



Faka'ehi'ehi mei he mo'ua

Ko e ha 'eku me'a 'e fai 'o ka liliu 'a e tu'unga 'oku ou 'iai?

'O kapau na'a ke ma'u ha totongi mei he Centrelink, 'oku fiema'u ke ke fakaha mai kia kimautolu fekau'aki pea mo ho'o pa'anga hu mai pea mo ha ngaahi liliu 'i he tu'unga 'oku ke 'iai.

Fakatokanga: koe kakai 'oku nau 'ave 'ihe 'ilopau ha ngaahi fakamatala 'oku 'ikai ke mo'oni, 'oku nau fou 'ihe founa fakatu'utamaki ke faka'ilo mei he lao pea faka'uli honau lekooti. 'Oku fakapapau'l 'e he Potungaue 'ae vahenga ngaue moe kautaha ngaue pea toe fakatatau 'ae lekooti kotoa kihe hisitolia 'oku tauhi 'e he Australian Taxation Office pea moe Department of Home Affairs kae pehe foki kihe ngaahi va'a moe potungaue kehekehe 'ae pule'anga kae pehe kihe ngaahi potungaue fakalele kumingaue.

Pa'anga Hu Mai

Fakaha mai kia kimautolu:

- 'o kapau na'a ke kamata pe 'osi mei ha ngaue
- ko e ha e lahi 'a e 'u houa 'oku ke ngaue ai pea 'oku liliu nai 'a e 'u houa ko eni
- pe ko e ngaue 'oku taimi kakato, faka-taimi pe taimi vaeua
- ko ho'o tu'unga vahenga/pa'anga hu mai kia koe kimu'a he to'o e tukuhau pea mo ha to e 'u me'a 'oku to'o mei ai
- 'oku 'iai ha pa'anga hu mai kia koe 'oku ke ma'u mei tu'apule'anga, pe
- tu'unga vahenga/ pa'anga hu mai ho hoa kimu'a pea to'o 'a e tukuhau ('o kapau 'oku 'iai ha'o hoa).

Ngaue pe kia koe

Fakaha mai kia kimautolu 'o kapau:

- 'oku ke ngaue pe koe kia koe pe 'oku ke kau ki ha pisinisi pe ko ha kautaha
- 'oku 'iai ha liliu 'i he pa'anga hu mai 'a ho'o pisinisi pe ko e kautaha mei he me'a koi a na'a ke fakaha fakamuimui taha mai kia kimautolu ('oku fa'a 'ilo eni 'i he taimi ko ia 'oku ke fakafonu ai 'a ho'o pa'anga tukuhau ki he pa'anga hu atu fakata'u kiate koe)
- ko e tokotaha koe 'oku ke ma'u ha monuu 'o ha talasiti (kau kiai mo e talasiti fakafamili), pe
- 'oku 'iai ha hiki hake pe ko ha holo hifo ki ho'o tu'unga vahenga fakaetukuhau mei he 'u ta'u kimu'a.

'Oku fiema'u ke ke 'omi hokohoko ha Profit and Loss Statements he mahina 'e tolu kotoa pe (pe ko e taimi koia 'oku mau fale'i atu ai) ka e 'oua leva kuo ke lava ke 'omi ha'o tukuhau fakafoki.

Fakatokanga'i ange: kataki 'o tauhi 'a ho'o 'u la'ivahe kotoa ki ho'o 'u me'a fakamo'oni pe 'a'au pea pehee foki ki he 'u taumu'a ke mau to e vakai'i mo to e fakapapau'i foki.

Kapau leva 'oku ke ma'u vahenga mei ha fa'ahinga vahe ma'ae kakai toulekeleka, 'e toe tuku atu mo ha peseta e 10% tautea 'oku ui koe Recovery Fee kapau na'e 'ova 'ae vahenga na'ake mau pea 'ikai ke fakahoko mai ho'o vahenga koia pe koe 'ikai keke fakahoko mai 'ihe 'ilopau pe ko ha fakamatala 'oku heliaki'l 'ae mo'oni.

‘U liliu ‘i he tu’unga ‘oku ke ‘iai

Fakaha mai kia kimautilu ‘o kapau:

- ‘oku liliu ho tu’asila
- kuo ke ‘osi mali, kamata ke ke nofo faka-mali, mavae pe to e fakataha
- ‘oku ‘iai ‘a e liliu ‘i he mahu’inga ‘o e pa’anga nofo totongi, pootingi, pe ko e loki nofo totongi ‘oku ke totongi
- ‘oku ke mavahe fakataimi mei ‘Aositelelia, pe mavahe ‘aupito pe ako ki tu’apule’anga
- mavahe ‘a e fanau mei ho’o tauhi pe ko ‘enau foki mai ki ho’o tauhi
- liliu ‘a e anga ‘a hono alea’i ho’o tauhi tokangaekina ‘o e fanau
- ‘oku ma’u ‘e ho’o leka ha pa’anga hu mai kiai ‘o laka ia ‘i he ngata’anga ‘o e mahu’inga ‘oku ‘osi fakangofua (‘eke mai kia kimautilu ko e ha ‘a e ngata’anga ko ia)
- na’a ke ma’u ha totongi pa’anga lahi
- ko koe pe ko ho hoa ‘oku mo ma’u ha totongi ko ha pa’anga malolo pe ko ha totongi ‘o fakanofu mei he ngaue
- ‘oku ke ma’u ha pa’anga hu mai kia koe mei ha to e feitu’u ange
- liliu ‘a ho’o ‘u koloa
- ko e alea koia ki hono tauhi koe ‘oku liliu pe ‘oku ta’ofi (‘o kapau ‘oku totongi’i koe ‘e kimautilu ko ha tokotaha tauhi), pe
- kuo tuku ‘a e ako ‘a ho’o tama.

‘U me’a kehe ‘e ngalingali te ke fiema’u ke ke ‘ilo kiai

Ko e tokotaha ako koe?

‘O kapau ko ha tokotaha ako koe, ‘oku fiema’u ke ke fakaha mai kia kimautilu pe ‘oku ke ‘osi:

- ta’ofi e ako
- liliu ‘a e lahi ‘o e houa ‘oku ke ako ai
- fetongi ho’o ‘u koosi
- fetongi ‘a e ‘apiako, pe
- fetongi ‘a e fakaikiiki ‘a ho’o koosi.

Neongo pe ‘oku mau ma’u mai ‘a e ‘u fakamatala mei ho’o ‘u ‘apiako, ka ‘oku ‘ikai ke fa’a ma’u ia he vave taha. ‘O kapau ‘oku ke fakakaukau ‘i he lolotonga ‘o e malolo (pe ko e tutuku he vaeau e ta’u pe ko e faka’osinga ‘o e ta’u) ke ‘oua te ke to e foki ki ho’o ako, kuopau ke ke fakaha mai kia kimautilu he vave taha ka e ‘oua te ke tali ki he toki kamata ‘a e semesita hoko.

‘O kapau te ke ta’ofi ho’o ako taimi kakato, ‘e kei malava pe ke ke ma’u ha fa’ahinga vahe ‘o kapau te ke fetu’utaki mai he vave taha.

‘Oku ke ma’u ‘a e Youth Allowance?

‘O kapau ‘oku totongi atu kia koe ‘a e Youth Allowance ‘e fiema’u ke ke talamai kia kimautilu ‘o kapau ‘oku ke:

- mavahe mei ‘api
- foki ki ‘api, pe
- kamata ke ke nofo fakataha mo e taha pe ko ho’o ongomatu’a fakatou’osi.

Tanaki atu kiai, ‘o kapau ‘oku ‘oatu ho’o vahe ‘o fakatatau ki he pa’anga hu mai ‘a ho’o ongomatu’a – ko e ‘uhii, he ‘oku ‘ikai ke ke tau’ataaina—kuopau k eke fakaha mai kia kimautilu ‘o kapau:

- 'oku liliu 'a e fakaikiiki 'o e pa'anga hu mai 'a ho'o ongomatu'a
- 'oku 'iai ha'o tokoua pe tuonga'ane/tuofefine kuo mavahe pe foki mai ki 'api
- 'oku totongi atu kia koe ha tu'unga vahe ko e mama'o mei 'api pea 'oku ke foki ki 'api (neongo aipe kapau ko e fakataimi pe)
- ko ho'o ongomatu'a 'oku na mavae, fakataha pe kuo na hoko ko e hoa
- taha 'i he fanau 'oku ke 'iai 'oku kamata ngaue taimi kakato
- 'oku ke liliu 'a e matu'a 'oku ke nofo mo ia, pe
- 'oku ke ma'u ha sikolasipi ('ikai kau ai 'a e Student Start-up Scholarship pea mo e Relocation Scholarship) pe ko ha fa'ahinga vahe fekau'aki pea mo ho'o ako.

'Oku ke ma'u 'a e Family Tax Benefit?

Ko e fakafuofua ko ia 'a e pa'anga hu mai 'a ho'o family 'oku ngaue'aki ia ke fika'i 'a e lahi 'o e totongi faka-famili te ke ma'u, like Family Tax Benefit mo e Child Care Subsidy. 'Oku mahu'inga ke ke 'omi kia kimautolu 'a e fakafuofua ofi taha ki he'ene tonu 'a e pa'anga hu mai 'a ho'o family 'a ia te ke ala lava, ko e 'uhii ke mau totongi atu 'a e mahu'inga totonu 'o e tokoni faka-famili. Ko ho'o fakafuofua pe 'esitimetu 'oku totonu ke ha sino mai ai 'a e 'u tu'unga fakapa'anga 'a ho'o family ki he ta'u fakapa'anga kakato. Ko e fakafuofua ko ia 'o e pa'anga hu mai, 'oku totonu ke kau kiai 'a e 'u pa'anga hu mai ki he famili mei he feitu'u kotoa pe. 'Oku to e fiema'u foki ke ke fakaha mai 'o kapau 'oku 'iai ha liliu 'i he tu'unga ho'o famili, hangee ko eni, 'oku liliu 'a e tu'asila, 'oku mavahe 'a ho'o tama mei ho'o tauhi pe 'oku liliu 'a e founga alea'i 'o e tauhi, pe 'oku ke to e ma'u hoa pe mavae.

Fakatokanga'i ange: kuopau ke ke fakaha mai kia kimautolu 'o kapau ko koe, pe ko ho'o hoa, 'oku 'ikai fiema'u ia ke fakahu atu ha faile 'o ha tukuhau totongi fakafoki (tax return).

Ko fe taimi 'oku fiema'u ai ke ke fakaha mai kia kimautolu

Kuopau ke ke fakaha mai kia kimautolu 'a ho'o pa'anga hu mai pea mo e 'u houa 'oku ke ngaue'i, 'I he fakauike ua koia 'oku ke ngaue ai ('o tatau aipe 'o kapau 'oku te'eki ke ke vahe koe) 'o hangee 'oku ke fa'a:

- fakahu mai ha foomu fakauike ua *Application for Payment*
- lipooti fakauikeua kae 'ikai fakafou mai ha foomu, pe 'oku ke fakahu ha foomu tu'oua, tu'ofa, tu'oono, tu'ovalu pe fakauike 'e 12

'O kapau te ke lipooti pe 'a e taimi 'oku liliu ai 'a e tu'unga 'oku ke 'iai, kuopau ke ke fakahoko ia 'I loto 'i he 'aho 'e 14.

Totongi Fakafoki 'o e Mo'ua

Kapau 'oku ke kei mo'ua mai ha pa'anga kiate kimautolu te mau lava pē 'o kole atu ke ke totongi 'a ho'o mo'ua Centrelink 'i ha fa'ahinga taimi pē.

Koe Australian Taxation Office 'oku malava ke nau 'omai ho tax refund ke totongi fakafoki 'aki ia ho'o mou'a ke toe vave ange ai hono totongi fakafoki mai.

'Oku 'iai pe founga kehekehe 'oku malava ke totongi fakafoki mai 'aki ha pa'anga 'oku ke mou'a mai. Ngaue 'aki 'ae ngaahi founga 'ihe Money You Owe ke totongi fakafoki kotoa mai 'aki ha pa'anga 'oku ke mou'a mai pe ko ho'o fokotu'u ha palani tafakafoki mai 'aki 'ae pa'anga mou'a.

Hu mai kihe **'akauni 'initaneti Centrelink** 'ihe **myGov** pea ke fili 'ae Money You Owe 'o sign in leva kiai.

Kapau 'oku 'ikai keke toe vahe mei he Centrelink ka 'oku iai ha 'o mou'a:

'Oku kei mahu'inga pe ho'o fakamatala mai ha liliu ki ho'o tukungamou'i. Kapau kuo ke hiki mei ho tu'asila ka 'oku 'iai ha mou'a 'oku kei toe keke totongi fakafoki mai. Kuo pau ke fakahoko mai ho tu'asila fo'ou 'o 'ikai toe 'ova 'ihe 'aho 'e 14.

'O kapau 'oku 'ikai ke kei 'i ai ha'o totongi fakafoki ka 'oku 'i ai ha'o mo'ua Centrelink 'e malava pē ke hili atu ha tupu ki ai. 'Oku malava pe ke mau ta'of

- Mau ta'ofi ha 'o fefolau'aki ki tu'apule'anga:
- kole kihe Australian Taxation Office ke 'omai ho tax refund ke totongi fakafoki 'aki ho'o mou'a
- kole ki he kautaha 'oku ke ngaue kiai ke to'o ha pa'anga mei ho vahenga ke totongi fakafoki mai 'aki ho mou'a
- kole kihe kautaha pangike 'oku ke ngaue'aki ke to'o mei ho'o account ha pa'anga ke totongi fakafoki ho mou'a
- vkole ange kiha kautaha tanaki mou'a ke nau fakafofonga'i mautolu kihono alea'i mo totongi fakafoki mai 'ae pa'anga 'oku ke mou'a mai
- Fakahoko atu 'ae malohi 'oe lao ke fakamalohi'l koe keke totongi fakafoki mai 'ae pa'anga 'oku ke mou'a mai

Kapau leva kuo ke alea'i ha founa fakapapau ke totongi fakafoki mai ho mou'a pea 'ikai leva ke toe hilifaki atu ha tukuhau ki ho mou'a

Founa ke fetu'utaki mai ai kia kimautolu

'E malava pe keke tokanga'i ho ngaahi fakaikiiki, lipooti ho vahenga, vakai pe paaki 'ae ngaahi tohi fekau'aki mo koe, pea tokanga'l mo hono totongi fakafoki 'ae pa'anga 'oku ke mou'a mai pea pehe foki ki hono vakai moe ngaahi totongi fakafoki 'ihe ngalu'ope fakafou mai he ngaahi lekooti 'ihe ngalu'ope pe koe telefoni to'oto'o.

Ma'u 'a e tokoni ki he lesisita pe ko hono ngaue'aki ho'o 'akauni 'i he 'initaneti 'i he **humanservices.gov.au/onlineguides**

Ke fakahū ha konga lahi 'o e ngaahi pepā 'o fakafou 'i ha 'akauni 'initaneti Centrelink pe ko 'emau ngaahi apps 'oku fe'alu'aki holó, 'alu ki he **humanservices.gov.au/submitdocumentsonline**

Ke ngaue'aki 'a 'emau polokalama 'i he telefoni to'oto'o, lesisita 'a ho'o 'akauni 'i he 'initaneti pea ke fakahifo (download) Express Plus ko e polokalama 'i he telefoni to'oto'o mei he App Store pe Google Play™*.

Malava ke ke ngaue'aki 'a ho'o 'u 'akauni hangee ko e Centrelink, Medicare mo e Child Support (Tokoni tauhi fanau) 'i he 'initaneti 'o fou 'i he myGov. Ko e myGov ko e founa vave mo faingofua ia ke ngaue'aki 'a e 'u sevesi 'a e pule'anga 'aki ha hingoa (username) pe 'e taha, paasiueeti 'e taha pea 'i he feitu'u malu pe 'e taha. Fa'u ha'o 'akauni 'i he **my.gov.au**

Vakai kiha ngaahi toe fakaikiki 'ihe lea Fakapilitania 'ihe **humanservices.gov.au** pe k oho telefoki kihe ngaahi fika 'l lalo:

Youth and Students	132 490
Australian Apprentices	133 633
ABSTUDY	Freecall™ 1800 132 317
Indigenous Call Centre	Freecall™ 1800 136 380
Employment Services	132 850
Older Australians	132 300
Disability, Sickness and Carers	132 717
Families and Parents	136 150
Centrelink Debt	Freecall™ 1800 076 072
Indigenous Centrelink Debt	Freecall™ 1800 138 193
TTY* 'u faka'eke'eke	Freecall™ 1800 810 586
Ke fetu'utaki mai kia kimautolu 'i ha to e lea fakamatakali ange makehe mei he lea Fakapalangi	131 202
National Business Gateway	131 158
Fakamatala moe Launga	Freecall™ 1800 132 468
TTY* Customer Relations Line *TTY ki he kakai pe 'oku tulip e 'oku palopalema 'emau fanongo pe lea. Ko e Telefoni TTY 'oku fiema'u ia ke ngaue'aki 'a e sevesi ko eniphone.	Freecall™ 1800 000 567
Department of Human Services Fraud Tip-off Line	131 524

'O ka toe fiema'u ha ngaahi fakamatala ange

- 'alu ki he humanservices.gov.au pea ke kumi ki he 'owing money' ki ha ngaahi toe fakamatala ange 'i he lea Faka-Pilitānia
- 'alu ki he humanservices.gov.au/yourlanguage 'a ē ko ē te ke lava ai 'o lau, fanongo ki he pe ko ho'o mamata ai ki he ngaahi fakamatala 'i ho'o leá
- 'alu ki he humanservices.gov.au/forms ke ke ma'u ai ha lisi 'o 'emau ngaahi foomú 'i he lea Faka-Pilitānia
- telefoni ki he **131 202** ke ke talanoa mai kiate kimautolu 'i ho'o leá 'o felāve'i pea mo e ngaahi totongi fakafoki Centrelink pea mo e ngaahi sēvesí
- telefoni ki he Translating and Interpreting Service (TIS National) 'i he **131 450** ke ke talanoa mai mo kimautolu 'i ho'o leá 'o felāve'i pea mo e ngaahi totongi fakafoki pea mo e ngaahi sēvesi Medicare mo e Child Support

Fakatokanga: ko e ngaahi telefoni mei ho'o telefoni 'apí ki he ngaahi fika '13' mei ha feitu'u pē 'i 'Aositelēlia 'oku totongi ia 'aki ha totongi tukupau. Ko e totongi ko iá 'e malava pē ke fetūkuaki mei he totongi 'o ha telefoni fakalotofonua pea 'e toe malava pē ke fetūkuaki 'i he vaha'a 'o e ngaahi kautaha telefoní. Ko e ngaahi telefoni ia ki he ngaahi fika '1800' mei ho'o telefoni 'apí 'oku ta'etotongi pē ia. Ko e ngaahi telefoni ia mei he ngaahi telefoni pule'angá pea mo e ngaahi telefoni to'oto'ó 'e malava pē ia ke taimi'i pea totongi 'i ha totongi 'oku toe ma'olunga angé

Me'a ke fakama'ala'ala

Ko e fakamatala ko ia 'oku 'i he paaki ko eni 'oku fakataumu'a pe ia ko e fakahinohino ki he 'u

vahe mo e 'u sevesi. Ko ho'o fatongia leva pe 'o'ou ia ke fakakaukau'i pe 'oku ke faka'amu ke ke tohi kole ki ha vahe pe ko ha'o fai ha kole, fekau'aki mo ha me'a 'oku fekau'aki mo e tu'unga 'oku ke 'iai.



Avoid a debt

What should I do if my circumstances change?

If you receive a Centrelink payment you need to tell us about your income and any changes in your circumstances. This is so we can make sure you get the correct payment amount and do not get overpaid.

Note: people who deliberately give false information also risk prosecution and a criminal record. The department verifies income with employers, and matches information with the Australian Taxation Office, the Department of Home Affairs and other government agencies and providers of employment services.

Income

Tell us:

- if you start or stop work
- the number of hours you work and if these hours change
- if the work is full-time, casual or part-time
- your earnings/income before tax and other deductions
- any income you get from outside of Australia, or
- your partner's earnings/income before tax (if you have a partner).

Self-employed

Tell us if:

- you are self-employed or involved in a business or company
- your business or company income changes from what you have previously advised us (usually known when you complete the annual income tax return)
- you are a beneficiary of a trust (including family trust), or
- there is an increase or decrease to your previous year's taxable income.

You need to provide ongoing Profit and Loss Statements every three months (or when otherwise advised by us) until you are able to provide a tax return.

Note: please keep all your payslips for your own reference and for our review and verification purposes.

If you are receiving a working age payment an additional 10% penalty, called Recovery Fee, may apply where you have been overpaid and you have not told us about your income or you have knowingly provided false or misleading information.

Changes in your circumstances

Tell us if:

- you change your address
- you get married, start to live in a marriage-like relationship, separate or reconcile



- there is a change in the amount of rent, board, or lodgings you pay
- you are leaving Australia temporarily, permanently or studying overseas
- children leave your care or come into your care
- your child care arrangements change
- your child earns income above the allowable limit (ask us what the limit is)
- you receive a lump sum payment
- you or your partner receive a payment for leave entitlements or a redundancy payment
- you receive income from any other source
- your assets change
- your caring arrangements change or cease (if you are paid by us as a carer), or
- your child stopped studying.

Other things you might need to know

Are you a student?

If you are a student, you need to tell us if you have:

- stopped studying
- changed the number of hours you are studying
- changed courses
- changed educational institutions, or
- changed your course details.

Although we obtain information from educational institutions, this may not happen immediately. If you decide in the semester break (either mid-year or end-of-year) not to return to your studies, you must tell us straight away and not wait until the start of the next semester.

If you stop studying full-time, you may still be eligible for some type of payment if you contact us straight away.

Do you receive Youth Allowance?

If you are paid Youth Allowance you need to tell us if you:

- leave home
- return home, or
- start living with one or both of your parents.

In addition, if you are paid subject to your parents' income—that is, you are not independent—you should also tell us if:

- your parents' income details change
- you have a brother or sister who leaves or returns home
- you are paid an away from home rate and you return home (even temporarily)
- your parent(s) separate, reconcile or become partnered
- one of your siblings start full time work
- you change the parent you are living with, or
- you receive a scholarship (excluding the Student Start-up Scholarship and the Relocation Scholarship) or any other payments relating to your studies.

Do you receive Family Tax Benefit?

Your family income estimate is used to work out how much family assistance you get, like Family Tax Benefit and Child Care Subsidy. It is important that you give us the most accurate family income estimate you can, so we can pay you the right amount of family assistance. Your estimate should reflect your family's financial circumstances for the whole financial year. The income estimate should include income from all sources. You also need to tell us if your family circumstances change, for example, you change address, your child leaves your care or care arrangements change, you become partnered or separate.

Note: you should tell us if you, or your partner, are not required to lodge a tax return.

When you need to notify us

You must tell us your income and your hours worked, in the fortnight in which you work (even if you have not been paid yet), if you usually:

- lodge a fortnightly Application for Payment form
- report fortnightly but without a form, or lodge a form every two, four, six, eight or 12 weeks.

If you only report when your circumstances change, you must do so within 14 days.

Paying back the money you owe

If you owe us money we can ask you to pay off your Centrelink debts at any time.

To help you pay off your debt faster, the Australian Taxation Office may send us your tax refund to pay your debt.

There are different ways you can repay the money you owe. Use the Money You Owe service to pay the amount owed in full, or to set up a payment arrangement.

Sign in to your **Centrelink online account** through **myGov** and select Money You Owe.

If you no longer receive a Centrelink payment but owe us money

It is still important to tell us when there's a change to your circumstances. If you move house and you still owe us money, you need to tell us your address within 14 days after you move.

If you no longer receive a payment and have a Centrelink debt you could be charged interest. We may also:

- stop you from travelling overseas;
- ask the Australian Taxation Office to give us your tax refund to repay the amount owed;
- ask your employer repay the amount you owe from your wage or salary;
- ask your bank or financial institution to repay the amount you owe from your account;
- ask an external collection agent to collect the amount you owe on our behalf;
- take legal action to enforce repayment of the money you owe.

If you have entered into a payment arrangement and you are making the payments as agreed, you will not be charged interest.

How to contact us

You can manage your details, report your income, view and print your letters, manage the repayments of the money you owe and check your payment details using our online accounts or mobile apps.

Get help with registering and using your online account at humanservices.gov.au/onlineguides

To submit most documents through a Centrelink online account or our mobile apps, go to humanservices.gov.au/submitdocumentsonline

To use our mobile apps, register your online accounts and then download an Express Plus mobile app from the App Store or Google Play™*.

Access your Centrelink, Medicare and Child Support online accounts through myGov. myGov is a fast simple way to use government services online with one username, one password and in one secure location. Create an account at my.gov.au

For more information in English go to humanservices.gov.au or call the relevant number below:

Youth and Students	132 490
Australian Apprentices	133 633
ABSTUDY	Freecall™ 1800 132 317
Indigenous Call Centre	Freecall™ 1800 136 380
Employment Services	132 850
Older Australians	132 300
Disability, Sickness and Carers	132 717
Families and Parents	136 150
Centrelink Debt	Freecall™ 1800 076 072
Indigenous Centrelink Debt	Freecall™ 1800 138 193
TTY* enquiries	Freecall™ 1800 810 586
To speak to us in languages other than English	131 202
National Business Gateway	131 158
Feedback and complaints	Freecall™ 1800 132 468
TTY* Customer Relations Line *TTY is only for people who are deaf or have a hearing or speech impairment. A TTY phone is required to use this service.	Freecall™ 1800 000 567
Department of Human Services Fraud Tip-off Line	131 524

For more information

- go to humanservices.gov.au and search 'owing money' for more information in English

- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch information in your language
- go to humanservices.gov.au/forms for a list of our forms in English
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application, with regard to your particular circumstances.