



Crisis Payment (ဂွါဂီအူတဲာ်မၤစၢၤ)

ပသ့ၣ်ညါလၢ တဘျီတခါန့ၣ် နကလိၣ်အါထီၣ်ဘၣ် တဲာ်မၤစၢၤအဂၤန့ၣ်လီၤ. Crisis Payment(ဂွါဂီအူတဲာ်မၤစၢၤ)န့ၣ် မ့ၢ်ဝဲတဲာ် မၤစၢၤလီၤဆိတခါလၢ တဲာ်ဟ့ၣ်အီၤတဘျီယီၤခဲလၢၣ် လၢဘၣ်တဘျီတဲာ်ဟ့ၣ်န့ၣ်သ့ နတဲာ်အိၣ်သးလီၤဆိတခါအိၣ်အသိးန့ၣ်လီၤ.

ဘၣ်မနုၤအယီၤ တဲာ်ဟ့ၣ်တဲာ်မၤစၢၤအံၤလဲၣ်

နမ့ၢ်ဘၣ်ကွၢ်ဆၢၣ်မဲာ်ဒီးတဲာ်အိၣ်သးလၢလၢတဖၣ်န့ၣ် ဘၣ်တဘျီ တဲာ်ဟ့ၣ်န့ၣ် Crisis Payment(ဂွါဂီအူတဲာ်မၤစၢၤ)သ့-

- ဘၣ်ဟးဆူၣ်ထီၣ်ကွၢ်လၢနဟံၣ်ပူၤ ဒီးထီၣ်အိၣ်ဟံၣ်သီ မ့တမ့ၢ်တီၢ်လၢယုဟံၣ်အသီ မ့ၢ်လၢနဘၣ်ကွၢ်ဆၢၣ်မဲာ်တဲာ်အိၣ်သး နးမး ဒ်အမ့ၢ် ဟံၣ်ပူၤယီၤပူၤတဲာ်စုဆူၣ်ခိၣ်တကး မ့တမ့ၢ် န့ဆၢၣ်တဲာ်တတၢ်တနါတခါခါအယီၤ
- ဆဲးအိၣ်ဒီးလၢနဟံၣ်ပူၤ ဝဲနကွၢ်ဆၢၣ်မဲာ်ဟံၣ်ပူၤယီၤပူၤတဲာ်စုဆူၣ်ခိၣ်တကးဝံၤလီၤခံ ဒီးနဟံၣ်ဖိယီၤဖိလၢ အမၤဆါန့ၣ်ဟး ထီၣ်ကွၢ်လၢဟံၣ်ပူၤ မ့တမ့ၢ် တဲာ်သးဆူၣ်ကွၢ်အီၤ
- ဟးထီၣ်လၢယီၤပူၤသီသီ မ့တမ့ၢ် သီဟးထီၣ်သီလၢတဲာ်မၤဘၣ်ကွၢ်တဲာ်တဲာ်ဒုးယာ်သီသီ ဝဲအိၣ်လၢတဲာ်ဒုးယာ်ပူၤ၁၄၄၅ၤထီၣ် ဝံၤ
- ဟဲတုၤလၢ ကီၢ်အိးစံးဩလ်ယုၣ်ပူၤ ဝဲတဲာ်ဒီးန့ၣ်ဘၣ် ပုၤဂ့ၢ်ဝီဘၣ်စၢ်လီၤခံ အဆိကတၢ်တဘျီ

ယဒီးန့ၣ်ဘၣ်တဲာ်မၤစၢၤအံၤသ့ဧါ

လၢကဒီးန့ၣ်ဘၣ်Crisis Payment(ဂွါဂီအူတဲာ်မၤစၢၤ)အဂီၢ် နကဘၣ်မ့ၢ်ပုၤလၢ အကွၢ်ဆၢၣ်မဲာ်ဘၣ်ဒီး ကျိၣ်စုတဲာ်ဂ့ၢ်ကီၢ်သပုၤက တၢ် ဒီးနဘၣ်တီၣ်ထီၣ်အီၤဝဲ တဲာ်လၢလၢအံၤကဲထီၣ်သးဝံၤလီၤခံ န့ၣ်သီအတီၢ်ပူၤ-

- ကွၢ်ဆၢၣ်မဲာ်တဲာ်အိၣ်သးနးဒိၣ်မး
- ဟံၣ်ဖိယီၤဖိအကျါလၢအမၤဆါန့ၣ်ဟး ထီၣ်ကွၢ်လၢဟံၣ်ပူၤ, မ့တမ့ၢ် ဘၣ်တဲာ်သးကွၢ်အီၤလၢနဟံၣ်ပူၤ
- မ့ၢ်တနံၤလၢ နဟးထီၣ်ဘၣ်လၢ ယီၤဒိၣ် မ့တမ့ၢ် တဲာ်မၤဘၣ်ကွၢ်တဲာ်ဒုးယာ်လီၢ်
- ဟဲတုၤလၢ ကီၢ်အိးစံးဩလ်ယုၣ်ပူၤ ဝဲဒီးန့ၣ်ဘၣ် ပုၤဂ့ၢ်ဝီဘၣ်စၢ်လီၤခံ အဆိကတၢ်တဘျီ

နကဘၣ်မ့ၢ်စုကီၢ်ပုၤလၢအဒီးန့ၣ်ဘၣ် မ့တမ့ၢ် န့ၣ်ဘၣ်တဲာ်မၤစၢၤလၢလၢတဖၣ်အံၤသ့-

- Centrelink ဝဲၤစ့ၣ် (pension) မ့ၢ်တမ့ၢ် တဲာ်မၤစၢၤ - တဲာ်အဝဲအံၤကမ့ၢ်ဝဲ Parenting Payment, Newstart Allowance, Youth Allowance, Disability Support Pension ဒီးAge Pension, မ့တမ့ၢ် ABSTUDY Living Allowance.

နဒီးန့ၣ်မ့ၢ်သ့ဒၣ်ထဲ တဲာ်မၤစၢၤလၢအမ့ၢ် Family Tax Benefit payment မ့တမ့ၢ် Child Care Subsidy ခံခါဇီၤလီၤန့ၣ် နဒီး န့ၣ် Crisis Payment တသ့ဘၣ်.

Crisis Paymentန့ၣ်တဲာ်ဟ့ၣ်အီၤဆဲးအါလဲၣ်

Crisis Paymentန့ၣ် ထဲသိးဒီး Centrelinkဝဲၤစ့ၣ် (pension)မ့တမ့ၢ် တဲာ်မၤစၢၤလၢတန့ၣ်အဂီၢ်. တဲာ်မၤစၢၤအဝဲအံၤ တပၣ်ယုၣ် ဒီးတဲာ်မၤစၢၤအဂၤ ဒ်အမ့ၢ် Rent Assistance (ဟံၣ်လဲတဲာ်မၤစၢၤ) မ့တမ့ၢ် Pharmaceutical Allowance(ကသံၣ်တဲာ်မၤ စၢၤ)တဖၣ်ဘၣ်. တဲာ်မၤစၢၤအဝဲအံၤ မ့ၢ်တဲာ်မၤစၢၤလၢ တဲာ်ဟ့ၣ်အီၤတဘျီယီၤခဲလၢၣ် လၢအတဘၣ်ထွဲလီၢ်သးလၢ တဲာ်မၤစၢၤညီၣ်အ ဂၤတဖၣ်ဘၣ်န့ၣ်လီၤ.

Hardship Advance (တဲာ်ကီၢ်တဲာ်ခဲတဲာ်မၤစၢၤဆိ)



တလၢထီၣ် Crisis Payment န့ၣ်, ဘၣ်တဘၣ် နယုလၢတၢ်ကဟ့ၣ်ဆိနုၤ န့ၣ်ပၤစ့ၣ်(pension)ဒီးတၢ်မၤစၢၤ လၢနဒီးန့ၣ်ဘၣ်အီၤအဆိကတၢ်တဘျီအံၤသ့န့ၣ်လီၤ. တၢ်အဝဲအံၤ ဘၣ်တၢ်ကိးအီၤလၢ **Hardship Advance** န့ၣ်လီၤ.

တၢ်ဂ့ၢ်တၢ်ကျိၤအဂ့ၢ်အဂီၢ်

Employment Services (တၢ်ဖံးတၢ်မၤတၢ်မၤစၢၤလီၤတဲစိကျိၤ)	132 850
Older Australians line (အီးစၢၤထွဲလ်ယၣ်ဖိသးပုၤလီၤတဲစိကျိၤ)	132 300
Disability and Carers (က့ၢ်ဂီၤခိၣ်န့ၣ်တလၢပုၤဒီးပုၤကွၢ်ထွဲတၢ်လီၤတဲစိကျိၤ)	132 717
Families and Parents line (ဟံၣ်ဖိဖိဒီးမိၢ်ပၢ်လီၤတဲစိကျိၤ)	136 150
Youth and Students (သးစၢ်ဒီးကိၣ်ဖိလီၤတဲစိကျိၤ)	132 490
TTY* တၢ်သံကွၢ်တဖၣ်	ကိးတလၢၢ်အပူၤ 1800 810 586

*TTYန့ၣ်မ့ၢ်ဒၣ်ထဲလၢ ပုၤန့ၢ်တအၢၤ ဒီးတဲတၢ်တဘၣ်လီၤတၢ်လီၤဆဲး တဖၣ်အဂီၢ်န့ၣ်လီၤ. လၢကကိးလီၤတဲစိကျိၤတခါအံၤအဂီၢ် တၢ်ကဘၣ်ဆူးကါဝဲ TTYလီၤတဲစိန့ၣ်လီၤ.

မ့ၢ်ဘၣ်သးသ့ၣ်ညါအါထီၣ်တၢ်ဂ့ၢ်တၢ်ကျိၤလၢ အဘၣ်တၢ်ကွဲးအီၤလၢကျိၢ်အဂၤတဖၣ်န့ၣ် လဲၤဟးကွၢ်ဘၣ်လၢ ဝဲးဖူး **humanservices.gov.au**တဘျီအံၤအပူၤ ဒီး စံၢ်လီၤ “တၢ်ဂ့ၢ်တၢ်ကျိၤလၢကညီကျိၢ်” မ့တမ့ၢ် ဆဲးကျိးဘၣ် ကျိၢ်အါကလုာ်လီၤတဲစိတၢ်မၤစၢၤလၢ **131 202**တက့ၢ်.

နမ့ၢ်ကိးလီၤတဲစိ လၢအနီၣ်ဂံၢ်လၢအစးထီၣ်သး‘13’ န့ၣ် အလဲကလၢၢ်ထဲလဲၣ်န့ၣ် ဒီးသန့ထီၣ်အသိးလၢ နလီၤတဲစိမန့ၣ်န့ၣ်လီၤ. တၢ်မ့ၢ်ကိးအီၤလၢ ကမျၢၢ်လီၤတဲစိ ဒီးမိၢ်ဘဲလီၤတဲစိန့ၣ် ဘၣ်တဘၣ် အလဲကလၢၢ်ဒိၣ်န့ၣ်လီၤ.



Crisis Payment

We understand there may be times when you need additional support from us. Crisis Payment is a special one-off payment that may be paid to you in certain special circumstances.

Why is it paid?

Crisis Payment may be paid when you:

- have been forced to leave your home and establish, or intend to establish, a new home because of an extreme circumstance such as domestic violence or a natural disaster
- remain in your home after experiencing domestic violence and the family member responsible has left or been removed from the home
- have been released from prison or a correctional centre after being imprisoned for a period of at least 14 days as a result of being charged with an offence, or
- have arrived in Australia for the first time on a qualifying humanitarian visa.

Am I eligible?

To be eligible for a Crisis Payment, you must be in severe financial hardship and must make a claim within seven days of one of the following events:

- an extreme circumstance
- the family member responsible for you experiencing domestic violence leaves, or is removed from your home
- the date you were released from prison or correctional centre, or
- your first arrival in Australia on a qualifying humanitarian visa.

You must also be receiving, or be eligible to receive:

- a Centrelink pension or benefit – this includes payments such as Parenting Payment, Newstart Allowance, Youth Allowance, Disability Support Pension and Age Pension, or ABSTUDY Living Allowance.

You will not be eligible for a Crisis Payment if your only entitlement from us is a Family Tax Benefit payment or Child Care Subsidy.

How much is the Crisis Payment?

The amount of Crisis Payment is equal to one week's payment of your basic Centrelink pension or benefit. This doesn't include additional payments such as Rent Assistance or Pharmaceutical Allowance. This payment is a one-off addition to your regular fortnightly payment.



Hardship Advance

In addition to Crisis Payment, you may also apply to have part of your first instalment of pension or benefit paid early if eligible. This is called a Hardship Advance.

For more information

Employment Services	132 850
Older Australians line	132 300
Disability and Carers	132 717
Families and Parents line	136 150
Youth and Students	132 490
TTY* enquiries	Freecall 1800 810 586

*TTY is only for people who are deaf or have a hearing or speech impairment. A TTY phone is required to use this service.

For information in other languages visit our website at humanservices.gov.au and click on 'Information in your language' or call our multilingual phone service on **131 202***.

Charges for calls from your home phone to the department's '13' numbers vary depending on your telephone service provider. Calls from public and mobile phones are charged at a higher rate.