next'. Green callout boxes with lines pointing to the form elements contain the following text: 'What is the name of the first street I lived in?' (pointing to the first radio button), 'Where did I go on my first holiday?' (pointing to the second radio button), 'What was my favourite place to visit as a child?' (pointing to the seventh radio button), 'Write my own question' (pointing to the eighth radio button), 'Enter your answer' (pointing to the answer text box), and 'Next' (pointing to the 'Next' button).

Step 6: account created

You have created a myGov account.

Your username will appear on the screen. We will also email these details to you.

To sign in, select **Continue to myGov**.

This takes you to the Home screen. You can then:

- link services
- go to **Account settings** and set up your **sign in options** and **Inbox notifications**.

Australian Government **myGov**

✓ Account created

You can use either of these as your username:

AA123456
john.citizen@gmail.com

Your username details

What to do now

You can:

- link government services to your myGov account
- update your settings to tell us how you want to sign in securely
- choose whether to receive inbox notifications by text message or email.

Continue to myGov

Continue to myGov

Important: always sign out

For your privacy and security, select **Sign out** when you have finished using your myGov account.

myGov Home **Services** Inbox Account settings

Sign out

Services

Access a range of government online services by linking them to your account.

Sign out

More information

For help in English:

- use our step by step online guides. Go to humanservices.gov.au/onlineguides
- call the myGov helpdesk on **132 307** and select **Option 1**. It is open Monday to Friday 7 am – 10 pm and Saturday to Sunday 10 am – 5 pm.
- visit a service centre or myGov shopfront.

For help in your language:

- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.