

**centrelink**

The Australian Government Department of Human Services needs to know to what bank account you want your Australian pension sent. Your pension will be issued electronically in Euro.

Please note that payments may be subject to fees levied by your bank, and such fees must be paid by you.

**Please confirm with your bank or financial institution that your account is capable of receiving wire payments in Euro.**

The nominated account must be in your name, or that of your registered Human Services nominee, or it may be a joint account with another person. If you would like to register a nominee to act on your behalf in dealings with Human Services, please contact us.

Please fill in the details overleaf in BLOCK letters, and then ask your bank or financial institution to verify the information you have supplied.

Please attach a copy of a bank document that shows your bank details, including your International Bank Account Number (IBAN) and the name(s) of the account holder(s). Once the form is completed and your bank has confirmed the details, please sign the form and return it in the envelope provided to the address below. If you need help, contact the Department of Human Services International Services (contact details below).

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| <b>Postal address</b> | <b>Department of Human Services<br/>International Services<br/>PO Box 7809<br/>Canberra BC ACT 2610<br/>AUSTRALIA</b> |
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| <b>Fax number</b> | <b>+61 3 6222 2799</b> |
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| <b>Telephone number</b> | <b>+61 3 6222 3455</b> |
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**Note:** Call charges apply—calls from mobile phones may be charged at a higher rate.



Please fill in the details below in BLOCK letters, and then ask your bank or financial institution to verify the information you have supplied.

Name of Bank or  
Financial Institution  
Address of Bank or  
Financial Institution Branch

Number/Street

Town/City/Postcode

Country

SWIFT/BIC

International Bank  
Account Number (IBAN)

Name of Account Holder

To the Bank/Financial Institution  
Bank/Financial Institution Stamp

We confirm that the customer account can receive deposits by electronic means and that the account details of the customer are correct.

Privacy and your  
personal information

Your personal information is protected by law (including the *Privacy Act 1988*) and is collected by the Australian Government Department of Human Services for the assessment and administration of payments and services.

Your information may be used by the department, or given to other parties where you have agreed to that, or where it is required or authorised by law (including for the purpose of research or conducting investigations).

You can get more information about the way in which the department will manage your personal information, including our privacy policy, at [humanservices.gov.au/privacy](http://humanservices.gov.au/privacy)

Customer statement

I have attached a copy of a bank document that shows my bank details, including my IBAN and the name(s) of the account holder(s).

Customer signature

Date

Customer name

Customer's Centrelink  
Reference Number



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