



Budget 2018-19

Portfolio Budget Statements 2018-19 Budget Related Paper No. 1.11

Human Services Portfolio

Budget Initiatives and Explanations of
Appropriations Specified by Outcomes
and Programs by Entity

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The Hon Michael Keenan MP
Minister for Human Services
Minister Assisting the Prime Minister for Digital Transformation

President of the Senate
Australian Senate
Parliament House
CANBERRA ACT 2600

Speaker
House of Representatives
Parliament House
CANBERRA ACT 2600

Dear Mr President
Dear Mr Speaker

I hereby submit Portfolio Budget Statements in support of the 2018-19 Budget for the Human Services Portfolio.

These statements have been developed, and are submitted to the Parliament, as a statement on the outcomes for the portfolio.

I present these statements to provide accountability to the Parliament and, through it, the public.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Michael Keenan'.

Michael Keenan

Abbreviations and conventions

The following notation may be used:

NEC/nec	not elsewhere classified
-	nil
..	not zero, but rounded to zero
na	not applicable (unless otherwise specified)
nfp	not for publication
\$m	\$ million
\$b	\$ billion

Figures in tables and in the text may be rounded. Figures in text are generally rounded to one decimal place, whereas figures in tables are generally rounded to the nearest thousand. Discrepancies in tables between totals and sums of components are due to rounding.

Enquiries

Should you have any enquiries regarding this publication please contact Mr Mark Jenkin, Chief Financial Officer in the Department of Human Services on (02) 6223 4350.

Links to Portfolio Budget Statements (including Portfolio Additional Estimates Statements and Portfolio Supplementary Additional Statements) can be located on the Australian Government Budget website at: budget.gov.au.

**USER GUIDE
TO THE
PORTFOLIO BUDGET STATEMENTS**

USER GUIDE

The purpose of the *2018-19 Portfolio Budget Statements* (PB Statements) is to inform Senators and Members of Parliament of the proposed allocation of resources to government outcomes by entities within the portfolio. Entities receive resources from the annual appropriations acts, special appropriations (including standing appropriations and special accounts), and revenue from other sources.

A key role of the PB Statements is to facilitate the understanding of proposed annual appropriations in Appropriation Bills (No. 1 and No. 2) 2018-19 (or Appropriation (Parliamentary Departments) Bill (No. 1) 2018-19 for the parliamentary Departments). In this sense, the PB Statements are Budget related papers and are declared by the Appropriation Acts to be 'relevant documents' to the interpretation of the Acts according to section 15AB of the *Acts Interpretation Act 1901*.

The PB Statements provide information, explanation and justification to enable Parliament to understand the purpose of each outcome proposed in the Bills.

As required under section 12 of the *Charter of Budget Honesty Act 1998*, only entities within the general government sector are included as part of the Commonwealth general government sector fiscal estimates and produce PB Statements where they receive funding (either directly or via portfolio Departments) through the annual appropriation acts.

The Enhanced Commonwealth Performance Framework

The following diagram outlines the key components of the enhanced Commonwealth performance framework. The diagram identifies the content of each of the publications and the relationship between them. Links to the publications for each entity within the portfolio can be found in the introduction to Section 2: Outcomes and planned performance.

Enhanced Commonwealth Performance Framework - key components of relevant publications

Portfolio Budget Statements (May) *Portfolio based*

Supports Annual Appropriations. Informs Senators and Members of Parliament of the proposed allocation of other resources to **government outcomes and programs**.

Provides links to **relevant programs** undertaken by other Commonwealth entities.

Provides high level performance information for current, ongoing programs, particularly a **forecast of performance for the current year**.

Provides **detailed** prospective performance information for proposed new budget measures that require a **new program** or **significantly change an existing program**.

Corporate Plan (August) *Entity based*

Primary planning document of a Commonwealth entity.

Sets out the **purposes** of the entity, the **activities** it will undertake to achieve its purposes and the **results** it expects to achieve over a minimum four year period.

Describes the **environment** in which the entity **operates**, the **capability** it requires to undertake **activities** and a discussion of **risk**.

Explains how the entity's **performance** will be **measured** and **assessed**.



Annual Performance Statement (October following year) *Entity based*

Included in the Commonwealth entity's Annual Report. Focuses on **recent performance**.

Reports on the **actual performance results** for the year against the **forecasts** made in the **corporate plan** and **Portfolio Budget Statements**, and provides other performance information relevant to the entity.

Provides an **analysis** of the factors that **contributed** to the **entity's performance results**.

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PORTFOLIO OVERVIEW

HUMAN SERVICES PORTFOLIO OVERVIEW

Minister and portfolio responsibilities

The Human Services Portfolio comprises the Department of Human Services (the Department) and Australian Hearing.

The minister responsible for the Human Services Portfolio is:

- The Hon Michael Keenan MP, Minister for Human Services.

The Minister for Human Services is responsible for administering the following legislation for the Human Services Portfolio:

- *Human Services (Centrelink) Act 1997*
- *Human Services (Medicare) Act 1973*, except to the extent administered by the Minister for Health
- *Australian Hearing Services Act 1991*, except to the extent administered by the Minister for Health.

For information on resourcing across the Human Services portfolio, please refer to Part 1: Agency Financial Resourcing in *Budget Paper No. 4: Agency Resourcing*.

DEPARTMENT OF HUMAN SERVICES

The Department is responsible for providing advice to government on design, development, delivery, co-ordination and monitoring of government services, social security, child support, students, families, aged care and health programmes (excluding Health provider compliance) and Australian Hearing Services.

The Department is subject to the *Public Governance, Performance and Accountability Act 2013* (PGPA Act). The Department has one outcome and delivers a range of government and other payments and services to almost every Australian, including:

- **Centrelink** payments and services for retirees, the unemployed, families, carers, parents, students, people with disability, Aboriginal and Torres Strait Islander peoples, people from culturally and linguistically diverse backgrounds, and people living overseas. Some of these payments and services are provided at times of major change including after natural disasters.
- **Aged care** payments to services funded under the *Aged Care Act 1997* including residential care, home care and flexible care services.

Portfolio overview

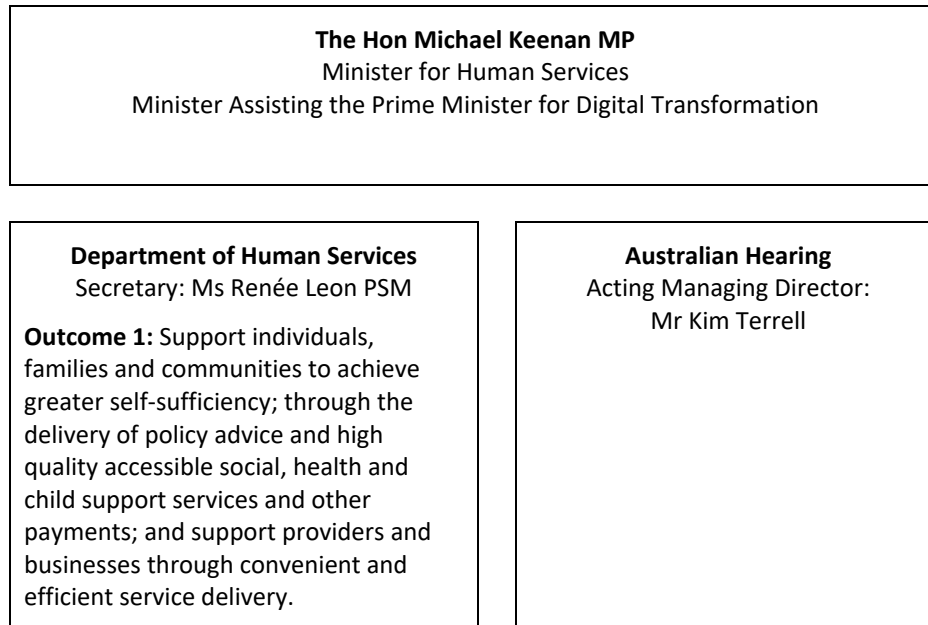
- **Health** services and payments such as Medicare, the Pharmaceutical Benefits Scheme, digital health, Private Health Insurance Rebate, the Australian Immunisation Register, the National Bowel Cancer Screening Register, the Australian Organ Donor Register, and related services for eligible veterans, their spouses and dependants.
- **Child Support** services for separated parents to provide the financial support necessary for their children's wellbeing.

The Department also delivers other services including the Tasmanian Freight Equalisation Scheme and whole of government services such as myGov.

AUSTRALIAN HEARING

Australian Hearing is a Public Non-Financial Corporation (Trading) entity established under the *Australian Hearing Services Act 1991*. Accordingly, Australian Hearing is not reported in the Portfolio Budget Statements or Portfolio Additional Estimates Statements. Australian Hearing is a corporate Commonwealth entity under the PGPA Act and is governed by a board that is appointed by the Minister for Human Services.

Figure 1: Human Services Portfolio structure and outcomes



**ENTITY RESOURCES AND
PLANNED PERFORMANCE**

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DEPARTMENT OF HUMAN SERVICES

ENTITY RESOURCES AND PLANNED PERFORMANCE

DEPARTMENT OF HUMAN SERVICES

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DEPARTMENT OF HUMAN SERVICES

Section 1: Entity overview and resources

1.1 STRATEGIC DIRECTION STATEMENT

The Department delivers payments and associated services to individuals, families and communities through face-to-face, telephone and digital channels.

To shape more effective and efficient service delivery, the Department plays an active role in developing new approaches to social and health-related service delivery policy with our partner agencies. The Department will continue to build on its foundation of service excellence to the Australian community, through close collaboration with the community and third parties. A key aim of the Department is to deliver digital services that support customers to be self-sufficient and manage their own affairs.

The contribution of the Department to the government's agenda is reflected in its Outcome Statement which is to:

Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of policy advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery.

The Department provides support to eligible Australians facing financial hardship and works with them through every stage of their lives.

The Department's mission is 'connecting Australians to the services they need'. The Department's priorities include the following:

- Transforming our service delivery to support secure and convenient digital access to our services when people need them, in line with the government's digital transformation agenda
- Making the delivery of services and regulatory functions as efficient as possible, including reducing red tape, while providing effective government and customer outcomes
- Seeking opportunities to enhance efficiencies and increase service effectiveness by partnering with industry and not-for-profit organisations
- Working closely with partner agencies to shape the development and delivery of joined-up government services

DHS Budget Statements

- Designing and developing new innovative and effective service approaches that encourage responsibility and enable self-sufficiency, while identifying and supporting those most in need.

1.2 ENTITY RESOURCE STATEMENT

Table 1.1 shows the total funding from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (government strategic policy objectives) and by administered (on behalf of the Government or the public) and Departmental (for the entity's operations) classification.

For more detailed information on special accounts and special appropriations, please refer to *Budget Paper No. 4 – Agency Resourcing*.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the 'Budgeted expenses by Outcome' tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

The Average Staffing Level (ASL) represents the average number of paid staff directly employed by the Department (full time, part time and casual). The Department's total workforce is a blended workforce, comprising ASL, contracted staff and people employed by outsourced providers. This allows the Department to deliver its services within the staffing level set by Government and provide flexibility to meet demand for services.

Table 1.1: Department of Human Services resource statement — Budget estimates for 2018-19 as at Budget May 2018

	2017-18 <i>Estimated actual</i> \$'000	2018-19 Budget Estimate \$'000
Departmental		
Annual appropriations - ordinary annual services (a)		
Prior year appropriations available (b)	1,041,916	1,313,643
Departmental appropriation (c)	4,495,742	4,267,398
s 74 retained revenue (d)	312,959	255,110
Departmental capital budget (e)	188,996	183,121
Annual appropriations - other services - non-operating (f)		
Prior year appropriations available	38,183	5,000
Equity injection	177,850	110,967
Total departmental resourcing	6,255,646	6,135,239
Administered		
Annual appropriations - ordinary annual services (a)		
Prior year appropriations available	1,515	1,515
Outcome 1 (g)	1,566	1,595
s 74 retained revenue receipts (h)	1,557	1,595
Total administered annual appropriations	4,638	4,705
Special accounts		
Opening balance	133,054	141,772
Appropriation receipts (i)	1,557	1,595
Non-appropriation receipts to special accounts (j)	1,705,604	1,746,947
Adjustments (k)	58,030	59,458
Total special account available	1,898,245	1,949,772
less administered appropriations drawn from annual/special appropriations and credited to special accounts (i)	1,557	1,595
Total administered resourcing	1,901,326	1,952,882
Total resourcing for Department of Human Services	8,156,972	8,088,121
	2017-18	2018-19
Average staffing level (number)	28,587	27,307

Prepared on a resourcing (that is, appropriations available) basis.

Please note: All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

- (a) Appropriation Bill (No.1) 2018-19.
- (b) Prior year appropriations available excludes \$9.6 million of 2015-16 appropriation and \$0.6 million of 2016-17 appropriation subject to quarantine by Department of Finance under section 51 of the PGPA Act.
- (c) Excludes Departmental Capital Budget (DCB).
- (d) Estimated retained revenue under section 74 of the PGPA Act.
- (e) Departmental capital budgets are not separately identified in Appropriation Bill (No.1) and form part of ordinary annual services items. Please refer to Table 3.5 for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.
- (f) Appropriation Bill (No.2) 2018-19.
- (g) Appropriation Bill (No.1) 2018-19 provides funding for operating expenses only. The Department does not have an administered capital budget.
- (h) Administered repayments received by the Department.
- (i) Amounts credited to the special account(s) from annual administered appropriations relating to Child Support.
- (j) Non-appropriation receipts comprise receipts from non-custodial parents through the Child Support special account and receipts for compensation recoveries.
- (k) The available balance of the Child Support special account is adjusted under s 77 of the *Child Support (Registration and Collection) Act 1988* (Child Support Act) for deductions made by employers but not yet received; and under s 78 of the Child Support Act for unexplained remittances not yet credited.

Table 1.1: Department of Human Services resource statement — Budget estimates for 2018-19 as at Budget May 2018 (continued)**Third party receipts from and payments on behalf of other entities**

	2017-18 Estimated actual \$'000	2018-19 Budget Estimate \$'000
Payments made on behalf of other entities (as disclosed in the respective entity's resource statement)		
Attorney-General's Department (a)		
Special appropriation - <i>Social Security (Administration) Act 1999</i>		
- Australian Victim of Terrorism Overseas Payment	1,745	-
- Disaster Recovery Allowance	2,171	-
- Disaster Recovery Payment	2,227	-
Annual appropriation - Ex gratia assistance - New Zealand citizens	34	-
Total	6,177	-
Department of Agriculture and Water Resources		
Special appropriation - <i>Farm Household Support Act 2014</i> s 105		
- payments for Farm Household Allowance and Exceptional circumstances relief payments	36,782	37,945
Total	36,782	37,945
Department of Education and Training		
Special appropriation - <i>A New Tax System (Family Assistance) (Administration) Act 1999 (b)</i>	1,322,910	7,861,496
Ordinary annual services (Appropriation Bill No. 1 and Bill No. 3) (b)	-	67,156
Total	1,322,910	7,928,652
Department of Foreign Affairs and Trade		
Ordinary Annual Services - Foreign Affairs and Trade Operations	-	301
Total	-	301
Department of Health		
Special account - Medicare Guarantee Fund - medical benefits	23,169,289	23,970,854
Special account - Medicare Guarantee Fund - pharmaceutical benefits	11,605,605	11,296,337
Special appropriation - <i>Private Health Insurance Act 2007</i>	6,024,091	6,150,597
Special appropriation - <i>Dental Benefits Act 2008</i>	326,223	321,236
Special appropriation - <i>National Health Act 1953</i> - Aids and Appliances	353,784	356,371
Special appropriation - <i>Medical Indemnity Agreement Act 2002</i>	91,800	78,800
Special Account - Australian Childhood Immunisation Register	9,820	9,820
Special appropriation - <i>Midwife Professional Indemnity (Commonwealth Contribution) Scheme Act 2010</i>	1,934	2,406
Special appropriation - <i>Aged Care Act 1997</i>	13,938,336	14,788,849
Special appropriation - <i>National Health Act 1953</i>		
- Continence Aids Assistance Scheme	92,009	85,116
Ordinary annual Services - Hearing Services	453,335	461,928
Total	56,066,226	57,522,314

Table 1.1: Department of Human Services resource statement — Budget estimates for 2018-19 as at Budget May 2018 (continued)**Third party receipts from and payments on behalf of other entities (continued)**

	2017-18 <i>Estimated actual</i> \$'000	2018-19 Budget Estimate \$'000
Department of Home Affairs (a)		
Special appropriation - <i>Social Security (Administration) Act 1999</i>		
- Australian Victim of Terrorism Overseas Payment	2,494	1,825
- Disaster Recovery Allowance	1,751	120
- Disaster Recovery Payment	1,149	120
Annual appropriation - Ex gratia assistance - New Zealand citizens	305	120
Annual appropriation - Asylum Seeker Support	139,811	122,922
Total	145,510	125,107
Department of Infrastructure, Regional Development and Cities (a)		
Annual appropriation - Tasmanian Freight Equalisation Scheme	171,609	172,640
Annual appropriation - Bass Strait Passenger Vehicle Equalisation Scheme	48,681	49,752
Total	220,290	222,392
Department of Jobs and Small Business (a)		
Annual appropriation - Job Commitment Bonus	16	-
Annual appropriation - PaTH Internship Supplement	30,000	30,000
Total	30,016	30,000
Department of Social Services		
Special appropriation - <i>Social Security (Administration) Act 1999</i>	89,879,934	92,638,014
Special appropriation - <i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	18,960,482	18,624,573
Special appropriation - <i>Paid Parental Leave Act 2010</i>	2,184,272	2,257,085
Special appropriation - <i>Student Assistance Act 1973</i>	346,992	358,471
Special appropriations - <i>Business Services Wage Assessment Tool Payment Scheme Act 2015(c)</i>	nfp	nfp
Special appropriations - Commonwealth Redress Scheme for Institutional Child Sexual Abuse Bill 2017(d)	-	nfp
Annual Administered Appropriations	7,476	7,472
Total	111,379,156	113,885,615

Table 1.1: Department of Human Services resource statement — Budget estimates for 2018-19 as at Budget May 2018 (continued)**Third party receipts from and payments on behalf of other entities (continued)**

	2017-18 <i>Estimated actual \$'000</i>	2018-19 Budget Estimate \$'000
Department of Veterans' Affairs		
Special appropriation - <i>Veterans' Entitlements Act 1986</i> and related acts	3,373,351	3,286,365
Special appropriation - <i>Military Rehabilitation and Compensation Act 2004</i>	68,389	78,461
Special appropriation - <i>Safety, Rehabilitation and Compensation Act 1988</i>	11,835	11,385
Special appropriation - <i>Australian Participants in British Nuclear Tests (Treatment) Act 2006</i>	12,000	44,763
Total	3,465,575	3,420,974
Total Payments made on behalf of other entities	172,672,642	183,173,300

Prepared on a resourcing (i.e. appropriations available) basis.

- (a) Under Administrative Arrangements Order (AAO), effective from 20 December 2017: responsibility for the above payments made on behalf of the Attorney-General's Department transferred to the Department of Home Affairs (previously Department of Immigration and Border protection); Department of Infrastructure and Regional Development was renamed as Department of Infrastructure, Regional Development and Cities, and Department of Employment was renamed as Department of Jobs and Small Business.
- (b) From 1 July 2018 all child care payments will be processed by the Department. Previously, payments to providers were processed by the Department of Education and Training.
- (c) The payments made for the Business Services Wage Assessment Tool Payment Scheme are not for publication (nfp) so as not to prejudice the Commonwealth in relation to legal claims brought against it.
- (d) The payments relating to Commonwealth Redress Scheme for Survivors of Institutional Child Sexual Abuse is not for publication (nfp) due to ongoing negotiations with the governments and organisations.

Table 1.1: Department of Human Services resource statement — Budget estimates for 2018-19 as at Budget May 2018 (continued)**Third party receipts from and payments on behalf of other entities (continued)**

	2017-18 Estimated actual \$'000	2018-19 Budget Estimate \$'000
Payments made to other entities for the provision of services		
Australian Federal Police	3,800	3,800
Australian Postal Corporation	77,620	77,420
Comcare	35,281	35,817
Commonwealth Superannuation Corporation	5,325	5,325
Department of Defence	849	849
Department of Education and Training	4,000	-
Department of Finance	43,107	43,418
Department of Home Affairs	1,727	1,727
Department of Veterans' Affairs	2,844	-
Reserve Bank of Australia	15,090	15,090
Total payments to other entities for the provision of services	189,643	183,446
Receipts received from other entities for the provision of services (disclosed above in s 74 Retained revenue section)		
Attorney-General's Department	1,650	-
Australian Bureau of Statistics	2,845	-
Australian Digital Health Agency	44,945	21,891
Australian Electoral Commission	1,493	6,705
Australian Taxation Office	12,367	7,883
Department of Jobs and Small Business	881	1,433
Department of Foreign Affairs and Trade	6,030	6,030
Department of Health	49,501	40,106
Department of Home Affairs	3,093	2,036
Department of the Prime Minister and Cabinet	544	339
Department of Social Services	2,427	3,063
Department of Veterans' Affairs	64,345	80,370
National Disability Insurance Agency	92,686	58,610
Total s 74 receipts received from other entities for the provision of services	282,807	228,466

Prepared on a resourcing (i.e. appropriations available) basis.

1.3 BUDGET MEASURES

Budget measures in Part 1 relating to the Department are detailed in Budget Paper No. 2 and are summarised below.

Table 1.2: Department of Human Services 2018-19 Budget measures

Part 1: Measures announced since the 2017-18 Mid-Year Economic and Fiscal Outlook (MYEFO)

	Program	2017-18 \$'000	2018-19 \$'000	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000
Expense measures (a)						
Department of Human Services						
Delivering Australia's Digital Future — Welfare Payment Infrastructure Transformation — Tranche Three (b)						
Departmental expense	1.1	(1,788)	24,639	(14,895)	344	8,053
Department of Human Services — improving service delivery (c)						
Departmental expense	1.1	-	-	-	-	-
Department of Education and Training						
IT System to Support VET Student Loans — implementation						
Departmental expense	1.1	-	8,259	4,692	3,197	3,215
Response to the Independent Review into Regional, Rural and Remote Education — additional support for students						
Departmental expense	1.1	-	1,712	126	376	599
Department of Health						
A Stronger Rural Health Strategy						
Departmental expense	1.2	-	14,767	1,892	1,295	1,448
Guaranteeing Medicare						
— Medicare Benefits Schedule — new and amended listings (d)						
Departmental expense	1.2	-	(45)	(56)	(59)	(61)
— Medicare Benefits Schedule Review — response to Taskforce recommendations						
Departmental expense	1.2	234	763	(303)	(283)	(257)
— modernising the health and aged care payments systems						
Departmental expense	1.2	-	79,118	33,502	(7,574)	(7,618)
Improving Access to Medicines						
— e-prescribing for safer medicines						
Departmental expense	1.2	-	1,669	4,348	591	594
— sustainability of the pharmacy approvals process						
Departmental expense	1.2	-	186	(517)	(520)	(523)

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 1.2: Department of Human Services 2018-19 Budget measures (continued)
Part 1: Measures announced since the 2017-18 Mid-Year Economic and Fiscal Outlook (MYEFO) (continued)

	Program	2017-18 \$'000	2018-19 \$'000	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000
Expense measures (continued) (a)						
Department of Health (continued)						
More Choices for a Longer Life — healthy ageing and high quality care (d)						
Departmental expense	1.1, 1.2	16	2,328	944	683	687
Pharmaceutical Benefits Scheme — new and amended listings						
Departmental expense	1.2	138	202	155	46	(28)
Department of Home Affairs						
Pathway to Permanent Residency for Retirement Visa Holders — establishment						
Departmental expense	1.1	-	(1)	(2)	(3)	(23)
Visas for General Practitioners — targeting areas of doctor shortages						
Departmental expense	1.2	-	(62)	(592)	(1,308)	(2,211)
Department of Jobs and Small Business (e)						
Better Targeting of Assistance to Support Jobseekers — amendment						
Departmental expense	1.1	(50)	(9,468)	(601)	(531)	(542)
Streamlining Services for Refugees						
Departmental expense	1.1	-	975	589	593	597
Department of the Prime Minister and Cabinet						
Community Development Program — reform						
Departmental expense	1.1	-	5,830	(14,241)	(15,922)	(16,676)
Delivering Australia's Digital Future — data sharing and release arrangements						
Departmental expense	1.1, 1.2, 1.3	-	(761)	(651)	(628)	(633)
Department of Social Services						
50 Years of ABSTUDY — strengthening ABSTUDY for secondary students						
Departmental expense	1.1	219	7,741	680	305	316
Disability Support Pension — aligning suspension periods for imprisoned recipients						
Departmental expense	1.1	161	778	646	650	733

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 1.2: Department of Human Services 2018-19 Budget measures (continued)
Part 1: Measures announced since the 2017-18 Mid-Year Economic and Fiscal Outlook (MYEFO) (continued)

	Program	2017-18 \$'000	2018-19 \$'000	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000
Expense measures (continued) (a)						
Department of Social Services (continued)						
Encouraging Lawful Behaviour of Income Support Recipients (f)						
Departmental expense	1.1	nfp	nfp	nfp	nfp	nfp
Encouraging Self-Sufficiency for Newly Arrived Migrants — extension						
Departmental expense	1.1	(683)	(52)	76	153	(1,974)
Extending the Cashless Debit Card Trial (g)						
Departmental expense	1.1	-	nfp	-	-	-
Integrated Carer Support Services (h)						
Departmental expense	1.1	-	-	-	-	-
More Choices for a Longer Life — finances for a longer life						
Departmental expense	1.1	1	17,705	4,365	3,778	3,850
National Disability Insurance Scheme — continuity of support						
Departmental expense	1.1	-	-	2,156	(372)	913
Social Welfare Debt Recovery						
Departmental expense	1.1	-	-	8,752	8,099	55,589
Department of the Treasury						
Protecting Your Super Package — changes to insurance in superannuation						
Departmental expense	1.1	-	-	1,123	1,041	1,057
Department of Veterans' Affairs						
Delivering Australia's Digital Future — Veteran Centric Reform — continuation						
Departmental expense	1.1	-	53,463	5,242	5,290	5,321
Digital Transformation Agency						
Delivering Australia's Digital Future — GovPass program — accelerated implementation (d)						
Departmental expense	1.1	(10,900)	-	-	-	-
Total expense measures						
Administered						
Departmental						
Total		(12,652)	209,746	37,430	(759)	52,426

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 1.2: Department of Human Services 2018-19 Budget measures (continued)
Part 1: Measures announced since the 2017-18 Mid-Year Economic and Fiscal Outlook (MYEFO) (continued)

	Program	2017-18 \$'000	2018-19 \$'000	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000
Capital measures (a)						
Department of Human Services						
Delivering Australia's Digital Future — Welfare Payment Infrastructure Transformation — Tranche Three (b)						
Departmental capital	1.1	(459)	(8,238)	897	(25,273)	(20,544)
Department of Education and Training						
IT System to Support VET Student Loans — implementation						
Departmental capital	1.1	-	7,579	-	-	-
Department of Health						
A Stronger Rural Health Strategy						
Departmental capital	1.2	-	4,037	685	-	-
Guaranteeing Medicare — modernising the health and aged care payments systems						
Departmental capital	1.2	-	214	214	-	-
Department of the Prime Minister and Cabinet						
Community Development Program — reform						
Departmental capital	1.1	-	80	-	-	-
Department of Social Services						
50 Years of ABSTUDY — strengthening ABSTUDY for secondary students						
Departmental capital	1.1	-	1,681	-	-	-
Encouraging Lawful Behaviour of Income Support Recipients (f)						
Departmental capital	1.1	nfp	nfp	nfp	nfp	nfp
Department of Veterans' Affairs						
Delivering Australia's Digital Future — Veteran Centric Reform — continuation						
Departmental capital	1.1	-	7,922	-	-	-
Total capital measures						
Administered						
Departmental						
Total						
		(459)	13,275	1,796	(25,273)	(20,544)
		(459)	13,275	1,796	(25,273)	(20,544)

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 1.2: Department of Human Services 2018-19 Budget measures (continued)
Part 1: Measures announced since the 2017-18 Mid-Year Economic and Fiscal Outlook (MYEFO) (continued)

- (a) Measures are listed by lead entity. Full measure details appear in Budget Measures Budget Paper No. 2 2018-19.
- (b) The figures shown for this measure reflect the whole of government effect on fiscal balance. Resourcing provided to the Department of Human Services is: 2018-19 Expense \$203.135 million, Capital \$74.861 million; 2019-20 Expense \$127.069 million, Capital \$75.059 million; 2020-21 Expense -\$75.962 million; 2021-22 Expense -\$89.815 million.
- (c) Costs for this measure have been absorbed by the Department.
- (d) Costs for this measure have been partially absorbed by the Department.
- (e) Budget Paper No. 2 2018-19 includes the measure 'Online Employment Services Trial' which does not appear in this table. This measure was previously published in *Portfolio Additional Estimates Statements 2017-18 Human Services Portfolio* - refer Table 1.2 Page 19.
- (f) Financial implications for this measure are not for publication (nfp) as the scheme is subject to negotiation with the States and Territories.
- (g) The expenditure for this measure is not for publication (nfp) as negotiations with potential commercial providers are yet to be finalised.
- (h) This measure was a decision taken but not yet announced in the 2017-18 MYEFO and funding has already been reflected in whole of government estimates. Resourcing provided to the Department of Human Services is: 2017-18 \$8.025 million, 2018-19 \$11.012 million; 2019-20 \$4.066 million; 2020-21 \$3.976 million; 2021-22 \$3.954 million.

Section 2: Outcomes and planned performance

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

There are no changes to the Department's Outcome or program structures for the 2018-19 Budget.

Note:

Performance reporting requirements in the Portfolio Budget Statements are part of the enhanced Commonwealth performance framework established by the *Public Governance, Performance and Accountability Act 2013*. It is anticipated that the performance criteria described in Portfolio Budget Statements will be read with broader information provided in an entity's corporate plans and annual performance statements – included in Annual Reports – to provide an entity's complete performance story.

The most recent corporate plan for the Department of Human Services can be found at:

humanservices.gov.au/corporate/publications-and-resources/corporate-plan.

The most recent annual performance statement for the Department of Human Services can be found at:

<https://www.humanservices.gov.au/organisations/about-us/annual-reports/annual-report-2016-17/appendix-annual-performance-statement>

2.1 BUDGETED EXPENSES AND PERFORMANCE FOR OUTCOME 1

Outcome 1: Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of policy advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery.

Linked programs for Outcome 1

Entity: Australian Digital Health Agency
Programs <ul style="list-style-type: none"> 1.1 Digital Health
Entity: Australian Taxation Office
Programs <ul style="list-style-type: none"> 1.1 Australian Tax Office 1.2 Private Health Insurance Rebate
Entity: Department of Agriculture and Water Resources
Programs <ul style="list-style-type: none"> 1.12 Rural Programmes
Entity: Department of Education and Training
Programs <ul style="list-style-type: none"> 1.1 Support for the Child Care System 1.2 Child Care Benefit (a) 1.3 Child Care Rebate (a) 1.4 Child Care Subsidy (a) 2.8 Building Skills and Capability
Entity: Department of Foreign Affairs and Trade
Programs <ul style="list-style-type: none"> 1.1 Foreign Affairs Operations 2.1 Consular Services 2.2 Passport Services
Entity: Department of Health
Programs <ul style="list-style-type: none"> 1.1 Health Policy Research and Analysis 2.2 Aboriginal and Torres Strait Islander Health 2.3 Health Workforce 2.4 Preventive Health and Chronic Disease Support 2.5 Primary Health Care Quality and Coordination 2.6 Primary Care Practice Incentives 4.1 Medical Benefits

Linked programs for Outcome 1 (continued)

Entity: Department of Health (continued)
Programs <ul style="list-style-type: none"> • 4.2 Hearing Services • 4.3 Pharmaceutical Benefits • 4.4 Private Health Insurance • 4.5 Medical Indemnity • 4.6 Dental Services • 4.7 Health Benefit Compliance • 4.8 Targeted Assistance - Aids and Appliances • 5.3 Immunisation • 6.2 Home Support and Care • 6.3 Residential and Flexible Care
Entity: Department of Home Affairs
Programs <ul style="list-style-type: none"> • 1.3 Onshore Compliance and Detention • 1.7 National Security and Criminal Justice • 1.10 Australian Government Disaster Financial Support Payments • 2.1 Multicultural Affairs and Citizenship • 2.4 Refugee and Humanitarian Assistance
Entity: Department of Infrastructure, Regional Development and Cities
Programs <ul style="list-style-type: none"> • 2.2 Surface Transport
Entity: Department of Jobs and Small Business
Programs <ul style="list-style-type: none"> • 1.1 Employment Services
Entity: Department of the Prime Minister and Cabinet
Programs <ul style="list-style-type: none"> • 2.1 Indigenous Advancement - Jobs, Land and Economy • 2.2 Indigenous Advancement - Children and Schooling
Entity: Department of Social Services
Programs <ul style="list-style-type: none"> • 1.1 Family Tax Benefit • 1.2 Child Payments • 1.3 Income Support for Vulnerable People • 1.4 Income Support for People in Special Circumstances • 1.5 Supplementary Payments and Support for Income Support Recipients • 1.6 Income Support for Seniors • 1.7 Allowances and Concessions for Seniors

Linked programs for Outcome 1 (continued)

Entity: Department of Social Services (continued)
Programs <ul style="list-style-type: none"> • 1.8 Income Support for People with Disability • 1.9 Income Support for Carers • 1.10 Working Age Payments • 1.11 Student Payments • Outcome 1 Cross Program: Rent Assistance • 2.1 Families and Communities • 2.2 Paid Parental Leave • 3.1 Disability, Mental Health and Carers • 3.2 National Disability and Insurance Agency
Entity: Department of Veterans' Affairs
Programs <ul style="list-style-type: none"> • 1.1 Veterans' Income Support and Allowances • 2.1 General Medical Consultations and Services • 2.2 Veterans' Hospital Services • 2.3 Veterans' Pharmaceuticals Benefits • 2.4 Veterans' Community Care and Support • 2.5 Veterans' Counselling and Other Health Services
Entity: National Disability Insurance Agency
Programs <ul style="list-style-type: none"> • 1.1 Reasonable and necessary support for participants • 1.3 Agency costs
Entity: Organ and Tissue Authority
Programs <ul style="list-style-type: none"> • 1.1 A Nationally Coordinated System for Organ and Tissue Donation for Transplantation
Entity: Professional Services Review
Programs <ul style="list-style-type: none"> • 1.1 Safeguarding the Integrity of the Medicare Program and Pharmaceutical Benefits Scheme
Contribution made by Outcome 1 Outcome 1 contributes to the linked programs above by the provision of a range of information, services and payments on behalf of the entities listed within Australia and where applicable, overseas.

(a) Department of Education and Training programs 1.2 Child Care Benefit and 1.3 Child Care Rebate will be superseded by program 1.4 Child Care Subsidy, from 2 July 2018.

Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

Table 2.1.1: Budgeted expenses for Outcome 1

Outcome 1: Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of policy advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery.

	2017-18 Estimated actual \$'000	2018-19 Budget estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000
Program 1.1: Services to the Community - Social Security and Welfare					
Administered expenses					
Expenses not requiring appropriation in the Budget year (a)	-	250	180	180	180
Administered total	-	250	180	180	180
Departmental expenses					
Departmental appropriations 74 Retained revenue (b)	3,408,310	3,516,625	3,090,676	2,684,063	2,728,576
Expenses not requiring appropriation in the Budget year (a)	184,938	205,907	220,085	236,395	240,975
Departmental total	3,792,281	3,899,236	3,478,179	3,087,506	3,136,211
Total expenses for program 1.1	3,792,281	3,899,486	3,478,359	3,087,686	3,136,391
Program 1.2: Services to the Community - Health					
Departmental expenses					
Departmental appropriations 74 Retained revenue (b)	478,368	554,045	508,301	478,188	493,278
Expenses not requiring appropriation in the Budget year (a)	101,980	70,602	1,497	853	867
Expenses not requiring appropriation in the Budget year (a)	41,558	43,532	42,571	42,590	43,256
Departmental total	621,906	668,179	552,369	521,631	537,401
Total expenses for program 1.2	621,906	668,179	552,369	521,631	537,401

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

	2017-18 Estimated actual \$'000	2018-19 Budget estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000
Program 1.3: Child Support					
Administered expenses					
Ordinary annual services (Appropriation Bill No. 1)	1,557	1,595	1,634	1,673	1,714
Special accounts:					
Child Support special account	1,474,820	1,496,587	1,532,797	1,569,872	1,607,827
Expenses not requiring appropriation in the Budget year (a)	92,858	98,392	99,214	100,057	100,920
Administered total	1,569,235	1,596,574	1,633,645	1,671,602	1,710,461
Departmental expenses					
Departmental appropriations 74 Retained revenue (b)	426,716 2,804	416,956 2,804	416,187 2,804	417,787 2,804	419,463 2,804
Expenses not requiring appropriation in the Budget year (a)	22,329	22,545	21,178	20,866	20,954
Departmental total	451,849	442,305	440,169	441,457	443,221
Total expenses for program 1.3	2,021,084	2,038,879	2,073,814	2,113,059	2,153,682
Outcome 1 Totals by appropriation type					
Administered expenses					
Ordinary annual services (Appropriation Bill No. 1)	1,557	1,595	1,634	1,673	1,714
Special accounts	1,474,820	1,496,587	1,532,797	1,569,872	1,607,827
Expenses not requiring appropriation in the Budget year (a)	92,858	98,642	99,394	100,237	101,100
Administered total	1,569,235	1,596,824	1,633,825	1,671,782	1,710,641
Departmental expenses					
Departmental appropriations 74 Retained revenue (b)	4,313,394 303,817	4,487,626 250,110	4,015,164 171,719	3,580,038 170,705	3,641,317 170,331
Expenses not requiring appropriation in the Budget year (a)	248,825	271,984	283,834	299,851	305,185
Departmental total	4,866,036	5,009,720	4,470,717	4,050,594	4,116,833
Total expenses for Outcome 1	6,435,271	6,606,544	6,104,542	5,722,376	5,827,474
Average staffing level	2017-18 28,587	2018-19 27,307			

(a) Administered expenses not requiring appropriation in the Budget year comprise write-down of assets. Departmental expenses not requiring appropriation in the Budget year include unfunded depreciation and amortisation expenses; and resources consumed free of charge.

(b) Estimated expenses incurred in relation to revenue retained under section 74 of the PGPA Act.

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as government priorities change.

Table 2.1.2: Performance criteria for Outcome 1

Table 2.1.2 below details the performance criteria for each program associated with Outcome 1. It also summarises how each program is delivered. The 2018-19 Budget measures have not resulted in new programs or materially changed existing programs.

The Department commenced a review of performance criteria in 2017-18 to ensure its performance measures are reliable and remain relevant to the Department's outcome. The review resulted in a number of changes to performance criteria for 2018-19:

- eight performance measures have ceased
- ten performance measures have been amended
- three performance measures have been consolidated into a single performance measure
- one new performance measure has been included.

The Department will continue to review performance criteria in 2018-19 and expects to update performance measures again in 2019-20.

Outcome 1 – Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of policy advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery.		
Program 1.1 – Services to the Community – Social Security and Welfare		
The department supports individuals, families and communities to achieve greater self-sufficiency by providing access to social security and welfare payments and services on behalf of the Australian Government.		
Delivery	The department provides social security and welfare payments and services to the community through service centres located across Australia, online services and smart centres.	
Performance information		
Year	Performance criteria	Targets
Customer satisfaction		
2017-18	Achievement of customer satisfaction standards.	≥85% Target not expected to be met.
2018-19 and beyond	As per 2017-18.	≥85 out of 100
Achievement of digital service level standards		
2017-18	Departmental interactions completed through digital channels.	≥5% increase on previous year. Target not expected to be met.
2018-19 and beyond	As per 2017-18.	≥5% increase on previous year.
2017-18	Availability of ICT systems that support 24/7 customer access.	≥98% Target expected to be met.

Table 2.1.2: Performance criteria for Outcome 1 (continued)

Program 1.1 – Services to the Community – Social Security and Welfare (continued)		
Performance information (continued)		
Year	Performance criteria	Targets
Achievement of digital service level standards (continued)		
2018-19 and beyond	Availability of ICT services excluding scheduled maintenance periods that support 24/7 customer access.	≥98%
Achievement of payment quality standards		
2017-18	Centrelink: Delivery of correct customer payments.	≥95% Target expected to be met.
2018-19 and beyond	As per 2017-18.	≥95%
Key initiatives delivered as agreed within timeframes and on budget		
2017-18	Welfare Payment Infrastructure Transformation Budget measure.	Achieved Target expected to be met.
2018-19 and beyond	This performance measure has ceased.	Not applicable.
2017-18	Strengthening the integrity of welfare payments Budget measure.	Achieved Target expected to be met.
2018-19 and beyond	This performance measure has ceased.	Not applicable.
2017-18	Jobs Budget measures.	Achieved Target expected to be met.
2018-19 and beyond	This performance measure has ceased.	Not applicable.
2017-18	Families Budget measures.	Achieved Target expected to be met.
2018-19 and beyond	This performance measure has ceased.	Not applicable.
2017-18	Income Management Budget measure.	Achieved Target expected to be met.
2018-19 and beyond	This performance measure has ceased.	Not applicable.
Support economic and social participation of Indigenous Australians through the timely delivery of appropriate departmental payments and services		
2017-18	Centrelink: Delivery of correct payments for Indigenous Australians.	≥95% Target expected to be met.
2018-19 and beyond	This performance measure has ceased.	Not applicable.
Achievement of face-to-face service level standards		
2017-18	Average wait time.	≤15 minutes Target expected to be met.
2018-19 and beyond	As per 2017-18.	≤15 minutes

Table 2.1.2: Performance criteria for Outcome 1 (continued)

Program 1.1 – Services to the Community – Social Security and Welfare (continued)		
Performance information (continued)		
Year	Performance criteria	Targets
Achievement of telephony service level standards		
2017-18	Average speed of answer.	≤16 minutes Target expected to be met.
2018-19 and beyond	As per 2017-18.	≤16 minutes
Achievement of processing service level standards		
2017-18	Claims processed within standard.	≥82% Target expected to be met.
2018-19 and beyond	As per 2017-18.	≥82%
Internal reviews		
2017-18	Percentage of reviews finalised within standard.	≥70% Target expected to be met.
2018-19 and beyond	Percentage of decision reviews requested by Centrelink customers finalised within standard.	≥70%
Achievement of payment integrity standards		
2017-18	Centrelink: Debt under recovery.	≥60% Target expected to be met.
2018-19 and beyond	As per 2017-18.	≥60%
Purpose	The department delivers payments and associated services, and provides related advice to government on social welfare, health and child support service delivery policy.	
There have been no material changes to Program 1.1 as a result of Budget measures.		

Table 2.1.2: Performance criteria for Outcome 1 (continued)

Program 1.2 – Services to the Community – Health The department supports individuals, families and communities to achieve greater self-sufficiency by providing access to health payments and services on behalf of the Australian Government.		
Delivery	The department provides health payments and services to the community and systems that support the delivery of services by providers and business through service centres located across Australia, online services and smart centres.	
Performance information		
Year	Performance criteria	Targets
Satisfaction with Medicare provider service delivery		
2017-18	Practitioners.	≥70% Target expected to be met.
2017-18	Pharmacists.	≥70% Target expected to be met.
2017-18	Practice managers.	≥70% Target expected to be met.
2018-19 and beyond	General practitioners, pharmacists and practice managers. Note: The three Medicare provider performance measures have been consolidated into a single performance measure for 2018-19 and beyond.	≥70%
Customer satisfaction		
2017-18	Achievement of customer satisfaction standards.	≥85% Target expected to be met.
2018-19 and beyond	As per 2017-18.	≥85 out of 100.
Achievement of digital service level standards		
2017-18	Medicare Benefits Schedule digital claiming rate.	≥96% Target expected to be met.
2018-19 and beyond	As per 2017-18.	≥97%
2017-18	Departmental interactions completed via digital channels.	≥5% increase on previous year. Target expected to be met.
2018-19 and beyond	As per 2017-18.	≥5% increase on previous year.
2017-18	Availability of ICT systems that support 24/7 customer access.	≥98% Target expected to be met.
2018-19 and beyond	Availability of ICT services excluding scheduled maintenance periods that support 24/7 customer access.	≥98%
Achievement of payment quality standards		
2017-18	Medicare: Delivery of accurate medical benefits and services.	≥98% Target expected to be met.
2018-19 and beyond	As per 2017-18.	≥98%

Table 2.1.2: Performance criteria for Outcome 1 (continued)

Program 1.2 – Services to the Community – Health (continued)		
Performance information (continued)		
Year	Performance criteria	Targets
Achievement of face-to-face service level standards		
2017-18	Average wait time.	≤15 minutes Target expected to be met.
2018-19 and beyond	As per 2017-18.	≤15 minutes
Achievement of telephony service level standards - Average speed of answer		
2017-18	Pharmaceutical Benefits Scheme Authorities and My Health Record Providers.	≤30 seconds Target expected to be met.
2018-19 and beyond	As per 2017-18.	≤30 seconds
2017-18	Providers.	≤2 minutes Target expected to be met.
2018-19 and beyond	As per 2017-18.	≤2 minutes
2017-18	Customers.	≤7 minutes Target expected to be met.
2018-19 and beyond	As per 2017-18.	≤7 minutes
Achievement of processing service level standards		
2017-18	Claims processed within standard.	≥82% Target expected to be met.
2018-19 and beyond	As per 2017-18.	≥82%
Achievement of payment integrity standards		
2017-18	Medicare: Completed interventions with customers for compliance purposes.	≥300 Target expected to be met.
2018-19 and beyond	This performance measure has ceased.	Not applicable.
Purpose	The department delivers payments and associated services, and provides related advice to government on social welfare, health and child support service delivery policy.	
There have been no material changes to Program 1.2 as a result of Budget measures.		

Table 2.1.2: Performance criteria for Outcome 1 (continued)

Program 1.3 – Child Support		
The department's Child Support program is designed to ensure that both parents contribute to the cost of their children, according to their capacity.		
Delivery	The department assists separated and separating parents by the collection and disbursement of child support payments through online services and smart centres.	
Performance information		
Year	Performance criteria	Targets
Customer satisfaction		
2017-18	Achievement of customer satisfaction standards.	≥85% Target not expected to be met.
2018-19 and beyond	As per 2017-18.	≥85 out of 100.
Achievement of digital service level standards		
2017-18	Departmental interactions completed via digital channels.	≥5% increase on previous year. Target not expected to be met.
2018-19 and beyond	As per 2017-18.	≥5% increase on previous year.
2017-18	Availability of ICT systems that support 24/7 customer access.	≥98% Target expected to be met.
2018-19 and beyond	Availability of ICT services excluding scheduled maintenance periods that support 24/7 customer access.	≥98%
Child Support collection		
2017-18	Child Support collection rate (Child Support collect only).	≥91.7% Target expected to be met.
2018-19 and beyond	This performance measure has ceased.	Not applicable.
2017-18	Percentage of domestic active paying parents with less than one month liability outstanding (Child Support collect only).	≥63% Target expected to be met.
2018-19 and beyond	Percentage of domestic active paying parents with less than one month Child Support collect liability.	≥63%
Achievement of telephony service level standards		
2017-18	Average speed of answer.	≤3 minutes Target not expected to be met.
2018-19 and beyond	As per 2017-18.	≤3 minutes
Achievement of processing service level standards		
2017-18	Claims processed within standard.	≥82% Target not expected to be met.
2018-19 and beyond	New registrations completed within standard.	≥82%

Table 2.1.2: Performance criteria for Outcome 1 (continued)

Program 1.3 – Child Support (continued)		
Performance information (continued)		
Year	Performance criteria	Targets
Achievement of payment quality standards		
2018-19 and beyond	Child Support: Debt under arrangement.	≥39%
Purpose	The department delivers payments and associated services, and provides related advice to government on social welfare, health and child support service delivery policy.	
There have been no material changes to Program 1.3 as a result of Budget measures.		

Section 3: Budgeted financial statements

Section 3 presents budgeted financial statements, which provide a comprehensive snapshot of entity finances for the 2018-19 budget year, including the impact of budget measures and resourcing on financial statements.

3.1 BUDGETED FINANCIAL STATEMENTS

3.1.1 Differences between entity resourcing and financial statements

Differences between the resources shown in Table 1.1 and the financial statements presented in this section are the result of differences between whole of government financial reporting (under AASB 1049 *Whole of Government and General government sector financial reporting*) and requirements applicable to entity level financial reporting.

3.1.2 Explanatory notes and analysis of budgeted financial statements

Departmental comprehensive income statement (Table 3.1)

Since the 2017-18 Additional Estimates, revenue from government in 2018-19 has increased by \$415.5 million, mainly due to new expense measures. Over the estimates period, revenue from government decreases by \$846.3 million, mainly due to the impact of budget measures and efficiency dividends.

Estimates of own-source revenue in 2018-19 have increased by \$30.6 million since the 2017-18 Additional Estimates, mainly reflecting changes in revenue from service agreements. Over the estimates period own-source revenue decreases by \$79.8 million due to completion of current service agreements.

Total expenses in 2018-19 have increased by \$421.6 million since the 2017-18 Additional Estimates mainly reflecting increased employee, supplier and depreciation expenses associated with government measures. Over the estimates period, expenses decrease by \$892.9 million, mainly due to the impact of declining and terminating budget measures; the efficiency dividend and a reduction in own source revenue.

Departmental balance sheet (Table 3.2)

Since the 2017-18 Additional Estimates, estimated net assets as at 30 June 2019 have increased by \$124.7 million, mainly due to: an increase in non-financial assets as a result of capital measures and reduced depreciation and amortisation expenses; and a reduction in employee provisions resulting from movements in the bond rate discount factor. Over the estimates period, total assets are forecast to decrease by \$255.3 million, reflecting depreciation and amortisation expenses being greater than purchases of assets. Total liabilities are forecast to decrease by \$30.8 million over the estimates period reflecting reductions in supplier payables offset by increased other payables and provisions.

Departmental statement of changes in equity (Table 3.3)

Total estimated equity as at 30 June 2019 has increased by \$124.7 million since the 2017-18 Additional Estimates, mainly due to 2018-19 equity injections which have increased by \$96.4 million, and reduced depreciation and amortisation expenses. Over the estimates period, equity is forecast to decrease by \$224.4 million which is mainly due to the decline in non-financial asset balances as a result of depreciation and amortisation expense being greater than equity injections.

Departmental cash flow (Table 3.4)

Since the 2017-18 Additional Estimates, cash flows have been affected by new measures, changes in expenses and changes in own-source revenue.

Departmental Capital Budget Statement (Table 3.5)

Since the 2017-18 Additional Estimates, total capital appropriations in 2018-19 have increased by \$97.0 million, due to increased equity injections of \$96.4 million and other variations of \$0.6 million. The DCB for asset replacement remains relatively stable over the forward years, while other equity injections reflect the declining nature of capital measures.

Statement of Departmental asset movements (Table 3.6)

The estimated net book value of land, buildings, plant and equipment and software assets as at 30 June 2018 has increased by \$124.3 million since the 2017-18 Additional Estimates. This is mainly due to the increased asset additions in 2018-19 and reduced depreciation and amortisation expenses, offset by increased impairments in 2017-18.

Schedule of administered activity

Administered income and expenses (Table 3.7)

Since the 2017-18 Additional Estimates, estimated non-taxation revenue for 2018-19 has decreased by \$4.5 million mainly due to reduced dividends and competitive neutrality revenue, while expenses have decreased marginally.

Administered assets and liabilities (Table 3.8)

Since the 2017-18 Additional Estimates, the estimated closing asset balances for 2018-19 have decreased by \$4.0 million, mainly reflecting the removal of competitive neutrality receivable.

Schedule of Administered cash flows (Table 3.9)

Changes in administered cash flows and cash balances since the 2017-18 Additional Estimates reflect changes in child support receipts and payments.

3.2. BUDGETED FINANCIAL STATEMENTS TABLES

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

	2017-18 Estimated actual \$'000	2018-19 Budget estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000
EXPENSES					
Employee benefits	2,799,495	2,580,215	2,509,024	2,390,113	2,434,949
Supplier expenses	1,799,447	2,156,834	1,677,159	1,359,918	1,376,103
Depreciation and amortisation	245,353	268,512	280,362	296,379	301,713
Finance costs	562	576	589	601	614
Write-down and impairment of assets	17,340	129	129	129	-
Losses from sale of assets	385	-	-	-	-
Other expenses	3,454	3,454	3,454	3,454	3,454
Total expenses	4,866,036	5,009,720	4,470,717	4,050,594	4,116,833
LESS:					
OWN SOURCE INCOME					
Own-source revenue					
Rendering of goods and services	298,052	241,097	162,570	161,299	160,728
Rental income	14,907	14,013	14,149	14,406	14,603
Total own-source revenue	312,959	255,110	176,719	175,705	175,331
Gains					
Resources received free of charge	3,472	3,472	3,472	3,472	3,472
Total gains	3,472	3,472	3,472	3,472	3,472
Total own-source Income	316,431	258,582	180,191	179,177	178,803
Net cost of services	(4,549,605)	(4,751,138)	(4,290,526)	(3,871,417)	(3,938,030)
Revenue from government	4,313,394	4,487,626	4,015,164	3,580,038	3,641,317
Deficit attributable to the Australian Government	(236,211)	(263,512)	(275,362)	(291,379)	(296,713)
Total comprehensive deficit attributable to the Australian Government	(236,211)	(263,512)	(275,362)	(291,379)	(296,713)

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

Note: Impact of net cash appropriation arrangements

	2017-18 Estimated actual \$'000	2018-19 Budget estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000
Total comprehensive surplus excluding depreciation/ amortisation expenses previously funded through revenue appropriations	9,142	5,000	5,000	5,000	5,000
less depreciation/amortisation expenses previously funded through revenue appropriations (a)	245,353	268,512	280,362	296,379	301,713
Total comprehensive deficit - as per the statement of comprehensive income	(236,211)	(263,512)	(275,362)	(291,379)	(296,713)

Prepared on Australian Accounting Standards basis.

(a) From 2010-11, the Government introduced net cash appropriation arrangements where Bill 1 revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through Bill 1 equity appropriations. For information regarding DCBs, please refer to Table 3.5 Departmental Capital Budget Statement.

Table 3.2: Budgeted Departmental balance sheet (as at 30 June)

	2017-18 Estimated actual \$'000	2018-19 Budget estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000
ASSETS					
Financial assets					
Cash	20,000	20,000	20,000	20,000	20,000
Trade and other receivables	1,189,324	1,169,341	1,185,320	1,144,734	1,141,643
Total financial assets	1,209,324	1,189,341	1,205,320	1,164,734	1,161,643
Non-financial assets					
Land and buildings	344,697	351,394	372,564	350,743	344,152
Plant and equipment	224,467	235,553	232,681	253,656	255,213
Software	469,960	487,127	457,996	354,172	250,283
Prepayments	126,770	131,846	123,119	135,447	128,720
Total non-financial assets	1,165,894	1,205,920	1,186,360	1,094,018	978,368
Total assets	2,375,218	2,395,261	2,391,680	2,258,752	2,140,011
LIABILITIES					
Payables					
Suppliers	408,926	407,735	405,138	398,636	388,003
Employee benefits	48,990	45,909	61,355	47,571	56,910
Lease incentives	48,449	41,543	34,458	27,332	19,832
Other payables	5,244	5,244	5,244	5,244	5,244
Total payables	511,609	500,431	506,195	478,783	469,989
Provisions					
Employee provisions	855,860	856,554	857,454	856,006	854,368
Other provisions	29,630	30,207	30,795	31,397	32,011
Total provisions	885,490	886,761	888,249	887,403	886,379
Total liabilities	1,397,099	1,387,192	1,394,444	1,366,186	1,356,368
Net assets	978,119	1,008,069	997,236	892,566	783,643
EQUITY *					
Parent entity interest					
Contributed equity	2,317,536	2,610,998	2,875,527	3,062,236	3,250,026
Reserves	166,240	166,240	166,240	166,240	166,240
Accumulated deficit	(1,505,657)	(1,769,169)	(2,044,531)	(2,335,910)	(2,632,623)
Total parent entity interest	978,119	1,008,069	997,236	892,566	783,643
Total equity	978,119	1,008,069	997,236	892,566	783,643

*'Equity' is the residual interest in assets after deduction of liabilities.

Prepared on Australian Accounting Standards basis.

Table 3.3: Departmental statement of changes in equity — summary of movement (Budget year 2018-19)

	Retained earnings \$'000	Asset revaluation reserve \$'000	Contributed equity/ capital \$'000	Total equity \$'000
Opening balance as at 1 July 2018				
Balance carried forward from previous period	(1,505,657)	166,240	2,317,536	978,119
Adjusted opening balance	(1,505,657)	166,240	2,317,536	978,119
Comprehensive income				
Deficit for the period	(263,512)	-	-	(263,512)
Total comprehensive deficit attributable to the Australian Government	(263,512)	-	-	(263,512)
Transactions with owners				
Contribution by owners				
Equity injection:				
Equity Injection - Appropriation	-	-	110,341	110,341
Departmental Capital Budget (DCB)	-	-	183,121	183,121
Total transactions with owners	-	-	293,462	293,462
Closing balance as at 30 June 2019 attributable to the Australian Government	(1,769,169)	166,240	2,610,998	1,008,069

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted Departmental statement of cash flows (for the period ended 30 June)

	2017-18 Estimated actual \$'000	2018-19 Budget estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000
OPERATING ACTIVITIES					
Cash received					
Appropriations	4,783,082	5,030,621	4,400,208	3,989,868	4,018,180
Rendering of services	317,519	268,179	184,444	183,657	177,626
Net GST received	186,931	224,582	175,862	145,145	150,428
Other	45,718	45,718	45,718	45,718	45,718
Total cash received	5,333,250	5,569,100	4,806,232	4,364,388	4,391,952
Cash used					
Employees	2,802,183	2,610,031	2,520,107	2,432,774	2,454,677
Suppliers	1,976,514	2,412,762	1,871,647	1,548,640	1,555,049
Competitive neutrality payments	454	454	454	454	454
Returns to the official public account	550,201	538,479	406,024	374,520	373,772
Other	3,000	3,000	3,000	3,000	3,000
Total cash used	5,332,352	5,564,726	4,801,232	4,359,388	4,386,952
Net cash from/(used by) operating activities	898	4,374	5,000	5,000	5,000
INVESTING ACTIVITIES					
Cash received					
Proceeds from sales of plant and equipment	33	-	-	-	-
Total cash received	33	-	-	-	-
Cash used					
Purchase of property, plant and equipment and software	392,093	303,462	269,529	191,709	192,790
Total cash used	392,093	303,462	269,529	191,709	192,790
Net cash used by investing activities	(392,060)	(303,462)	(269,529)	(191,709)	(192,790)
FINANCING ACTIVITIES					
Cash received					
Contributed equity	400,029	299,088	264,529	186,709	187,790
Total cash received	400,029	299,088	264,529	186,709	187,790
Net cash from financing activities	400,029	299,088	264,529	186,709	187,790
Net increase/(decrease) in cash held	8,867	-	-	-	-
Cash at the beginning of the reporting period	11,133	20,000	20,000	20,000	20,000
Cash at the end of the reporting period	20,000	20,000	20,000	20,000	20,000

Prepared on Australian Accounting Standards basis.

Table 3.5: Departmental capital budget statement (for the period ended 30 June)

	2017-18 Estimated actual \$'000	2018-19 Budget estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000
NEW CAPITAL APPROPRIATIONS					
Capital budget - Bill No. 1 (DCB)	188,996	183,121	183,870	185,127	186,208
Equity injections - Bill No. 2	177,850	110,967	80,659	1,582	1,582
Total new capital appropriations	366,846	294,088	264,529	186,709	187,790
Provided for:					
Purchase of non-financial assets	362,025	298,462	264,529	186,709	187,790
Other items	4,821	(4,374)	-	-	-
Total Items	366,846	294,088	264,529	186,709	187,790
PURCHASE OF NON-FINANCIAL ASSETS					
ASSETS					
Funded by capital appropriations (a)	198,955	110,341	80,659	1,582	1,582
Funded by capital appropriation - DCB (b)	183,996	188,121	183,870	185,127	186,208
Funded internally from departmental resources (c)	9,142	5,000	5,000	5,000	5,000
TOTAL	392,093	303,462	269,529	191,709	192,790
RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE					
Total purchases	392,093	303,462	269,529	191,709	192,790
Total cash used to acquire assets	392,093	303,462	269,529	191,709	192,790

Prepared on Australian Accounting Standards basis.

(a) Includes both current Bill 2 and prior Act 2/4/6 appropriations.

(b) Does not include annual finance lease costs. Includes purchases from current and previous years' Departmental Capital Budgets (DCBs).

(c) Includes funding from s74 Retained revenue receipts.

Table 3.6: Statement of asset movements (Budget year 2018-19)

	Land \$'000	Buildings \$'000	Plant and equipment \$'000	Software \$'000	Total \$'000
As at 1 July 2018					
Gross book value	4,734	445,258	346,341	1,215,495	2,011,828
Accumulated depreciation/amortisation and impairment	-	(105,295)	(121,874)	(745,535)	(972,704)
Opening net book balance	4,734	339,963	224,467	469,960	1,039,124
Capital asset additions					
Estimated expenditure on new or replacement assets					
By purchase - appropriation equity (a)	-	-	14,956	95,385	110,341
By purchase - appropriation ordinary annual services (b)	-	91,100	59,364	37,657	188,121
By purchase - other	-	-	5,000	-	5,000
Total additions	-	91,100	79,320	133,042	303,462
Other movements					
Depreciation/amortisation expense	-	(84,403)	(68,234)	(115,875)	(268,512)
Total other movements	-	(84,403)	(68,234)	(115,875)	(268,512)
As at 30 June 2019					
Gross book value	4,734	536,358	425,661	1,348,537	2,315,290
Accumulated depreciation/amortisation and impairment	-	(189,698)	(190,108)	(861,410)	(1,241,216)
Closing net book balance	4,734	346,660	235,553	487,127	1,074,074

Prepared on Australian Accounting Standards basis.

- (a) 'Appropriation equity' refers to equity injections appropriations provided through Appropriation Bill (No. 2) 2018-19.
- (b) 'Appropriation ordinary annual services' refers to funding provided through Appropriation Bill (No. 1) 2018-19 for DCBs.

Table 3.7: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)

	2017-18 Estimated actual \$'000	2018-19 Budget estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000
EXPENSES					
Child support maintenance expense	1,476,377	1,498,182	1,534,431	1,571,545	1,609,541
Write-down and impairment of assets	92,858	98,642	99,394	100,237	101,100
Total expenses	1,569,235	1,596,824	1,633,825	1,671,782	1,710,641
INCOME					
Non-taxation revenue					
Child support maintenance revenue	1,554,856	1,586,502	1,623,573	1,661,529	1,700,389
Competitive neutrality revenue	10,807	13,704	14,361	15,244	16,642
Fees and fines	8,702	8,904	9,107	9,317	9,530
Dividends	11,904	11,441	12,192	13,199	14,920
Other revenue	600	600	600	600	600
Total non-taxation revenue	1,586,869	1,621,151	1,659,833	1,699,889	1,742,081
Gains					
Other Gains	14,050	10,000	10,000	10,000	10,000
Total gains	14,050	10,000	10,000	10,000	10,000
Total income	1,600,919	1,631,151	1,669,833	1,709,889	1,752,081
Net contribution by services	31,684	34,327	36,008	38,107	41,440
Surplus	31,684	34,327	36,008	38,107	41,440
Total comprehensive income	31,684	34,327	36,008	38,107	41,440

Prepared on Australian Accounting Standards basis.

Table 3.8: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)

	2017-18 Estimated actual \$'000	2018-19 Budget estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000
ASSETS					
Financial assets					
Cash and cash equivalents	141,863	150,778	159,915	159,915	159,915
Child support receivables	866,615	914,620	963,656	1,013,748	1,064,920
Trade and other receivables	6,239	5,666	4,892	4,051	3,097
Investment - Australian Hearing	64,706	64,706	64,706	64,706	64,706
Total financial assets	1,079,423	1,135,770	1,193,169	1,242,420	1,292,638
Total assets	1,079,423	1,135,770	1,193,169	1,242,420	1,292,638
LIABILITIES					
Payables					
Recovery of compensation payable	91,523	100,438	109,575	109,575	109,575
Child support and other payables	28,929	28,929	28,929	28,929	28,929
Child support payments received in advance	21,411	21,411	21,411	21,411	21,411
Total payables	141,863	150,778	159,915	159,915	159,915
Provisions					
Child support provisions	864,773	912,778	961,814	1,011,906	1,063,078
Total provisions	864,773	912,778	961,814	1,011,906	1,063,078
Total liabilities	1,006,636	1,063,556	1,121,729	1,171,821	1,222,993
Net assets/(liabilities)	72,787	72,214	71,440	70,599	69,645

Prepared on Australian Accounting Standards basis.

Table 3.9: Schedule of budgeted administered cash flows (for the period ended 30 June)

	2017-18 Estimated actual \$'000	2018-19 Budget estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000
OPERATING ACTIVITIES					
Cash received					
Child support	1,415,362	1,450,175	1,485,395	1,521,453	1,558,369
Health compensation	290,242	296,772	304,191	311,796	319,591
Fees and fines	8,694	8,696	8,899	9,109	9,322
Competitive neutrality	13,355	13,704	14,361	15,244	16,642
Dividends	12,688	11,972	12,994	14,068	15,902
Other	528	528	528	528	528
Total cash received	1,740,869	1,781,847	1,826,368	1,872,198	1,920,354
Cash used					
Child support	1,415,362	1,450,175	1,485,395	1,521,453	1,558,369
Health compensation	281,524	287,857	295,054	311,796	319,591
Other	-	-	-	-	-
Total cash used	1,696,886	1,738,032	1,780,449	1,833,249	1,877,960
Net cash from operating activities	43,983	43,815	45,919	38,949	42,394
Net increase/(decrease) in cash held	43,983	43,815	45,919	38,949	42,394
Cash at beginning of reporting period	133,145	141,863	150,778	159,915	159,915
Cash from the Official Public Account					
Appropriations	59,587	61,053	62,535	64,052	65,607
Total cash from the Official Public Account	59,587	61,053	62,535	64,052	65,607
Cash to the Official Public Account					
Appropriations	(59,587)	(61,053)	(62,535)	(64,052)	(65,607)
Other	(35,265)	(34,900)	(36,782)	(38,949)	(42,394)
Total cash to the Official Public Account	(94,852)	(95,953)	(99,317)	(103,001)	(108,001)
Cash and cash equivalents at end of reporting period	141,863	150,778	159,915	159,915	159,915

Prepared on Australian Accounting Standards basis.

Table 3.10: Administered capital budget statement (for the period ended 30 June)

The Department does not have an administered capital budget.

Table 3.11: Statement of administered asset movements (2018-19 Budget year)

The Department does not administer any non-financial assets on behalf of Government.

PORTFOLIO GLOSSARY

Term	Meaning
Activities	The actions/functions performed by agencies to deliver government policies.
Available appropriation	The available appropriation indicates the total appropriations available to the entity. It includes all appropriations made available to the entity in the year (+/- section 74 transfers, Advance to the Minister for Finance, withholdings under section 51 of the <i>Public Governance, Performance and Accountability Act 2013</i> and movements of funds).
Administered item	Appropriation that consists of funding managed on behalf of the Commonwealth. This funding is not at the discretion of the entity and any unspent appropriation is returned to the Consolidated Revenue Fund at the end of the financial year. An administered item is a component of an administered program.
Appropriation	An amount of public money Parliament authorises for spending (i.e. funds to be withdrawn from the Consolidated Revenue Fund). Parliament makes laws for appropriating money under the Supply Acts, Annual Appropriation Acts and under Special Appropriations, with spending restricted to the purposes specified in the Appropriation Acts.
Consolidated revenue fund (CRF)	The principal operating fund from which money is drawn to pay for the activities of the government. Section 81 of the Australian Constitution provides that all revenue raised or monies received by the Executive Government forms one consolidated revenue fund from which appropriations are made for the purposes of the Australian Government.
Corporate Commonwealth entity	A corporate Commonwealth entity is a Commonwealth entity that is a body corporate.
Departmental capital budget (DCB)	Funds proposed in Supply Bills or Appropriation Bills 1/3/5 for the ongoing replacement of minor assets.

Glossary

Term	Meaning
Departmental item	Resources (assets, liabilities, revenues and expenses) that entity Chief Executive Officers control directly. This includes outsourced activities funded and controlled by the entity. Examples of Departmental items include entity running costs, accrued employee entitlements and net appropriations. A Departmental item is a component of a Departmental program.
Estimates period	The 'estimates period' includes the Budget year and forward estimates period and is used for trend analysis purposes. It excludes the estimated actual for the current financial year.
Expenses not requiring appropriation in the Budget year	Expenses not involving a cash flow impact are generally not included within the calculation of an appropriation. Appropriation funding is not provided in respect of depreciation or amortisation expense. Also, no funding is required for goods or services received free of charge that are then expensed. Similarly, bad debts are recognised as an expense but are not recognised for the purpose of calculating administered appropriation amounts to be sought from Parliament.
Forward estimates period	The three years following the budget year. For example, if 2018-19 is the budget year, 2019-20 is forward year 1, 2020-21 is forward year 2 and 2021-22 is forward year 3. This period does not include the current or budget year.
General Government Sector (GGS)	A Government Finance Statistics' classification of all entities that are controlled and largely funded by the Commonwealth Government. The GGS provides public services that are mainly non-market in nature and for the collective consumption of the community, or involve the transfer or redistribution of income. These services are largely financed through taxes and other compulsory levies, user charging and external funding. This sector comprises all government Departments, offices and some other bodies.
Measure	A new policy or savings decision of the government with financial impacts on the government's underlying cash balance; fiscal balance; operating balance; headline cash balance; net debt or net worth. Such proposals are normally made in the context of the annual Budget, and are typically published in <i>Budget Paper No. 2</i> , in the Mid-Year Economic

Term	Meaning
Measure (continued)	and Fiscal Outlook (MYEFO) and in the Pre-election Economic and Fiscal Outlook (PEFO).
Mid-Year Economic and Fiscal Outlook (MYEFO)	Around six months after the Budget, the Government produces the Mid-Year Economic and Fiscal Outlook (MYEFO) report. The report compares estimated expenditure to actual expenditure. MYEFO estimates include any government decisions made since the previous Budget that affected expenses and revenues. MYEFO also updates the budgetary position, including budget aggregates, by incorporating any changes to economic parameters.
Non-corporate Commonwealth entity	Non-corporate Commonwealth entity is a Commonwealth entity that is not a body corporate.
Official Public Account (OPA)	The OPA is the government's central bank account held within the Reserve Bank of Australia. The OPA is the central component of the Consolidated Revenue Fund.
Outcome	An outcome is the intended result, consequence or impact of government actions on the Australian community.
Outcome statement	An outcome statement articulates the intended results, activities and target group of an Australian Government entity. An outcome statement serves three main purposes within the financial framework: (1) to explain and control the purposes for which annual appropriations are approved by the Parliament for use by agencies; (2) to provide a basis for annual budgeting, including (financial) reporting against the use of appropriated funds; and (3) to measure and assess entity and program (non-financial) performance in contributing to government policy objectives.
Portfolio Budget Statements (PB Statements)	Budget related paper detailing budget initiatives and explanations of appropriations specified by outcome and program by each entity within a portfolio.
Portfolio Additional Estimates Statements (PAES)	Budget related paper detailing the changes in resourcing by outcome(s) since the Budget which provides information on new measures and their impact on the financial and/or non-financial planned performance of programs supporting those outcomes.

Glossary

Term	Meaning
Program	Activity that delivers benefits, services or transfer payments to individuals, industry and/or the community as a whole, with the aim of achieving the intended result specified in an outcome statement.
Program support	The entity running costs allocated to a program. This is funded as part of the entity's Departmental appropriations.
<i>Public Governance, Performance and Accountability Act 2013 (PGPA Act)</i>	The PGPA Act commenced on 1 July 2014. It provides a principles based framework for Commonwealth resource management, supported by rules and guidance to assist Commonwealth entities to manage public resources.
s 74 retained revenue receipts	<p>Under section 74 of the PGPA Act, non-corporate Commonwealth entities can retain receipts for the amounts prescribed in the PGPA rules. These receipts include:</p> <ul style="list-style-type: none">• retained (revenue) receipts and• retained (repayment) receipts. <p>Retained (revenue) receipts may increase a non-corporate Commonwealth entity's most recent annual Departmental item appropriation. Such receipts include:</p> <ul style="list-style-type: none">• receipts from the provision of Departmental goods and services• amounts that are managed in trust or similar arrangements• receipts from the sale of minor Departmental assets, such as old computers, are disposed of at the end of their useful life. <p>Retained (repayment) receipts enable an appropriation that was used to make a Commonwealth payment to be re-credited with an amount received as a repayment of that earlier payment. For example when a supplier is overpaid and the non-corporate Commonwealth entity receives a repayment.</p>
s 75 determination	A determination made by the Minister for Finance (Finance Minister) under section 75 of the PGPA Act which details

Term	Meaning
s 75 determination (continued)	amendments to the Supply or annual Appropriation Acts as a result of a transfer of functions from one entity to another.
Supply Act	The Supply Act appropriations are broadly equivalent to 5/12ths of the estimated appropriations, excluding Budget measures. In some cases, the appropriations also provide for a few entities that may have disproportionately high estimated expenditure early in the financial year. The balance of the appropriations including Budget measures for that year will be in the Appropriation Acts (No.1) and (No. 2).