

FIJIAN

DHS Avoid a debt

Person 1: Kevaka au saumi tiko mai na Department of Human Services ka veisau e dua na ka baleti au, e dodonu beka meu tukuna ki na tabana oqo?

Person 2: Io, e bibi mo tukuna ki na tabana qo ke veisau e dua na ka baleti iko SE vei koya o drau tiko vata tiko e na loma ni 14 na siga e yaco kina na veisau. Na veisau e yaco e na rawa ni veisautaka na levu ni ilavo se na mataqali sausaumi e veiganiti mo saumi kina.

Person 1: Na mataqali veisau vakacava e dodonu meu tukuna ki na tabana oqo?

Person 2: Oi, ke na ivakaraitaki qo, e dodonu mo tukuna ki na tabana oqo kevaka:

- e veisau na kemu isau se na kena isau o koya o drau tiko vata
- e veisau na vanua o tiko kina se veisau na levu ni rede o sauma
- sa mai tiko kei iko e dua se sa biuti iko o koya drau a tiko vata
- o sa vakamau, se drau sa veibiu se sa leqa o koya drau a tiko vata
- o sa tekivu vuli se sa tekivu vuli o koya drau tiko vata se sa oti se veisau na gauna ni nomudrau vuli.
- e biuti Ositerelia vakalekaleka se vakadua o koya drau tiko vata se o iko

Person 1: Na cava e bibi kina meu tukuna ki na tabana oqo na veisau e yaco?

Person 2: Kevaka o sega ni tukuna vakadodonu ki na tabana oqo na veisau e yaco, e na rawa ni sega ni ko saumi tiko vakadodonu. Kevaka e sa rui sivia na ilavo e soli vei iko, e dodonu mo sauma lesu na ilavo ka sega ni dodonu mo taura.

Person 1: Na cava au na cakava keu dinau tu ki na tabana qo?

Person 2: Kevaka e tu na ilavo mo sauma lesu, e na vakau yani vei iko e dua na ivola ka na vakamacalataki kina na ka e sa yaco kei na veisala eso o rawa ni sausaumi lesu kina. Kevaka e leqa na nomu sausaumi lesu, mo na veitaratara kei na tabana oqo me rawa ni veivosakitaki na sala ni sausaumi e na rawarawa vei iko.

Nanuma tiko, e bibi mo tukuna ki na Department of Human Services na itukutuku dina baleti iko. E rawa mo na veilewaitaki kevaka o tukuna na itukutuku lasu se veivakacalai.

Person 1: Au na rawa ni taura tale e vei e so na itukutuku?

Person 2: Ke o via kila tale eso na itukutuku, kei na veisau kece e dodonu mo vakaraitaka:

- mo gole ki na humanservices.gov.au
- sikova na Service Centre e voleka vei iko se
- mo rogoca na itukutuku e na vosa vakaviti , qirita na **13 1202**. Tokaruataki na naba mo qirita– **13 1202**.

(Spoken quickly, as a disclaimer) E na duidui na isau ni talevoni, vakatau ki na telephone service provider. E rawa ni isau levu cake na qiri mai na public telephone se talevoni veikauyaki.

Avoid a debt

Person 1: If I receive a payment from the Department of Human Services and something changes with my personal situation, do I need to tell them?

Person 2: Yes, it is very important that you tell the department about any change to your situation or your partner's within 14 days of the change. A change to your situation might change the payment amount or payment type that you are entitled to.

Person 1: What kinds of changes do I need to report to the department?

Person 2: Well, for example, you need to tell the department if:

- the amount of income you or your partner receive changes
- your address or the amount of rent you pay changes
- you start or stop living with someone
- you get married, separate from your partner or your partner dies
- you or your partner start or stop studying or change your study load
- you or your partner leave Australia temporarily or permanently.

Person 1: Why is it important to tell the department about these changes?

Person 2: If you don't tell the department when your personal situation changes, you might be paid an incorrect amount. If you receive more money than you should, you will have to pay the extra money back.

Person 1: What do I do if I owe the department money?

Person 2: If you have to pay money back, you will be sent a letter explaining the situation and your payment options. If you will have trouble paying back the amount, you should contact the department to discuss an arrangement that will work for you.

Remember, it is important to always provide the Department of Human Services with an accurate report of your personal situation. You can be charged with a criminal offence if you provide false or misleading information about your situation.

Person 1: Where can I find out more?

Person 2: For more information, and for a full list of changes you need to report, you can:

- go to **humanservices.gov.au**
- visit your nearest service centre, or
- for information in Fijian, call **131 202**. That number again – **131 202**.

Call charges may vary depending on the telephone service provider. Calls from public telephones and mobile phones may be charged at a higher rate.