



# Crisis Payment for Humanitarian Entrants

Yeroo itti gargaarsa dabalaa ati nu irraa barbaaddu akka jiru ni hubanna. Kaffaltiin addaa Dandamannaa Crisis Payment kun reefuu haaraa biyya kana seentee qubannaan kee gargaarsa hatattamaa barbaada taheef al-tokkoof kan siif kennamuu dha.

## Kaffaltii kana eenyutu argata?

Kaffaltii kana kan hoo osoo Australia keessa hin gahin Visa Gargaarsa Namoomaa Australia (Australian Humanitarian Visa) siif kennamee qofa argatta.

Kaffaltii Dandamannaa (Crisis Payment) kana ati argatuuf:

- Kaffaltii gargaarsaa Centrelink irraa itti fuftee argatuu kan dandeessu hoo tahe
- Yeroo gargaarsaaf iyyataa jirtutti rakkoo maallaqaa jabduu kan qabdu hoo tahe
- Guyyaa gaafatte sana Australia keessa jirta hoo tahe
- Gosa visa gargaarsa namoomaa armaan gadii hoo siif kenname:
  - subclass 200—Refugee
  - subclass 201—In Country Special Humanitarian
  - subclass 202—Global Special Humanitarian
  - subclass 203—Emergency Rescue
  - subclass 204—Woman at Risk
- Visa gargaarsa namoomaa qabaattee guyyaa jalqabaa Australia keessa qubatte irraa qabdee guyyoota torba keessatti gargaarsa kana gaafatuu dandeessa (yokan qubatee guyyoota torba keessa nu qunnamtee garuu guyyoota 14 keessatti ammo unkaa iyyannaa gargaarsaa kee naqatuu qabda).

## Kaffaltiin Dandamannaa Crisis Payment kun meeqa?

Hammi ati Kaffaltii Dandamannaa (Crisis Payment) siif kennamu kaffaltii kee Centrelink irraa torbanitti argatuun wal qixa. Kun kaffaltii siif kennamu dabalaa kan akka Gargaarsa Kiraa Manaa (Rent Assistance) yokan Gatii Qorsa Wal'aansaa (Pharmaceutical Allowance) hin dabaluu.

## Hardship Advance

Kaffaltii Dandamannaa (Crisis Payment) kanatti dabalee, hoo kaffaltiif gahaa taatee jiraatee kaffaltii yero yeroon siif kennamu irraa hammi tokko akka siif kennamu tarii iyyatuu dandeessa. Kunis Gargaarsa Rakkina Keessattii (Hardship Advance) jedhama.

## Odeeffannoo dabalaaf

|                                       |                               |
|---------------------------------------|-------------------------------|
| Sararaa Man-bahiinsaa                 | <b>132 850</b>                |
| Sararaa Jaarolee Australia            | <b>132 300</b>                |
| Qaam-dhibama fi Kunuunsota            | <b>132 717</b>                |
| Sararaa Maatilee fi Warreenii         | <b>136 150</b>                |
| Dardara fi Bartoota                   | <b>132 490</b>                |
| Dhibee Dhageettii fi Dubbachuu (TTY*) | <b>Freecall™ 1800 810 586</b> |

\*Dhibeen Dhageettii fi Dubbachuu (TTY) namoota duudaa yokan rakkoo dhageettii yokan dubbatuu qaban qofaaf. Dhibee Dhageettii fi Dubbachuu (TTY) kan qaban lakkoofsa bilbila

Odeeffannoo afaanota kan biroof mar-sariitee (website) keenya **humanservices.gov.au** laalii 'Odeeffannoo afaan keetiin' kan jedhu irra tuqi yookaan bilbila keenya tajaajila afaan-danuu **131 202** irratti bilbili.

Gatiin bilbila ati mana kee irraa lakkoofsa bilbilaa kan dame (department) '13' eegaluu irratti bilbiltu gosa tajaajila bilbilaa ati qabdu irratti hundaawa. Bilbila ummataa fi bilbila harkaa irraa hoo dhofte gatiin isaa ol ka'aa dha.



# Crisis Payment for Humanitarian Entrants

We understand there may be times when you need additional support from us. Crisis Payment is a special one-off payment to assist with your immediate settlement needs if you are a newly arrived humanitarian entrant.

## Who can receive the payment?

This payment is only available if you were issued with an Australian Humanitarian Visa before your first arrival in Australia.

To receive Crisis Payment, you must:

- be eligible for a Centrelink pension or benefit
- be in severe financial hardship on the day of claim
- be in Australia on the day of claim
- hold one of the following qualifying humanitarian visas:
  - subclass 200—Refugee
  - subclass 201—In Country Special Humanitarian
  - subclass 202—Global Special Humanitarian
  - subclass 203—Emergency Rescue
  - subclass 204—Woman at Risk
- claim within seven days of your first arrival in Australia on a qualifying humanitarian visa (or contact us with an intent to claim within seven days and lodge a claim within 14 days of that contact).

## How much is the Crisis Payment?

The amount of Crisis Payment is equal to one week's payment of your basic Centrelink pension or benefit. This doesn't include additional payments such as Rent Assistance or Pharmaceutical Allowance. This payment is a one-off addition to your regular fortnightly payment.

## Hardship Advance

In addition to Crisis Payment, you may also apply to have part of your first instalment of pension or benefit paid early if eligible. This is called a Hardship Advance.

## For more information

|                           |                               |
|---------------------------|-------------------------------|
| Employment line           | <b>132 850</b>                |
| Older Australians line    | <b>132 300</b>                |
| Disability and Carers     | <b>132 717</b>                |
| Families and Parents line | <b>136 150</b>                |
| Youth and Students        | <b>132 490</b>                |
| TTY* enquiries            | <b>Freecall™ 1800 810 586</b> |

\*TTY is only for people who are deaf or have a hearing or speech impairment. A TTY phone is required to use this service.

For information in other languages visit our website at **humanservices.gov.au** and click on 'Information in your language' or call our multilingual phone service on **131 202**.

Charges for calls from your home phone to the department's '13' numbers vary depending on your telephone service provider. Calls from public and mobile phones are charged at a higher rate.